

**CLARIFICATION OF QUERIES FOR RFP FOR SELECTION OF AGENCY FOR DEVELOPMENT AND MAINTENANCE OF MOBILE APPLICATION FOR EXISTING e-STORE PORTAL OF GSHHDCL (Tender No.:- SW28062017136)**

S.No	RFP Document Reference(s) (Clause & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarified by GSHHDCL/GIL
1	<b>Pre-bid clarification document at Point#7 on Page#1</b>	"The selected bidder is responsible to develop any additional functionality/ module like Phone book, Notification, promo code and similar, for the mobile app. For these additional functionalities, admin panel is required to be developed"	1.1. Whether the admin panel for Phone book, notification, promo code has already developed & implemented in the web portal of GIL/client wants the vendor to build the admin panel out of the current e-commerce website's back-end?	No, the admin panel for Phone book, notification, promo code has not been developed & implemented in the web portal. The selected bidder has to build the admin panel in the current e-commerce website's back-end.
2			1.2. If GIL/Client want to get a separate admin panel / backend build then kindly share the proposed architecture. This is required.	The proposed architecture would be same as / match with current web service's back end / admin panel.
			1.3. Logically functionalities required namely Notification, promo code needs to be developed first (or must exists) on web portal and then should be integrated into the Proposed Mobile Application by the selected vendor. Please let us know the current status of implementation/ availability of these functionalities over the current e-commerce website.	Currently these modules are not available / developed in the existing web portal. The selected bidder has to develop/implement the same.
			1.4. In the query # 04 in the GIL's response document it is mentioned that "Yes, Selected bidder is only responsible to develop the mobile application and API. If any enhancement/ modification are required to develop in web application, it will be done by existing web application developer. However, related changes in mobile application will be done by selected bidder." Now this reply contradicts with the above mentioned Point#7 on Page#1 so we request you to clear the doubt.	Any enhancement/modifications in the existing web application would be done by the existing web application developer. However any enhancement/modification required/carries out for the mobile application in the web application as well as mobile application has to done by the selected bidder
	<b>Pre-bid clarification document Point No. 08</b>	"Deep linking facilities", "Cross sell Notification", "User behavior wise notifications", "GPS", "Reward point", "Promo code", "Utility services"....	How the deep linking is currently implemented into the back-end, please share its business logic and how do you want it to be bind with mobile app?	Currently deep linking is not implemented into the back-end. The logic is to give user better usability experience and more target specific marketing
			Please share the current status of these functionalities into the existing e-commerce website. Do you want all above mentioned functionalities to be developed on existing web application backend or client is looking for the new & separate backend for the above mentioned feature. Please confirm.	The functionalities except Reward Points are not available/exist on the e-commerce portal. The mentioned functionalities must be developed on the existing web application's backend
			If GIL/Client want to get a separate admin panel / backend build then kindly share the proposed architecture. This is required.	Please refer query no 2
			In the Query Response document for Query #05, it is mentioned in the response that "The mobile server will be provided by GSHHDCL." and in the query response of Query Number 50, it is mentioned as "Hosting service is provided by selected Bidder.". We request you to clarify on this as both statement are contradict with each other.	Hosting service will be the responsibility of the GSHHDCL. However, selected bidder should co-ordinate with GSHHDCL.