

**Pre-bid Queries Tender No: SW22082017145 – “RFP for Selection of Service Provider for Development and Maintenance of Management Information System (MIS)” for Commissionerate of Transport, Government of Gujarat**

S. No.	RFP Document Reference(s) (Clause & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Responses by CoT/GIL
1.	Pg#11	Going by the RFP it sounds clear that one has to submit physical bid. However on Pg#11 of the RFP: 16.1 Bids must be submitted online not later than the time and date specified in the Invitation for Bids (Section I).	Please confirm this	The bid must be submitted physically at GIL before the timeline mentioned in the bid documents.
2.	SECTION I: INVITATION FOR BIDS (IFB), Page No 05  AND Deadline for Submission of Bids, Page No. 11	Gujarat Informatics Limited invites physical bids for Selection of Service Provider for System Analysis, design, development, testing, implementation and 5 years maintenance of complete web and mobile application for Commissionerate of Transport, Govt. of Gujarat  AND Bids must be submitted online not later than the time and date specified in the Invitation for Bids (Section I)	1. Request you to clarify the mode of submission. Whether bidder is responsible to submit the bid Online or Physically?	As above
3.	Eligibility Criteria, Page No. 07	The bidder must have turnover of at least Rs. 5 Lacs for each of the last three financial years or cumulative of Rs. 15 Lacs in last three years (2014-15, 2015-16 and 2016-17) from Software/IT product Development and Software Support service activities. It should not include Hardware & Third party software license procurement projects.	1. Looking at the SOW mentioned in the Document (in Brief), it requires a highly skilled and domain expertise organization. We request you to kindly change the this criteria and keep it as per mentioned below: <b>"The bidder must have turnover of at least Rs. 5Crores for each of the last three financial years in last three years (2014-15, 2015-</b>	No change. As per RFP.

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			<b>16 and 2016-17) from Software/IT product Development and Software Support service activities. It should not include Hardware &amp; Third party software license procurement projects."</b>	
4.	Eligibility Criteria, Page No. 07	Bidder should have experience of implementing at least 3 projects of dynamic Web Application (Excluding Hardware and Manpower) of value more than 1 lacs in the last three years.	1. As the proposed application required integration with Vahan-4 and with other application running under CoT. Thus we request you to kindly increase the valuation of the project and reframe the criteria mentioned as below:  <b>"Bidder should have experience of implementing at least 3 projects of dynamic Web Application (Excluding Hardware and Manpower) of value 15 lacs in the last three years"</b>	No change. As per RFP.
5.	Inspection/Testing, Page No. 17	Application: As per Govt. Of Gujarat circular dated 10th March 2006, the applications must be tested at EQDC, GIDC, Gandhinagar or at the location specified by COT at the cost of SP. The SP must include testing cost in their financial bid. The different types of tests that has to be performed through EQDC/other competent agency are as mentioned below: Functional Testing	1. As EQDC never shared the quotation without reviewing the application and there are no standard rates (rates are different for each vendors) so to make the bid more comparative we request you to change the statement mentioned as below: <b>"As per Govt. Of Gujarat circular</b>	If EQDC testing required than Department will bear.

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		Stress/Load Testing Performance Testing	<b>dated 10th March 2006, the applications must be tested at EQDC, GIDC, Gandhinagar or at the location specified by COT at the cost of SP. CoT will borne the testing cost and vendor is responsible to solve the vulnerabilities if any. The different types of tests that has to be performed through EQDC/other competent agency"</b>	
6.	Inspection/Testing, Page No. 17	Application Security Audit	1. How many security audit is require to conduct? Kindly share the numbers with us.	One time for web application and mobile app.
7.	Proposed timelines for Implementation from the date of issuance of work order, Page No. 22	Procurement of System Software like Server OS, Database etc	1. We assume that Server will be provided by the department / client and vendor is responsible to install the OS, DB and application into it. Please confirm.	Yes. The compute infrastructure will be provided by department. Bidder has to provide and install OS, Database and application.
8.	Operational Related Penalty, Page No. 26	For Software Uptime	1. If any downtime due to Power Failure, Disasters occurs in that case that downtime will not be calculated on vendor's side and SLA will not be applicable. Please confirm.	Accepted.
9.	SECTION V: SCOPE OF WORK, Page No. 27	Agency will do fitment and take few photographs of the vehicles and upload same in portal. Agency will also input text data in various fields	1. Kindly share the details about various input fields. What type of data user will input? 2. Where these data will be pushed?	1. Fields will be text only, and each module will have 2-3 images. Their number can vary.

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			To proposed MIS or to specific application? Kindly share the details	2. Data will be pushed to propose MIS.
10.	SECTION V: SCOPE OF WORK, Page No. 27	This data should be immediately visible on the portal. This will be also automatically pushed/shared with NIC (Vahan 4) immediately. This data can be viewed by CoT, RTOs and Inspectors. There will be different user types like CoT (Super User), RTOs, Inspectors and agencies.	<ol style="list-style-type: none"> <li>1. Does this data will be visible to the public on Portal?</li> <li>2. We assume that Web Services for integration with "<b>Vahan4</b>" is available and the same will be provided to the selected vendor.</li> <li>3. As the data can be viewed to the CoT, RTOs and inspectors, is there any workflow involved once data has been captured and published on the portal? If yes then kindly share the same</li> </ol>	<ol style="list-style-type: none"> <li>1. No.</li> <li>2. It will be make available btCoT.</li> <li>3. Every user will have viewing rights. Reports and data should be visible as per User rights.</li> </ol>
11.	SECTION V: SCOPE OF WORK, Page No. 28	<b>HSRP Points:</b> HSRP application will be used your application to interchange the data with Vahanthrough web service.	<ol style="list-style-type: none"> <li>1. Kindly share the technology stack of HSRP Portal.</li> <li>2. We assume that web services for integration with proposed MIS application is available and will be provided to vendor. Please confirm</li> <li>3. We could not understand the flow of the data. Please clarify about integration scenario.</li> </ol>	HSRP technology understanding is not required as HSRP data will be captured by new app. HSRP Will be fitted, Application will take photograph, same will be uploaded to portal and transferred to Vahan server.
12.	SECTION V: SCOPE OF WORK, Page No. 28	<b>HSRP Points:</b> Before authorization of Registration no we need below mentioned field from Vahan to make HSRP payment - Form 20 No,Chassis no, owner name , mobile no, vehicle type, dealer code, owner address	<ol style="list-style-type: none"> <li>1. We assume that required interface will be developed in HSRP application only to fetch the data from Vahan4 application with the use if Form 20 No, Chasis No, Owner</li> </ol>	<ol style="list-style-type: none"> <li>1. The interface and HSRP, Retro reflective tap, Speed Limiting Device, Fitness Certificate functionalities should be develop in proposed MIS and the raw</li> </ol>

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			<p>Name..... Please confirm.</p> <p>2. Who will enter the data in Vahan4?</p> <p>3. If interface needs to be developed in HSRP then does proposed MIS is required to store any data while fetching from Vahan4?</p> <p>4. Kindly share the complete process and roles of all three application (HSRP, Proposed MIS and Vahan4) in detail with us.</p>	<p>data will be fetch from VAHAN software.</p> <p>2. Authorized dealers will be submit to RTO/ARTO and they will enter in VAHAN.</p> <p>3. As per response provided in no. 1</p> <p>4. Functionality expected from this app is simple. To capture component deails and take visuals to ensure its fitment. Whether its HSRP, Reflective tapes or SLD process is similar.</p>
13.	SECTION V: SCOPE OF WORK, Page No. 28	<b>HSRP Points:</b> Post authorization of Registration no we need below mentioned field to prepare HSRP - Reg no, engine no, chassis no, owner name, vehicle type, maker, maker model, application type, dealer name, application no	<p>1. From where the data comes for preparing the HSRP?</p> <p>2. Where the proposed MIS will play the role in the mentioned scenario / case?</p> <p>3. Kindly share the complete process from beginning of the process till end with us.</p>	<p>1. VAHAN</p> <p>2. and 3. As above</p>
14.	SECTION V: SCOPE OF WORK, Page No. 28	Post fitment of HSRP we will return below mentioned field against Registration no and Application no - Front Laser ID, Rear Laser Id, amount taken, amount taken on, HSRP fitment date.	<p>1. Using which application the details will be returned to the application?</p> <p>2. Kindly share the complete flow to us.</p>	This application will communicate with Vahan 4 using Web Service
15.	SECTION V: SCOPE OF	Already fitment done should be fetched from FTA DB & updated to vahan-4	<p>1. Who will enter the data in FTA DB?</p>	<p>1. Not Required.</p> <p>2. Yes</p>

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	WORK, Page No. 28		2. Where the proposed MIS application will play role in exchanging the data to Vahan-4?	
16.	SECTION V: SCOPE OF WORK, Page No. 28	Speed limiting device	1. Table mentioned under the "Speed Limiting Device", kindly share the details what these table is indicating? 2. Kindly share the complete details in context to the integration with proposed MIS Application.	As above. This table is for understanding of development. Not for integration purpose.
17.	SECTION V: SCOPE OF WORK, Page No. 30	Retro Fit Tapes fitment	1. We assume that the data mentioned under " <b>Retro Fit Tapes fitment</b> " section will be uploaded to the respective system. Please confirm. 2. Kindly share the flow of data from Fitment Application to Vahan4 with us.	1. No. the system should be develop in proposed MIS. 2. Fitment->App->Portal->Vahan 4.
18.	SECTION V: SCOPE OF WORK, Page No. 31	Software Structure Diagram	1. Kindly share the current architecture of all the applications with us. 2. What is the technology stack of below applications: 2.1. HSRP 2.2. Speed Limiting Device 2.3. Re. Taps 2.4. Fitness 2.5. Retro Fit 3. Will above mentioned applications are sharing /	1. Not required 2. All the functionalities should be develop from scratch. 3. No. 4. All the functionalities should be develop from scratch.

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			<p>exchanging the data with Vahan 4?            4. What will be the scope for the web services? we assume that department / client will provide all the web services for integration purpose.</p>	
19.	SECTION V: SCOPE OF WORK, Page No. 31	<p><b>Non-Functional Requirements:</b> Web application has to be deployed on the load balanced cluster.            The web servers will be configured in Active / Passive mode. High availability for the databases can also be achieved in following ways:            1. By putting two database servers configured in an active/passive server cluster configuration.            2. As the failover uptime requirement is high, it's suggestive to have near real time replication with DR site.</p>	<p>1. Kindly share the DC and DR location.            2. Do we need to provide the server at both location?            3. We assume that load balancer will be provided by the department / client. Please confirm.</p>	<p>1. The application will be hosted in SDC. The DR will not be required.            2. Department will provide the compute infrastructure.            3. Department.</p>
20.	Operation & Maintenance & Deployment of new application on production servers Support, Page No. 33	Development of new application release	<p>1. As general practice, during O&amp;M stage any new development is not considered as a part of current scope. We request you to kindly remove this statement from the O&amp;M Phase.</p>	<p>During Operation and Maintenance Period any Change required due to change in functionalities, Act, Rule, GR etc. will not be count as change request. For development of totally new functionalities bidder has to quote the man month charges for development of</p>

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				totally new functionalities in Financial bid format serial no. 5.
21.	Operation & Maintenance & Deployment of new application on production servers Support, Page No. 33	Provide 1 resource (manpower) for operations, maintenance and onsite warranty support of all the existing and supplied items	<ol style="list-style-type: none"> <li>1. Kindly share the location where onsite resource deployment is required.</li> <li>2. Kindly share the qualification and type of resource is required to deploy.</li> </ol>	<ol style="list-style-type: none"> <li>1. CoT office Gandhinagar/location specified by CoT in Ahmedabad/Gadhinagar</li> <li>2. As mentioned in RFP.</li> </ol>
22.	General	Training Scope	<ol style="list-style-type: none"> <li>1. Kindly share the list of locations where training is required.</li> <li>2. How many person will required training?</li> <li>3. How many sessions required to conduct for the training?</li> <li>4. We assume that department will provide the required infrastructure for the training</li> </ol>	<ol style="list-style-type: none"> <li>1. The training will be provided by selected bidder at Ahmedabad /Gandhinagar.</li> <li>2. Approx 2000 official are required to train.</li> <li>3. One batch of training will have 25 participants.</li> <li>4. Training infrastructure will be provided by the department.</li> </ol> <p>The selected bidder has to provide the training manual to CoT and the same should be uploaded in proposed application according to level of user.</p>
23.	Section II, Clause 10.3 Page 10	10.3 The Bidder's separation of the price components in accordance with the ITB Clause 7.2 above	Clause 7.2 missing in the document.	Revised: The Bidder's separation of the price components in accordance



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		Will be solely for the purpose of facilitating the comparison of bids by GIL and will not in any way limit the Client's right to contract on any of the terms offered.		with the financial bid will be solely for the purpose of facilitating the comparison of bids by GIL and will not in any way limit the Client's right to contract on any of the terms offered.
24.	Section II, Clause 10.4.2 Page 10	10.4.2 COT shall provide/procure the necessary compute power for hosting of application at the time of implementation.	Who will provide the internet and Server hardware for hosting?	Department will provide.
25.	Section IV Clause 1.1.2 Page 26	INR 1,00,000 for every 12 hours of downtime at a stretch or in parts on a quarterly basis. And INR 10,000 for every subsequent hour of downtime at a stretch or in parts for total down time more than 12 hours on a quarterly basis.	Amount of penalty INR 1,00,000 And INR 10,000 for every subsequent hour of Downtime is extremely high and unjustifiable looking at the scope of work.	INR 10,000 for every 12 hours of downtime at a stretch or in parts on a Quarterly basis. And INR 1,000 for every subsequent hour of downtime at a stretch or in parts for total down time more than 12 hours on a Quarterly basis.
26.	Section V Clause Scope of Work Page 28	This data should be immediately visible on the portal. This will be also automatically pushed/shared with NIC (Vahan 4) immediately. This data can be viewed by CoT, RTOs and Inspectors. There will be different user types like CoT (Super User), RTOs, Inspectors and agencies.	<ol style="list-style-type: none"> <li>1. How will system interact with VAHAN 4</li> <li>2. Will the images also to be transferred to VAHAN 4</li> </ol>	<ol style="list-style-type: none"> <li>1. As Above</li> <li>2. Yes</li> </ol>
27.	Section V Clause Scope of	HSRP Points	<ol style="list-style-type: none"> <li>1. Does this software will collect the HSRP fee online</li> </ol>	<ol style="list-style-type: none"> <li>1. No</li> <li>2. No</li> </ol>

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	Work Page 27		2. Does this software will be used to generate HSRP fee receipt? 3. How will system interact with HSRP software on Pull or Push Mechanism	3. This is use after post HSRP fitment.
28.	Section V Clause Scope of Work Page 30	Speed Governor	1. How will it interact with VAHAN 2 and VAHAN 4 2. Do we need to integrate or build a new application?	1. As above 2. Need to build a new application.
29.	Section V Clause Scope of Work Page 30	Retro Fit Tapes Fitment	3. Do we need to make a Mobile app or web app 4. How will data be shared/Exchanged with the app?	3. Both Mobile app and web app. 4. the data will be shared through API.
30.	Section VI, Clause Financial Bid Format, Page 39	5 Charges for development of additional functionalities 6 Per Person Hand-holding charges	Point 5 and 6 per person hand holding charges are to be too quoted per man month or per man hour.	Per man month
31.			Which systems will be integrated with the new MIS system?	VAHAN 4.0
32.			Which of the apps will stop after the new MIS system is launched?	Clarification not required
33.			If any users will still use their own systems, we need a list of those to know from how many software the data shall be fetched.	Only new app will be used