



GUJARAT INFORMATICS LIMITED
BLOCK NO.-1, 8TH FLOOR, UDYOG BHAVAN, SECTOR-11, GANDHINAGAR

REVISED BID DOCUMENT

NAME OF WORK: REQUEST FOR PROPOSAL (RFP) FOR SUPPLY, INSTALLATION, COMMISSIONING AND MANAGEMENT OF MPLS NETWORK CONNECTING GSWAN (GUJARAT WIDE AREA NETWORK) AT VARIOUS LOCATIONS OF DIRECTORATE OF ACCOUNTS & TREASURY, GUJARAT.

RFP NO.: GIL/DAT/MPLS/2013-14

DATE: 25/11/2013

To,	<p>CLIENT: DIRECTORATE OF ACCOUNTS & TREASURY (DAT), FINANCE DEPARTMENT (FD), GOVERNMENT OF GUJARAT.</p> <p>Pre-Bid Meeting Date: 05/12/2013 at 1500 hrs</p> <p>Bid Due Date: 28/01/2014, up to 1700 Hrs.</p> <p>EMD & Bid Processing fees submitted at: Gujarat Informatics Ltd, Block No. 1, 8th Floor, Udyog Bhavan, Sector-11, Gandhinagar-382010 E-mail: viveku@gujarat.gov.in</p> <p>Un-price Bid Opening date & Venue: 29/01/2014 at 1500 hrs. Block No. 1, 8th Floor, Udyog Bhavan, Sector-11, Gandhinagar-382010,</p> <p>Bidding Agency Address: Gujarat Informatics Limited Block No. 1, 8th Floor, Udyog Bhavan, Gandhinagar-382010 Phone : (079)23256022 Fax: 23238925 E-mail: viveku@gujarat.gov.in Website: www.gujaratinformatics.com</p>
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NOTE: Please address all queries and correspondence to:

DGM (Tech)
Gujarat Informatics Limited,
8th Floor, Block No.1, Udyog Bhavan,
Gandhinagar 382010,
Phone: (079)-23256022
E-mail: viveku@gujarat.gov.in



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Proposal in the form of BID is requested for the item(s) in complete accordance with the documents/attachments as per following guidelines.

- ✓ Bidder shall upload their bids on <https://www.gil.nprocure.com>.
- ✓ The Bid Security and non-refundable bid processing fees in a separate sealed envelope super scribed with the bid document number to GIL office.
- ✓ The bid shall specify time schedule of various activities.
- ✓ Bids complete in all respects should be uploaded on or before the BID DUE DATE.
- ✓ Services offered should be strictly as per requirements mentioned in this Bid document.
- ✓ Please spell out any unavoidable deviations, Clause/ Article-wise in your bid under the heading Deviations.
- ✓ Once quoted, the bidder shall not make any subsequent price changes, whether resulting or arising out of any technical/commercial clarifications sought regarding the bid, even if any deviation or exclusion may be specifically stated in the bid. Such price changes shall render the bid liable for rejection. However, GoG reserve the right to revised financial offer.
- ✓ Bidder shall quote the prices of services as mentioned valid for **180 days**.
- ✓ The duration of the Contract period for this activity will be of **5 years**.
- ✓ In addition to this RFQ, the following sections attached are part of Bid Documents.

Section – 1	Project Profile
Section – 2	Eligibility Criteria
Section – 3	Scope of Work
Section – 4	Technical Bid
Section – 5	Instructions to Bidders
Section – 6	Price Bid
Section – 7	Performa for Performance Bank Guarantee
Section – 8	Location of Treasuries and sub- Treasuries with Required Bandwidth

Instruction to the bidders for online bid submission:

- Tender documents are available only in electronic format which Bidders can download free of cost from the website www.gujaratinformatics.com and <https://gil.nprocure.com>.
- The bids have been invited through e-tendering route i.e. the eligibility criteria, technical and financial stages shall be submitted online on the website <https://gil.nprocure.com>.
- Bidders who wish to participate in this bid will have to register on <https://gil.nprocure.com>. Further bidders who wish to participate in online bids will have to procure Digital Certificate as per Information Technology Act 2000 using which they can sign their electronic bids. Bidders can procure the same from (n) code solutions – a division of GNFC Ltd., or any other agency licensed by Controller of Certifying Authority, Govt. of India. Bidders who already have a valid Digital Certificate need not procure a new Digital Certificate.
- In case of any clarifications required, please contact DGM (Tech), GIL in writing 5 days before the Pre-Bid meeting date.



IMPORTANT DATES

1.	Item Description	Supply, Installation, Commissioning & Management of MPLS VPN Network at 42 Treasuries/ HO/ Other and 145 Sub- Treasuries connecting to GSWAN (Gujarat State Wide Area Network) at State Data Centre.
2.	Contract Period	5 Years
3.	Delivery	Installation, Commissioning and implement the proposed system at such locations within 120 days from the date of the Acceptance of Lol/ PO.
4.	Pre-Bid Meeting	05/12/2013 at 1500 hrs
5.	Bid Due date	28/01/2014 up to 1700 hrs
6.	Date of Opening of Un-priced bid	29/01/2014 at 1500 hrs
7.	Date & Time of opening of Technical & Commercial stage	Will be intimated to the qualified bidders at a later date.
8.	Venue of opening of Technical & Commercial Bid/s	Gujarat Informatics Limited, Block No. 1, 8th Floor, Udyog Bhavan, Gandhinagar-382010
9.	Bid Processing Fees (Non-refundable)	Rs.5,000/- (Rupees five Thousand Only)
10.	Bid security (EMD)	Rs.10,00,000/- (Rupees Ten Lacs Only)
11.	GIL Contact person	DGM (Tech)



DEFINITIONS

In this document, the following terms shall have following respective meanings:

1. **“Acceptance Test (AT)”** means the acceptance testing of the network links commissioned for GSWAN at SC, all DC and all TC.
2. **“Acceptance Test Document”** means a document, which defines procedures for testing the Gujarat State Wide Area Network against requirements laid down in the Agreement.
3. **“Affiliate”** shall mean any holding company or subsidiary company of a part to the Agreement or any company, which is subsidiary of such a holding company. The expressions "holding company" and "subsidiary company" shall have the meaning specified in section 4 of the Companies Act 1956 (as amended from time to time).
4. **“Agreement”** means the Service Level Agreement to be signed between the successful bidder and GoG including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.
5. **“Authorized Representative/ Agency”** shall mean any person/ agency authorized by either of the parties.
6. **“TC”** means Taluka (Block) headquarters or the offices in the campus area of the office of the Taluka Development Officer (TDO)/Mamlatdar office.
7. **“Bidder”** means any bandwidth provider who has a license (valid for a period of 5 years from the date of submission of the bid) to establish, maintain & operate bandwidth services in the state of Gujarat, required as per the RFP. The word Bidder when used in the pre-award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder with whom GoG signs the Service Level Agreement for executing the GSWAN project.
8. **“Center”** means SC, DC, and TC.
9. **“Contract”** is used synonymously with Agreement.
10. **“Corrupt Practice”** means the offering, giving, receiving or soliciting of any thing of value or influence the action of a public official in the process of Contract execution.
11. **“DC”** means district headquarters or the offices in the campus area of the office of District Magistrate (DM) / Collector including offices at this level.
12. **“Default Notice”** means the written notice of Default of the Agreement issued by one Party to the other in terms hereof.
13. **“ESH”** Extended Service Hours for GSWAN Network Link availability and will be 22h00 to 06h00 (That is from 10 p.m. to 6 a.m.) from Monday to Saturday, and 00h00 to 24h00 on Sunday.
14. **“Fraudulent Practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive GoG of the benefits of free and open competition.
15. **“Good Industry Practice”** means the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances. If the bidder is an ISO 9001:2000 certified, good industry standard are assured to be Request for Proposal: Bandwidth Services for GSWAN, followed by the bidder.
16. **“Gol”** shall stand for Government of India.
17. **“GoG”** shall stand for Government of Gujarat.
18. **“Implementation Period”** shall mean the period from the date of signing of the Agreement and up to the issuance of Final Acceptance Certificate of GSWAN.
19. **“Interest rate”** means 364 days Government of India (Gol) Treasury Bills' rate.
20. **“Law”** shall mean any act, notification, by-law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the

- Central Government and/ or the Government of Gujarat or any other Government or regulatory authority or political subdivision of government agency.
21. "**Lol**" means Letter of Intent, which constitutes the intention of the GoG to place the Purchase Order with the successful bidder.
 22. "**LOA**" shall mean Letter of Award of work issued by GoG to the successful bidder. LOA will be issued after the successful bidder gives his acceptance to the Lol.
 23. "**Operator**" means the entity/company providing the services / executing the GSWAN project under the Agreement and is used synonymous with Bidder/Successful Bidder. Request for Proposal: Bandwidth Services for GSWAN.
 24. "**OH**" means the Office Hours for GSWAN Network Link availability and will be 06h00 to 22h00 (That is from 6 a.m. to 10 p.m.) from Monday to Saturday.
 25. "**Period of Agreement**" means 5 years period starting with the commissioning of Last leased line link of GSWAN network. The bidder will be engaged by GoG to provide leased line connectivity to all PoPs for period of 5 years.
 26. "**Planned link Outage**" means unavailability of network services due to infrastructure maintenance activities such as configuration changes, up-gradation or changes to any supporting infrastructure.
 27. "**Request for Proposal**", means the detailed notification seeking a set of solution(s), services(s), materials and/or any combination of them.
 28. "**Requirements**" shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Agreement.
 29. "**Site**" means the location(s) for which the Contract will be signed and where the service shall be provided as per agreement.
 30. "**SC**" means state headquarters or the offices in the campus area of the Government Secretariat at Gandhinagar or any location where the State Network Center is required to be established.
 31. "**Service**" means provision of Contracted service viz., operation, maintenance and associated services for GSWAN.
 32. "**Service Down Time**" (SDT) means the time period when specified services/network segments with specified technical and operational requirements as mentioned in this document are not available to GoG. The network shall be operational on all days of a year and 24-hours/ day with in the uptime specified in the Service Level Agreement (SLA). The network is considered as operational when all centers at all tiers/ levels are working, providing all/ specified services as mentioned in full capacity at all locations in the network.
 33. "**Third Party Agency**" means any agency, if/as appointed by state government for monitoring the GSWAN during commissioning and operation.
 34. "**Termination Notice**" means the written notice of termination of the Agreement issued by one Party to the other in terms hereof.
 35. "**Unplanned link Outage**" means an instance other than the planned link outage in which no traffic can pass on the selected link through which departments are connected to GSWAN backbone.
 36. "**Uptime**" means the time period when specified services with specified technical and service standards as mentioned in Section-5 are available to GoG and its user organizations. The uptime will be calculated as follows:
Total time in a quarter (in minutes) less total Service Down time (in minutes) in the quarter.
 37. "**% Uptime**" means ratio of 'up time' (in minutes) in a quarter to Total time in the quarter (in minutes) multiplied by 100.
 38. "**GSWAN – Gujarat State Wide Area Network**" is IT Backbone of the state of Gujarat.



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SECTION: 1

PROJECT PROFILE



SECTION: 1

PROJECT PROFILE

Gujarat Informatics Limited (GIL), on behalf of Directorate of Accounts & Treasury, Finance Department, Government of Gujarat is issuing Request for Proposal (RFP) For Supply, Installation, Commissioning and Management of MPLS Network connecting GSWAN (Gujarat Wide Area Network) at 42 Treasuries/HO/Other and 145 Sub- Treasuries connecting within the State of Gujarat.

Interested and eligible Bidders are required to upload the eligibility related document in eligibility bid section, Technical related document in Technical bid section & Commercial Bid in Commercial bid section. The Bids should be accompanied by a bid security & bid processing fees (non-refundable) as specified in this Bid Document. The Technical & Commercial Bid must be uploaded to <https://gil.nprocure.com> & the Bid Security and bid processing fees must be delivered to the office of Gujarat Informatics Ltd on or before the last date and time of submission of the bid.

The eligibility section and the Bid Security & bid processing fees section will be opened on the specified date & time in presence of the Bidders or their authorized representative who choose to attend. In the event of the date specified for bid receipt and opening being declared as a holiday for the office of Gujarat Informatics Ltd the due date for submission and opening of bids will be the following working day at the scheduled times.

The agencies will be empanelled for above requirement who will meet the SLA, uptime and lead time to connect.



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SECTION: 2

ELIGIBILITY CRITERIA



SECTION: 2

ELIGIBILITY CRITERIA

S. No	Basic Requirement	Specific Requirements	Documents Required	Matched / not Matched	Supporting Document uploaded or not? (Yes/ No)
1	Sales Turnover of the Bidder	Annual Sales Turnover generated from services related to Data products during each of the last three financial years as on 31 March 2013(as per the last published Balance sheets), should be at least Rs. 50 crore. (Form A) This turnover should be on account of revenue generated from VPN, Internet products and services.	Extracts from the audited Balance sheet and Profit & Loss; AND Self Declaration Certificate		
2	Capability and Experience of the Bidder	Bidder must have successfully completed at least the following numbers of Enterprise data connectivity and similar projects of value specified herein (Form B) : - Two projects of similar nature for not less than 200 locations (in Government, PSUs and Large reputed organization in India); OR - Four projects of similar nature for not less than 100 locations (in Government, PSUs and Large reputed organization in India)	Successful work Completion Certificates from the client; AND Work Order + Self Certificate of Completion OR Work Order + Phase completion Certificate from the client		
3	Operational Licenses	The bidder should hold following valid licenses to operate: a) Class 'A' ISP license b) National Long Distance License c) Applicable Licenses to operate MPLS services	Copy of valid Licenses		
4	Legal Entity	Bidder Should be Company registered under Companies Act, 1956 and Registered under the Service Tax Act. The Bidder should be operating MPLS VPN services since 5 years as on 31 Oct 2013	Certificates of incorporation AND Self Declaration Certificates		
5	Blacklisting	Bidder shall not be blacklisted by any GoG department and its Agencies, PSUs, reputed organizations in Gujarat.	A Self Certified letter		



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6	NOC	Own Two NOCs in different seismic zone	A Self Certified letter		
7	Certifications	The bidder should hold following certifications valid on the date of bid: a) ISO-27001	Copy of valid certificates.		
8	Presence	The bidder should have minimum 5 VPN PoPs of its own in Gujarat	A Self Certified letter with addresses of PoPs		

Note: All the details should be uploaded in Eligibility section in the bid as per given format.



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SECTION: 3

SCOPE OF WORK



SECTION: 3

SCOPE OF WORK

Architecture

- Gujarat Informatics Ltd. (GIL) on behalf of Directorate of Accounts & Treasury (DAT), Finance Department, Government of Gujarat intends to connect 42 Treasuries/ Head Offices/ Other and **145 Sub- Treasuries** using Hub – Spoke MPLS Layer 3 routing. The data transmitted on these links should not be accessed/ mixed with public network. The bidder shall provide 1:1 connectivity link as per detail provided in below:
 - Bandwidth of 5 MBPS at Head Offices & Treasuries
 - Bandwidth of 2 MBPS at Treasuries
 - Bandwidth of 512 KBPS at Sub-Treasuries
 - Bandwidth of 20 MBPS at DR Site at NIC, Hyderabad.
 - Aggregate Hub bandwidth: 45 MBPS **at SDC (Upgradable upto 100 MBPS if required within 1 (one) week of time whenever required)**

(List of Treasuries and sub- Treasuries with location & Required Bandwidth is as per Section 8)

- These links should be available in full duplex mode with sending and receiving available on the same circuit. For example, on a 512kbps circuit, 512kbps sending and 512kbps receiving should be possible simultaneously.
- The bidders are expected to do a complete site survey for feasibility for positioning of the terminating equipment. They should clearly state the equipment that will be deployed with its physical, electrical and any other related requirement. Any extra material/ quantity required for the project execution shall be supplied and deployed by the vendor at no extra cost to DAT.
- The last mile connectivity i.e. DAT's Location and Vendor's POP should be connected through **Copper Cable**, Fiber Cable or RF Link. In case of a last mile on wireless (RF) link, the vendor will ascertain that there is no interference in the channel provided to DAT by other Radio devices in the neighborhood. In case the channel provided has interference, then the vendor will apply and make available a licensed channel and compatible Radio Modems at its own cost. DAT, FD will not bear any extra cost towards the same.
- The output at each location shall be Ethernet only.
- The last mile connectivity at Hub site – State Data Centre shall be on Optical Fiber Only.
- Bidder shall provide complete network diagram including detailed technical documentation and detailed Project Plan for all the locations mentioned.

Network Monitoring

- The bidder should have state-of-art Network management center for troubleshooting round the clock to ensure uninterrupted services. This NOC should be manned by technical staff (24X7) and have call logging and escalation procedures.
- The types of reports that are required for the monitoring of the links are as follows:
 - Link Utilization, Link errors (CRC, input errors, drops etc.)
 - Link availability (Bifurcation of link downtime & other causes of link being down to be specified)



- Link Latency
- Reports of link uptime should be provided per location per node & over connectivity. The same should also be configurable w.r.t to time.
- Traffic monitoring, bandwidth utilization report with committed information rate for all links and MPLS ports, shall be submitted per quarter with invoices wherever required.
- The VPN should be fully secured and should fulfill the security requirements as per the IT-Act applicable from time to time.
- Supply, Installation and configuration of WAN end equipments like routers, modems, last mile equipments, 1 KVA line interactive UPS (With 30 minutes battery backup on full load), 9U wall mount Rack etc. would be done by the Vendor to provide the solution. DAT, FD will not provide any infrastructure for installing these equipments except "Raw Electricity" & "Shared non AC Room".
- All the locations listed have to be covered and no exclusion for any location shall be allowed. The successful bidder will have to ensure that all locations are connected within specified time frame and all locations should be technically and commercially feasible.
- The bidder shall have proper upgradability availability for primary links and secondary links and in case of requirement in future; the bidder shall do it within Three week time.
- The Bidder will be solely responsible for all liaison work, ROW permissions, statutory and regulatory approvals, project requirements/submission of payments, follow up etc. during project planning, execution, and tenure of contract.
- The Bidder should be able to provide managed services to manage links end to end.
- It would be bidder's responsibility to configure the MPLS link connectivity in such a way that GSWAN works as a primary link while the MPLS connectivity provided by the bidder should work as a redundant link. This should be achieved with required configurations at the L3 Router where both links will terminate. End users operations and PC configurations should not be affected any time during WAN link swapping. All the specified locations have existing GSWAN connectivity available. The configuration of IP plan and required routing protocols to run both networks will be responsibility of the bidder.
- The bidder has to supply L3 router with below mentioned specification for implementing the project wherever required.

Router Specifications:

DC and DR Router:

S. No.	Requirements
1	General requirements
1.1	Router should be modular and should be a single box configuration for ease of management
1.2	Should have integrated USB port/flash to provide console and storage for configuration/image
2	Hardware and interface requirements
2.1	Routers should have at least 4 open slots for LAN, WAN & VoIP modules
2.2	Routers should support large selective of modular LAN and WAN connectivity options including Gigabit Ethernet and Fast Ethernet, Channelized T1/E1, V.35/G.703 Serial, 3G Wireless(Both HSPA and CDMA) interface modules.
2.3	Router should have minimum 4 nos. of 10/100/1000 Gigabit Ethernet ports from day 1 & scalable up to 12 GE Ports for future use
2.4	Routers should have integrated redundant power supply



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3	Performance Requirements
3.1	The router should have a minimum performance of 1.5 Mpps for both IPv4 & IPv6
3.3	Should support other IP Services like GRE tunneling, ACLs, IPSEC VPNs, Firewalling, NAT services
4	Quality of Service (QoS) requirements
4.1	Routers should support Class-based queuing
4.2	Routers should support marking, policing and shaping
4.3	Routers should support Voice traffic optimization with features like WRED, H-QoS, & RSVP
5	Routing protocol support
5.1	Routers should have IPv4, IPv6, VRRP, Static Routes, RIPv1, RIPv2, OSPFv2, OSPFv3, IS-IS, BGP4, MBGP, BFD, Policy based routing, IPv4 and IPv6 tunnelling enabled from day one
6	IPv4 & IPv6 Multicast features
6.1	IGMP v1/v2/v3, PIM-DM, PIM-SM, Source Specific Multicast (SSM), MLD V1, V2
7	System Management and Administration
7.1	Routers should support Configuration rollback
7.2	Should support extensive support for SLA monitoring for metrics like delay, latency, jitter, packet loss, RTP-Based VoIP traffic, CRTP
8	Security features
8.1	Routers should support AAA using RADIUS or TACACS+
8.2	Routers should support Packet Filters like: Standard ACL, Extended ACL, ACL that can match arbitrary bits of packet bits of a packet at an arbitrary depth in the packet header and payload
8.9	Routers should support Network address translation (NAT)
8.1	Router should be minimum common criteria EAL4 certified
9	Built-in troubleshooting
9.1	Pre-planned scheduled Reboot Facility
9.2	Real Time Performance Monitor – service-level agreement verification probes/alerts

Treasury and other Offices Router:

S. No.	Requirements
1	General requirements
1.1	Router should be modular and should be a single box configuration for ease of management
1.2	Should have integrated USB port/flash to provide console and storage for configuration/image
2	Hardware and interface requirements
2.1	Routers should have at least 2 open slots for LAN, WAN modules
2.2	Routers should support large selective of modular LAN and WAN connectivity options including Gigabit Ethernet and Fast Ethernet, Channelized T1/E1, V.35/G.703 Serial, 3G Wireless(Both HSPA and CDMA) interface modules.
2.3	Router should have minimum 4 nos. of 10/100/1000 Gigabit Ethernet ports from day 1 & scalable up to 8 GE Ports for future use



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3	Performance Requirements
3.1	The router should have a minimum performance of 170 Kpps for both IPv4 & IPv6
3.3	Should support other IP Services like GRE tunneling, ACLs, IPSEC VPNs, Firewalling, NAT services
4	Quality of Service (QoS) requirements
4.1	Routers should support Class-based queuing
4.2	Routers should support marking, policing and shaping
5	Routing protocol support
5.1	Routers should have IPv4, IPv6, VRRP, Static Routes, RIPv1, RIPv2, OSPFv2, OSPFv3, IS-IS, BGP4, MBGP, BFD, Policy based routing, IPv4 and IPv6 tunnelling enabled from day one
6	IPv4 & IPv6 Multicast features
6.1	IGMP v1/v2/v3, PIM-DM, PIM-SM, Source Specific Multicast (SSM), MLD V1, V2
7	System Management and Administration
7.1	Routers should support Configuration rollback
7.2	Should support extensive support for SLA monitoring for metrics like delay, latency, jitter, packet loss, RTP-Based VoIP traffic, CRTP
8	Security features
8.1	Routers should support AAA using RADIUS or TACACS+
8.2	Routers should support Packet Filters like: Standard ACL, Extended ACL, ACL that can match arbitrary bits of packet bits of a packet at an arbitrary depth in the packet header and payload
8.9	Routers should support Network address translation (NAT)
8.1	Router should be minimum common criteria EAL4 certified
9	Built-in troubleshooting
9.1	Pre-planned scheduled Reboot Facility
9.2	Real Time Performance Monitor – service-level agreement verification probes/alerts

Bidder should attach full Compliance with the Minimum Technical Specifications of the Router along with the Make and Model, supporting documents like data sheet and printed brochures, white papers, implementation documents or product screen shots etc. showing all the required features.

The bidder can quote L3 Router from 2 (Two) OEM but only one OEM router has to be supplied. The bidder should upload Authorization certificate from the OEM of the Router proposed in the Bid document, for the authenticity, authorized representation and after sales support. The bidder should be authorized by the manufacturer to quote / supply the said products to Government of Gujarat (GoG), against this requirement. Without authorization certificate, the bids are liable to rejection.



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SECTION: 4

TECHNICAL BID



SECTION: 4

TECHNICAL BID

MPLS-VPN based connectivity to GSWAN connectivity connecting various offices

S. No	Basic Requirement	Specific Requirements	Documents Required	Supporting Document uploaded or not? (Yes/ No)	Deviation / Remarks
1	Uptime offering for MPLS-VPN services	Minimum uptime commitment - 99 % including end to end managed services. This includes CPE installation and management.	Self Declaration		
2	Network Presence	The bidder should have network presence across all Districts of Gujarat	Network availability list		
3	Foot Print	The Bidder should have minimum 5 MPLS Nodes/PoPs in Gujarat.	List of Nodes/PoPs		
4	Customers List	The bidder should have established MPLS-VPN connectivity across Gujarat.	Customer List District wise		
5	Backhaul	The bidder should have its backhaul NLD Fiber network connecting its own MPLS POPs	A Self Certified letter		
6	Last Mile connectivity	The bidder should be capable to provide various last mile options including RF, Fiber, Copper as per feasibility and bandwidth requirement at uniform costs.	A Self Certified letter		
7	24x7 Support	The bidder should have live mechanism of 24x7 network operations centre and service desk for resolution of complaints	A Self Certified letter		
8	Health monitoring portal	The bidder will have to provide portal access for health monitoring, report generation and service support of installed links	A Self Certified letter		



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9	MTRR	The bidder should be capable to provide average MTRR (Mean time to Repair) of 4 hours.	A Self Certified letter		
10	Class of Service Offering	The bidder should have MPLS network enabled with and capable of Class of Service (CoS) offerings as may be desired from time to time.	A Self Certified letter		



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SECTION: 5

INSTRUCTIONS TO BIDDERS



SECTION: 5

INSTRUCTIONS TO BIDDERS

ARTICLE – 1: COST OF BIDDING

- 1.1 The Bidder shall bear all costs associated with the preparation and submission of the Bid and Govt. of Gujarat (GoG)/Gujarat Informatics Ltd (GIL) will in no case be responsible for those costs, regardless of the conduct or outcome of the bidding process.
- 1.2 Bidder is requested to pay **Rs.5,000/-** as a bid processing fee (Non refundable) in the form of demand draft in favor of “Gujarat Informatics Ltd.” payable at Ahmedabad/Gandhinagar along with the EMD cover. In case of non receipt of bid processing fees & EMD the bid will be rejected by GIL/GoG as non responsive.

ARTICLE – 2: BIDDING DOCUMENTS

Bidder can download the bid document and further amendment if any freely available on <https://www.gujaratinformatics.com> and <https://www.gil.nprocure.com> and upload the same on <https://www.gil.nprocure.com> on or before due date of the tender. Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submits a Bid not substantially responsive to the bidding documents in every respect may result in the rejection of the Bid. Under no circumstances physical bid will be accepted.

ARTICLE – 3: CLARIFICATION ON BIDDING DOCUMENTS

Bidders can seek written clarifications 5 days before the Pre-Bid meeting date to Deputy General Manager (Tech), Gujarat Informatics Ltd., 8th Floor, Block No. 1, Udyog Bhavan Gandhinagar 382010.GIL will clarify and issue amendments if any to all the bidders in the pre-bid meeting. No further clarification what so ever will be entertained after the pre-bid meeting date.

ARTICLE – 4: AMENDMENT OF BIDDING DOCUMENTS

- 4.1 At any time prior to the deadline for submission of bids, GoG/GIL, for any reason, whether at its own initiative or in response to the clarifications requested by prospective bidders may modify the bidding documents by amendment & put on our websites.
- 4.2 All prospective bidders are requested to browse our website & any amendments/corrigendum/modification will be notified on our website and such modification will be binding on them. Bidders are also requested to browse the website of GoG/GIL i.e. www.gujaratinformatics.com & <https://www.gil.nprocure.com> for further amendments if any.
- 4.3 In order to allow prospective bidders a reasonable time to take the amendment into account in preparing their bids, GoG/GIL, at its discretion, may extend the deadline for the submission of bids.

ARTICLE – 5: LANGUAGE OF BID

The Bid prepared by the Bidder, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and GoG/GIL shall be in English. Supporting documents and printed literature furnished by the bidder may be in



another language provided they are accompanied by an accurate translation of the relevant pages in English. For purposes of interpretation of the bid, the translation shall govern.

ARTICLE – 6: SECTION COMPRISING THE BIDS

- 6.1 The quotation should be scan-able and distinct without any option stated in.
- 6.2 The bid uploaded shall have the following documents:

▶ **BID SECURITY SECTION:**

The bid security & bid processing fee (non-refundable) to be furnished to GIL office in the form of demand draft in favor of “Gujarat Informatics Ltd.” payable at Ahmedabad/Gandhinagar before opening of un-price bid. The details are required to be filled in this section.

▶ **ELIGIBILITY & TECHNICAL SECTION:**

- 1) Financial Capabilities. (In the Prescribed Format Only: Form A)
- 2) Technical Capabilities. (In the Prescribed Format Only: Form B)
- 3) Compliance Statement. (In the Prescribed Format Only: Form C)
- 4) Bid letter form (Form D)

NOTE: All forms/ Tables, duly filled-in with necessary proofs, as required and stated in the bid document & supporting documents for eligibility criteria 1 to 8 and Technical 1 to 10 should be uploaded.

▶ **PRICE BID SECTION:**

- **Priced bid** (in the prescribed format only in Section: 6)

ARTICLE – 7: BID FORMS

- 7.1 Wherever a specific form is prescribed in the Bid document, the Bidder shall use the form to provide relevant information. If the form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. Failing to upload the information in the prescribed format, the bid is liable for rejection.
- 7.2 For all other cases, the Bidder shall design a form to hold the required information.
- 7.3 GoG/GIL shall not be bound by any printed conditions or provisions in the Bidder’s Bid Forms

ARTICLE – 8: FRAUDULENT & CORRUPT PRACTICE

- 8.1 Fraudulent practice means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the GoG/GIL of the benefits of free and open competition.
- 8.2 “Corrupt Practice” means the offering, giving, receiving or soliciting of any thing of value, pressurizing to influence the action of a public official in the process of Contract execution.



- 8.3 GoG/GIL will reject a proposal for award and may forfeit the E.M.D. and/or Performance Guarantee if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for, or in executing, contract(s).

ARTICLE – 9: LACK OF INFORMATION TO BIDDER

The Bidder shall be deemed to have carefully examined all contract documents to his entire satisfaction. Any lack of information shall not in any way relieve the Bidder of his responsibility to fulfill his obligation under the Contract.

ARTICLE – 10: CONTRACT OBLIGATIONS

If after the award of the contract the Bidder does not sign the Agreement or fails to furnish the Performance Bank guarantee within fifteen (15) working days along with the inception report and working schedule as per the tender requirements & if the operation are not started within fifteen (15) working days after submission of P.B.G. as mentioned, GoG/GIL reserves the right to cancel the contract and apply all remedies available to him under the terms and conditions of this contract.

ARTICLE – 11: BID PRICE

- 11.1 The priced bid should indicate the prices in the format/price schedule only.
- 11.2 The Financial bid shall indicate charges payable as per Section-6 for 1 year extendable upto 5 Years and terms thereof for providing required connectivity for GSWAN. The bidder shall quote fixed yearly charges per link. A bid uploaded with an adjustable price quotation will be treated as non-responsive and rejected.
- 11.3 Prices shall be written in both words and figures. In the event of difference, the price in words shall be valid and binding. Arithmetical errors will be rectified on the following basis.
- 11.4 If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If the Bidder does not accept the correction of the errors, its bid will be rejected. If there is a discrepancy between words and figures, the amount in words will prevail.
- 11.5 Any discrepancy relating to prices quoted in the offer across different sections of the bid, only prices given in the prescribed format given at Price Schedule of this RFP shall prevail.
- 11.6 The bidder should provide calculations for the quoted bandwidth charges, without which the bid is liable for rejection. Any arithmetical errors in these calculations will be on bidders account.
- 11.7 Bidders may verify the actual distances between the vertical PoPs before quoting for the same and may undertake a survey, if required.
- 11.8 The rates specified/ quoted by the bidders should not be more than the rates specified by TRAI or any other Regulatory Authority of Govt. of India.
- 11.9 Offered price should be exclusive of all applicable taxes such as VAT/CST/Service Tax, FOR destination (any where in Gujarat state).



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- 11.10 Discount if offered, should not be mentioned separately. It should be included in offered price.
- 11.11 Any effort by a bidder or bidder's agent / consultant or representative howsoever described to influence the GoG/GIL in any way concerning scrutiny / consideration / evaluation / comparison of the bid or decision concerning award of contract shall entail rejection of the bid.
- 11.12 Unit rates should be quoted separately for each item. Quantities can be increased or decreased by GoG and bidder has to supply deviated quantities at the rates prescribed and approved by the GoG in the tender document.

ARTICLE – 12: BID CURRENCY

The prices should be quoted in Indian Rupees. Payment for the supply of, installation and commissioning of leased line bandwidth as specified in the agreement shall be made in Indian Rupees only.

ARTICLE – 13: BID SECURITY / EARNEST MONEY DEPOSIT (EMD)

- 13.1 The Bidder shall furnish, as part of the Bid, a Bid security for the amount of **Rs. 10,00,000/-** by demand draft, in favor of Gujarat Informatics Ltd., payable at Gandhinagar/Ahmedabad in India in a separate envelope. The un-priced bid will be opened subject to the confirmation of valid Bid security.
- 13.2 Unsuccessful Bidder's Bid security will be refunded within thirty (30) days from the award of work to the successful bidder.
- 13.3 The successful Bidder's Bid security will be discharged upon the Bidder signing the Contract/Agreement, and furnishing the Performance Bank Guarantee.
- 13.4 The Bid security may be forfeited at the discretion of GoG/GIL, on account of one or more of the following reasons:
- a. The Bidder withdraws their Bid during the period of Bid validity specified on the Bid letter form.
 - b. Bidder does not respond to requests for clarification of their Bid.
 - c. Bidder fails to co-operate in the Bid evaluation process, and
 - d. In case of a successful Bidder, the said Bidder fails :
 - (i) To sign the Agreement in time
 - (ii) To furnish Performance Bank Guarantee

ARTICLE – 14: PERIOD OF VALIDITY OF BIDS

- 14.1 Bids shall remain valid for **180 Days** after the date of opening of Commercial Bid. A Bid valid for a shorter period shall be rejected as non-responsive.
- 14.2 In exceptional circumstances, GoG/GIL may solicit Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The Bid security shall also be suitably extended. A Bidder's request to modify the Bid will not be permitted.

ARTICLE – 17: BID DUE DATE

- 17.1 Bid must be received by the GIL at the address specified in the Request for Proposal (RFP) not later than the date specified in the RFP.



17.2 The GoG/GIL may, as its discretion, on giving reasonable notice by fax, cable or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the GoG/GIL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

ARTICLE – 18: LATE BID

No bidder may be able to upload or submit the bid after the bid due date/time.

ARTICLE – 19: MODIFICATION AND WITHDRAWAL OF BID

19.1 The Bidder may modify or withdraw its Bid after the Bid's submission, provided that written notice of the modification including substitution or withdrawal of the bids is received by GoG/GIL prior to the deadline prescribed for submission of bids.

19.2 The Bidder's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in a manner similar to the original Bid.

19.3 No Bid may be modified subsequent to the deadline for submission of bids.

19.4 No Bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of Bid validity specified by the Bidder on the bid letter form. Withdrawal of a Bid during this interval may result in the bidder's forfeiture of its Bid security.

ARTICLE – 20: OPENING OF BIDS BY GIL

20.1 GIL will open the EMD & bid processing fees stage at first instance & the next eligibility stage of those bidders, who have furnished EMD & bid processing fees on or before due date & time, will be opened, in the presence of Bidder or their authorized representatives who choose to attend, at schedule time in the bid at Conference Hall of :

Gujarat Informatics Ltd.
Block No. 1, 8th Floor, Udyog Bhavan,
Sector-11, Gandhinagar-382010

The Bidders representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for the GIL, the Bids shall be opened at the appointed time and location on the next working day.

20.2 The date on which technical bid & commercial bid would be opened, will be intimated to the qualified bidders by the GIL on the day of opening of first stage or on any subsequent days either through fax or through letter or e-mail from the Office of the Gujarat Informatics Ltd or any of his authorized official.

20.3 The Bidders Names, and the presence or absence of the requisite Bid security and such other details as the GIL, at its discretion, may consider appropriate will be announced at the time of opening.

20.4 The Commercial Bid will be opened only for the Technically Qualified Bidder. The commercial bid of Bidders, who have not qualified in the eligibility & technical evaluation stage will not be opened under any circumstances.

20.5 Bids that are not opened at bid opening shall not be considered further for evaluation.



ARTICLE – 21: CONTACTING GoG/GIL

- 21.1 Bidder shall not approach GoG/GIL officers outside of office hours and/ or outside GoG/GIL office premises, from the time of the Bid opening to the time the Contract is awarded.
- 21.2 Any effort by a bidder to influence GoG/GIL officers in the decisions on Bid evaluation, bid comparison or contract award may result in rejection of the Bidder's offer. If the Bidder wishes to bring additional information to the notice of the GoG, it should do so in writing.

ARTICLE – 22: REJECTION OF BIDS

GoG/GIL reserves the right to reject any Bid, and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder(s) or any obligation to inform the affected Bidder(s) of the grounds for such decision.

ARTICLE – 23: BID EVALUATION

1. PART – I (BID SECURITY)

- Bidders who have submitted the valid bid security as per the format shall be considered for further evaluation. Similarly if the RFP document fee has not been deposited/ submitted in case of downloaded forms the Bid shall be out rightly rejected.

2. PART – II (ELIGIBILITY CRITERIA & TECHNICAL EVALUATION)

- GIL will first scrutinize the eligibility of the bidders as per “eligibility criteria” (Section No. 2) the RFP based on the documents submitted. The offers of the bidders who fulfill the eligibility criteria will be taken up for further scrutiny i.e. technical evaluation. The decision of GIL/ DAT in this regard is final and no further correspondence in this regard will be entertained.
- GIL will scrutinize the offers and will determine whether the technical specifications along with documents have been furnished as per RFP. The bidder will have to give documents as per technical qualifying criteria (Section No. 4). The bidders who qualify in technical evaluation will only be short listed for commercial evaluation. The decision of GIL/ DAT in this regard is final.

3. PART – III (COMMERCIAL EVALUATION)

- GIL will open and scrutinize the commercial offers of the technically qualified bidders only. The Commercial bids will have to be submitted in the format as per section 6. Commercial bids should not have any alteration or overwriting. GIL/DAT may reject or load the financial implication of any alteration, if found into the commercial bid submitted by the respective bidder. The calculation arrived by GIL will be final and will be binding on the bidders. If any cost item in the commercial bid is found to be blank and not filled with any amount then it shall be considered as zero cost items and the same is offered to the DAT free of any charge. GIL/DAT will consider the cost for five years for the purpose of price comparisons given by the vendors on the figures in commercial offer.
- **Five Years Cost = (One Time Installation Cost + Total Bandwidth Cost for Five Years)**



ARTICLE – 24: AWARD OF CONTRACT

- 24.1 Choice of Firm: Final Choice of Firm to execute this project shall be made on the basis of conformity to technical and operational requirements, time schedule of execution and appropriateness of priced bid from the point of view of cost competitiveness.
- 24.2 Award Criteria: The Criteria for selection will be the lowest cost to GoG for the technically qualified bid for total cost of all lease circuit. (Excluding any taxes)
- 24.3 GoG's right to vary requirements at time of award: GoG reserves the right at the time of award to increase or decrease quantity for the requirements originally specified in the document without any change in Bid rate or other terms and conditions.
- 24.4 In case, if lowest bidder does not accept the award of contract or found to be involved in corrupt and/or fraudulent practices, the next lowest bidder will be awarded the contract. In such scenario, the lowest bidder has to born the difference between lowest prices and next lowest prices.
- 24.5 The successful bidder shall be engaged by GoG to provide leased line connectivity to all PoPs for period of 5 years.
- 24.6 **Contract Period:** The duration of the Contract period for this activity will be of **5 years. Bidder has to quote Bandwidth Cost for 1st Year, 2nd Year, 3rd Year, 4th Year and 5th Year separately.**
- 24.7 It has been observed that there is a considerable price reduction in cost of MPLS-VPN based connectivity during last 1 year. Hence GoG may review the prices every year and vendor is required to match the prevailing market price for the same.

ARTICLE – 25: NOTIFICATION OF AWARD & SIGNING OF CONTRACT

- 25.1 Prior to expiration of the period of Bid validity, GoG/GIL will notify the successful Bidder and issue Lol.
- 25.2 Within Six (6) working days of receipt of the Contract Form, the successful Bidder shall sign and date the Contract and return it to the GoG/GIL. The contract Performance guarantee has to be submitted within fifteen (15) working days of receipt of award. The Bank guarantee (Performance) shall be equal to 10% of the value of contract. The Bank Guarantee shall be valid for duration of 180 days beyond the expiry of contract.
- 25.3 Upon the successful Bidder's furnishing of Performance Bank Guarantee and signing of Contractual documents, The Bid Security of all unsuccessful Bidders will be refunded as per clause 13.2.

ARTICLE – 26: FORCE MAJEURE

- 26.1 Force Majeure shall mean any event or circumstances or combination of events or circumstances that materially and adversely affects, prevents or delays any Party in performance of its obligation in accordance with the terms of the Agreement, but only if and to the extent that such events and circumstances are not within the affected party's reasonable control, directly or indirectly, and effects of which could have prevented through Good Industry Practice or, in the case if construction activities through reasonable skill and care, including through the expenditure of reasonable sums of money. Any events or circumstances meeting the description of the Force Majeure which have same effect upon the performance of any contractor shall constitute Force Majeure with respect to the Vendor. The Parties shall ensure compliance of the terms of the Agreement unless affected by the Force Majeure Events. The Vendor shall not be



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liable for forfeiture of its implementation / Performance guarantee, levy of Penalties, or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Agreement is the result of Force Majeure.

26.2 Force Majeure Events

The Force Majeure circumstances and events shall include the following events to the extent that such events or their consequences (it being understood that if a causing event is within the reasonable control of the affected party, the direct consequences shall also be deemed to be within such party's reasonable control) satisfy the definition as stated above.

Without limitation to the generality of the foregoing, Force Majeure Event shall include following events and circumstances and their effects to the extent that they, or their effects, satisfy the above requirements:

26.3 Natural events ("Natural Events") to the extent they satisfy the foregoing requirements including:

- A. Any material effect on the natural elements, including lightning, fire, earthquake, cyclone, flood, storm, tornado, or typhoon;
- B. Explosion or chemical contamination (other than resulting from an act of war);
- C. Epidemic such as plague;
- D. Any event or circumstance of a nature analogous to any of the foregoing.

26.4 Other Events ("Political Events") to the extent that they satisfy the foregoing requirements including:

Political Events which occur inside or Outside the State of Gujarat or involve directly the State Government and the Central Government ("*Direct Political Event*"), including:

- I. Act of war (whether declared or undeclared), invasion, armed conflict or act of foreign enemy, blockade, embargo, revolution, riot, insurrection, civil commotion, act of terrorism or sabotage;
- II. Strikes, work to rules, go-slows which are either widespread, nation-wide, or state-wide and are of political nature;
- III. Any event or circumstance of a nature analogous to any of the foregoing.

26.5 FORCE MAJEURE EXCLUSIONS

Force Majeure shall not include the following event(s) and/or circumstances, except to the extent that they are consequences of an event of Force Majeure :

- a. Unavailability, late delivery
- b. Delay in the performance of any contractor, sub-contractors or their agents;

26.6 PROCEDURE FOR CALLING FORCE MAJEURE

The Affected Party shall notify to the other Party in writing of the occurrence of the Force Majeure as soon as reasonably practicable, and in any event within 5 (five) days after the Affected Party came to know or ought reasonably to have known, of its occurrence and that the Force Majeure would be likely to have a material impact on the performance of its obligations under the Agreement.



ARTICLE – 27: CONTRACT OBLIGATIONS

Once a contract is confirmed and signed, the terms and conditions contained therein shall take precedence over the Bidder's bid and all previous correspondence.

ARTICLE – 28: AMENDMENT TO THE AGREEMENT

Amendments to the Agreement may be made by mutual agreement by both the Parties. No variation in or modification in the terms of the Agreement shall be made except by written amendment signed by both the parties. All alterations and changes in the Agreement will take into account prevailing rules, regulations and laws applicable in the state of Gujarat.

ARTICLE – 29: USE OF AGREEMENT DOCUMENTS AND INFORMATION

29.1 The Vendor shall not without prior written consent from GoG disclose the Agreement or any provision thereof or any specification, plans, drawings, pattern, samples or information furnished by or on behalf of GoG in connection therewith to any person other than the person employed by the Vendor in the performance of the Agreement. Disclosure to any such employee shall be made in confidence and shall extend only as far as may be necessary for such performance.

29.2 The Vendor shall not without prior written consent of GoG make use of any document or information made available for the project except for purposes of performing the Agreement.

29.3 All project related documents issued by GoG other than the Agreement itself shall remain the property of GoG and Originals and all copies shall be returned to GoG on completion of the Vendor's performance under the Agreement, if so required by the GoG.

ARTICLE – 30: REPRESENTATIONS AND WARRANTIES

30.1 REPRESENTATIONS AND WARRANTIES BY THE SERVICE PROVIDER

It is a company duly organized and validly existing under the laws of India and has all requisite legal power and authority and corporate authorizations to execute the Agreement and carry out the terms, conditions and provisions hereof.

It has in full force and effect all requisite clearances, approvals and permits necessary to enter into the Agreement and perform its obligations hereof.

The Agreement and the transactions and obligations hereof do not contravene its constitutional documents or any law, regulation or government directive and will not contravene any provisions of, or constitute a default under, any other Agreement or instrument to which it is a party or by which it or its property may be bound or any of its obligations or undertakings by which it or any of its assets are bound or cause a limitation on its powers or cause it to exceed its authorized powers.

There is no pending or threatened actions, suits or proceedings affecting the Service Provider or its affiliates or any of their respective assets before a court, governmental agency, commission or arbitrator or administrative tribunal which affects the Service Provider's ability to perform its obligations under the Agreement; and neither Service Provider nor any of its affiliates have immunity from the jurisdiction of a court or from legal process (whether through service of notice, attachment prior to judgment, attachment in aid of execution or otherwise).

The Service Provider confirms that all representations and warranties of the Operator set forth in the Agreement are true, complete and correct in all respects.



No information given by the Service Provider in relation to the Agreement, project documents or any document comprising security contains any material wrong-statement of fact or omits to state as fact which would be materially adverse to the enforcement of the rights and remedies of GoG or which would be necessary to make any statement, representation or warranty contained herein or therein true and correct.

All equipment including replacement parts, spares and any other material to be installed, used by the Service Provider in the GSWAN shall be new. All equipment shall conform to the codes, standards and regulations applicable to networking facilities and benefit from the usual manufacturer's guarantees.

30.2 REPRESENTATIONS AND WARRANTIES BY GOG

It has full legal right; power and authority to execute the GSWAN project and to enter into and perform its obligations under the Agreement and there are no proceedings pending.

The Agreement has been duly authorized, executed and delivered by GoG and constitutes valid, legal and binding obligation of GoG.

The execution and delivery of the Agreement with the Service Provider does not violate any statutory judgment, order, decree, regulation, right, obligation or rule of any court, government authority or arbitrator of competent jurisdiction applicable in relation to GoG, its assets or its administration.

ARTICLE – 31: RESOLUTION OF DISPUTES

- 31.1 If any dispute arises between the Parties hereto during the subsistence or thereafter, in connection with the validity, interpretation, implementation or alleged material breach of any provision of the Agreement or regarding a question, including the questions as to whether the termination of the Contract Agreement by one Party hereto has been legitimate, both Parties hereto shall endeavor to settle such dispute amicably. The attempt to bring about an amicable settlement is considered to have failed as soon as one of the Parties hereto, after reasonable attempts [which attempt shall continue for not less than 30 (thirty) days], give 15 days notice thereof to the other Party in writing.
- 31.2 In the case of such failure the dispute shall be referred to a sole arbitrator or in case of disagreement as to the appointment of the sole arbitrator to three arbitrators, two of whom will be appointed by each Party and the third appointed by the two arbitrators.
- 31.3 The place of the arbitration shall be Gandhinagar, Gujarat.
- 31.4 The Arbitration proceeding shall be governed by the Arbitration and Conciliation Act of 1996 as amended.
- 31.5 The proceedings of arbitration shall be in English language.
- 31.6 The arbitrator's award shall be substantiated in writing. The arbitration tribunal shall also decide on the costs of the arbitration procedure.
- 31.7 The Parties hereto shall submit to the arbitrator's award and the award shall be enforceable in any competent court of law.

ARTICLE – 32: TAXES & DUTIES

Vendor is liable for all taxes and duties etc. as may be applicable from time to time.

ARTICLE – 33: BOOKS & RECORDS

Vendor shall maintain adequate Documents Related to project's physical materials & equipments for inspection and audit by GoG during the terms of Contract until expiry of the performance guarantee.



ARTICLE – 34: WARRANTY TERMS

In the event that the materials supplied do not meet the specifications and / or are not in accordance with the drawings data in terms of this order, and rectification is required at site, GoG shall notify the Vendor giving full details of difference. The Vendor shall attend the site within seven days of receipt of such notice to meet and agree with representatives of GoG, the action required to correct the deficiency. Should the Vendor fail to attend meeting at site within the time specified above, GoG shall be at liberty to rectify the work/materials and Vendor shall reimburse GoG all costs and expenses incurred in connection with such trouble or defect.

ARTICLE – 35: PERFORMANCE GUARANTEE

- 35.1 The Vendor shall furnish Performance Guarantee as provided in the bid document to GoG for an amount equal to 10% of the value of Order.
- 35.2 The performance guarantee will be in the form of bank guarantee for the amount equal to 10% of the value of the Order / LOI towards faithful performance of the contract obligation, and performance of the equipments during Warranty period. In case of poor and unsatisfactory field services, GoG shall invoke the PBG.
- 35.3 The Performance Guarantee shall be valid for a period of 180 days beyond Contract period and shall be denominated in Indian Rupees and shall be in the form of an unconditional Bank Guarantee issued by all Public Sector Banks and private banks such as IDBI Bank, UTI Bank, HDFC Bank, ICICI Bank, Kalapur Commercial Co-Operative Bank having branch in Gandhinagar\Ahmedabad in the format provided by GoG to be submitted Within 15 working days of receipt of award.
- 35.6 The Performance Guarantee shall be discharged by GoG and returned to the Vendor within 30 days from the date of expiry of the Performance Bank Guarantee.

ARTICLE – 36: PAYMENTS TERMS

1. 100% payment of onetime cost of commissioning of connectivity at various locations as specified will be paid after successful commissioning and invoice submission of all the links.
2. Quarterly Bill process against the services provided by bidder as per the Terms and Conditions of Service Level Agreement (SLA)
3. The Commissioning Date shall be the date for commencement of the commercial billing cycle and payment of fees by GoG/GIL in terms of this agreement for a particular link. Quarterly billing cycle will start after commissioning the last link in the GSWAN Network.
4. The successful bidder shall submit reports for link availability, downtime, usage, fault & rectification (if any) etc. for each link separately, as generated by his monitoring system on monthly basis.
5. The successful bidder shall raise invoices on quarterly basis at the end of each quarter. Invoices issued shall be payable within 60 days of submission of the same.
6. In case of increase in bandwidth requirement with respect to the operational requirements of GSWAN, the prices will be revised accordingly, as per the agreement. In case of any reduction in tariff from time to time due to whatever reasons, the corresponding benefit would be passed on to GoG by the bidder.
7. The Service Provider's request for the payment shall be made at the end of each quarter by invoices along with following supporting documents:
8. Performances statistics



9. Log of network parameters along with Service Down time calculation and uptime percentage.
10. Any other documents necessary in support of the services performances acceptable to DAT, FD.
11. The DAT, FD/ third party Agency shall verify all the supporting documents as prescribed and acceptable to DAT, FD.
12. On the receipt of such invoiced after verification by the DAT/Third Party Agency and after deducting Tax, other taxes and any penalties, DAT/GoG shall pay the amount. The service provider shall furnish all the tax payment receipts to DAT, FD.
13. The currency of payment shall be Indian Rupees.
 - a. If there is any deficiency in the performance of Contractual obligations on the part of the Service Provider, the Service Provider shall be liable for the imposition of appropriate Penalties as specified in clause 38.b of this section and DAT/FD shall be entitled to deduct such Penalties at source while making payment to the Service Provider for the services provided.
 - b. The service provider shall have to bear the consequences of any change, i.e. in taxes or laws

ARTICLE – 38: SERVICE TERMS

- a. The entire scope of the work depends on the technical skill and experience in management of the same level or kind of infrastructure.
- b. It is mandatory for Bidder to deploy qualified professional to install, commission & maintain the Local Lead Circuit, as defined under scope of work.
- c. The Bidder has to submit regular schedule of man power availability & get it approved by DAT/FD, before deployment.
- d. The Bidder will have to carry out reinstallation of the Local Lead Circuit and related equipments 'Free of Cost, if required.
- e. The Bidder need to manage & maintain various records related to the services extended to the Government.
- f. If required, the Bidder may need to coordinate and approach various agencies working for GSWAN.
- g. The Bidder needs to maintain the required security of the network as per the DIT/GoG Security guidelines.
- h. The Bidder is responsible to maintain documentation on the progress of the work and will have to update the same on regular basis. Vendor will have to submit the progress reports regularly, as per the guide line issued by GoG/TPA.
- i. In case of down, the Bidder needs to replace or repair the faulty part/component/device to restore the services at the earliest. The cost of the repairing or replacement of faulty Cable/component/device has to be entirely born by the Bidder.
- j. All expenses related to cable/component/device, including hiring of specialized technical expertise, in case required, has to be borne by the Bidder as part of Contract Agreement.
- k. The Bidder needs to make alternate arrangement in case of major failure happens in the network, due to which services may be effecting for longer period.
- l. Bidder shall submit test procedures covering various test cases and expected results of these tests relating to various links being commissioned for the network. These should be uploaded along with the technical bids. These tests



shall cover all the parameters which are required to be tested as per ITU, TEC standards.

- m. Bidder shall submit details of various reports generated by NMS like link availability, downtime, usage, fault & rectification, BER etc. which are required for link(s) monitoring.

ARTICLE – 39: PENALTY CLAUSE

39.1 PENALTIES FOR DELAY IN IMPLEMENTATION

- 39.1.1 The successful bidder shall provide the services from the date of successful commissioning. In case of multiple locations, the date of successful commissioning for commencement of services for the locations of the client shall be mutually agreed between the Parties in writing and the roll out schedule for such multiple locations shall be appended. In case the services are not provided from the agreed successful commissioning date (except such delay in commencement of services is not due to any act of omission or commission of the successful bidder), liquidated damages will be levied @ **0.5%** of the Quarterly Bill for delay of a week or part thereof, for the delayed site(s)/circuit(s), subject to the condition that the non-commissioning of the delayed link(s) /circuit(s) does not materially affect the performance and working of the circuits already commissioned. In other cases, when none commissioning of a link/circuit affects materially the performance & working of other links/ circuits, liquidated damages would be levied on all the affected links/circuits.

The maximum Liquidated damages would be limited to **10%** of the order value as per above and also the Service Provider will be paid only from the date of actual commissioning of the link. The damages would be recovered from the dues payable to service provider.

- 39.1.2 If GoG fails to provide space and related clearances for installation of the equipments at designated site / sites, within 30 days from written instructions given to Vendor, to carry out the job as per the agreement terms, as a result of which the installation of the equipment is delayed and the Vendor is not able to adhere to the schedule for completing the Acceptance Tests. In such an event, the Vendor will prove the Acceptance Test with the completed sites and if the tests are accomplished within the scheduled time according to the Third Party Agency then the Vendor will be deemed to have completed the Acceptance according to the schedule and GoG will be required to pay the Vendor as per agreement terms.

39.2 OPERATIONAL PENALTIES

The bidder shall be responsible for maintaining the desired performance and availability of the services. The bidder should ensure the prompt service support during Contract period. If complain is made before 4 pm of the working day, the same should be attended on the same day.

(a) SERVICE AVAILABILITY

→ UPTIME (LINK AVAILABILITY) FOR MPLS- VPN SERVICES :

- a. SLA Requirement – Average uptime should be **≥ 99%** per site per quarter.
- b. Report Requirement – Average Uptime (Link Availability) Report



Calculation Criteria	Amount of penalty
Average Uptime 99% or above	No penalty
Average Uptime 98.00% to 98.99%	2% of the cost of service per site per quarter
Average Uptime 97.50% to 97.99%	5% of the cost of service per site per quarter
Average Uptime 97% to 97.49%	10% of the cost of service per site per quarter
Average Uptime below 97%	15% of the cost of service per site per quarter

→ **Latency:**

- c. SLA Requirement – Average latency should not be more than 100 milliseconds to the gateway.
- d. Report Requirement – Average Latency Report

Maximum Latency has to be less than 100 ms for each link. The Latency will be measured at least two times on random basis in a quarter by the DAT, FD and it shall be acceptable by the bidder.

In case Latency falls above the guaranteed level, DAT, FD will impose the penalty **Rs 5,000** (Rs Five Thousand) per instance per link, subject to maximum 10% of quarterly amount.

→ **Throughput:**

Minimum throughput has to be 95% of prescribed speed of each link. The throughput will be measured at least four times on a random basis in a quarter by the DAT, FD and it shall be acceptable by the bidder.

In case throughput falls below the guaranteed level, DAT, FD, GoG will impose the penalty **Rs 5,000** (Rs Five Thousand) per instance per link, subject to maximum 10% of quarterly amount.

(b) PENALTIES FOR MISUSE:

In case of misuse of bandwidth at the instance of Service Provider, the penalty imposed on the Service Provider, without prejudice to GoG's other remedies under the Agreement, shall be 200% of the quarterly charges under the Agreement for all the sites. GoG may also terminate the Agreement.

(c) TERMINATION OF CONTRACT

If SLAs are not maintained properly and not provide services as per SLAs then DAT, FD, GoG has right to foreclose contract before 5 years by giving 1 month notice.

ARTICLE – 40: APPROVALS / CLEARANCES

- 40.1 Necessary approvals/ clearances concerned authorities, for establishing the proposed project are to be obtained by the Vendor.
- 40.2 Necessary approvals/ clearances from concerned authorities, as required, for fire protection, government duties / taxes are to be obtained by the Vendor.
- 40.3 Necessary approvals / clearances, from concerned authorities (like City Nagar, Nigam, Public Works Department (PWD), Department of Irrigation, State Electricity Board etc.



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for “Right of way”), as required, are to be obtained by the Vendor for laying their own cables to meet system requirements

- 40.4 Necessary approvals/ clearances from DoT/ TEC/ TRAI/ Concerned authorities/ BSNL/ any service provider, for establishing the network and connecting different Network elements/ ports to BSNL/ any service provider’s circuits, shall be obtained by the operator.
- 40.5 Necessary approvals/ clearances from concerned authorities, as required, for fire protection, government duties/ taxes/ Octroi, shall be obtained by the operator.
- 40.6 Necessary approvals/ clearances, from concerned authorities (like Municipalities, Public Works Department (PWD), Department of Irrigation, State Electricity Board etc. for “Right of way”), as required, shall be obtained by the Service Provider on behalf of GoG for laying their own cables to meet GSWAN requirements.

ARTICLE – 41: PROJECT IMPLEMENTATION

- 41.1 DAT, Government of Gujarat will be Engineer-In-Charge of the Project and all inspection, installation, commissioning and acceptance of work will be undertaken by them. All Invoices, Vouchers, Bills for supplied goods and services by the Vendor under the scope of the work will be verified measured and accepted by the Engineer-In-Charge and TPA- Government of India Enterprise, consultant to GoG, for release of payment.
- 41.2 As part of implementation the Vendor shall provide details of equipment that will be incorporated in the proposed system, material and manpower as required. The location for storing spare parts and quantity there on should also be clearly indicated.
- 41.3 The Vendor will implement the project strictly as per the plan approved by GoG. The Vendor shall install and implement the proposed system at such locations as may be selected by GoG within **120 days** from the date of the Acceptance of Lol, which will be considered as a ‘Kick Off’ date. The Vendor will have to complete provisional Acceptance Test of the equipment to the satisfaction of GoG. This period may be extended depending upon the fulfillment of Conditions Precedent.
- 41.4 The Vendor shall provide the necessary technical support, Standard Operating Procedure (SOP) and other information to GoG and its user organizations in implementing the proposed system applications. GoG at any time during the currency of the Agreement should have access to the proposed sites.
- 41.5 The Vendor shall provide operational training to minimum 10 engineers as decided by DAT, FD, at no cost to GoG. The training schedule, content and modalities will be defined jointly by both the parties.
- 41.6 The Vendor shall arrange to obtain all statutory permission (If any) at no cost to the Government of Gujarat.
- 41.7 The Vendor may have to work during Holidays and Sundays, according to the urgency of work. The Vendor will obtain such permission on his own in consultation with the Engineers-in-charge. It will be the responsibility of the Vendor to co-ordinate with all other agencies of Government of Gujarat in order to obtain NOC required to execute the job.
- 41.8 The Vendor shall not disturb or damage the existing network of communication. If in case any damage to the network is done, the same shall be corrected with no extra



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- cost. The agency shall also be responsible for paying penalty, as imposed by the service owner to which the damage is incurred.
- 41.9 In case of the material/solution supplied and installed is rejected owing to its non-conformity to the specification or due to the poor quality of workmanship, the same shall be replaced promptly.
- 41.10 Vendor shall treat all matters connected with the contract strictly confidential and shall undertake not to disclose, in any way, information, documents, technical data, experience and know how, without prior written permission from GoG.
- 41.11 Any damage caused to the property of Government of Gujarat while executing the job shall be solely Vendor's responsibility. In case any damage to the property is caused, the same will be recovered from the Vendors. No any extra cost shall be paid to the Vendor for such reasons.
- 41.12 The Vendor shall have to furnish the documentation of the work undertaken in consultation with Engineer-in-charge/GoG rep. 3 sets of such documentation should be provided before the issue of completion certificate.
- 41.13 It is a turnkey project. The Vendor shall be fully responsible for implementing the Project in totality and should include the items and their prices, if not included in price bid to complete the project on turnkey basis. Any claim whatsoever in this regard will not be entertained later on.
- 41.14 In the event of the delay in delivery of contracted services or services is not satisfactory the GoG may procure goods from else ware as prescribed in bid and Vendor shall be liable without limitations for the difference between the cost of such substitution and the price set forth in the contract for the goods involved i.e. at the risk and cost of the Vendor.
- 41.15 GoG reserves the right to visit any working site of the Vendor with prior intimation. The concern Vendor has to make necessary arrangement for the same.
- 41.16 The Vendor shall be responsible and take required insurance for all of their representations working on the site at their own cost. GoG will not be responsible for any loss or damage to any of the representatives of the Vendor during the said contract.
- 41.17 All work shall be performed and executed by the Vendor in strict conformity with the engineer-in-charge / representative from GoG and any relative instruction issued to the Vendor by the Engineer-in-charge time to time.
- 41.18 GoG shall associate few engineers/ technicians during installation and commissioning work. The Vendor shall ensure proper participation of the nominated personnel from GoG and train them on the related system. Also Vendor shall organize the systematic training of selected personnel from GoG on the operation / management of equipments.
- 41.19 AT the time of bidding, the Service Provider should have Network available at SC (Gandhinagar), all the DCs and at minimum of 100 TCs. The Service Provider is required to connect these sites as per instructions from GoG.
- 41.20 The Service Provider, the GSWAN operator and the GoG / Third Party Agency will coordinate with each other for timely completion & commissioning of sites.

ARTICLE – 42: ACCEPTANCE TEST



Acceptance Test will be conducted in as follows:

- 42.1 Bidder shall intimate GoG about provisioning of bandwidth at the designated site(s) at least one week in advance so that necessary Inspection/testing required can be organized by GSWAN Operator / GoG.
- 42.2 Final Acceptance Test (FAT): After successful installation of the System in accordance with the requirements as mentioned in Price Bid, Final Acceptance Test will be conducted. After successful testing by the Third Party Agency along with the current GSWAN Operator, Acceptance Test Certificate will be issued by TPA to the Vendor. Type of test as per TEC for acceptance to be conducted on leased line and provision of testing equipment to conduct such test will provide by the vendor. The vendor will provide necessary support to staff who will be interested to carry out the test and also technical support.
- 42.3 The date on which Acceptance certificate is issued shall be deemed to be the date of successful commissioning of the System.
- 42.4 Any delay by the Vendor in the Acceptance Testing shall render the Vendor liable to the imposition of appropriate Penalties.
- 42.5 Government of Gujarat reserves the right to inspect equipments and material, prior to dispatch. The supplier should submit the factory Acceptance Test reports for approval of GoG. The cost of all such test shall be borne by the supplier. If any of the inspected goods fail to confirm the specification after installation, GoG may reject them and supplier has to replace the rejected goods. In case of inspection waiver, the same shall be obtained before the dispatch of goods. Inspection of rest of material shall be done at site by the engineer-in-charge /TPA. Sample approval should be obtained before installation for such material.
- 42.6 The first step will involve successful installation of sites phase wise within 120 Days. The provisional acceptance of these sites will be defined as partial acceptance.

ARTICLE – 43: INSTALLATION REQUIREMENTS

- 43.1 The Vendor needs to pull necessary cables up to required place, using approved PVC Piping/Channel/RF/CAT5 or CAT6 Cable.
- 43.2 The necessary Electrical work has to be carried out by the Vendor. The GoG will not reimburse any cost towards the same. The Vendor need to take necessary permission if require from concern authority.

ARTICLE – 44: SOFTWARE LICENCES (IF APPLICABLE)

The Vendor shall be responsible for providing Software (System Software, Application Software, Device Drivers, IOS, etc) required, if any, to meet any additional requirements during the currency of the Agreement without any additional cost to GoG. All license software must be in the name of DAT,FD, Govt. of Gujarat. The ownership of any involved customize software will be of the DAT, FD Govt. of Gujarat.

ARTICLE – 45: INSTALLATION OF ADDITIONAL HARDWARE (IF APPLICABLE)

During the currency of the Agreement, for any additional requirement of equipment including interface equipment, the specifications will be provided by the Vendor. GoG/The Third Party Agency will verify suitability of the specifications uploaded by Vendor and recommend to GoG for acceptance. The Vendor will be obligated to undertake integration, operation and maintenance for all additional equipments if required.



ARTICLE – 46: THIRD PARTY AGENCY

GoG may appoint/designate a Third Party Agency for IT Infrastructure projects, which would monitor the project during implementation, commissioning and operation. The Third Party Agency will also conduct Final Acceptance Test as per the technical requirement of the Agreement and will issue the Certificate of Completion of each proposed site. Third Party Agency will verify the services provided by the Vendor under the Agreement. The Vendor will co-operate with such Third Party Agency.

ARTICLE – 47: SUPPORT FROM EXTERNAL AGENCY (IF APPLICABLE)

In case, if Vendor wish to have support from any external agency, it's very necessary to inform GoG in written prior to allow them to work on GoG infrastructure. The information should contain all respective information about the company from whom support has been extended, the person/group of people and the segment in which services has been taken. On completion of the task, another report should be uploaded by mentioning action taken by this person/group of people from external agency, with duration. The Vendor is sole responsible for the action taken by such agency on their behalf. No Data/ Information should be sent out of the premise without obtaining prior written confirmation from the GoG.

ARTICLE – 48: TERMINATION OF SERVICE

Termination by GoG –

As the continuity of connectivity is one of the major issues to any public service communication, the GoG reserves the right to suspend any of the services and/or terminate this agreement in the following circumstances by giving 10 days notice in writing:-

- a. **The service provider** becomes the subject of bankruptcy, insolvency, winding up, receivership proceedings;
- b. In case GoG finds illegal use of connections, hardware, software tools, manpower etc.
- c. **In case the service provider fails to maintain uptime 97% & above 3 times in a quarter for major location then DAT/GOG reserves the right to terminate the contract.**

Termination by Service Provider –

The successful bidder reserves the right to suspend any of the Services and/or terminate the Agreement at any time with 30 days notice if the payment to the Service Provider is due for more than 2 (two) consecutive quarters.

Conditions of Termination –

- a. Upon occurrence of an event of default as set out in Clause above, either party will deliver a default notice in writing to the other party which shall specify the event of default, and give the other party an opportunity to correct the default.
- b. Upon expiry of notice period unless the party receiving the default notice remedied the default, the party giving the default notice may terminate the Agreement.
- c. During the notice period, both parties shall, save as otherwise provided therein, continue to perform their respective obligations under this Agreement and shall not,



whether by act of omission or commission impede or otherwise interfere with party's endeavor to remedy the default which gave rise to the commencement of such notice period.

ARTICLE – 49: PROVISION OF SPACE / UTILITIES

Necessary electrical AC power supply & power backup facility at every site will be provided for the Service Provider by the GoG.

GoG may decide at its discretion to change the location of sites during implementation or after implementation but during the Agreement period. The services shall be operational within a period of 15 days from the date the said request is made by GoG.

The entry and exit to the site for the equipment and personnel of the Service Provider shall be in accordance with Security Rules and Regulations that may apply to the Government Campus where the site is located.

GoG shall allow or obtain the required permission to enable the successful bidder employees or its authorized personnel to enter in the premises where the Services are provided (PoP) for related activities. This shall be in accordance with Security Rules and Regulations that may apply to the Government Campus where the site is located.



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SECTION: 6

PRICE BID



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SECTION: 6
PRICE BID FORMAT

Section "A": One Time Cost					
Sr. No.	Bandwidth (Including last mile and port charges)	Number of Location	Basic Cost (In Rs.)	Total Cost (In Rs.)	Rate of Tax if any (in Percentage)
A	B	C	D	E = (C*D)	F
a	512 Kbps at Sub-Treasuries	145			
b	2 Mbps at Treasuries	26			
c	5 Mbps at Head Office/ Treasuries	15			
d	20 Mbps at DR Site at NIC, Hyderabad	1			
e	Aggregate bandwidth: 45 MBPS (Upgradable upto 100 MBPS if required within 1 (one) week of time whenever required) at SDC HUB	1			
Sub- Total of "A"					

Note: Details of taxes with rates and other charges shall be defined separately.

Section "B": Bandwidth Charges for Five Years									
Sr. No.	Bandwidth (Including last mile and port charges)	Number of Location	Basic Cost (In Rs.)					Total Cost	Rate of Tax, if any (in %)
			1 st Year	2 nd Year	3 rd Year	4 th Year	5 th Year		
A	B	C	D	E	F	G	H	I=C * (D+E+F+G+H)	
a	512 Kbps at Sub-Treasuries	145							
b	2 Mbps at Treasuries	26							
c	5 Mbps at Head Office/ Treasuries	15							
d	20 Mbps at DR Site at NIC, Hyderabad	1							
E	Aggregate bandwidth : 45 MBPS (Upgradable upto 100 MBPS if required within 1 (one) week of time whenever required) at SDC HUB	1							
Sub-Total of "B"									

Grand Total = Sub- Total of "A" + Sub- Total of "B"		
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Note: The yearly rent should be exclusive of all taxes. The applicable taxes should be submitted separately.



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SECTION: 7

PERFORMA FOR PERFORMANCE BANK GUARANTEE



SECTION: 7

PERFORMANCE BANK GUARANTEE

(To be stamped in accordance with Stamp Act)

Ref: Bank Guarantee No.
Date:

To
Name & Address of the Purchaser/Indenter

Dear Sir,

WHEREAS..... (Name of Bidder) hereinafter called "the Bidder" has undertaken, in pursuance of Agreement dated, (hereinafter referred to as "the Agreement for **REQUEST FOR PROPOSAL (RFP) FOR SUPPLY, INSTALLATION, COMMISSIONING AND MANAGEMENT OF MPLS NETWORK CONNECTING GSWAN (GUJARAT WIDE AREA NETWORK) AT VARIOUS LOCATIONS OF DIRECTORATE OF ACCOUNTS & TREASURY, GUJARAT**, for the Government of Gujarat ("GoG").

AND WHEREAS it has been stipulated in the said Agreement that the Bidder shall furnish a Bank Guarantee ("the Guarantee") from a scheduled bank for the sum specified therein as security for implementing PROJECT.

1. WHEREAS we _____ ("the Bank", which expression shall be deemed to include its successors and permitted assigns) have agreed to give the Government of Gujarat ("GoG") the Guarantee:
THEREFORE the Bank hereby agrees and affirms as follows:

The Bank hereby irrevocably and unconditionally guarantees the payment of all sums due and payable by the Bidder to GoG under the terms of their Agreement dated _____. Provided, however, that the maximum liability of the Bank towards GoG under this Guarantee shall not, under any circumstances, exceed _____ in aggregate.

2. In pursuance of this Guarantee, the Bank shall, immediately upon the receipt of a written notice from GoG in that behalf and without delay/demur or set off, pay to GoG any and all sums demanded by GoG under the said demand notice, subject to the maximum limits specified in Clause 1 above. A notice from GoG to the Bank shall be sent by Registered Post (Acknowledgement Due) at the following address :

Attention Mr _____.

3. This Guarantee shall come into effect immediately upon execution and shall remain in force for a period of ___ months from the date of its execution. The Bank shall extend the Guarantee for a further period which may mutually be decided by the bidder & GoG.

The liability of the Bank under the terms of this Guarantee shall not, in any manner whatsoever, be modified, discharged, or otherwise affected by:



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- Any change or amendment to the terms and conditions of the Contract or the execution of any further Agreements.
 - Any breach or non-compliance by the Bidder with any of the terms And conditions of any Agreements/credit arrangement, present or Future, between Bidder and the Bank.
4. The BANK also agrees that GoG at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the BIDDER and not withstanding any security or other guarantee that GoG may have in relation to the Bidder's liabilities.
5. The BANK shall not be released of its obligations under these presents by reason of any act of omission or commission on the part of GoG or any other indulgence shown by GoG or by any other matter or thing whatsoever which under law would, but for this provision, have the effect of relieving the BANK.
6. This Guarantee shall be governed by the laws of India and the courts of Ahmedabad shall have jurisdiction in the adjudication of any dispute which may arise hereunder.

Dated this Day of

Witness

(Signature)

(Signature)

(Name)

Bank Rubber Stamp

(Name)

(Official Address)

Designation with Bank Stamp
Plus Attorney as per Power of
Attorney No.

Dated:

List of approved Banks

All Nationalized Bank including the public sector bank or Private Sector Banks authorized by RBI or Commercial Bank or Regional Rural Banks of Gujarat or Co-Operative Bank of Gujarat (operating in India having branch at Ahmedabad/ Gandhinagar) as per the [G.R. no. EMD/10/2013/107/DMO Dated 06.04.2013 issued by Finance Department](#).



FORM A: FINANCIAL CAPABILITIES

Turnover			Net Worth		
2010 - 2011	2011 - 2012	2012 - 2013	2010 - 2011	2011 - 2012	2012 - 2013

Note:

1. Upload the audited financial statement/ audited annual report of the last three financial years.
2. Annual financial turnover during the last three years is ____ Crore (each year) against System Integration and FMS. Bidder shall upload documentary evidence.
3. Bidder should have a positive Net worth. In this regard bidder should upload a certificate in original from a chartered account.

FORM B: TECHNICAL CAPABILITIES

DETAILS OF PAST INSTALLATION OF MPLS-VPN CONNECTIVITY

S. No.	Client Name	Project Name	Nos. of Locations Covered in MPLS Network	Link Capacity	Contact details
1					
2					
3					
4					
5					

Note:

1. Upload the copy of successful work completion certificates from client, Work Order/ Purchase Order, Self certificate of completion (certified by the statutory auditor or work order and phase completion certificate from client etc.
2. Please mention only those projects which meet the criteria of eligible bidder.

FORM C: COMPLIANCE STATEMENT

Sr. No	RFP Clause No.	RFP Clause	Page No.	Complied / Not Complied	Comments
1					
2					

Note: Bidder shall not use any other words except complied or not complied. The words like noted, seen, partially complied etc. will not be acceptable.

Form D: FORMAT FOR BID LETTER FORM



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(Shall be uploaded a scanned copy on Bidder's letterhead duly signed by Authorized signatory)

Date:

To,
DGM (Tech)
Gujarat Informatics Ltd.
Block-1, 8th Floor,
Udhyog Bhavan, Gandhinagar.

Sub: Compliance with the tender terms and conditions, specifications and Eligibility Criteria

Ref: REQUEST FOR PROPOSAL (RFP) FOR SUPPLY, INSTALLATION, COMMISSIONING AND MANAGEMENT OF MPLS NETWORK CONNECTING GSWAN (GUJARAT WIDE AREA NETWORK) AT VARIOUS LOCATIONS OF DIRECTORATE OF ACCOUNTS & TREASURY, GUJARAT.

Dear Sir,

With reference to above referred tender, I, undersigned <<**Name of Signatory**>>, in the capacity of <<**Designation of Signatory**>>, is authorized to give the undertaking on behalf of <<**Name of the bidder**>>.

We wish to inform you we have examined the bidding documents, we the undersigned, offer to provide the MPLS Network project as detailed in the above mentioned bid submitted by us.

If our Bid is accepted, we undertake to;

1. Provide MPLS Network for a period of 5 years in conformity with the bidding documents (and as amended from time to time).
2. Execute all contractual documents and provide all securities & guarantees as required in the bid document (and as amended from time to time)
3. Provide the requisite services within the time frame as defined in the bid documents (and as amended from time to time)
4. Maintain validity of the Bid for a period of 1 year from the date of Bid opening as specified in the bidding document, which shall remain binding upon us and may be accepted at any time before the expiration of that period.

In case of breach of any tender terms and conditions or deviation from bid specification other than already specified as mentioned above, the decision of GIL Tender Committee for disqualification will be accepted by us.

Thanking you,

For <<Name of the bidder>>

<<Authorized Signatory>>

<<Stamp of the bidder>>



SECTION: 8

LOCATION OF TREASURIES AND SUB- TREASURIES WITH REQUIRED BANDWIDTH



SECTION: 8

LOCATION WITH ADDRESS & CONTACT DETAILS OF TREASURIES & SUB- TREASURIES

LIST OF DISTRICT TREASURIES					
Sr. No.	District Treasury	Address	Contact No.		Required Bandwidth
1	AMRELI	Rajmahel Compound, Chhital Road, Amreli	02792	222268	2 MBPS
2	JUNAGADH	Sardar Baug Junagadh	0285	2651077 , 2624176	5 MBPS
3	PORBANDAR	Court Compound, Porbandar	02672	242306 , 242522	2 MBPS
4	RAJKOT	M.S.Building, Annexe Building, Opp.Race Course, Rajkot	0281	2479003 , 2443458	5 MBPS
5	JAMNAGAR	Court Compound, Lal Bungalow Compound, Jamnagar	0288	2554310	5 MBPS
6	BHUJ	Seva Sadan, mundra road Bhuj- Kutchh	02832	231 202	2 MBPS
7	HIMATNAGAR	M.S.Building, Himmatnagar	02772	240743 , 240715	2 MBPS
8	PALANPUR	Jorawar Palace, M.S.Building, Ground Floor, Palanpur	02742	252424 , 262203	2 MBPS
9	PATAN	Block No.2, Ground Floor, District Seva Sadan, Patan	02766	222301 , 230238	2 MBPS
10	MEHSANA	M.S.Building, Block No.5, Mehsana	02762	221 530 , 221 917	2 MBPS
11	NADIAD	Near State Bank of India, Station Road, Nadiad	02873	2550134 , 2569373	2 MBPS
12	ANAND	District Seva Sadan, Borsad Cross Road, Anand	02692	261275 , 263005	2 MBPS
13	BHARUCH	M.S.Building, C-Block, Kanbiwada, Bharuch	02642	260430 , 240429	2 MBPS
14	RAJPIPALA	District Seva Sadan, Room No.27, Ground floor, Narmada	02640	220081	2 MBPS
15	SURAT	"B" Block,District Seva Sadan-2, Athvalines, Surat	0261	2465024 , 2464395	5 MBPS



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16	NAVSARI	Kot Street, Near Water Tank, Mota Bazar, Navsari	02637	256778	2 MBPS
17	VALSAD	Nalia Seva Sadan, Ground Floor, Dharampur Road, Valsad	02632	254211	2 MBPS
18	DANG	Collectr Office Compound, Dang Ahwa	02631	220245	2 MBPS
19	BHAVNAGAR	Court Compound, Darbargadh, Amba Chowk, Bhavnagar	0278	2511246 , 2518908	2 MBPS
20	SURENDRANAGAR	Collector Office Compound, Surendranagar	02752	282252	2 MBPS
21	GODHARA	M.S.Building, Godhra	02672	242306 , 242522	2 MBPS
22	DAHOD	Collector Office Compound, Dahod	02673	239106 , 239116	2 MBPS
23	GANDHINAGAR	M.S.Building, Sector-11, Nr.Collector Office, Gandhinagar	079	23259070 , 2359071	5 MBPS
24	AHMEDABAD	Lal Darwaja, Bhadra, Ahmedabad	079	25506625 ,25507654	5 MBPS
25	BARODA	Kuber Bhavan, Kothi Compound, Baroda	0265	2429749	5 MBPS
26	Tapi	Below Mamlatdar Office, Post. Vyara, Dist. Tapi	02626	220292	2 MBPS

DETAILS OF SUB-TREASURIES						
Sr. No.	District Treasury	Sub Treasury Offices allied to Treasury office	ADDRESS	Contact No.		Required Bandwidth
1	AHMEDABAD					
		Sola High court	High Court Compound Sola Road, Sola	079	27664604 -6	512 KBPS
		Viramgam	Mamlatdar Office Compound ,Opp.Tower, Viramgam,382150	02715	233184	512 KBPS
		Dhandhuka	S.T.Stand Road, Opp. Court, Dhandhuka-382460	02713	222503	512 KBPS



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		Dholka	Mamlatdar Office Compound , Opp. Station Dholka-387810	02714	222593	512 KBPS
		Sanand	Mamlatdar Office Compound Sarkhej-Sanand Highway, Sanand-382110	02717	222091	512 KBPS
		Dlisional Treasury	New Civil Hospital Campus, Ahmedabad	079	22680124	512 KBPS
2	AMRELI					
		Savarkundla	Darbhargadh, Savarkundla-364515	02845	242895	512 KBPS
		Dhari	Mamlatdar Office Compound ,Dhari-365640	02797	225021	512 KBPS
		Lathi	Old Darbhargadh, Mamlatdar Office Compound Lathi -365430	02793	240564	512 KBPS
		Rajula	Mamlatdar Office Compound Rajula-365560	02794	222136	512 KBPS
		Babra	Mamlatdar Office Comp, Near Police Station, Babra-365421	02791	233558	512 KBPS
		Bagasara	Near Post Office, Bagasara-365440	02796	220008	512 KBPS
3	ANAND					
		Borsad	Mamlatdar Office Compound, Borsad-388540	02696	220835	512 KBPS
		Khambhat	Near SBI, Three Gate, Khambhat- 388620	02698	221207	512 KBPS
		Umreth	Near Nagar Palika Office, Umreth - 388220	02692	277388	512 KBPS
		Petlad	Mamlatdar Office Comp, Petlad - 388450	02697	224131	512 KBPS
4	BARODA					
		Chota udaipur	East Secretarial Building, Chota Udaipur-391165	02669	232301	512 KBPS
		Dhabhoi	Taluka Seva Sadan , Near Shinoi Cross Road, Dabhoi-391110	02663	254753	512 KBPS
		Nasvadi	Mamlatdar Office Nasvadi-391150	02661	272079	512 KBPS
		Pavi jetpur	Mamlatdar Office Jetpur Pavi-360370	02664	242206	512 KBPS
		karjan	Mamlatdar Office Compound, Karjan-391240	02666	232328	512 KBPS



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		padra	Mamlatdar Office Padra-391440	02662	222918	512 KBPS
		sankheda	Mamlatdar Office Compound Sankheda-391145	02665	243339	512 KBPS
		savli	Mamlatdar Office Savli-391770	02667	222316	512 KBPS
		waghodia	Mamlatdar Office Vaghodia-391760	02668	262261	512 KBPS
5	BHARUCH					
		Ankleshwar	Chauta Bazar , Near Naka Ankleshwar- 393001	02646	247952	512 KBPS
		Jambusar	Old Mamlatdar Office Compound , Jambusar-392150	02644	220239	512 KBPS
		Valia	Mamlatdar Office Compound, Valia- 393135	02643	272294	512 KBPS
		Zaghadia	Mamlatdar Office Compound Zagadia- 393110	02645	220110	512 KBPS
6	BHAVNAGAR					
		Gariadhar	Nr.Mamlatdar Office Compound, Gariadhar-364505	02843	250364	512 KBPS
		Vallabhipur	Mamlatdar Office Comp, Darbargadh, Vallabhipur-364310	02841	222404	512 KBPS
		Sihor	Mamlatdar Office Compound ,Darbargadh, Sihor-364240	02846	222391	512 KBPS
		Botad	Opp.Government High School, Botad- 364710	02849	251430	512 KBPS
		Palitana	Near Police Station, Palitana – 364270	02848	252446	512 KBPS
		Mahuva	Court Building Mahuva-364290	02844	222547	512 KBPS
		Talaja	Darbargadh Talaja-364140	02842	222423	512 KBPS
7	BHUJ (Kutchh)					
		Anjar	Gadvadi, Nr.Town Hall, Anjar-370 110	02836	242291	512 KBPS
		Bhachau	National Highway Road, Mamlatdar Office Compound Bachhav-370 140	02837	224050	512 KBPS



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		Rapar	Above Gadrang Police Station Compound, Rapar- 370165	02830	220019	512 KBPS
		Mundra	Mamlatdar Office Comp, Nr Bus Stand, Police Station Compound Mundra-370 421	02838	222118	512 KBPS
		Mandvi	S.T.Road Mandvi-370 465	02834	223735	512 KBPS
		Naliya - Abadasa	Bhuj Lakpat Highway Nalia-370 655	02831	222133	512 KBPS
		Dayapar - Lakpat	Bhuj Highway Road, Mamlatdar Office Compound Dayapar-370 625	02839	233309	512 KBPS
		Nakhatrana	Bhuj Highway Road, Nr.Tal Pan, Nakhatrana-370 322	02835	222197	512 KBPS
		Gandhidham	Above Police Station, Old Court Road, Gandhidham-370201	02836	220089	512 KBPS
8	DAHOD					
		Zhalod	Mamlatdar Office Compound, Zalod-389170	02679	224207	512 KBPS
		Limkheda	Mamlatdar Office Compound, Limkheda-389140	02677	222653	512 KBPS
		Devgarh Baria	Mamlatdar Office Compound, Devgad Baria-389380	02678	220231	512 KBPS
9	GANDHINAGAR					
		Dahegam	Mamlatdar Office Compound, Dehgam-382305	02716	232298	512 KBPS
		Mansa	Takhatpura Road, Mansa-382845	02763	270287	512 KBPS
		Kalol	Mamlatdar Office Compound, Kalol-382721	02764	220282	512 KBPS
10	GODHARA (Panchmahal)					
		Santrampur	Mamlatdar Office Campus Santrampur-389260	02675	220112	512 KBPS
		Lunawada	Mamlatdar Office Campus Lunawada-389230	02674	220449	512 KBPS
		Shahera	Police Station Campus Sahera-389210	02670	226357	512 KBPS
		Kalol	Mamlatdar Office Campus Kalol-389330	02676	235887	512 KBPS



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		Halol	Mamlatdar Office Campus, Halol- 389350	02676	220352	512 KBPS
		Kadana	Mamlatdar Office Campus, Kadana- 389240	02675	236817	512 KBPS
11	HIMATNAGAR (SK)					
		Idar	Appollo Circle, Idar-383430	02778	250765	512 KBPS
		Prantij	Opp. Nagar Panchayat, Prantij-383205	02770	233024	512 KBPS
		Modasa	Near Mamlatdar Office Modasa – 383315	02774	246338	512 KBPS
		Bhiloda	Mamlatdar Office Compound, Bhiloda-383245	02771	234576	512 KBPS
		Megharaj	Near Police Station Meghraj-383350	02773	244409	512 KBPS
		Vijaynagar	Mamlatdar Office Compound, Vijaynagar-383460	02775	254044	512 KBPS
		Khedbrahma	Near Panchayat Office Khedbrahma- 383255	02775	220305	512 KBPS
		Bayad	Near Old Bus Stand, Bayad-383325	02779	222078	512 KBPS
12	JAMNAGAR					
		Jodiya	Near Gram Panchayat, Jodia – 361250	02893	222091	512 KBPS
		Dhrol	Mamlatdar Office Compound, Dhrol-361210	02897	222139	512 KBPS
		Kalavad	Darbhargadh, Kalavad-361160	02894	222200	512 KBPS
		Lalpur	Mamlatdar Office Compound, Lalpur- 361170	02895	272217	512 KBPS
		Jam- Jodhpur	Darbhargadh, Jamjodhpur-360530	02898	220136	512 KBPS
		Bhanvad	Darbhargadh, Bhanwad –360510	02896	232012	512 KBPS
		Khambhaliya	Ajampalo Super Market Jamkhambhaliya- 361305	02833	234787	512 KBPS
		Kalyanpur	Mamlatdar Office Compound, Jamkalyanpur- 361320	02891	286247	512 KBPS
		Dwarka	Near Dwaradhish Temple, Dwarka-361335	02892	234036	512 KBPS

13	JUNAGADH					
		Bhesan	Near Mamlatdar Office, Old Bus Stand, Bhesan-362020	02873	253478	512 KBPS
		Mendarda	Mamlatdar Office Compound, Mendarda – 362260	02872	241408	512 KBPS
		Manavadar	Gandhi Chowk, Manavadar-362630	02874	221745	512 KBPS
		Mangrol	Court Compound Mangrol- 362225	02878	222215	512 KBPS
		Maliya-Hatina	Court Compound, Maliya Hatina-362245	02870	222313	512 KBPS
		Vanthali	Nr.Mamlatdar Office, Court Road Vanthali -362610	02872	222194	512 KBPS
		Una	Nr Police Stn, Old Mamlatdar Office Ground, Una – 362560	02875	222475	512 KBPS
		Keshod	Mamlatdar Office Comp, Keshod-362220	02871	236930	512 KBPS
		Veraval	Old Mamlatdar Office Comp, Rajendra JivanChowk, Skasharan kushVibhag Building Veraval-362265	02876	220621	512 KBPS
		Kodinar	Court Compound Kodinar-362720	02795	221705	512 KBPS
		Visavadar	Darbagadh, Nr.Mam Off, Visavadar-362130	02873	222228	512 KBPS
		Talala	Near Mamlatdar Office, Talala-362150	02877	222492	512 KBPS
14	MEHSANA					
		Visnagar	Near Sub Jail, Visnagar-384315	02765	231200	512 KBPS
		Vijapur	Mamlatdar Office Compound Vijapur-382870	02763	220814	512 KBPS
		Vadnagar	Ganji Bazar, Vadnagar-384355	02761	222183	512 KBPS
		Kheralu	Near Mamlatdar Office, Opp. Police Station Kheralu-384325	02761	230174	512 KBPS
		Unjha	Station Road Unjha-384170	02767	254118	512 KBPS
		Kadi	Behind Mamlatdar Office, Kadi-382715	02764	262533	512 KBPS

		Becharaji	Near Post Office Becharaji-384210	02734	289667	512 KBPS
15	NADIAD					
		Balasinor	Mamlatdar Office Compound ,Balasinor- 388 255	02690	267546	512 KBPS
		Kapadwan i	Mamlatdar Office Comp, Kapadvanj – 387 620	02691	252356	512 KBPS
		kheda	Old District Treasury, Near Sub Registrar Office Kheda –387 411	02694	224324	512 KBPS
		Thasra	Mamlatdar Office Compound, Thasra- 388250	02699	223089	512 KBPS
16	NAVSARI					
		Gandevi	Mamlatdar Office Compound Gandevi- 396 360	02634	262045	512 KBPS
		Chikhali	Mamlatdar Office Compound, Chikhli- 396521	02634	232736	512 KBPS
		Vansada	Mamlatdar Office Compound, Vansda- 396580	02630	222321	512 KBPS
17	PALANPUR (BK)					
		Danta	Near Mamlatdar Office, Hadad Road, Danta-385 120	02749	278012	512 KBPS
		Dhanera	Mamlatdar Office Compound, Main Bazar Dhanera-385 310	02748	222542	512 KBPS
		Deodar	Mamlatdar Office Compound Deodar- 385 530	02735	244517	512 KBPS
		Deesa	Mamlatdar Office Compound, Near Govt. Quarters, Deesa-385535	02744	220230	512 KBPS
		Tharad	Prant Office Compound, Vav Road Tharad-385565	02737	223898	512 KBPS
		Shihori (Kankrej)	Mamlatdar Office Compound, Opp Dispensary, Shihori-385550	02747	233773	512 KBPS
18	PATAN					
		Hariz	Mamlatdar Office Compound, Ground Floor, Nr.PoliceStation Hariz-384 240	02733	222210	512 KBPS
		Chanasma	Mamlatdar Office Compound Chansma- 384220	02734	222206	512 KBPS



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		Randhanpur	Mam Office Compound B/h. Police Station Radhanpur-385340	02746	277227	512 KBPS
		Siddhpur	Mamlatdar Office Comp, Near Bus Stand, Siddhpur-384151	02767	220394	512 KBPS
19	PORBANDAR					
		Ranavav	Court Comp Ranavav-360550	0286	230413	512 KBPS
		Kutiyana	Bapunaka, Kutiana-362650	02804	261276	512 KBPS
20	RAJKOT					
		Gondal	Civil Hospital Road, nr. Dy. Collector Office Compound Gondal-360311	02825	221162	512 KBPS
		Jasdan	Mamlatdar Office Compound Girl's High School Road Jasdan-360 050	02821	220248	512 KBPS
		Jetpur	Jetpur Jail compound , Nr. P&T Office Jetpur-360 370	02823	221173	512 KBPS
		Maliya Miyana	Mamlatdar Office Compound, Maliya miyana-363670	02829	286737	512 KBPS
		Morbi	Sama kanthe, Lal baug, Seva sadan Morbi-363641	02822	240590	512 KBPS
		Paddhari	Mamlatdar Office Compound, Opp. Bank Of India, Paddhari-360110	02820	233411	512 KBPS
		Upleta	Taluka Police Compound, Old Darbargadh, Upleta-360490	02826	220463	512 KBPS
		Wankaner	Nr Danapith Chowk, Nr. City Sur. Off, Wankaner-363621	02828	220553	512 KBPS
		Dhoraji	Mamlatdar Office Compound, Azad Chowk, Dhoraji-360410	02824	221032	512 KBPS
21	RAJPIPALA (Narmada)					
		Kevadia Colony	Near State Bank, Taluka Nandod, Kevadia Colony-393151	02640	232015	512 KBPS
		Dediapada	Mamlatdar Office Compound Dedia Pada-393040	02649	234048	512 KBPS



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		Sagbara	Mamlatdar Office Compound, Sagbara-393050	02649	255029	512 KBPS
22	SURAT					
		Mangrol	Opp S.B.I. Mangrol- 362225	02878	222215	512 KBPS
		Bardoli	Mamlatdar Office Compound Bardoli-394601	02622	220617	512 KBPS
		Mandvi	Nr.Mamlatdar Office Mandvi-394160	02623	221035	512 KBPS
		Kamrej	Mamlatdar Office Compound, Nr.River Bed, Kamrej-394180	02621	252318	512 KBPS
		Mahuva	Mamlatdar Office Compound, Mahuva-394250	02625	255728	512 KBPS
23	SURENDRANAGAR					
		Chotila	Mamlatdar Office Compound, Chotila - 363520	02751	280328	512 KBPS
		Lakhtar	Mamlatdar Office Compound, Lakhtar – 382775	02759	223049	512 KBPS
		Dasada Patdi	B/h. Taluka Panchayat Office Patadi-382765	02757	227112	512 KBPS
		Halvad	Mamlatdar Office Compound, Halvad-363330	02758	261605	512 KBPS
		Dhangadhra	Man Mahelat, Dangadhra-363310	02754	282682	512 KBPS
		Wadhwan	Near Mamlatdar Office, Wadhwan – 363030	02752	243924	512 KBPS
		Sayla	Behind Mamlatdar Office Sayla-363430	02755	280706	512 KBPS
		Limbdia	Tower Bungalow, Limbdia-363421	02753	260113	512 KBPS
24	VALSAD					
		Dharampur	Mamlatdar Office Compound Dharampur-396 050	02633	242113	512 KBPS
		Pardi	Mamlatdar Office Compound , Pardi-396 125	0260	2373272	512 KBPS
		Vapi	Opp. S.B.I., Selvas Road Vapi-396 195	0260	2421547	512 KBPS
		Umargam	Mamlatdar Office Compound, Umargaon-396 170	0260	2563207	512 KBPS



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		Kaparada	Mamlatdar Office Compound, Kaprada	02633	220075	512 KBPS
25	Tapi					
		Valod	Mamlatdar Office Compound Valod-394640	02625	222119	512 KBPS
		Nizer	Mamlatdar Office Compound, Nr Bus Station, Nizar-394370	02628	244250	512 KBPS
		Songadh	Mamlatdar Office Compound, Near Bus Stand, Songadh-364250	02624	222095	512 KBPS

DETAILS OF OTHER OFFICES ALLIED TO DAT					
Sr. No.	Name of Office	ADDRESS	Contact No.		Required Bandwidth
1	PAO Gandhinagar	Block No.12, Dr. Jivraj Mehta Bhavan, Old Sachivalaya, Gandhinagar	079	23253967	5 MBPS
2	PAO Ahmedabad	C-10, M.S.Building, Lal Darwaja, Bhadra, Ahmedabad	079	25500375	5 MBPS
3	Finance Department	Block No.4, Sachivalaya, Gandhinagar	079	23250661	2 MBPS
4	DAT	Block No-17, Dr. Jivraj Mehta Bhavan, Gandhinagar	079	23256345	5 MBPS
5	PPO, Ahmedabad	M.S.Building, "B" Block, Ground Floor, M.S. Building Ahmedabad	079	25501021	5 MBPS
6	PPO, Gandhinagar	4th Floor, Old Collector Office, Gandhinagar	079	23259070	5 MBPS
7	Dir. Of Insurance, Gandhinagar	Block No-17, 3rd Floor, Dr. Jivraj Mehta Bhavan, Gandhinagar	079	23233087	2 MBPS
8	Dir. Of Pension & Provident Fund, Gandhinagar	Block No-18, Dr. Jivraj Mehta Bhavan, Gandhinagar	079	23256501	5 MBPS
9	Helpdesk, EDP Cell, DAT, Gandhinagar	Block No-17, 2nd Floor, Dr. Jivraj Mehta Bhavan, Gandhinagar	079	23257325-23257326	2 MBPS
10	Training Room, EDP Cell, DAT, Gandhinagar	Block No-17, 2nd Floor, Dr. Jivraj Mehta Bhavan, Gandhinagar	079	23256338	2 MBPS



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11	Accountant General, Ahmedabad	Nr. Ishwar Bhuvan, Commerce College Six Roads, Navrangpura, Ahmedabad	079	26561282 26561382 26561308	2 MBPS
12	Accountant General, Rajkot	Race Course Rd. Rajkot	0281	2441600	5 MBPS
13	Gujarat High Court, Ahmedabad	Sola Road, Sola, Ahmedabad	079	27664623	5 MBPS
14	Resident Commissioner, Delhi	Gujarat Bhavan, 11, kautilaya marg, Chanakya Puri, New Delhi	011	42678717	2 MBPS
15	Resident Commissioner, Mumbai	198, Khetan Bhavan, 1st floor, Jamsedji Tata Rd. Church Gate, Mumbai	022	22028235 22028237	2 MBPS
16	DR Site at NIC, Hyderabad	National Informatics Centre (NIC), A – Block, Government Office Complex, Tank Bund Road, Hyderabad – 500063	-	099483477 67	20 MBPS