

Response to pre-bid queries

Bid for Purchase of Split Air Conditioners for the use under GSWAN on behalf of Department of Science & Technology, Gandhinagar Tender No. HWT180918516

Sr. No.	RFP Reference/Page No.	Clause No. /Section No./Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Vendors	Responses of GIL
1	Page No. 5	Clause No. 34: Warranty	Comprehensive onsite warranty of 5 Years from the date of installation. Free maintenance services shall be provided by the Bidder during the period of warranty for 5 years.	But As Per Our Knowledge All The Companies Manufacturing Air Conditioner Are Giving 1 + 4 Years Compressor Warranty I.E, 1 Year For Both Indoor And Compressor And Remaining 4 Years For Only Compressor And After Installation 3 Free Services Are Provided By Company, Warranty Of Parts Are Covered During Warranty Period Only .Which Are The Standard Terms Of Warranty By Any Company. So Please Sir Take This Letter Into The Action And Response To Us As Per Your Final Requirement In Tender. Healthy Co-Operation Required.	5 years of Comprehensive On-Site Warranty support will be applicable to full AC Unit (indoor unit, Outdoor unit and all the components supply by the bidder).