

Corrigendum 3 in RFP NO.:GIL\CoS\Smart Education\2017

Responses to Additional Queries

Sr. No.	Clause as per RFP / Corrigendum	Clarification required by bidder	Response to Query
1	Bidder will have to provide 5 years warranty for supplied hardware/ software and other peripherals.	Clarify warranty period of Laptop battery as it covered by OEM's for one year only as per the industry standard, hence Laptop battery comes under the category of consumables. We have received the response from you on 21/03/2018 clarifying that the warranty period of laptop battery would be of 5 years. We request you to incorporate the same in the corrigendum so that same would be applicable for all the bidders.	As mentioned in RFP Volume II – Page No. 25: <ul style="list-style-type: none"> • Warranty: Comprehensive onsite warranty for 5 years from the date of installation of equipments. • If any equipment gives continuous trouble, say more than 3 times in one month during the warranty period, the bidder shall replace the same with new equipment without any additional cost to the purchaser. • Bidder will have to provide 5 years warranty for supplied hardware/ software and other peripherals.
2	The bidder should have experience of executing at least one single project of e-learning / smart classrooms of minimum value of Rs. 5 Crore in last three years. OR The bidder should have experience of executing at least one single project of implementation and maintenance of more than 500 Smart Classrooms in last three years. Please submit the copies of purchase orders / completion certificate / customer references for the same. Such a bidder should be a System Integrator who has the experience of supply, install and	As given to understand from the above mentioned definition for experience, the System integrator who has supplied, installed & maintained various hardware component and E Content in a single order for e-learning or a Smart classroom of minimum value of Rs. 5 Cr or minimum 500 smart classrooms in a single order in the last 3 FY's will only be eligible. Please confirm.	Revised Clause: a) Bidder should have capacity & experience for running smart classroom project (supply of similar hardware) as well as delivery of E-content (under any project of any value); AND b1) The bidder should have executed at least one project of e-learning / smart classrooms of minimum value of Rs. 5 Crore in last three years OR b2) The bidder should have executed at least one single project of implementation and maintenance of more than 500 Smart Classroom in last 3 years. Please submit the copies of purchase orders / completion certificate / customer references for the same.

3	maintain various hardware components and E-content required for running a smart classroom project as per the scope of this RFP. Smart Classrooms are the amalgamation of technology used at teacher's desk in front of the classroom and e-learning is successful use of ICT and E-Content to enhance the learning process within classroom environment. E-learning is the method of education in a classroom with e-content & necessary hardware.	We also request you to clarify that the above mentioned experience of e-learning or a smart classroom will be consider only for those order which is directly received from the State / Central Government / PSU or the order received from the Pvt institution / company / organization shall also be considered.	The experience from either State / Central Government / PSU or from Private Institution / Company / Organization will be considered.
4	Such a bidder should be a System Integrator who has the experience of supply, install and maintain various hardware components and E-content required for running a smart classroom project as per the scope of this RFP. Smart Classrooms are the amalgamation of technology used at teacher's desk in front of the classroom and e-learning is successful use of ICT and E-Content to enhance the learning process within classroom environment. E-learning is the method of education in a classroom with e-content & necessary hardware.	Request you to kindly confirm that the experience of E-Content supplied is mandatory in both cases defined above – i.e. whether in terms of value of minimum Rs. 5 crores in single project or in terms of number of minimum 500 classrooms in single project.	As per Sr. No. 2 as above.
5	Consortium or Subletting will not be permitted.	Whether previous experience as a consortium partner or execution of project through subletting in any form will be considered while evaluating the pre-qualification credentials. If not, then the same may be clarified.	We have not mentioned regarding bidder's past experience that whether it should be independent experience or either in consortium or subletting. The bidder's past experience even in case of consortium partner or subletting will be considered.

All other RFP terms & conditions, technical specifications and Corrigendum dated 23.02.2018 & 10.04.2018 remain unchanged.