## **Responses to Pre-bid Queries**

RFP for Selection of Agency for Supply, Installation and Commissioning of Security Access Control System at Rajya Kar Bhavan on behalf of Commercial Tax Department, Ahmedabad (RFP No.: GIL\CTD\Access Control System\2017-18 dated 28.12.2017)

Sr. No.	Tender Reference			
	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
1	Page No. 2/ Introduction	Processing Fees of Rs. 5,900/- & Earnest Money Deposit (E.M.D.) of Rs. 70,000/- (Rupees Seventy Thousand Only) (Refundable) on or before the date & hours of opening of	Is there Tender Fee and EMD Exemption for MSME registered organization? Please confirm.  We are based in Vadodara, Gujarat and we have attached the copy of EM II certificate and Udhyog Aadhaar Certificate. Please advice if we are eligible for both Tender Fee and EMD Exemption for this Tender.	Request is not accepted.
2		Smart Card Reader should be able to be interfaced with USB	Tender is asked for Controller- Reader architecture; wherein the controller acts as Master to collect the data from all Readers (slaves) and send it to server software via LAN on TCP/IP for Data processing and Reports generation.  Further in case of communication loss between Controller and Reader, the Readers in tender are asked to have min. 50000 events memory storage. In such architecture, whenever the communication resumes; controller automatically pulls the data from readers without any human intervention unlike manual and un-secured data collection from USB port.  Looking to this architecture, we request to relax the USB clause for Smart Card Reader	See the changes in Corrigendum.
3	Page No. 27/ Section No. 5/ Tech. Specifications / Item No. 8- Time & Attendance Software	Unlimited Employees addition should be possible	'Unlimited users' is an indefinite term because as per industry standards, OEMs have software licensing structure to define users in Access control / Time Attendance solutions. The Unlimited term attracts additional commercial implications too.  We request to relax the clause, and instead, the software should be asked for 1000 employees (Referring to 1000 qty. of Proximity Cards asked) example) with provision to expand users in future with additional licensing to control excessive costing of project.	See the changes in Corrigendum.