

Policy for Gujarati Software Packages and related services.

Government of Gujarat
Science & Technology Department
Sachivalaya, Gandhinagar.
GR No.: ITP-2000-203-ITD
Date 29-08-2003

Read :

1. G.R. of Information Technology Division, General Administration Department No: ITP-1098-127-ITD dated 10-10-98
2. G.R. of Information Technology Division, General Administration Department No.: ITP-1099-520-ITP dated 01-05-2000
3. Minutes of Committee Meeting dated: - (1)27-2-2002, (2) 11-6-2002, (3) 1-7-2002,(4) 29-7-2002, (5) 31-7-2002,(6) 9-9-2002

Preamble:

The State Government has initiated standardisation of Gujarati Software packages for office computerisation, e-Governance and Web based applications for implementing easy and friendly working environment in Gujarati. It was felt necessary to have uniform and standard Gujarati Software platform to avail the effective and efficient use of inter department and inter offices information interchange (through correspondence, Data Exchange and Exchange of information through public interface in understandable local language) within Government and for public interface. A Committee was constituted for finalisation for Gujarati Software packages. The committee had adopted very transparent approach for scrutinizing this issue technically and appropriate selection of right kind of Gujarati Software packages to be finalised for the State Government.

Resolution:

The State Government is pleased to announce the following guidelines for five categories (**A, B, C, D & E**) covered under the Gujarati Software Solution Provider as per **Annexure-1**. The rates of short listed vendors for the five services/categories are attached as per **Annexure – 2**. The conditions for services and support required to be provided by short listed vendors is mentioned in **Annexure – 3**. The detailed technical parameters for various categories of Gujarati software packages are fixed as per **Annexure – 4**. A list of the short listed vendors and their detailed addresses are mentioned in **Annexure-5**.

Responsibility of the Departments:

- (1) Department shall keep the inventory of License Copy of Gujarati Software, CD/floppy disk media, Manual and accessories in proper manner.
- (2) Department will analyse their requirement of Gujarati Software packages as per their usefulness of services/category.
- (3) Department will have to decide their requirement of Gujarati Software in respective services and also to take into consideration about two different categories available therein as: (a) Desktop / Stand alone (b) Network (Server-node) based.

- (4) Department will have to observe support, service and Terms & Conditions mentioned as per **Annexure -3**.

Software / Services rates:

The rates mentioned in **Annexure - 2** for category A,B & E are inclusive of all taxes and other local levies, while rates for services in category C & D are on basis of purchase order value (excluding all service charges & taxes) of Gujarati software package.

Mode of Payment:

Department shall make 90% payment against the delivery of software packages and remaining 10% payment will be made after satisfactory installation and necessary operational training.

Price Revision:

Every Four month or as need may be prices of Gujarati Software packages mentioned in **Annexure-2** will be reviewed to avail benefit of enhanced features of Gujarati Software Packages developed by these empanelled vendors, accordingly new economical price rates for these Gujarati Software Packages will be announced. These rates once fixed will remain in force till those are revised.

Warranty:

The warranty of the software will be one year form the date of installation. During the warranty period vendor will provide free service as and when required or desired by the consignee. If manufacturing defect is found in items viz. Original Software CD, Floppy, Hardware Activator(Dongle) will be replaced free of cost during the warranty period.

These issues with the concurrence of the Finance Department vide its note dated 21-06-2003 on this departments file no. ITP-2000-203-ITD.

By order and in the name of Governor of Gujarat.

D.K. Sarvaiya
Management Consultant (IT)
Science & Technology Department

To,
The Secretary to the Governor, Raj Bhavan, Gandhinagar.
The Principal Secretary to the Chief Minister
The Adviser to C.M. (E.A.)
The Personal Secretaries to all Ministers and State Ministers.
The Personal Secretary to the Leader of Opposition Party in Gujarat Legislative Assembly, Gandhinagar.
All Secretariat Departments.
The Secretary, Gujarat Vigilance Commission, Gandhinagar.
The Secretary, Gujarat Public Service Commission, Ahmedabad.
The Secretary, Gujarat Legislative Secretariat, Gandhinagar

The Registrar, Gujarat High Court, Ahmedabad.
The Secretary, Gujarat Civil Services Tribunal, Gandhinagar.
All Heads of Department
All Heads of Offices
All Collectors
All D.D.O.s
All Selected Vendors
The Accountant General, (A&E), Gujarat, Post Box No. 220, Rajkot
The Accountant General, (A&E), Gujarat, Ahmedabad Branch, Ahmedabad.
The Accountant General (Audit)-1, Gujarat M.S. Bldg., Ahmedabad.
The Director of Accounts & Treasuries, Ahmedabad.
All Treasury Officers
All Pay & Accounts Officers, Ahmedabad/Gandhinagar.
Resident Audit Officer, Ahmedabad / Gandhinagar.
All Branches in General Administration Department, Sachivalaya, Gandhinagar
Select File Science & Technology Department.

Annexure – 1

(Attached to DST GR No: ITP-2000-203-ITD dated 29/08/2003)

List of Product “Gujarati Software Packages / Services including their definitions”

**(A) Gujarati Software usage in Office :
(Word, Excel, PowerPoint, Access etc.)**

Gujarati Software is used in offices for working with MS Office etc. These Gujarati Software packages will have capability having Gujarati based work for all the components of MS Office i.e. Word, Excel, Power Point, and Access etc. All these packages have upward and downward capability for maintaining files i.e. lower version or higher version of MS Office package files can be utilize in either of the environment vice-a-versa.

In short with the help of this package anybody can work in MS Office package with their all usage of full features.

(B) Gujarati Software as SDK (Software Development Kit) an Application Software/RDBMS & Web Application Development (Full Kit):

This Gujarati Software as a SDK – Software Development Kit is categorically defined for usage in application development to be developed by Total Solution Provider or third party for Relational Database Management System. (RDBMS), Web sites and Web based application development modules. Hence, this SDK package known as a Full Kit, because of getting usage in addition to above, it can be used for in MS Office package and their component viz. MS Word, MS Excel, MS PowerPoint etc.

The SDK's prices are to be considered for per Department per location for interactive web-based application.

(C) Up gradation per PC Charges for their own Gujarati SoftwareProduct:

This category indicates that any department can upgrade existing Gujarati software package from lower version to higher version with the rates as mentioned in Annexure - 2. This category gives flexibility to upgrade word Processor (Category – A) to their respective (category B) Full Kit version from the same vendor for which respective rates have been mentioned.

(D) Cross-Up gradation Charges for Gujarati Software:

This service provides facility and flexibility to change known or unknown Gujarati Software with empanelled Gujarati Software vendors and their categories mentioned. This service is included for the purpose of creating harmonious environment of Gujarati Software through C-DAC, Indica, Aksharnet as they are compatible with each other, it is also found that some known or unknown brand of Gujarati Software are required to be replaced with the above empanelled brands and their respective category for effective and uniform usage.

Department/Offices must have a justification for availing of this service so, as to avoid extra expenditure unnecessarily.

(E) Gujarati Software as an Academic Edition (For Education Purpose):

This service is to get price benefit for the usage of Gujarati Software as academic purpose viz. Government School, Colleges, Training Institution, ITI, etc.

With this provision Department/offices will be able to avail this special concession prices on providing necessary document to the vendors.

Anneuxre – 2 – PRICE STATEMENT

(Attached to DST GR No: ITP-2000-203-ITD dated 29/08/2003)

Sr. No.	Particulars/ Product Description	CDAC ISM 2000 Office		Computer Eye INDICA		NetVision AksharNet	
(A) Gujarati Software as an Office Package: (Word Processor, Excel, PowerPoint, Access etc.)							
		Desktop	With Server	Desktop	With Server	Desktop	With Server
1	PC (Stand alone)	5,500	-	5,500	-	5,500	-
1	Network based support						
2	Up to – 5	5,500	21,000	5,500	21,000	5,500	21,000
3	6 – 10	5,500	26,000	5,500	26,000	5,500	26,000
4	11 – 20	5,500	30,000	5,500	30,000	5,500	30,000
5	21 – 50	5,200	41,500	5,200	41,500	5,200	41,500
6	51 – 100	5,100	78,000	5,100	78,000	5,100	78,000
7	More than 100	4,800	-	4,800	-	4,800	-
(B) Gujarati Software as (SDK – Software Development Kit) an Application Software/RDBMS & Web Application Development (Full Kit)							
1	PC (Stand alone)	25,000	25,000	11,700	11,700	11,700	11,700
2	Network based support						
2	Up to – 5	-	5,500	11,000	5,500	11,000	5,500
3	6 – 10	-	5,500	11,000	5,500	11,000	5,500
4	11 – 20	-	5,500	11,000	5,500	11,000	5,500
5	21 – 50	-	5,200	10,500	5,200	10,500	5,200
6	51 – 100	-	5,100	10,000	5,100	10,000	5,100
7	More than 100	-	4,800	9,900	4,800	9,900	4,800

Note:- SDK (Full Kit version) will be required for web-site development and application development on per Department Per location basis.

Sr. No.	Particulars/ Product Description	CDAC ISM 2000 Office	Computer Eye INDICA	NetVision AksharNet			
(C) Up gradation per PC Charges for their own Gujarati Software Product							
1	Word Processor (Stand alone & user more than 100 also) (Up gradation charges for indicated % of purchase price of Word Processor)	25%	25%	25%	25%	25%	25%
2	Full Kit [(A) Word Processor + (B) SDK] (Stand alone & user more than 100 also) (Full Kit charges are for indicated % of purchase price of Full Kit)	25%	25%	25%	25%	25%	25%
3	Word Processor to Full Kit (SDK) (Stand alone & user more than 100 also) (Word Processor to Full Kit up gradation charges are for indicated % of purchase price of Full Kit)	300%	300%	70%	70%	70%	70%

Sr. No.	Particulars/ Product Description	CDAC ISM 2000 Office	Computer Eye INDICA	NetVision AksharNet			
(D) Cross-Up gradation Charges for Gujarati Software							
	Cross up-gradation for 3rd Party Software to own Software						
1	Other Word Processor Package in to your Word Processor package upgrade (of purchase price)	80%	80%	80%			
2	Other Word Processor in to your Full Kit upgrade (of purchase price)	85%	85%	85%			
3	Other Full Kit in to your Full Kit upgrade (of purchase price)	80%	80%	80%			
(E) Gujarati Software as an Academic Edition (For Education Purpose)							
		Desktop	(Server Price with Per Node)	Desktop	(Server Price with Per Node)	Desktop	(Server Price with Per Node)
1	PC (Stand alone)	4,100		4,100		4,100	
1	Network based support						
1	Up to – 5	4,100	21,000	4,100	21,000	4,100	21,000
2	6 – 10	4,100	26,000	4,100	26,000	4,100	26,000
3	11 – 20	4,100	30,000	4,100	30,000	4,100	30,000
4	21 – 50	4,100	41,500	4,100	41,500	4,100	41,500
5	51 – 100	4,100	78,000	4,100	78,000	4,100	78,000
6	More than 100	4,100	-	4,100	-	4,100	-

Note: Netvision Web Technologies Pvt. Ltd has offered special scheme for education purpose as under:

- (1) For 10 no. of Computer System in one School the price shall be Rs.25,000/- instead of Rs.41,000/- (Rs.4,100x10 nos.)
- (2) Netvision shall possibly distribute their relative TITLE (CD – Media) with every installation is a part of timely schemes.

ANNEXURE - 3

(Attached to DST GR No: ITP-2000-203-ITD dated 29/08/2003)

SERVICE & SUPPORT CONDITIONS CRITERIA

1. Vendor has to provide service and give support to the State Government in following mentioned time frame.

No.	City/Region	Service Time (within Working Hours - Except Holidays)
1	Ahmedabad, Gandhinagar	08 hours
2	Nadiad, Anand, Vadodara, Bharuch, Surat, Rajkot, Bhavnagar, Surendranagar, Godhra, Mehsana, Himmatnagar, Palanpur, Patan, Dahod, Rajpipla	16 hours
3	Amreli, Navsari, Valsad, Jamnagar, Junagadh, Porbandar, Bhuj, Dang & Other Rural Offices	24 hours

2. In any case Vendor remains failure to give service in above mention time limit. Government will charge 500/- Rs. per day as a penalty.
3. Gujarati Software training must be provided on site as and when required by the users.
4. Up gradation to be provided timely to the end user as and when it comes at free of cost during warranty period.
5. Vendor has to give technical support to the Government of Gujarat for their Computerised/Web based application developed by any Total Solution Provider companies if required.
6. **Delivery Period:** Vendor will have to deliver software within 10 working days from the receipt of confirm order. If fails, penalty @ 1% of order value per day will be charged. Moreover, if vendor is unable to supply the software within total 30 days (from the date of receipt of confirm order) it will be sufficient cause for termination of the order. In that case, department/office may place the same order with other short listed vendor (as per Annexure-5) for their requirement. After that, department/office will refer this case (vendor failed to supply the software within stipulated time period) to Science and Technology Department for further necessary action.

ANNEXURE - 4

(Attached to DST GR No: ITP-2000-203-ITD dated 29/08/2003)

TECHNICAL PARAMETERS

(I) Gujarati Software as an Office Package: (MS Word, Excel, PowerPoint, Access etc.)

Software must be ISCII & UNICODE compliant.

1. Software must have ATM, TTF and Dynamic Fonts – (Web Keyboard) SDK
2. Software must support any Platform/Operating System like Windows 95/98/ME/NT/ 2000/XP, Linux, Unix etc.
3. Pure Gujarati based philosophy in typing. (Maximum fonts with conjuncts & Maximum keyboards)
4. Software must work with any application software like MS Office 97/2000/XP, Star Office, Lotus Smart Suite, PageMaker 5.0, 6.5, MS Outlook 2000, FrontPage etc.
5. Online Spell Check in MS Word 97/2000/XP
6. Features like Gujarati Mail Merge, Shortcuts, Macro, OLE
7. File Converter
 - (1) File Conversion Filter – A converter for converting text from other software to software inherent fonts.
 - a. Doc file to Doc file conversion
 - b. General File conversion like PM5, text, rtf, and any other text supported file format
 - c. (1) Free Font: Tera Font, LMG Arun etc. converter
(2) CDAC, INDICA, AksharNet, Akruti, BhashaBharati, ShreeLipi Converter
 - (2) Vendor must provide backward –upward compatibility for the software like
 - a. Windows 98 to 2000/XP and vice a versa
 - b. MS Office 97 to 2000/XP and vice a versa
8. Gujarati Software should not engage any floppy disk drive/CD drive while working with
9. Gujarati Software documentation must be in easy Gujarati Language for easy understanding.

(II) Gujarati Software as (SDK – Software Development Kit) an Application Software/RDBMS & Web Application Development (Full Kit):

All Technical Parameters of Gujarati Word Processor (Above 1 to 10) must be included in this package.

1. Software must be ISCII & UNICODE compliant.
2. Software must support any Platform/Operating System like Windows 95/98/ME/NT/ 2000/XP, Linux, Unix etc.
3. Software must have SDK for Application development and Web development (email, chat, search engine etc.) of database applications.
 - a. Front end support like VB, VC++, Java, D2K etc.
 - b. Back end support like MS SQL 2000, Oracle, Oracle 8i and above, Access etc.
 - c. Software Development Kit must contain following API (Application Program Interface) like
 - i. Date & Time Conversion Module

- ii. Number to Text Conversion Module
 - iii. Number to Currency Conversion Module
 - iv. One Indian language to Other Indian Language Data Conversion Module. (Gujarati / Hindi)
 - v. Utility for transferring Data on DOS/Unix Platform to Windows. (Which can support any Input Font/Format)
 - vi. Unicode converter filters for ISCII Data Conversion and D-Converter.
4. Gujarati Software should not engage any floppy disk drive/CD drive while working with
5. Gujarati Software documentation must be in easy Gujarati Language for easy understanding.

Annexure – 5

(Attached to DST GR No: ITP-2000-203-ITD dated 29/08/2003)

Addresses of Gujarati software packages short listed vendors in Gujarat:

Sr.	Product Brand	Contact person, Designation & Company address	Telephone & Fax	E-mail
1	AksharNet	Mr. Sanjiv Patel Executive Director NetVision Web Technologies Pvt. Ltd. NetVision House, Behind Core Corporation Tower, Near Parimal Crossing, Ahmedabad – 380006.	Phone: 6565993 6565994 6565995 Fax: 6568858	info@netvisionltd.net
2	ISM 2000 Office	Mr. Mahesh Hundia Director Whizkid Computers Pvt. Ltd. A-303, Narnarayan Complex, Near Navrangpura post office, Ahmedabad - 380009	Phone: 6568765 6430850	whizcomputers@yahoo.com whizkidcomp@hotmail.com
3	INDICA Gujarati Software	Mr. Ashish Shah Director Computer Eye T-5, Aakar Complex, Stadium Road, Ahmedabad – 380013.	Phone: 6467868 6400705 Fax: 6445893	computereye@icenet.net info@computereyeindia.com support@computereyeindia.com