

Response to Pre-bid Queries

RFP for Selection of Agency to provide Technical support for UIDAI Project & related activities on behalf of Department of Science & Technology, Government of Gujarat.

(RFP No.: GIL\DST\UIDAI Tech. Support\2018 Dated: 28.11.2018)

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Responses to Vendors
	Page No./Section No./ Clause No.	Tender Description		
1	Page 17/ Scope of work/ Manpower requirement/Point 4	Replacement of Team Lead will not be allowed during the tenure of the project. In case of replacement, Tenderer may terminate the contract and the PBG will be for forfeited.	Agency will not retention any of resource cogently. We request you to revamp this section with replacement allow as per industries standard.	Clause Rework as: Replacement of Team Lead (except due to attrition or other such unavoidable conditions) will not be allowed during the tenure of the project. In case of replacement, Tenderer may an additional penalty of Rs. 50,000 will be imposed.
2	Page 35/License agreement/ Point No.5.32/Point a	All the software licenses should be in the name of the TENDERER	Please be specific on software license?	As of now, no such requirements, however, if in case Bidder procures any software for mangaing the project, such Licenses should be in the name of the TENDERER
3	Page 14/ Scope of work/ Ongoing Activity / Point C	Co-ordination and Interaction with line departments/Sub Departments/Boards/Corporations for onboarding into the Aadhaar ecosystem of the TENDERER	Request to provide current responsiveness status.	As per RFP
4	Page 15 / Scope of work / Envisaged Future activities/ Point a	Aadhaar Vault creation. (reference key and other such short description)	Please be specific on vault creation?	Aadhar Vault creation and other activities as mentioned in Section-2 SCOPE OF WORK are subject to guidelines/directions received from UIDAI time to time and Bidders are required to provide the requisite support as described in the RFP
5	Page 16/ Scope of work/ Manpower requirement	After selection of L1 bidder, the L1 bidder shall submit the resume of probable candidates within 5 days from the date of financial bid opening.	Request to increase time to provide candidates for two weeks.	Clause Rework as: After selection of L1 bidder, the L1 bidder shall submit the resume of probable candidates within 15 days from the date of financial bid opening.
6	Page 21/Service Level/ Deployment of propose resources	Bidder has to deploy proposed Manpower within 30 days from date of LoI.	Request to change it from LOI to date of resource selection by panel.	Clause Rework as : Bidder has to deploy proposed Manpower within 30 days from intimation of selection of resource by panel.
7	Page 38/Financial Bid	Actual payment will be made on quarterly basis.	Request to keep it monthly as industries standard.	Clause Rework as : Actual payment will be made on monthly basis.

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8	Page 15/2.Envisaged Future activities / Enhancements such as, but not limited to: / C	c. API for AADHAAR BEST FINGER DETECTION (BFD)	We assume that Fingerprint Scanner for testing API has provided by tenderer.	Fingerprint Scanner, IRIS Scanner or any other hardware/infrastructure required for the implementation will be provided by the Department.The clause here is only for development of API.
9	Page No. 16/ 4. Manpower Requirement:	Following is the minimum manpower requirement: 1. Team Leader Qty. 01 2. Technical Resource Qty. 02	We request you to consider the below proposed team for effective management of AUA/KUA project in Gujarat. Onsite Team Operational Resources - 3, Team Lead -1 Offsite Team HSM/Security/DataVault Expert - 1, Developers or Technical Resources - 3 Total team-8	As per RFP
10	Page No. 19/ SECTION – 3 Eligibility Criteria/SN 02	The bidder should have average turnover of Rs. 1 Crore from the business in IT/ITES industry during the last three financial years as on 31.03.2018. The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account and CA Certified Statement for last three financial years shall be attached along with the bid	Please consider changing the average turnover from last 3 financial years to last 2 financial years (or) consider reducing the average turnover to 50 lakhs.	Clause Rework as : The bidder should have average turnover of Rs. 1 Crore from the business in IT/ITES industry during the last two financial years as on 31.03.2018. The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account and CA Certified Statement for last three financial years shall be attached along with the bid
11	Page No. 14/ 2.2. Scope of Work/1. Ongoing activities:/g.	Support and facilitate the Third-Party Audit of AUA/ASA/KUA/KSA services at-least once a year or as directed and appointed by TENDERER/UIDAI	Audit charges to be borne by department or vendor?	Audit charges shall be borne by the Department, however, bidder would required to Support and facilitate the Third-Party Audit of AUA/ASA/KUA/KSA services at-least once a year or as directed and appointed by TENDERER/UIDAI
12	Page No. 16/ 4. Manpower Requirement/Point No.2 & Financial Bid on Page No. 38	Onsite deployment of resources as specified in RFP is required, however Organizational back-end support may be required for specific assignments like implementation of VID, HSM, Data vault, etc.	There is a conflict in these 2 points; Financial Bid doesn't contain an option to submit cost for the organizational backend support that would be needed for various aspects. Kindly look into this.	As per RFP, All such back-end support be envisaged by bidder and the cost is to be included in the Manpower cost itself.
13	Page No. 16/ 4. Manpower Requirement/Point No.3 (Sr. No 2 in the table)	Min. Availability of Technical Resources: Monday to Saturday : 10.30AM to 6.30PM (excluding the weekly-offs and public holidays as declared by Gujarat Government)		Clause revised as : -Monday to Sunday (including Public Holidays as declared by Gujarat Government i.e. 365 days a year):8AM to 11PM - 1 weekly-off in a week will be allowed per resource.