

Pre-bid Queries with Resposes

Bid for Purchase of LCD/DLP Multi Media Projector(s) on behalf of various Govt. Departments\Boards\Corporations (Tender No. HWT210218485)

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Responses to the Queries
	Page No. / Section No. / Clause No.	Tender Description		
1	3/ Point No.3	The Bidder may quote only one option (i.e. only one product can be quoted) against each item. Bidders are required to mention make and Model of the product.	Request you to please clarify, What will be Criteria to technically decide selecting between LCD/DLP	Bidder may quote 5000 ANSI Lumens LCD Multimedia Projector OR 5000 ANSI Lumens DLP Multimedia Projector OR both Bidder has to quote compulsory all the Projection screens & related accessories OR They can quote all the items in this bid.
2	3/ Point No 4	Bidder may quote 5000 ANSI Lumens LCD Multimedia Projector OR Bidder may quote 5000 ANSI Lumens DLP Multimedia Projector OR Bidder has quote compulsory all the Projection screens & related accessories OR They can quote all the items in this bid.	Request you to please clarify, To decide L1 both LCD/DLP + All accessories Price will be considered or any other way	It was already mentioned in the bid that 5000 ANSI Lumens LCD Multimedia Projector L1 is separate. 5000 ANSI Lumens DLP Multimedia Projector L1 is separate. Projection screens & related accessories itemwise L1 is separate.
3	3/ Point No 5	The Bidder will have to supply, install, maintain, and provide operational training and commissioning of the LCD/DLP Multi Media Projector(s) to offices located all across Gujarat State.	Request you to kindly Share the List of exact location where the Bidder will have to supply, install, maintain, and provide operational training and commissioning as delivery is in 45 days	Vendors will have to deliver & install the material at Various Govt. Departments\Boards\Corporations\Offices across Gujarat State.
4	6/ Point No 30	The bidder will have to offer the inspection in the manner as decided by GIL before/after delivering to the respective sites or at customer sites. The cost of the same has to be borne by the supplier	Request you to Clarify the Phrase "the manner as decided by GIL before/after delivering to the respective sites or at customer sites." Is it possible to decide the manner before bid submission in terms of document needed, Physical inspection or prerequisite-demo..etc.	Bidder will have to offer the inspection of Projectors & related accessories at Ahmedabad/Gandhinagar.
5	6/ Point No 32	Delivery and Installation: Within 45 working days from the date of purchase order at respective site/locations	Request you to please clarify, as the Delivery and Installation is in 45 days, Please confirm the Site readiness, List of Location for installation, Does time period also include the Operational training. What will be the document evidence to be taken from concerned Location for Confirmation of delivery, installation, Operational training and commissioning.	Vendors will have deliver & install the material at Various Govt. Departments\Boards\Corporations across Gujarat State & give operation training to end user & Vendors will have to submit the delivery & installation report to concern dept.
6	7/ Point No 36.1	If the bidder fails to deliver and install the requisite hardware and software within 45 working days of the issue of the purchase order at respective site/locations, then a sum equivalent to one percent (1%) of the total contract value shall be deducted from the payment for each calendar week of delay or part thereof	Request you to please take a note of Penalty Clause is too heavy request to change it from (0.25%) each calendar week of delay or part thereof.	As per bid.

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7	7/ Point No 36.5	During warranty period, if the complaint is not resolved with in 48 hrs the penalty of Rs. 500 per day for Projectors. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period.	We request you to understand that Complaint can be attended but technical resolution is not possible in 48 Hrs, we request you to rephrase the same with reducing the penalty and mechanism to check complaint registered.	As per bid.
8	7/ Point No 37.1	Warranty: 3 Years carry in warranty from the date of installation of LCD/DLP Multi Media Projector(s). Please clearly mention the parts, which are not covered under warranty separately.	Request you to please clarify, Projector Lamp and other Physical Damage rest are covered in Warranty.	All parts covered under 3 years warranty.
9	7/ Point No 37.2	If any LCD/DLP Multi Media Projector gives continuous trouble, say more than 3 times in one month during the warranty period, the bidder shall replace the LCD/DLP Multi Media Projector with new LCD/DLP Multi Media Projector without any additional cost to the purchaser.	Request you to please clarify, If Power flections at Site location damages projector or standard warranty clause will be applicable	As per bid.
10	13-15/SECTION III FINANCIAL BID FORMA	SECTION III FINANCIAL BID FORMA	Please Clarify how would be L1 criteria decided commercially, will it include Cables (no of meter not mentioned) if motorised screen if provided at the cost which is higher in price will it get some preference and will it be told what price along with what is being quoted by competitor.	As per bid.
11	11/Iteam no 2	Brightness: 5000 lumens at ANSI level or higher	4,000 ANSI Lumens (Standard), 3,600 ANSI Lumens (ECO), (Compliant with ISO 21118 standard). We request 4000 ANSI Lumens brightness under DLP technology which provides higher contrast, smoother video and less pixels visibility.	As per bid.
12	12/Iteam no 2	Short throw Distance: 40" (inch) diagonal image from 175 cm or less distance	1.0m ~ 7.7m (3.3' ~ 25.2') Projection distance should be minimum 1m and Screen Size should be 30" to 300 " (1.0m ~ 7.7m (3.3' ~ 25.2'))	As per bid.
13	12/Iteam no 2	Contrast Ratio: 2000:1 and above	20,000:1 Higher contrast ration, better and smoother video performance. Hence, we are requesting for Contrast Ratio 20000:1 for the same.	As per bid. Specifications mentioned are minimum. Bidder can quote the Projector with higher contrast ratio without any additional cost and advantage.
14	12/Iteam no 2	Input:Computer, Video, S-Video/HDMI, Audio I/P	Clarification on I/P We assume that I/P stands for Input, Please confirm for the same.	I/P stands for Input
15	12/Iteam no 2	Video Compatibility: PAL, NTSC, SECAM	Clarification on Video Compatibility. We assume that these are Video compatibility standards and there will be no Port. Please confirm for the same	Agree
16	Additional	General query	Ethernet port (RJ45) x 1 Requesting to include Ethernet port (RJ45)x1 in projector specification.	As per Bid Specifications mentioned are minimum. Bidder can quote the Projector with Ethernet port (RJ45) without any additional cost and advantage.

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17	Additional	General query	USB (Type A, internal) x 1, for optional wireless dongle Requesting to include USB (Type A, internal) x 1, for optional wireless dongle in projector specification.	As per Bid Specifications mentioned are minimum. Bidder can quote the Projector with additional ports without any additional cost and advantage.
18	Page No. 12, Item no. 2: 5000 ANSI Lumens DLP Projector (Minimum Technical Specification)	Short throw Distance - 40" (inch) diagonal image from 175 cm or less distance	Throw Ratio	As per bid.
19		Contrast Ratio - 2000:1 and above	20000:1	As per bid. Specifications mentioned are minimum. Bidder can quote the Projector with higher contrast ratio without any additional cost and advantage.
20		Zoom Facility/Focus - Required	Zoom is not present in Short Throw Projectors	As per bid.
21		Key stone - One way must	Keystone must be Horizontal and Vertical Both	As per bid.
22		Mounting - Front, Rear, Ceiling, Desktop	Front, Rear, Ceiling, Desktop, Wall mount also be included	As per bid.
23		Inbuilt Speaker (optional)	Inbuilt Speaker is must be of 10W	As per bid.
24	Page No. 11, Item no. 1: 5000 ANSI Lumens LCD Projector (Minimum Technical Specification)	Technology - LCD	We would like to bring in your kind attention that, at present full HD (1920X1080) resolutions has been patronized & stanardized by all LCD/LED professional monitor companies - e.g. LG/Samsung etc. Major corporates/Education Institute are going for better resolutions (WUXGA) due to upgradation of resolution & clarity of content from source i.e. software technology e.g. IIM, NID etc. Moreover demand for WUXGA (1920X1200) technology is getting increase globally due to better resolution and picture clarity as compared to WXGA.	As per bid.
25		Resolution - WXGA (1280 x 800)	We request you, as an apex organization of GoG (Electronics) to consider for WUXGA resolution (latest technology specifications projector). We solicit necessary ammendments in tender.	As per bid.