

Tender no. : Tender No: SW18082018168 : Selection of Service Provider For Digitization of Records For Office of the Gujarat State Tax Commissioner

S.No	Bidding Document Reference (Clause /page)	Content of RFP requiring clarification	Points of Clarification required	Clarification by GIL/GST
1	3.12 Payment / Page 18 of 37	3.12.1 The payment will be released after completion of the work	We would request you to please consider payment stage wise work completion: 50 % payment on starting of the work i.e. after completion of hardware infrastructure and Manpower deployment. Remaining 50% will be after completion of the work.	No change. As per RFP
2	4.3.2 Quality: Page 23 of 37	Level of Accuracy (in percentage) Penalty >= 98.00 &&< 99.00 - 02% of the order value >= 95.00 &&< 98.00 - 05% of the order value >= 90.00 &&< 95.00 - 10% of the order value <90 - No Payment	Given Penalty is on higher side hence we would request you to amend the same as below >= 98.00 &&< 99.00 - 0.5% of the order value >= 95.00 &&< 98.00 - 2% of the order value >= 90.00 &&< 95.00 - 5% of the order value <90 - No Payment	No change. As per RFP
3	4.3.5 SLA for Damage or Permanent loss of Documents: Page 23 of 37	Permanent loss of Pages 1 --- Rs. 1000 per Page 2 to 5 --- Rs. 1500 per Page Above 5 --- Rs. 2000 per Page	Given Penalty is high hence we would request you to amend the same as below 1 --- Rs. 500 per Page 2 to 5 --- Rs. 750 per Page Above 5 --- Rs. 1000 per Page	No change. As per RFP
4	Volume of Work Page 25 of 37	The System should have capability to integrate with other GSTC applications/website, if required. The agency shall be responsible to provide the API based integration support as per requirement during the warranty period.	Please provide more details on GSTC applications/website for integration support as per tender requirement.	The integration is just to pull/push the required information. The details will be provided to successful bidder while integration, if required.
5	2. Scope of work: GSTC: / Page 26 of 37	The electricity will be provided by GSTC	We understand that Electricity bill will also be bear by GST, please confirm.	Yes.
6	2. Scope of work: GSTC: . Service provider (To be selected by this RFP): Page 26 of 37	Scope of work: GSTC: d. To make available the IT infrastructure required for deployment of the system Scope of work Service provider e. The scanning has to be completed at central location by providing required infrastructure and manpower in 6 months t	Please give more clarity about Infrastructure, which types of infrastructure will be provided by GST and which types of infrastructure is expected from Service Provider.	IT infrastructure, Table, Chair, extension devices for electricity shall be responsibility of bidder. Only space and raw electricity will be provided by GST.
8	5. SECTION 5: SCOPE OF WORK Page 25 of 37	5. SECTION 5: SCOPE OF WORK	can we have a look of physical records for better understating of scanning process, Please confirm.	Sample files shown in the pre bid meeting
9	5. SECTION 5: SCOPE OF WORK Page 25 of 37	Volume of Work	Is meta data entry to be done in Guajarati or English or both language?, please confirm.	Meta Data Entry to be done as it is as per files.