Response to Pre-bid Queries

RFP for Selection of Agency for Supply, Installation, Commissioning and warranty support of various Equipments for the Implementation of Video Surveillance System at various Talukas-Sub Jails on behalf of Office of the D. G. P. Prisons & Correctional Administration, Gujarat state, Ahmedabad(RFP.NO. GIL\Taluka Jail\Video surveillance\2018-19DATE: 11.10.2018)

Sr. No.	Tender Reference			
	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
1	22/5/Item No.1 (indoor dome camera)	Video Compression: H.264, H. 265 and Motion JPEG	MJPEG is old video Compression Codec. Latest compression codec are Better in saving storage space i.e. Video Compression H.265 +/ H.264+/ H.265/ H.264. Request to keep MJPEG as optional	Suggestion accepted. Motion JPEG support is not mandatory
2	22/5/Item No.1 (indoor dome camera)	Video Stream: Individually configurable min 03 video streams (H.264/H.265), Unicast/ Multicast	With Dual stream also you can view on PC client & Mobile client so Dual stream is enough for this type of application. So request to keep Dual stream / triple stream. there will be cost benefit also in dual stream	Request not accepted As per the RFP.
3	22/5/Item No.1 (indoor dome camera)	Certification	UL is international standard widely used all over world including all India for all govt.,central govt, smart city etc. projects. So request to keep UL & BIS. So the UL & BIS certified products will be quoted	Request not accepted As per the RFP.
4	22&23/5/ Item no. 2,3 & 4 (outdoor bullet Camera, 16CH NVR & 32CH NVR)	Outdoor bullet Camera- Video Compression: H.264, H. 265 and Motion JPEG 16 CH & 32 CH NVR - Support MJPEG, H.264 and H.265	MJPEG is old video Compression Codec. Latest compression codec are Better in saving storage space i.e. Video Compression H.265 +/ H.264+/ H.265/ H.264. Request to keep MJPEG as optional	As per Sr. No.1
5	22/5/ Item no. 2 (outdoor bullet Camera)	Video Stream: Individually configurable min 03 video streams (H.264/H.265), Unicast/ Multicast	With Dual stream also you can view on PC client & Mobile client so Dual stream is enough for this type of application. So request to keep Dual stream / triple stream. there will be cost benefit also in dual stream	Request not accepted As per the RFP.
6	23/5/ Item no. 2 (outdoor bullet Camera)	Frame Rate : 1080P (1 ~ 25/30fps)	as it is for Outdoor application so suggesting to have min. 50fps @ 1080p	Request not accepted As per the RFP.
7	23/5/ Item no. 2 (outdoor bullet Camera)	Certification	UL is international standard widely used all over world including all India for all govt.,central govt, smart city etc. projects. So request to keep UL & BIS. So the UL & BIS certified products will be quoted	As per Sr. No.3
8	23/5/ Item no. 3 (16 ch. NVR)	08 Channels synchronous Playback	here 8 channels synchronous playback suggested at 1080p @ 25 fps, this will help to view playback of recording at 2 MP resoluiton & realtime	Request not accepted As per the RFP.

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	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
9	23/5/ Item no. 3 (16 ch. NVR)	Certification	UL is international standard widely used all over world including all India for all govt.,central govt, smart city etc. projects. So request to keep UL & BIS. So the UL & BIS certified products will be quoted	
10	23/5/ Item no. 4 (32 ch. NVR)	Certification	UL is international standard widely used all over world including all India for all govt.,central govt, smart city etc. projects. So request to keep UL & BIS. So the UL & BIS certified products will be quoted	As per Sr. No.3
11	23/5/ Item no. 4 (32 ch. NVR)	16 Channels synchronous Playback	here 16 channels synchronous playback suggested at 1080p @ 25 fps, this will help to view playback of recording at 2 MP resoluiton & realtime	Request not accepted As per the RFP.
12	Additional Request	Additional Request	We Secutech Automation would like to participate in this Prestigious Tender, however, there is no mention of the EMD Exemption Clause under MSME in the Tender Document. We are requesting for an EMD & Tender Fee Waiver as we are a Registered MSME with a Valid NSIC Certificate. As per the Public Procurement Policy for MSEs (2012), it has been notified under Section 10, Page 18 that all Registered MSMEs bidding for any Public Tender issued by State / Central / PSU's / Govt Organizations etc should be Exempt from EMD & Tender Fees. We kindly request you to allow this under the Provision of the Current Law as we are currently availing of this Benefit from all Government Organizations	Request not accepted As per the RFP.
13	22/5/Item no.: 1 Indoor Dome 2MP IP Camera	Certification- CE or FCC and UL/ETL/BIS certified at the time of bidding The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing	All CCTV hardware products (Model wise) offered in the project should be UL, CE, FCC,RoHS certified. Please check the attahed UL supporting white papers.	As per Sr. No.3
14	22/5/Item no.: 2 Outdoor Bullet 2MP IP Camera	Certification- CE or FCC and UL/ETL/BIS certified at the time of bidding The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing	All CCTV hardware products (Model wise) offered in the project should be UL, CE, FCC,RoHS certified. Please check the attahed UL supporting white papers.	As per Sr. No.3
15	23/5/Item no.: 3 : 16 CH Network Video Recorder	Certification- CE or FCC and UL/ETL/BIS certified at the time of bidding The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing	All CCTV hardware products (Model wise) offered in the project should be UL, CE, FCC,RoHS certified. Please check the attahed UL supporting white papers.	As per Sr. No.3

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	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
16	23/5/Item no.: 4 : 32 CH Network Video Recorder	Certification- CE or FCC and UL/ETL/BIS certified at the time of bidding The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing	All CCTV hardware products (Model wise) offered in the project should be UL, CE, FCC,RoHS certified. Please check the attahed UL supporting white papers.	As per Sr. No.3
17	24/5/Item no.: 5 PoE Layer-2, 08 port Network Switch	8 nos. of 10/100/1000 Base - T Gigabit port Layer 2 managed POE switch with 2SFP, 120W POE budget, RJ45/ micro USB console port, SNMP v2 and v3, LACP, 4K Vlan, built-in Power supply, Rack mountable, CE, FCC. The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing	8 nos. of 10/100/1000 Base - T Gigabit port is not required for individual port 10/100 Base is more than sufficient for connectivity between Camera to switch & for uplink 10/100/1000 Base is fair enogh.	Request not accepted As per the RFP.
18	Page no. 16 Payment Terms & Conditions No. 34	ARTICLE –34: PAYMENTS TERMS 34.1 No advance Payment will be made. 34.2 50 % payment will be made after Delivery of all hardware and related peripherals at site. The inspection will be done by GIL. 34.3 30 % payment will be made after Installation and Completion of Work & Acceptance Test 34.4 Remaining 20 % payment will be made after 90 days from completion of the work and training to personnel from THE OFFICE.	Request you to change the payment terms and retain 5% for 90 days, instead of 20% as you already are asking for 10% PBG	Request not accepted As per the RFP.
19	25/5/Item no.: 5 PoE Layer-2, 08 port Network Switch	Additional Request	Query: Request you to please specify the operating temperature of the network switch considering the actual site conditions as it is not mentioned in the tender	Request not accepted As per the RFP.
20	25/5/ Item No : 6: 600 VA Line Interactive UPS (with 15 minutes Battery backup)	Additional Request	Query/Changes suggested: Request you to consider the 1KVA online UPS as the offline/ line interactive UPS may affect the performance of other electronic components and may also damage the same. Hence it recommended to use Online UPS considering electronic safety of the equipment's	Request not accepted As per the RFP.

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21	Page no. 16 Payment Terms & Conditions No. 34	ARTICLE –34: PAYMENTS TERMS 34.1 No advance Payment will be made. 34.2 50 % payment will be made after Delivery of all hardware and related peripherals at site. The inspection will be done by GIL. 34.3 30 % payment will be made after Installation and Completion of Work & Acceptance Test 34.4 Remaining 20 % payment will be made after 90 days from completion of the work and training to personnel from THE OFFICE.	With reference to the said terms, we would like to mention here that scope of this tender is similar to supply of hardware items. In such tenders GIL always release 85% payment after successful delivery of the ordered goods and remaining 15% payment release after successful installation, commissioning & functional training of the ordered goods. Also, we would like to mention here that as per clause 24.2 successful bidder has to submit Performance Bank Guarantee @ 10% of total order value for project duration for this tender. Hence, we would request you to please change payment terms as below, as per standard practice follow in all such tenders by GIL authority: 85 % payment after successful delivery of the ordered goods. Remaining 15 % payment will be made after successful installation, commissioning & functional training of the ordered goods.	