

## Responses to Pre-bid Queries

### Bid for Supply, Installation, Commissioning & Maintenance of AADHAAR Enabled Biometric Attendance System (AEBAS) on behalf of Directorate of Employment & Training, Gandhinagar (Tender No. HWT010218483)

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Responses to the Queries
	Page No. / Section No. / Clause No.	Tender Description		
1	Page No. 5 / Section 1 / Eligibility Criteria / Clause no. 3	The bidder should have experience of supply & installations of minimum 500 numbers of Biometric Attendance System in India. Customer references & Purchase orders must be attached along with the bid. (Form no. E-3)	Request to make bidder/OEM	See the changes in Corrigendum.
2	Page No. 14, 15 / Section 4 / Technical Specification	<b>Processor:</b> 1.2 GHz Quad core or better	suggest to change 1.3 Ghz	No Change.
3		<b>Display:</b> At least 7 inch (1024 x 600 resolution) display or better, Brightness 350 nit or above, Display should be visible in day light	suggest to change Minimum 8 inch (1280x800) display or better, brightness 450 nits or above	No Change.
4		<b>Connectivity:</b> Ethernet (LAN)	please remove	No Change.
5		<b>Connectivity:</b> SIM Card Support with 2G/3G support or better	suggest to change 2G/3G/4G support	See the changes in Corrigendum.
6		<b>Operating System:</b> Android 5 or higher	suggest to change Minimum Android 6.0 or better	See the changes in Corrigendum.
7		<b>Battery backup:</b> 4000 mAh or more	suggest to change Minimum 5000 Mah	No Change.
8		<b>Safety &amp; Standard Certification:</b> CE/FCC	suggest to change BIS including casing/CE/FCC/	No Change.
9		<b>Enclosure / Rugged Casing:</b> Acrylic casings must have a thickness of at least 5 mm	please remove	No Change.
10		The casing should not suffer any damage or disfiguration on being dropped from a height of up to 2 meters	please remove	No Change.
11		The casing should be designed to cover/hide the android task bar of the tablet. This is required to prevent misuse of any other functionality of the tablet	please remove	No Change.

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12	Page No. 14, 15 / Section 4 / Technical Specification	<b>Memory:</b> 16 GB or higher (expandable up to 32 GB)	Industry standard specification / NIC recommendation is 8 GB, which will have price advantage for GIL & Indian Manufacturers. Hence, request to change to 8 GB	No Change.
13		<b>RAM:</b> 2 GB RAM or higher	Industry standard specification / NIC recommendation is 1 GB, which will have price advantage for GIL & Indian Manufacturers. Hence, request to change to 1 GB	No Change.
14		<b>Battery backup:</b> 4000 mAh or more	Industry standard specification / NIC recommendation is 3000 mAh, which will have price advantage for GIL & Indian Manufacturers. Hence, request to change to 3000 mAh	No Change.
15		<b>Safety &amp; Standard Certification:</b> CE/FCC	CE/FCC are the European standards meant for consumer electronic products. Hence, we request you to remove the same and add the Indian standard of BIS. This will enable the Indian manufacturer, who are coming under Digital India & Make in India	No Change.
16	Page No. 5 / Section 1 / Eligibility Criteria / Clause no. 3	The bidder should have experience of supply & installations of minimum 500 numbers of Biometric Attendance System in India. Customer references & Purchase orders must be attached along with the bid. (Form no. E-3)	We are very much interested to participate in this tender and to get competitive bids across the bidders, We request you to amend this criteria and ask as per previous tender of Bio-metric devices. In previous tenders of Biometric devices, it was asked as, "The bidder must have at least 25 customer reference sites of local area network installation (Each Purchase order should include Router/ Switch/ I/Os along with Cat 6 cable & Cable laying) OR 25 reference sites each of minimum 50 machine (compute) OR should have experience of supply & installations of minimum 500 numbers of Biometric Fingerprint Scanner Devices in India. Customer references & Purchase orders must be attached along with the bid.	No Change.
17	Page No. 14, 15 / Section 4 / Technical Specification	<b>Memory:</b> 16 GB or higher (expandable up to 32 GB)	Industry standard specification as well as NIC recommendation for the said requirement is 8 GB, which will have price advantage along with fulfilling the objective of the project for authority. Hence, request to change to 8 GB	As above at Sr. No. 12.
18		<b>RAM:</b> 2 GB RAM or higher	Industry standard specification as well as NIC recommendation for the said requirement is 1 GB, which will have price advantage along with fulfilling the objective of the project for authority. So we request to revise the specification with 1 GB	As above at Sr. No. 13.

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19	Page No. 14, 15 / Section 4 / Technical Specification	<b>Battery backup:</b> 4000 mAh or more	Industry standard specification as well as NIC recommendation for the said requirement is 3000 mAh, which will have price advantage along with fulfilling the objective of the project for authority Hence, request to change to 3000 mAh	As above at Sr. No. 14.
20		<b>Safety &amp; Standard Certification:</b> CE/FCC	CE/FCC are the European standards meant for consumer electronic products. Hence, we request you to remove the same and add the Indian standard of BIS. This will enable the Indian manufacturer, who are coming under Digital India & Make in India	As above at Sr. No. 8.
21	Page No. 23 / EQDC	EMI-EMC Tests	We would request to remove this test, EMI-EMC test are required for Desktop kind of products.	No Change.
22	Testing Parameters for Tablet	Environment Test – Dry Heat Test – 55 °C for 4 hours – ON Condition	We would request you to amend the Dry Heat Test to 50°C for 4 hours – ON Condition, as per STQC standard Dry Heat Test to should be 50°C for 4hours on conditions.	No Change.
23	Page No. 40 / Section 3 / General Terms & Conditions	Payment for Goods and Services shall be made by respective District Development Officer (DDO) in Indian Rupees	kindly clarify that Payment would be made by respective DDO, is it correct?	Payment will be done Centrally through ITI Kubernagar, Ahmedabad.
<b>Note:</b>	These AEBAS will be required to integrate with <a href="https://attendance.gov.in">https://attendance.gov.in</a> OR <a href="http://skill.attendance.gov.in">http://skill.attendance.gov.in</a> . Hence the device should be compatible and work with NIC attendance application <a href="https://attendance.gov.in">https://attendance.gov.in</a> AND <a href="http://skill.attendance.gov.in">http://skill.attendance.gov.in</a> . Bidder will have to meet the Scope of Work as defined in RFP considering the same.			