

Clarification of the queries of Tender for selection of agency for Digitization and Microfilming of Student's Result for Gujarat Secondary and Higher Secondary Education Board (GSHSEB)

Sr. No.	RFP Clause No. & Page No.	Existing Clause	Request for modification & Clarifications	Clarification by GIL/GSHSEB
1.	SECTION 5: SCOPE OF WORK Page No:25	<p>The service provider has to do the metadata entry, indexing the scanning and store the data. Handling over the records back to the section in their original condition.</p> <p>The service provider must provide system captured Meta data during scanning as well as provide a facility to enter custom Meta data for all the required fields per record or per file / folder or the Service Provider has to perform ICR/OCR on scanned images with Zonal ICR/OCR. ICR/OCR must capture details with 99% accuracy. SP has to achieve 100% accuracy by manual verification of captured data (image-based verification).</p>	As practically 70% accuracy can be possible that to only in English language laser printed documents	No change. Results require 100% accuracy. Manual data entry may lead to errors.
2.	General Question	How many pages has to be digitized in one frame of microfilm?		Max. 2 Pages
3.	SECTION 5: SCOPE OF WORK Page No:25	<p>The service provider has to do the metadata entry, indexing the scanning and store the data. Handling over the records back to the section in their original condition.</p> <p>The service provider must provide system captured Meta data during scanning as well as provide a facility to enter custom Meta data for all the required fields per record or per file / folder or the Service Provider has to perform ICR/OCR on scanned images with Zonal ICR/OCR. ICR/OCR must capture details with 99% accuracy. SP has to achieve 100% accuracy by manual verification of</p>	DMS – metadata in English only	English only. Specified in Scope of work point 6.

		captured data (image-based verification).		
4.	Scope for Migration: Page No:27	Since, Government is planning to implement centralized document Management System (DMS), the agency shall be responsible for migration of the same in DMS as and when implemented without any additional cost to GSHSEB. Out of total payment, 5% payment will be put on hold up to 1 year and same shall be release after completion of Migration activities or after One year whichever is earlier.	Who will provide us template of DMS retrieval	Clause removed as no need to migrate data in DMS.
5.	SECTION 5: SCOPE OF WORK Point no 2(a)	Scanning and storing the data in pre-defined format of approximately 20 Lakh pages of A3, A2 or other available sizes, at a minimum 400 dpi optical resolution. Preference is 600 dpi, but 400 dpi is a MUST. Images / Pdf must comply current viewing standards.	In which mode of scanning has to be done? colour or greyscale	Greyscale.
6.	General Question	How will GSHEB verify microfilming work ? Do they have microfilm reader		GSHEB will randomly verify microfilms. Microfilm reader for verification to be provided by Agency during verification period.
7.	General Question	What will be location to execute the project ?		GSHEB premises.
8.	General Question	Do we have to scan PDF per register ?		One PDF per register and also single zonal image per record to be provided in PDF format.
9.	Turnover	The bidder should have turnover of Rs. 2.5 crore in each of last three years or cumulative of 7.5 crore in last three years from the digitization activities	Request to kindly consider cumulative turnover of 3 crores for 3 years.	Change. The bidder should have turnover of Rs. 1 crore in

				each of last three years or cumulative of 3 crore in last three years from the digitization activities
10.		No consortium allowed.	Request to consider consortium which help in getting more proposals and give financial benefits and quality vendors.	No Change. As per RFP