

Additional Queries response of Tender No. SW 24072018164 - Selection of Service Provider for Designing, Development/ Customization, Implementation, Training, Hand Holding and Operation & Maintenance Support for Integrated Workflow and Document Management System (IWDMS 2.0) for Government of Gujarat. (04-12-2018)

S.No	Bidding Document Reference (Clause /page)	Content of RFP requiring clarification	Points of Clarification required	Response
1	Page 46 Technical Details	The application should be compatible with any open standard technology of DMS. The bidder has to quote and supply any OS and data base on (open source technology- Enterprise edition) with 8 years of OEM support for AMC/ATS. If the concurrency will go beyond 2500 users, required additional licenses for OS and DB along with its, ATS/AMC will be procured separately by DST/GIL.	Respected Sir, after going through the additional Quey response dated 29.11.2018 our understanding w.r.t this clause is that : There will not be any financial implication to DST/GIL related with IWDMS 2.0 application licensing till 35000 named users. 35000 Named user licensing is applicable only for bidders offering COTS and is not applicable for bidders offering bespoke development Kindly confirm on our above understanding.	Up to 35,000 users, the cost of licenses will be as per financial bid Table 1, Sr. No. 2 of revised RFP. Above 35,000 the licences structure will be as mentioned on page no. 12 and 13 of revised RFP. However, in case of Bespoke solution, entire one-time cost will be as per financial bid Table 1, Sr. No. 1 of Revised RFP. The bespoke solution, will have to support any number of users without any capping and additional cost.