Response to pre-bid queries raised by bidders

Rate Contract for Purchase of Computer Hardware & related peripherals on behalf of Various Government Departments/Boards/Corporations/Offices within the State of Gujarat (Tender No. HWT220218486)

Sr. No.	Tender Description	Query / Clarification / Suggestions from the Venders	Response to bidders
Term	s and conditions		
1	 3. The bidder may either quote one section and/or all sections in the bid. Bidder has to quote all the items mentioned in the section quoted by them. However, c. For SECTION -6 (Laptop), bidder can either quote Laptop 1 OR Laptop 2 OR Laptop 2 OR Laptop 3 (2 in 1 Laptop) Laptop 4 (Apple Mac Book Air) 	Bidder can quote any one or all Laptops asked in SECTION -6. Please confirm.	Please see the change in revised RFP
2	31. Delivery & installation: Within 45 Working days from the date of purchase order at respective site/locations.	We would request you to please consider 45 working days from date of receipt of PO by vendor through e-mail/fax/Post etc. Since many times customer send PO through post / courier and it takes 7-12 days and actual process of delivery of installation get delayed and it attract LD to the vendor. Hence, we would request you to please consider 45 working days from receipt of PO through e-mail / fax / post etc. so that project can be completed within time limit without affecting LD to the vendor. As delivery & installation period mention 45 days, can need to be intimate before delivery the	Suggestion not accepted, as per RFP
5		goods.	
4	35. Penalty Clause for delay in delivery & installation 35.1 If the bidder fails to deliver and install the requisite hardware and software within the time limit as mentioned in the bid, then a sum equivalent to one percent (1 %) of the total contract value shall be deducted from the payment for each calendar week of delay or part thereof.	We would like to highlight the fact that penalty mentioned here on total project cost which is injustice to the successful bidders since sometime very few components get delayed due to some unavoidable circumstances but considering this clause customer calculate penalty on total order value as per terms instead of delayed hardware cost. Hence, we would request you to please consider proportionate based penalty on undelivered products' value instead of entire project value for the betterment of the project.	Suggestion not accepted, as per RFP
5		Penalty should be applicable on non delivery Item. we are requesting for penalty deduction should be on non delivery item instead of sum equivalent to one percent (1 %) of the total contract value.	
	 37. Payment: Payment for Goods and Services shall be made by the Indenting Department in Indian Rupees as follows: 37.1 No advance payment will be made. 37.2 75% payment after successful inspection and delivery of the ordered goods. The inspection will be done as decided by GIL. 37.3 Remaining 25% payment will be made after successful installation & commissioning of the ordered goods. 	We would like to highlight the fact that looking to the terms, it takes atlease 2-3 months time to get final payment to the vendors from customers. Also would like to note that it is not a solution based tenders, it is normal supply and delivery of hardware, so mentioned payment terms is not appropriate as per requirement. Further, please note that as per standard practice in all past RC hardware tenders had 90% payment after successful inspection and delivery & Remaining 10% payment will be made after successful installation & commissioning. Hence, we would request you to please amend payment terms as per standard and previous RCs terms I.e. 90% payment after successful inspection and delivery of the ordered goods. The inspection will be done as decided by GIL. Remaining 10% payment will be made after successful installation & commissioning of the ordered goods.	Suggestion not accepted, as per RFP
7		Request to change as 90% after successful inspection and delivery of the ordered goods and Remaining 10% payment will be made after successful installation & commissioning of the ordered goods.	
8		37.2 95% payment after successful inspection and delivery of the ordered goods. The inspection will be done as decided by GIL.37.3 Remaining 5% payment will be made after successful installation & commissioning of the ordered goods.	

Sr. No.	Tender Description	Query / Clarification / Suggestions from the Venders	Response to bidders
9		90% Payment on Inspection & delivery & 10% on Installation & Commissioning of ordered goods	
10		our request is for 90% on inspection and delivery.	
11	Note: Quoted Monitor brand OEM should have minimum sum total turnover of 10,000 Crore in last 3 financial year as on 31.03.2017.	In this reference, we would like to inform you that by asking separate turnover from Monitors, bidders may come with separate OEM of CPU and Monitors which will affect performance of desktops in terms of service support & SLA operation from separate OEM of CPU & Monitor. Considering the same above concern and to avoid conflict between two OEMs for desktops, GIL asked same OEM of PC and Monitors in many past RC tenders. The said criteria will also restrict the competition from eligible and capable desktops OEM who can supply CPU with monitors as per requirement. Hence, we would request you to please remove the clause "Quoted Monitor brand OEM should have minimum sum total turnover of 10,000 Crore in last 3 financial year as on 31.03.2017".	Please see the change in revised RFP
12		 If Monitor is quoted of different OEM brand than only the turnover is required as 10K Crores. 1) Hope this criteria is meant in case of separate different standalone TFT is getting supplied with Desktop / any Desktop OEM wish to supply TFT of different brand. Pls clarify. 2) Also, till date it has always observed that TFT asked was of same OEM make of PC whereas; this year the same is missing and even separately criteria for TFT manufacturer has been asked. Thus, is that mean department is willing to buy Desktop and TFT of different Make !!! 3) OR does the separate criteria of standalone TFT is meant only in case if any Desktop OEM wish to supply TFT of different brand. Pls clarify. 	
13	Successful bidder will be decided based on the item wise lowest quoted rates without tax as mentioned in the financial bid section.	Bidder can quote any one or all Laptops asked in SECTION -6 since as per note "Successful bidder will be decided based on the quoted item wise lowest rates without tax". Please confirm.	Please see the change in revised RFP
14	Last Date of Submission of Bid: 23.03.2018 till 1500 hours	Tender submission date need to be extend for one week, as financial year end pressure	Please see the change in revised RFP
15	-	Need to clarify for sites details & qty.	Purchase order will be placed by Govt. Depts./Boards/Corporations within the state of Gujarat under this RC. Hence after getting L1, order will be placed by Dept. and at that time they will attach details of site & qty of items.
A4 Si	ze Scanner-2		
16	A4 size Flat Bed Scanner with 600*600 dpi optical resolution, 24 bit color depth, OCR software, USB connectivity & In-built Automatic Document Feeder; Image technology – CCD/CIS; ADF speed – Up to 20 ppm; ADF Capacity: 50 Sheet, O.S. Compatibility – Microsoft Windows 7 or higher	A4 and Legal ADF speed – Min. 20 ppm	Suggestion not accepted, as per RFP
A3 Si	ze Scanner with ADF		I
17	A3 Size Flatbed Scanner with 600 dpi optical resolution, Daily Duty Cycle: up to 3000 pages, USB interface, OCR Should be supported, End-to-end connectivity will be established by the bidder	Daily Duty Cycle: up to 5000 pages Pls mentioned speed 50ppm	Suggestion not accepted, as per RFP

Sr. No.	Tender Description	Query / Clarification / Suggestions from the Venders	Response to bidders
PC1 (Intel Core i5 Processor based) & PC2 (AMD Processor based)		
18	18" or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000:1 or better, Resolution – 1920 X 1080 or better, TCO Displays 5.0 certified or better	We would request you to please change resolution criteria as per last rate contract tender since asked resolution criteria may difficult in 18" Monitor	Please see the change in revised RFP
		18.5" or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000:1 or better, Resolution – 1360 X 768 or better, TCO Displays 5.0 certified or better; Should be of same brand as offered PC	
19		We request GIL to go for larger display of 19.5". Also industry standard resolution available for 19.5" is 1600x900. Secondly we request GIL to also mention response time as 5 ms so that all OEMs/bidder are on common ground to quote. We also request to Mention Monitor brand should be of Same as PC brand. Please amend specifications as below : 19.5" or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000:1 or better, Resolution – 1600 x 900 or better, response time with 5ms. TCO Displays 7.0 certified or better. Monitor	
20	-	brand should be same as PC brand. Current specification are with FHD which is not available on 18-19" Monitor. FHD resolution will	_
		have high impact on pricing. WE suggest 19.5" Monitor with 1400x900 resolution.	
21		Suggest to change as Same Make of PC ,18" or higher wide screen IPS LED Backlit based TFTs, Resolution – 1440 X 900 or better,	
22		18" or higher wide screen LED Backlit based TFTMonitor:18" or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000:1 or better, Resolution – 1366 X 768 or better, TCO 6.0 certified or better of Same Make of PC1)	
		We just like to bring your notice that 18.5" W-TFT supports maximum resolution of 1366 x 768 only and if GIL wants 1920 x 1080 resolution than TFT sizes needs to be changed to 21.5" W-TFT or higher.	
23		PC Should have min. 35% India Manufactured Components, only then it becomes a Made in India Monitor. LG has this advantage as many of its monitors are made in India We suggest you to go for Monitors with better connectivity (VGA+HDMI ports should at lease be there). Also as there is min. price gap in 18.5"and 19.5", it would be better to go for 19.5"Monitor LG India Manufacturing AV monitor with Inbuilt speakers. They come in 19.5"/21.5"/23.8". These AV monitors can be controlled through IR Remote and have VGA, HDMI, USB, AV ports for connectivity. These products are technologically superior and are aggressively priced. thus suggest if these monitors can be used in your orders	
	Intel Core i5 Processor based)		
24	Form Factor & System chassis Micro ATX/ SFF System chassis with suitable power supply to sustain full load including possible future up gradations. Complete system should be energy star 6.0 compliant / BEE Star certified	we request department to kindly consider only Small form factor as cabinet form factor. This will allow end user to get more space (whether keeping on the desk or underneath the desk). Not only Small form factor (SFF) are small in size but are lighter also and hence it is easier to manage and shift.	Suggestion not accepted, as per RFP
		Please amend specifications as below : SFF System chassis with suitable power supply to sustain full load including possible future up gradations. Complete system should be energy star 6.0 compliant / BEE Star certified	

Sr. No.	Tender Description	Query / Clarification / Suggestions from the Venders	Response to bidders
25 Quad Co	ore 6th Generation Intel® Core™ i5 Processor (6M Cache, 3.00 GHz) or higher	We request GIL to consider Latest 7th Generation processor which is available with all OEMs.	Please see the change in revised RFP
		Please amend specifications as below : Quad Core 7th Generation Intel® Core™ i5 Processor (6M Cache, 3.00 GHz) or higher	
26		Latest generation Processor	
		Intel 7th Generation Intel 7400 Processor (3.0 GHz, 6 MB cache)	
27		6th Gen is almost EOL in next 3-4 months. We request to have minimum 3.5 Ghz clock in line with AMD specs.	
28 Suitable	e chipset for above mentioned processor based motherboard	Compatible 7th Gen chipset as 6th Gen is EOL.	Suggestion not accepted, as per RFP
29 Integrat	ted onboard graphics, Total 2 no.s of PCI/PCIe slots, Integrated Audio	We request you to kindly change specification of Desktop (Intel & AMD) for Internal Audio and allow us to quote with external audio/speakers.	Please see the change in revised RFP
		We will not be able to participate in the BID with current specification of Internal Audio.	
30		During the meeting it was discussed from one of the OEM that integrated audio is not required. We request GIL to Keep Integrated Audio Controller hence it will help sound processing and outputting it to headphones and speakers.	
31		4 PCI Slot	Suggestion not accepted, as per RFP
		we are requesting for 4 PCI slot instead of Total 2 no.s of PCI/PCIe slots. This will help for better expandability of Card/Peripherals.	
	GB DDR4 @ 1866 MHz or higher RAM with 1 DIMM slot free. (Single Module be supplied)		Please see the change in revised RFP
		Min. 4 GB DDR4 @ 2400 MHz or higher RAM with 1 DIMM Slot free	
33		Memory: Min. 4 GB DDR4 @ 2400 MHz with 32GB expandability or higher RAM with 1 DIMM slot free. (Single Module Should be supplied)	
		In current era of technology it is highly recommended to have latest supported features which can last long and available easily thus, we request RAM speed $@$ 2400MHz with expandability upto 32 GB. We sincerely urge GIL to revisit on above suggestion and do the needful.	
34 Total 4 Headph		Now a days majority of the ports comes with Universal audio jack/combo jack instead of Microphone and headphone separately.	Please see the change in revised RFP.
		Please amend specifications as below : Total 4 USB port with at least 2 USB 2.0 port (min. 2 at front), VGA/HDMI, Microphone, Headphone or Universal Audio Jack	
35		Suggest to make Total 8 USB port with at least 4 USB 3.0 port (min. 2 at front), VGA/HDMI, Microphone, Headphone	Suggestion not accepted, as per RFP
36 -		We request GIL to add Security features of Integrated TPM 2.0 on desktop	Suggestion not accepted, as per RFP

Sr. No.	Tender Description	Query / Clarification / Suggestions from the Venders	Response to bidders
C2 (AMD Processor based)		
	Form Factor & System chassis Micro ATX/ SFF System chassis with suitable power supply to sustain full load including possible future up gradations. Complete system should be energy star 6.0 compliant / BEE Star certified	we request department to kindly consider only Small form factor as cabinet form factor. This will allow end user to get more space (whether keeping on the desk or underneath the desk). Not only Small form factor (SFF) are small in size but are lighter also and hence it is easier to manage and shift. Please amend specifications as below : SFF System chassis with suitable power supply to sustain full load including possible future up gradations. Complete system should be energy star 6.0 compliant / BEE Star certified	Suggestion not accepted, as per RFP
38	Quad Core AMD A10 Processor (2M Cache, 3.00 GHz) or higher	our request is to consider latest 7th generation processor available from AMD. This will allow all OEMs to have common battle field. Please amend specifications as below : Quad Core Latest 7th generation AMD A10 Processor (2M Cache, 3.00 GHz) or higher	Suggestion not accepted, as per RFP
39		AMD has shifted to minimum 3.5 Ghz hence please amend accordingly.	
40	Integrated onboard graphics, Total 2 no.s of PCI/PCIe slots, Integrated Audio	We request you to kindly change specification of Desktop (Intel & AMD) for Internal Audio and allow us to quote with external audio/speakers. We will not be able to participate in the BID with current specification of Internal Audio.	Please see the change in revised RFP
41		During the meeting it was discussed from one of the OEM that integrated audio is not required. We request GIL to Keep Integrated Audio Controller hence it will help sound processing and outputting it to headphones and speakers.	
	Min. 4 GB DDR4 @ 1866 MHz or higher RAM with 1 DIMM slot free. (Single Module Should be supplied)	Higher speed with better efficiency. Min. 4 GB DDR4 @ 2400 MHz or higher RAM with 1 DIMM Slot free	Suggestion not accepted, as per RFP
43	Total 4 USB port with at least 2 USB 2.0 port (min. 2 at front), VGA/HDMI, Microphone, Headphone	We request GIL to also allow display port option along with VGA/HDMI so that all OEMs can participate. Display Port provides several benefits to the user. Direct benefits include higher performance capability, the availability of display adapters for legacy display types, and the ability to connect multiple displays to a single video output. Display Port, a newer standard originally developed to support the higher performance requirements of personal computers, is based on updated signal and protocol technology similar to that already used in today's computer systems, enabling an increase in performance and integration. Because Display Port uses common signaling technology in use for data communications and a packetized data structure, through a common connector, it can be combined with standards such as USB and Thunderbolt. With link training/link quality monitoring as in data communications, Display Port provides a more robust and stable AV link. Please amend specifications as below : Total 4 USB port with at least 2 USB 2.0 port (min. 2 at front), VGA/HDMI/Display port, Microphone, Headphone	Suggestion not accepted, as per RFP
44		Suggest to make Total 8 USB port with at least 4 USB 3.0 port (min. 2 at front), VGA/HDMI, Microphone, Headphone	Suggestion not accepted, as per RFP
45	-	We request GIL to add Security features of Integrated TPM 2.0 on desktop	Suggestion not accepted, as per RFP

A4 Size Mono Laser Printer – 1 46 Min. 15 ppm in A4 size, 600 x 600 dpi Resolution; Minimum 500 MHZ Printer Processor or higher or System Processor Utilization Min. 128 MB RAM; Hi-Speed USB 2.0 compatibile OS Compatibility: Windows, Linux (Note: Quoted printer must be supplied along with factory fitted cartridge) We request you to change this to 32MB as this is entry level printer this memory is the regular operation. Also would like to request you to add Duplex feature as this with Paper saving and environment safety. A4 Size Mono Laser Printer – 2 We request you to change this to 10000 to 15000/ Month as this Midlevel printer this 1200 X 1200 dpi resolution, Minimum 500 MHZ Printer Processor or higher or System Processor Utilization Min. 128 MB RAM or higher, Post Script/PCL support OR equivalent, Full network duplex printing, USB and in-built Network connectivity, duty cycle: should have mini. 30000/month We request to make as 256MB RAM 48 OS Compatibility: Windows, Linux Suggest to make as 256MB RAM	would help us
600 x 600 dpi Resolution; Minimum 500 MHZ Printer Processor or higher or System Processor Utilization Min. 128 MB RAM; Hi-Speed USB 2.0 compatibile OS Compatibility: Windows, Linux (Note: Quoted printer must be supplied along with factory fitted cartridge) the regular operation. Also would like to request you to add Duplex feature as this with Paper saving and environment safety. 47 Min. 24 ppm or higher in A4 size, 1200 X 1200 dpi resolution, Minimum 500 MHZ Printer Processor or higher or System Processor Utilization Min. 128 MB RAM or higher, Post Script/PCL support OR equivalent, Full network duplex printing, USB and in-built Network connectivity, duty cycle: should have min. 3000/month 0S Compatibility: Windows, Linux We request you to change this to 10000 to 15000/ Month as this Midlevel printer thi duty cycle: should have min. 3000/month 48 OS Compatibility: Windows, Linux Suggest to make as 256MB RAM	would help us
 47 Min. 24 ppm or higher in A4 size, 1200 X 1200 dpi resolution, Minimum 500 MHZ Printer Processor or higher or System Processor Utilization Min. 128 MB RAM or higher, Post Script/PCL support OR equivalent, Full network duplex printing, USB and in-built Network connectivity, duty cycle: should have min. 30000/month 48 OS Compatibility: Windows, Linux 	
1200 X 1200 dpi resolution, duty cycle for regular operations Minimum 500 MHZ Printer Processor or higher or System Processor Utilization duty cycle for regular operations Min. 128 MB RAM or higher, Post Script/PCL support OR equivalent, Full network duplex printing, USB and in-built Network connectivity, duty cycle: should have min. 30000/month Scompatibility: Windows, Linux 48 OS Compatibility: Windows, Linux	
(Note: Quoted printer must be supplied along with factory fitted cartridge)	Suggestion not accepted, as per RFP
A4 Size Mono Laser Printer – 3	
49 Min. 30 ppm or higher in A4 size, We request to change with 28ppm or 38 ppm as our model is high against competitien 1200 X 1200 dpi resolution, Minimum 500 MHZ Printer Processor or higher or System Processor Utilization We request to change with 40000/month or 80000/month Min. 128 MB RAM or higher, Post Script/PCL support OR equivalent,	tion Suggestion not accepted, as per RFP
Full network duplex printing, USB and in-built Network connectivity, duty cycle: should have min.50000/month OS Compatibility: Windows, Linux (Note: Quoted printer must be supplied along with factory fitted cartridge)	
Aultifunction Laser Printer-1 (Print, Copy, Scan)	
50 Print - 20 ppm or higher for A4 size, Duplex feature is advisable to add for Paper saving along with Green channel environ workplace. 50 Print - 20 ppm or higher for A4 size, Duplex feature is advisable to add for Paper saving along with Green channel environ workplace. 600*400 dpi resolution, Min. 128 MB RAM or higher; Scan - 600*600 dpi optical resolution, color scanning should be possible, USB connectivity Minimum 500 MHZ Printer Processor or higher or System Processor Utilization OS Compatibility: Windows, Linux (Note: Quoted printer must be supplied along with factory fitted cartridge) Heat cartridge	nment friendly Suggestion not accepted, as per RFP
A4 Color Laser Printer	
51 14 ppm in color and black, Request to make 25ppm or 27ppm Full network duplex printing, Minimum 500 MHZ Printer Processor or higher or System Processor Utilization Request to make 25ppm or 27ppm Min. 128 MB RAM or higher, USB and inbuilt network connectivity OS Compatibility: Windows, Linux (Note: Quoted printer must be supplied along with factory fitted cartridge) Request to make 25ppm or 27ppm	Suggestion not accepted, as per RFP
52 - As GIL had asked IDC Report in the Desktop and Laptop Category request you to ad for Printers Category also. * All laser Printers should be with WIFI is the additional b future operations.	

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53	-	 Additional Request & Proposal in Section 3 A3 Multifunctional Devices 1) Kindly request to allow Category A3 Multifunctional Copier category addition to this all category where A3 starting from 20cpm to 35 ppm with various range of model's in Mono & Color , (2) A3 is having print scan copy and fully loaded function machines (3) It can print A3.A4.Many More Sizes (4) Processor , Memory , Tray capacity is much sufficient (5) A3 Category either can procure by various departments or departments also can make rental contract per page volume YOY Commercial toner & imaging unit 1) A3 MFP is having high yield capacity, (2) Machine life cycle is huge which consistent till next 5 years, (3) Duty cycle of toner & drum is higher (4) Toner Capacity is starting from 10000 pages to 50000 pages (5) Machine life cycle is starting from 5 lakh pages to 12 lakh pages 	Suggestion not accepted, as per RFP
<mark>600 V</mark>	A Line Interactive UPS (with 15 minutes Battery backup)		
54	AC Mode : AVR Output voltage in AC mode; 180-230 V ; 50 Hz +/- 3 Hz	It should be read as "AVR Output voltage in AC mode; 180-255 V ; 50 Hz +/-3 Hz" or "AVR Output voltage in AC mode; 180-230 +/- 10% ; 50 Hz +/-3 Hz"	Please see the change in revised RFP
55		230 V +/- 10%	
56	Battery Mode : UPS Output voltage in battery mode; 230 V +/- 10%, 50 Hz +/-1 Hz load power factor of not less than 0.6 lagging	Normally out voltage is always constant i.e. 230 V +/- 1% is standard. required specs mention 10% . need to be clarify on the same	It varies OEM by OEM. Hence we have mentioned 230 V +/- 10%
1 KVA	Online UPS with 30 Minutes battery backup / 2 KVA Online UPS with 1 hour ba	ttery backup / 5KVA Online UPS (with 1 hour battery backup) / 10 KVA Online UPS with 1	hour battery backup
57	Bypass Switch : Manual and Static by-pass switch shall be provided for maintenance of UPS with provision for Enable/Disable of Bypass mode	Manual OR static bypass switch shall be provided UPS systems with small ratings from 500VA to 3KVA are universally designed as plug and play systems. As they are purely used for IT applications, it has feature for protected automatic bypass however maintenance bypass is not provided. Automatic bypass is using utility supply monitoring and after ensuring that it is healthy (within set range) then only it is transferred to bypass otherwise not. Maintenance bypass option is possible only if it is hardwired units with separate terminals for bypass i.e. dual feed option. In plug and play units, it is simply one input cord because of which maintenance bypass facility can't be provided. As this is universally accepted concept, Eaton is also not providing MBS facility in 500VA to 3KVA range.	Please see the change in revised RFP
58	Communication :	UPS shall be provided with USB OR serial communication port RS 232.	Please see the change in revised RFP
	Fully functional SNMP card required; RS 232 & USB port with software for UPS status monitoring	UPS shall be provided with USB OR serial communication port RS 232 for computer interface & for data exchange of electrical parameters of UPS like voltage, current, frequency, charging status, mode of operation etc. For 1 KVA & 2 KVA (In current age the technology has completely converted to USB only. RS232 now a days completely discontinue even in desktop & laptop.)	
59	Rating :	1 & 2 kVA is available with 0.8 O/P PF and 0.99 I/P PF and 5 & 10 KVA is 0.9 O/P PF and 0.99 I/P.	Please see the change in revised RFP
	The rating specified is a unity power factor	All the Major make are having the same Rating.	
60	-	Can we quote for specific rating or need to be quote for all rating of UPS.	It is clearly mentioned in the bid. Bidder will have to quote all UPS in UPS section
61	-	As per government standard BIS certificate is required for UPS, need to be request from all vendor , to maintain quality standard	Suggestion not accepted, as per RFP

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Laptop-1 (Intel core i5 Processor Based)		
	We request to consider Latest 7th generation Intel core i5 Processor. Please amend specifications as below : Processor – Intel 7th Generation Core™ i5 Processor(3M Cache, 2.4 GHz) or higher	Please see the change in revised RFP
	We request GIL to mention 2 DIMM slots as in market various models are available with 4 GB memory soldered on motherboard. Such models are more prone to failure because if motherboards fails than memory had to be replaced and if memory gets failed than entire motherboard had to be replaced. Thus in such kind of models repetitive problems occur more frequently once the system is opened. This can only reduce the employees productivity which can eventually affect organization growth and performance. Hence we request to incorporate 2 DIMM slots for such kind of requirement which are going to masses and different types of Users so that all OEMs are on common platform. Please amend specifications as below : 8 GB DDR4 @ 2133 MHz upgradeable to 16 GB with 2 DIMM slots	Suggestion not accepted, as per RFP
64 500 GB or higher SATA HDD with 7200 RPM	500GB or higher SATA HDD with 5400 RPM	Suggestion not accepted, as per RFP
65 Screen: 14" or higher LED B/L Display with 1920 X 1080 resolution, contrast ratio: 300:1, Brightness 200 nits	Industry standard resolution in 14" is 1366x768 instead of 1920x1080 so that all OEMs can qualify and participate equally.	Please see the change in revised RFP
	Please amend specifications as below : 14.0-inch HD (1366x768) anti-glare LED-backlit display, contrast ratio:300:1, Brightness 220 nits	
66	Suggestion to change Screen: 13.3"/14"/15.6" or higher LED B/L Display with 1366*768 resolution , contrast ratio: 300:1, Brightness 200nits	-
67 Web Cam required	HD Web Camera	Suggestion not accepted, as per RFP
	We are requesting for HD web camera as latest Technology in Laptop for Camera.	
68 Optical Drive: DVD +/- RW (Internal)	we request GIL to keep option of internal and external DVD RW so that all OEMs can qualify and participate equally.	Please see the change in revised RFP
	Please amend specifications as below : Optical Drive: DVD +/- RW (Internal/external)	
69	We suggest Internal/External DVD RW	
70 Security: Integrated TPM 1.2 chip	We Request GIL to Add. Integrated TPM 2.0	Suggestion not accepted, as per RFP
71	Discrete TPM 2.0	-
	We are requesting for Discrete TPM 2.0 with better security option available with Laptop. Laptop comes under mobility Product required better security option with latest technology.	
for the same, 1 Head Phone jack & Micro Phone jack / Headphone & Microphone Combo		Suggestion not accepted, as per RFP
aptop-2 (AMD Processor Based)	1	
73 Optical Drive : DVD +/- RW (Internal)	We suggest Internal/External DVD RW	Please see the change in revised RFP
74 Memory: 8 GB DDR4 @ 2133 MHz upgradeable to 16 GB	Suggestion to change :- 8 GB DDR4 @ 1866 MHz upgradeable to 16 GB	Please see the change in revised RFP

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75	Screen: 14" or higher LED B/L Display with 1920 X 1080 resolution	Suggestion to change :- 13.3"/14"/15.6" or higher LED B/L Display with 1366*768 resolution , contrast ratio: 300:1, Brightness 200nits	Please see the change in revised RFP
76	Mandatory Ports: 3 USB, Additional 1 USB port or extender for the same, 1 HDMI, 1 Head Phone jack & Micro Phone jack/Headphone & Microphone Combo jack, 1 RJ-45, Card Reader	Suggestion to change :- 3 USB (including 2 USB 3.0 port), Additional 1 USB port or extender for the same, 1 Head Phone jack & Micro Phone jack / Headphone & Microphone Combo jack, 1 RJ-45, Card Reader, 1 HDMI port	Suggestion not accepted, as per RFP
77	3 or more Cell Lithium-Ion/ Lithium-Ion Polymer battery with minimum 4 Hours of battery back-up time	2 cell battery with upto 5 hrs battery backup We are requesting for 2 cell I battery instead of 3 or more cell I with upto 5 hrs battery backup, as per Mobile Mark 2014, cell I s are low to reduce the weight of the Laptop & the capacity ty of the battery i s 37Whr.	Suggestion not accepted, as per RFP
Lapto	pp-3 (Intel core i5 Processor Based 2-in-1 Laptop)		
78	Processor – Intel® Core™ i5 Processor (3M Cache, 3.00 GHz) or higher	Latest available processor We suggest Intel i5 7500U Processor (2.7 GHz, 4 MB Cache)	Please see the change in revised RFP
79	Screen: 12"or higher LED B/L Display Touch with 1920*1080 resolution	Touch screen Chemically-strengthened Corning® Gorilla® Glass 4 top cover directly bonded to display	Suggestion not accepted, as per RFP
80	Mandatory Ports: 1 USB 3.0 port, mini/micro USB, 3.5 mm Audio jack, Card Reader	1 USB Type-C, supporting USB 3.1 (supports Thunderbolt 3); 1 USB Type-A, supporting USB 3.0; 1 Headphone /microphone combo	Suggestion not accepted, as per RFP
81	3 or more Cell Lithium-Ion/ Lithium-Ion Polymer battery with minimum 4 Hours of battery back-up time	2 cell battery with upto 5 hrs battery backup We are requesting for 2 cell battery instead of 3 or more cell I with upto 5 hrs battery backup, as per Mobile Mark 2014, cell s are low to reduce the weight of the Laptop & the capacity ty of the battery i s 37Whr.	Suggestion not accepted, as per RFP
82	-	we are requesting you to incorporate Apple Mac Mini (desktop), iMac (All in one), MacBook Pro 13" & MacBook Pro 15" (laptop).	Suggestion not accepted, as per RFP
83	-	 Request to add product Apple Mac Mini in Section 1 (PCs& Other items) Apple Mac Mini comes with inbuilt Office with OS, so dependency of Microsoft will be reduce approx. price will be at par against intel i5 with Microsoft Office. 	