

Response to the Pre-bid Queries

Bid for Purchase of Biometric Devices & Bluetooth Thermal Printers on behalf of Office of the Commissioner of Transport, Gandhinagar (Tender No. HWT111017468)

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Responses to Vendors
	Page No./Section No./ Clause No.	Tender Description		
1	Page No. 3, Terms & Condition No. 4	The bidder will have to supply, install, commissioning & maintain and provide operational training for supplied hardware, operating software and peripherals and carry out necessary integration at Office of the Commissioner of Transport, Gandhinagar or as decided by the Office of the Commissioner of Transport, Gandhinagar. Delivery locations will be at District level at various RTOs. The consignee will be across the state of Gujarat	Please clarify total number of RTO Offices we have to supply Biometrics. Total number of man power we have to provide in each location of RTO Offices. Please clarify Operating software & Peripherals Integration purpose at each office.	It has been discussed & clarified in Pre-bid Meeting that USB Biometric Fingerprint Scanner Device for User Authentication & similar uses. No Manpower required. Bidder will have to supply & install the Biometrics & Bluetooth Thermal Printers in all RTO Offices across Gujarat.
2	Page No. 7, Terms & Condition No. 37	The Bidder/System Integrator will be required to co-ordinate with software vendor and/or do liaisoning with other service provider to achieve the end-to-end connectivity. This also includes OS configuration with respect to LAN/WAN technologies implementation.	Please clarify about software/ software vendor we need to integrate. Also clarify the purpose of LAN/WAN Technologies you have mention. As according to your technical specification of Biometric, it is Plug & Play Device.	NIC has already developed the android based application. Yes Biometric is Plug & Play Device. LAN/WAN Technologies removed/deleted from the bid.
3	Page No. 12 Technical Specification of Bluetooth Thermal Printer	Bluetooth Thermal Printer Certificate – IP54 & BIS	As we already maintain in earlier mail there hardly one or two Indian Manufacturers have IP 54 Certificate for this Tender Product (Bluetooth Printer) and also there is not much more difference between IP 42 & IP 54 (As it also cover through external carry bag or cover). So for healthy competition and competitive price it is kindly request to instead of IP 54 please change it IP 42 or higher Certificate. (For your ready reference please find IP Rating Table attachment)	As per bid
4	Page No. 12 Technical Specification of Bluetooth Thermal Printer	Bluetooth Thermal Printer Certificate – IP54 & BIS	There are one or two Indian Manufacturers of Tender Item (Blue Tooth Printer) who have IP 54 Certification but its prices are much higher than your Estimated Cost. Most of Government organizations of India are successfully using IP 42 rating Blue tooth printer in field application which are rugged and give satisfactory working. In this scenario for healthy and good Competitive Price it is kindly request to instead of IP 54 please change it IP 42 or higher .	As per bid
5	Page No. 12 Technical Specification of Bluetooth Thermal Printer	Bluetooth Thermal Printer Battery – Minimum 2200 mAh or higher	<ul style="list-style-type: none"> You already asked for battery hours, if battery hours comes then mAh is not required. In major OEM brands battery's mAh is not mentioned anywhere. 	Battery – Minimum 2200 mAh or higher removed/deleted from the bid.
6	Page No. 12 Technical Specification of Bluetooth Thermal Printer	Bluetooth Thermal Printer Certificate – IP54 & BIS	There is not much more difference between IP 42 & IP54 (As it also cover through external carry bag or cover). Most of blue tooth printer Manufacturers have IP 42 rating so for healthy and good Competition it is kindly request to instead of IP 54 please change it IP 42 or higher Certificate. (For Your ready reference please find IP Rating Table attachment)	As per bid
7	Page No. 3, Terms & Condition No. 4	The bidder will have to supply, install, commissioning & maintain and provide operational training for supplied hardware, operating software and peripherals and carry out necessary integration at Office of the Commissioner of Transport, Gandhinagar or as decided by the Office of the Commissioner of Transport, Gandhinagar. Delivery locations will be at District level at various RTOs. The consignee will be across the state of Gujarat.	Please share the list of Location where the Delivery and installation of the device to be done.	Bidder will have to supply & install the Biometrics & Bluetooth Thermal Printers in all RTO Offices across Gujarat.
8			Please share the quantity per location for delivery and Installation.	The qty. of respective location will be informed at the time of placing order.
9			Please share the detail of application with Integration of devices is to be done.	NIC has already developed the android based application.