

## Responses to Pre-bid Queries

### **Bid for Supply of Digital Signature Certificate & USB Token for Digital Signature Certificate on behalf of Various Government Departments / Boards / Corporations / Offices (Tender No. HWT051017467)**

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Responses to the Queries
	Page No. / Section No. /	Tender Description		
1	Page No. 5 / Section 2 / Scope of Work	Scope of Work / Technical Specifications of USB Token for Digital Signature Certificate	Suggested Technical Specifications of USB Token for Digital Signature Certificate	Bidder will have to consider FIPS Certified USB Token
2	Page No. 12 / Section 4 / Financial Bid Format	Financial Bid: Class-2 or 3 Digital Signature Certificate	Please explain what rate we fill in Section No. 4, here no any clarity for which type of certificate department want Class 2 or Class 3? For example :- 1) RCAI Class 2 Individual/ORG Certificate and Signing/Encryption or Both (Signing and Encryption) 2) RCAI Class 3 Individual/ORG Certificate and Signing/Encryption or Both (Signing and Encryption)	See the Corrigendum for Revised financial bid format.
3	Page No. 9 / Section 3 / General Terms & Conditions	Warranty: The bidder will quote the price for 5 years warranty and support.	Confirm Certificate Validity 1 Yr/ 2 Yr?	Bidder will have to quote the separate prices of Digital Signature Certificate with 2 year validity and with 1 year validity as per revised Financial Bid Format. These prices of Digital Signature Certificate will be valid for the period of 2 years, so if require department can renew the Digital Signature Certificate for further period.
4	Page No. 4 / Section 1 / Eligibility Criteria	The Manufacturer of the product (OEM) should be ISO 9001:2008 Process Certified for manufacturing	Manufacture ISO certificate compulsory?	ISO Certificate is required for OEM for Digital Signature Certificate & USB Token for Digital Signature Certificate

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Responses to the Queries
	Page No. / Section No. /	Tender Description		
5	Page No. 12 / Section 4 / Financial Bid Format	Financial Bid Format	Here no any Model no. in Certificate, so can we fill Certifying Authority Name in the field?	In Make & Model form, bidder may mention the CA name for Digital Signature Certificate
6	Page No. 9 / Section 3 / General Terms & Conditions	Warranty: The bidder will quote the price for 5 years warranty and support.	Page No. 9 and Point No. 35 "Warranty: The bidder will quote the price for 5 years warranty and support" – here in certificate maximum validity 2-yr, So How bidder provide support 5 yrs.	As above at Sr. No. 3.
7	General	General	Which level token require like FIPS level 2 or level 3?	Bidder will have to supply the USB tokens and provide the support as per the scope of work for next 5 year contract period considering the FIPS security standards as per CCA guidelines. For the same, if required, bidder will have to replace the USB token in case of any changes in FIPS security standards as per CCA guidelines during contract period.
8	Page No. 12 / Section 4 / Financial Bid Format	Financial Bid: Class-2 or 3 Digital Signature Certificate	Please clarify the Class (2 or 3), Validity (how many years) and type of DSC (only Sign or Sign + Encrypt) as every category has different process and price.	As above at Sr. No. 2 & 3.
9	Page No. 5 / Section 2 / Scope of Work	The Integration of the Digital signature in Application will be done by Application Developer. However bidder is responsible to provide the gateways/API/PKI component etc.	On page no. 5 of RFP. Asked for integration of DSC in application. It's not clearly mentioned that whether GIL looking for signing or authentication in application.	As above at Sr. No. 2.