

**Tender for selection of agency for supply of Internet Bandwidth at various Secondary and Higher Secondary Schools (4183 Nos.) across the State on behalf of Commissionerate of Schools, Government of Gujarat  
(Tender No. HWT 160917462)**

**Responses to the Queries**

Sr. No.	Product/ Clause /Section	Page no.	RFP Description/Clause	Amendment/Clarification Required by vendor	Response to the queries
1	2/Scope of Work	4	The service provider has to provide solution of black listing of internet sites in consultation with Commissionerate of Schools, Govt. of Gujarat. The blacklisting may have to be revised from time to time as need arises. The revision of black listing would be supported with no associated cost.	With this we understand that antivirus or firewall is also required to provide at each location.	As per the revised tender document dated 27-12-2017
2		4	as above	We suggest to remove this blacklisting scope & keep this with individual school authorities only.	As per the revised tender document dated 27-12-2017
3		4	as above	The mechanism of blacklisting of internet websites is not mentioned. A) whether same blacklisting policy is required across the locations ?	Yes
4		4	as above	B) whether is it require to do at CPE device level with remote login OR it should be done through any centralised console where it can be done with single push for across the sites ?	As per the revised tender document dated 27-12-2017
5		4	as above	C) what is the time line for add/delete of blacklisting of websites	As required by CoS
6		4	as above	D) what could be the time gap between two revision of blacklisting (minimum days post which 2nd request can be raised.	As required by CoS
7		4	as above	Note : all mechanism have separate lower & higher cost & for justifiable evaluation for L1, it is must to define this .	As per the revised tender document dated 27-12-2017
8	2/Scope of Work	4	The bidder has to ensure the availability of download speed of minimum 2 Mbps with unlimited usage plan at respective locations.	On internet cloud download speed varies from site to site. However availability of 2 Mbps symmetric BW can be assured	As per the revised tender document dated 27-12-2017
9	2/Scope of Work	4	For 2 Mbps, the last mile connectivity should be given either on Wireless / Wired.	All permission like access in building/roof rights/space/ power/ earthing/UPS will be arranged by customer. Any delay in delivery due to site readiness will not be attribute to bidder.	As per the revised tender document dated 27-12-2017
10	2/Scope of Work	4	Equipment provided for commission of bandwidth at schools should be such that it cannot be used outside the Schools premise or cannot be moved outside the schools in the ordinary circumstances.	Safety of the equipment installed at customer location will be customer ownership. Any physically damaged or stolen from site will not be covered under AMC/warranty.	As per the revised tender document dated 27-12-2017
11		4	as above	In case CoS wants bidder to install Rack with lock & key for CPE, it is requested CoS to mention this very clearly in RFP. Note : all mechanism have separate lower & higher cost & for justifiable evaluation for L1, it is must to define this .	As per the revised tender document dated 27-12-2017
12	2/Scope of Work	4	The bidder will be responsible to terminate internet bandwidth in the computer labs of the schools in consultation with Principals of the respective schools.	LAN extension will remain under the scope of customer. Bidder will terminate the connectivity on router only.	As per the revised tender document dated 27-12-2017
13		4	as above	It is school responsibility to give permission for feasibility of location where the distance between RF equipment & CPE device in LAB should not more than 80mtrs	As per the revised tender document dated 27-12-2017

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14	2/Scope of Work	4	The bidder has to propose & provide mechanism for network monitoring & analysis through any tool at user (schools) as well as central level (CoS). This mechanism will be used for the purpose of monitoring and verifying the service availability uptime, speed, bandwidth and data usage at the end-user level. Reports from the proposed tool shall be used to verify and process monthly payments as per the Invoices.	Web tool will be provided to check the bandwidth utilization and link up/down status. Since tool can also count the power issues at customer location so it can not be considered to calculate the SLA report. So, monthly uptime report will be manually prepared and shared with the customer by the bidder basis which customer can release the payment. Also speed varies from site to site on internet cloud so not recommended to consider this.	As per the revised tender document dated 27-12-2017
15	2/Scope of Work	5	Per link uplink/downlink speed report to be submitted on monthly basis.	Request to remove this clause as speed varies from site to site in internet cloud.	As per the revised tender document dated 27-12-2017
16	Installation & Commissioning of bandwidth:	6	Only after completion of 100% work in these talukas, the bidder shall start work in other talukas of zone.	Bidder should be allowed to work for all the locations where it is feasible and should get the acceptance within 48 hours each delivered link.	As per the revised tender document dated 27-12-2017
17	Project Management:	6	The bidder shall be responsible for the required electrification & powering of the Customer Premise Equipment (CPE) supplied & installed by bidder for terminating the internet bandwidth.	Internal cabling and space/power/earthing/UPS arrangement will be done by customer only.	As per the revised tender document dated 27-12-2017
18	Proof of Concept (PoC):	10	PoC of the offered solution will be carried out for the Schools located in districts - Dang, Kutchchh, Amreli, Gir Somnath, Dahod, Mahisagar. If any shortcomings found during PoC, the selected bidder will have to rectify without any additional cost to CoS.	POC timelines should not be considered under the project delivery. Please confirm in how much time POC check will be concluded	The clause is revised as mentioned below: Proof of Concept (PoC): PoC of the offered solution will be carried out for any five locations / Schools located in each districts - Dang, Kutchchh, Amreli, Gir Somnath, Dahod, Mahisagar. If any shortcomings found during PoC, the selected bidder will have to rectify without any additional cost to CoS.
19		10	as above	We request to remove PoC as the initial phase for implementation is priority locations only & locations given under PoC is from priority list only.	As above
20				However in case POC needs to be required, implementation time line for PoC should not to be consider.	As per the revised tender document dated 27-12-2017
21	Final Acceptance Test (FAT):	11	Once the internet bandwidth is made available at school, a report from respective school shall be submitted to CoS that the internet bandwidth is available & working. The school shall check the internet bandwidth made available by logging on to the system provided by bidder and submit their report whether the Internet bandwidth is available in actuality and working or not through the arrangement of designated portal established by bidder for the purpose.	Please change this clause to ::: After the completion of delivery, bidder will show the connectivity and web access on laptop to local customer. The report will be jointly signed by the bidder sopc and customer spoc. Same will be submitted on mail to COS. COS has to release the acceptance within 2 to 3 days to bidder. After getting LOC/ acceptance, bidder must be allowed to activate the billing immediately from the date of acceptance. Above acceptance shall be released site wise and payment shall also be processed site wise	As per the revised tender document dated 27-12-2017

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Sr. No.	Product/ Clause /Section	Page no.	RFP Description/Clause	Amendment/Clarification Required by vendor	Response to the queries
22	Article 2 General Terms	29	The payment shall be made on the basis of availability of Internet Bandwidth to GoG at each of the mentioned locations. Invoices shall be raised to Purchasing Department for Verification and further recommendation for making the payment.	After delivery of link , bidder will show the connectivity and web access on laptop to local customer. The report will be jointly signed by the bidder sopc and customer spac. Same will be submitted on mail to COS. COS has to release the acceptance within 2 to 3 days to bidder. <b>After getting LOC/ acceptance, bidder must be allowed to activate the billing immediately from the date of acceptance for that particular link</b> <b>Above acceptance shall be released link/site wise and payment shall also be processed link/site wise</b>	As per the revised tender document dated 27-12-2017
23	Article 2 General Terms- taxes	32	Bidder is liable to pay for all taxes, etc.	In case of change in Tax rate / regime of Taxes i.e. Goods and Service Taxes (GST) the same would be applied on the Base price and chargeable to the customer as per actuals at time of invoicing. Taxes indicated in the bid prices are indicative of current rates, however in case of upward revision the same to be paid by customer Also, in case of statutory and regulatory documents related to Taxation required, the same would be provided by the Customer	As per the revised tender document dated 27-12-2017
24	Article 2 General Terms- access to books and records	32	<b>Books and Records</b> Service Provider shall maintain adequate books and records in connection with Contract and shall make them available for inspection and audit by GoG during the terms of Contract until expiry of the performance guarantee	This shall be limited to project related documentation only and shall exclude any financial data	As per the revised tender document dated 27-12-2017
25	Article 3 Penalty	34	Penalty for delay in installation & commissioning: If the bidder fails to commission the internet bandwidth at a particular location within prescribed time limit, then following penalty will be levied: - For Priority list of locations as mentioned in Annexure C, the penalty of Rs. 2000 per link per delayed week or part thereof will be levied. - For remaining locations other than that mentioned in the priority lists, the penalty of Rs. 2000 per link per delayed week or part thereof will be levied. If the delay goes beyond 21 weeks for any link(s), then the order for that particular circuit/location will be terminated and the work will be awarded to next lowest bidder in the priority order of L2, L3, L4 & likewise at L1 rates.	Request LD to modified as below: Late Delivery charges if any should be 0.5% per week on undelivered portion only with a max cap of 5% on undelivered portion/site	The Clause is revised as below: (i) Penalty for delay in installation & commissioning: If the bidder fails to commission the internet bandwidth at a particular location within prescribed time limit, then following penalty will be levied: - For all locations, the penalty of 0.5% of link cost of per link per delayed week will be levied. This will be in addition to the link cost which will not be paid. Also, with delay of every subsequent week, additional 0.5% penalty will be levied. If the delay goes beyond 21 weeks for any link(s), then the order for that particular circuit/location will be terminated.
26	Article 3 Penalty	34	<b>Non-availability of Internet Services:</b> If during a month, the internet service is not available for a particular location, then the payment for the services for that particular location for respective period of service outage will not be done. If the Internet services is not available for more than 15 days in a particular month, then the payment will not be made for that entire particular month. The helpdesk complaint reports shall be considered for calculating non-availability of internet services.	Request SLA penalty to be capped at maximum 5% of the quarterly charges	As per the revised tender document dated 27-12-2017

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27	Limitation of Liability		New Clause	Please add Limitation of Liability clause as" Under no circumstances shall the bidder be liable to the customer for any indirect, special, punitive or exemplary damages, or for any loss of business, profit, use, goodwill, reputation or data. Notwithstanding anything contained in the tender document or the contract, the maximum liability of the bidder in respect of all claims, in the aggregate, under or in relation to the tender/contract shall not exceed the total fees paid to the bidder by customer in the twelve months immediately preceding the date of the claim."	As per the revised tender document dated 27-12-2017
28	Non-availability of required speed of Internet service	34	If the available speed is below the required speed in this RFP, then the payment for the said link for the period for which the internet speed is below the required, will not be done. If the committed Internet services bandwidth & speed is not available for more than 15 days in a particular month, then the payment will not be made for that entire particular month. In case any of the prescribed location does not get committed bandwidth & speed, then the payment for that period of non-availability of committed bandwidth & speed for that link will not be done. The helpdesk complaint reports & reports from the network monitoring & analysis tool shall be considered for calculating non-availability of internet services.	Subscribed 2Mbps of BW will remain available 24X7. Bidder will ensure the bandwidth availability. But cannot commit on speed because speed varies from site to site on internet cloud. So please remove the speed test and report part.	As per the revised tender document dated 27-12-2017
29	General		Acceptance from Central spoke	Delivery acceptance will be site wise and central spoke have to release the acceptance after the submission of required delivery logs. Central spoke will be responsible to address and resolve all the customer end concerns. Site readiness confirmation is required from the customer before plan the delivery.	As per the revised tender document dated 27-12-2017
30		5	The bidder has to develop a dedicated web portal and host the same at bidder's cost for the purpose of collecting required data from schools as decided by CoS. The school shall check the internet bandwidth made available by logging on to the system provided by bidder and submit their report whether the Internet bandwidth is available and working or not through the arrangement of designated portal established by bidder for the purpose.	For monthly reoccurring changes:: Please consider the monthly uptime report submitted by the bidder to clear the payment.  For link delivery :::A draft format is purposed to get the acceptance. Kindly refer that and confirm.	As per the revised tender document dated 27-12-2017
31	1.2/Scope of Work	26	a. Study of infrastructure	With this we understand that feasibility survey needs to be carried out at each sites post getting work order.	As per the revised tender document dated 27-12-2017
32		26	c. The Service Provider shall provide 2 Mbps Internet bandwidth with unlimited usage plan at Schools of Commissionerate of Schools, Govt. of Gujarat. The Service Provider shall be responsible for design, supply, installation and commissioning of all required hardware (such as Customer Premise Equipment (CPE) with WiFi capabilities), software, networking, accessory items and Media Converters etc. The bidder shall be responsible for the required electrification & powering of the Customer Premise Equipment (CPE) supplied & installed by bidder for terminating the internet bandwidth.	1. The Service Provider shall provide 2 Mbps Internet bandwidth with unlimited usage plan, with this term we understood that the requirement is for broadband. ----> It is suggested to change the term as (1:1) dedicated internet bandwidth.	As per the revised tender document dated 27-12-2017
33		26	as above	2. CPE with wifi capabilities. ----> A. what is the reason for taking CPE device with wifi capabilities.	As per the revised tender document dated 27-12-2017
34		26	as above	B. we request cos to share specification of CPE device. C. OR we request CoS to remove wifi capability from CPE device.	As per the revised tender document dated 27-12-2017

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35		26	as above	3. software, networking, accessory items and Media Converters etc. ----> A. the scope is to provide here is Internet BW through Ethernet hand-off from CPE device. Request to remove this term as you have already mentioned NMS/Helpdesk B. Media converter shall be part of connectivity whome so ever provid last mile connectivity on fiber.	As per the revised tender document dated 27-12-2017
36	Delivery of bandwidth	6	(ii) Installation & Commissioning of bandwidth: Within 32 weeks from the date of Work Order a. Within 16 weeks for locations mentioned in List of Taluka Locations (Zone wise) to be given priority in Annexure C. b. Within next 16 weeks, for remaining locations. Failure to install & commission the bandwidths would attract penalties as per the SLA terms in this RFP. However, the schools in the talukas mentioned in the Annexure –C of the respective zones should be given priority. Only after completion of 100% work in these talukas, the bidder shall start work in other talukas of zone.	a. what if 100% priority sites shall not get implemented due to 10%/20%/30% or 40% of sites having their own challenges at their end i.e. roof top is not available, LoS issues due to any obstacles. --> we shall be able to get the status of sites latest by 2nd OR 3rd week post release of work order, in case we declare as not feasible as mentioned reason above, still the penalties to be apply of bidder ? b. in case of above, do service provider get a chance for 2nd phase sites (remaining sites) ? c. similarly what if few sites / percentage of sites get declared not feasible for 2nd phase due to above mentioned reason.	As per the revised tender document dated 27-12-2017
37		6	as above	We request to provide total priority location list separately under phase 1	As per the revised tender document dated 27-12-2017
38	3.0 Eligibility Criteria	7	(i) The bidder should have Minimum average annual turnover of Rs. 10 Crore in the last three financial years as on 31st March, 2017. The copies of Audited Annual Accounts for last three years shall be attached along with the bid.	We request to amend the turnover as rs. 100 crore - being the scope of requirement is very large	As per the revised tender document dated 27-12-2017
39	3.0 Eligibility Criteria	7	(ii) The Bidder must be in the ISP business & must have a valid Unified Access Service License (UASL) / class A ISP license / class B ISP license valid for entire Gujarat state. The copy of valid license is required to be enclosed.	We request you to amend the term as per below • The bidder submitting the offers should be a Registered Company in India under the Companies Act, 1956, providing unified telecom services and having valid National Long distance (NLD) license / UASL / Class A ISP license (Attach certificate duly attested) • The Service Provider should have been in NLD/ Internet / VPN business for a period of at least 7 to 10 years as of now.	As per the revised tender document dated 27-12-2017
40	3.0 Eligibility Criteria	7	(iii) The Bidder must have supplied at least 100 Mbps internet bandwidth and should have at least 10 PoP of its own within the state of Gujarat. Copy of supporting document should be enclosed. (iv) The bidder must have PoPs of its own in all the talukas across the state. Copy of POs should be enclosed as a documentary proof.	a. criteria should be like, bidder must have supplied at least *** number of internet links in one PO, & provided atleast *** Mbps of *** number of internet links & *** Gbps of *** number of internet links. B. Here as per RFP clause there is a descripency in PoP criteria. It is mentioned as 10 PoP of its own withing the state, as well as, it is mentioned as bidder must have PoPs of its own in all the talukas across the state. request to please clarify.	As per the revised tender document dated 27-12-2017
41	9.0 Schedule of Requirements:	12	9.0 Schedule of Requirements:	We request to add OTC component under pricing formate	As per the revised tender document dated 27-12-2017

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42	1.2 Scope of the Work	27	<p>h. The bidder has to propose &amp; provide mechanism for network monitoring &amp; analysis through any tool at user (schools) as well as central level (CoS). This mechanism will be used for the purpose of monitoring and verifying the service availability uptime, speed, bandwidth and data usage at the end-user level. Reports from the proposed tool could be used to verify and process monthly payments as per the Invoices.</p> <p>The proposed network monitoring &amp; analysis tool should be able to generate pre-configured (system based) report as follows:</p> <ul style="list-style-type: none"> <li>o Per link bandwidth utilization report on monthly basis.</li> <li>o Per link uplink/downlink speed report to be submitted on monthly basis.</li> <li>o Per Link Downtime report on monthly basis.</li> </ul> <p>The above mentioned network monitoring &amp; analysis tool reports will have to be submitted to Commissionerate of Schools, Govt. of Gujarat. After reviewing the utilization at particular location, Commissionerate of Schools, Govt. of Gujarat or it's designated agency will decide suitably for up gradation of bandwidth if required.</p>	We request to amend as 1. NMS can be provided with link/bw utilization report 2. links status (up OR down) with help of indication.	As per the revised tender document dated 27-12-2017
43		27	as above	We request to remote 1. link uplink/downlink speed report. Note: for billing purpose, we can consider BW utilization from NMS. Link up/down status due to any circumstances (because of school / service provider) to be measure manually based on ticket logged with service provider.	As per the revised tender document dated 27-12-2017
44		27	as above	Link status as Up / down & Link uplink / downlink speed can not be considered for billing as there is no commitment on link uplink / downlink speed & up/down status of link can be due to any reason at school level (i.e. power failure / loose cable connection between CPE & LAN switch OR any temper with cable between RF antenna RF IDU inside computer lab etc...)	As per the revised tender document dated 27-12-2017
45		27	as above	An hence uplink / downlink speed may not be part of NMS offering	As per the revised tender document dated 27-12-2017
46	1.2 Scope of the Work	27,28	The bidder has to develop a dedicated web portal and host the same at bidder's cost for the purpose of collecting required data from schools as decided by CoS.	We request CoS to share the details of data which needs to be collect from school as decided by CoS, based on that service provide can define the solution & viability.	As per the revised tender document dated 27-12-2017
47		27,28	The school shall check the internet bandwidth made available by logging on to the system provided by bidder and submit their report whether the Internet bandwidth is available and working or not through the arrangement of designated portal established by bidder for the purpose.	Service provider should share MRTG portal to check BW utilization here in this case where school can login & check bw utilization. Also school can brows on internet & if not available that school may log a call with service provider. Cos may check link up/down status in NMS.	As per the revised tender document dated 27-12-2017
48		27,28	as above	We request CoS to share the mechanism for getting the status of BW availability & service provider shall review on that post that.	As per the revised tender document dated 27-12-2017
49	1.3 Help Desk / Service Support on (24 Hours x 365 days a year basis)	28	b. The helpdesk software shall be capable for generating various reports periodically on daily / weekly / monthly basis as required by CoS like – link wise complaint reports, complaints logged reports, complaint resolution reports with response & resolution time, link downtime / uptime report, etc. The reports shall be generated through a Network Monitoring & Analysis Tool by the helpdesk and shall be utilized for calculating the uptime / downtime of internet services for verification of payment.	We request CoS to amend the statement mentioned in RFP clause. Note : Reports related to call log & resolution can be generated through helpdesk & based on the reports, uptime/downtime calculation can be done. NMS is for showing link up or down status / link-bandwidth utilization.	As per the revised tender document dated 27-12-2017

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50	General	1	Last Date of Receipt of Bid : 11.01.2018 till 1500 hours	We request for extension on bid submission date by 15 days	As per the revised tender document dated 27-12-2017
51	3.0 Eligibility Criteria	7	(iv) The bidder must have PoPs of its own in all the talukas across the state. Copy of POs should be enclosed as a documentary proof.	POP details already shared in Point (iii)-This Point should remove or <b>Clause should amend as</b> "The bidder must share its own POP across Gujrat state"	As per the revised tender document dated 27-12-2017
52	7.0 Award of Contract	7	(iii) In case, if lowest (L1) bidder does not accept the award of contract or found to be involved in corrupt and/or fraudulent practices, the next lowest (L2) bidder will be offered the award of the contract. In such scenario, the lowest (L1) bidder has to bear the difference between lowest prices and next lowest prices of L2 bidder.	<b>Please amend the clause</b> for allowing link wise Or feasible link's Bidding with link selection based on lowest rate.	As per the revised tender document dated 27-12-2017
53	Delivery of bandwidth:	6	(i) Internet Bandwidth must be delivered at various Schools at bandwidth Provider's cost.	<b>Please confirm</b> if any Hardware required (CPE Router) , LAN Scope	As per the revised tender document dated 27-12-2017
54	Delivery of bandwidth:	6	(ii) Installation & Commissioning of bandwidth: Within 32 weeks from the date of Work Order a. Within 16 weeks for locations mentioned in List of Taluka Locations (Zone wise) to be given priority in Annexure C. b. Within next 16 weeks, for remaining locations. Failure to install & commission the bandwidths would attract penalties as per the SLA terms in this RFP. However, the schools in the talukas mentioned in the Annexure – C of the respective zones should be given priority. Only after completion of 100% work in these talukas, the bidder shall start work in other talukas of zone.	Phase Wise delivery and associate dpenalty to be amend as below	As per the revised tender document dated 27-12-2017
55	ARTICLE - 3 PENALTY	33	(i) Penalty for delay in installation & commissioning: If the bidder fails to commission the internet bandwidth at a particular location within prescribed time limit, then following penalty will be levied: - For Priority list of locations as mentioned in Annexure C, the penalty of Rs. 2000 per link per delayed week or part thereof will be levied.- For remaining locations other than that mentioned in the priority lists, the penalty of Rs. 2000 per link per delayed week or part thereof will be levied.If the delay goes beyond 21 weeks for any link(s), then the order for that particular circuit/location will be terminated and the work will be awarded	<b>Delivery Penalty given :</b> 1) 100% links of Annexure C to be delivered in 16 Weeks with associated penalty of 2000/- Rs per link / week. 2) Remaining links in next 16 Weeks with associated penalty of 2000/- Rs per link / week. 3) If any link delayed >=21 Weeks that link will be awarded to L2,L3 etc. <b>Please amend the clause Phase Wise as:</b> <b>1) BIDDER's feasible links</b> from Annexure C to be delivered within <b>16 Weeks</b> or else link wise penalty of <b>0.1%</b> per week of link's weekly cost (pro rata) to be deducted. <b>2) BIDDER's remaining links (Not delivered within 16 Weeks of Annxure C list + Other Balance feasible links )</b> to be delivered from 17th Weeks to maximum 32 Weeks..After 32 Weeks , if BIDDER's <b>remaining links</b> not delivered within 17th to 32 Weeks--Link wise peanlty of 0.1% per week of link's per day cost (pro rata) to be deducted and further links will be provided to L2, L3 Bidders.	The Clause is revised as below: (i) Penalty for delay in installation & commissioning: If the bidder fails to commission the internet bandwidth at a particular location within prescribed time limit, then following penalty will be levied: - For all locations, the penalty of 0.5% of link cost of per link per delayed week will be levied. This will be in addition to the link cost which will not be paid. Also, with delay of every subsequent week, additional 0.5% penalty will be levied. If the delay goes beyond 21 weeks for any link(s), then the order for that particular circuit/location will be terminated.
56	POC	10	Proof of Concept (PoC): PoC of the offered solution will be carried out for the Schools located in districts - Dang, Kutchchh, Amreli, Gir Somnath, Dahod, Mahisagar. If any shortcomings found during PoC, the selected bidder will have to rectify without any additional cost to CoS.	<b>Please amend the clause for POC</b>	The clause is revised as mentioned below: Proof of Concept (PoC): PoC of the offered solution will be carried out for any five locations / Schools located in each districts - Dang, Kutchchh, Amreli, Gir Somnath, Dahod, Mahisagar. If any shortcomings found during PoC, the selected bidder will have to rectify without any additional cost to CoS.
57	9.0 Schedule of Requirements	12	All link bidding	<b>Please amend the clause</b> for allowing link wise Or feasible link's Bidding with link selection based on lowest rate.	As per the revised tender document dated 27-12-2017

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58	2.0 Scope of Work	5	The bidder has to develop a dedicated web portal and host the same at bidder's cost for the purpose of collecting required data from schools as decided by CoS. The school shall check the internet bandwidth made available by logging on to the system provided by bidder and submit their report whether the Internet bandwidth is available and working or not through the arrangement of designated portal established by bidder for the purpose.	<b>Please note</b> -Default Customer Portal at Schools CNM will be provided to log in and check the reports (default)-No additional WEB PORTAL will be DEVLOPE at Schools and COS	As per the revised tender document dated 27-12-2017
59	9.0 Payment Terms	9	(i) One time charges for Last Mile Connectivity for terminating the Internet Bandwidth up to location will be paid (100%) after the successful installation & commissioning of the internet bandwidth link and its discovery in the NMS tool provided by the bidder.	<b>Please clarify</b> the OTC charges will be as per actual project cost for terminating Last Mile Link or OTC charges "Pre approved" breakup will be provided in seprate document to BIDDER.	As per the revised tender document dated 27-12-2017