

Response to Pre-Bid Queries/ Suggestion

Bid for Selection of Agency for Supply, Installation, Commissioning and warranty & maintenance support of various Equipments for the Implementation of Video Surveillance System at various District & sub-jail on behalf of Office of the Addl. D. G. P. & Inspector General of Prisons, Gujarat State RFP.NO. GIL\Jails\Video Surveillance\2017-18 DATE: 16.09.2017

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
1	Page. No. 22	Section – 4: Technical Specification - 4.1 Indoor Fixed Dome Camera	5.WDR: True WDR >=100 db	For outdoor / indoor surveillance, there is variation in illuminance due to bright light sources. True WDR value with 120db value will render better and good quality image as compared with any normal camera with WDR feature. Request you to amend it to True WDR 120dB which is wide used and available with major brands.	No Change, As per RFP
2	Page. No. 22	Section – 4: Technical Specification - 4.1 Indoor Fixed Dome Camera	15.Camera should supplied with 32GB Micro SD/SDHC /SDXC memory card for recording	As the project includes Megapixels IP cameras & extended days of recording,requesting to add SD storage to 128GB for storage purpose. Also, the proposed camera should support Automatic failover feature wherein during network disconnection between the camera and storage device, the data stored in SD card shall be pulled back and merged with storage available in the storage device/server. Thus, kindly add clause that Camera should support Automatic failover system for storage.	No Change, As per RFP
3	Page. No. 22	Section – 4: Technical Specification - 4.1 Indoor Fixed Dome Camera	To be added	The Camera must have 3D DNR (Digital Noise Reduction),as it reduces the noise in the video stream. Thus to reduce the noise,request you to add 3D DNR feature in Indoor Fixed Dome Camera.	No Change, As per RFP
4	Page. No. 22	Section – 4: Technical Specification - 4.2 Outdoor Bullet Camera	5.WDR: True WDR >=100 db	For outdoor / indoor surveillance, there is variation in illuminance due to bright light sources. True WDR value with 120db value will render better and good quality image as compared with any normal camera with WDR feature. Request you to amend it to True WDR 120dB which is wide used and available with major brands.	No Change, As per RFP
5	Page. No. 22	Section – 4: Technical Specification - 4.2 Outdoor Bullet Camera	15.Camera should supplied with 32GB Micro SD/SDHC /SDXC memory card for recording	As the project includes Megapixels IP cameras & extended days of recording,requesting to add SD storage to 128GB for storage purpose. Also, the proposed camera should support Automatic failover feature wherein during network disconnection between the camera and storage device, the data stored in SD card shall be pulled back and merged with storage available in the storage device/server. Thus, kindly add clause that Camera should support Automatic failover system for storage.	No Change, As per RFP
6	Page. No. 22	Section – 4: Technical Specification - 4.2 Outdoor Bullet Camera	To be added	The Camera must have 3D DNR (Digital Noise Reduction),as it reduces the noise in the video stream. Thus to reduce the noise,request you to add 3D DNR feature in Outdoor Bullet Camera.	No Change, As per RFP
7	Page. No. 23	Section – 4: Technical Specification - 4.3 Outdoor PTZ Camera	1.Sensor 1/3" Progressive Scan CMOS 2 MP	The Size of the Sensor determines how much light it uses to create an image, so bigger sensor can gain more information than a smaller one and produce better images. Thus, requesting you to ammend the Sensor size from 1/3" to 1/2.8"	No Change, As per RFP
8	Page. No. 23	Section – 4: Technical Specification - 4.3 Outdoor PTZ Camera	8.WDR-True WDR 100 db or better	For outdoor / indoor surveillance, there is variation in illuminance due to bright light sources. True WDR value with 120db value will render better and good quality image as compared with any normal camera with WDR feature. Request you to amend it to True WDR 120dB which is wide used and available with major brands.	No Change, As per RFP
9	Page. No. 23	Section – 4: Technical Specification - 4.3 Outdoor PTZ Camera	To be added	The Camera must have 3D DNR (Digital Noise Reduction),as it reduces the noise in the video stream. Thus to reduce the noise,request you to add 3D DNR feature in Outdoor PTZ Camera.	No Change, As per RFP
10	Page. No.28	Section – Technical Specification 4.8 Video Wall Solution	To be added	Decoder is missing for Video Wall Solution Decoding: 8-ch 8MP@22fps, or 16-ch 5MP, or 24-ch 3MP, or 32-ch 1080P, or 64-ch 720P, or 100-ch 4CIF;Output:DVI×16, BNC×8 (HDMI, VGA output need convertor); Input:DVI×1, VGA×1	The bidder needs to consider all the items/equipment required for successful implementation and running of the entire solution as a part of the proposed Video Wall solution.
11	Page. No.28	Section – Technical Specification 4.8 Video Wall Solution	To be added for 23. Multi View Option Multiple view of portions or regions of Desktop, Multiple Application Can view from single desktop	In case of mutpal input need to display in that case we may required controller for Video wall solution it could be like	No Change, As per RFP

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12	Page. No. 27	Section – 4: Technical Specification 4.6 Server With 24TB Storage	RAID support: As per requirement/solution	Confirmation on RAID Support on SATA or SAS. We need to have clarity on RAID Support. Is it on SATA or SAS?	Please refer revised RFP
13	Page. No. 27	Section – 4: Technical Specification 4.6 Server With 24TB Storage	Monitor: 23 Inches or higher Wide LED Touch Screen, Resolution- 1920x1080, Aspect Ratio-16:9, refresh rate 5ms or better	23" WFTF Non Touch. We are requesting for non touch 23" WFTF instead of Touch Screen.	No Change, As per RFP
14	Page. No. 27	Section – 4: Technical Specification 4.6 Server With 24TB Storage	Certification:RoHS, ENERGY STAR/BEE certified at the time of bidding	ROHS Certificate only, We are requesting to consider only ROHS Certificate for Workstation.	No Change, As per RFP
15	Page. No. 28	Section – 4: Technical Specification 4.8 Video Wall Solution	Configuration - Full HD IPS LED/DLP Display, Direct LED Backlight, Display suitable for use in video wall with bezel to bezel distance not more than 3 mm	Point – 01 – Please keep Bezel to Bezel should be 3.5 MM. In Tender it is mentioned 3MM.	No Change, As per RFP
16	Page. No. 28	Section – 4: Technical Specification 4.8 Video Wall Solution	Additional	Point – 02 – Please keep BIS Certificate compulsory only.	No Change, As per RFP
17	Page. No. 28	Section – 4: Technical Specification 4.8 Video Wall Solution	Additional	Point – 03 – Don't keep Display port compulsory, technically it is not required, because connectivity will be done either through HDMI ports or DVI-D or LAN.	No Change, As per RFP
18	Page. No. 4	Eligibility Criteria - Point No. 2	The bidder should have a minimum turnover of Rs. 50 Crore in each of the last three financial years as on 31st March 2016. The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid. (Form no. E-1)	We request you to kindly ammend as Rs. 50 Crore average turnover of the last three financial years as on 31st March 2016	No Change, As per RFP
19	Page. No. 4	Eligibility Criteria - Point No. 2	The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India.	We request you kindly ammend as 1 project of minimum value of Rs. 4 crores in India during the last five years as on the bid submission date . Also, Pls clarify, Work order of IT Infrastructre / Networking with CCTV surveillance as part of it, will get consider.	No Change, As per RFP
20	Page. No. 4	Eligibility Criteria - Point No. 2	The bidder should have a minimum turnover of Rs. 50 Crore in each of the last three financial years as on 31st March 2016. The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid. (Form no. E-1)	We request you to kindly change the Turnover requirement to Rs. 40 Crore in each of the last three financial year. This clause will help us to quote and also bring more System Integrators to this tender.	No Change, As per RFP
21	Page#8	Maintenance and Support	Preventive Maintenance: The bidder shall also be responsible for performing/carrying out preventive maintenance activity at least once in a quarter which includes cleaning, dusting and upkeep of interior and exterior, realignment, configuration backup and software upgradation/update of all hardware	Cleaning and Dusting cannot be part of Preventive Maintenance. System integrator can make sure that all the system should work as per SLA. We request you to kindly remove Cleaning and Dusting from This clause since it can be part of Housekeeping and not Preventive Maintenance.	Please refer revised RFP
22	Page # 16	Payment terms	Balance 10% payment will be made in 20 equated quarterly instalments during the contract period of 5 years Delivery time line	We request you to kindly change this term. Please release 30% Payment after 90 days of FAT. We are submitting 10% of Performance Bank Guarantee for the Contract Period. By Keeping additional 10% with you and releasing every quarter is not financially viable for any System Integrator	Please refer revised RFP
23	Page # 18	Delivery time Lines	Delivery time line	Looking to the complexity and number of locations for installation, time line is very stringent. We request you to kindly Make this as T+ 180 Days or please consider Working days only.	Please refer revised RFP
24		Additional	Bill of Material	We have observed that you have asked for Server with Internal Storage, However it is recommended to have external Common storage at Each Location. As standard Practice in CCTV Setup, Each location should have external storage with different Storage capacity.	Please refer revised RFP

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25	Page no. 4	Point no 4. Eligibility Criteria	The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India. Copies of Purchase Order(s) / Contract Agreement and Certificates of Successful Completion from Customer should be submitted (Form no. E-3)	Taking into consideration size of the project, request to increase the Minimum Value of Rs.5 crores to Rs. 10 Crores.	No Change, As per RFP
26	Page no. 4	Point no. 6 Eligibility Criteria	Bidder should be ISO 9001:2013 in System Integration (Form No. E-5)	Request to amend as "Bidder should be ISO 9001:20013/ ISO 9001:2008" as most of SI has the ISO 9001:2008 certification.	Please refer revised RFP
27	Page no 16.	ARTICLE –35: PAYMENTS TERMS	No advance Payment will be made. 1 50 % payment will be made after Delivery & inspection of items as per the work order at Site(s). 2. 20 % payment will be made after successful completion of installation and Commissioning and FAT of ordered goods as per the Work Order. 3. 20 % payment will be made after successful completion of 90 days from the date of FAT and training. 4. Balance 10% payment will be made in 20 equated quarterly installments during the contract period of 5 years	Request to amend as "No advance Payment will be made. 1. 50 % payment will be made after Delivery & inspection of items as per the work order at Site(s). 2. 30 % payment will be made after successful completion of Installation and Commissioning and FAT of ordered goods as per the Work Order. 3. 10 % payment will be made after successful completion of 90 days from the date of FAT and training. 4. Balance 10% payment will be made in 20 equated quarterly installments during the contract period of 5 years	Please refer revised RFP
28	page no. 18	38.1 Delivery Timelines	1) Delivery of the ordered items as per the work order at central location (vendors warehouse at Gandhinagar/Ahmedabad - T+45 days. 2. Installation and Commissioning of hardware and software - T+90 days. 3. Installation, Testing, Commissioning, FAT and Go-Live- T+120 days	Request to amend as. 1) Delivery of the ordered items as per the work order at central location (vendors warehouse at Gandhinagar/Ahmedabad - T+60 days. 2. Installation and Commissioning of hardware and software - T+120 days. 3. Installation, Testing, Commissioning, FAT and Go-Live- T+180 days	Please refer revised RFP
29	page no. 29	Section – 4: Technical Specification	L3 Switch 24 Port (1) Min 24 Nos. 10/100/1000 BaseT ports and additional 4 nos. of free SFP Combo ports, 2 SFP Slots loaded with 1 Gbps Single Mode SFP Module	Request to remove "Combo ports" as "Combo port is not required for uplink in L3 Switch since the uplinks will be on Fiber. Even in the event of uplinks required on CAT6, Copper transceivers can be used for achieving the require functionality. GBIC modules have been replaced by SFP technology and there is no point asking for support for old technology".	Please refer Revised RFP
30	page no. 4	Section-1: Eligibility Criteria	Clause not present in the RFP Pre-Qualification for OEMs for Server	Please include OEM pre-qualification for Servers as well in the RFP: OEM for Servers should be in "Leaders" Section in the Gartner Magic Quadrant for Modular Servers 2016 and Integrated Systems 2016.	No Change, As per RFP
31	page no. 30	Section – 4: Technical Specification	L2 Switch 8 Port PoE (6) Switch should support Port-based and 802.1Q tag-based VLANs, MAC-based VLAN, Guest VLAN, Private VLAN Edge, also known as protected ports, with multiple uplinks	Request to remove "Private VLAN Edge" as Firstly, Private VLAN Edge is OEM specific and secondly, it's not having any relevance in the access switches	Please refer Revised RFP
32	page no. 30	Section – 4: Technical Specification	L2 Switch 8 Port PoE(8)The switch should support IPv6 RA-Guard, IPv6 DHCP-Guard/ DHCP Snooping, Source-Guard features.	Request to remove "IPv6 RA-Guard"	Please refer Revised RFP
33	page no. 29 and 30	Section – 4: Technical Specification	L2 Switch 8 Port PoE/ L3 Switch 24 Port. Point no. 9/ point no. 11 Should be NDPP or EAL3 certified at the time of Bidding	Request for removal of EAL3/NDPP Certification since this Certification holds relevance in Data Center Switches, ToR Switches, Distribution Switches, DMZ Switches etc. but not in case of Access Switches	Please refer Revised RFP
34	page no. 27	Section – 4: Technical Specification	Server With 24TB Storage (1) Processor: Latest Intel Xeon processor with minimum 8 core or better, 3.0 GHz or better	Request to change it to: Latest Intel Xeon E5 series processor with min. 8 cores or better with 2.1GHz clock speed or better as "Latest E5 series processors for 8-Cores configuration come with 2.1GHz clock speed or 2.2GHz clock speed. Hence, we request you to kindly make it Latest Intel Xeon E5 series processor with min. 8 cores or better with 2.1GHz clock speed or better."	Please refer Revised RFP

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35	page no. 27	Section 4.7 Monitoring Workstation	23 Inches or higher Wide LED Touch Screen, Resolution- 1920x1080, Aspect Ratio-16:9, refresh rate 5ms or better	As Touch screen LED is available with only some of the specific OEM Request to change from Wide LED Touch Screen to Wide LED Non Touch Screen or allowed to quote the touch screen or different OEM (Make)	No Change, As per RFP
36	page no 25,27,	4.5 Video Management Software, SR. no 6, 23	<p>6. Video Exports with VMS's Native Format along with Watermark and Encrypted with SSL / TSL technology, one can protect the video tampering and prove that the video is not tampered</p> <p>23. The VMS recorders should be able to connect via a secure connection using authentication and encryption</p> <ul style="list-style-type: none"> o Authentication user and password credentials o Encryption 128/256 Bit encryption Techniques - The VMS recorder should be able to connect via a secure HTTPS connection to its associated edge devices (IP cameras & encoders) - The VMS management database connection should be encrypted using 128/ 256 bit encryption <p>The VMS should encrypt the exported file format using password protection</p>	<p>Point 6 and point 23 are contradictory to each other.</p> <p>Point 23.-- Bit encryptions are better than using password as after encryption there's decryption also so password protection is not much significant in this case.</p> <p>We recommend the exported video to be watermarked and 256 bit encrypted.</p>	Please refer revised RFP
37	page no 25,27,	4.5 Video Management Software	<p>Various server based Analytics can be added and used to get automatic alerts:</p> <p>1) Perimeter intrusion detection 2) Trip wire 3) Object left 4) Object tracking</p> <p>5) 3D Calibration: The video analytics shall have an easy to use 3D calibration tool where 3D calibration objects are matched to the actual camera viewing scene. The calibration parameters include camera height, camera viewing angle and camera tilt angle</p>	<p>To be added,</p> <p>Using below server based video analytics we can get various alerts centrally and can manage on server side, i.if unauthorized person goes out and comes inside or be in near to perimeter then analytics gives alarms to the authority to take necessary actions. ii. Tripwire can count persons on gates.</p> <p>iii. Unknown bag left for particular time can give alerts iv. object can be tracked</p> <p>v. using 3D calibration we get actual view of camera and reduce false alarms.</p>	No Change, As per RFP
38	page no 25,27,	4.5 Video Management Software	The VMS OEM shall be Microsoft Gold Certified Partner for enhanced experience	This reduce the software compatibility issues with server. As all servers are asked with Microsoft Server Operating System.	No Change, As per RFP
39	page no 25,27,	4.5 Video Management Software	The VMS OEM shall be camera Make Independent, third party Software supporting ONVIF Profile S and shall be at least contributor Level as per ONVIF Website.	Successfully implimented various projects,accepted globally VMS OEMs can give value to the project. Any onvif supported VMS can use Any Onvif supported Cameras. No dependency on Camera make and Model.	No Change, As per RFP
40	Point No.6 page no 4	Section 1 Eligibility Criteria	Bidder should be ISO 9001:2008 onwards in System Integration	ISO 9001 certification has version released in 2008. Hence request you to change this to ISO 9001:2008 to allow maximum participation	Please refer revised RFP
41	page no 18	Article 37: SLA & Penalty	<p>Article 37: SLA & Penalty</p> <p>b) Operational Penalties III. PENALTY FOR DELAY IN REPAIR/REPLACEMENT OF FAULTY MATERIAL The Successful Bidder shall be responsible for maintaining the desired performance and availability of the system/services. Successful Bidder should ensure the prompt service support for the entire project duration. If any complain is made or auto alarm/instances is generated by the system for non-availability of the items., then it has to attended to within 4 hours from the time of complaint raised/auto alarm.</p>	4 hours is very strict for repair/replacement of faulty material. It would be fair to allow attendance to issue within 4 hours & have 24-48 hours to repair/replacement.	Please refer revised RFP
42	Page no 18	Article 38 Project Implementations	<p>Article 38 Project Implementations</p> <p>38.1 Delivery Timelines</p> <p>3 Installation and Commissioning of hardware and software T+ 165 days</p>	Implementation includes ~1800 cameras & hence only 45 days post supply deadline is a tough timeline. 120 days of implementation after supply would be enough time to execute the project	Please refer revised RFP
43	Page no 33	Section 1 Price Bid Format	Section 5: Price Bid Format The L1 Shall be calculated as L1 Price = {Sum Total of all the line Items i.e. Item no.1 to 5 and 7 to 22 of the price Bid} + (100 X Total Cost of Item no. 6 of the Price Bid), without Taxes	Why is 100X Total Cost of Item 6 is considered? Please clarify	It has been clarified during the pre-bid meeting
44	Page no 41	Section 8: Annexure	Technical Specifications for the listed products is not provided. But compliance is asked for. Please clarify	Technical Specifications for the listed products is not provided. But compliance is asked for. Please clarify	As per RFP
45	Page no 32	Section 5: Price Bid Format	Section 5: Price Bid Format 6 Core Single Mode Fiber Cables with all required accessories, laying as per the scope of work, functional and technical requirement of the RFP	Please provide details on all required accessories	All type of accessories required for laying of Fibre confirming compliance to the industry best practices

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46	Page no 32	Section 5: Price Bid Format	Section 5: Price Bid Format 19.CAT-6 Cables with all required accessories , laying as per the scope of work, patch cables functional and technical requirement of the RFP	Please provide details on all required accessories	All type of accessories required for UTP/CAT6 cable confirming compliance to the industry best practices
47		General Query - 1		Request you to add a redundant L3 switch to the BOQ If you could please provide a high-level network diagram in order to understand the connectivity into the L3 switch	No Change, As per RFP
48		General Query - 1		Could you please provide clarity on the recording resolution & frames.	As per RFP
49	Page No. 24	4.4 UPS 3 KVA with 1 Hour Backup	Output Voltage :220/230/240 VAC +/- 5%	For Online UPS, +/-1% regulation is desired as +/-5% regulation is for Line Interactive types of UPS	Please refer revised RFP
50	Page No. 24	4.4 UPS 3 KVA with 1 Hour Backup	Battery Backup :60 min backup on Full Load	We suggest to specify min 4800VAH for 60 min backup as in previous GIL Tenders for 3KVA Online UPS.	No Change, As per RFP
51	Page No. 31	4.14 UPS 600VA	Output Voltage:180VAC - 230VAC	180-230 VAC is too narrow range and not workable in practical aspects. We suggest to keep 180-255 VAC range on Avr mode as mentioned in previous GIL RFP like RC.	Please refer revised RFP
52	Page No. 31	4.14 UPS 600VA	Voltage Regulation +/-5% (or better)	We suggest to keep +/-8% on Battery mode as mentioned in GIL RC Specifications.	Please refer revised RFP
53	Page No. 31	4.14 UPS 600VA	Battery Backup : Minimum backup of 15 Minutes	We suggest to specify 84VAH as mentioned in GIL RC specifications.	No Change, As per RFP
54	Page No. 31	4.14 UPS 600VA	Operating Temperature: 0 to 40 Degree Celsius	Temperature above 40 Deg C is common so We suggest to keep 0-45 Degree Celsius.	No Change, As per RFP
55	Page No. 31	4.14 UPS 600VA	Battery make: Exide/Quanta/CSB/Panasonic /Yuasa(Battery Sr. No on OEM Letter Head with Warranty Assurance of 1 years)	Battery Make not mentioned. We suggest to mention battery makes as mentioned in GIL RC specifications.	No Change, As per RFP
56	Page No. 31	4.14 UPS 600VA	Minimum Battery AH :600 VA UPS – 84 VAH – 15 minutes Battery Back Up	Battery VAH not mentioned. We suggest to mention battery makes as mentioned in GIL RC specifications.	No Change, As per RFP
57	Page No. 31	4.14 UPS 600VA	Battery Replacement :The successful bidder has to replace the UPS battery every 2 years for uninterrupted and smooth operations. OEM should confirm battery replacement in UPS at the end of 2nd year and 4th year respectively.	this clause is mentioned for 3KVA Online UPS but not mentioned for 600VA UPS. We need clarity whether the same is applicable to 600Va UPS also?	Not Applicable, As per RFP
58	Page no. 22 of 42,	4.1 Indoor Fixed Dome Cameras & 4.2 Outdoor Bullet Camera	Protocol Support: IPv4, IPv6,	For Fixed dome & bullet camera tender asked for ipv4 & IPV6 support, but PTZ camera asked in the tender has mentioned IPV4/IPV6 Request you to change dome & Bullet cameras specs as per PTZ camera only.	Please refer revised RFP
59	Page 23/ 42,	point no: 4.3 Outdoor PTZ Camera	Optical Zoom 20X or better	Request you to change it to 30X to make it more competitive & it will also give it more coverage & allow more OEM's to join in..	No Change, As per RFP
60	Page 23/ 42,	point no: Presets	Presets Minimum 50 Preset Points	Suggest to change it to min 250 presets to have more programmable option.	No Change, As per RFP
61	Page No 29	4.11 L3 Switch 24 Port	Min 24 Nos. 10/100/1000 BaseT ports and additional 4 nos. of free SFP Combo ports, 2 SFP Slots loaded with 1 Gbps Single Mode SFP Module	Request to change the 1G uplink to 10G uplink This will ensure more better bandwidth to the surveillance solution offering	No Change, As per RFP
62	Page No 29	4.11 L3 Switch 24 Port	Min 24 Nos. 10/100/1000 BaseT ports and additional 4 nos. of free SFP Combo ports, 2 SFP Slots loaded with 1 Gbps Single Mode SFP Module	Request to change 24 nos 10/100/1000base baseT port to 24 1G/10G switch to have server and storage connectivity on 10G for improved performance and realtime data capturing	No Change, As per RFP
63	Page No 29	4.11 L3 Switch 24 Port	Should support minimum 8000 MAC address entries	Request to change this to 32K MAC address entires to allow all major OEM to participate, and to offer the latest nexgeneration of switching hardware of enterprise class	No Change, As per RFP
64	Page No 30	4.11 L3 Switch 24 Port	Should have redundant power supply and FAN	request for Internal hotswappable Power Supply and FAN with front to back aircooling, to allow all major OEM to participate, and to offer the latest nexgeneration of switching hardware of enterprise class	No Change, As per RFP
65	Page No 30	4.11 L3 Switch 24 Port	Should have a dedicated OOB Management port using CLI(SSH), WebUI (SSL), SNMP (V1, V2, V3), TFTP, etc.	Request to make the WEB management(SSL) as optional features as due to Denial of service and OS attacks most OEM are removing this feature from the feature offering. Security compliance	Please refer revised RFP

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66	Page No 30	4.11 L3 Switch 24 Port	Should be NDPP or EAL3 certified at the time of Bidding	Should be NDPP or EAL3 or PCI-DSS certified at the time of Bidding Request to remove this feature as per the government initiative to allow Make in India initiative	Please refer revised RFP
67	Page No 30	4.11 L3 Switch 24 Port	Should have redundant power supply and FAN	request for Internal hotswappable Power Supply and FAN with front to back aircooling. to allow all major OEM to participate, and to offer the latest nexgeneration of switching hardware of enterprise class, most traditional old switches support side by side airflow	No Change, As per RFP
68	Page No 30	4.11 L3 Switch 24 Port	Additional point	Request to add 4K Vlans ID support with 4K Active Vlans to allow all major OEM to participate, and to offer the latest nexgeneration of switching hardware of enterprise class	No Change, As per RFP
69	Page No 30	4.11 L3 Switch 24 Port	Additional point	Support Open Flow, EEE Certified products Software Defined network is the latest offering from all major OEM, which will benefit the customer to get the latest product portfolio.	Please refer revised RFP
70	Page No 30	4.12 L2 Switch 8 Port PoE	Should have minimum switching capacity of 8 Gbps. All ports on the switch should work on line rate	Should have minimum switching capacity of 20 Gbps. All ports on the switch should work on line rate 8 Gbps is a blocking architecture, considering 8 x 1G ports with 2 x 1G SFP uplink total ports on the switch are 10. each port in full duplex will require 20Gbps of switching capacity. 8 Gbps will not offer line rate performance	No Change, As per RFP
71	Page No 30	4.12 L2 Switch 8 Port PoE	Should be NDPP or EAL3 certified at the time of Bidding	Should be NDPP or EAL3 or PCI-DSS certified at the time of Bidding Request to remove this feature as per the government initiative to allow Make in India initiative	Please refer revised RFP
72	Page No 30	4.12 L2 Switch 8 Port PoE	Additional point	Request to add 4K Vlans ID support with 256K Active Vlans to allow all major OEM to participate, and to offer the latest nexgeneration of switching hardware of enterprise class	No Change, As per RFP
73	Page No 30	4.12 L2 Switch 8 Port PoE	Additional point	Support Open Flow, EEE Certified products Software Defined network is the latest offering from all major OEM, which will benefit the customer to get the latest product portfolio.	Please refer revised RFP
74	Page No 30	4.12 L2 Switch 8 Port PoE	Additional point	Request to change this to 16K MAC address entires to offer the latest nexgeneration of switching hardware of enterprise class	No Change, As per RFP
75	Page No 30	4.12 L2 Switch 8 Port PoE	Additional point	Support front to back air cooling to offer the latest nexgeneration of switching hardware of enterprise class	No Change, As per RFP
76	Page No 30	4.12 L2 Switch 8 Port PoE	Switch should have minimum 8 No's of 10/100/1000 Base-Tx PoE ports (Duplex, Full, Half) and 2 nos' of SFP ports (2 SFP Slots loaded with 1 Gbps Single Mode SFP Module). Switch PoE power rating should sufficient to support the cameras to be connected	Request to change the 8 port switch to 24 port switch for want of more POE/POE+ power Please document the POE power required for the switch per port based on the camera power budget required and document the same to the customer. 8 port switches don't support large POE budget, hence request to change the specification from 8 port POE switch to 24 Port switch.	No Change, As per RFP
77	Page No 30	4.12 L2 Switch 8 Port PoE	Switch should have minimum 8 No's of 10/100/1000 Base-Tx PoE ports (Duplex, Full, Half) and 2 nos' of SFP ports (2 SFP Slots loaded with 1 Gbps Single Mode SFP Module). Switch PoE power rating should sufficient to support the cameras to be connected	Request to change the uplink from 1GB SFP to 10G SFP+ This will offer a better higher bandwidth to capture images better at the same price	No Change, As per RFP
78	Page No 30	4.12 L2 Switch 8 Port PoE	Switch should have minimum 8 No's of 10/100/1000 Base-Tx PoE ports (Duplex, Full, Half) and 2 nos' of SFP ports (2 SFP Slots loaded with 1 Gbps Single Mode SFP Module). Switch PoE power rating should sufficient to support the cameras to be connected	the switch to have internal PSU of minimum 1000 watts and scalable to offer more POE power in future using additional power supply unit. his will ensure investment protection on the invested switch and offer future HD / Nigh vision camera higher power requiriements.	No Change, As per RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
79	Page No 30	4.6 Server With 24TB Storage	Processor: Latest Intel Xeon processor with minimum 8 core or better, 3.0 GHz or better	Request you to mention Intel's Latest generation processor Skylake with Min. 8 Core or better and with 3 GHz and above. As currently Intel is on transformation of Old Generation Processor which is E5-26xx v4 Series hence request to change and mention clearly Skylake Processor to have new technology for IT Infra	No Change, As per RFP
80	Page No 30	4.6 Server With 24TB Storage	Internal Storage: 2*300GB or more 10K SAS drives 24 TB -7.2K Drive	Request you to please confirm 24TB is Raw Capacity or Usable Capacity.	Please refer Revised RFP
81	Page Nos. 29	4.11 L3 Switch 24 Port	1. Min 24 Nos. 10/100/1000 BaseT ports and additional 4 nos. of free SFP Combo ports, 2 SFP Slots loaded with 1 Gbps Single Mode SFP Module	1. Min 24 Nos. 10/100/1000 BaseT ports and additional 4 nos. of free SFP ports, 2 SFP Slots loaded with 1 Gbps Single Mode SFP Module Most OEM will provide max 24 port Base-T count. Additional Uplink port are Fiber port. To allow us in bid, requesting to consider it common with 24 port 1000Base-T and Additional 4. nos. fiber port count.	Please refer revised RFP
82	Page Nos. 30	4.11 L3 Switch 24 Port	10. Should support AAA features using TACACS+, Radius, LDAP, etc.	10. Should support AAA features using TACACS+, Radius/LDAP, etc. Radius and LDAP protocol are two commonly used protocols for authenticating and authorizing users. RADIUS also supports more complex forms of authentication, such as EAP and it also support accounting. However, LDAP does not directly support user accounting.	Please refer revised RFP
83	Page Nos. 30	4.11 L3 Switch 24 Port	11. Should be NDPP or EAL3 certified at the time of Bidding	Remove NDPP and EAL 3 certificate is mainly relevant for requirement of US government. This certificate is relevant to Gateway level devices. Switches will always be part of local area network connected behind Gateway router or Firewall. Hence inclusion of this clause will not do any value add in performance and functionality.	Please refer Revised RFP
84	Page Nos. 30	4.12 L2 Switch 8 Port PoE	9. Should be NDPP or EAL3 certified at the time of Bidding	Remove NDPP and EAL 3 certificate is mainly relevant for requirement of US government. This certificate is relevant to Gateway level devices. Switches will always be part of local area network connected behind Gateway router or Firewall. Hence inclusion of this clause will not do any value add in performance and functionality.	Please refer Revised RFP
85	Page No 4	Eligibility Criteria, Page 4, Point 4	The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India.	As per CVC guideliens, the PQ for experience is as follows, I)Experience of having successfully completed similar works during last 7 years ending last day of month previous to the one in which applications are invited should be either of the following: - a. Three similar completed works costing not less than the amount equal to 40% of the estimated cost. or b. Two similar completed works costing not less than the amount equal to 50% of the estimated cost. or c. One similar completed work costing not less than the amount equal to 80% of the estimated cost.	No Change, As per RFP
86	Page No 4	Eligibility Criteria, Page 4, Point 4	The OEM /IP CCTV Camera Product Company should have an installation base in a single project in India containing minimum 500 IP CCTV Cameras (of quoted camera brand) OR 2 projects containing minimum 250 IP CCTV Cameras (of quoted camera brand). Copies of Purchase Order(s) / Contract Agreement and Certificates of Successful Completion from Customer should be submitted.	We request you to kindly add - The OEM /IP CCTV Camera Product Company should have an installation base in a single project in India containing minimum 1478 IP CCTV Cameras (of quoted camera brand) OR 2 projects containing minimum 924 IP CCTV Cameras (of quoted camera brand). Copies of Purchase Order(s) / Contract Agreement and Certificates of Successful Completion from Customer should be submitted. As total number of camera as per BOQ is 1848 Nos.	No Change, As per RFP
87	Page No 4	Eligibility Criteria, Page 4, Point 7	Bidder should not be blacklisted by any Ministry of Government of India or by Government of any other State in India or by Government of Gujarat or any of the Government PSUs at the time of bidding.	We request you to modify the clause i.e, Bidder and OEM should not be blacklisted by any Ministry of Government of India or by Government of any other State in India or by Government of Gujarat or any of the Government PSUs at the time of bidding.	No Change, As per RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
88	Page No 4	Eligibility Criteria, Page 4, Point 7	New Clause	MAC address of IP camera must be registered in name of OEM. This is to avoid OEM's taking chinese cameras and branding them for tender specific requirements.	Agreed, Mac Address of IP Camera should be registered in the name of the OEM.
89	Page No 4	Eligibility Criteria, Page 4, Point 7	New Clause	Quoted model should have been launched atleast 3 months before date of tender. This is to avoid OEM's taking chinese cameras and branding them for tender specific requirements.	No Change, As per RFP
90	Page No 4	Eligibility Criteria, Page 4, Point 7	New Clause	Model quoted by OEM should have been listed in ONVIF website atleast 3 months before date of tender. This is to avoid OEM's taking chinese cameras and branding them for tender specific requirements.	No Change, As per RFP
91	Page No 4	Eligibility Criteria, Page 4, Point 2	New Clause	Request you to include OEM(s) whose products have been offered in the bid should have a minimum turnover of INR 50 crores for OEMs supplying Camera, Switch, IT hardware (storage and server) in last 3 financial years. Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid. (Form no. E-1). Request you to select OEM having financial eligibility to support the products for 7 years.	No Change, As per RFP
92		Eligibility Criteria of OEM / CCTV Camera Product Company, Page No 4	point No. 8.3	OEM must be in top 10 list of latest IHS report for network security camera category in addition to the point mentioned in clause no. 8.3 for OEM in networking equipment's. As in this 30-40% value of project is of Camera's so its very critical component.	No Change, As per RFP
93	Page no 16	Eligibility Criteria, Page 16	DELIVERIES AND INSTALLATION / IMPLEMENTATION	Kindly clarify whether delivery and installation period is 120 days or 90 days as there is contradiction with Article 38 -page no. 18.	Please refer revised RFP
94	Page no 6	System Training, Page 6	This deployed resource should be present during the normal office hour. However, if required he shall remain present beyond office hours as per the requirement of the Office	Pls. clarify, 1) How many resources per shift per jail 2) How many resource per Jail. 3) Is the resource required for warranty period of 5 years. 4) Should the resource be on the company payroll.	1,2,3.) The No. of resources to be deployed shall depend on the actual SITE wise requirement, the same shall be communicated to the successful bidder. Also the payment shall be made accordingly, as per as per the man/Month Rate discovered under the price Bid 4.) The bidder will to adhere and comply to all statutory Compliances as specified by GoI/GoG.
95	Page no 33	Price Bid, Page 33	The L1 Shall be calculated as L1 Price = (Sum Total of all the line Items i.e. Item no.1 to 5 and 7 to 22 of the price Bid) + (100 X Total Cost of Item no. 6 of the Price Bid),	Pls. clarify. Calculation not clear for software license as UOM is nos. for software.	It has been clarified during the pre-bid meeting
96	page no 7	Structured Cabling work (OFC, CAT 6), Page 7	OFC should be of TEC approved make only.	Pls. provide the list of approved makes.	As per RFP
97	Page no 5	Section - 2, Page 5	Unit cost is required to be offered for all the items as requested with 5 (Five) year warranty. All equipment including material to be installed by the Bidder shall be new and the product should not be declared end of support for 7 (seven) years and end of production for the next 2 (Two) years by the OEM's. A certificate to that effect should be furnished from OEM on its letter head confirming the same	Request you to include OEM(s) whose products have been offered in the bid should have a minimum turnover of INR 100 crores for OEMs supplying Camera, Switch, IT hardware (storage and server) in last 3 financial years. Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid. (Form no. E-1). OEM commitment to project and supplied products is critical. Request you to select OEM having financial capability to support the products for 7 years.	No Change, As per RFP
98	Page Nos. 29	L3 Switch 24 Port	Should support dynamic routing protocols like static route, OSPF, RIP, BGP, Multicast, PIM (v1, v2), IGMP (v1, v2, v3) from day one for both IPv4 and IPv6.	kindly confirm OSPF and BGP protocol require in this layer 3 switches	Yes. Please refer revised RFP
99	page no 30	4.11 Page No 30, L3 Switch 24 Port	Should be NDPP or EAL3 certified at the time of Bidding	Is this mandatory certification to comply?	Please refer revised RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
100	page no 30	4.11 Page No 30, L3 Switch 24 Port	Should support protocols like MSTP, STP, RSTP, dot1q VLAN -tagging, LACP, NTP	You can also include G.8032 or equivalent ring protection technology with Sub 50Ms convergence time	No Change, As per RFP
101	page no 30	4.12 L2 Switch 8 Port PoE, page no. 30	Switch should have minimum 8 No's of 10/100/1000 Base-Tx PoE ports (Duplex, Full, Half) and 2 nos' of SFP ports (2 SFP Slots loaded with 1 Gbps Single Mode SFP Module). Switch PoE power rating should sufficient to support the cameras to be connected	You may need to connect cameras at outdoor and rugged environments, rugged/industrial ethernet switch would be the right choice for this requirement. Pls change accordingly if required Also, what is the PoE budget (in watts) and per port PoE power requirements? Please clarify	No Change, As per RFP
102	page no 30	4.12 L2 Switch 8 Port PoE, page no. 30	It shall support IEEE 802.1s Multiple Spanning Tree Protocol and provide legacy support for IEEE 802.1d STP and IEEE 802.1w RSTP or equivalent technology and static routes.	You can also include G.8032 or equivalent ring protection technology with Sub 50Ms convergence time	No Change, As per RFP
103	page no 30	4.12 L2 Switch 8 Port PoE, page no. 30	Should be NDPP or EAL3 certified at the time of Bidding	Is this mandatory certification to comply?	Please refer revised RFP
104		VMS- New Feature	VMS Security	Important for high-risk installations with cybersecurity concerns, We propose that VMS's recording server database shall support SHA-2 for digital signing.	No Change, As per RFP
105	Page No 27	VMS Page no 27	VMS Security	Important for high-risk installations with cybersecurity concerns, We propose the VMS's recording server database shall support AES 256 bit for encryption. AES 256 bit encryption to be considered highest level of security and its impossible to decode data.	Please refer revised RFP
106		VMS- New Feature	VMS Security	We propose to have Dual authentication for client and Management center . Dual Authentication offers an additional level of system security for customers operating highsecurity installations. The dual authentication only grants a user access to the system when a second user (for example a supervisor) has confirmed the login with a successful authorization by the second user	No Change, As per RFP
107		VMS- New Feature	VMS Security	We propose to have Kerberos (RFC 3244) security authentication protocol to communicate. Kerberos that offers a more secure way to authenticate users. Kerberos builds on symmetric key cryptography and requires a trusted third party.	No Change, As per RFP
108		VMS- New Feature	VMS Security	To protect the VMS system from attacks via the remote web and mobile interfaces, We propose to apply a two step verification process for users accessing the VMS system via the Web Client or the Mobile application. In addition to the normal username and password based verification, with two-step verification the VMS system sends a random one-time code to the user via email or SMS. The user is only permitted access to the system if the correct one-time access code is provided.	No Change, As per RFP
109		VMS- New Feature	VMS Security	Schedule based Log in.- VMS shall support shedule base login A user shall not be able to log in beyond the defined time slot as configured in system	No Change, As per RFP
110		VMS- New Feature	VMS	We propose VMS shall support for both IPv4 and IPv6 addressing considering future scope	No Change, As per RFP
111		VMS- New Feature	VMS -Client	As per tender H.265 based camera has been asked. H.265 based video stream rendering require Good CPU and Grpahics card for smooth rendering and VMS client shall support to use graphics card. We propose VMS client should support Hardware Acceleration feature by using the GPU for video decoding to bring down the CPU utilisation and support more number of cameras on any given workstation with smooth viewing.	No Change, As per RFP
112		VMS- New Feature	VMS -Client	VMS Client software should be able to overlay the following information on every video panel: 1. FPS 2. Codec info 3. Resolution 4. Multi-cast status 5. Hardware Acceleration Status 6. Lost Frames 7. Motion Detected 8. Camera nomenclature (Camera name, Location etc.) This information is useful to user	No Change, As per RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
113		VMS- New Feature	VMS-Client	VMS shall support web based client which can be viewed from any web browser like Mozilla,Chrome,IE,Safari	No Change, As per RFP
114		VMS- New Feature	VMS -Alarm	The alarm support shall allow for continuous monitoring of the operational status and event-triggered alarms from servers, cameras and other devices VMS should be capable to raise alarm in the following cases: 1. Storage Disconnection / Unavailability 2. Camera video loss 3. Recording Server Unavailability	No Change, As per RFP
115		VMS- New Feature	VMS-Map	VMS shall support Built-in map and online map function in the client viewer shall provide an intuitive overview of the system and shall offer integrated access to all system components. It shall be possible to use any number of layered maps, and it shall be possible to easily drag-and-drop and point-and-click definition of cameras, servers, microphones, speakers, I/O devices, hot-zones, and PTZ camera presets.	No Change, As per RFP
116		VMS- New Feature	Edge Recording and Backfill	The VMS shall support edge recording of video on SD card inside the camera in case of network connectivity between camera and VMS is down. The VMS shall support restoration of edge recorded video in the VMS storage once the network connectivity between camera and VMS is up. VMS Client timeline shall be able to specifically designate any pending recording patches which are being fetched / yet to be fetched from the camera SD card	Please refer revised RFP
117		VMS- New Feature	Extend retention time for flag data	VMS shall support to extend the retention period for important video recording which is flagged by officails for evidence by overriding normal video retention	No Change, As per RFP
118		VMS- New Feature	Failover Recording	The VMS shall support Primary and Failover Recording Servers allowing N:1 to N:N Redundancy.	No Change, As per RFP
119		VMS- New Feature	ONVIF and PSIA	The VMS shall support ONVIF S profile & PSIA and integrate all cameras supporting ONVIF S & PSIA profile. VMS shall be listed on ONVIF website.	No Change, As per RFP
120		VMS- New Feature	Device Support	VMS shall already support IP cameras from at least fifty (50) major vendors using API level integration. Bidders shall clearly list in their proposal the brands and models already integrated into VMS	No Change, As per RFP
121	Page no 27	Server With 24TB Storage, Page no. 27	Processor - Latest Intel Xeon processor with minimum 8 core or better, 3.0 GHz or better	a) Please clarify on number of processor required per server. b) If the requirement is for more than 1 processor per server than please clarify if each processor should have minimum 8 cores.	1.) Please refer revised RFP . 2.) This is the minimum required specification, However the bidder will have to take into consideration the actual requirement for the successful implementation of the project and adherence to the SLA's
122	Page no 27	Server With 24TB Storage, Page no. 27	Processor - Latest Intel Xeon processor with minimum 8 core or better, 3.0 GHz or better	Tender specs mentions processor speed as minimum 3.0 GHz and this will call for high end Intel XEON processor. With the current generation Intel Xeon E5 V4 series processor, you can achieve excellent price to performance with Intel® Xeon® Processor E5-2640 v4. Xeon E5-2640 is a 2.40 GHz processor with 10 cores and Cache is 25 MB SmartCache. Request you to kindly change it to Intel Xeon E5 V4 series processor.	Please refer revised RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
123		Monitoring Workstation	Monitor - 23 Inches or higher Wide LED Touch Screen, Resolution- 1920x1080, Aspect Ratio-16:9, refresh rate 5ms or better	Workstation specification mentions the requirement of graphic card with 3 monitor support. Please confirm as to how many monitors are to be considered for each Workstation (Qty).	Please refer revised RFP
124	Page No. 23	Outdoor PTZ Camera	Optical Zoom - 20X or better	Most of all Top OEM's manufacture 30x FHD PTZ Camera, furthermore 30x will cover longer distance irrespective of change in price compare to 20x. Request you to keep for 30x FHD PTZ Camera with 4.5 - 135mm Lens in Tender	No Change, As per RFP
125	Page No. 23	Outdoor PTZ Camera	IR Distance - Internal/ External with min 100 meters coverage	Genrally PTZ Camera identify faces upto 150 Meters without any issue, request you to kindly keep IR Distance is minimum 150 meters to detect face in night at a distace of 150 meters.	No Change, As per RFP
126	Page No. 23	Outdoor PTZ Camera	Manual Control Speed - Pan: 0.1° ~120° /s; Tilt: 0.1° ~120° /s	Tender specs is vendor specific. Kindly keep common as Manual Control Speed - Pan: 0.1° ~100° /s; Tilt: 0.1° ~100° /s	Please refer revised RFP
127	Page No. 23	Outdoor PTZ Camera	Preset Speed - Pan: 240° /s; Tilt: 200° /s	Tender specs is vendor specific. Kindly keep common as Preset Speed - Pan: 100° /s; Tilt: 100° /s	Please refer revised RFP
128	Page No. 27	Server With 24TB Storage	Point No. 3 - Internal Storage	We request you to kindly add- For maintaining minimum throughput minimum 4*600GB 15K SAS Drive on RAID 10 should be there for Live Recording.	Please refer revised RFP
129	Page # 16	Payment Terms: Article 35,	35.2- 50% Payment will be made after delivery & inspection of items as per the work order at Site. 35.3- 20% payment will be made after successful completion installation & commission and FAT of ordered goods as per work order. 35.4- 20% payment will be made after successful completion of 90 days from the date of FAT & Training. 35.5-10% payment will be made in 20 quarterly installments during the contract period of 5 years.	Payment Terms: -80 %Payment will be made after delivery & inspection of items as per the work order at Site. -10 % payment will be made after successful completion installation & commission, FAT & training of ordered goods as per work order. -10% payment will be made in 20 quarterly installments during the contract period of 5 years. we request you to amend the payment clause as this will give more bidders to get the approval to bid create more competitive scenario. Bidders have to pay 100% to their respective OEM against the invoice of ordered goods. Bidders are going to submit the 10 % Performance Bank Guarantee and 10% payment will be made in 20 quarterly installments during the contract period of 5 years then we fail to understand to hold the 50 % payment of bidders.	Please refer revised RFP
130		Additional Clause:		We request you to add the following point: Registered in China, Hong Kong & Republic of China (ROC) Original Equipment Manufacturer (OEM) products are not allowed. In recent bid for Gujarat High Court, it is mention that any OEM who are Registered in China, Hong Kong & Republic of China (ROC) Original Equipment Manufacturer (OEM) products will not be allowed.	Please refer Revised RFP
131	Pg6/42			9. Bidder is required to provide video management software along with the required licenses for viewing of all the cameras. Required licenses will be procured centrally however VMS along with its licenses will deployed and installed based on the actual the requirement of each SITE. Need clarity on requirement. Is requirement of Centralized VMS & individual standalone VMS at every Jail location?	1) The procurement of VMS license is being done centrally through this RFP. 2) Deployment will be standalone VMS at every Jail Locations using the license procured as above.
132	Pg25/42	4.5 Video Management Software	Recording & Transfer : - Should support video cum audio recording - shall support automatic failover for recording	Assume this are feature which should be available in VMS & implementation of same is not require in current scope. Please confirm whether you require this facility or software should have this feature.	Proposed VMS should have these features and this facility is required from day1
133				Qty of underground cabling. Also require qty of soft soil & hard soil.	As per RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
134	Page No. 27	Server with 24TB Storage	Latest Intel Xeon processor with minimum 8 core or better, 3.0 GHz or better	Why is 3Ghz required? Lower clock speed CPU will suffice the requirement Lower clock speed cpu will consume less power, produce lesser heat and not compromise on performance for VMS software.	Please refer revised RFP
135	Page No. 27	2*300GB or more 10K SAS drives 24 TB –7.2K Drive		Please specify RAID type and expandability This will help us choose the appropriate card	Please refer revised RFP
136	Page No. 27	2 X 1Gb ports for providing Ethernet connectivity		As per this bandwidth this will not be sufficient for server + storage connectivity. We suggest for 10G connectivity	No Change, As per RFP
137	30	4.11 L3 Switch 24 Port		Are features like OSPF, BGP required as same require Enterprise Services licenses	Yes. Please refer revised RFP
138	PG-17	Article 37 – SLA and Penalty clause		Please note that the cap of 10% is higher than what we can accept. We propose to reduce this to 5%. Further, the penalty for delay in installation/ implementation should also be reduced to 0.5%.	No Change, As per RFP
139	PG-20	Article 41 – Software Licences		In the last line it is mentioned that all the licence software must be in the name of the Tenderer. All of our IPR remains vested in us only, and we are merely giving you the license to use it.	The IPR shall remain with the OEM/Successful bidder but the usage rights against the software licenses purchased for the project shall remain with the TENDERER perpetual for life.
140		Additional Clause:		To the extent Permitted by law. The maximum liability of the bidder to the Tenderer arising out of or in connection with this contract, whether such liability arises from any claim based upon contract, warranty, tort or otherwise, shall in no case exceed the actual amount paid to the bidder by the Tenderer for contract equipment to be delivered hereunder. In no event will the bidder be liable for any incidental damages, consequential damages, special damages, indirect damages, loss of profits, loss of revenues, or loss of use, these limitations and exclusions will apply regardless of whether liability arises from breach of contract, warranty, tort (including but not limited to negligence), by operation of law, or otherwise	As per RFP
141	Page no -4	Point no.2	The bidder should have a minimum turnover of Rs.50 Crore in each of the last three financial years as on 31st March 2016.The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid.(Form no. E-1)	Request you to change it to Cumulative turnover for past three years ending 31st March, 2017 should be 90 Cr. The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid. (Form no. E-1)	No Change, As per RFP
142	Page no -4	Point no.4	The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India.Copies of Purchase Order(s) / Contract Agreement and Certificates of Successful Completion from Customer should be submitted (Form no. E-3)	Considering the quantum of work request you to please increase the Minimum Order Value and change the clause to The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 7.5 crores in India.Copies of Purchase Order(s) / Contract Agreement and Certificates of Successful Completion from Customer should be submitted (Form no. E-3)	No Change, As per RFP
143	Page no -4	Point no.6	Bidder should be ISO 9001:2013 in System Integration (Form No. E-5)	For System Integrators ISO 9001:2013 is Not Applicable, Applicable ISO 9001:2008 is upgraded to ISO 9001:2015 on Audit, Major Audit is done once in Three Years our Audit is due in 2018, Request you to please change it to Bidder should be ISO Certified in System Integration (Form No. E-5)	Please refer revised RFP
144	Page no 32	Price Bid Format	Detailed BOQ	No. of Poles Required for Mounting of Outdoor Bullet Camera and Outdoor PTZ is not mentioned please confirm the Qty required	Please refer Revised RFP. Cameras will be mounted on wall/surface of the Jail Premises. Hence Poles are not required.

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
145	page no 18	Article - 38 Project implementation	As per Article - 38 1. Submission of Detailed implementation plan/roadmap, Signing of contract agreement and submission of performance Bank Guarantee in 15 Days, 2. .Installation and Commissioning of hardware and software to be completed in 90 days and 3. Installation, Testing, Commissioning, FAT and Go-Live in 120 days	Considering the distribution of sites across entire state request you to please change it to 1. Submission of Detailed implementation plan/roadmap, Signing of contract agreement and submission of performance Bank Guarantee in 30 Days, 2. .Installation and Commissioning of hardware and software to be completed in 180 days and 3. Installation, Testing, Commissioning, FAT and Go-Live in 210 days	Please refer revised RFP
146	4 of 42		8.3 OEM for Networking equipment's should be in the Leader/ Challenger/Nice Player's Quadrant in the Gartner magic Quadrant report for Wired and wireless LAN, 2016	Request to remove Only Few OEM have this.	No Change, As per RFP
147	7 of 42		5 OFC should be of TEC approved make only	OFC should be of TEC approved / compliant make only Only Few OEM have this.	Please refer revised RFP
148	30 of 42	4.11 L3 Switch 24 Port	Should be NDPP or EAL3 certified at the time of Bidding	Should be CE/FCC Certified, all Switches and SFP modules should be form same OEM Request you to remove NDPP or EAL3 certified and add CE or FCC as only few networking OEM have NDPP or EAL3 certificate.	Please refer revised RFP
149	30 of 42	4.12 L2 Switch 8 port PoE	Should be NDPP or EAL3 certified at the time of Bidding	Should be CE/FCC Certified, all Switches and SFP modules should be form same OEM Request you to remove NDPP or EAL3 certified and add CE or FCC as only few networking OEM have NDPP or EAL3 certificate.	Please refer revised RFP
150	Page no 4		4 The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India	We request you Please ask for minimum 5 Year Of Experience in place of three year .	No Change, As per RFP
151	Page no 4		9 OEM for Networking equipment's should be in the Leader/ Challenger/Nice Player's Quadrant in the Gartner magic Quadrant report for Wired and wireless LAN, 2016	Requesting you Please remove Gartner Report Clause , hence this Will not creat Health Competition in Between OEM,	No Change, As per RFP
152	Page no 4		6 Bidder should be ISO 9001:2013 in System Integration	Requesting you Please Ask for Bidder should be ISO 9001:2015 in System Integration	Please refer revised RFP
153	Page no 7		5 OFC should be of TEC approved make only	Requesting you Please ask For TEC/Equivalent /compliant make hence this certificate having only Selected OEM	Please refer revised RFP
154	Page no 16		34.1 The work as defined under the Scope of work has to be completed within 90 Working days for the date of issuance of Work Order. The bidder has to take the necessary approval of the TENDERER or its user departments for Schematics Diagram (Layout) within 15 working days for cabling & laying work of Video Surveillance System and complete the working from the remaining 75 days.)	Requesting you Please Increase the project completion time minimum to T+120 working Days for installation and T+150 working Days for FAT, since this is Large Project and Multiple Location.	Please refer revised RFP
155	Page no 18		38.1 Delivery of the ordered items as per the work order at central-T+45 location (vendors warehouse at Gandhinagar/Ahmedabad)- Installation and Commissioning of hardware and software-T+90 Installation, Testing, Commissioning, FAT and Go-Live-T+120	Requesting You as : Minimum Delivery Time T+60 working Days at Site(s). T+120 working Days For Installation . T+150 working Days For FAT.	Please refer revised RFP
156	Page no 16		34.2 50 % payment will be made after Delivery & inspection of items as per the work order at Site(s). 20 % payment will be made after successful completion of Installation and Commissioning and FAT of ordered goods as per the Work Order. 20 % payment will be made after successful completion of 90 days from the date of FAT and training. Balance 10% payment will be made in 20 equated quarterly installments during the contract period of 5 years	Requesting you to keep as : 70% Against Delivery and Inspection of items as per the work order at Site(s). 20 % payment will be made after successful completion of Installation and Commissioning of ordered goods as per the Work Order. 10% against PBG.	Please refer revised RFP
157	Page no 27		4.6 Latest Intel Xeon processor with minimum 8 core or better, 3.0 GHz or better	Latest Intel Xeon processor with minimum 8 core or better, Loaded with dual 2.1 GHz or better Base Frequency (2 Nos of Processor Should be loaded)	Please refer revised RFP
158	Page no 17	37.a.1	Delay in Delivery/Supply of Hardware : 0.5% of Contract value of delayed item per week or part thereof for delay in delivery	0.5% of the algebraic sum of the cost for the equipments installed at that particular site of delayed item per week or part thereof for delay in delivery	No Change, As per RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
159	Page no 17	37.a.2	Delay in Installation / Implementation : 0.75% of Contract value of delayed item per week or part thereof for delay in Implementation (Delay Beyond 8 weeks, TENDERER may terminate the contract and Forfeit the PBG)	0.75% of the algebraic sum of the cost for the equipments installed at that particular site of delayed item per week or part thereof for delay in Implementation (Delay Beyond 8 weeks, TENDERER may terminate the contract and Forfeit the PBG)	No Change, As per RFP
160	Page No. 4 Pt No. 4	Section-I Eligibility Criteria	The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India. Copies of Purchase Order(s) / Contract Agreement and Certificates of Successful Completion from Customer should be submitted (Form no. E-3)	Kindly change this to ""The Bidder shall have experience of successful execution of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having cumulative value of Rs. 3 crores in India.""	No Change, As per RFP
161	Page No. 4 Pt No.8.3	Section-I 8. Eligibility Criteria of OEM / CCTV Camera Product Company:	OEM for networking equipment's should be in the Leader/ Challenger/ Niche Player's Quadrant in the Gartner magic Quadrant report for Wired and Wireless LAN, 2016.	Kindly ammend this clause and relax the Gartner magic Quadrant criteria and enable the OEM of networking equipments who qualifies as per technical specifications	No Change, As per RFP
162	Page No- 16 pt. 35.2	ARTICLE –35: PAYMENTS TERMS	50 % payment will be made after Delivery & inspection of items as per the work order at Site(s).	50 % payment will be made after Delivery & inspection of items as per the work order at Site(s).	Please refer revised RFP
163	Page No- 16 pt. 35.3	ARTICLE –35: PAYMENTS TERMS	20 % payment will be made after successful completion of Installation and Commissioning and FAT of ordered goods as per the Work Order.	20 % payment will be made after successful completion of Installation and Commissioning and FAT of ordered goods as per the Work Order.	Please refer Revised RFP
164	Page No- 16 pt. 35.4	ARTICLE –35: PAYMENTS TERMS	20 % payment will be made after successful completion of 90 days from the date of FAT and training.	10 % payment will be made after successful completion of 30 days from the date of FAT and training.	Please refer Revised RFP
165	Page No- 16 pt. 35.5	ARTICLE –35: PAYMENTS TERMS	Balance 10% payment will be made in 20 equated quarterly installments during the contract period of 5 years	Balance 10% payment will be made in 20 equated quarterly installments during the contract period of 5 years	Please refer Revised RFP
166	Pge No. 4		The Bidder should be a company registered under Companies Act, 1956/2013 and should have been operating for the last three years as on bid issuance date.	we request you to consider the bidder should have been operating for last seven years	No Change, As per RFP
167	Pge No. 4		The bidder should have a minimum turnover of Rs. 50 Crore in each of the last three financial years as on 31st March 2016.	Keeping in view of the project value the bidder Turnover requirement is too high. We request you to consider Cumulative TO for last three years up to 31st March 2017.	No Change, As per RFP
168	Pge No. 4		Bidder project experience	Keeping in view of the importance of the project We request you to consider the bidders relevant project experience of at least 10 cr in city surveillance.	No Change, As per RFP
169	Pge No. 16		The work as defined under the Scope of work has to be completed within 90 Working days for the date of issuance of Work Order.	We request to consider 180 days for completion of the project.	Please refer revised RFP
170	Pge No. 16		PAYMENTS TERMS	We request you to consider following payment terms 1. 10% advance against submission of BG 2. 70 % payment on delivery of : 3. 20% on successful completion of FAT	Please refer revised RFP
171	Pge No. 32		Camera Poles and cantilevers	camera poles for fixing the outdoor cameras in the BOQ are not mentioned	Please refer Sr. No. 144
172		Additional Suggestion For the Network		No passive networking security considered in the RFP for critical products like CCTV application. We wish to propose physically lockable patch cords. to be mounted on the camera. This would ensure the secure connection available all the time. This would also prevent the accidental or loose disconnection of patch cords from the camera or any active device. Brochure attached	No Change, As per RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
173		Additional Suggestion For the Network		Approval to give Alternate solution for Information Outlet, Face Plate, Back Box and Patch Cord use in the network.We wish to propose reusable field crimpable IP20 RJ45 connectors.This connector can be multiple time terminated on both ends of the cable. This connector gives IP20 protection that would prevent dust particles accumulation on the connections. This would reduce the inventory of patch cords, Cat 6 Panel and IO as this can be directly terminated on cable at Camera and Switch side.	No Change, As per RFP
174	Clause No.4	Section-I Eligibility Criteria	The Bidder shall have experience of successful execution of at least 1 project of IP CCTV Surveillance system involving supply, Installation, testing & Commissioning, Operation & Maintenance service during the last three years as on the bid submission date having Minimum Value of Rs. 5 Crores in India.	The Bidder shall have experience of successful execution of IP CCTV Surveillance system involving supply, Installation, testing & Commissioning, Operation & Maintenance service during the last three years as on the bid submission date having Minimum Value of Rs. 5 Crores in India.	No Change, As per RFP
175	Clause No.6	Section-I Eligibility Criteria	Bidder should be ISO 9001:2013 in System Integration	Bidder should be ISO 9001:2008 or above in System Integration	Please refer revised RFP
176	Pge No. 2	IntroductionSI No.2	The Bidder will have to remit Non-Refundable Bid Processing Fees of Rs. 15,000/- & Earnest Money Deposit (E.M.D.) of Rs. 35,00,000/- (Rupees thirty-five lakhs) (Refundable) on or before the date & hours of submission of bid (i.e. 10.10.2017 up to 1500 Hrs) in a sealed cover at GIL office	Please allow Tender Fee and EMD exemption for NSIC and MSME Category Bidders as major Govt. Projects allows this exemption criteria to enable MSME/ NSIC Companies to grow.	No Change, As per RFP
177	Pge No. 4	Section - 1 Eligibility Criteria	2. The bidder should have a minimum turnover of Rs. 50 Crore in each of the last three financial years as on 31st March 2016. The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid. (Form no. E-1)	Please amend the clause as:The bidder should have a minimum turnover of Rs. 40 Crore in each of the last three financial years as on 31st March 2016.	No Change, As per RFP
178	Pge No. 4	Section - 1 Eligibility Criteria	8.3. OEM for networking equipment's should be in the Leader/Challenger/Niche Player's Quadrant in the Gartner magic Quadrant report for Wired and Wireless LAN, 2016.	Please remove this clause as tender ask for 5 Years on-site warranty.	No Change, As per RFP
179	Pge No. 15	ARTICLE – 33: PERFORMANCE GUARANTEE	33.1 The successful bidder shall furnish Performance Guarantee equals to 10% of the contract value valid for the duration of 180 days beyond the expiry of the contract.	Please amend the same as:The successful bidder shall furnish Performance Guarantee equals to 10% of the contract value valid for the duration of 30 days beyond the expiry of the contract.	No Change, As per RFP
180	Pge No. 30	Section – 4: Technical Specification	4.11 L3 Switch 24 Port Min 24 Nos. 10/100/1000 BaseT ports and additional 4 nos. of free SFP Combo ports, 2 SFP Slots loaded with 1 Gbps Single Mode SFP Module	Please amend the clause as:Min 24 Nos. 10/100/1000 BaseT ports and additional 4 nos. of SFP ports, which is sufficient as per Project requirement and economic to the asked Specs.	Please refer revised RFP
181	Page No. 4	Section - 1 Eligibility Criteria	No joint Venture/ Consortium is allowed	Joint Venture Should be allowed in order to get best possible bids for the benefit of the authority, as it will attract more local bidders.	No, Joint Venture or Consortium are not allowed for this RFP
182	Page No. 4	Section -1(ISO Certification)	Bidder should be ISO 9001:2013 in System Integration	ISO Certificate clause will limit the participation for the tender. Relaxation should be given so that SI can Procure the same within 45 days upon award.	Please refer revised RFP
183		Additional Clause:		Request you to allow Joint venture so that Local company can participate.	No Change, As per RFP
184		Additional Clause:		Request you to modified certification of camera as follow ie Any two certification is mandatory out of CE/EN or FCC or ETL/UL	No Change, As per RFP
185		Additional Clause:		Request you to remove ISO certification criteria or allocate more time for submission.	No Change, As per RFP
186		Additional Clause:		We request you to allow a JV to participate in the bidding process as it will encourage more effective proposal which will ensure the success of the project.	No, Joint Venture or Consortium are not allowed for this RFP
187		Additional Clause:		Bidder should be granted a time frame to obtain ISO certification needed.	Bidder should have certifications asked in the RFP at the time of bidding
188		Eligibility Criteria, point 6	bidder should be ISO 9001: 2013 in system integration	There is no ISO 9001: 2013 standard in our knowledge, kindly make it ISO 9001:2015 which is latest version of ISO 9001:2008 and shall be considered as measurable standard for quality management system.	Please refer revised RFP
189		Additional Clause:		Fiber Connectivity between local control rooms in Jails & central control room shall be available with required bandwidth.	As per RFP
190	page 27	Server with 24TB storage	Server with 24TB storage	Kindly share the basis of calculation or parameters considered. What if it found to be insufficient for storage of 30 days footage?	Please refer revised RFP
191		Additional Clause:		Recording parameters shall be shared.	As per RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
192	Page 6	SCOPE OF WORK, Control rooms at Jails	Control room shall have server for archiving storage inclusive of server hardware	Does this mean every control room location will have archiving server with storage? what would be required capacity of same? Shall be incorporated in BoQ (price Bid).	Please refer revised RFP
193	Page 6	SCOPE OF WORK, Control rooms at Jails		Power will be provided by tenderer, however extension till last mile/utility will be in scope of succesful bidder- Request you to share PLAN drawings or approx distances to estimate the power cable quantity and same shall be incorporated in BOQ (Price Bid).	As per RFP
194		Additional Clause:		Line items for services like trenching/ cable laying/ civil works are not available in price bid. Kindly incorporate te same.	Line item mentioned in the Price bid is comprehensive. Bidder needs to consider the cost of the all required components under the same
195		Additional Clause:		Poles/mast line items to be incorporated in Price bid format in unit rate basis.	Please refer Sr. No. 144
196		Additional Clause:		Delivery period mentioned 90 days on page 16, article 34 and 120 days on page 18 article 38.	Please refer revised RFP
197		Additional Clause:		Payment term: Pro rata basis billing shall be allowed as per single site (jail location) is concerned & shall be applicable for all milestones.	Please refer revised RFP
198		Additional Clause:		Request you to consider Non chinese, Non Taiwanese & Non korean products for CCTV cameras.	Please refer revised RFP
199		Additional Clause:		We request you to kindly extend the due date of bid submission by 2 weeks after publishing the corrigendum or response to prebid queries.	Please refer revised RFP
200	page no 24.	section 4	In this section there is a specification given for 3 KVA Online UPS in which point no. 10 (output power factor) 0.9 has been asked	where the majority UPS OEM are having 0.8 output power factor in 3 kVA rating. So it is humble request that please revise amend it with 0.8 power factor.	Please refer revised RFP
201			BOQ - Installation Line items - Service	We request you to please the separate line item for installation activity for each line as there may be different GST rates	The Way for bifurcation of the GST was discussed during the Pre- Bid Meeting, a separate attachment with tax bifurcation for different work cam be uploaded along with the price bid
202			Release of PO and Payment	Please advise whether PO will be released centrally OR location wise (by locations) and same way payment will be released locations wise on completion of that perticular locations	Both shall be released Centrally
203			Project completion Time	We request you to please increase the project completion timeline to 180 days i.e. 6 months after the approval of clear BOM from respective locations	Please refer revised RFP
204			Spares at locations	Please confirm whether we need to keep spares at each locations and also define the minimum % OR qty.	Please refer revised RFP
205			Preventive Maintenance	Please confirm whether preventive maintenance should be carry our Monthly OR Quaterly	As per RFP
206			Excavation / Digging / Cable tench	We request you to pleas add the line item in BOQ for excavaition / Digging / Underground cable laying OR define the approx % cable qty to be considered	Please refer Sr. No. 194
207	Page No. 16	Article 35 Payment Terms	Payment Terms	We request you to please relax the payment terms - 70% (Capex) against the delivery of item with 100% GST value as to manage the cash flow	Please refer revised RFP
208	Page No. 23	General	Pole	WE request you to please define the height and qty of pole to be considered for each locations	Please refer Sr. No. 144
209	Page No. 5	Article No. 2.1.1Control Centre at Jail	Extension	Request you to please extend the submission date for at least 2 weeks from the date of release of pre-bid reply and corrigendum (if any)	Please refer revised RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
210			Make of OFC Cable	Please provide the TEC approved makes of OFC cable	As per RFP
211	Page No. 29	4.11 L3 Switch 24 Port	Network Switch	We request you to please remove the combo word from the layer 3 - 24 port switch	Please refer revised RFP
212	Page No. 5	Article 2.1.1	BOQ - Estimate	We assume and understand that the BOQ quty is only for evaluation and estimate purpose. Payment will be released as per the site required and approved BOQ from respective sites	As per RFP
213	Page No. 16	Article 35 Payment Terms	Payment Terms	We request you to along with partial payment release against delivery - 100% GST value / amount should be released as the same needs to be paid to govt after the generation of invoices	No Change, As per RFP
214		Additional Clause:		Turnover of parent Organization may please be considered for qualifying of the turnover eligibility criteria.	No Change, As per RFP
215		Additional Clause:		Exeperience of parent Organization may please be considered for qualifying of exeperience eligibility criteria Specifically for one project of IP -CCTV Surveillance.	No Change, As per RFP
216		Additional Clause:		Certification of ISO-9001 (2013) in system Integration may also be relaxed for CPSU.	Please refer revised RFP
217	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	V4 or V5 processor? kindly modify to "Processor Latest Intel Xeon processor with minimum 8 core or better, 2.1 GHz or better" If single processor to be configured and scalability for the second to be provided.	Please refer revised RFP
218	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	Kindly modify to " RAM 32 GB DDR4 Registered (RDIMM) memory upgradeable up to 128 GB or more"	No Change, As per RFP
219	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	24tb raw or usable? If usable then please specify the raid configuration.	Please refer revised RFP
220	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	Sata or NL SAS drives to be configured.	Please refer revised RFP
221	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	Which Raid will be configured?	Please refer revised RFP
222	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	What type of support is required 9x5NBD or 4 Hrs support.	Please refer revised RFP
223	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	Operating system, monitor and keyboard/mouse to be procured by partner with installation.	Bidder is responsible for deployment of end to end solutions
224	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	At what all location will the servers be installed or will all servers be at a single location.	At each location
225	Page no. 27	Server With 24TB Storage	4.6 Server With 24TB Storage	Is it 3 yr support + 2 yr AMC or 5 yr support required.	As per RFP
226	Page no. 22 of 42	point no: 4.1 Indoor Fixed Dome Cameras & 4.2 Outdoor Bullet Camera	Protocol Support: IPv4, IPv6,	For Fixed dome & bullet camera tender asked for ipv4 & IPV6 support, but PTZ camera asked in the tender has mentioned IPV4/IPV6 Request you to change dome & Bullet cameras specs as per PTZ camera only.	Please refer revised RFP
227	Page 23/ 42	point no: 4.3 Outdoor PTZ Camera	Optical Zoom 20X or better	Request you to change it to 30X to make it more competative & it will also give it more coverage & allow more OEM's to join in..	No Change, As per RFP
228	Page 23/ 42	point no: Preserts	Presets Minimum 50 Preset Points	Suggest to change it to min 250 presets to have more programmable option.	No Change, As per RFP
229	Page No.4	Sec 1 SI 2 Eligibility Criteria	The bidder should have a minimum turnover of Rs. 50 Crore in each of the last three financial years as on 31st March 2016. The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid.	Based on the project BOQ the Turnover Criteria per year mentioned in RFP is on higher side, we humbly submit to consider collective turnover for last three years up to 31st march 2017 We also request you to consider the bidders Turn over form surveillance projects only	No Change, As per RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
230	Page No.4	Sec 1 SI 3 Eligibility Criteria	The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India.	As per guidelines the bidders should have similar experience of 1. Single order of 80% of the project value. or 2. Two orders of 50% of the project value We request you to consider bidders having experience in city surveillance / Police Stations / Govt organisations	No Change, As per RFP
231	Page No.16	Article 34 DELIVERIES AND INSTALLATION	The work as defined under the Scope of work has to be completed within 90 Working days for the date of issuance of Work Order. The bidder has to take the necessary approval of the TENDERER or its user departments for Schematics Diagram (Layout) within 15 working days for cabling	keeping in view of the locations are spread across the state, getting the Layout approval within 15 days may not be adequate hence we request Installation period may be extended to 150 days	Please refer revised RFP
232	Page No.16	Article 35 Payment Terms	ARTICLE –35: PAYMENTS TERMS No advance Payment will be made. 35.2 50 % payment will be made after Delivery & inspection of items as per the work order at Site(s). 35.3 20 % payment will be made after successful completion of Installation and Commissioning and FAT of ordered goods as per the Work Order. 35.4 20 % payment will be made after successful completion of 90 days from the date of FAT and training. 35.5 Balance 10% payment will be made in 20 equated quarterly installments during the contract period of 5 years 35.6 Cost of technical resource will be paid quarterly as per the price discovered under the price bid.	We request you to consider following payment terms 1. Milestone I : 10% Mobilisation advance along with against submission of security BG valid for 180 days 2. Milestone II: 60 % payment on delivery of 100% equipments at central AHmedbad Stores 3. Milestone III: 20% on successfull completion of ATP. 4. Milestone IV : 10% against BG valid for 5 years 5. Technical resource payment on Monthly basis	Please refer revised RFP
233	Page No.16	sec 36.7 Connectivity / Network	The network is being operated & maintained by various agencies. In such circumstances the successful bidder may need to coordinate and approach various agencies, if requiredScope of work for SI	Request you to specify the network agencies and methodolgy of getting required approvals along with SLA and depnednecies	Will be shared with the Successful bidder
234	Page No.20	Article 39 ACCEPTANCE TEST	The TENDERER or its nominated agency reserves the right to inspect the equipment's and OFC/JFC, Cat-5/Cat-6 cables etc. The cost of all such tests shall be borne by the successful bidder. In case of inspection waiver, the same shall be obtained before the dispatch of goods. Inspection of rest of material shall be done at site. Sample approval should be obtained before installation for such material	We request you to kindly notify which are the items waiver will be given Is it adequate if we enclose manufacturer quality test reports	As per RFP
235	Page No.32	Section 5 Price BID format	Camera Poles	Qty required poles for fixing the outdoor cameras in the BOQ.	Please refer Sr. No. 144
236	Page no. 4	section 1/ eligibility criteria/ point no. 4	The Bidder shall have experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India. Copies of Purchase Order(s) / Contract Agreement and Certificates of Successful Completion from Customer should be submitted (Form no. E-3)	We have executed many city surveillnace projects globally but not in india. We have received few orders for CCTV surveillnace as a part of some transporation projects but execution is not completed yet. we request you change this clause to get more competitive bids as "The bidder or its group company with the same ultimate parent should have CCTV surveillance project experience of successful execution of at least 1 project of IP CCTV surveillance system involving supply, installation, testing & commissioning, operations and maintenance service during the last three years as on the bid submission date having Minimum value of Rs. 5 crores in India or abroad". Copies of Purchase Order(s) / Contract Agreement and Certificates of Successful Completion from Customer should be submitted (Form no. E-3)	No Change
237	Page no. 4	section 1/ eligibility criteria/ point no. 6	Bidder should be ISO 9001:2013 in System Integration (Form No. E-5)	We assume that it is ISO 9001:2015 . Please confirm.	please refer Revised RFP
238	Page no. 16	ARTICLE- 34 DELIVERIES AND INSTALLATION / IMPLEMENTATION:	The work as defined under the Scope of work has to be completed within 90 Working days for the date of issuance of Work Order. The bidder has to take the necessary approval of the TENDERER or its user departments for Schematics Diagram (Layout) within 15 working days for cabling & laying work of Video Surveillance System and complete the working from the remaining 75 days.)	we request ou to increase project execution duration from 90 days to atleast 150 days. As this project is for multilocation.	please refer Revised RFP

S/N	RFP Reference/Page No./Clause No.	Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses to Queries
239				As per the RFP clause 8.3. OEM for networking equipment's should be in the Leader/Challenger/Niche Player's Quadrant in the Gartner magic Quadrant report for Wired and Wireless LAN, 2016. We request you to consider Visionary also as per the Gartner visionary is the quadrant where the product completeness is visible and as per partner because of strong product the vendors in visionary are elevated to Leader based on reach of the brand in subsequent quarters. We hope our request is accepted so that we are able to quote for the tender.	No Change
240	22	Section – 4: Technical Specification	4.1 Indoor Fixed Dome Cameras Point 18. Certification - CE/EN, FCC, ETL/UL certified at the time of bidding	Request to accept EN/IEC/IS equivalent certifications to UL. Kindly amend the Certification as : CE, FCC certified & UL/EN/IEC/IS listed.	No Change
241	22	Section – 4: Technical Specification	4.2 Outdoor Bullet Camera Point 18. Certification - CE/EN, FCC, ETL/UL certified at the time of bidding	Request to accept EN/IEC/IS equivalent certifications to UL. Kindly amend the Certification as : CE, FCC certified & UL/EN/IEC/IS listed.	No Change
242	23	Section – 4: Technical Specification	31: Certification: CE/EN, FCC, ETL/UL certified at the time of bidding	Request to accept EN/IEC/IS equivalent certifications to UL. Kindly amend the Certification as : CE, FCC certified & UL/EN/IEC/IS listed.	No Change
243	4	Section 1, Eligibility criteria, Point No.-2	The bidder should have a Minimum Turnover of 50 crore in each of the last three financial year	Please change minimum turnover of Rs. 10 crore in last three financial years.	No Change
244	28	Section – 4: Technical Specification	4.8 Video Wall Solution Configuration- Full HD IPS LED/DLP Display, Direct LED Backlight, Display suitable for use in video wall with bezel to bezel distance not more than 3 mm	Full HD IPS/PVA- different OEMs have different technologies, we request to add in specifications.	No Change
245	28	Section – 4: Technical Specification	4.8 Video Wall Solution Humidity - 20% - 90%, non-condensing	As per OEM Standard, Humidity	No Change
246	29	Section – 4: Technical Specification	4.9 Additional LED Display Configuration- Full HD IPS LED/DLP Display, Direct LED Backlight, Display suitable for use in video wall with bezel to bezel distance not more than 3 mm	Full HD IPS/PVA- different OEMs have different technologies, we request to add in specifications.	No Change
247	29	Section – 4: Technical Specification	4.9 Additional LED Display Standard Outputs - 1x Digital DVI-D / 1x DP 1.2	Output ports is not required	No Change
248	29	Section – 4: Technical Specification	4.9 Additional LED Display Humidity - 20% - 90%, non-condensing	As per OEM Standard, Humidity	No Change