

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
1	-	-	-	Our firm is a CMMI Level 3 Certified Company. Since, according to your eligible criteria, a firm needs to a CMMI Level 5 Certified Company. Is it possible for us to still apply for the tender.	No Change. As per RFP
2	-	-	-	We are a group of companies under the same brand "Karvy". Can we apply for the same as a consortium as it will enable us to bid in the tender.	No Change. As per RFP
3				Can you please clarify what is in scope in terms of alerting – is it a case management capability required in order to follow up with the potential fraud cases?	Alert management is required in order to provide the department with information on alerted dealer entities, the severity of the alert as reflected in a risk score and capabilities for investigating the alerts through an user interface. The department officer investigating the alerts should also need to be able to take a disposition on the alert in terms of suppressing , closing the alert, redirect the information etc. and annotate on the alert through notes on the action taken etc.
4				According to the documentation, the Hardware, OS and the Database will be provided by the Department. Can you please provide details on what hardware platforms are preferred and what Database technology is going to be used?	As per RFP bidder has to propose
5				What are the expected transaction volumes? How many returns are processed monthly/quarterly/ annually?	Provided in the RFP page 33. Further assumptions should be clearly mentioned by the bidder
6				Are there any peak usage periods? Please provide details	Everyday
7				What is the expected availability of the system? Does the Department require a Disaster Recovery setup on a different location.	Please refer page no. 30 -1.1.2 Operational Related Penalty. Disaster recovery setup will not be required.
8				Asking for supplier's in leaders quadrant will restrict the vendors of wants to bid for this. Can you please give some relaxation on this?	No Change. As per RFP
9			Bid security/EMD shall be submitted in the form of Demand Draft OR in the form of an unconditional Bank Guarantee (which should be valid for 9 months from the last date of bidsubmission) of any Nationalized Bank (operating in India having branch at Ahmedabad/Gandhinagar)in the name of "Gujarat Informatics Ltd." payable at Gandhinagar (as per prescribed format given at SECTION VII) and must be submitted along with the covering letter.	Bidder Requests Modification: Bid security/EMD shall be submitted in the form of Demand Draft OR in the form of an unconditional Bank Guarantee (which should be valid for 9 months 6 months from the last date of bidsubmission) of any Nationalized Bank (operating in India having branch at Ahmedabad/Gandhinagar)in the name of "Gujarat Informatics Ltd." payable at Gandhinagar (as per prescribed format given at as per prescribed format given at SECTION VII) and must be submitted along with the covering letter.	No Change. As per RFP

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10		Section II - Instructions to Bidders	1.2	The Work Order will be placed on the selected Service provider by CCT directly and the payment for the services mentioned in the said work order will be made directly by CCT from their own sources of funds as per the financial terms and conditions mentioned in this document. <i>Unless otherwise specified in this document, GR No TSP-2004-808-DST dated 30/07/2004 of Department of Science &amp; Technology and their subsequent amendments will be applicable to this bid.</i>	No Change. As per RFP
11		Section II - Instructions to Bidders	2- Pre Qualification Criteria  Bidder should not have violated /infringement of any Indian or foreign trademark, patent, registered designor other intellectual property rights.	Bidder requests modification: -  Bidder should not have violated /infringement of any Indian or foreign trademark, patent, registered designor other intellectual property rights <b><u>which would materially affect the bidder's ability to perform its obligations as per the RFP.</u></b>	No Change. As per RFP
12		Section II - Instructions to Bidders	11.4.5 The full IPR for the entire customized solution will rest with the CCT. The same would be applicable to copyrights. The TSP shall sign any/all the documents in this regard and hand over the source code, Meta data details etc. to the CCT before release of final payment on completion of training and implementation of solution	Bidder requests modification: -  11.4.5 The full IPR for the entire customized solution will rest with the CCT. The same would be applicable to copyrights. The TSP shall, <b><u>upon payment in full,</u></b> sign any/all the documents in this regard and hand over the source code, Meta data details etc. to the CCT <del>before release of final payment on completion of training and implementation of solution.</del>	No Change. As per RFP
13		Section II - Instructions to Bidders	13.5 Earnest Money Deposit  The EARNEST MONEY DEPOSIT shall be forfeited: 13.5.1 If a Bidder withdraws its bid during the period of Bid validity specified by the Bidder on the Bid Form; 13.5.2 Or in case of a successful Bidder, if the Bidder fails to sign the Contract; or to furnish the performance security.	Bidder requests modification: -  The EARNEST MONEY DEPOSIT shall be forfeited: 13.5.1 If a Bidder withdraws its bid during the period of Bid validity specified by the Bidder on the Bid Form; 13.5.2 Or in case of a successful Bidder, if the Bidder fails, <b><u>despite deviations being adequately considered by GIL,</u></b> to sign the Contract; or to furnish the performance security <b><u>after signing the contract with GIL.</u></b>	No Change. As per RFP

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14		Section II - Instructions to Bidders	<p>22.2 Preliminary Examination</p> <p>Prior to the detailed evaluation, pursuant to ITB Clause 24, GIL will determine the substantial responsiveness of each bid to the bidding documents. For purposes of these Clauses, a substantially responsive bid is one, which confirms to all the terms and conditions of the bidding documents without material deviation. Deviations from or objections or reservations to critical provisions such as those concerning Performance Security (GCC Clause 7), Warranty (GCC Clause 9), Applicable law (GCC Clause 37) and Taxes and duties (GCC Clause 39) will be deemed to be material deviations. GIL determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.</p>	<p>Bidder requests modification: -</p> <p>Prior to the detailed evaluation, pursuant to ITB Clause 24, GIL will determine the substantial responsiveness of each bid to the bidding documents. For purposes of these Clauses, a substantially responsive bid is one, which confirms to all the terms and conditions of the bidding documents without material deviation. <del>Deviations from or objections or reservations to critical provisions such as those concerning Performance Security (GCC Clause 7), Warranty (GCC Clause 9), Applicable law (GCC Clause 37) and Taxes and duties (GCC Clause 39) will be deemed to be material deviations.</del> GIL determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.</p>	No Change. As per RFP
15		Section II - Instructions to Bidders	<p>22.4 Preliminary Examination</p> <p>Conditional bids are liable to be rejected.</p>	<p>Bidder requests modification: -</p> <p><del>Conditional bids are liable to be rejected.</del></p>	No Change. As per RFP
16		Section II - Instructions to Bidders	<p>28.2 Notification of Award</p> <p>The notification of award will constitute the formation of the Contract.</p>	<p>Bidder requests modification: -</p> <p><del>The notification of award will constitute the formation of the Contract.</del></p>	No Change. As per RFP
17		Section II - Instructions to Bidders	<p>29 Signing of the Contract</p> <p>29.1 At the same time as CCT notifies the successful Bidder that its bid has been accepted, CCT will send the bidder the Contract Form, incorporating all the agreements between two parties.</p> <p>29.2 Within 15 days of receipt of the Contract Form, the successful bidder shall sign and date the contract and return it to CCT.</p>	<p>Bidder requests modification: -</p> <p>29.1 At the same time as CCT notifies the successful Bidder that its bid has been accepted, CCT will send the bidder the Contract Form, incorporating all the agreements between two parties.</p> <p>29.2 Within 15 days of receipt of the Contract Form <u>and upon the deviations submitted by the successful bidder being adequately considered by CCT</u>, the successful bidder shall sign and date the contract and return it to CCT.</p>	No Change. As per RFP

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18		Section II - Instructions to Bidders	<p>30 Performance Security</p> <p>30.1 Within 15 days of the receipt of notification of award from CCT, the successful bidder shall furnish the performance security in accordance with the Conditions of the Contract, in the performance security Form provided in the bidding documents or in another form acceptable to CCT/GIL.</p> <p>30.2 Failure of the successful Bidder to comply with the requirement of the ITB Clause 29 &amp; 30 or ITB Clause 31 can constitute sufficient grounds for the annulment of the award and forfeiture of the bid security in which event CCT may make the award to the next lowest evaluated bidder or call for new bids in consultation with GIL.</p>	<p>Bidder requests modification: -</p> <p>30.1 Within 15 days of <u>the signing of the contract between the successful bidder and CCT</u>, receipt of notification of award from CCT, the successful bidder shall furnish the performance security in accordance with the Conditions of the Contract, in the performance security Form provided in the bidding documents or in another form acceptable to CCT/GIL.</p> <p>30.2 Failure of the successful Bidder to comply with the requirement of the ITB Clause 29 &amp; 30 or ITB Clause 31 can constitute sufficient grounds for the annulment of the award <del>and forfeiture of the bid security</del> in which event CCT may make the award to the next lowest evaluated bidder or call for new bids in consultation with GIL.</p>	No Change. As per RFP
19		Section II - Instructions to Bidders	<p>32 Interpretation of clauses in the Tender Document/Contract Document</p> <p>In case of any ambiguity in the interpretation of any of the clauses in Bid Document or the Contract Document, GIL's interpretation of the clauses shall be final and binding on all parties.</p>	<p>Bidder requests modification: -</p> <p><del>In case of any ambiguity in the interpretation of any of the clauses in Bid Document or the Contract Document, GIL's interpretation of the clauses shall be final and binding on all parties.</del></p>	No Change. As per RFP
20		Section III - General Conditions of Contract	<p>5.4 Use of Contract Documents and Information</p> <p>The service provider shall permit CCT to inspect the service provider's accounts and records relating to the performance of the service provider and to have them audited by auditors appointed by CCT, if so required by CCT.</p>	<p>Bidder requests modification: -</p> <p>The service provider shall permit CCT, <u>upon receiving a prior notice of at least thirty (30) days from CCT</u>, to inspect the service provider's accounts and records relating to the performance of the service provider and to have them audited by auditors appointed by CCT, if so required by CCT. <u>However, it stands clarified that documents pertaining to internal pricing, costing etc. stands excluded from the ambit of such audit. Also, such an audit shall be conducted only once a year and the cost related to such audits shall be borne by CCT.</u></p>	No Change. As per RFP
21		Section III - General Conditions of Contract	<p>6 Patent Right, Copy Right</p> <p>The total service provider shall indemnify CCT/Gujarat Informatics Ltd against all third-party claims of infringement of copyright, patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.</p>	<p>Bidder requests modification: -</p> <p>The total service provider shall indemnify CCT/Gujarat Informatics Ltd against all third-party claims of infringement of copyright, patent, trademark or <u>registered</u> industrial design rights arising from use of the Goods or any part thereof in India.</p>	No Change. As per RFP

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22		Section III - General Conditions of Contract	<p>8 Inspection/Testing</p> <p>8.2.1.3 CCT's right to inspect, test and, where necessary, reject the software / deliverable after the software deployment at Project Site shall in no way be limited or waived by reason of the software previously been inspected, tested and passed by CCT for its representative prior to the software deployment.</p>	<p>Bidder requests modification: -</p> <p><del>8.2.1.3 CCT's right to inspect, test and, where necessary, reject the software / deliverable after the software deployment at Project Site shall in no way be limited or waived by reason of the software previously been inspected, tested and passed by CCT for its representative prior to the software deployment.</del></p> <p>Request for the following to be added: -</p> <p><u>Services and/or deliverables shall be deemed to be fully and finally accepted by CCT/GIL; in the event when CCT/GIL; has not submitted its acceptance or rejection response in writing to Bidder within 15 days from the date of installation/commissioning or when CCT/GIL uses the Deliverable in its business, whichever occurs earlier. Parties agree that Bidder shall have 15 days time to correct in case of any rejection by</u></p>	No Change. As per RFP
23		Section III - General Conditions of Contract	<p>9 Change Order</p> <p>During the development phase, any change in scope of work, or in design and development of Decision Support systems (DSS) or of Management Information system (MIS) shall not be construed as change Request order and instead will become part of scope of work accompanying this bid document.</p>	<p>Bidder requests modification:</p> <p>During the development phase, any change in scope of work, or in design and development of Decision Support systems (DSS) or of Management Information system (MIS); <u>which was originally not covered under RFP or contract thereafter;</u> shall <del>not</del> be construed as change Request order. <del>and instead will become part of scope of work accompanying this bid document.</del></p>	No Change. As per RFP
24		Section III - General Conditions of Contract	<p>9 Change Order</p>	<p>Request the following to be added: -</p> <p><u>Either party may request a change order ("Change Order") in the event of actual or anticipated change(s) to the agreed scope, Services, Deliverables, schedule, or any other aspect of the Statement of Work. Bidder will prepare a Change Order reflecting the proposed changes, including the impact on the Deliverables, schedule, and fee. In the absence of a mutually agreed and signed Change Order, Bidder shall not be bound to perform any additional services.</u></p>	No Change. As per RFP

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**Tax- Gujarat**

#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
25		Section III - General Conditions of Contract	<p>15 Delays in the supplier/service provider's performance</p> <p>15.2 If any time during performance of the Contract, the service provider should encounter conditions impeding timely delivery of the Goods and performance of Services, the service provider shall promptly notify CCT in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the service provider's notice, CCT shall evaluate the situation and may, at its discretion, extend the service provider's time for performance with or without a penalty, in which case the extension shall be ratified by the parties by amendment of the Contract. Any such extension of time limit, even if it is due to unforeseen circumstances beyond control of both the SP and CCT, shall be at no extra cost to CCT.</p>	<p>Bidder requests modification: -</p> <p>15.2 If any time during performance of the Contract, the service provider should encounter conditions impeding timely delivery of the Goods and performance of Services, <b>such conditions having arisen due to no cause of the service provider</b>, the service provider shall promptly notify CCT in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the service provider's notice, CCT shall evaluate the situation and <del>shall may, at its discretion,</del> extend the service provider's time for performance <del>with or without a penalty,</del> in which case the extension shall be ratified by the parties by amendment of the Contract. <del>Any such extension of time limit, even if it is due to unforeseen circumstances beyond control of both the SP and CCT, shall be at no extra cost to CCT.</del></p>	No Change. As per RFP
26		Section III - General Conditions of Contract	<p>16 Termination for Default</p> <p>16.1 CCT may, without prejudice to any other remedy for breach of contract, by one month advance written notice of default sent to the service provider, terminate the Contract in whole or part:</p> <p>16.1.1 if the service provider fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by CCT; or</p> <p>16.1.2 if the service provider fails to perform any other obligation(s) under the Contract.</p>	<p>Bidder requests modification: -</p> <p>16.1 CCT may, <b>after giving a cure period of thirty (30) days to the Service Provider to remedy the defects</b>, without prejudice to any other remedy for breach of contract, by one month advance written notice of default sent to the service provider, terminate the Contract in whole or part:</p> <p>16.1.1 if the service provider fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by CCT; or</p> <p>16.1.2 if the service provider fails to perform any other <b>material</b> obligation(s) under the Contract.</p> <p>Request for the following to be added: -</p> <p><b><u>In the event of termination by owner for any reason whatsoever, the Bidder shall be paid for the:</u></b></p> <p><b><u>1. goods delivered</u></b></p> <p><b><u>2. services rendered</u></b></p> <p><b><u>3. work in progress</u></b></p> <p><b><u>4. third party orders in pipeline which cannot be cancelled despite Bidder's best efforts</u></b></p> <p><b><u>5. unrecovered investments shall be paid by CCT/GIL as per termination schedule till the date of termination</u></b></p>	No Change. As per RFP

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**Tax- Gujarat**

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27		Section III - General Conditions of Contract	<p>17 Force Majeure</p> <p>17.3 If a force Majeure situation arises, the service provider shall promptly notify CCT in writing within 10 days of such conditions and the cause thereof. Unless otherwise directed by CCT in writing, the service provider shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure.</p>	<p>Bidder requests modification: -</p> <p>17.3 If a force Majeure situation arises, the service provider shall promptly notify CCT in writing within 10 days of such conditions and the cause thereof. <del>Unless otherwise directed by CCT in writing, the service provider shall continue to perform its obligations under the Contract as far as it is reasonably practical, and The service provider shall seek all reasonable alternative means for performance not prevented by the Force Majeure. If the period of Force Majeure subsists for more than thirty (30) days, either Party shall have the right to terminate the contract.</del></p>	No Change. As per RFP
28		Section III - General Conditions of Contract	<p>23 Supplier/Service Provider's obligations</p> <p>23.2 The service provider will abide by the job safety measures prevalent in India and will free CCT from all demands or responsibilities arising from accidents or loss of life the cause of which is the service provider's negligence. The service provider will pay all indemnities arising from such incidents and will not hold CCT responsible or obligated.</p>	<p>Bidder requests modification: -</p> <p>23.2 The service provider will abide by the job safety measures prevalent in India and will free CCT from all demands or responsibilities arising from accidents or loss of life the cause of which is the service provider's gross negligence. <del>The service provider will pay all indemnities arising from such incidents and will not hold CCT responsible or obligated.</del></p>	No Change. As per RFP
29		Section III - General Conditions of Contract	25 Site Preparation and Installation	<p>Request addition to the clause: Customer hereby agrees to make the site ready as per the agreed specifications, within the agreed timelines. Customer agrees that Bidder shall not be in any manner be liable for any delay arising out of Customer's failure to make the site ready within the stipulated period, including but not limited to levy of liquidated damages for any delay in performance of <del>Services under the terms of this Agreement</del></p>	No Change. As per RFP
30		Section III - General Conditions of Contract	27 Payment Schedule	<p>Bidder requests modification:</p> <p>Part 2 : Cost of Customization as per requirement of CCT for VATIS application</p> <p>20% on completion of following activities:</p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Requirement gathering and submission of BPR</li> <li><input checked="" type="checkbox"/> Submission of SRS, URS and SDD</li> <li><input checked="" type="checkbox"/> Approval of SRS, URS and SDD from CCT</li> </ul> <p><del>20%</del> <b>30%</b> on Customization/ Development, UAT and successful deployment on the user platform and Go-live of the complete solution</p> <p><del>30%</del> <b>40%</b> on completion of EQDC Testing &amp; Security audit by CERT-In Empanelled security auditor</p> <p><del>30%</del> <b>10%</b> on completion of 3 Months after successful deployment of the user interface and go live subject to rectification of bugs and errors or deficiencies as brought</p>	No Change. As per RFP

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#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
31		Section III - General Conditions of Contract	27 Payment Schedule	Bidder requests modification: Cost of customization of tool for use with GST application <del>40% 80%</del> will be paid on Customization/ Development and UAT <del>60% 20%</del> will be paid on completion of 3 Months after successful Customization/ Development of the user interface and go live subject to rectification of bugs and errors <del>or deficiencies as brought out</del>	No Change. As per RFP
32		Section III - General Conditions of Contract	28 Unconditional Bid  28.1 Bidders shall not put any condition of any kind in the Technical and Financial Bid, failing which the bid shall be rejected as non-responsive.	Bidder requests modification: -  <del>28.1 Bidders shall not put any condition of any kind in the Technical and Financial Bid, failing which the bid shall be rejected as non-responsive.</del>	No Change. As per RFP
33		Section III - General Conditions of Contract	30 Resolution of Disputes  30.1 In this regard CCT doesn't go for any arbitration on dispute and CCT's decision will be final and binding on the service provider.	Bidder requests modification: -  <del>30.1 In this regard CCT doesn't go for any arbitration on dispute and CCT's decision will be final and binding on the service provider.</del>  <b><u>This Agreement shall be governed by laws in force in India. In the event of any dispute arising out of this Agreement the same shall be settled by binding arbitration conducted by a sole arbitrator appointed jointly by both Parties and governed by the Arbitration and Conciliation Act, 1996. The venue of arbitration shall be Bengaluru. The language of the arbitration proceedings shall be English. Any dispute arising in relation to this Agreement shall be subject to the jurisdiction of the courts at Bengaluru.</u></b>	No Change. As per RFP
34		Section III - General Conditions of Contract	33 Taxes and Duties	Request addition of the below sub-clause: <b><u>Any increase or decrease in the rates of the applicable taxes or any new levy on account of changes in law shall be to the account of Customer.</u></b>	Taxes are extra as applicable at the time of invoicing.
35		Section III - General Conditions of Contract	34 Binding Clause  34.1 All decisions taken by GIL regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.	Bidder requests modification: -  <del>34.1 All decisions taken by GIL regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.</del>	No Change. As per RFP
36		Section IV - Service Level Agreement and Penalty Clause	1.1.1 Implementation related penalty of service levels	Request penalty on account of delay to be levied at 1% value of the milestone value per week subject to a maximum capping of 10% value of that particular milestone.	No Change. As per RFP
37		Section IV - Service Level Agreement and Penalty Clause	1.1.2 Operational Related Penalty	Request operational related penalty in a quarter to be capped at a maximum of 5% of the quarterly sum payable to the bidder.	No Change. As per RFP



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38		Form V - Self Declaration	<p>We undertake, if our bid is accepted, to provide services in accordance with the terms and conditions in the Tender document.</p> <p>If our bid is accepted we will obtain the guarantee of a bank for a sum equivalent to 10% of the Contract value , in the form prescribed by the purchaser.</p> <p>Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.</p> <p>We have not been under a declaration of ineligibility for corrupt and fraudulent practices, and / or black-listed by any Govt. Department or its. PSU in Gujarat Government in the past 5 years, ending</p>	<p>Bidder requests modification: -</p> <p>We undertake, if our bid is accepted, to provide services in accordance with the terms and conditions in the Tender document <b><u>and the deviations submitted forming an integral part of the Bid.</u></b></p> <p>If our bid is accepted we will obtain the guarantee of a bank for a sum equivalent to 10% of the Contract value <b><u>after signing the contract with CCT/GIL</u></b>, in the form prescribed by the purchaser.</p> <p><del>Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.</del></p> <p>We have not been under a declaration of ineligibility for corrupt and fraudulent practices, and / or black-listed by any Govt. Department or its. PSU in Gujarat Government <b><u>as on the date of submission of the Bid, in the past 5 years, ending on 31st March, 2016.</u></b></p> <p><del>We have not imposed any condition in conflict with the tender condition if it is found it should be treated as withdrawn.</del></p> <p>We have not been convicted for any criminal cases(s), <b><u>which would</u></b></p>	No Change. As per RFP
39		Section VII - Format of Earnest Money Deposit in the form of a Bank Guarantee	<p>1. The E.M.D. may be forfeited:</p> <p>a. if a Bidder withdraws its bid during the period of bid validity</p> <p>b. Does not accept the correction of errors made in the tender document;</p> <p>c. In case of a successful Bidder, if the Bidder fails:</p> <p>(i) To sign the Contract as mentioned above within the time limit stipulated by purchaser</p> <p>or</p> <p>(ii) To furnish performance bank guarantee as mentioned above or</p> <p>(iii) If the bidder is found to be involved in fraudulent practices.</p> <p>(iv) If the bidder fails to submit the copy of purchase order &amp; acceptance thereof.</p>	<p>Bidder requests modification: -</p> <p>1. The E.M.D. may be forfeited:</p> <p>a. if a Bidder withdraws its bid during the period of bid validity</p> <p>b. Does not accept the correction of errors made in the tender document;</p> <p>c. In case of a successful Bidder, if the Bidder fails, <b><u>without reasonable cause:</u></b></p> <p>(i) To sign the Contract as mentioned above within the time limit stipulated by purchaser</p> <p>or</p> <p>(ii) To furnish performance bank guarantee <b><u>after signing the contract with CCT/GIL</u></b> as mentioned above or</p> <p>(iii) If the bidder is found to be involved in fraudulent practices.</p> <p><del>(iv) If the bidder fails to submit the copy of purchase order &amp; acceptance thereof.</del></p>	No Change. As per RFP
40		NA	<p>Clause to be added</p> <p>Savings Clause</p>	<p>Bidder's failure to perform its contractual responsibilities, to perform the services, or to meet agreed service levels shall be excused if and to the extent Bidder's performance is effected , delayed or causes non-performance due to CCT/GIL's omissions or actions whatsoever.</p>	No Change. As per RFP
41		NA	<p>Clause to be added</p> <p>Bidder's right to terminate</p>	<p>The bidder shall have the right to terminate the contract in the event any undisputed amount remains unpaid for a period exceeding 15 days.</p>	No Change. As per RFP

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42		NA	Clause to be added  Non Hire and Non Solicit	During the term of this Agreement and for a period of one year thereafter CCT/GIL shall not, directly or indirectly, hire or solicit for hire, any of the personnel engaged by Bidder, without the prior written consent thereof from Bidder. Thus, the CCT/GIL agrees to the entry of an injunction against it in the event of actual or threatened breach of its obligations hereunder, and acknowledges such relief shall be in addition to such other and further relief as may be available to Bidder at law or in equity	No Change. As per RFP
43		NA	Clause to be added  Pass Through Warranty	Since Bidder is acting as a reseller of third products, Bidder shall "pass-through" any and all warranties and indemnities received from the manufacturer or licensor of the products and, to the extent, granted by such manufacturer or licensor, the CCT/GIL shall be the beneficiary of such manufacturer's or licensor's warranties and indemnities. Further, it is clarified that Bidder shall not provide any additional warranties and indemnities with respect such products	No Change. As per RFP
44		NA	Clause to be added  Transfer of Risk and Title	Bidder assumes that the title of ownership and risk of the goods supplied under this Contract is passed onto CCT/GIL on delivery of the material at the CCT/GIL location.	No Change. As per RFP
45		SECTION V : After indicative sizing	Data consolidation from sources	VATIS, Income tax, GSTIN, Excise, Customs etc. Apart from these what are the other source systems to be consolidated?	As mentioned in RFP, Bidder is expected to arrive at clear assumptions based on prior experience/knowledge of tax related analytics
46		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall be able to extract and transform information from multiple sources without any intermediate files	Please provide more details on the number of source systems with the table counts and volume for extraction	Volumetrics have been provided in RFP Page 33 - Indicative Sizing Metrics to best of department's knowledge.
47		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Data integration jobs should be building the data-marts	What are the subject areas for building the data marts? Please provide the number of data marts to be created	Shall be discussed with the successful bidder as part of the requirements stage during project execution.
48		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall support In-memory data handling	Please provide more details on the requirement for in-memory data handling	Solution must support in memory data handling and visulatzation capabilities. The department prefers in-memory processing as an effective capability to carry out faster processing and analytics of data in order to achieve business goals. System shall require in-memory support at different levels. Solutions which demonstrate good support for in-memory processing shall be valued.
49		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall contain the data, software, and processes needed to cleanse, consolidate and transform the data from their source system format to the data warehouse format.	There is scope to build a data warehouse so Please provide the following source details, e.g. 1. List/Number/Types of databases, 2. List/Number of physical tables 3. List of source Files for integration, 4. One time/daily load Volumetric and data growth 5. <del>Batch processing latency etc</del>	Specification is self explanatory. Specific details regarding volumetrics and tables etc. are provided in the RFP to best of department's knowledge
50		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall contain the data, software, and processes needed to cleanse, consolidate and transform the data from their source system format to the data warehouse format.	Please provide the data warehouse format if there is any expectation in the layout or format required? (structure)	The bidder can propose an approach based on a data warehouse format which is compliant with the project objectives and functional / technical requirements.
51		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall contain the data, software, and processes needed to cleanse, consolidate and transform the data from their source system format to the data warehouse format.	Is there any existing Data warehouse or database stack exist that can be leveraged?	Bidder can refer to Pages 33 and 34 of RFP for understanding on existing technology

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
52		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	Data warehouse shall have the capability to export data in open standards (such as XML formats).	What are the open standard formats that are required for exporting the data from data warehouse? Please list them	The department expects , as the specification states that open standards of data export are to be supported. Bidders and solutions which demonstrate wide variety of open standard support will be preferred.
53		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	Support data quality measurement on an on-going basis embedded into batch, near-time, and real- time process	Is there any requirement for real time data processing with ODS to be built? Please confirm	The majority of data cleansing processes are expected to be batch mode. There might be certain instances where near real time / real time data quality is required for which the data quality service needs to be called. These shall be discussed with bidder as part of requirements if necessary
54		FORM III: Financial Bid Format	Cost of Operation and Maintenance support for five years from the date of Go-live and data migration – Part 3	Is there any requirement for data migrations? If so please provide the volumetrics with the table counts from each source systems that needs to be migrated	Volumetrics have been provided in RFP Page 33 - Indicative Sizing Metrics
55		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The tool should have enhanced mapping features that includes intelligent handling of data type conversions, easy and selectable customizes mappings, and controlled propagation of changes to mappings.	What are the various formats of structured data available at source level - data definition and data type conversions details for ETL mapping available? (Database only considered)	Shall be discussed with successful bidder as part of requirements gathering phase. Bidders expected to leverage their knowledge and understanding of tax related analytics to suggest the same in their approach with clear assumptions
56		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The tool should have the ability to disable and enable nodes and submit flows in any state.	The nodes referred are ETL processing nodes ? Please can you explain this requirement	Understanding is correct, when read within the section where this specification is provided
57		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The tool should have documentation available in the form of notes on nodes and on the canvas.	Please explain in detail this requirement	Information on the ETL and other Data Management routines should be available as part of a transparent process with all requisite information readily available.The solution must support user help in form of notes on nodes and canvas where a brief description of the functionality and usage can be viewed by the user
58		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall be able to extract and transform information from multiple sources without any intermediate files	How many tables to be considered as volume to be handled as part of ETL and DQ activities?	Shall be discussed with successful bidder as part of requirements gathering phase. Bidders expected to leverage their knowledge and understanding of tax related analytics to suggest the same.
59		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall be able to extract and transform information from multiple sources without any intermediate files	Is there a requirement on history retention and audit requirements.	Shall be discussed with successful bidder as part of requirements gathering phase. Bidders expected to leverage their knowledge and understanding of tax related analytics to suggest the same.
60		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall be able to extract and transform information from multiple sources without any intermediate files	Any data model available for the current implementation (ETL and MDM)	Shall be discussed with successful bidder as part of requirements gathering phase. Bidders expected to leverage their knowledge and understanding of tax related analytics to suggest the same.
61		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall be able to extract and transform information from multiple sources without any intermediate files	Please share the detailed architecture of ETL tables and definitions for data extraction	These shall be shared and jointly discussed as part of the project implementation

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
62		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	System shall be able to extract and transform information from multiple sources without any intermediate files	How many years of data considered for history load and data extraction? (Initial Data Load)	From year 2006-07 onwards
63		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities	What are the master data domains or entities to be created? Please provide details (how many in numbers)	The examples of entities to be created are organization (dealer) - possible parent companies, possible common directors / proprietors among dealers etc. These are just indicative examples. Bidder expected to demonstrate his understanding of tax related entity resolution to propose various alternatives and ideas around the same
64		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	What are the relationship that needs to be created between each master domains and entities?	The bidder should incorporate all meaningful relationships which are relevant for the purpose of identifying fraud aspects or suspicious behavior, or even to provide an understanding to the department that such a relationship exists. Bidder expected to demonstrate his understanding and experience of tax related entity resolution to address the same
65		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	What are the hierarchies that needs to be created between each master domains and entities?	The bidder should incorporate all meaningful relationships and levels of relationships which are relevant for the purpose of identifying fraud aspects or suspicious behavior, or even to provide an understanding to the department that such a relationship exists. Bidder expected to demonstrate his understanding and experience of tax related entity resolution to address the same
66		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	Please provide the hierarchy levels of data?	The department requires master data management capabilities relating to creating a single view of the entity and among entities , standardized attributes associated with them and a transparent process for ensuring and verifying the same. The bidder is expected to propose a solution which fulfills these solutions.
67		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	Any initial/historical data load for these master entities? Please confirm	The department shall share data for assessment with the successful bidder as part of project execution.
68		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	Please indicate, number of INBOUND \ OUTBOUND INTERFACES if any.	The department requires master data management capabilities relating to creating a single view of the entity and among entities , standardized attributes associated with them and a transparent process for ensuring and verifying the same. The bidder is expected to propose a solution which fulfills these solutions.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
69		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	Is the current tool stack supports reference data capability for MDM?	The department requires master data management capabilities relating to creating a single view of the entity and among entities , standardized attributes associated with them and a transparent process for ensuring and verifying the same. The bidder is expected to propose a solution which fulfills these solutions.
70		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	The address dictionary should enable Indian address for the current MDM implementation of Customer MDM. Please confirm this?	The proposed solution should be able to carry out Master Data Management capabilities, of which standardization is an integral part. An aid to standardization is with regards to using country specific knowledge base, which has been asked for.
71		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	Please indicate how many reference master data is in scope	The department requires master data management capabilities relating to creating a single view of the entity and among entities , standardized attributes associated with them and a transparent process for ensuring and verifying the same. The bidder is expected to propose a solution which fulfills these solutions.
72		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	Please indicate how many Lookup master data is in scope	The department requires master data management capabilities relating to creating a single view of the entity and among entities , standardized attributes associated with them and a transparent process for ensuring and verifying the same. The bidder is expected to propose a solution which fulfills these solutions.
73		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	The Tool should provide for Master Data Management capabilities with semantic data descriptions	Please share any existing technology landscape and architecture of all the group master entities?	The department requires master data management capabilities relating to creating a single view of the entity and among entities , standardized attributes associated with them and a transparent process for ensuring and verifying the same. The bidder is expected to propose a solution which fulfills these solutions.
74		SECTION V: 2. Data Quality Solution	Identify and detect Non-validated data	What is the volume of data that needs data quality process?	Volumetrics have been provided in RFP Page 33 - <u>Indicative Sizing Metrics</u>
75		SECTION V: 2. Data Quality Solution	Standardize data	Records from how many and what source systems need to go through the data quality processes? (Number of attributes)	Volumetrics have been provided in RFP Page 33 - <u>Indicative Sizing Metrics</u>
76		SECTION V: 2. Data Quality Solution	Standardize data	Any specific process needed to assess the authenticity of records after the DQ process is run?	The department expects that the results of Data Quality are verifiable in terms of accuracy and comprehensiveness. The bidder should incorporate such a process to measure and facilitate verification of match as part of his approach
77		SECTION V: 2. Data Quality Solution	Standardize data	Please indicate, Volume of records - What is the % of record increments per week/month for which data quality to be applied?	The bidder should go through the indicative volumes provided and clearly state the assumptions taken for sizing

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
78		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	Should support data cleansing and de-duplication, duplicate suspect processing, house holding, with array of out-of-the- box standardization rules conform data to corporate standards – or can build customized rules for special situations	Apart from the listed standardization as per tool out of box services, any other specific data standardization rules required or is that as per industry best practices?	The bidder is expected to demonstrate his knowledge and experience in tax related analytics to propose any specific standardization rules and best practices which are relevant. Bidder who demonstrates and proposes innovative approaches that reduce effort and increase accuracy shall be considered favorably
79		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	Should be customizable and allow enhancement of its knowledge base by constantly updating Indian Dictionary	There is need for name or address standardization? For this Indian address verification and standardization are considered with Indian names and libraries.	The department has specified India specific libraries and repositories to be considered. There is also a need for customizing this repository based on any changes that are discovered in future and need to be incorporated. Hence the need for the knowledge base to be customizable
80		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	Should support data cleansing and de-duplication, duplicate suspect processing,	Is data quality (cleansing and de-duplication check) going to be a onetime data cleansing effort, or are we required to do this periodically?	The data quality cleansing activity shall need to be factored in as a periodic activity. Frequency of refresh or improvements required will be discussed with successful bidder as part of requirements stage
81		SECTION VI: Technical Requirements Compliance: Extract / Transform / Load – Data Integration (ETL)	Support data quality measurement on an on-going basis embedded into batch, near-time, and real- time process	Is there a requirement for a real-time/near real-time or post facto data cleansing?	The majority of data cleansing processes are expected to be batch mode. There might be certain instances where near real time data cleansing is required for which the data quality service needs to be called. These shall be discussed with bidder as part of requirements if necessary
82		SECTION V: 2. Data Quality Solution	Data Quality	Please indicate type of data enrichment sources that should be used, whether any other third-party tool to be used.	Bidder to bid the appropriate solution in line with specifications
83		SECTION V: 2. Data Quality Solution	Data Quality	Are there serious data gaps in today's scenario that need to be plugged as part of quality?	Bidder to bid the appropriate solution in line with specifications
84		SECTION V : Indicative High-level system architecture	Data Management Layer - Data Profiling	IS data profiling needs to be done for all the source system that are identified for data warehouse or is it for specific source system?	Data profiling is expected for all data elements coming from the source system for use in the BI and analytics tool
85		SECTION V : Indicative High-level system architecture	Data Management Layer - Data Profiling	Please provide the Key Data Elements for which the data profiling to be done (with each source table)	Data profiling is expected to be carried out on all dealer identifiable metrics such as name / address / identification schemes and any other attributes describing the dealer
86		General	Master Data Governance	Is there any requirement for master data governance as the scope is mentioned about MDM solution?	The department requires master data management capabilities relating to creating a single view of the entity , standardized attributes associated with them and a transparent process for ensuring the same. The bidder is expected to propose a solution which fulfills these solutions.
87		General	Data Governance	1 . What data management policies are in place today?, Please indicate whether following data policies are set a. data accountability & ownership b. data capture & validation standards c. information security & data privacy guidelines d. data access & usage e. data retention f. data masking & archiving g. Roles & responsibilities of various stakeholders in the data management chain	As per bussiness rules defined by CCT time to time.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
88		General	Data Governance	Also specify whether a repository/portal exists which holds Data governance policy and data standards i.e. is Business glossary defined.	As per Govt. norms
89		General	Data Governance	Currently is there any proactive monitoring mechanism for data exceptions?	Yes
90		General	Data Governance	What mechanisms are deployed for monitoring compliance to data policies and rules with related to business glossary too?	Yes
91		General	Data Retention	Is there any data retention policy for DWH/data store kindly provide the details?	Yes. The same will be provided to the selected bidder.
92		Timelimit Project	Time required for approval in normal circumstances may not exceed 20 working days for each such critical deliverables.	We recommend to restrict the necessary approval lead time limit to 5 Working Days instead of 20 days	No Change. As per RFP
93		1.1.1 Implementation related penalty of service levels	Successful completion of customization of all the modules. A Penalty of 1% of contract value of Software per week delay upto maximum of 10%.	Request you to consider penalties post URS completion and based on delay in SRS/URS items sign offs from the users. Please confirm.	No Change. As per RFP
94		9.1 Change Request Orders	During the development phase, any change in scope of work, or in design and development of Decision Support systems (DSS) or of Management Information system (MIS) shall not be construed as change Request order and instead will become part of scope of work accompanying this bid document	Request to change clause as to allow changes in the requirements till URS stage not beyond	No Change. As per RFP
95			9.4 If any such change causes an increase or decrease in the cost of, or the timerequired for, the TSP's performance of any provisions under the Contract, equitable adjustments shall be made in the Contract value or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the TSP for adjustment under this clause must be asserted within thirty (30) days from the date of the TSP's receipt of the CCT's change order.	The understanding is that, any change requests which has impact on cost and timelines will be revised accordingly which would be over and above the actual project cost and timelines. Please confirm	No Change. As per RFP
96		FORM II: Project Team	Please provide the summary information on the profiles you propose to include for evaluation and the roles they are expected to play in the project	The understanding is that, the proposed team profiles would be Indicative subject to get replaced based on the availability of the resources at the time of project start with equal qualifications. Please Confirm	No Change. As per RFP
97		FORM II: Project Team	Please provide the summary information on the profiles you propose to include for evaluation and the roles they are expected to play in the project	Kindly confirm whether project team needs to be from any specific Academic qualification and experience or the most appropriate qualifications would be acceptable for each role	Most appropriate qualifications would be acceptable for each role

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
98		23.3 Technical & Presentation Evaluation:	PoC evaluation Parameters: Successful demonstration of : <input checked="" type="checkbox"/> Business Rules <input checked="" type="checkbox"/> Anomaly detection <input checked="" type="checkbox"/> A Statistical model <input checked="" type="checkbox"/> Circular Trading	Understanding is that, GIL will provide the required sample data to build the PoC/Demo with example scenarios on the given parameters	Yes. CCT will provide the required sample data to build the PoC/Demo.
99		1.1.2 Operational Related	The SLA applicable after the implementation shall be purely measured on the availability of the services at site	It is assumed that during the O&M support the team would be liable to work 9x5 schedule and as per GIL holiday calendar, Please confirm	Team would be liable to work on holiday also, if required.
100		Part-5 Training	Product Training & Handholding Support of all the modules.	It is envisaged that the Training would be from the Implementation of RFP solution prospective but not the product/academic training, please clarify	Yes. Training would be for implemented solution prospective
101		Part-5 Training	Product Training & Handholding Support of all the modules.	Please clarify that all user trainings will be conducted at single location (Gandhinagar), GIL will provide necessary infrastructure for the same	<ul style="list-style-type: none"> <li>• The location of training may be decided mutually. Preferably may be done at central location or may be divided in four-five groups at different locations.</li> <li>• Department will provide the infrastructure for training viz. Conference room, Computers, Seating, Furniture, bandwidth Network, consumables like pens, white boards, projectors, chalk, duster, paper pins etc. for Training. The reference/training material will be provided by the bidder.</li> </ul>
102		2 Pre-qualification Criteria, Technical & Presentation Evaluation		Request you to please consider Authorized Signatory/ Company Secretary signed certificate as customer work orders/documents cannot be shared owing to be there under NDA	No Change. As per RFP
103	Section 2 , 13.1	4 & 9	Bid security/EMD shall be submitted in the form of Demand Draft OR in the form of an unconditional Bank Guarantee (which should be valid for 9 months from the last date of bid submission) of any Nationalized Bank (operating in India having branch at Ahmedabad/ Gandhinagar)	It is recommended that EMD validity be the same as bid validity i.e. 180 days from submission	No Change. As per RFP
104	Section 2 , 14.1	9	Bids shall be valid for 180 days after the date of bid opening prescribed by GIL. A Bid valid for a shorter period shall be rejected by GIL as nonresponsive	It is recommended that validity of the bid be 180 days from submission	No Change. As per RFP
105	Section 2 , 14.2	10	A Bidder granting the request will not be permitted to modify its bid.	It is recommended to permit bidders to revise the rates in case of extension of bid validity	No Change. As per RFP
106	Section 3 , 9.1	22	During the development phase, any change in scope of work, or in design and development of Decision Support systems (DSS) or of Management Information system (MIS) shall not be construed as change Request order and instead will become part of scope of work accompanying this bid document.	It is recommended to drop this clause	No Change. As per RFP



Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
107	Section 3 , 18	24	In no event shall either party be liable for any indirect, incidental, consequential, special or punitive loss or damage including but not limited to loss of profits or revenue, loss of data, even if the party shall have been advised of the possibility thereof. In any case, the aggregate liability of the bidder, whatsoever and howsoever arising, whether under the contract, tort or other legal theory, shall not exceed the total charges received as per the Contract, as of the date such liability arose, from the Purchaser, with respect to the goods or services supplied under this Agreement, which gives rise to the liability	It is recommended that liability of the bidder should not be more than 10 % of TCV under this clause	No Change. As per RFP
108	Section 3 , 20	24	Termination for Convenience	It is recommended to drop this clause	No Change. As per RFP
109	Section 3, 27	27	Part 5: Cost of Training Will be paid batch wise completion of the training satisfactorily	Kindly elaborate on the payment schedule for training	Training payment will be paid batch wise completion of the training satisfactorily. Size of the batch may be decided mutually. Preferably it will be 20-30 officials per batch
110	Section 3, 27	27	Payment Schedule	It is recommended to change the payment terms as mentioned below, because RFP terms are not favorable to TCS. - 100% payment for Hardware and Software on delivery and Installation. - 100% payment for Implementation Services till Go-live - 100% payment of training cost upon completion of training - 100% payment for Data Migration upon completion of migration - 100% payment for Site preparation upon completion of sites - Payment for Infra O&M as equated <b>quarterly installment in Advance</b> - Payment for Services O&M as <b>equated monthly installment in Arrears.</b>	No Change. As per RFP
111	Section 3, 33.1	28	Service providers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits, etc., incurred until delivery of the contracted software / service to CCT. However, VAT/Service Tax in respect of the transaction between CCT and the service provider shall be payable extra, if so stipulated in the Notification of Award.	It is recommended that increase in taxes and introduction of new taxes/GST be borne by customer	All taxes are extra as applicable at the time of invoicing.
112	Section 4	29	Service level agreement (SLA) & Penalty Clause	It is recommended that liquidated damages will be capped at 10% of TCV	No Change. As per RFP
113	NA	NA	General	There is no clause for transfer of ownership for H/W & S/W to customer.  It is recommended that ownership of H/W, S/W and equipments <b>shall be transferred to customer upon delivery.</b>	There is no need of separate clause of transfer of ownership as all the H/W and S/W has to be in the name of CCT and deployed at CCT's premises.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
114	NA	NA	General	There is no clause for Exit Management  It is recommended that clause for Exit management be added	The SI has to sign the Exit Management plan for 6 months covering the following; <ul style="list-style-type: none"> <li>• Transfer of Assets</li> <li>• Data Information, Security &amp; Data Transformation</li> <li>• Handholding and Knowledge Transfer</li> <li>• Continuity of Operations</li> <li>• Rights to Access to Information</li> </ul>
115	NA	NA	General	Credit Period is nowhere given in RFP.  It is recommended to pay the invoices raised by TCS <b>within 30 days of receipt</b> of invoices, failing which <b>interest @ 2% per month</b> shall be charged.	No Change. As per RFP
116	SECTION II: INSTRUCTIONS TO BIDDERS (ITB)	7	Declaration from SI and OEM	Please elaborate on this requirement. Kindly provide the text for the declaration from both SI & OEM.	Self declaration should be given on Technical compliance as mentioned in point no. 23 evaluation methodology
117	Section 9	22	Training of personnel of the CCT in terms of hours/subjects will be without any additional cost.	This is an open ended statement. Request the department to allow invoicing for the additional efforts put in for training.	No Change. As per RFP
118	Section 27; Payment Schedule	27	90% - Payment of BI tool shall be made on delivery of paper licenses	Not all OEMs give paper based licenses. Please keep it simple as 90% - Payment of BI tool shall be made on delivery of required licenses	Delivery of Paper licenses means any medium through which the successful delivery of licenses to confirm.
119	Section 27; Payment Schedule	27	Cost of customisation of tool with GST application	Since GST is still in discussion and draft stage, we strongly recommend department to remove the payment towards this and adjust this payment along with the other categories.	No Change. As per RFP
120	Section 27; Payment Schedule	27	Integration with GST application.	Which GST Model is adopted By Gujarat state?	Irrelevant query
121	Section 27; Payment Schedule	27	Integration with GST application.	Work on integration with GST can commence only post successful roll out of GST. Kindly accept.	Yes.
122	Section 27; Payment Schedule	27	Integration with GST application.	Any delay on GST implementation shall not be attributable to us. Please accept.	Yes.
123	Section 8, Inspection/Testing	20	8.1 Application : 8.1.1 CCT or its representative shall have the right to inspect and/or to test the software or work of the TSP to confirm their conformity to the Contract specifications at no extra cost to the CCT.	8.1 Application : 8.1.1 CCT or its representative shall have the right to inspect and/or to test the software or work of the TSP to confirm their conformity to the Contract specifications at no extra cost to the TSP.	No Change. As per RFP

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
124	8.2 Application Security Audit:	21	<p>8.2.1 In addition to inspection &amp; testing, the TSP shall also be responsible to get application security audited by CERT-In Empanelled application security Auditors at the cost of the TSP and submit the Security Audit Clearance Certificate issued by CERT-In Empanelled Security Auditors.</p> <p>8.2.1.1 The TSP must submit the test results to CCT.</p> <p>8.2.1.2 Should any inspected or tested software fail to conform to the specifications, the CCT may reject the software and the TSP shall either replace/redevelop the rejected software or make alterations necessary to meet specification requirements free of cost to CCT.</p> <p>8.2.1.3 CCT's right to inspect, test and, where necessary, reject the software / deliverable after the software deployment at Project Site shall in no way be limited or waived by reason of the software previously been inspected, tested and passed by CCT for its</p>	<p>8.2.1 In addition to inspection &amp; testing, the TSP shall also be responsible to get application security audited by CERT-In Empanelled application security Auditors at the cost of the CCT and submit the Security Audit Clearance Certificate issued by CERT-In Empanelled Security Auditors.</p> <p>8.2.1.1 The TSP must submit the test results to CCT for acceptance to CCT as and when the same is ready for delivery.</p> <p>8.2.1.2 CCT will prepare the Acceptance Test data along with the expected test results (consistent with the detailed specifications of the system and any change-request agreed in the documents) and keep it ready at least four (4) weeks in advance before the scheduled commencement of the Acceptance Testing of the software. The acceptance testing will be based on the test cases provided by CCT. TSP will provide support for any clarifications during the Acceptance Testing of the system. Defects if any, observed by CCT, will be notified to TSP in writing not later than two (2) weeks of delivery. TSP will correct the defects that are a deviation from the baseline immediately following the acceptance, whichever is later. CCT will confirm acceptance in writing to TSP. The CCT shall not withhold or delay the issuance of acceptance certificate of any of the deliverables, if the deliverables substantially meet the specifications or on account of any minor defects which have no material effect on the functionality of the deliverables. Should any inspected or tested software fail to conform to the specifications, the CCT may reject the software and the TSP shall either replace/redevelop the rejected software or make alterations necessary to meet specification requirements free of cost to CCT as agreed between the parties and provided such defects are for reasons solely and entirely attributable to TSP,</p>	No Change. As per RFP
125	9 Change Request Orders		<p>9.1 During the development phase, any change in scope of work, or in design and development of Decision Support systems (DSS) or of Management Information system (MIS) shall not be construed as change Request order and instead will become part of scope of work accompanying this bid document.</p> <p>9.2 CCT may, at any time, by written order given to the TSP make changes within the general scope of the Contract in any one or more of the following:</p> <p>9.2.1 Designs, specifications, requirements of which software or service to be provided under the Contract are to be specifically developed / rendered for CCT;</p> <p>9.2.2 The place of delivery; and/or the Services to be provided by the TSP.</p> <p>9.3 Training of personal additional cost.</p> <p>9.4 If any such change causes an increase or decrease in the cost of, or the time required for, the TSP's performance of any provisions under the Contract, equitable adjustments shall be made in</p>	<p>9.1 A change identified at any stage of the assignment which requires the deliverable to deviate from the then current baseline or the approved deliverable of the previous baseline to be modified, will be conveyed by the CCT to TSP or vice-versa in the form of a Change Request document.</p> <p>9.2 CCT may, by written order given to the TSP make changes within the general scope of the Contract in any one or more of the following:</p> <p>9.2.1 Designs, specifications, requirements of which software or service to be provided under the Contract are to be specifically developed / rendered for CCT;</p> <p>9.2.2 The place of delivery; and/or the Services to be provided by the TSP.</p> <p>9.3 Training of personal additional cost.</p> <p>9.4 The request for change will then be assessed by TSP to evaluate its impact on feasibility, time schedules, technical requirements in consequence of the proposed change and cost. TSP will present this assessment to the CCT for its approval within a reasonable time period. TSP will incorporate the change after receiving the CCT's written approval. In case of delay in approval by the CCT, the baseline itself may undergo a change; this will mean a reassessment of the charges.</p> <p>9.5 If any such change causes an increase or decrease in the cost of, or the time required for, the TSP's performance of any provisions under the Contract, equitable adjustments shall be made in the Contract value or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the TSP for adjustment under this clause must be asserted within thirty (30) days from the date of the receipt of the change order.</p> <p>9.6 Changes in the requirements like office space, hardware/software, and</p>	No Change. As per RFP

**Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat**

#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
126	14 Assignment	22	14.1 The service provider shall not assign, in whole or in part, its obligations to perform under the Contract, except with CCT's prior written consent.	14.1 The service provider shall not assign, in whole or in part, its obligations to perform under the Contract, except with CCT's prior written consent, which shall be withheld, delayed or denied.	No Change. As per RFP
127	15 Delays in the supplier / service provider's Performance	23	<p>15.1 Delivery of the software and performance of the Services shall be made by the service provider in accordance with the time schedule specified by CCT in the contract document.</p> <p>15.2 If any time during performance of the Contract, the service provider should encounter conditions impeding timely delivery of the Goods and performance of Services, the service provider shall promptly notify CCT in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the service provider's notice, CCT shall evaluate the situation and may, at its discretion, extend the service provider's time for performance with or without a penalty, in which case the extension shall be ratified by the parties by amendment of the Contract. Any such extension of time limit, even if it is due to unforeseen circumstances beyond control of both the SP and CCT, shall be at no extra cost to CCT.</p>	<p>15.1 Delivery of the software and performance of the Services shall be made by the service provider in accordance with the time schedule specified by CCT in the contract document.</p> <p>15.2 If any time during performance of the Contract, the service provider should encounter conditions impeding timely delivery of the Goods and performance of Services, the service provider shall promptly notify CCT in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the service provider's notice, CCT shall evaluate the situation and with mutual agreement shall extend the service provider's time for performance with , in which case the extension shall be ratified by the parties by amendment of the Contract. Any such extension of time limit, even if it is due to unforeseen circumstances beyond control of both the SP and CCT, shall be at no extra cost to service provider.</p>	No Change. As per RFP

**Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial**

**Tax- Gujarat**

#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
128	16 Termination for Default	23	<p>16.1 CCT may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the service provider, terminate the Contract in whole or part:</p> <p>16.1.1 if the service provider fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by CCT; or</p> <p>16.1.2 if the service provider fails to perform any other obligation(s) under the Contract.</p> <p>16.1.3 If the service provider, in the judgment of CCT has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.</p> <p>For the purpose of this Clause: "Corrupt practice" means the offering, giving, receiving or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution. "Fraudulent practice: a misrepresentation of facts in order to influence a procurement process or the</p>	<p>16.1 CCT may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the service provider, terminate the Contract in whole or part:</p> <p>16.1.1 if the service provider fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by CCT; or</p> <p>16.1.2 If the service provider, in the judgment of CCT has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.</p> <p>16.1.3 TSP may terminate this Contract for cause if CCT materially breaches this Contract, provided TSP gives CCT notice of such breach and it remains uncured after 30 days following notice. If any amount due and payable by CCT under the Agreement is more than 30 days overdue; and there is no dispute between CCT and TSP in relation to that amount, TSP may issue to CCT a notice that payment is overdue. If CCT fails to pay TSP within 7 days after the date of such notice, TSP may by a further notice to CCT terminate the Agreement or at its election withdraw services or stop performance of its obligations until payment is made. For the purpose of this Clause: "Corrupt practice" means the offering, giving, receiving or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution. "Fraudulent practice: a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;" If the Service Provider fails to conform to the</p>	No Change. As per RFP
129	18 Limitation of Liability	24	<p>In no event shall either party be liable for any indirect, incidental, consequential, special or punitive loss or damage including but not limited to loss of profits or revenue, loss of data, even if the party shall have been advised of the possibility thereof. In any case, the aggregate liability of the bidder, whatsoever and howsoever arising, whether under the contract, tort or other legal theory, shall not exceed the total charges received as per the Contract, as of the date such liability arose, from the Purchaser, with respect to the goods or services supplied under this Agreement, which gives rise to the liability.</p>	<p>TSP shall be excused and not be liable or responsible for any delay or failure to perform the services or failure of the services or a deliverable under this Agreement, to the extent that such delay or failure has arisen as a result of any delay or failure by the CCT or its employees or agents or third party service providers to perform any of its duties and obligations as set out in this Agreement. In the event that TSP is delayed or prevented from performing its obligations due to such failure or delay on the part of or on behalf of the CCT, then TSP shall be allowed an additional period of time to perform its obligations and unless otherwise agreed the additional period shall be equal to the amount of time for which TSP is delayed or prevented from performing its obligations due to such failure or delay on the part of or on behalf of the CCT. Such failures or delays shall be brought to the notice of the CCT and subject to mutual agreement with the CCT, then TSP shall take such actions as may be necessary to correct or remedy the failures or delays. TSP shall be entitled to invoice the CCT for additional costs incurred in connection with correction or remedy as above at time &amp; material rate card as agreed upon between the parties. In no event shall either party be liable for any and all indirect, incidental, consequential, exemplary or punitive damages, special or punitive loss or damage including but not limited to loss of profits or revenue, loss of data, even if the party shall have been advised of the possibility thereof. In any case, the aggregate liability of the bidder, whatsoever and howsoever arising, whether under the contract, tort or other legal theory, shall not exceed the total charges received as per the Contract in the preceding twelve months under that applicable work that gives rise to such liability, as of the date such liability arose, from the</p>	No Change. As per RFP

**Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial**

**Tax- Gujarat**

#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
130	20 Termination for Convenience	22	<p>20.1 CCT by written notice sent to the service provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for CCT's convenience, the extent to which performance of the service provider under the Contract is terminated, and the date upon which such termination becomes effective.</p> <p>20.2 The services / software that is complete and ready for rendering / deployment within 30 days after the service provider's receipt of notice of termination shall be accepted by CCT at the Contract terms and prices. For the remaining services, CCT may elect:</p> <p>20.2.1 To have any portion completed and delivered at the Contract terms and prices; and/or</p> <p>20.2.2 To cancel the remainder and pay to the service provider an agreed amount for partially completed services / software and for services / software previously procured by the service</p>	<p>20.1 CCT by 90 days written notice sent to the service provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for CCT's convenience, the extent to which performance of the service provider under the Contract is terminated, and the date upon which such termination becomes effective.</p> <p>20.2 The services / software that is complete and ready for rendering / deployment within 30 days after the service provider's receipt of notice of termination shall be accepted by CCT at the Contract terms and prices. For the remaining services, CCT may elect:</p> <p>20.2.1 To have any portion completed and delivered at the Contract terms and prices; and/or</p> <p>20.2.2 To cancel the remainder and pay to the service provider an agreed amount for partially completed services / software and for services / software previously procured by the service provider.</p> <p>20.2.3 TSP shall also have similar right to Termination for Convenience as mentioned above.</p>	No Change. As per RFP
131	21 Right to use defective software/equipment	22	<p>21.1 If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the software/equipment proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such software/equipment until rectification of defects, errors or omissions by debugging / repair or by partial or complete replacement is made without interfering with CCT's operation. In the event of any claim asserted by a third party of infringement of copyright, patent, trademark or industrial design rights arising from the use of the Goods or any part thereof in CCT, the service provider shall act expeditiously to extinguish such claim. If the service provider fails to comply and CCT is required to pay compensation to a third party resulting from such infringement, the service provider shall be responsible for the compensation including all expenses, court costs and lawyer fees. CCT will give notice to the Service</p>	<p>21.1 If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the software/equipment is defective, provided the defects are for reasons solely and entirely attributable to the TSP, at the sole discretion of the TSP, the Purchaser shall have the right to continue to operate or use such software/equipment until rectification of defects, errors or omissions by debugging / repair or by partial or complete replacement is made without interfering with CCT's operation.</p>	No Change. As per RFP

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
132	24 Patent Rights;	25	In the event of any claim asserted by a third party of infringement of copyright, patent, trademark or industrial design rights arising from the use of the Goods or any part thereof in CCT, the service provider shall act expeditiously to extinguish such claim. If the service provider fails to comply and CCT is required to pay compensation to a third party resulting from such infringement, the service provider shall be responsible for the compensation including all expenses, court costs and lawyer fees. CCT will give notice to the Service provider of such claim, if it is made, without delay.	<p>We wish to propose certain exclusions with respect to the given clause. Please accept.</p> <p>In the event of any claim asserted by a third party of infringement of copyright, patent, trademark or industrial design rights arising from the use of the Goods or any part thereof in CCT, the service provider shall act expeditiously to extinguish such claim. If the service provider fails to comply and CCT is required to pay compensation to a third party resulting from such infringement, the service provider shall be responsible for the compensation including all expenses, court costs and lawyer fees. CCT will give notice to the Service provider of such claim, if it is made, without delay. Service provider shall have no liability for any claim of infringement based on: (i) use of a superseded or altered release of some or all of the deliverables including, but not limited to, CCT 's failure to use corrections, fixes, or enhancements made available by Service provider; (ii) the combination, operation, or use of some or all of the deliverables or any modification thereof furnished under this Agreement with information, software, specifications, instructions, data, or materials not furnished by Service provider if the infringement would have been avoided by not combining, operating, or using the deliverables or the modification thereof; (iii) some or all of the deliverables or the modification thereof, which is based on CCT 's material, data or design; (iv) any change, not made by Service provider, to some or all of the deliverables or any modification thereof or (v) use of the deliverables otherwise than for the purposes authorised hereunder. If any of the Deliverables is held or is believed by Service provider to infringe, Service provider shall have the</p>	No Change. As per RFP
133	25 Site Preparation and Installation	26	25.1 CCT is solely responsible for the preparation of the sites in compliance with the technical and environmental specification defined by the service provider. CCT will designate the installation sites before the scheduled installation date to allow the service provider to perform a site inspection to verify the appropriateness of the sites before the deployment of software. This activity should be undertaken immediately after signing of the contract with CCT so that there is no delay in implementation of software due to site problems. The Hardware/software requirement report should be submitted within the first 30 days after signing of the Contract with CCT.	<p>25.1 CCT is solely responsible for the preparation of the sites in compliance with the technical and environmental specification defined by the service provider. CCT will designate the installation sites before the scheduled installation date to allow the service provider to perform a site inspection to verify the appropriateness of the sites before the deployment of software. This activity should be undertaken immediately after signing of the contract with CCT so that there is no delay in implementation of software due to site problems. The Hardware/software requirement report should be submitted within the first 30 days after signing of the Contract with CCT and as mutually agreed by the parties.</p>	No Change. As per RFP

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat						
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT	
134	27. Payment Schedule	27	Payment Schedule	<p>WE wish to propose certain provision pertaining to Payment Schedule. Kindly accept.</p> <p>Payment Schedule All invoices and bills for the software/hardware/deliverables will be raised by TSP as per the Payment Schedule and will become due for payment within thirty (30) days of presentation. All payments due for more than thirty (30) days will attract an interest at the rate of 2 percent per month on the invoice amount calculated from the date the payment became due until the recovery is made in full with interest. Without prejudice to the other rights available, TSP also reserves the right to withhold the provision of services till such time all the payments due to it under this Agreement have been made by CCT and any such withholding by the TSP shall not be treated as breach by it of the provisions of this Agreement.</p>	No Change. As per RFP	
135	30 Resolution of Disputes	27	<p>30.1 In this regard CCT doesn't go for any arbitration on dispute and CCT's decision will be final and binding on the service provider.</p> <p>30.1 In this regard CCT doesn't go for any arbitration on dispute and CCT's decision will be final and binding on the service provider.</p>	<p>Any dispute/differences shall be mutually resolved by the parties and the same cannot be one sided. TSP proposes than in an even of any dispute the same need to be resolve as per Indian Arbitration and Conciliation Act 1996. Hence we propose the following</p> <p>30.1 In the event of a dispute or difference of any nature whatsoever between TSP and the CCT during the course of the assignment arising as a result of this proposal, the same will be referred for arbitration to a Board of Arbitration. Such Arbitration shall be governed by the provisions of the Indian Arbitration and Conciliation Act 1996. This Board will be constituted prior to the commencement of the arbitration and will comprise of two arbitrators and an umpire. TSP and the CCT will each nominate an arbitrator to the Board and these arbitrators will appoint the umpire. Arbitration will be carried out in Gujrat.</p>	No Change. As per RFP	
136	33 Taxes and Duties	25	33.1 Service providers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits, etc., incurred until delivery of the contracted software / service to CCT. However, VAT/Service Tax in respect of the transaction between CCT and the service provider shall be payable extra, if so stipulated in the Notification of Award.	<p>Price is inclusive of tax and CCT shall be responsible for any and all taxes. We propose the following:</p> <p>33.1 All fees payable to TSP are exclusive of any tax. CCT shall be entirely responsible for all taxes, duties, license fees, octroi, road permits, sales, use, value added tax, service , GST or taxes of a similar nature measured by the services, deliverables or charges thereon ., incurred until delivery of the contracted software / service to CCT. CCT shall be responsible to pay or reimburse TSP the amount of such taxes. Where applicable, TSP shall invoice such taxes as a separate line item in applicable invoices and shall pay such amount of tax to the appropriate taxing authority upon receipt of such amount from the CCT. Any increase or decrease in the existing taxes or newly introduced taxes shall be to the account of the Bank. Each party is responsible for its own income taxes, corporate taxes and franchise taxes.</p>	No Change. As per RFP	
137	SECTION IV: SERVICE LEVEL AGREEMENT (SLA) & PENALTY CLAUSE					



**Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial**

**Tax- Gujarat**

#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
138	1.1.1 Implementation related penalty of service levels	27	1.1.1 Implementation related penalty of service levels Development of Solution These SLAs shall be strictly imposed and a software audit/certification shall be carried out at the sole discretion of CCT for certifying the performance of the applications against the target performance metrics as outlined in the table below: Service Category Target Severity Penalty Successful completion of customization of all the modules. As per delivery Schedule Critical A Penalty of 0.5% of contract value of Software per week delay. Testing & UAT of all the modules. As per delivery Schedule Critical A Penalty of 0.5% of contract value of Software per week delay. Product Training & Handholding Support of all the modules. As per delivery Schedule Medium A Penalty of 0.5% of contract value of Software per week delay. Commissioning & Go- Live As per delivery Schedule Medium A Penalty of 0.5% of contract value of Software per week delay. Note: If the bidder is not	TSP's corporate policy is to limit the maximum penalty for SLA breach to 5% of the payment due for the period for which it is measured. Hence we propose the following:  1.1.1 Implementation related penalty of service levels Development of Solution These SLAs shall be strictly imposed and a software audit/certification shall be carried out at the sole discretion of CCT for certifying the performance of the applications against the target performance metrics as outlined in the table below: Service Category Target Severity Penalty Successful completion of customization of all the modules. As per delivery Schedule Critical A Penalty of 0.1% of contract value of Software per week delay. Testing & UAT of all the modules. As per delivery Schedule Critical A Penalty of 0.1% of contract value of Software per week delay. Product Training & Handholding Support of all the modules. As per delivery Schedule Medium A Penalty of 0.1% of contract value of Software per week delay. Commissioning & Go- Live As per delivery Schedule Medium A Penalty of 0.1% of contract value of Software per week delay. Note: If the bidder is not adhering to the individual milestones as defined in the delivery schedule, the cumulative penalty will be levied for the delayed weeks, wherein the maximum penalty shall be 5% of the delayed goods/services for that delayed weeks. If delay exceeds maximum delay weeks as mentioned above, CCT may have rights to terminate the contract after providing an agreed cure period to TSP to rectify such delay. In that case the Performance Bank Guarantee of the bidder will be forfeited. The SLA applicable after the implementation shall be purely measured on the	No Change. As per RFP
139	1.1.2 Operational Related Penalty	30	For Software Uptime Sl. No Measurement Target Penalty 1 Product Availability Downtime required for maintenance, new initiatives undertaken by TSP or for Performance enhancement measures shall not be considered while calculating product availability. All major maintenance shall be carried out in a planned manner after announcing it across the platform. Any planned shutdown will be done only between 9 pm and 8 am. >= 99% INR 1,00,000 for every 12 hours of downtime at a stretch or in parts on a quarterly basis. And INR 10,000 for every subsequent hour of downtime at a stretch or in parts for total down time more than 12 hours on a quarterly basis.	TSP wishes to add the exceptions to the uptime – 99% mentioned in the RFP. Hence we propose:  For Software Uptime Sl. No Measurement Target Penalty 1 Product Availability Downtime required for maintenance, new initiatives undertaken by TSP or for Performance enhancement measures shall not be considered while calculating product availability. All major maintenance shall be carried out in a planned manner after announcing it across the platform. Any planned shutdown will be done only between 9 pm and 8 am. >= 99% INR 10000 for every 12 hours of downtime at a stretch or in parts on a quarterly basis. And INR 1000 for every subsequent hour of downtime at a stretch or in parts for total down time more than 12 hours on a quarterly basis. CCT shall consider the time lost due to any of the following reasons shall be taken into account while calculating the availability/ uptime requirement: (a) Time lost due to power or environmental failures; (b) Time taken to recover the system because of power or environmental failures; (c) Time lost due to damage or malfunction in the system or any units thereof due to causes attributable to CCT such as attachment of additional devices, making alteration to the system, maintenance of the system, etc. without TSP' consent and/ or failure to maintain the site as required by the TSP; (d) Time taken for scheduled maintenance/ troubleshooting either for preventive purposes or improvement in function or other purposes; (e) Time taken for reconfiguration or other planned downtime situations; (f) Scheduled shutdowns as required by CCT (TSP may also request CCT for a shutdown for maintenance purpose, which request will not be denied unreasonably by	No Change. As per RFP
140	SECTION V: PERFORMANCE SECURITY FORM				

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
141	SECTION V: Performance Security Form	47	Format	<p>We propose the following bank clause. Please accept.</p> <p>This Bank Guarantee issued by _____ Bank, on behalf of the Contractor in favor of CCT is in respect of the Contract/agreement dated _____.</p> <p>As communicated by Contractor on the date of execution of this Bank Guarantee an amount of Rupees _____ (Rupees _____ only) is outstanding and payable to Contractor by CCT, in respect of previous contracts between TCS/Contractor and CCT.</p> <p>As communicated by Contractor on the date of execution of this Bank Guarantee, there are no outstanding disputes related to any previous contracts between Contractor and CCT.</p> <p>Notwithstanding anything contained herein above our liability under this Guarantee is restricted to Rs. _____ (Rupees _____) (including claim period of three months).</p> <p>Unless the demand/claim under this guarantee is served upon us in writing before _____ all the rights of CCT under this guarantee shall stand automatically forfeited and we shall be relieved and discharged from all liabilities mentioned hereinabove.</p>	No Change. As per RFP
142	Form IV: Original Equipment Manufacturer (OEM)/Developer Authorization Form	55	1. We agree to any variation in the quoted quantity by 25% shall be provided at the price bided.	Any quantity variation shall have increase in delivery period & cost. The purchaser shall make the payment for the increased quantities also the Purchaser shall not be entitled to reduce the quantities after issuance of the purchase order. Please accept.	No Change. As per RFP

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat						
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT	
144	ADDITIONAL MUST HAVE CLAUSES TO BE INCORPORATED IN THE RFP/AGREEMENT.					
145	NA	NA	General	<p>1. Execution Infrastructure</p> <p>The CCT will provide necessary and adequate infrastructure to enable TSP to fulfill its commitment for the assignment. This will be applicable for each TSP Consultant associated with the project and will be arranged for and provided at no cost to TSP. The infrastructure will include:</p> <ul style="list-style-type: none"> <li>i. Office space;</li> <li>ii. Hardware and software;</li> <li>iii. Computer consumable including stationery, printer ribbons/toner, magnetic storage media such as floppy disks, tapes, cartridges, DATs;</li> <li>iv. Office stationery and consumable;</li> <li>v. Secretarial assistance, if necessary at site;</li> <li>vi. Telephone, e-mail and fax facilities at site;</li> <li>vii. Photocopying assistance;</li> <li>viii. Meeting Room facilities including room equipped with a writing board, seating arrangements, computers/ terminals, overhead projector and consumables. (pl. mention if any additional infrastructure is to be provided).</li> </ul> <p>The above-mentioned infrastructure will be required for work to be carried out at the site of CCT during regular working hours. CCT shall make arrangements to provide for the same beyond these hours such as after regular working hours and on holidays (excluding only compulsory national holidays), whenever required.</p>	No Change. As per RFP	
146	NA	NA	General	<p>2. Methodology, Tools and Techniques</p> <p>TSP will use the methodology, tools and techniques as stated in the accompanying Technical Proposal. Any change in these, if desired by the CCT will need to be communicated to TSP in writing with a reasonable notice period to allow for an assessment of their impact, if any, on schedule, technical requirements, feasibility and cost.</p>	TSP should propos appropriate solution and should not be conditional.	

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
147	NA	NA	General	<p>3. Intellectual property rights: All intellectual property rights in the software, all tools, processes, software, utilities and methodology including any TSP's proprietary products or components thereof any development carried out by TSP thereto in the course of providing services hereunder, including customisation, enhancement, interface development etc. shall remain the exclusive property of TSP and CCT shall not acquire any right title or interest of any nature therein except to the extent provided herein. TSP shall however grant in favour of CCT the right and non exclusive, non transferable, perpetual and irrevocable license to use the software for the purposes agreed hereunder. The foregoing license does not authorizes CCT to (a) separate TSP pre-existing IP from the deliverable/software in which they are incorporated for creating a stand alone product for marketing to others; (b) independently sell, lease, exchange, mortgage, pledge, license, sub license, assign or in any other way convey, transfer or alienate the TSP pre-existing IP in favour of any person (either for commercial consideration or not (including by way of transmission), and/or (c) except as specifically and to the extent permitted by the TSP in the relevant Statement of Work, reverse compile or in any other way arrive at or attempt to arrive at the source code of the TSP pre-existing IP.</p> <p>All the Intellectual Property Rights (IPR) in the third party software used in providing services including those forming part of or incorporated into the deliverables shall remain with the respective third party owners/ TSP's licensor and CCT shall have user rights in accordance with end user license</p>	No Change. As per RFP
148	NA	NA	General	<p>4. Warranty: The scope of the warranty shall be limited only to correction of any bugs that were left undetected during acceptance testing by the CCT. Warranty shall not cover any enhancements or changes in the application software, carried out after acceptance testing. This warranty is only valid for defects against approved Specifications. The above mentioned warranty shall also not apply if there is any (i) combination, operation, or use of some or all of the deliverables or any modification thereof furnished hereunder with information, software, specifications, instructions, data, or materials not approved by TSP and operation of the deliverables on incompatible hardware not recommended by TSP; (ii) any change, not made by TSP, to some or all of the deliverables; or (iii) if the deliverables have been tampered with, altered or modified by the CCT without the written permission of TSP; or (iv) defects in components or materials provided to TSP by CCT in connection with the preparation of the deliverable.</p> <p>CCT warrants to TSP that the software, materials, and other assistance ('Client materials') supplied by CCT to TSP for the purpose of execution of the terms of the agreement are either CCT owned properties or are properties obtained by CCT under proper intellectual property licenses. CCT further warrants that the said software, material and other information, to be provided by CCT shall not infringe the intellectual property rights, proprietary rights or any other property rights of any party. If CCT materials supplied by CCT are found to infringe the intellectual property rights of any party, then CCT shall hold harmless and indemnified TSP, against all claims</p>	No Change. As per RFP

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
149	NA	NA	General	<p>5. Additional Support and Services</p> <p>In case the CCT requires any additional support in execution of its tasks in respect of the assignment, it shall be provided to them by TSP on availability-basis at its then current market rate.</p>	No Change. As per RFP
150	NA	NA	General	<p>6. Travel and Related Expenses</p> <p>Should the assignment require any travel by any TSP expert outside their respective base location(s), the CCT will provide to-and-fro airfare, board-and-lodging expenses (or, arrangements for the same), as well as local transportation for all such travels</p>	To be borne by selected bidder.
151	NA	NA	General	<p>7. Cost Escalation</p> <p>TSP will monitor the cost components related to this assignment. At each milestone and at the time of periodic reviews, in case of variances against its budget for reasons not attributable to TSP like delays in inputs/approvals by the CCT, non-availability of facilities at the CCT, increase in the scope of the agreed Change-Requirements or increase in the CCT's Implementation support requirements etc., TSP will bring this to the attention of the CCT. All such cost increases will be discussed and mutually agreed upon. TSP will then raise invoices, payment period and other conditions for such invoices, which will be similar to those for payments laid out in this proposal</p>	No Change. As per RFP
152	NA	NA	General	<p>8. Non-employment</p> <p>The CCT will neither offer to employ nor employ, directly or otherwise, any TSP employee, associated for the purpose of, or with the assignment, during the period between the date of this proposal and two years from the completion of the assignment arising herefrom</p>	No Change. As per RFP
153	NA	NA	General	<p>9. Waiver</p> <p>No forbearance, indulgence or relaxation by any Party at any time to require performance of any provision of this Proposal shall in any way affect, diminish or prejudice the right of such party to require performance of that provision and any waiver by any party or any breach of any provisions of this Proposal shall not be construed as a waiver or an amendment of the provisions itself, or a waiver of any right under or arising out of this Proposa</p>	No Change. As per RFP
154	NA	NA	General	<p>10. Nonexclusively</p> <p>TSP shall be free to do similar business either for itself or for any other party or offer similar services to any third parties but without in any way affecting the services agreed to be offered by TSP under this Proposal.</p>	No Change. As per RFP
155	NA	NA	General	<p>11. Independent Relationship</p> <p>This Proposal is not intended to create a relationship such as a partnership, joint venture, agency, or employment relationship. Neither party may act in a manner, which expresses or implies a relationship other than that of independent party nor bind the other party.</p>	No Change. As per RFP

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
156	NA	NA	General	12. Modification This proposal may be modified only by an amendment executed in writing by a duly authorised representative for each party.	No Change. As per RFP
157	NA	NA	General	13. Publicity Neither party shall publicize any information pertaining to this assignment or the other party without seeking the prior written consent of the other party.	No Change. As per RFP
158	NA	NA	General	14. Entire Understanding This Proposal together with the Schedules, Annexure and Exhibits hereto and executed by the parties hereto constitutes the entire understanding between the parties hereto with respect to the subject matter hereto and supercedes and cancels all previous negotiations thereof. To the extent permitted by Applicable Law, a party is not liable to another party in contract or tort or in any other way for a representation or warranty that is not set out in this Agreement.	No Change. As per RFP
159	NA	NA	General	16. Survival The clauses of this proposal which by their nature are intended to survive shall so survive the termination/expiry of this proposal.	No Change. As per RFP
160	Section V		32 Multiple dealers perform Purchase Transactions in a chain and the first purchase does not get registered with the department. Since the first leg of the transaction is missing, the government loses out on tax	If the dealers are not filing the returns and the data is not captured for those transactions, how system will capture those data and map it with existing chain of transactions!	Bidders are requested to utilize and demonstrate their understanding of tax analytics systems in order to provide an approach for such requirement. An understanding of typical transaction data available with commercial tax departments can help the bidder formulate an approach towards the same.
161	Section V		32 Dealers issue bogus bills and it's difficult to track how many other such bills have been issued by a certain dealer and to whom	What is the mechanism to identify bogus bills issued by the dealers!	Bidders are requested to utilize and demonstrate their understanding of tax analytics systems in order to provide an approach for this requirement. In a scenario relating to identifying suspicious behavior, there are no clear cut definitions of certain activities such as bogus bill. Biller is expected to provide approaches to identify possible bogus bills , along with justification for such activity identified.
162	Section V		32 Sale to unregistered dealers	Is there any ID for such unregistered dealer transactions to identify that those are the transactions from same unregistered dealer!	The bidder is expected to provide an approach based on his knowledge and experience of tax analytics, and propose an approach for the requirement
163	Section V		32 Identifying dealer in a commodity group stating less turnover to avoid sales tax	Is there any commodity group already established in the current transaction processing system!	Yes, defined as per schedule specified in Act.
164	Section V		33 The selected SI has to fully comply and provide all functional application/ components of COTS application requirements through COTS	Is it necessary that SI has to suggest COTS only or bidder can suggest inbuilt solution fulfilling the other requirements of CTD!	The department has proposed COTS solution. The bidder will need to comply with prequalification and required specifications

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
165	Section V	33	Indicative sizing parameter: Approx. Current Database size - 2545 GB	Are we looking to move complete data from Transaction DB to Data Warehouse for reporting and analysis!	Relevant Data for reporting and analytics purpose shall need to be made available in the analytics
166	Section V	33	Indicative sizing parameter: Approx. Current Database size - 2545 GB	What would be the size of data for daily and monthly load!	Provided in the RFP page 33. Further assumptions should be clearly mentioned by the bidder
167	Section V	33	Indicative sizing parameter: Total Users	What is the breakup of 2500 internal and 1000 external users who will be: 1) Executing reports 2) Creating adhoc reports/dashboards 3) Viewing the saved outputs of reports	The majority of users provided shall be accessing reports. The bidder should provide assumptions regarding the size of analytics team and concurrency as part of his sizing assumptions
168	Section V	33	Indicative sizing parameter: Total Users	What is the user base out of 2500 internal users who will have access to data mining and analysis? How many users will be accessing it concurrently (applying load on the server)	The majority of users provided shall be accessing reports. The bidder should provide assumptions regarding the size of analytics team and concurrency as part of his sizing assumptions
169	Section V	33	Indicative sizing parameter: Total Users	How many predictive/forecasting model will run! How many users will be running it concurrently!	The bidder is expected to demonstrate understanding and experience of tax analytics and provide pro active ideas with regards to analytics approach and methodology. The required approach document shall indicate assumptions that the bidder will make regarding number of models and users in a clear manner
170	Section V	33	Indicative sizing parameter: Total Users	Please provide an indication of the enforcement department size - this will help us size for the solution components that require investigation and workflows (which involve higher workloads) as separately from the visualization / report viewing users!	Size of Enforcement department is around 100+
171	Section V	33	Total Users: External	Whom are we considering external users! Will they be having access to analytics! What kind of data/reports would be accessible by external users!	The details is given on page no. 33. External users may having the read only access of the reports.
172	Section V	34	Source system	No. of datasources which need to be considered!	Indicative sizing requirements have been provided in the RFP
173	Section V	34	Data quality solution	Once data is processed and to make data standardize or validated, whether CTD will rectify source data or is it bidder only to modify reporting data with confirmation from CTD!	The department does not plan to use Data Quality output as correction of source data. Data Quality output will cleanse the data for reporting purpose, as well as highlight cases of possible evasive activity through linking of dealers
174	Section V	34	Alert Management and Investigation	At many a places alerts, notification is being asked so whether such alert to be given in reporting solution or back office transaction solution! Our understanding is that only separate MIS to be given for such exceptional transactions as complete work flow would not be required under this BI Solution!	The department requires a fully functional alert and investigation module, for which specifications have been provided. Bidder is expected to align with these specifications. The solution must support an alert investigation interface where investigators can be presented with alerts with relevant information to qualify the alert into fraud or non fraud. The solution must also support creation of different dashboards for different user types (fraud management or senior management)
175	Section V	36	Data Mining	Whether the criteria for data mining is fixed, or the user will configure the parameters frequently as per his reporting requirement!	Will be discussed during requirements gathering session with successful bidder
176	Section V	36	Data Mining	Whether such analysis is required in real-time or batch mode!	The majority of analytics shall be done in batch mode. Bidder is free to propose ideas for obtaining faster insight.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
177	Section V	37	Data Analysis	For different kind of analytical reports detailed data and information is required and if those are not available in source data, confirm that CTD will capture all these information in required time!	To provide source Data would be the responsibility of CCT.
178	Section V	38	System shall enable tracking a dealer post audit, it is required to ear-mark such dealer profiles in the system and to generate reports for that dealer and his associated dealers (suppliers and customers).	At many places it is suggested that data is to be processed after audit, assessment, refund etc. Please clarify once dealer is highlighted for audit / assessment / refund audit from BI Solution then how to get data about whether actual audit is carried out or not and what would be the result of such actions? Whether is there a need to have complete workflow for assessment, audit, refund and investigation i.e. back office processing or such information are already available in current source data!	No Change. As per RFP
179	Section V	38	System shall support analysis of the groups of dealers and comparison with economic activity and growth in that industry	Whether such grouping has already been done and dealer master provides information about economic activity groups and dealers dealing in that group!	The department expects better grouping and segmentation of its dealerr base by the bidder based on advanced analytics.
180	Section V	38	System shall support analysis for determining excepted revenue targets) from large tax payers groups based on economic activity and industry performance	Please confirm our understanding that CTD will obtain such information on regular intervals and capture in BI Solution so that Proposed Solution can compare the same with dealer transaction data and produce desired result!	Understanding is correct. However, in cases of common and publically available data on economic activity/ industry performance which the SI is able to access directly, the SI is expected to carry out the same.
181	SECTION VI: Technical Requirements Compliance	39	The Statistical Analysis and Reporting suite have a single point of ontrol over administrative tasks in the intelligence platform from Data Integration, Statistical Analysis, Analytical Models, Data Mining Models, Forecasting and Business Intelligence Reports	Please provide clarification for better understanding	These are standard advanced analytics requirement which are expected to be provided in an integrated manner in the proposed solution.
182	SECTION VI: Technical Requirements Compliance	57	The Statistical Analysis and Reporting Solution should have common metadada across ETL, Analytical Models (Statistical Analysis, Predictive Modelling, Optimization and Forecasting), alerts and investigation, and Business Intelligence Reports.	Please provide clarification for better understanding	These are standard advanced analytics requirement which are expected to be provided in an integrated manner in the proposed solution.
183	SECTION VI: Technical Requirements Compliance	62	System shall support Clustering with following features: User Defined or automatically chooses best k clusters. Several strategies for encoding class variables into analysis Handles missing values	Request the department to specify the clustering and segmentation algorithms!	The bidder is expected to demonstrate understanding and experience of tax analytics and provide pro active ideas with regards to analytics approach and methodology. The Department has specified a standard analytical requirement with regards to unsupervised learning. Department requires advanced analytics capabilities from the proposed solution as well as capabilities to deliver these projects with independent handling of analytical approach
184	SECTION VI: Technical Requirements Compliance	73	The reporting Solution should provide a clear explanation of forecasting results by providing "What does it mean" capabilities	Please provide clarification for better understanding	As provided in the RFP. Forecasting capabilities should not be a black box but should inform users on the methodology and underlying variables



Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
185	SECTION VI: Technical Requirements Compliance	73	The reporting Solution should allow 'On the- fly' hierarchy creation for being able to traverse to lowest information to undertake root cause analysis	Please provide clarification for better understanding	The expectation is to have heirarchy creation abilities as per the specification provided. SI and department will decide the level of granularity based on project need.The reporting Solution should allow 'On the- fly' hierarchy creation for being able to traverse to lowest information to undertake root cause analysis
186	SECTION VI: Technical Requirements Compliance	74	The reporting solution should be able to maintain Mobile device logging history and also be able to blacklist/whitelist devices	Please provide clarification for better understanding	As mentioned in the RFP. This is a requirement with regards to the administration of mobile devices which will access reports
187	SECTION VI: Technical Requirements Compliance	75	Upon identification of actionable items (such as non-filers, address mismatches), report consumers can access procedures to carry out processes for customer contact / communication through the reporting interface	Please provide clarification for better understanding	AS mentioned in the RFP. The solution should aid communication either internally / to external stakeholders through the actual solution instead of parallel activities.
188	SECTION VI: Technical Requirements Compliance	77	In the proposed tool several taxonomists and developers, working individually or in teams, can access projects in a Collaborative approach. For multiple users permission levels should include read and write category rules and concept definitions, depending on the permission level granted by the administrator	Please provide clarification for better understanding	As specified in the RFP, it is required to have such capabilities in a collaborative effort, in order to ensure deliverables are completed as soon as possible.
189		Page 5, Sec 2, Pre Qualification Criteria #1	work order / Client Certificate with certificate of Incorporation to be attached	For the whole business of SI how many WO/Client certificates to be attached? . Will Balance sheet and certificate of Incorporation be Enough for this clause fulfilment?	Certificate of Incorporation and at least one five years old work order are sufficient.
190		Page 5, Sec 2, Pre Qualification Criteria #3	The bidder must submit details of Such projects undertaken with client certificate/letter	Since most Govt orgns. and enterprises do not issue certificates and projected details can not be shared due to NDAs , would a self declaration meet the fulfilment?	In case of NDA, at least client certificate need to be submitted.
191		Page 5, Sec 2, Pre Qualification Criteria #8	at least one such project of BI products in India	Can this requirement be modified to India or outside India please?	Accetable. Global experience will also be considewred. However, necessary document like detialed work order, contract agreement/ work experience certificate to be submitted.
192		Page 9 Section 11 Training Clause 11.4.6	Training Material should eb in Guajarati	Require Training material will be in English Language or Gujarati Language this be modified to Training and	No Change. As per RFP
193		page 14 section 23.3 Technical and Presentation evaluation clause #3	Experience of implementing eGovernance Solutions	Request this clause be modified to any r-Governance application and just not Tax/Banking App and the criteria be not limited to evaluating on no. of projects but project value too	No Change. As per RFP
194		page 20 Section 8 Inspection/.Testing clause 8,.1,2	Testing a and Inspection by EQDC: Cists to be borne by TSP	More details of approximate cost / scope, .duration of testing may be provided for arriving and assessing the cost of inspection and testing by EQDC	Bidder is expected to contact EQDC and ask for costing.
195		page 20 Section 8 Inspection/.Testing clause 8,.2.1	Security Audit by Cert-In empanelled Auditor	Request the scope and criteria for security audit by empanelled Auditor be provided. Do the audit include and tools Security solution to be implemented around the Solution like Identity or access management or the inherent security features and aspects of the tools supplied	Bidder is expected to contact any of the CERT-In empanelled security auditor by GoI and understand the methodology of audit.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
196		Page 22 section 9 clause 91.	Change requests	Request please define the scope variation percentage /quantify the possible maximum change in scope of work to be covered in Design and development phases, else the assessment of cost for development will not be accurate and appropriate. May please define the no. of change request that can be considered as a part of initial scope of work	Not possible to envisaged at this stage.
197		page 22 section 10 Delivery documents clause 10.1of.	Integration of applications	scope of Integration is limited to what is defined in RFP scope of work and no additional or new applications are not in scope. Please confirm	Yes.
198		Page 27 Section 27 Payment schedule Clause 2	Part 2: Cost of Customization as per CCT Requirements	10% on Award of Contract as Mobilization advance, 25% on submission and approval of BPR,SRS,URS and SDD, 40% on Development, UAT and deployment , 15% on EQDC inspection and sign off and 10% on 2 months of Go Live	No Change. As per RFP
199		Page 27 Section 27 Payment schedule Clause 3	Part 3: Cost of AMC fro BI Tools fro 5 years	The payment terms may be revised to AMC for BI tools payable in advance yearly for 5 years or f all 5 years in advance as a part of product (To avail the benefit of additional tax on service). This is requested because OEMs/ISVs seek AMCs to be paid in advance and not after year or not on quarterly basis post support as a standard model	No Change. As per RFP
200		Page 27 Section 27 Payment schedule Clause 5	Cost of Customization for GST Application	The payment terms may please be revised to - 20% on approval of design document and 40% on development and UAT and 30% on GO live and 10% after 2 months in production	No Change. As per RFP
201		page 30 section 4 1.1 SLA categories clauze1. 1.1 Penalties table	penalties on various SLAs	Request revise the penalties for all SLAs from 1% to 0.5% per week as followed in industry support standard	No Change. As per RFP
202		page 30 section 4 1.1 SLA categories clauze1.1.2 Penalties table	Operational SLAs for Software product/Uptime	Penalty of 1,00,000 INR for 12 hrs or parts there of may be modified to include for a lower penalty on done time in hours less than 12 hrs ina quarter	No Change. As per RFP
203		page 3, Item 3 in Table	Last date for submission of proposals	Request the last date for submission may please be extended by another 2 weeks from 09 Dec 2016	-
204		Page 32 andCommercial Tax, Need of 33 Scope of Wor	he selected SI has to fully comply and provide all functional requirements through COTS application/ components of COTS application.	Can we propose Commercial Open source tool set that fulfils the Technical requirements and comply to the Dept needs completely with subscription and support on product?	No Change. As per RFP
205		Form IV: OEM Authorization Form, Page no 55	We hereby extend our full guarantee and warranty Clause of the General Conditions of Contract for the product and services offered by the above firm against this tender	<b>Request you to please change this to:</b> "We hereby extend our full guarantee and warranty Clause as per our agreement with the above firm with respect to the General Conditions of Contract for the product and services offered by the above firm against this tender."	No Change. As per RFP
206		Form IV: OEM Authorization Form, Page no 56	We agree to hold IPR of customized BI Tool solution jointly the Government of Gujarat in so far as that Statistical tool might get implemented in other Government organizations in India. The same would be applicable to copyrights	<b>Request you to please change this to:</b> "We agree for above firm to hold IPR of above firm's customized BI Tool solution jointly between the above firm and the Government of Gujarat in so far as that customization to the Statistical tool might get implemented in other Government organizations in India. The same would be applicable to copyrights.	No Change. As per RFP
207	15	23.3	Scenario 2: In case of single OEM with multiple bidders, the PoC will be done by OEM and the evaluation will be done based on the following parameters	(a) Note that it is possible that two bidders are partnering with the same OEM, but the solution as envisaged by each bidder, the specific technical components from the OEM included in their solutions, and the interplay of these technical components and their capabilities to deliver the use cases may be completely different. Hence it makes sense to have every bidder present a PoC irrespective of the OEM they have partnered with. We would request you to revisit the rationale behind scenario 1 and 2 for the PoC and the guidance being given on who will do the PoC.	No Change. As per RFP

**Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat**

#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
208	15	23.3	Scenario 2: In case of single OEM with multiple bidders, the PoC will be done by OEM and the evaluation will be done based on the following parameters	(b) Could you please elaborate on the rationale behind having 30 marks for scenario 1 and 10 marks for scenario 2?	No Change. As per RFP
209	33	Section V: Indicative Sizing Parameters	Admin User : 50 users approx	What is the role of an admin user. Kindly elaborate	Admin user do have all kind of access.
210	33	Section V: Indicative Sizing Parameters	Approx. Current Database size : 2545 GB	This data is for how many years? How much data is to be considered for analytics purposes?	Since 2006-07
211	33	Section V: Indicative Sizing Parameters	Approx. Current Database size : 2545 GB	How many years of data needs to be put in the datawarehouse?	Since 2006-07
212	33	Section V: Indicative Sizing Parameters	General	How many users will be accessing the reports? What is the breakup of users executing the reports and users only viewing the reports?	Provided in the RFP page 33. Further assumptions should be clearly mentioned by the bidder
213	33	Section V: Indicative Sizing Parameters	General	How many reports users will be concurrent (actually applying load to the sytem, eg. Executing reports) as any given point of time	Provided in the RFP page 33. Further assumptions should be clearly mentioned by the bidder
214	33	Section V: Indicative Sizing Parameters	General	Please provide an indication of the enforcement department size who will be looking into the cases. Also how many users will be accessing concurrently. This will help us size for the solution components that require investigation and workflows	As above.
215	33	Section V: Indicative Sizing Parameters	General	Does the solution needs to address disaster recovery? Will the DR site be used as an active site with users accessing it during normal operations or will it be accessed only in case of a disaster? How much processing power is needed at the DR site as a percentage of DC?	DR indicates a disaster recovery site which is used in case of production (DC) not available . Any specification with regards to sizing / infrastructure needs to be read as mentioned in the RFP.
216	33	Section V: Indicative Sizing Parameters	General	Does the solution needs high availabliiy?	Please refer RFP page 30
217	33	Section V: Indicative Sizing Parameters	General	How many users will be working on creating the analytics models?	The bidder is expected to provide his approach and methodology along with relevant assumptions around the same.. The department values bids where bidder has demonstrated his understanding and experience around successful analytics in the tax domain.
218	33	Section V: Indicative Sizing Parameters	General	How many business rules are expected? What is the frequency of the transactions	The bidder is expected to provide his approach and methodology along with relevant assumptions around the same.. The department values bids where bidder has demonstrated his understanding and experience around successful analytics in the tax domain.
219	33	Section V: Indicative Sizing Parameters	General	How many users will be working on creating the analytical models? How many such models would be running concurrently?	The bidder is expected to provide his approach and methodology along with relevant assumptions around the same.. The department values bids where bidder has demonstrated his understanding and experience around successful analytics in the tax domain.
220	33	Section V: Scope of work	Hardware, Operating System and Database commendations	What are the details of the OS, Database and Hardware being provided by the department?	No need to provide those details at this stage.
221	34	Section V: Scope of work	Automated generation of alerts on suspicious activities of dealers	What kind of suspicious activities are being considered here?	Please read specification as provided in the RFP. Bidder is expected to demonstrate understanding and experience of analytics projects in tax domain so that they can provide ideas and suggestions on a proactive basis
222	34	Section V: Scope of work	Risk Scoring of the alerts for prioritization of investigation	Kindly elaborate what is the expectation here?	As per specification provided in the RFP. Bidder is expected to demonstrate understanding and experience of analytics projects in tax domain so that they can provide ideas and suggestions on a proactive basis

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
223	34	Section V: Scope of work	Indicative high level diagram	Which applications are going to be accessible to the public as per the diagram mentioned?	Certain reports are expected to be made available to the public in order to spread greater awareness. Details will be provided at delivery stage
224	34	Section V: Scope of work	Indicative high level diagram	Is the scope of integration is confined to TINXYS, VATIS, GSTN applications only or are there any additional sources? Please provide details if there are any other sources	The department may , for strategic reasons , harness external data provided by other agencies in order to reconcile tax related activity and verify if there is any incongruity in dealer side declarations. Specific agencies and details shall be taken up on a case by case basis
225	36	Section V: Functional Requirements	System shall allow GCT to perform analysis of zero filers and cross check / correlate zero filer information and external sources of data	What are the external sources of data being talked about here?	The department may , for strategic reasons , harness external data provided by other agencies in order to reconcile tax related activity and verify if there is any incongruity in dealer side declarations. Specific agencies and details shall be taken up on a case by case basis
226	36	Section V: Functional Requirements	System shall support selection of criteria for deciding level of audit activity and frequency of audit so that yield per audit (revenue collected through audit) is maximized	Kindly elaborate the frequency of audit requirement for yield per audit	This will be as per policy of the department and will be communicated during actual project delivery
227	36	Section V: Functional Requirements	System shall support detection of different types of concealment patterns	Kindly elaborate the requirement	Fraudulent or suspicious behavior by dealers cannot be bracketed and tightly defined. The department values a flexible analytical solution which combines different approaches to achieve the final goal of checking tax evasion and identifying avenues for tax recovery. The department will value more proactive and innovative ideas thatt utilize advanced analytics techniques.
228	38	Section V: Functional Requirements	System shall enable tracking a dealer post audit, it is required to ear-mark such dealer profiles in the system and to generate reports for that dealer and his associated dealers (suppliers and customers).	Confirmation: Post audit data is captured and avaiable in the system.	Query not clear
229	38	Section V: Functional Requirements	System shall allow verification and cross check of facts provided by a dealer with information of suppliers, dealers and information from other external agencies could enable a more comprehensive audit procedure	What are the external agencies here and how is the data being captured?	The department may , for strategic reasons , harness external data provided by other agencies in order to reconcile tax related activity and verify if there is any incongruity in dealer side declarations. Specific agencies and details shall be taken up on a case by case basis
230	38	Section V: Functional Requirements	System shall support analysis for determining excepted revenue (targets) from large tax payers groups based on economic activity and industry performance	Confirmation: The economic activity and industry performance data would be available in the source systems	Understanding is correct. There might be cases where the SI might need to access publicly avaiable data if considered useful. Bidder is expected to be proactive in keeping themselves informed and suggesting the same.
231	40	Section V: Functional Requirements	The system shall have capability to properly filter, study and analyze the information received from third party - Government, quasi-Government, public and private organizations - for identification of cases for Investigation.	What are the third party systems and where is the data being provided?	The department may , for strategic reasons , harness external data provided by other agencies in order to reconcile tax related activity and verify if there is any incongruity in dealer side declarations. Specific agencies and details shall be taken up on a case by case basis

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
232		57 SECTION VI: Technical Requirements Compliance	All the tools in the suite should be integrated with common metadata and provide a single point management interface of ETL Jobs, OLAP Cubes, Reports, Data Elements, Analytical Models, Forecasting Models, Data Mining and Access controls.	Generally every tool has its own metadata independently. Kindly elaborate what is the objective of having single point management for all tools?	This is required in order to provide ease of administration and better integration of the different tools. Department shall value an integrated offering with single point of control over disparate tools.
233		57 SECTION VI: Technical Requirements Compliance	The suite should be compatible with Distributed Computing Environment (DCE)	This is generally true for independent components and not overall. Kindly elaborate on the objective here.	Due to possible growth in data volumes in future and also the possibilities of new tax regimes, the implications of which cant be specifically quantified here, the department wishes to have a solution that is compatible with distributed computing environments, which may be considered at a future stage. The proposed solution should be compatible with such an environment
234		57 SECTION VI: Technical Requirements Compliance	The Statistical Analysis and Reporting suite have a single point of control over administrative tasks in the intelligence platform from Data Integration, Statistical Analysis, Analytical Models, Data Mining Models, Forecasting and Business Intelligence Reports.	Each tool has its own independent administration basis on different tasks and way of administration required. Kindly elaborate the need of single point of control over administrative tasks here?	This is required in order to provide ease of administration and better integration of the different tools. Department shall value an integrated offering with single point of control over disparate tools.
235		57 SECTION VI: Technical Requirements Compliance	The Statistical Analysis and Reporting Solution should have common metadata across ETL, Analytical Models (Statistical Analysis, Predictive Modelling, Optimization and Forecasting), alerts and investigation, and Business Intelligence Reports.	While it is feasible to have integrate metadata across different products, but each tool has its own metadata independently. Kindly elaborate the need of common metadata here.	This is required in order to provide ease of administration and better integration of the different tools. Department shall value an integrated offering with single point of control over disparate tools.
236		57 SECTION VI: Technical Requirements Compliance	The Suite for the centralized management of metadata repositories	While it is feasible to have integrate metadata across different products, but each tool has its own metadata independently. Kindly elaborate the centralized management needs here.	This is required in order to provide ease of administration and better integration of the different tools. Department shall value an integrated offering with single point of control over disparate tools.
237		57 SECTION VI: Technical Requirements Compliance	Tool should have provision for extending the metadata repository	Kindly elaborate where we need to extend the metadata repository.	Capability as stated is required. Specific details shall be discussed at project execution stage.
238		57 SECTION VI: Technical Requirements Compliance	The suite should offer single management console for metadata administration of the software from ETL, Data Quality, Statistical Analysis, Data Mining, Forecasting, and Business Intelligence Reports.	Each tool has its own independent administration basis on different tasks and way of administration required. Kindly elaborate the need of single point of control over administrative tasks here?	This is required in order to provide ease of administration and better integration of the different tools. Department shall value an integrated offering with single point of control over disparate tools.
239		61 SECTION VI: Technical Requirements Compliance	System shall have the capability to correct mistakes in spellings, inconsistencies, casings and abbreviations	Kindly elaborate the requirement here	This is an essential part of any data quality and cleansing activity which the department has decided to carry out.
240		65 SECTION VI: Technical Requirements Compliance	System should support Unobserved Components Model or UCM (i.e. structured state space models)	Kindly elaborate the business scenario where it is required	Forecasting capabilities along with other advanced analytics capabilities are useful to the department in monitoring tax recovery. Successful bidder is expected to come up with proactive ideas and engage with department in enabling advanced analytics capabilities

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
241		65 SECTION VI: Technical Requirements Compliance	The solution should provide multiple methods of optimization (operations research) for optimizing decisions such as linear programming, integer programming etc.	Kindly elaborate on the business scenario where the optimization is required.	Optimization capabilities along with other advanced analytics capabilities are useful in providing insights and decision support for tax recovery. The department has identified such advanced analytical capabilities as a priority area and expects bidder to come up with proactive projects around the same. Successful bidder will get a chance to understand requirements from the department at the project delivery stage.
242		73 SECTION VI: Technical Requirements Compliance	The reporting Solution should provide a clear explanation of forecasting results by providing "What does it mean" capabilities	Kindly elaborate what is the expectation here?	As provided in the RFP. Forecasting capabilities should not be a black box but should inform users on the methodology and underlying variables
243		73 SECTION VI: Technical Requirements Compliance	The reporting Solution should allow 'On-the-fly' hierarchy creation for being able to traverse to lowest information to undertake root cause analysis	Clarification: Does the expectation is for the user to have capability to drill down to the detail level or to create such hierarchies as well?	The expectation is to have heirarchy creation abilities as per the specification provided. SI and department will decide the level of granularity based on project need
244		75 SECTION VI: Technical Requirements Compliance	The reporting solution should be able to maintain Mobile device logging history and also be able to blacklist/whitelist devices	Kindly elaborate what is the expectation here?	Expectation is as provided in the RFP
245		75 SECTION VI: Technical Requirements Compliance	The proposed software must integrate within a Service Oriented Architecture (SOA) to achieve a loose coupling among interacting systems. Specifically, the software must support: -Software interfaces provided over HTTP -Except for binary data attachments, messages in XML - Except for binary data attachments, messages carried via SOAP or REST	Kindly elaborate on the need here. This would be true in case of independent components.	The proposed solution should contain the said capabilities in order so that they might be leveraged on a need by need basis in the future scenario.
246		75 SECTION VI: Technical Requirements Compliance	-Formalized and machine-verifiable description of the service parameters and its response formats (e.g. WSDL)	Kindly elaborate on the need here. This would be true in case of independent components.	This is a standard requirement for capabilities for the application to be able to access web services of other applications using standard formats and languages for accessing web services.
247		77 SECTION VI: Technical Requirements Compliance	The data from multiple search engines should be displayed after deduplication without user intervention	Kindly elaborate the business scenario where it is required	The Department may, based on its operational needs , access data from various (internal) or external systems for specific dealers or other entities in future. Upon this data being searchable and having been retrieved from different systems, the final results need to be shown after deduplication, without user intervention.
248		EMD	EMD: Rs. 30 Lakhs (as printed on the 1st & 9th page of the RFP) / Rs. 10 Lakhs (as printed on the 4th page of the RFP)  Please confirm the correct EMD amount.		EMD is Rs. 30 lacs which is to be submitted in the form of DD/BG as per thr format given in the RFP.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
249	23.3 - Technical & Presentation Evaluation	1. Bidder's Demonstrable expertise and experience in developing web based integrated IT solutions involving all the phases of SDLC (Software Development Life Cycle). The bidder must have completed/ongoing such Integrated IT projects in India involving all the phases of SDLC having minimum cost of Rs. 10 Crore each in last five years as on date of submission of bid. The bidder must submit copy of work order / work orders in this regard as proof.  For 3 nos. of projects - 10 For 4 nos. of projects - 20 For 5 and above nos. of projects - 25	Suggested Alternative- Bidder's Demonstrable expertise and experience in developing web based integrated IT solutions involving all the phases of SDLC (Software Development Life Cycle). The bidder must have completed/ongoing such Integrated IT projects in India involving all the phases of SDLC having minimum cost of Rs. 2 Crore each in last five years as on date of submission of bid. The bidder must submit copy of work order / work orders in this regard as proof.  For 3 nos. of projects - 10 For 4 nos. of projects - 20 For 5 and above nos. of projects - 25	To make the criteria at par / similar with point number 3 of the Eligibility Criteria and for promoting wider participation, we have requested for a change in this criteria.	No change. As per RFP
250	23.3 - Technical & Presentation Evaluation	2. Bidder's Experience for providing end-to-end services including supply, design, development, customization and operation & maintenance of at least one similar magnitude project having value more than 5 Crore project of in India. It is not necessary to have the experience of the same COTS proposed by bidder for this project.  Project value Rs. 5 Crore to Rs. 7.5 Crore - 10 Project value above Rs. 7.5 Crore to Rs. 10 Crore - 20 Project value above Rs. 10 Crore - 25	Suggested Alternative - Bidder's Experience (completed / ongoing project) for providing end-to-end services including supply, design, development, customization and operation & maintenance of at least one similar magnitude project having value more than 5 Crore project of in India. It is not necessary to have the experience of the same COTS proposed by bidder for this project.  Project value Rs. 5 Crore to Rs. 7.5 Crore - 10 Project value above Rs. 7.5 Crore to Rs. 10 Crore - 20 Project value above Rs. 10 Crore - 25	To make the criteria at par / similar with point number 1 of the Technical Evaluation Criteria and for allowing wider participation, we have requested for a change in this criteria.	No change. As per RFP
251	23.3 - Technical & Presentation Evaluation	3. Bidder's Experience of implementation/in progress of e-Governance (In Tax/Core banking domain) software solutions in India in last 10 years as on date of submission of the bid. The bidder must submit copies of work orders in this regard as proof.  Up to 1 nos. of projects - 05 Up to 2 nos. of projects - 10 3 and above nos. of projects - 20	Suggested Alternative - Bidder's Experience of implementation/in progress of e-Governance software solutions in India in last 10 years as on date of submission of the bid. The bidder must submit copies of work orders in this regard as proof.  Up to 1 nos. of projects - 05 Up to 2 nos. of projects - 10 3 and above nos. of projects - 20	Limiting the eGovernance experience only to two specific domains will restrict the participation severely; please accept our suggestion for wider participation which would help the Department to get the best of breed solution at a very competitive price.	
252	23.3 - Technical & Presentation Evaluation	4. Proof of Concept (PoC) cum Presentation <u>In case of multiple bidders with different BI OEMs</u> -- PoC by Bidder [30 marks]  <u>In case of multiple bidders with a single BI OEM</u> -- PoC by OEM [10 marks] -- Solution Presentation by Bidder [20 marks]	Allow OEMs to join the bidder for the PoC and presentation in both scenarios.	To have a level playing ground the PoC and presentation parameters should be same in both scenarios.	OEM can join the bidder in both scenarios. However, explanation of approach and methodology etc. will need to be handled by the bidder

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
253	27 - Payment Schedule	Cost of customization of tool for use with GST application	Please provide details of the possible level of customization required for the existing applications to integrate with the GST application.	We would need details to understand the scope and there by estimate the effort required for achieving this.	Not possible to give detail at this stage. Bidder is expected to estimate and propose
254		General	The RFP is silent on the IT infrastructure requirement such as hosting, compute, storage etc. Please specify who will provide the IT infrastructure required for the project execution? How will the TCO of the project calculated?		IT Infrastrucure will be provided by CCT.
255		General	Does GIL have any specification / guideline on the technology selection?		No. As per RFP
256		General	Is data migration part of the bidder's scope of work? If yes, please provide details in terms of volume, type / technology and location (availability) of the data that needs to be migrated.	We would need details to understand the scope and there by estimate the effort required for achieving this.	Data Migration is not in the scope of this RFP.
257	11.4.6.1	The location of training may be decided mutually. Preferably may be done at central location or may be divided in four-five groups at different locations.	Please provide a list of the training locations.		Preferably may be done at central location or may be divided in four-five groups at different locations. Actual location will be given to selected bidder.
258		Last date and time for submission of proposals (Technical and commercial) (Online) - 9th December 2016, 15:00 Hours	Please change the submission date to two weeks from the date of publishing the final set of clarifications / corrigendum.	Bidders need time to re-align the tender response basis the clarifications / changes.	-
259		Point # 8, Page 6	<p><b>For OEM:</b> "The Proposed BI Tools - COTS shall be supplied by the OEM and successfully installed and configured by themselves or through any of their channel partner(s) in three different Organizations with similar scope and complexity of CCT. It should have adequate facilities and arrangement for support of solution for a period of at least three years.</p> <p><b>For Bidder:</b> The bidder shall have experience for providing end-to-end services including supply, design, development, customization and operation &amp; maintenance of at least one such project of BI Tools - COTS product in India. It is not necessary to have the experience of the same COTS proposed by bidder for this project.</p>	<p><b>Kindly amend the clause like:</b></p> <p><b>For OEM:</b> "The Proposed BI Tools - COTS shall be supplied by the OEM and successfully installed and configured by themselves or through any of their channel partner(s) in three different Organizations with similar scope and complexity of CCT. It should have adequate facilities and arrangement for support of solution for a period of at least three years.</p> <p><b>For Bidder:</b> The bidder shall have experience for providing IT/ITeS projects including supply, design, development, customization and operation &amp; maintenance to any state / central government organization in India.</p>	No Change. As per RFP



Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
260		Point # 1, Page 14	<p>Bidder's Demonstrable expertise and experience in developing web based integrated IT solutions involving all the phases of SDLC (Software Development Life Cycle). The bidder must have completed/ongoing such Integrated IT projects in India involving all the phases of SDLC having minimum cost of Rs. 10 Crore each in last five years as on date of submission of bid. The bidder must submit copy of work order / work orders in this regard as proof.</p> <p>* For 3 nos. of projects - 10 * For 4 nos. of projects - 20 * For 5 and above nos. of projects – 25</p>	<p><b>Kindly amend the clause like:</b> Bidder's expertise and experience in IT/ITeS projects <b>including developing web based integrated IT solutions involving all the phases of SDLC (Software Development Life Cycle)</b>. The bidder must have completed/ongoing such Integrated IT projects in India having minimum cost of Rs. 10 Crore in last five years as on date of submission of bid. The bidder must submit copy of work order / work orders in this regard as proof.</p> <p>* For 3 nos. of projects - 10 * For 4 nos. of projects - 20 * For 5 and above nos. of projects – 25</p>	No change. As per RFP
261		Point # 2, Page 15	<p>Bidder's Experience for providing end-to-end services including supply, design, development, customization and operation &amp; maintenance of at least one similar magnitude project having value more than 5 Crore project of in India. It is not necessary to have the experience of the same COTS proposed by bidder for this project.</p> <p>*Project value Rs. 5 Crore to Rs. 7.5 Crore - 10 * Project value above Rs. 7.5 Crore to Rs. 10 Crore - 20 * Project value above Rs. 10 Crore - 25</p>	<p><b>Kindly amend the clause like:</b> Bidder's Experience for providing end-to-end services including supply, design, development, customization and operation &amp; maintenance of at least one similar completed/ ongoing project of Master Data Management / Data Quality / Business Intelligence at State Government/ Central Government/ Semi Government/ PSU/ Other Government Institutions in India having value more than 5 Crore project of in India.</p> <p>*Project value Rs. 5 Crore to Rs. 7.5 Crore - 10 * Project value above Rs. 7.5 Crore to Rs. 10 Crore - 20 * Project value above Rs. 10 Crore - 25</p>	No change. As per RFP
262		Point # 3, Page 16	<p>Bidder's Experience of implementation/in progress of e-Governance (In Tax/Core banking domain) software solutions in India in last 10 years as on date of submission of the bid. The bidder must submit copies of work orders in this regard as proof.</p> <p>* Up to 1 nos. of projects - 05 * Up to 2 nos. of projects – 10 * 3 and above nos. of projects - 20</p>	<p><b>Kindly amend the clause like:</b> Bidder's Experience of implementation/in progress of e-Governance software solutions in India in last 10 years as on date of submission of the bid. The bidder must submit copies of work orders in this regard as proof.</p> <p>* Up to 1 nos. of projects - 05 * Up to 2 nos. of projects – 10 * 3 and above nos. of projects - 20</p>	No Change. As per RFP
263	74	End User Application - Reporting Framework	<p>The reporting solution should allow users to securely view reports on mobile devices while online or offline.</p>	<p>Are you looking for the complete off-line analytical solution which works both on Mobile and Desktop. Using desktop solution off-line the user can do complete analysis without need for server and has support features like support predictive algorithm's like (Forcaste, Cluster, outlier, Trend lines etc.), Data Refresh, explore, blend data, and share an interactive story.</p>	<p>The main reporting application should be server based and on-line in order to establish a standard view of operations. Whenever required, officers should be able to access these reports even when offline. The offline report should be refreshed as soon as the device goes online.</p>

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
264	73	End User Application - Reporting Framework	The reporting Solution should provide a user friendly, web based, drag and drop interface for data preparation for data tables available in-memory	The data preparation is done at ETL layer. In-case this functionality is required at Reporting level then please mention what all functionalities tool should support for doing data preparation	As mentioned, users should be able to prepare their data meant for reporting usage through the reporting tool in an easy to use manner. This means that the reporting solution should give users the ability to define datasets, carry out summarization, filters and other transformation and use the same as a base for their reports. This will enable easy access to reports for users for quick reports specific questions, which are otherwise not generally covered under ETL jobs. The majority of reporting jobs will still be carried out on data prepared by ETL
265	73	End User Application - Reporting Framework	The reporting Solution should provide a clear explanation of forecasting results by providing "What does it mean" capabilities	The forecasting functionality has already been asked under section Alert Management and Investigation and Section Analytics. What is the purpose of this forecasting. Please elaborate	The department wants to give departmental users the ability to quickly forecast and make projections and scenarios on trends that they might encounter. This should be done in an easy manner without expecting statistical knowledge and the results and implications of the forecast should be explained to the user.
266	73	End User Application - Reporting Framework	-The reporting Solution should enable different types of users to conduct fast, thorough explorations on all available data without the need to Subset / sample / create multiple views of data with minimal training for users '-The reporting Solution should provide capabilities to subset data without intervention of IT or requirement for any specific skills / technology	Can you please elaborate the actual requirement. Both of these point seems to ask for same functionalities	The department intends to give its users the ability to quickly access data, carry out any customized reports they have in mind, and access the results themselves. This will remove the requests and load on the IT team for developing such reports and enable faster access to results for the business users.
267	74	End User Application - Reporting Framework	The reporting solution should provide capabilities to schedule jobs for data updates and report refresh	Can you please elaborate on data updates. Usually data updates are part of ETL	The intent of this specification is to ensure that upon updates, the reporting results should automatically be updated with the fresh data, without any manual intervention or downtime for republishing. The ability to refresh the data should follow a schedule in order to automate the process.
268	74	End User Application - Reporting Framework	The reporting solution should provide integrated analytics to identify Relationships in the data using Data Mining Techniques	Most of the data Mining related functionalities are asked in Section Analytics. Can you please elaborate on this point	The department wants to establish an analytics oriented mindset with all users and apart from the mainstream analytical models being developed, wishes to provide users the ability to carry out analytics on any specific data or needs that the department user might have.
269	74	End User Application - Reporting Framework	The reporting solution should provide Regression (Linear, Quadratic, Cubic, PSpline, Best Fit), Forecasting (multiple algorithms) and Summary statistics	These functionality has already been asked under section Alert Management and Investigation and Section Analytics. Please elaborate on purpose of asking same under Reporting section	The department wants to establish an analytics oriented mindset with all users and apart from the mainstream analytical models being developed, wishes to provide users the ability to carry out analytics on any specific data or needs that the department user might have.
270	74	End User Application - Reporting Framework	The reporting solution should scale up to distributed computing environments to leverage the parallel processing capabilities of multiple machines	At what layer parallel processing is required (database or reporting)	The reporting solution should be compatible with distributed computing environments in order to obtain faster results and quicker processing with voluminous data.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
271	74	End User Application - Reporting Framework	The reporting solution should be able to maintain Mobile device logging history and also be able to blacklist/whitelist devices	Can you please elaborate on the requirement	The department requires this ability in order to govern the devices which are able to access reports on commercial tax analytics. Due to sensitive information about dealers and their activities being potentially available through the reporting solution, the department wants to ensure that only certain mobile devices should be able to access such reports
272	75	End User Application - Reporting Framework	Reports can be populated / filtered based on sub-queries and interactive filters from previous selections.	Can you please elaborate on "filter from previous selections"	A reporting dashboard might contain different sections which are measuring different KPIs and aspects of the same dealer base. The departments wants to give users the ability to subset / filter data according to some dimensions which they select on a report, and ensure that the same subset / filter is reflected in other sections, so that the context is maintained, and the user does not have to reenter the filter criteria again.
273	33	Indicative Sizing Parameters	Concurrent Users : 25% of 2500	At what level this concurrency is assumed . Is this concurrency at Database layer , Analytical layer or Reporting Layer	The majority of the users specified are reporting users (mainly viewers of reports). The assumptions on overall concurrency may be stated by the bidder keeping this in mind.
274	33	Indicative Sizing Parameters	Concurrent Users : 25% of 2500	What will be the percentage of concurrent user distributed as Simple Medium and heavy users	The majority of the users specified are reporting users (mainly viewers of reports). Viewers of reports are not expected to do much analytics. The assumptions on overall concurrency may be stated by the bidder keeping this in mind.
275	34	ETL	The tool should have the ability to disable and enable nodes and submit flows in any state.	Can you please elaborate on the requirement? This seems to be an individual tool specific and not a data quality requirement	The query is unclear. This specification has been provided in order to provide control and governance over the data management jobs.
276	35	ETL	The tool should have documentation available in the form of notes on nodes and on the canvas.	Can you please elaborate on the requirement? This seems to be an individual tool specific and not a data quality requirement	The query is unclear. This specification has been provided in order to provide control and governance over the data management jobs.
277	57	<b>Indicative Sizing Parameters</b>	Concurrent Users : 25% of 2500	What will be number of users access (Pls provide distribution of users for following usage) -Analytics (Advance Analytics) -Alert Management and Investigation -End User Application - Reporting Framework	The majority of users mentioned in the RFP shall be report viewers. As an <b>indicative parameter</b> , the bidder can take into account the following considerations :  - Around 10-15 users of advanced analytics (total) solutions - please note this should be treated as an estimate by the department and will depend on approach and work proposed by bidder as per scope of work - Around 100+ users for alert investigation and management  The remaining users shall be understood to be those who consume reports produced by the solution, through the user interfaces and report consumption modes that the solution provides.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
278	57	Indicative Sizing Parameters	Concurrent Users : 25% of 2500	What will be number of concurrent users access (Pls provide distribution of users for following usage) -Analytics (Advance Analytics) -Alert Management and Investigation -End User Application - Reporting Framework	The majority of total users given in the RFP are expected to be consumers of reports. The bidders , depending on the project scope defined and requirements to complete the same within agreed timelines, can make assumptions of around 50 % concurrency for analytics solutions and around 25 % (as already mentioned in the RFP) for consumption of reports.  The department provides these as <b>indicative sizing parameters</b> only - the department cannot specify the exact concurrency load or break it up into more granular aspects . The bidder will have to clearly state his assumptions as part of the sizing proposed for the solution.
279		General Section	Big Data/ HADOOP	Are you looking for solution to have capabilities on Hadoop distribution (Big Data). It is highly recommended that with rapid anticipated growth in the data which can be structuand/semi structured/un-structured, the proposed solution should have hadoop/Big Data capabilities to deliver all the functional required as mentioned in the RFP.	No Change. As per RFP. Bidders to conform to indicative architecture and specifications given as per RFP which are in line with the department's objectives. The Department is not looking for a Hadoop based solution, and does not have a specific preference for Hadoop based solutions over other solutions.
280		General Section	Big Data/ HADOOP	The proposed solution must enable data analysts to load, transform, enrich, analyze and share data without taking data out of the Hadoop infrastructure	No Change, As per RFP. Bidders to conform to indicative architecture and specifications given as per RFP which are in line with the department's objectives. The Department is not looking for a Hadoop based solution, and does not have a specific preference for Hadoop based solutions over other solutions.
281		General Section	Big Data/ HADOOP	The proposed solution should be a single, intuitive and visual user interface to find and explore big data, quickly transform and enrich it, and unlock big data for anyone to discover and share new value.	No Change, As per RFP. Please note that the RFP already indicates similar specifications. All stakeholders are requested to frame their solutions and approach in line with the specifications given as per RFP.
282		General Section	Big Data/ HADOOP	Solution should be capable to upload / import data from a spreadsheets and text files i.e. Excels or delimited file i.e. csv in to memory for analysis and should be user friendly, web based or command line interface, drag and drop interface for data preparation for sampling and discovery in self-service mode	No Change, As per RFP. Please note that the RFP already indicates similar specifications. All stakeholders are requested to frame their solutions and approach in line with the specifications given as per RFP.
283		General Section	Big Data/ HADOOP	Also in order To deliver the performance Big data infrastructure must have pre-configured/engineered appliance based Hadoop installation with leading Hadoop distribution.	No Change, As per RFP. Bidders to conform to indicative architecture and specifications given as per RFP which are in line with the department's objectives. The Department is not looking for a Hadoop based solution, and does not have a specific preference for Hadoop based solutions over other solutions.

Clarifications of Pre-Bid Queries for "Providing Business Intelligence Tools for Analytics Based Tax Administration and compliance Management Commissioner of Commercial Tax- Gujarat					
#	Page No.	Section No.	RFP Condition	Query	Clarification by GIL/CCT
284		General Section	Big Data/ HADOOP	The propose ETL tool in solution should have integration with Hadoop based components i.e. it should have ability to load or extract data to and from HDFS based components.	No Change, As per RFP. Bidders to conform to indicative architecture and specifications given as per RFP which are in line with the department's objectives. The Department is not looking for a Hadoop based solution, and does not have a specific preference for Hadoop based solutions over other solutions.
285		General Section	Big Data/ HADOOP	The data exploration layer should support python for distributed computing	No Change, As per RFP. Stakeholders are requested to follow the specifications regarding distributed computing as per what is given in the RFP.
286		General Section	Big Data/ HADOOP	The proposed solution for data management layer should support R for distributed computing for predictive modeling	No Change, As per RFP. Stakeholders are requested to follow the specifications regarding distributed computing or predictive modeling as per what is given in the RFP.
287		General Section	Big Data/ HADOOP	The proposed solution for data management layer should support Graph algorithms for Path Link Analysis, Influencer Detection, Page Rank that can be parallelized on a distributed computing (Hadoop) infrastructure	No Change, As per RFP. Please note that the RFP already contains similar specifications relating to network analysis related algorithms . All stakeholders are requested to follow the specifications as per mentioned in the current RFP .
288		General Section	Future-Proof	The proposed solution components should be available on both on-premise and cloud. While the current deployment model will be on-premise - from future proofing perspective an equivalent service based on the same architecture should be <del>provided on cloud from same OEM</del>	No Change, As per RFP. The department , with respect to the current RFP, does not plan an equivalent service on the cloud.
289	-	-	-	<p>SRIT (India) Private Limited is a 17 year old, CMMI 5, Bangalore-headquartered company. We have executed about 130 software and IT projects of which 33 projects are for various Central &amp; State government departments. We employ about 714 people in India. Our India operations has been averaging about Rs.110cr in annual revenue over the last 10 years or so.</p> <p>We wish to bid for your tender titled "BI tools for Analytics based Tax Administration and Compliance Management" . However, we do not qualify word-to-word of the below-stated qualifying clause. While we can show case a number of eGovernance software solutions we have commissioned, if you insist on "In Tax/Core banking domain", we will not qualify.</p> <p>We would be grateful if you could make an exception by not insisting on "In Tax/Core banking domain" . However, if you cannot, we can certainly understand. In which</p>	No Change. As per RFP