GOVERNMENT OF GUJARAT

TENDER FOR EMPANELMENT OF WEB DEVELOPMENT AGENCIES

Tender No: SW02082018166

Bid Processing Fees: Rs.5,000/-Earnest Money Deposit: Rs. 2,00,000/-(Along with Original Affidavit as format given)



Gujarat Informatics Ltd

Block no. 1, 8th floor, Udyog Bhavan, Sector-11, Gandhianagar-382010, Gujarat Ph No. 23259237, 23259240 Fax: 23238925

www.gujaratinformatics.com

Last Date of Submission of Queries: 07.08.2018 upto 1500 hrs.

Date of Pre-Bid Meeting: 13.08.2018 at 1500 hrs

Last date of Submission of Bid: 27.08.2018 upto 1500 hrs.

Opening of Technical Bid: 27.08.2018 at 1600 hrs.

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SECTION I: INVITATION FOR BIDS (IFB)

Pre-qualification Bidding For

Empanelment of Web Development agencies for Government of Gujarat

On behalf of Department of Science & Technology (DST), GIL invites Tender for **Empanelment of Web Development agencies for Government of Gujarat** through open bidding process.

- 1. Please note that this bid document is not for actual award of contract / work order but to Empanelment of Web Development agencies for Government of Gujarat.
- 3. Process for actual award of contract will follow the conditions as per subsequent Government Resolutions to be issued by DST after empanelment of Web Development agencies.
- 4. The bidders may download the tender document from website of Gujarat Informatics Limited (www.gujaratinformatics.com) as well as from https://gil.nprocure.com

Sr. No.	Particulars	Remarks
1	Last date and time of submission Online bid	27.08.2018 upto 1500 hrs
2	Last date and time of submission of DDs of EMD & Bid processing fee (Physically in GIL along with original Affidavit)	27.08.2018 upto 1500 hrs
3	Last date of submission of pre- bid queries (by email on vipulp@gujarat.gov.in)	13.08.2018 at 1500 hrs
3	Date and time of Pre-bid Meeting	07.08.2018 upto 1500 hrs.
4	Time and date of opening of bids	27.08.2018 at 1600 hrs.
5	Place of opening of tender	Gujarat Informatics Ltd, Block no. 1, 8 th floor, Udyog Bhavan, Sector-11, Gandhinagar.
6	Address for Communication	Managing Director Gujarat Informatics Ltd, Block no. 1, 8 th floor, Udyog Bhavan, Sector- 11, Gandhinagar.

1.	Pre-qualification bids will be opened in the presence of Bidders' or their representatives who choose to attend on the specified date and time.
2.	In the event of the date specified for receipt and opening of bid being declared as a holiday for GIL/GoG (Government of Gujarat) the due date for submission of bids and opening of bids will be the following working day at the appointed times.
3.	DST/GIL reserves the right to reject any bid without assigning any reason.

SECTION II: INSTRUCTIONS TO BIDDERS (ITB)

A. INTRODUCTION

1 Scope of work:

- Currently, all Government of Gujarat Departments are following GR no.
 WEB/2006/1178/IT (Part File) dated 16th July 2015 for development & Maintenance
 of website issued by DST wherein 24 web developers were empanelled for
 development & Maintenance of GoG websites.
- Now, State Government has decided to repeal above said GR no.
 WEB/2006/1178/IT (Part File) dated 16th July 2015 and state government is now pleased to empanel fresh web developers through this bidding process.
- On behalf of Department of Science & Technology, GIL invites bids from competent and professional Website Development/ Web based application development firms, who meet the minimum evaluation criteria as specified in this bid document for entering into an empanelment for development & Maintenance of GoG websites for a period of **three years**.
- As and when there is need for development of new website/ revamping of existing website/ maintenance of existing website of any Government of Gujarat Department to be outsourced, it will be directly processed through a limited inquiry to the empanelled web developers with due procedure of selection of web developer.
- The actual scope of work of the website to be developed will be provided at the time of selection process of web developer for the website of the respective GoG department. However, the essential features of the GoG website is as under:
 - o Compliance with Guidelines for Indian Government websites & Government of Gujarat
 - o W3C's WCAG minimum 2.0 Compliance
 - o Designing of home page and the inner pages with accessible Website Structure

- o Bilingual Contents of the Website to be maintained by Comprehensive Content Management System
- o Incorporation of Security features as per the guidelines of empanelment by cert-in and free from OWASP Top 10 vulnerabilities
- Meta data creation
- Use of graphics / pictures / animation in a manner that the page should be loaded within least possible time
- o All the website should be compatible to smartphone devices and should have responsive GUI. The website should adapt to lower resolution such that smartphone users can seamlessly browse the site based on smartphone user experience and browsing behavior. It is imperative that the website is evolved to cater to various form factors like smart phones, tablets, desktops and any other handheld devices. Along with this it needs to be ensured that a right approach is adopted.
- o All the websites should be compatible with Mobile. The mobile website should meet the following criteria:
 - Mobile version should deliver information contextual to the mobile users
 - The mobile version must adapt to various resolution including landscape and portrait website
 - Mobile website must work on all mobile based browsers such as Opera and Chrome etc.
 - Mobile website loading and viewing should be quick by using latest compression system from time to time during contract period.
 - The information on the mobile version should also be managed by content management system - CMS

2 Eligibility criteria:

#	Pre-qualification Criteria	Documents to be attached
1	Bidder should be engaged in website development & IT related business since last three years as on 31.03.2018	Work Orders / Client Certificates confirming year and area of activity.
2	Bidder must have turnover of at least Rs. 1 Crore in each of the last three financial years as on 31st March 2017 in the business of software/website/web portal development & IT related services.	 Provisional / Audited Balance Sheet & Profit/Loss Account of last 3 Financial Years. CA certificate mentioning turnover of software/website/web portal development & related services.
3	Bidder should have demonstrable expertise and experience in developing Static, & Dynamic website. The bidder shall have the experience of website development and related services of at least 5 websites of minimum order value Rs. 5 lacs each.	Details of such projects undertaken along with clients work order / completion certificate.
4	The bidder shall have the experience of website development and related services of at least 3 websites compliant with W3C minimum WCAG 2.0.	Certificates of W3C minimum WCAG 1.0 compliant by the authorized agency
5	Bidder should have ISO 9001:2008 Certification for software/application/website development and CMMi level 3 certification (Preferable).	Certificates
6	Bidder should not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Government of Gujarat or any of the PSU in the state of Gujarat at the time of bidding.	of Gujarat or any of the PSUs in the state of Gujarat due to engagement in any
7	Bidder must have at least 10 web developers and 5 Web Designers on its payroll for past one year	HR. Certificate to be attached
9	Bidder should have its presence in Gujarat. If the Bidder is not having any office in Gujarat, then bidder should submit a letter of undertaking to open the office in Gujarat within 45 days from the date of issue of notification of empanelment of web Development agencies.	The copy of Property tax bill/Electricity Bill/ Telephone Bill/G.S.TC.S.T. Registration/Lease agreement should be submitted as proof

The bids will be evaluated for the above eligibility criteria of the bidders. The technical evaluation will be done who comply with the eligibility criteria. The evaluation criteria are mentioned in Section III.

B. THE BIDDING DOCUMENTS

3 Contents of Bidding Documents

- 3.1 The services required, bidding procedure and contract terms are prescribed in the bidding documents.
- 3.2 The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents in format or submission of a bid not substantially responsive to the biding documents in every respect will be at the Bidder's risk and may result in rejection of its bid.

4 Cost of Bidding

4.1 The Bidder shall bear all the costs associated with the preparation and submission of its bid, and DST/GIL will in no case be responsible or liable for these costs, regardless of conduct or outcome of bidding process.

5 Clarification of all queries and doubts, Pre-Bid Conference/Clarification of Bidding Documents

5.1 A prospective Bidder requiring any clarification of the bidding documents may seek clarification of his query on the date indicated on first page of this document. DST/GIL will respond to any request for the clarification of any bidding documents, which it receives during the meeting on the date mentioned on the page no. 3 of this document.

6 Amendment of Bidding Documents

- 6.1 At any time prior to the deadline for submission of bids, DST/GIL may, for any reason, whether on its own initiative or in response to the clarification request by a prospective bidder, modify the bidding documents.
- 6.2 In order to allow prospective bidders reasonable time to consider the amendments while preparing their bids, DST/GIL at its discretion, may extend the deadline for the submission of bids.

C. PREPARATION OF BIDS

7 Language of Bid

7.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and DST/GIL shall be in English language. Supporting documents and printed literature furnished by the bidder may be in another language provided they are accompanied by an appropriate translation of the relevant document in English language and in such a case, for purpose of interpretation of the Bid, the translation shall govern.

8 Bid Form

8.1 The Bidder shall complete the pre-qualification bid furnished with this document giving details as per the format given on the website https://gil.nprocure.com

9 Bid Security (It's compliance would be verified at the time of actual opening of the Technical Bid)

- 9.1 The bidder shall furnish as security in the form of a Demand Draft of amount Rs.2 lacs favoring Gujarat Informatics Ltd payable at Gandhinagar.
- 9.2 This amount will ordinarily remain with GIL till the subsequent government resolution for empanelment of web Development agencies will be valid.
- 9.3 The bid security shall be in Indian Rupees only and shall be in the form of a Demand Draft drawn in favor of **Gujarat Informatics Ltd**.
- 9.4 Any bid without EMD will be rejected by DST/GIL as non-responsive.
- 9.5 The bid security shall be forfeited:
 - 9.5.1 If a Bidder withdraws his bid during the period of Bid validity specified by the Bidder on the Bid Form;

10 Period of Validity Bids

- 10.1 Bids shall be valid for **180 days** after the date of bid opening prescribed by DST/GIL. A Bid valid for a shorter period shall be rejected by DST/GIL as non-responsive.
- In exceptional circumstances, DST/GIL may solicit the Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The Bid security period provided under ITB Clause 10 shall also be suitably extended. A Bidder may refuse the request without forfeiting his bid security. A Bidder granting the request will not be permitted to modify his bid.

11 Content of Envelop

- 11.1 Envelope for the EMD and Bid Processing Fee.
- 11.2 Envelope shall be marked as **Envelope for "EMD & Bid Processing Fee" for** the tender for pre-qualification for empanelment of web Development agencies.

D. SUBMISSION OF BIDS

12 Sealing and Marking of Bids

- 12.1 All bids must be submitted online through https://gil.nprocure.com as per the formats mentioned in the same using digital signature.
- 12.2 Telex, cable, e-mailed or facsimile bids will be rejected.

13 Deadline for Submission of Bids

- 13.1 Bids must be submitted online through https://gil.nprocure.com not later than the time and date specified in the Invitation for Bids (Section I). In the event of the specified date for the submission of Bids being declared as a holiday for DST/GIL, the bids will be received up to the appointed time on the next working day.
- 13.2 GIL may, at its discretion, extend this deadline for submission of bids by amending the bid documents, in which case all rights and obligations of GIL and Bidders subject to the deadline will thereafter be subject to the deadline as extended.

14 Late Bids

14.1 Any bid received by DST/GIL after the deadline for submission of bids prescribed by GIL, pursuant to ITB Clause 14, will be rejected.

15 Modification and Withdrawal of Bids

- 15.1 The Bidder may modify or withdraw his bid before the last date of submission of bids through the e-Tendering website https://gil.nprocure.com.
- 15.2 No bid may be modified after the deadline for submission of the bids.

E. BID OPENING AND EVALUATION OF BIDS

16 Opening of Bids by DST/GIL

16.1 DST/GIL will open all bids, in the presence of Bidder or his representative who choose to attend, at the following address:

Gujarat Informatics Ltd.

Block –1, 8th Floor,

Udyog Bhavan, Gandhinagar.

The Bidder's representative who is present shall sign an attendance register evidencing their attendance. In the event of the specified date of Bid opening being declared holiday, the Bid shall be opened at the appointed time and location on the next working day.

16.2 Bids that are not opened and read out at bid opening shall not be considered for further evaluation, irrespective of the circumstances.

17 Clarification of Bids

17.1 During evaluation of bids, DST/GIL may, at its discretion, ask the Bidder for clarification of its bid. The request for a clarification and the response shall be in writing.

18 Preliminary Examination

- 18.1 DST / GIL will examine the bids to determine whether they are complete, whether any computational errors have been made, whether sureties have been furnished, whether the documents have been properly signed, and whether the bids are generally in order.
- 18.2 DST/GIL may waive any minor formality or non-conformity in a bid that does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any Bidder.
- 18.3 Conditional bids are liable to be rejected.

19 Evaluation and comparison of Bids

- 19.1 GIL/DST will evaluate the pre-qualification bid based on the documents submitted by the bidders.
- 19.2 As a next step, the detailed evaluation will be done as per the evaluation criteria given in Section III.
- 19.3 Only Top 10 bidders from the bidders who got more than 70% in the evaluation shall be considered for empanelment. **Example:** Total 20 bidders who got more than 70% marks in evaluation. However, only first ten bidders considered for empanelment.

20 Contacting the DST/GIL

20.1 Subject to ITB Clause 20, no Bidder shall contact DST/GIL on any matter relating to its bid, from the time of the bid opening to the time of issuance of

Government Resolution for empanelment. If he wishes to bring additional information to the notice of GIL/ DST, he should do so in writing. DST / GIL reserve its right as to whether such additional information should be considered or otherwise.

20.2 Any effort by a Bidder to influence DST/GIL in its decision on bid evaluation, may result in disqualification of the Bidder's bid and also forfeiture of his bid security amount.

21 Corrupt or Fraudulent Practices.

- DST requires that the bidders under this tender observe the highest standards of ethics during the procurement and execution of such contracts. In pursuance of this policy, DST defines for the purposes of this provision, the terms set forth as follows:
 - 21.1.1 "Corrupt practice" means the offering, giving, receiving or soliciting of any thing of value to influence the action of the DST/GIL official in the procurement process or in contract execution; and
 - 21.1.2 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or a execution of a contract to the detriment of DST/GIL, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive DST/GIL of the benefits of the free and open competition;
- 21.2 DST shall reject a proposal for empanelment if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices and same shall be conveyed to GIL or black listed by any of the Department of Government of Gujarat in competing for the contract in question.
- 21.3 DST shall declare a firm ineligible, and black listed either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract. The same shall be conveyed to GIL.

22 Interpretation of the clauses in the Tender Document

- 22.1 In case of any ambiguity in the interpretation of any of the clauses in Bid Document, the GIL/DST's interpretation of the clauses shall be final and binding on all parties.
- 22.2 However, in case of doubt as to the interpretation of the bid, the bidder may make a written request prior to the date of clarifications and doubts conference to:

DGM (App) Block no. 1, 8th floor, Udhyog Bhavan, Gujarat Informatics Ltd, Gandhinagar.

DST/GIL may issue clarifications to all the bidders as an addendum. Such an addendum shall form a part of the bid document.

During the evaluation bids, in case of any confusion, non-synchronization or anomaly between RFP clauses and attached formats/document, clauses of RFP shall prevail.

SECTION III: EVALUATION CRITERIA

Three websites proposed in eligibility criteria no. 4 will be evaluated as per the evaluation criteria mentioned as under.

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Technical Evaluation based on Past work	Score=4	Score=3	Score=2	Score=1		
Cross Browser, OS and screen resolution compatibility (max. 4 marks)	The site is equally effective with the browsers — IE, chrome and Mozilla Firefox — On OS - the Macintosh, Windows XP and Linux for screen resolutions such as-800*600, 1024*768 and 1366*768. Also, shall be responsive or device neutral	The site is cross browser and screen resolution compatible though doesn't work with at max 1 OS. Also, shall be responsive or device neutral	The site doesn't work with at max 1 browser or 1 popular OS or 1 of the popular screen resolutions used.	The site doesn't work with at least 1 browser, 1 popular OS and 1 of the popular screen resolutions used.		
Layout (max. 4 marks)	The Web site has an exceptionally attractive and usable layout. It is easy to locate all important elements. White space, graphic elements and/or alignment are used effectively to organize material.	The Web pages have an attractive and usable layout. It is easy to locate all important elements.	The Web pages have a usable layout but may appear busy or boring. It is easy to locate most of the important elements.	The Web pages are cluttered looking or confusing. It is often difficult to locate important elements.		
Navigation (max. 4 marks)	Links for navigation are clearly labeled, consistently placed, allow the reader to easily move from a page to related pages (forward and back), and take the reader where s/he expects to go. A user does not become lost.	Links for navigation are clearly labeled, allow the reader to easily move from a page to related pages (forward and back), and internal links take the reader where s/he expects to go. A user rarely becomes lost.	Links for navigation take the reader where s/he expects to go, but some needed links seem to be missing. A user sometimes gets lost.	Some links do not take the reader to the sites described. A user typically feels lost.		
Graphics (max. 4 marks)	Graphics are related to the theme/purpose of the site, are thoughtfully cropped, are of high quality and enhance reader interest or understanding	Graphics are related to the theme/purpose of the site, are of good quality and enhance reader interest or understanding	Graphics are related to the theme/purpose of the site, and are of good quality.	Graphics seem randomly chosen, are of low quality, OR distract the reader.		
Search Engine Optimization (SEO) (max. 4 marks)	The websites are highly optimized for search engines. Alt tags, headings tags, metadata, sitemaps etc. are properly defined.	The websites are suitably optimized for search engines	The websites are optimized for search engines but needs improvement.	No/Less search engine optimization done		
Speed of Web Pages Loading (max. 4	Pages load very fast <2 sec/100Kb	Pages load fast <4 sec/100Kb	Few pages takes time to load <8 sec/100Kb	Page load slowly >8 sec/100Kb		

marks)				
WCAG guideline adherence (max. 4	Compliant to WCAG 2.0	Compliant to WCAG 1.0	Partially compliant to WCAG 1.0	WCAG guideline not followed (<20% compliant to WCAG 1.0)
marks)				·
Security Audit	Security audit by GIL/authorized CERT-In security auditor	Security audit by GIL/authorized CERT-In security auditor	_	_
(max. 4 marks)	If successfully done in first round	If successfully done in second round		
Max. Total Score	96			
Cut Off Score	70% i.e. 67.2 score			

Note: During the evaluation or before issue of final guidelines for fresh empanelment, if we get information of past incident about the security breaches or lapses from the current empanelled agencies during the tenure of last empanelment or such incident happen before issue of final guideline, the agency shall be rejected from the new empanelment

AFFIDAVIT

(TO BE SUBMITTED PHYSICALLY ALONG WITH EMD & BID PROCESSING FEES)

(To be submitted IN ORIGINAL on Non-Judicial Stamp Paper of Rs 100/- duly attested by First Class Magistrate/ Notary public)

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I/We,	·	, age	years	residing	at
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	11	creby soleminy at	mm mat		
All General Instructions, General laid down on all the pages of properly by me which are complete.	the Tender	Form, have been	n read careful	ly and unde	
I I We have submitted following Terms & Conditions as well as S	-		-	red as per G	eneral
Sr. No. Name of the Doo	cument				
1					
2					
All the Certificates I Permissionadate and have not been withdraw				d and current	t as on
It is clearly and distinctly unders at any time, any of the required I are found to be invalid I wron defect.	Certificates I	Permissions I Do	cuments I Per	mits I Affida	vits is
I I We further undertake to Documents I Permits for verificate at any time asked to produce.	-		•		
I I We also understand that a (wherever applicable) as well as may result in to rejection of the t	failure to giv				
My I Our firm has not been ban the current financial year) by any India I Board I Corporation I Go through tender.	y Governmen	t Department I St	ate Governme	nt I Governm	nent of
I I We confirm that I I We had documents I certificates I permis and the same are enclosed in	ssions I perm	its I affidavits I in	formation etc.	from every	aspect

enclosed. Page numbers are given on each submitted document. Important information in each document is "highlighted" with the help of "marker pen" as required.				
The above certificates/ documents are enclosed separately and not on the Proforma printed from tender document.				
I I We say and submit that the Permanent Account Number (PAN) given by the Income Tax Department is, which is issued on the name of [Kindly mention here either name of the Proprietor (in case of Proprietor Firm) or name of the tendering firn;1, whichever is applicable].				
I I We understand that giving wrong information on oath amounts to forgery and perjury, and I/We am/are aware of the consequences thereof, In case any information provided by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD/PBG/cancel the award of contract. In this event, this office reserves the right to take legal action on me/us.				
I / We have physically signed &stamped all the above documents along with copy of tender documents (page no to).				
I I We hereby confirm that all our quoted items meet or exceed the requirement and are absolutely compliment with specification mentioned in the bid document.				
My I Our Company has not filed any Writ Petition, Court matter and there is no court matter filed by State Government and its Board Corporation, is pending against our company.				
I / We hereby commit that we have paid all outstanding amounts of duesItaxesIcessIchargesIfees with interest and penalty.				
In case of breach of any tender terms and conditions or deviation from bid specification other than already specified as mentioned above, the decision of Tender Committee for disqualification will be accepted by us.				
Whatever stated above is true and correct to the best of my knowledge and belief.				
Date: Stamp & Sign of the Tenderer				
Place: (Signature and seal of the Notary)				

FORMAT OF BID SECURITY IN FORM OF BANK GUARANTEE

Ref:
Guarantee No.
Date:
To, DGM (Tech) Gujarat Informatics Limited 8th Floor, Block -1, Udyog Bhavan, Sector - 11, Gandhinagar - 382017 Gujarat, India
Whereas (here in after called "the Bidder") has submitted its bid dated in response to the Tender no: XXXX for RFP for " " KNOW ALL MEN by these presents that WE
ALL MEN by these presents that WE
(hereinafter called "the Bank") are bound unto the, Gujarat Informatics Limited in the sum of for which payment well and truly to be made to Gujarat Informatics Limited , the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank thisday of
 a. if a Bidder withdraws its bid during the period of bid validity b. Does not accept the correction of errors made in the tender document; c. In case of a successful Bidder, if the Bidder fails: (i) To sign the Contract as mentioned above within the time limit stipulated by purchaser or (ii) To furnish performance bank guarantee as mentioned above or
(iii) If the bidder is found to be involved in fraudulent practices.(iv)If the bidder fails to submit the copy of purchase order & acceptance thereof.
We undertake to pay to the GIL/Purchaser up to the above amount upon receipt of its first written demand, without GIL/ Purchaser having to substantiate its demand, provided that in its demand GIL/ Purchaser will specify that the amount claimed by it is due to it owing to the occurrence of any of the abovementioned conditions, specifying

This guarantee will remain valid up to 9 months from the last date of bid submission. The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee

the occurred condition or conditions.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHAER of its liability with reference to the matters aforesaid or

any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PUCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and not withstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Dated at	on this	day of	2018.
Signed and delivered by			
For & on Behalf of	-		

Name of the Bank & Branch & Its official Address

Approved Bank: Any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2015/508/DMO dated 27.04.2016 issued by Finance Department or further instruction issued by Finance department time to time.