

Response to Pre-Bid Queries/ Suggestion

Bid for Selection of Agency for Supply, Installation, Commissioning and warranty support of various Equipments for the Implementation of Video Surveillance System at Dr. Babasaheb Ambedkar Open University (BAOU), Ahmedabad RFP.NO. GIL\ BAOU \Video Surveillance\2016-17

Sr. No.	RFP Reference/ Page No.	Clause No. /Section No./Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses of GIL
1	5	Section - 2/ Scope of Work	The requirement of IP CCTV cameras with other accessories mentioned in the bid is indicative. At the time of implementation, depending upon the grant availability, cameras, & required accessories per location will be procured	clarify minimum job size, price differ on quantity, Request to clarify minimum order quantity in BOQ	As per bid document
2	5	Section - 2/ Scope of Work	All cables and terminations shall be identified at all locations.	location list, Location list for termination of cables should ambend in bid.	As per bid document
3	5	Section - 2/ Scope of Work	Installation, termination and identification of wiring between station outlets and Equipment Room shall be considered part of the Successful Bidder work	What is station outlets and equipments room, Type of wire should be clarified and include in BOQ and Price bid	As per bid document
4	6	Section - 2/ Scope of Work	The Successful Bidder carrying out the Supply, Installation, Testing and Commissioning,(SITC) shall make the system entirely operational for its intended use, by addition of components specific to its make / model even if not specifically mentioned in the BoQ. Also most current versions of software and applications shall be provided by the Successful Bidder, as applicable at the time of execution and commissioning.	elobrate- Request to share total number of component which will required to make system sucessful operational	As per bid document
5	6	Section - 2/ Scope of Work	Minimum supported application Ethernet Applications IEEE 802.3af Data Terminal Equipment (The Office) Power via Media Dependent Interface (MDI), IEEE 802.11a/b/g Wireless LAN Applications, igital Subscriber Loop (DSL) Applications Voice, Video Applications,Building Automation Systems (BAS) Applications	Are this facility / Equipment already installed at site. - Bid is for Video survillace system, Network active component list to be mention in bid document	As per bid document
6	6	Section - 2/ Scope of Work	Site Certification: 20 Years warranty on parts and performance on installed networks for copper. Site registration requires with OEM for logical and passive network	In which name to submit certificate, warranty of parts asekd for 5 years, here in point asked for 20 years. No other equipments asked in Price-Bid other than cable & patch cord. - Warranty to be spcify in bid document, with draft format of Site Certification.	As per bid document
7	6	Section - 2/ Scope of Work	Site Certification: 20 Years warranty on parts and performance on installed networks for copper. Site registration requires with OEM for logical and passive network.	Need more equipment to certify a site by OEM, like IO box, activie component OEM list, etc - disolve this scope, as it dose not relate to network infrastructure alone.	As per bid document

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8	7	Section - 2/ Scope of Work	Scope of work for installing Active Components : Supply, Installations, Testing & Commissioning of Switches as per Technical specification	No switches specification mentioned in RFP - RFP or price bid don't have any clarification, request to incorporate or delet	Please read as - Supply, Installations, Testing & Commissioning of CCTV camera and related accessories as per Technical specification - Network Switches are already installed. The proposed cameras have to be connected to the said switches
9	7	Section - 2/ Scope of Work	Scope of work for installing Active Components: Bidder have to required to connect existing UPS to Mains and, Switches & NVR to UPS.	Load capacity of mains must mention, scope of cable to be mention, responsibility to be clarify in BID document for UPS performance- Clarification UPS make and total output of UPS, which can justify power need to supplied system.	As per bid document
10	7	Section - 2/ Scope of Work	Scope of work for IP Video Surveillance / CCTV System(Point 2): The scope is to Supply, Installation, Testing and Commissioning of the entire system end-to-end. The Successful Bidder carrying out the SITC shall make the system entirely operational for its intended use, by addition of components specific to its make/model even if not specifically mentioned in the BoQ. Also most current versions of software and applications shall be provided by the Successful Bidder, as applicable at the time of execution and commissioning.	How a item will qualify if not mention in BOQ/RFP	As per bid document
11	7	Section - 2/ Scope of Work	Scope of work for IP Video Surveillance / CCTV System (Point 4): IP Video Surveillance System: This shall include the supply, installation, commissioning & testing of Fixed surveillance cameras, Fixed cameras poles/masts and suitable brackets for mounting the cameras, weather-proof enclosures, fixtures, cables, connectors & any other devices/ peripherals required for the proper functioning of various cameras.	BOQ/RFP, Price bid not specified - Spcify certification for weatherproof enclosures by OEM, MAST/POLES specification and design to be define in RFP	As per bid document
12	7	Section - 2/ Scope of Work	Command & Control Center at the Office: This shall include the supply, installation, commissioning & testing of NVR, Monitors, network switches, along with cabinets, enclosures, fixtures, cables, connectors and any other devices, peripherals required for the proper functioning of various components. The C&C centre will be located on separate room at the same campus or as decided by The Office/ Dr. Babasaheb Ambedkar Open University (BAOU)	No switches, cabinet specification mentioned in RFP. Eleborate "VARIOUS COMPONENTS" All component to be incorporate clearly in RFP and Price bid.	Please read as This shall include the supply, installation, commissioning & testing of NVR, Monitors along with cabinets, enclosures, fixtures, cables, connectors and any other devices, peripherals required for the proper functioning of various components.

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13	7	Section - 2/ Scope of Work	The NVR shall be configured to view all the cameras in the site in a single screen.	live view of 42 camera will be very small to monitor. Live monitoring should be 8/16/32, on single scree with tour switch 8/8, 16/16 and All camera should be seen on single screen, in matrix set of 16 at time with auto switch set of 1/4/8/16/32	As per bid document
14	22	Section -4/ Make and Model List	Make Model List : (Note Point no.3) Ensure that all equipment including material to be installed by the Bidder shall be new and the product should not be de-supported or declared end of life during the next 7 years.	7 years to 5 years from date of supWplayrranty by OEM supported upto 5 years in MAF.	As per bid document
15	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Technical Specification : Item no 1, Outdoor Bullet 2 MP IP camera (Lens) - Focal length of 2.8mm~12mm or better	Elobrate : Better	As per bid document
16	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Technical Specification : Item no 1, Outdoor Bullet 2 MP IP camera (Lens) - Focal length of 2.8mm~12mm or better	Lens should be Motorise -It help to zoom in/out from NVR with single click.	As per bid document
17	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Technical Specification : Item no 1 , (Configuration and management) Features including Snapshot, Live view, Video recording, Re-play, two way audio, intelligent alarm, digital zoom, manual focus, full screen view, and bandwidth control, digital I/O control etc should be accessible via web. Live video streaming on mobile devices ONVIF Support	One click autofocus is better than Manual focs, which is to done every time localy from camera end.- Auto focus is more useful	As per bid document
18	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Technical Specification : Item no 1 , (Configuration and management) Features including Snapshot, Live view, Video recording, Re-play, two way audio, intelligent alarm, digital zoom, manual focus, full screen view, and bandwidth control, digital I/O control etc should be accessible via web. Live video streaming on mobile devices ONVIF Support	2 Way audio will dilute IP66 standard - 2 ways audio have exlernal input and output for mic and speaker, it is different part from camera.	As per bid document
19	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Technical Specification : Item no 1 , (Application and environmental) IP66 weather proof outdoor housing Should have detachable Sun shield on top of the camera enclosure Operating temperature 0°c to 50°c	consider camera without sun shiled- IP66 weather proof outdoor camera don't require sun shiled, only few brand support this facility	As per bid document
20	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Technical Specification : Item no 1 , (Regulatory compliance) CE/ UL/IS/IEC/EN, FCC The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing OEM Should be ONVIF listed Dome IP camera, Bullet IP camera & NVR should be same make	Major certificate / complaince must be compulsory CE, FCC,UL & RoHS (Restriction of Hazardous Substances Directive), Optional should be IS/IEC/EN- " / " , is generating option, clarify compulsory certificate	As per bid document
21	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Technical Specification : Item no 1 , (Regulatory compliance) CE/ UL/IS/IEC/EN, FCC The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing OEM Should be ONVIF listed Dome IP camera, Bullet IP camera & NVR should be same make	dilute / remove ISO 14001 : 2004 - It's a management standard for company, and no OEM have their factory ISO 14001 :2004/2015 certified. This certificate limits OEM to participate	As per bid document

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22	24	Section - 5/ Technical Specification /Item no.: 2: 64 CH Network Video Recorder	Technical Specification : Item no 2,64 CH Network Video Recorder CE/ UL/IS/IEC/EN, FCC The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing OEM Should be ONVIF listed Dome IP camera, Bullet IP camera & NVR should be same make	Major certificate / complaince must be compulsory CE, FCC,UL & RoHS (Restriction of Hazardous Substances Directive), Optional should be IS/IEC/EN- " / ", is generating option, clarify compulsory certificate	As per bid document
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25	24	Section - 5/ Technical Specification /Item no.: 2: 64 CH Network Video Recorder	Technical Specification : Item no 2,64 CH Network Video Recorder CE/ UL/IS/IEC/EN, FCC The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing OEM Should be ONVIF listed Dome IP camera, Bullet IP camera & NVR should be same make	dilute / remove ISO 14001 : 2004 - It's a Eviroment management standard for company, and no OEM have their factory ISO 14001 :2004/2015 certified. This certificate limits OEM to participate Incude RoHS compliance	As per bid document
26	24	Section - 5/Technical Specification/ Item no 05.: Mount/Junction Box	Item no 5.Mount and Junction Box : Mount/Junction Box at Camera End (should be Suitable for quoted IP camera)	weather proof and vandal proof rating should be included with certificate from OEM - Camera connectors are protected under junction box, it should be vandal proof and weather proof	As per bid document
27			Additional	OEM of Camera and NVR should have service centre in Gujrat Cenrtificate of service centre from OEM on letter head	As per bid document
28			Additional	Hard disk mentioned include in NVR In HDD must quot seperte in BOQ/RFP - HDD and NVR Brand / OEM are different. No NVR OEM will issue compliance letter of included HDD .	As per bid document
29	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Configuration and Management- Features including Snapshot, Live view, Video recording, Re-play, two way audio, intelligent alarm, digital zoom, manual focus, full screen view, and bandwidth control, digital I/O control etc should be accessible via web. Live video streaming on mobile devices ONVIF Support	Please clarify can we achieve digital zoom through NVR or Camera	As per bid document

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31	23	Section - 5/ Technical Specification / Item no.: 1 Outdoor Bullet 2MP IP Camera	Video and Image settings - Video motion detection with minimum 4 # configurable area, WDR	Video motion detection with minimum 4 #configurable area, WDR-90db - WDR is achieved by a double exposure technique that takes one exposure with longer exposure time to get the detail in dark area. Then another exposure is taken with a shorter exposure time to get the detail in very bright areas True WDR feature for required for Outdoor camera. So We request you to change the above changes.	As per bid document
32	24	Section - 5/ Technical Specification /Item no.: 2: 64 CH Network Video Recorder	CE/ UL/IS/IEC/EN, FCC The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing OEM Should be ONVIF listed NVR and IP CCTV camera should be same make	CE/IS/IEC/EN, FCC, UL - We would request to add UL certification which will give better quality assurance over safety & environmental concerns.	As per bid document
33			Additional	Recording for the number of days not mentioned for the retaining of videos. Only mentioned for the maximum level. Need clarification on this.	As per bid document
34			Additional	Asked for the 5 years of contract period and bidder has to quote price for the 5 years and Bidder should provide the support for 5 years. In this case, there is no justification of quoting the price on the product. We request you to provide Comprehensive AMC as 2nd, 3rd, 4th , 5th year so that bidder can give end to end support. Consider the clause and request you to amend the price bid for AMC rates.	As per bid document