

**Corrigendum dated 28/07/2017**

**Revised Bid for Selection of agency for Supply of Mobile Smart phones with SIM card connection and provide warranty support services on behalf of Home Department, Government of Gujarat. (Tender No. HWT020617436)**

---

**Additional Clarification:**

1. In the 'Scope of Work Section', regarding the requirement of mobile device management platform (MDM) tool, this is to clarify that *"Bidder shall be responsible for installing & maintaining the MDM application as per the requirement mentioned in the tender document, on their required cloud infrastructure & shall provide only access control of supplied MDM Application to the SCRB, Home Department."*
2. Please read Clause No. 32.2 (a) as mentioned below:  
**"Operational / Warranty period Penalties:**  
*During warranty period, if the complaint is not resolved within 72 hrs, the penalty of Rs. 500 per day will be levied. However, if the complaints not resolved within 7 days then from 8<sup>th</sup> day to 14<sup>th</sup> day, penalty would be levied @ 150% and from 15<sup>th</sup> day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period. The overall penalties shall be subject to a maximum limit of 10% of the total contract value."*
3. Other clauses pertaining to the 'scope of work' as well as 'terms & conditions' remains unchanged.