Food and Drugs Laboratory, Vadodara (Government of Gujarat)

TENDER DOCUMENT

FOR

SELECTION OF AGNECY FOR

DEVELOPMENT AND MAINTENANCE

OF

LABORATORY INFORMATION MANAGEMENT SYSTEM (LIMS)

FOR

FOOD AND DRUG LABORATORY, VADODARA

January, 2017

Tender No.: - SW04012018151

Bid Processing Fees: Rs. 1,770/-Bid Security/EMD: Rs. 1,00,000/-



Gujarat Informatics Ltd Block no. 1, 8th floor, Udyog Bhavan, Sector-11, Gandhianagar-382017, Gujarat Ph. No. 23256022, Fax: 23238925. www.gil.gujarat.gov.in

Last date of receipt of pre-bid queries: 08/01/2018 upto 1500 hrs Date of Pre-Bid Meeting: 11/01/2018 at 1500 hrs Last date of Submission of Bid: 25/01/2018 upto 1500 hrs Opening of Technical Bid: 25/01/2018 at 1600 hrs

Abbreviations

- **GoG**: Government of Gujarat
- **GIL**: Gujarat Informatics Limited
- **SI:** System Integrator
- **SP:** Service Provider
- **CMMi:** Capability Maturity Model Integration
- **SLA:** Service Level Agreement
- LIMS: Laboratory Information Management System
- **OEM:** Original Equipment Manufacturer
- IPR: Intellectual Property Rights
- **SDC:** State Data Center

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SECTION I: INVITATION FOR BIDS (IFB)

COMPETITIVE BIDDING FOR SELECTION OF AGENCY FOR DEVELOPMENT AND MAINTENANCE FOR LABORATORY INFORMATION MANAGEMENT SYSTEM FOR FOOD AND DRUG LABORATORY, VADODARA

- 1. Request for Proposal for Selection of agency for development and maintenance for laboratory information management system for food and drugs laboratory, Vadodara for the period of <u>2 years</u>.
- 2. The bidder shall be responsible for providing all types of applications/services, as mentioned in Tender document & Scope of Work, as a part of this project.
- 3. Please note that this bid document is not for actual award of contract / work order but to call the rates as per the financial bid for development and maintenance for LABORATORY INFORMATION MANAGEMENT SYSTEM for food and drugs laboratory, Vadodara.
- 4. Actual award of contract will follow the conditions as per this document. This document is given for enabling the bidders to know the tender conditions so as to guide them in filling up the technical bid and the quoting rates for development and maintenance for LABORATORY INFORMATION MANAGEMENT SYSTEM for food and drugs laboratory, Vadodara.

Sr. No.	Information	Details
1.	Date of Issue of Tender Document	04/01/2018
2.	Last date for submission of	08/01/2018 upto 1500 hrs
	written queries for clarifications	e-mail ID: <u>krunals@gujarat.gov.in</u>
	only by e-mail.	
3.	Place, date and time for Pre bid	11/01/2018 at 1500 hrs
	conference	Conference Room,
		Gujarat Informatics Ltd.
		Block No. 1, 8 th Floor,
		Udyog Bhavan, Gandhinagar
4.	Last date and time for submission	
	of Bid security/EMD, Bid	25/01/2018 upto 1500 hrs
	Processing fees & Affidavit (as	, , 1
	per the prescribed format given	
	at Form 10) in GIL physically.	
5.	Last date and time for	
	submission of proposals	25/01/2018 upto 1500 hrs
	(Technical and commercial)	-, - , F
	(Online)	
6.	Place, date and time for opening of	25/01/2018 at 1600 hrs
	technical proposals	Conference Room,
	continear proposais	Gujarat Informatics Ltd.
		Block No. 1, 8th Floor,
		Udyog Bhavan, Gandhinagar
		ouyog bhavan, Ganunnagar

7.	Address for communication	Director (e-Governance)
		Gujarat Informatics Ltd.
		Block no. 1, 8th floor, Sector 11,
		Udyog Bhavan, Gandhinagar.
		Tel. No: (079) 23259239,
		(079) 23259237
		Fax. No. (079)23238925
8.	Place, date and time for opening of	The place, date and time for
	financial/commercial proposal	opening of financial/commercial
		proposal will give to the
		technically qualified bidder later
		on.
9.	Bid validity	180 days, From date of financial bid
		opening

- 5. All bids must be submitted online on <u>https://gil.nprocure.com</u> website
- 6. Bidders shall submit **Bid processing fees of Rs. 1,770/-** in the form of **Demand Draft** in the name of "Gujarat Informatics Ltd." payable at Gandhinagar along with the covering letter.
- 7. Bidders shall submit **Bid security/EMD of Rs. 1,00,000/-** (One lac Rupees only) in the form of **Demand Draft** <u>OR</u> in the form of an **unconditional Bank Guarantee** (which should be valid for 9 months from the last date of bid submission) of any Nationalized Bank (operating in India having branch at Ahmedabad/ Gandhinagar) in the name of "Gujarat Informatics Ltd." payable at Gandhinagar as per prescribed format attached in this document (Form 8) and must be submitted along with the covering letter.
- 8. The sealed cover should super scribe as "Bid Processing fees & Bid Security/EMD for the tender for "SELECTION OF AGENCY FOR DEVELOPMENT AND MAINTENANCE FOR LABORATORY INFORMATION MANAGEMENT SYSTEM (FOOD AND DRUGS LABORATORY, VADODARA)"
- 9. Technical Bids will be opened in the presence of Bidders' or their representatives who choose to attend on the specified date and time.
- 10. In the event of the date specified for receipt and opening of bid being declared as a holiday for GIL office the due date for submission of bids and opening of bids will be the following working day at the appointed times.
- 11. Financial bids of only those bidders who qualify on the basis of evaluation of technical bids will be opened.
- 12. Bid validity period is 180 days.

SECTION II: INSTRUCTIONS TO BIDDERS (ITB)

1 Definitions

- 1. "Applicable Law" means the laws and any other instruments having force of law in India as they may be issued force and in force from time to time.
- 2. "Proposals" means proposals submitted by bidders in response to the RFP issued by FOOD AND DRUGS LABORATORY, VADODARA/GIL for selection of consulting firm/company.
- 3. "Competent Authority" means the Managing Director, Gujarat Informatics Limited, Gandhinagar
- 4. "Committee" means I.T. committee of the Department
- 5. "Contract Price" means the price payable to the consulting firm/company on the panel of FOOD AND DRUGS LABORATORY, VADODARA/GIL under the Contract for the complete and proper performance of its contractual obligations.
- 6. "SP" means Service Provider, any private or public entity, which will provide the services to FOOD AND DRUGS LABORATORY, VADODARA/GIL under the contract.
- 7. "Contract" means the Contract signed by the parties along with the entire documentation specified in the RFP
- 8. "Day" means working day
- 9. "Effective date" means the date on which the contract comes into force and effect.
- 10. "Government" means State Government of Gujarat.
- 11. "F&D, VADODARA" means FOOD AND DRUGS LABORATORY, VADODARA.
- 12. "GIL" means Gujarat Informatics Limited, Block No.1, 8th Floor, Udyog Bhavan, Gandhinagar 382 010, Gujarat.
- 13. "Services" means the work to be performed by the SP pursuant to the selection by F&D, VADODARA /GIL and to the contract to be signed by the parties in pursuance of any specific assignment awarded to them by F&D, VADODARA /GIL.
- 14. The "Bid Document" and "Tender Document" are the same.

2 Pre-qualification Criteria

The firm/company meeting the following eligibility criteria will be considered for Technical Bid evaluation

S. No.	Pre-Qualification Criteria	Documents Required
1.	The company should be registered under Companies Registration act 1956 or 2013.	Copy of Certificate of Incorporation

Request for Proposal

2.	The bidder must have turnover of at least Rs. 1 crore for each of the last three financial years or cumulative of Rs. 3 crore in last three years (2014-15, 2015-16, 2016-17) as on 31st March, 2017from Software/IT product Development and Software Support service activities. It should not include cost of Hardware procurement & Third party software license procurements.	Audited Financial Balance sheet and Profit & Loss statement of last three years as on 31-03- 2017, CA Certificate from the statutory auditor. The provisional balance sheet for year 2016-17 will be accepted in case of not audited.
3.	The bidder should have at least 3 years current experience in similar IT projects/solutions.	Copy of Certificate should attached
4.	Bidder should have experience of implementing at least 3 projects of dynamic software Application (Excluding Hardware and Manpower) of value more than 10 lacs in the last three years.	Completion Certificates from the client Work Order
5.	The Bidder Should have CMMi (level 3 or above) or ISO 9001:2000 in IT Related Services.	Copy of Certificate
6.	Bidders should not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Government of Gujarat and / or black-listed by Gujarat Government departments.	Self-Declaration as attached
7.	Bidder should not have violated / infringement of any Indian or foreign trademark, patent, registered design or other intellectual property rights.	Certificate / affidavit regarding non-violation / infringement of any Indian or foreign trademark, patent, registered design or other Intellectual property rights.
8.	The bidder must have one office in Gujarat. In case, bidders do not have office in Gujarat, bidder should give undertaking to open office in Gujarat within 45 days from the date of contract.	Please attach the copy of any two of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST Registration/Lease agreement.
9.	No Consortium will be allowed.	Self declaration should attached
All s	upporting documents are to be uploaded	in our e-Tendering website

All supporting documents are to be uploaded in our e-Tendering website <u>https://gil.nprocure.com</u>.

3 Cost of Bidding

The Bidder shall bear all the costs associated with the preparation and submission of its bid, and GIL will in no case be responsible or liable for these costs, regardless of conduct or outcome of bidding process.

A. THE BIDDING DOCUMENTS

1 Contents of Bidding Documents

- 1.1 The bid must be submitted online on <u>https://gil.nprocure.com</u>
- 1.2 The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents and on https://gil.nprocure.com. Failure to furnish all information required by the bidding documents in format or submission of a bid not substantially responsive to the biding documents in every respect will be at the Bidder's risk and may result in rejection of its bid.

2 Amendment of Bidding Documents

- 2.1 At any time prior to the deadline for submission of bids, GIL may, for any reason, whether on its own initiative or in response to the clarification may change their bid online through <u>https://gil.nprocure.com</u>.
- 2.2 In order to allow prospective bidders reasonable time to consider the amendments while preparing their bids, GIL at its discretion, may extend the deadline for the submission of bids.

B. PREPARATION OF BIDS

3 Language of Bid

3.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and GIL shall be in English language. Supporting documents and printed literature furnished by the bidder may be in another language provided they are accompanied by an appropriate translation of the relevant document in the English language and in such a case, for purpose of interpretation of the Bid, the translation shall govern.

4 Documents Comprising the Bid

- 4.1 The Technical Bid and Financial Bid must be submitted online through the e-Tendering website of <u>https://gil.nprocure.com</u> using digital signatures.
- 4.2 The bid documents and addendums (if any) together shall be considered as final and self-contained bid documents not withstanding any previous correspondence or document issued by GIL

5 Bid Form

5.1 The Bidder shall complete the Technical Bid and a Financial Bid furnished with this document giving details as per the format mentioned in the tender document.

6 Bid Prices

- 6.1 The Bidder shall indicate the prices in the format mentioned in Financial Bid.
- 6.2 Following points need to be considered while indicating prices:
 - 6.2.1 The prices quoted should also include, inland transportation, insurance and other local costs incidental to delivery of the goods and services to their final destination within the state of Gujarat

- 6.2.2 The rates of any Indian duties, applicable GST which will be payable by the Client on the goods(if any) if this contract is awarded, should be quoted separately;
- 6.2.3 Invoicing shall be from Gujarat only.
- 6.3 The Bidder's separation of the price components in accordance with the ITB Clause 11.2 above will be solely for the purpose of facilitating the comparison of bids by GIL and will not in any way limit the Client's right to contract on any of the terms offered.
- 6.4 Sharing of responsibility (between FOOD AND DRUGS LABORATORY, VADODARA and the bidder) of procurement of various types of software shall be as under:
 - 6.4.1 The prices quoted shall be exclusive of the cost of operating and the licensed software required for actual running of applications developed (i.e. Operating system, database, and system software).
 - 6.4.2 FOOD AND DRUGS LABORATORY, VADODARA shall provide/procure the necessary licensed software as mentioned above, at the time of implementation.
 - 6.4.3 FOOD AND DRUGS LABORATORY, VADODARA shall have all the rights to select any of the above options without justifying reasons thereof.
 - 6.4.4 In case, the bidders choose to quote zero, nil or amount or blank, it will be his risk and the same shall in no way restrict the scope of the work.
 - 6.4.5 The full IPR for the entire software will rest with the FOOD AND DRUGS LABORATORY, VADODARA. The same would be applicable to copyrights. The SP shall sign any/all the documents in this regard and hand over the source code, Meta data details etc. to the FOOD AND DRUGS LABORATORY, VADODARA before release of final payment on completion of training and implementation of solution.

7 Bid Currency

7.1 Prices shall be quoted in Indian Rupees only.

8 Bid Security/Earnest Money Deposit

- 8.1 Bid security/Earnest Money Deposit **Rs. 1,00,000/-** (One lac Rupees only) in the form of **Demand Draft** <u>OR</u> in the form of an **unconditional Bank Guarantee** (which should be valid for 9 months from the last date of bid submission) of any Nationalized Bank (operating in India having branch at Ahmedabad/ Gandhinagar)in the name of "Gujarat Informatics Ltd." payable at Gandhinagar (as per prescribed format) and must be submitted along with the covering letter. The sealed cover should super scribe as "Bid Processing fees & Bid Security/EMD for the tender for "SELECTION OF AGENCY FOR DEVELOPMENT AND MAINTENANCE FOR LABORATORY INFORMATION MANAGEMENT SYSTEM FOR FOOD AND DRUG LABORATORY, VADODARA".
- 8.2 Proposals not accompanied by EMD shall be rejected as non-responsive.

- 8.3 Quotations received without Tender Fee, EMD, Certificate, other required documents and/or the quotes on the letter head would be treated as rejected and would not be considered for further evaluation.
- 8.4 The successful bidder's bid security will be discharged from GIL only after the signing of the contract and submission of performance security.
- 8.5 Unsuccessful bidder's EMD will be discharged / refunded as promptly as possible, but not later than 30 days of the validity period of the bid.
- 8.6 The EARNEST MONEY DEPOSIT shall be forfeited:
 - 8.6.1 If a Bidder withdraws its bid during the period of Bid validity specified by the Bidder on the Bid Form;
 - 8.6.2 Or in case of a successful Bidder, if the Bidder fails to sign the Contract; or to furnish the performance security.
- 8.7 No exemption for submitting the EMD will be given to any agency.

9 Pre-Bid Conference / RFP Clarification

- 9.1 A prospective Bidder requiring any clarification of the bidding documents may seek clarifications of his queries submitted on the date indicated under this document. GSHHDCL/GIL will respond to any request for the clarification of any bidding documents, which receives before date mentioned for submission of queries.
- 9.1.1 <u>The queries should necessarily be submitted in the following format:</u>

S. No.	RFP	Document	Content	of	RFP	Points	of
	Referen	ce(s) (Clause	requiring			clarifica	tion
	& Page N	Number(s))	Clarificati	on(s)			
1.							
2.							
3.							

10 Period of Validity Bids

- 10.1 Bids shall be valid for 180 days after the date of bid opening prescribed by GIL. A Bid valid for a shorter period shall be rejected by GIL as non-responsive.
- 10.2 In exceptional circumstances, GIL may solicit the Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The Bid security period provided under ITB Clause 7 shall also be suitably extended. A Bidder may refuse the request without forfeiting its bid security. A Bidder granting the request will not be permitted to modify its bid.
- 10.3 Bid evaluation will be based on the bid prices and technical bid without taking into consideration the above corrections.

11 Format and Signing of Bid

- 11.1 The Bidders have to submit the bid on the e-Tendering website <u>https://gil.nprocure.com</u>. All supporting documents in the form of scanned copies submitted online should have sign and seal of the bidder.
- 11.2 Before filling in any of the details asked for. Bidders should go through the entire bid document.

C. SUBMISSION OF BIDS

12 Sealing and Marking of Bids

- 12.1 The Bidders have to submit the bid on the e-Tendering website <u>https://gil.nprocure.com</u>. All supporting documents in the form of scanned copies submitted online should have sign and seal of the bidder.
- 12.2 Telex, cable, e-mailed or facsimile bids will be rejected.

13 Deadline for Submission of Bids

- 13.1 Bids must be submitted online not later than the time and date specified in the Invitation for Bids (Section I). In the event of the specified date for the submission of Bids being declared as a holiday for GIL, the bids will be received up to the appointed time on the next working day.
- 13.2 GIL may, at its discretion, extend this deadline for submission of bids by amending the bid documents in accordance with ITB Clause 7, in which case all rights and obligations of GIL and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

14 Late Bids

14.1 Late bids will not be accepted.

15 Modification and Withdrawal of Bids

- 15.1 The Bidders have to submit the bid on the e-Tendering website <u>https://gil.nprocure.com</u>. All supporting documents in the form of scanned copies submitted online should have sign and seal of the bidder.
- 15.2 No bid may be modified subsequent to the deadline for submission of bids.
- 15.3 No bid may be withdrawal in the interval between the deadline for submission of bids and the expiration of the period of the bid validity specified by the Bidder on the Bid Form. Withdrawal of a bid during this interval may result in the Bidder's forfeiture of its bid security.

D. BID OPENING AND EVALUATION OF BIDS

16 **Opening of Bids by GIL**

16.1 GIL will open all bids (only Technical Bids at the first instance), in the presence of Bidder or his representative who choose to attend, and at the following address :

Gujarat Informatics Ltd, Block No. 1, 8th Floor, Udyog Bhavan, Gandhinagar.

The Bidder's representative who is present shall sign an attendance register evidencing their attendance. In the event of the specified date of Bid opening being declared holiday for GIL office, the Bid shall be opened at the appointed time and location on the next working day.

16.2 The Bidder's names, bid modifications or withdrawal, bid prices, discounts, and the presence or the absence of requisite bid security and

such other details, as GIL, at its discretion, may consider appropriate, will be announced at the time of opening.

- 16.3 Bids that are not opened and read out at bid opening shall not be considered for further evaluation, irrespective of the circumstances.
- 16.4 Financial Bids of only those bidders who qualify on the basis of evaluation of technical bid will be opened in the presence of the qualified bidders of their representatives at pre-specified time and date which will be communicated to the qualified bidders well in advance.

17 Clarification of Bids

17.1 During evaluation of bids, GIL may, at its discretion, ask the Bidder for a clarification of its bid. GIL may also ask for rate analysis of any or all items and if rates are found to be unreasonably low or high, the bid shall be treated as non-responsive and hence liable to be rejected. The request for a clarification and the response shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted.

18 Preliminary Examination

- 18.1 GIL will examine the bids to determine whether they are complete, whether any computational errors have been made, whether sureties have been furnished, whether the documents have been properly signed, and whether the bids are generally in order.
- 18.2 Prior to the detailed evaluation, pursuant to ITB Clause 23, GIL will determine the substantial responsiveness of each bid to the bidding documents. For purposes of these Clauses, a substantially responsive bid is one, which confirms to all the terms and conditions of the bidding documents without material deviation. Deviations from or objections or reservations to critical provisions such as those concerning Performance Security (GCC Clause 7), Warranty (GCC Clause 9), Applicable law (GCC Clause 37) and Taxes and duties (GCC Clause 39) will deemed to be material deviations. GIL determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.
- 18.3 If a Bid is not substantially responsive, it will be rejected by GIL and may not subsequently be made responsive by the Bidder by correction of the non-conformity.
- 18.4 Conditional bids are liable to be rejected.

19 Methodology & Criteria for Technical, Commercial and final evaluation

19.1 FOOD AND DRUGS LABORATORY, VADODARA/GIL will form an evaluation Committee or it may be done by IT Committee which will evaluate the proposals submitted by the bidders for a detailed scrutiny. During evaluation of proposals, FOOD AND DRUGS LABORATORY, VADODARA/GIL, may, at its discretion, ask the bidders for clarification of their Technical Proposals.

Note: - Every page of Technical Compliance Sheet will be signed by Bidder without overwriting. Whenever required the proof for every commitment has to be submitted, Technical brochures should be attached where ever available.

- 19.2 The bidders are expected to provide all the required supporting documents & compliances as mentioned in this RFP. Any deviation from the same will lead to the disqualification.
- 19.3 During the technical evaluation, FOOD AND DRUGS LABORATORY, VADODARA/GIL may seek the clarification in writing from the bidder, if required. If bidder fails to submit the required clarifications in due time, the technical evaluation will be done based on the information submitted in the technical bid. The price bid will be opened of the bidders whose technical bids are fully complied and who have scored 60% in technical evaluation. At any point of time, if FOOD AND DRUGS LABORATORY, VADODARA/GIL feels that the bidder is hiding any information which will affect the project cost in short or long run, FOOD AND DRUGS LABORATORY, VADODARA/OIL may reject his bid without assigning any reason or explanation.
- 19.4 shall Price be loaded for appropriately the missing component/quantity/tax etc. Price quoted in the financial bid will be final. Bidder is required to fulfill all obligations as required in the bid as per the prices quoted in the financial bid, for the proposed scope of work and bill of material, applicable taxes or missing component(s), if any for which the description is there in technical response but price is not provided in the financial sheet. Price will be appropriately loaded for the missing tax components/missing components that in the understanding of the evaluators is found to be missing from the proposed bill of material except in case where there is a written justification provided in the technical bid response. Basis of loading shall be the highest cost quoted by the bidders.
- 19.5 Financial bids of only those bidders who qualify on the basis of evaluation of technical bids will be opened. Only without tax values will be considered for financial evaluation.

Sr. No	Particulars	Points System	Max Marks
1	No. of years since the bidder is engaged in		10
	similar IT projects/ solutions business, (as	>6 Years = 10	
	on 31.03.2017)		
2	Certifications	ISO 9001:2008 for software development = 2 Marks ISO 27001 = 2 Marks ISO 20000 = 2 Marks CMMI 3 = 2 Marks or CMMI 5 = 4 Marks	10

Technical Criteria:

		Total	100 Marks
6	No. of full time IT professionals involved in Project Management, System design, System analysis, software development & coding, Testing.		20
5	No. of Government Projects in Dynamic software Application Completed in Last 3 Years having cost of more than Rs. 10 lakh (i.e. FY 2014-15, 2015-16 and 2016-17)	5 -6 projects = 22 Marks >6 projects = 25 Marks	25
4	Implementation Agency should have successfully completed numbers of "similar" Dynamic software Application Projects having cost of more than Rs. 10 lakh.	>=9 projects = 25 Marks	25
3	Average Turnover of Consulting firm for last 3 years as on 31st March 2016 (i.e. FY 2014-15, 2015-16 and 2016-17) (Turnover in Rs)		10

Note: Minimum 60 marks out of 100 required to qualify for financial bid opening.

Financial Bid evaluation:

The Commercial bid of those bidders who qualify in the technical evaluation will only be opened. All other Commercial bids will not be opened. The Commercial bids (as per the formats provided in Form 6) of the technically qualified bidders will be evaluated and ranked in increasing order of financial quotations, i.e. the L1 bidder will be given the highest rank followed by all other bidders in increasing order. Note: Agency with lowest financial score (L1 Bidder) will be invited for negotiations.

The selected Manufacturers/Suppliers/Venders/Dealers have to provide the web server on Rent within one week of issuance of work order.

Office in State of Gujarat

The Bidder is required to have a local office in State of Gujarat. If the bidder does not have a local office, The Award of contract to the bidder will be conditional subject to opening of Local Office within 45 days from the Award of Contract.

20 Contacting GIL/FOOD AND DRUGS LABORATORY, VADODARA

- 20.1 Subject to ITB Clause 21, no Bidder shall contact GIL/FOOD AND DRUGS LABORATORY, VADODARA on any matter relating to its bid, from the time of the bid opening to the time of contract is awarded. If he wishes to bring additional information to the notice of GIL/FOOD AND DRUGS LABORATORY, VADODARA, he should do so in writing. GIL/FOOD AND DRUGS LABORATORY, VADODARA reserves its right as to whether such additional information should be considered or otherwise.
- 20.2 Any effort by a Bidder to influence GIL in its decision on bid evaluation, bid comparison or contract award may result in disqualification of the Bidder's bid and also forfeiture of his bid security amount.

E. AWARD OF CONTRACT

21 Post-qualification

21.1 An affirmative determination will be a prerequisite for the award of the contract to the Bidder. A negative determination will result in rejection of Bidder's bid, in which event the department will proceed to the next lowest evaluated bid to make a similar determination of the Bidder's capabilities to perform the contract satisfactorily.

22 Award Criteria

- 22.1 Subject to ITB Clause 27, FOOD AND DRUGS LABORATORY, VADODARA will award the contract to the successful bidder decided as per the evaluation procedure mentioned above.
- 22.2 FOOD AND DRUGS LABORATORY, VADODARA reserves the right to award the contract to the Bidder whose bid may not have been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the contract satisfactorily.

23 Food and drugs laboratory, Vadodara/GIL's Right to Accept Any Bid and to reject any or All Bids

23.1 food and drugs laboratory, Vadodara/GIL reserve the right to accept or reject any bid, and to cancel the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders for GIL' action.

24 Notification of Awards

24.1 Prior to the expiration of the period of the bid validity, concerned FOOD AND DRUGS LABORATORY, VADODARA will notify the successful bidders

in writing, to be confirmed in writing by registered letter, that his bid has been accepted.

24.2 The notification of award will constitute the formation of the Contact.

25 Signing of Contract

- 25.1 At the same time as FOOD AND DRUGS LABORATORY, VADODARA notifies the successful Bidder that its bid has been accepted, FOOD AND DRUGS LABORATORY, VADODARA will send the bidder the Contract Form, incorporating all the agreements between two parties.
- 25.2 Within 15 days of receipt of the Contract Form, the successful bidder shall sign and date the contract and return it to FOOD AND DRUGS LABORATORY, VADODARA.

26 Performance Security / Performance Bank Guarantee

- 26.1 The successful Bidder has to furnish a security deposit so as guarantee his/her (Bidder) performance of the contract.
- 26.2 The Successful bidder has to submit Performance Bank Guarantee @ 10% of total order value within 15 days from the receipt of notification of award from "GIL" from all Nationalized Bank including the public sector bank or Private Sector Banks authorized by RBI or Commercial Bank or Regional Rural Banks of Gujarat or Co-Operative Bank of Gujarat (operating in India having branch at Ahmedabad/Gandhinagar) as per the G.R. no. EMD/10/2015/508/DMO dated 27.04.2016 and dated 14.06.2016 issued by Finance Department or further instruction issued by Finance department time to time.
- 26.3 The Performance Security shall be in the form of Bank Guarantee valid for 2 years from the date of actual start of operation.
- 26.4 If the 0 & M support required to be extended for further two years after the expiry of warranty of two years then the period of PBG should also be extended.
- 26.5 The proceeds of the performance security shall be payable to FOOD AND DRUGS LABORATORY, VADODARA as compensation for any loss resulting from the Service Provider's failure to complete its obligations under the Contract.
- 26.6 The Performance Security shall be denominated in Indian Rupees
- 26.7 Within 15 days of the receipt of notification of award from "GIL", the successful bidder shall furnish the performance security in accordance with the Conditions of the Contract, in the performance security Form provided in the bidding documents in the Performa prescribed in the Tender.
- 26.8 The Performance Security will be discharged by GIL and returned to the Bidder on completion of the bidder's performance obligations under the contract.
- 26.9 In the event of any contract amendment, the bidder shall, within 21 days of receipt of such amendment, furnish the amendment to the Performance Security, rendering the same valid for the duration of the Contract, as amended for further period.
- 26.10 No interest shall be payable on the PBG amount. FOOD AND DRUGS LABORATORY, VADODARA may invoke the above bank guarantee for any kind of recoveries, in case; the recoveries from the bidder exceed the amount payable to the bidder.

27 Corrupt or Fraudulent Practices.

- 27.1 FOOD AND DRUGS LABORATORY, VADODARA requires that the bidders under this tender observe the highest standards of ethics during the procurement and execution of such contracts. In pursuance of this policy, FOOD AND DRUGS LABORATORY, VADODARA defines for the purposes of this provision, the terms set forth as follows:
- 27.2 "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official in the procurement process or in contract execution; and
- 27.3 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or an execution of a contract to the detriment of FOOD AND DRUGS LABORATORY, VADODARA, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive FOOD AND DRUGS LABORATORY, VADODARA of the benefits of the free and open competition;
- 27.4 FOOD AND DRUGS LABORATORY, VADODARA shall reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices and same shall be conveyed to Dept of Science & Technology/GIL or black listed by any of the Department of Government of Gujarat in competing for the contract in question.
- 27.5 FOOD AND DRUGS LABORATORY, VADODARA shall declare a firm ineligible, and black listed either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract. The same shall be conveyed to Dept of Science & Technology/GIL.

28 Interpretation of the clauses in the Tender Document / Contract Document

- 28.1 In case of any ambiguity in the interpretation of any of the clauses in Bid Document or the Contract Document, GIL's interpretation of the clauses shall be final and binding on all parties.
- 28.2 However, in case of doubt as to the interpretation of the bid, the bidder may make a written request prior to the pre-bid conference to FOOD AND DRUGS LABORATORY, VADODARA / GIL.
- 28.3 FOOD AND DRUGS LABORATORY, VADODARA/GIL may issue clarifications to all the bidders as an addendum. Such an addendum shall form a part of the bid document /Contract document.

SECTION III: GENERAL CONDITIONS OF CONTRACT

1 Definitions

- 1.1 In this Contract, the following terms shall be interpreted as indicated:
- a) "The Contract" means the agreement entered into between FOOD AND DRUGS LABORATORY, VADODARA and the service provider, as recorded in the Contract Form Signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;
- b) "The Contract Price" means the price payable to the service provider under the Contract for the full and proper performance of its contractual obligations;
- c) "GCC means the General Conditions of Contract contained in this section.
- d) "FOOD AND DRUGS LABORATORY, VADODARA" means Office of the FOOD AND DRUGS LABORATORY, VADODARA, availing the service from the SP.
- e) "The Client's Country" is the country named in GCC.
- f) "The SP means service provider" means the individual or firm supplying the and / or Services under this Contract.
- g) "Day" means a working day.
- h) "Critical deliverables" means the deliverables supplies by SP
- i) "Time required for approval" means the time elapsed between the date of submission of a critical deliverables (complete in all respect for all the business functions /services) and the date of approval excluding the intermediate time taken by the Service Provider for providing clarifications/modifications and communication.
- j) The "Bid Document" and "Tender Document" are the same.

2 Application

2.1 These General Conditions shall apply to the extent that provisions in other parts of the Contract do not supersede them.

3 Country of Origin

- 3.1 All Services rendered under the Contract shall have their origin in the member countries and territories eligible i.e. India
- 3.2 The origin of Services is distinct from the nationality of the service provider.

4 Standards

4.1 The software supplied under this Contract shall conform to the standards and when no applicable standard is mentioned; to the authoritative standard appropriate to the country of origin and such standards shall be the latest issued by the concerned institution.

5 Use of Contract Documents and Information

5.1 The service provider shall not, without FOOD AND DRUGS LABORATORY, VADODARA's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the in connection therewith, to any person other than a person employed by the service provider in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

- 5.2 The service provider shall not, without FOOD AND DRUGS LABORATORY, VADODARA's prior written consent, make use of any document or information enumerated in GCC Clause 5.1 except for purposes of performing the Contract.
- 5.3 Any document, other than the Contract itself, enumerated in GCC Clause 5.1 shall remain the property of FOOD AND DRUGS LABORATORY, VADODARA and shall be returned (in all copies) to FOOD AND DRUGS LABORATORY, VADODARA on completion of the service provider's performance under the Contract if so required by FOOD AND DRUGS LABORATORY, VADODARA.
- 5.4 The service provider shall permit FOOD AND DRUGS LABORATORY, VADODARA to inspect the service provider's accounts and records relating to the performance of the service provider and to have them audited by auditors appointed by Food and drugs laboratory, Vadodara, if so required by Food and drugs laboratory, Vadodara.

6 Patent Rights, Copy Right

- 6.1 The Service Provider shall indemnify Food and drugs laboratory, Vadodara/Gujarat Informatics Ltd against all third-party claims of infringement of copyright, patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.
- 6.2 When the SP will develop any solution for food and drugs laboratory, Vadodara as part of project, then the copyright/IPR of that solution will be with the food and drugs laboratory, Vadodara/Gujarat Informatics Ltd. The bidder cannot sell or use (fully / partly) that software for his other customers without written consent from Government of Gujarat.

7 Inspection/Testing

- 7.1 Application Testing :
 - 7.1.1 Food and drugs laboratory, Vadodara or its representative shall have the right to inspect and/or to test the software or work of the TSP to confirm their conformity to the Contract specifications at no extra cost to the food and drugs laboratory, Vadodara.
 - 7.1.2 As per Govt. Of Gujarat circular dated 10th March 2006, the applications must be tested at EQDC, GIDC, Gandhinagar or at the location specified by OCC at the Cost of SP. The SP must include testing cost in their financial bid. The different types of tests that has to be performed through EQDC as mentioned below:
 - 1. Functional Testing 2. Load Testing 3. Performance Testing

Note: Software Testing cost would be approx 2.0 lakhs with approximate variation of \pm 20%. (may vary based on actual application development) Taxes are extra as applicable. This is an approximate cost but the final price of software testing would depend upon the final size of application and the actual software testing done by EQDC after development.

7.2 Application Security Audit:

7.2.1 In addition to inspection & testing, food and drugs laboratory, Vadodara may take help of GIL as a consultant for selecting security auditor from CERT-in Empanelled security auditor of GOI. The payment will be made by food and drugs laboratory, Vadodara. <u>The selected bidder is responsible to solve the</u> <u>vulnerabilities found by security auditors during the security audit</u> <u>without any additional cost.</u>

8 Change Request Orders

- 8.1 During the development phase, any change in scope of work, or in design and development of modules or Management Information system (MIS) shall not be construed as change Request order and instead will become part of scope of work accompanying this bid document.
- 8.2 food and drugs laboratory, Vadodara may, at any time, by written order given to the SP make changes within the general scope of the Contract in any one or more of the following:
 - 8.2.1 Designs, specifications, requirements of which software or service to be provided under the Contract are to be specifically developed / rendered for food and drugs laboratory, Vadodara;
 - 8.2.2 The place of delivery; and/or the Services to be provided by the SP.
- 8.3 Training of personnel of the food and drugs laboratory, Vadodara in terms of hours/subjects will be without any additional cost.
- 8.4 If any such change causes an increase or decrease in the cost of, or the time required for, the SP's performance of any provisions under the Contract, equitable adjustments shall be made in the Contract value or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the SP for adjustment under this clause must be asserted within thirty (30) days from the date of the SP's receipt of the food and drugs laboratory, Vadodara's change order.

9 Delivery of Documents

- 9.1 Design/Development/Coding/implementation/maintenance of the software shall be made by the service provider in accordance with the terms specified by food and drugs laboratory, Vadodara in the Notification of Award.
- 9.2 Upon deployment of the solution / completion of the assigned work under the service, service provider shall notify food and drugs laboratory, Vadodara accordingly.

10 Deployment of Software

10.1 Service provider must deploy the solution at the places specified by food and drugs laboratory, Vadodara at the time of the contract and ensure smooth running of that solution. Service provider needs to provide all the necessary things like CD media, etc. at every deployment site for assuring minimum down time of the system.

11 Prices

11.1 Prices payable to the service provider as stated in the Contract shall remain firm and fixed during the performance of the Contract.

11.2 The prices quoted should not be conditional/optional and it should be in line with the technology and approach presented during the Approach & Methodology by the Service Provider before the IT committee. The bidder should not submit conditional/optional bids. Conditional/optional bids are liable to be rejected outright.

12 Contract Amendments

12.1 No variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

13 Assignment

13.1 The service provider shall not assign, in whole or in part, its obligations to perform under the Contract, except with FOOD AND DRUGS LABORATORY, VADODARA's prior written consent.

14 Delays in the supplier / service provider's Performance

- 14.1 Delivery of the software and performance of the Services shall be made by the service provider in accordance with the time schedule specified by FOOD AND DRUGS LABORATORY, VADODARA in the contract document.
- 14.2 If any time during performance of the Contract, the service provider should encounter conditions impeding timely delivery of the Goods and performance of Services, the service provider shall promptly notify FOOD AND DRUGS LABORATORY, VADODARA in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the service provider's notice, FOOD AND DRUGS LABORATORY, VADODARA shall evaluate the situation and may, at its discretion, extend the service provider's time for performance with or without a penalty, in which case the extension shall be ratified by the parties by amendment of the Contract. Any such extension of time limit, even if it is due to unforeseen circumstances beyond control of both the SP and FOOD AND DRUGS LABORATORY, VADODARA, shall be at no extra cost to FOOD AND DRUGS LABORATORY, VADODARA.
- 14.3 Except as provided under GCC Clause 20, a delay by the service provider in the performance of its delivery obligations shall render the service provider liable to the imposition of a penalty pursuant to GCC Clause 18, unless an extension of time is agreed upon pursuant to GCC Clause 21(b) without the application of the penalty.

15 Termination for Default

- 15.1 FOOD AND DRUGS LABORATORY, VADODARA may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the service provider, terminate the Contract in whole or part:
 - 15.1.1 if the service provider fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by FOOD AND DRUGS LABORATORY, VADODARA; or
 - 15.1.2 If the service provider fails to perform any other obligation(s) under the Contract.
 - 15.1.3 If the service provider, in the judgment of FOOD AND DRUGS LABORATORY, VADODARA has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this Clause:

"Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

"Fraudulent practice: a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;"

If the Service Provider fails to conform to the quality requirement laid down/third party inspection/consultants opinion.

16 Force Majeure

- 16.1 Notwithstanding anything contained in the tender, the SI shall not be liable for liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failures to perform its obligations under the agreement is the result of an event of Force Majeure.
- 16.2 For purposes of this clause, "Force Majeure" means an event beyond the control of the service provider and not involving the service provider's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchase either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 16.3 If a force Majeure situation arises, the service provider shall promptly notify FOOD AND DRUGS LABORATORY, VADODARA in writing within 10 days of such conditions and the cause thereof. Unless otherwise directed by FOOD AND DRUGS LABORATORY, VADODARA in writing, the service provider shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure.

17 Limitation of Liability

17.1 In no event shall either party be liable for any indirect, incidental, consequential, special or punitive loss or damage including but not limited to loss of profits or revenue, loss of data, even if the party shall have been advised of the possibility thereof. In any case, the aggregate liability of the bidder, whatsoever and howsoever arising, whether under the contract, tort or other legal theory, shall not exceed the total charges received as per the Contract, as of the date such liability arose, from the Purchaser, with respect to the goods or services supplied under this Agreement, which gives rise to the liability.

18 Termination for Insolvency

18.1 FOOD AND DRUGS LABORATORY, VADODARA may at any time terminate the Contract by giving written notice to the Supplier / service provider, if the Supplier / service provider becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Supplier / service provider, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to FOOD AND DRUGS LABORATORY, VADODARA.

19 Termination for Convenience

- 19.1 FOOD AND DRUGS LABORATORY, VADODARA by written notice sent to the service provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for FOOD AND DRUGS LABORATORY, VADODARA's convenience, the extent to which performance of the service provider under the Contract is terminated, and the date upon which such termination becomes effective.
- 19.2 The services / software that is complete and ready for rendering / deployment within 30 days after the service provider's receipt of notice of termination shall be accepted by FOOD AND DRUGS LABORATORY, VADODARA at the Contract terms and prices. For the remaining services, FOOD AND DRUGS LABORATORY, VADODARA may elect:
 - 19.2.1 To have any portion completed and delivered at the Contract terms and prices; and/or
 - 19.2.2 To cancel the remainder and pay to the service provider an agreed amount for partially completed services / software and for services / software previously procured by the service provider.

20 Right to use defective software/equipment

20.1 If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the software/equipment proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such software/equipment until rectification of defects, errors or omissions by debugging / repair or by partial or complete replacement is made without interfering with FOOD AND DRUGS LABORATORY, VADODARA's operation.

21 Supplier / service provider Integrity

21.1 The service provider is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Contract.

22 Supplier / service provider's Obligations

- 22.1 The service provider is obliged to work closely with FOOD AND DRUGS LABORATORY, VADODARA's staff, act within its own authority and abide by directives issued by FOOD AND DRUGS LABORATORY, VADODARA.
- 22.2 The service provider will abide by the job safety measures prevalent in India and will free FOOD AND DRUGS LABORATORY, VADODARA from all demands or responsibilities arising from accidents or loss of life the cause of which is

the service provider's negligence. The service provider will pay all indemnities arising from such incidents and will not hold FOOD AND DRUGS LABORATORY, VADODARA responsible or obligated.

- 22.3 The service provider is responsible for managing the activities of its personnel or sub-contracted personnel and will hold himself responsible for any misdemeanors.
- 22.4 The service provider will treat as confidential all data and information about FOOD AND DRUGS LABORATORY, VADODARA, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of FOOD AND DRUGS LABORATORY, VADODARA.

23 Patent Rights

23.1 In the event of any claim asserted by a third party of infringement of copyright, patent, trademark or industrial design rights arising from the use of the Goods or any part thereof in FOOD AND DRUGS LABORATORY, VADODARA, the service provider shall act expeditiously to extinguish such claim. If the service provider fails to comply and FOOD AND DRUGS LABORATORY, VADODARA is required to pay compensation to a third party resulting from such infringement, the service provider shall be responsible for the compensation including all expenses, court costs and lawyer fees. FOOD AND DRUGS LABORATORY, VADODARA will give notice to the service provider of such claim, if it is made, without delay.

24 Proposed timelines for Implementation from the date of issuance of work order (4 months)

Activity	Timelines in Weeks	Deliverables
Project Initiation & Team Mobilization	Т	 Detailing of Project Plan Detailing of Resource Profile
Conceptualization, As-Is, BPR and To-be	T1= (T + 2)	 Conceptualization report (Identification of the services in consultation with food and drugs laboratory, Vadodara)
	T2= (T1+2)	 User Requirement Specifications Report As-Is report. Business Process Re-engineering Report To-Be report
Completion of Design, Development & Coding of LMS	T3= (T2+8)	 Software Requirement Specifications Report Architecture & DB design Report Deployment Plan
Testing & UAT	T 4= (T3+2)	 Test Cases Test Reports UAT Sign-off Certificate
Application Training & Handholding Support of all the modules	T5= (T4+1)	Training & Change Management report, Training Schedule / Plan, Satisfactory Training

		Completion Feedback Report
Commissioning & Go-Live	T6= (T6+1)	Certificate of successful commissioning
2 years Warranty period for Operation and Maintenance support after Go-Live	T7 = (T6+2 years)	On call support and free of cost support for the application developed

T=Date of Signing of Contract

25 Payment Schedule

Sr .No	Activity	Payment (%)
1	Conceptualization, As-Is, BPR and To-be	20% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP
2	Completion of Design, Development & Coding of application	30% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP as per Annexure A
3	Testing & UAT	20% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP as per Annexure A
4	Training of food and drugs laboratory, Vadodara officials and Handholding Support	15% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP
5	Commissioning & Go-Live	15% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP
6	2 years Warranty period for Operation and Maintenance including update / upgrade support after Go-Live	equally in each quarter, Payment will be divided into 8 quarterly installments as Successful bidder quoted in Annexure B

26 Unconditional Bid

26.1 Bidders shall not put any condition of any kind in the Technical and Financial Bid, failing which the bid shall be rejected as non-responsive.

27 No Variable Cost in Financial Bid

27.1 Bids with the variable costs / rates shall not be considered and shall be rejected as non-responsive at the discretion of FOOD AND DRUGS LABORATORY, VADODARA.

28 Resolution of Disputes

28.1 In this regard FOOD AND DRUGS LABORATORY, VADODARA doesn't go for any arbitration on dispute and FOOD AND DRUGS LABORATORY, VADODARA's decision will be final and binding on the service provider.

29 Governing Language

29.1 The contract shall be written in English language. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the same language.

30 Applicable Law

30.1 The Contract shall be interpreted in accordance with the laws of the Union of India and that of State of Gujarat.

31 Taxes and Duties

31.1 Service providers shall be entirely responsible for all taxes, duties, license fees, octroy, road permits, etc., incurred until delivery of the contracted software / service to FOOD AND DRUGS LABORATORY, VADODARA. However, GST in respect of the transaction between FOOD AND DRUGS LABORATORY, VADODARA and the service provider shall be payable extra, if so stipulated in the Notification of Award.

32 Binding Clause

32.1 All decisions taken by GIL regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

35 Notice

Any notice, request or consent required or permitted to be given or made pursuant to this contract shall be in writing. Any such notice request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the party to whom the communication is addressed, or when sent to such party at the address mentioned in the project specific Contract Agreement.

Section IV: Scope of Work

About Food & Drugs Laboratory

Food and Drugs Laboratory is situated in Vadodara, Gujarat and performs tests on Food Products, Ingredients, In-Process Samples, Food Packaging Materials for Additives, Chemical Analytes and Microorganisms and associated Environmental aspects. Food and Drugs Laboratory offers Biological Testing for Gentamicin Injectable Preparations, Gentamicin Eye or Ear Drops, Neomycin Sulfate Ointment USP, Parenteral, Pharmacopoeial Parenteral Preparations, Black Disinfectant Fluid, Ciprofloxacin Eye Drops, Diazepam Injection, Diclofenac Injection, Frusemide Injection, Norfloxacin Eye Drops, Ofloxacin Ophthalmic Solution, Ranitidine Injection, and others. It also offers Chemical Testing for Edible Oil and Fats, Food Grains Whole, Cereal & Cereal Products, Raw and Processed Fruits and Vegetables, Tea, Spices and Condiments, Whole and Powder, Chilly, Asafoetida, Cumin, Ginger Powder, Turmeric, Dhana Powder, Sugar & Sugar Products, Honey, Dairy Product and others. Food and Drugs Laboratory has been accredited with ISO/IEC 17025: 2005 by NABL.

<u>Objective:</u>

- To convert the existing desktop initiative in to the mobile application with adequate Security system in place.
- To secure sampling source data by hiding the information from those carrying out the analysis so as to provide unbiased result.
- To offer the services of LMS on the go in a very easy and convenient manner.
- To increase reliability of results of customer sample and government projects

Need of LMS:

In Laboratory, The LABORATORY INFORMATION MANAGEMENT SYSTEM has been developed for the computerization of the entire working of the Laboratory as also to secure sample source this in turn reduces the work load in book keeping. Further, Paper work is reduced and time can also be saved. Scientists cannot identified the source of sample. Thus, there is less chance of giving biased result, which becomes reliable.

The following are the details of the new activation introduced in Laboratory Management System:

- ✓ The entire system is new and a complete switch over from the manual system will be done.
- ✓ Every step/stage will be in the LABORATORY INFORMATION MANAGEMENT SYSTEM (LMS). This has reduced the administrative load on the Laboratory.

Features:

LABORATORY INFORMATION MANAGEMENT SYSTEM is an integral part of Laboratory. The feature of the e- LMS are as follows:

1. Storage of Data:-

This module stores all data pertaining to Sample Collection, Coding, Decoding and personnel engaged in the monitoring and analysis of sample. It also keeps record of sample analysis and its results parameter.

2. Report Generator:-

This module encodes all the data related to samples collected and then generates a dummy label for each and every sample. It again decodes the data of sample and generates the report.

3. Document Management:-

The system keeps the entire history of record, thus there are less chances of manipulation. Hence, the document management through LABORATORY INFORMATION MANAGEMENT SYSTEM is excellent.

- 4. Inventory and equipment Management:-This module is one type of a reminder for the user for inventory and equipment management. The software has adequate space and there is no immediate shortage of storage.
- 5. Personnel and Workload Management:-Attendance record is recorded and maintained regularly in the system. All data related to work of personnel is also recorded. Thus evaluation of personnel's work can be done by authorities at any point of time.
- 6. Ease of Operation of the LABORATORY INFORMATION MANAGEMENT SYSTEM the software is ease to operate and all office personnel can handle it.

Specifications for Laboratory Management System:

LABORATORY INFORMATION MANAGEMENT SYSTEM should have the facility to manage information and data in laboratories within single server.

LIM systems serves wide verity of purposes including operation management, Data/records management, quality control, compliance, inventory management, employee's personal information, payroll management and information sharing among laboratory's employees.

System Components:

- LMS software suites typically feature multiple components in order to provide different functions for appropriate levels of laboratory, components should include:
- Electronic Lab notebooks
- Sample management programs
- Process execution software
- Records management Software
- Applications to interface with analytical instruments or data systems
- Workflow tools
- Client tracking applications
- Best practice and compliance database 21 CFR & GMP compliance
- Resource planning (ERP) software
- Payroll management software

Inventory management software as the functions and demands of the laboratory change, the functions of the LMS may also change to include additional features such as auditing, customer relationship management (CRM), quality assurance and instrument calibration.

Data Management:

- LMS represents a comprehensive system being installed to manage samples, including:
- Receiving and tracking samples and associated data
- Assignment and scheduling of the sample into the labs workflow
- Processing associated with the sample
- Data storage related to analysis
- Approval and compilation of sample data for reporting and future use

- Reports user definable
- Simple and easy to use screen operation
- Rich text report designer
- Unlimited number of user definable reports
- Single-key operation for quick data entry
- User defined calculations and validations
- Complying data integrity for analytical data
- CSV-Computerized System Validation

Testing and process workflows supported include:

- R&D- Whether micro, chem., materials or custom testing, system set up for our tests, with custom spec and/or standard methods.
- QC- test processes include QC automatically, but also allow as hoc QC samples when need them
- Review processes with Electronic Signature Mandate as many peer or supervisory review steps as need
- Alerts/emails notify specific persons when an event is approaching, including inventory reorder, expirations, stability study checks, out-of-limit results and more.
- Object Tracking Check-in, check-out, transfer and disposal of all materials so always know where they are, who has them and their history
- Integration With instruments, or other systems
- Training and Certification tracking Stay abreast of staff training and certifications / qualifications and get notifications when they are due for more sessions / classes
- Barcodes Manage all samples / lots and inventory accurately with built-in barcode support
- Specification Management Assign specs and limits based on client, intended use, country or any other criteria.

Inventory Management:

Inventory: Manage stocks of chemicals, media, glassware, reference standards and reagents, along with their receipts / ingredients, expiration dates and more, upload MSDSs & other files/documents up to payment.

Employment Information Management:

- Employee history card
- Leave Management
- Payroll
- Medical allowance
- Travelling / DA allowances
- User definable payments

<u>Section V: Forms</u> Form No. 1 - Bid Proposal Form

Date: **Tender No:**

To Dear Sir,

Having examined the Bidding Documents including Addenda Nos. _____ (insert numbers, if any), the receipt of which is hereby duly acknowledged, we, the undersigned, offer to render "_____--"

In conformity with the said bidding documents for the same as per the technical and financial bid and such other sums as may be ascertained in accordance with the Financial Bid attached herewith and made part of this bid. We have not placed any condition for the bid on our part and agree to bind ourselves to the terms and conditions of this tender unconditionally. Any conditions placed by us elsewhere in the present bid are hereby withdrawn unconditionally.

We undertake, if our bid is accepted, to render the services in accordance with the delivery schedule which will be specified in the contract document that we will sign if the work order given to us.

If our bid is accepted, we will obtain the guarantee of a bank for the sum indicated as per tender document for the due performance of the Contract, in the form prescribed by food and drugs laboratory, Vadodara.

We agree to abide by this bid for a period of 180 (One hundred and eighty only) days after the date fixed for bid opening of the Instruction to Bidders and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

Name:

Address:

We understand that you are not bound to accept the lowest or any bid you may receive. Dated this_____day of____2016 Signature (In the capacity of)

Duly authorized to sign Bid for and on behalf of_____

Form No. 2-	Particulars	of the	Bidder's	organization

Sr. No	Particulars	Details t	to be furn	ished
1.	Details of responding company			
a)	Name			
b)	Address			
c)	Telephone		Fax	
d)	Website			
2.	Details of Contact Person			
a)	Name			
b)	Designation			
c)	Address			
d)	Telephone no.			
e)	Mobile no.			
f)	Fax no.			
g)	E-mail			
3.	Details of Authorized Signatory (p	lease attach pro	oof)	
a)	Name			
b)	Designation			
c)	Address			
d)	Telephone no.			
e)	Mobile no.			
f)	Fax no.			
g)	E-mail			
4.	Information about responding con	npany (please a	attach pro	oof)

a)	Status of company (Public Ltd. / Pvt. Ltd etc)	
b)	No. of years of operation in India	
c)	Details of Registration	Date
d)	Details of Quality Certifications	
e)	Locations and addresses of offices	

Form No. 3 - Bid Processing Fees & Earnest Money Deposit Details

Sr. No.	Item	Amount	Name of the Bank	Demand Draft
		(In Rs.)	& Branch	No.
1	Bid Processing Fees			
2	Earnest Money Deposit (E.M.D.)			

Form No. 4 - Financial strength of the bidder

Financial Year	Turnover (Rs. In Cr)	Audited Accounts uploaded (Yes/No)
2014-15		
2015-16		
2016-17		

Note: Please fill this form and upload the Audited Annual Accounts / Balance Sheet along with Profit and Loss Account for the last three financial years.

Form-5 Details of completed/ongoing Dynamic Web Applications projects (Excluding Hardware and Manpower projects) of value more than 10 lacs in the last three years.

Name of department (with address contact persons and numbers)	Brief Description of projects	Responsibility or role of the Bidder in the Project	Order value (Rs.)	Completion Date

(Please attach relevant client certificates + Work Order)

Form No. 6 Financial Bid

Financial Bid Format

Sr. No.	Description	Total Amount (Rs.)
1	Cost of Designing, Development and Deployment and Go- Live of the LABORATORY INFORMATION MANAGEMENT SYSTEM (LIMS) for Food and Drugs Laboratory, Vadodara. (Annexure A)	
2	Cost of Operations and Maintenance support including update / upgrade for two years after Go-Live (Annexure B)	
	Grand Total (Rs.)	

Note:

- **1.** No extra charge will be paid to the Firm/Company apart from the prices quoted above.
- 2. The cost of the above parts should be matched with the breakup of each component mentioned in Annexures.
- 3. GST is extra as applicable at the time of invoicing.

Signature

Date

Seal

Place

Name

Annexure A: (Line Item 1)

Sr. no.	Item Description	Total Man- month Effort	Rate per man- month	Total amount (Rs.)
		Α	В	C= A*B
1	Conceptualization, As-Is, BPR and To-			
	be, URS			
2	Design, Development & Coding			
	application			

Request for Proposal

3	Testing & UAT			
4	Training & Handholding Support			
5	Commissioning & Go-Live			
Total Amount (Rs.)				

Annexure B: (Line item 2)

Item	Man month Rate	Total Effort	Man	month	Total
A	В	С			D=B*C
1 st Year					
2 nd Year					
				Total	

• Note: example, If 5 person require for 1 Month then for one year 12*5=60 persons require for one year.

Form No. 7 Performance Bank Guarantee

(To be stamped in accordance with Stamp Act) Ref:

Bank Guarantee No. Date:

То

Name & Address of the Purchaser/Indenter

Dear Sir,

In consideration of Name & Address of the Purchaser/Indenter, Government of Gujarat, Gandhinagar (hereinafter referred to as the OWNER/PURCHASER which expression shall unless repugnant to the context or meaning thereof include successors, administrators and assigns) having awarded to M/s. having Principal Office at (hereinafter referred to as the "SELLER" which expression shall unless repugnant to the context or meaning thereof include their respective successors, administrators, executors and assigns) the supply of _by issue of Purchase Order No..... Dated issued by Gujarat Informatics Ltd. ,Gandhinagar for and on behalf of the OWNER/PURCHASER and the same having been accepted by the SELLER resulting into CONTRACT for supplies of materials/equipment's as mentioned in the said purchase order and the SELLER having agreed to provide a Contract Performance and Warranty Guarantee for faithful performance of the aforementioned contract and warranty quality to the OWNER/PURCHASER, having Head Office at (hereinafter referred to as the 'Bank' which expressly shall, unless repugnant to the context or meaning thereof include successors, administrators, executors and assigns) do hereby guarantee to undertake to pay the sum of Rs._____(Rupees_____) to the OWNER/PURCHASER on demand at any time up to____ without a reference to the SELLER. Any such demand made by the OWNER/PURCHASER on the Bank shall be conclusive and binding notwithstanding any difference between Tribunals, Arbitrator or any other authority.

The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee. OWNER/PURCHASER shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee from time to time to extend the time for performance by the SELLER of the aforementioned CONTRACT. The OWNER/ PURCHASER shall have the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the SELLER, and to exercise the same at any time in any manner, and either to enforce to forebear to enforce any covenants contained or implied, in the aforementioned CONTRACT between the OWNER/PURCHASER and the SELLER or any other course of or remedy or security available to the OWNER/PURCHASER.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHAER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PUCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and not withstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Notwithstanding anything contained herein above our liability under this Guarantee is restricted to Rs. ______ (Rupees ______) and it shall remain in force up to and including ______ and shall be extended from time to time for such period as may be desired by the SELLER on whose behalf this guarantee has been given. Dated at ______ on this ______ day of _____2016

Signed and delivered by

For & on Behalf of Name of the Bank & Branch & Its official Address

List of approved Banks:

All Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2015/508/DMO dated 27.04.2016, dated 14.06.2016 and dated 01/05/2017 issued by Finance Department or further instruction issued by Finance department time to time.

Form No. 8 Format of Earnest Money Deposit in the form of Bank Guarantee

Ref:

Bank Guarantee No. Date:

To, Director (e-governance) Gujarat Informatics Limited 8th Floor, Block -1, Udyog Bhavan, Sector - 11, Gandhinagar - 382017 Gujarat, India

Whereas ------ (here in after called "the Bidder") has submitted its bid dated ------ in response to the Tender no: XXXX for "SELECTION OF AGENCY ______-" KNOW ALL MEN by these presents that WE

having our registered office at ------

(hereinafter called "the Bank") are bound unto the ______, Gujarat Informatics Limited in the sum of ------ for which payment well and truly to be made to Gujarat Informatics Limited , the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this ------day of -------day of -------

THE CONDITIONS of this obligation are:

The E.M.D. may be forfeited:

If a Bidder withdraws its bid during the period of bid validity does not accept the correction of errors made in the tender document;

In case of a successful Bidder, if the Bidder fails:

- I. To sign the Contract as mentioned above within the time limit stipulated by purchaser or
- II. To furnish performance bank guarantee as mentioned above or
- III. If the bidder is found to be involved in fraudulent practices.
- IV. If the bidder fails to submit the copy of purchase order & acceptance thereof.

We undertake to pay to the GIL/Purchaser up to the above amount upon receipt of its first written demand, without GIL/ Purchaser having to substantiate its demand, provided that in its demand GIL/ Purchaser will specify that the amount claimed by it is due to it owing to the occurrence of any of the abovementioned conditions, specifying the occurred condition or conditions.

This guarantee will remain valid up to 9 months from the last date of bid submission. The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHAER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PUCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and not withstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities. Dated at ______ on this ______ day of _____2017.

Signed and delivered by

For & on Behalf of

Name of the Bank & Branch & Its official Address

List of approved Banks:

All Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2015/508/DMO dated 27.04.2016, dated 14.06.2016 and EMD/10/2016/328/DMO dated 01/05/2017 issued by Finance Department or further instruction issued by Finance department time to time.

Form No. 9 Self-Declaration

The ______,

Sir/Madam,

Having examined the Bidding Documents including Bid No.: ------ the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide services for -------

We undertake, if our bid is accepted, to provide ______, in accordance with the terms and conditions in the tender document.

If our bid is accepted we will obtain the guarantee of a bank for a sum equivalent to 10% of the Contract value, in the form prescribed by the purchaser.

We agree to abide by this bid for a period of 180 days after the date fixed for opening of Price Bid section under the Instruction to Bidders and shall remain binding upon us and may be accepted at any time before the expiry of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

We understand that in competing for (and if the award is made to us, in executing the above contract), we will strictly observe the laws against fraud and corruption in force in Gujarat namely Prevention of Corruption Act 1988.

We understand that you are not bound to accept the lowest or any bid you may receive.

We have not been under a declaration of ineligibility for corrupt and fraudulent practices, and / or black-listed or debarred by any of the Govt. Department or its PSU in the past 5 years, ending on 31st December 2017 in Gujarat. We have not imposed any condition in conflict with the tender condition if it is found it should be treated as withdrawn. We have not been convicted for any criminal cases(s) by any of the Govt. Department or its PSU in Gujarat regarding any supply and contracts with our firm/company. We have not breached/violated any contractual conditions so far to any of the Govt. Department or its PSU.

In case any of the above statements made by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD and / or PBG and / or cancel the award of contract

Dated this _____ day of _____2017

Signature: _____

(In the Capacity of):_____

Duly authorized to sign bid for and on behalf of

Note: This form should be signed by authorized signatory of bidder/ lead bidder in case of consortium.

Form 10 - FORMAT OF AFFIDAVIT (TO BE SUBMITTED PHYSICALLY)

(To be submitted IN ORIGINAL on Non-Judicial Stamp Paper of Rs 100/- duly attested by First Class Magistrate/ Notary public)

l/We,	,	age	years	residing	at
	in capacity of				
M/s		hereby solemnly	y affirm that		

- 1) All General Instructions, General Terms and Conditions, as well as Special Terms & Conditions laid down on all the pages of the Tender Form, have been read carefully and understood properly by me which are completely acceptable to me and I agree to abide by the same.
- 2) I / We have submitted following Certificates / Documents for T.E. as required as per General Terms & Conditions as well as Special Terms & Conditions of the tender

Sr. No.	Name of the Document
1	
2	

- 3) All the Certificates / Permissions / Documents / Permits / Affidavits are valid and current as on date and have not been withdrawn / cancelled by the issuing authority.
- 4) It is clearly and distinctly understood by me that the tender is liable to be rejected if on scrutiny at any time, any of the required Certificates / Permissions / Documents / Permits / Affidavits is / are found to be invalid / wrong / incorrect / misleading / fabricated / expired or having any defect.
- 5) I / We further undertake to produce on demand the original Certificate / Permission / Documents / Permits for verification at any stage during the processing of the tender as well as at any time asked to produce.
- 6) I / We also understand that failure to produce the documents in "Prescribed Proforma" (wherever applicable) as well as failure to give requisite information in the prescribed Proforma may result in to rejection of the tender.
- 7) My / Our firm has not been banned / debarred / black listed at least for three years (excluding the current financial year) by any Government Department / State Government / Government of India / Board / Corporation / Government Financial Institution in context to purchase procedure through tender.
- 8) I / We confirm that I / We have meticulously filled in, checked and verified the enclosed documents / certificates / permissions / permits / affidavits / information etc. from every aspect and the same are enclosed in order (i.e. in chronology) in which they are supposed to be enclosed. Page numbers are given on each submitted document. Important information in each document is "highlighted" with the help of "marker pen" as required.

- 9) The above certificates / documents are enclosed separately and not on the Proforma printed from tender document.
- 10) I / We say and submit that the Permanent Account Number (PAN) given by the Income Tax Department is ______, which is issued on the name of ______ [Kindly mention here either name of the Proprietor (in case of Proprietor Firm) or name of the tendering firn;1, whichever is applicable].

11) I / We understand that giving wrong information on oath amounts to forgery and perjury, and I/We am/are aware of the consequences thereof. In case any information provided by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD/PBG/cancel the award of contract. In this event, this office reserves the right to take legal action on me/us.

- 12) I / We have physically signed &stamped all the above documents along with copy of tender documents (page no. ---- to --).
- 13) I / We hereby confirm that all our quoted items meet or exceed the requirement and are absolutely compliment with specification mentioned in the bid document.
- 14) My / Our Company has not filed any Writ Petition, Court matter and there is no court matter filed by State Government and its Board Corporation, is pending against our company.
- 15) I / We hereby commit that we have paid all outstanding amounts of dues / taxes / cess / charges / fees with interest and penalty.
- 16) In case of breach of any tender terms and conditions or deviation from bid specification other than already specified as mentioned above, the decision of Tender Committee for disqualification will be accepted by us.

Whatever stated above is true and correct to the best of my knowledge and belief.

Date:

Stamp & Sign of the Tenderer

Place:

(Signature and seal of the Notary)