

Pre-bid Queries with Resposes

Bid for Purchase of Desktops, Laptops, Workstations & Printers on behalf of Narmada Water Resource Water Supply and Kalpasar Department, Gandhinagar (Tender No. HWT220318488)

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Responses to the Queries
	Page No. / Section No. / Clause No.	Tender Description		
1	Page no. 11 / Technical Specification / Desktop	Graphics Card - 4 GB or higher Graphics Card	We are requesting you to please mentioned NVIDIA P1000 – 4 GB or higher	See the changes in Corrigendum
2	Page no. 13 / Technical Specification / Workstation	Graphic Card - 1 x AMD FirePro W5100 4GB (4 DP) or better	We are requesting you please mentioned NVIDIA P1000 – 4 GB	See the changes in Corrigendum
3	Page no. 14 / Technical Specification / A3 size Laser Printer	Minimum 500 MHZ Printer Processor OR System Processor Utilization	Kindly remove System utilization processor, Speed is depending on overall printing else it will get slow for sure. Kindly increase processor to 1 GHZ due to printing require at 30 PPM	As per bid.
4		Memory – 128 MB or higher	Kindly increase Memory to 1 GB Minimum	As per bid.
5		Monthly Duty Cycle – up to 50,000 pages or better	kindly request to increase duty cycle 60000 pages or more for better performance	As per bid.
6		Additional Request	kindly request to make rate contract for perpageclick after procurement for 3 years	As per bid.
7		Additional Request	Kindly add toner 25000 pages & drum 100000 pages commercial rates for further contract because aftermarket it will needed	As per bid.
8	Page no. 11 / Technical	CPU - Quad Core 7th Generation Intel® Core™ i7 (8M Cache, 2.90 GHz) or higher	Quad Core 7th Generation Intel® Core™ i7 / AMD Ryzen 5 (8M Cache, 3.5 GHz) or higher	As per bid.

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9	Specification / Desktop	Bus Architecture - Integrated onboard graphics controller, minimum 2 no.s of PCI/PCIe slots, Integrated Audio	Integrated onboard / discrete graphics controller, minimum 2 no.s of PCI/PCIe slots, Integrated Audio	As per bid.
10	Page no. 11 / Technical Specification / Desktop	CPU - Quad Core 7th Generation Intel® Core™ i7 (8M Cache, 2.90 GHz) or higher	Quad Core 7th Generation Intel® Core™ i7 (8M Cache, 2.90 GHz) or higher or Quad Core AMD Ryzen 5 (8M Cache, 3.5 GHz) or higher	As per bid.
11		Ports - Total 6 USB ports with at least 2 USB 3.0 ports (min. 2 at front), VGA/HDMI, Microphone, Headphone	Total 6 USB ports with at least 2 USB 3.0 ports (min. 2 at front), VGA/HDMI/DP port, Microphone, Headphone	As per bid.
12	Page no. 12 / Technical Specification / Desktop	Monitor - 24" or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000:1 or better, Resolution – 1360 X 768 or better, TCO Displays 6.0 certified or better Monitor should be of same make of offered PC Brand	Monitor 23.6" with Resolution 1920 x 1024 We are requesting for Monitor Size 23.6" or Higher with Resolution 1920 x 1024 instead of 24" or Higher	As per bid.
13	Page no. 13 / Technical Specification / Laptop	Mandatory Ports - 3 USB (including 1 USB 3.0 port), Additional 1 USB port or extender for the same, 1 Head Phone jack & Micro Phone jack / Headphone & Microphone Combo jack, 1 RJ-45, Card Reader, 1 HDMI port	Clarification on Total USB Port requirement is either 3 nos. or 4 nos. We need clarification on total USB port required in Laptop i.e. 3 nos. or 4 nos. As the RFP terms 3 USB (including 1 USB 3.0 port), Additional 1 USB port or extender for the same. We would like to request to clarify the same.	It is clearly mentioned in the bid. We have asked total 4 USB ports.
14	Page no. 11 / Technical Specification / Desktop	CPU - Quad Core 7th Generation Intel® Core™ i7 (8M Cache, 2.90 GHz) or higher	Quad Core 7th Gen Intel Core i7 (8M cache, 2.90 Ghz) or higher OR AMD Ryzen 5 (8M cache 3.5 Ghz) or higher	As per bid.
15		Motherboard & Chipset - Suitable chipset for above mentioned processor based motherboard with minimum two free PCI/PCI-x slots	Suitable 7th Gen chipset for above mentioned processor based motherboard with minimum two free PCI/PCI-x slots	As per bid.
16		Memory - Min. 8 GB DDR4 @ 1866 MHz or higher RAM expandable up to 16GB with 1 DIMM slot free	Request to make 8GB DDR4 @ 2400 MHz or higher RAM expandable upto 32GB with 1 Dimm slot free	See the changes in Corrigendum

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17		Bus Architecture - Integrated onboard graphics controller, minimum 2 no.s of PCI/PCIe slots, Integrated Audio	Integrated onboard graphics controller, min 2 nos. of PCI/PCIe slots, integrated Audio	As per bid.
18		Monitor - 24" or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000:1 or better, Resolution – 1360 X 768 or better, TCO Displays 6.0 certified or better Monitor should be of same make of offered PC Brand	24" or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000:1 or better, Resolution – 1920x1080 or better, TCO Displays 6.0 certified or better Monitor should be of same make of offered PC Brand	See the changes in Corrigendum
19	Page no. 12 & 13/ Technical Specification / Workstation	Graphics - On Board Graphics (Preferred)	This processor does not have Onboard graphics	See the changes in Corrigendum
20		HDD - 1 x 400 GB SSD or higher + 3x4TB SATA	512 GB 1st SSD + 3x 4TB Sata	As per bid.
21		Storage Controller - Integrated: SATA/SAS HW RAID controller 6Gb/s or better supports software RAID 0, 1, 10, 5	Need to meet RAID Config Requirements.	As per bid.
22		Graphic Card - 1 x AMD FirePro W5100 4GB (4 DP) or better	Request to make AMD WX4100 GPU as AMD W5100 is replaced by AMD WX4100 GPU	See the changes in Corrigendum
23		Power Supply - Tool-less power supply (1000W or higher)	We hereby request you to consider 800W or higher power supply, however 1000W or higher power supply may need in case of high performance GPU or specific intel Xeon CPUs so 1000W power supply is not required in this case.	As per bid.
24		Security - Trusted Platform Module (TPM 1.2), Intrusion switch/sensor, Setup/BIOS Password, side panel lock	Windows 10 will have TPM 2.0	As per bid.

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25		Operating System - Pre-loaded Microsoft Windows 10 Professional licensed software with latest updates and Restore/ Recovery CD/ Self Mechanism	This need to be changed as Windows 10 For Workstations Plus. This is as per Microsoft Licensing Policy	As per bid.
26	Page no. 13/ Technical Specification / Laptop	Optical Drive: DVD +/- RW (Internal)	Request to make DVD +/- RW (Internal/External)	See the changes in Corrigendum