Responses to Pre-bid Queries

RFP for Implementation of Computer Aided Learning in Gujarat Secondary Schools in the State of Gujarat including Supply of Hardware, Software, Manpower Services including Functional Training and Maintenance of the Systems for 5 years on behalf of Commissionerate of Schools, Education Department, Government of Gujarat (Tender No. HWT100418489)

	Tender Reference			
Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
	Page No. 22 / Section IV / Technical Specifications / Desktop with Monitor	CPU 6th Generation Intel® Core™ i3 Processor (3M Cache, 3.80 GHz) or higher OR AMD A8 Processor (3.1 GHz, 4MB cache) or higher	Suggested Changes: 7th Generation Intel® Core™ i3 Processor (3M Cache, 3.80 GHz) or higher OR AMD A8 Processor (3.1 GHz, 2MB cache) or higher Justification: 7th Generation desktop processors of both AMD & Intel are available with all the OEMs. AMD's 7th Generation APUs codenamed 'Bristol Ridge' uses 'Excavator' based CPU cores which are highly efficient in terms of both performance & power consumption and comes with the high speed 2 MB L2 cache and support for DDR4-2400MHz of memory. The early generation of desktop AMD APUs are end of life and not available any OEMs.	Please see the change in Revised RFP Document.
2		Memory Min. 4 GB DDR4 @ 1866 MHz or higher RAM expandable up to 16 GB	Suggested Changes: Min. 4 GB DDR4 @ 1866MHz or higher RAM expandable up to 32 GB with 1 DIMM slot free. Justification: With the maximum memory capacity of 16GB per DIMM, DDR4 is capable of achieving 32GB of maximum expandability with a 2DIMM slot configuration.	Please see the change in Revised RFP Document.
3			We strongly request you to remove the RJ45 Port from the Tender Specs.	Suggestion not accepted. As per RFP.
	Page No. 24 / Section IV / Technical Specifications / 40" or higher LED TV / Monitor		Use of Monitors is required for Commercial Use only. So TV Tuner Card is not required at all as per the Technical Requirement of the Tender. We strongly prefer Prof Monitors, because Prof Monitors are designed for long hour's usage, for stable & rugged operations. So please remove the TV Tuner Card from the Tender. Keep only Prof/Commercial LED VIDEO MONITORS	Please see the change in Revised RFP Document.
5	Page no 6 / Section II / Scope of Work / Clause B		Please clarify whether your require UPS or Stabilizer as UPS is neither mentioned in technical specification nor in financial format. If UPS require please share specification and Qty	As per RFP requirements, only Voltage Stabilizers are required.

	Tender Reference			
Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
6	Page no 6 / Section II / Scope of Work / Clause D	Splitter-Dual Display	Please specify that 1 point of splitter cable will connect with PC then 2nd point where will be connect?	As per RFP requirements, one output of Splitter will be connected to PC Monitor and other output of Splitter will be connected to 40" Monitor.
7		Delivery & installation: Supply, Installation, testing and commissioning of Computer Hardware and other accessories shall be completed within 60 working days from the date of confirmed purchase order / site readiness of the School at respective sites. (Detailed list of Schools is as per Annexure B).	Request to make 90 working days from the date of confirmed purchase order	Request not accepted. As per RFP.
8	Page no 19 / Section III / Instruction to Bidders / Clause no. 42	Payment: Payment for Goods and Services shall be made by Purchasing Department in Indian Rupees as follows: Payment for Hardware, Software and connected accessories shall be made in India Rupees as follows: a) No advance payment will be made. b) 80 % payment after successful delivery of the ordered goods, inspection completion and successful installation, commissioning & functional training of the ordered goods. Inspection will be carried out by GIL. c) Remaining 20 % payment will be made in 5 equal yearly installments.	Request to make 90% after completion of inspection & delivery & 10% after installation	Request not accepted. As per RFP.
9	Page No. 22 / Section IV / Technical Specifications / Desktop	CPU 6th Generation Intel® Core™ i3 Processor (3M Cache, 3.80 GHz) or higher OR AMD A8 Processor (3.1 GHz, 4MB cache) or higher	7th Gen desktop processor of both AMD & intel are available with all the OEMs. We suggest, 7th Gen AMD PRO A8-9600 Quad Core 3.1GHz, 2MB Cache	Please refer Sr. No. 1.
10	with Monitor	Memory Min. 4 GB DDR4 @ 1866 MHz or higher RAM expandable up to 16 GB with 1 DIMM slot free.	Min 4GB DDR4 @ 1866 MHz or higher RAM expandable up to 32GB with 1 DIMM slot free	Please refer Sr. No. 2.
11	Page no 6 / Section II / Scope of Work / Clause D	Computer Hardware, Software and connected accessories : Point no. b: UPS (including batteries)	Request to specify the total number of quantities and required technical specifications	Please see the change in Revised RFP Document.
12	Page No. 22 / Section IV / Technical Specifications / Desktop with Monitor	Monitor: 19" or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000: 1 or better, Resolution – 1360 X 768 or better, TCO Displays 6.0 certified or better; Monitor should be of same make of offered PC Brand	The Asked monitor is absolute technology instead of TFT now a days PCs are coming with LED Monitors starting with 19.5"display. Request you to change the specs accordingly	As per RFP.
13	Page No. 23 / Section IV / Technical	A4 Size Mono Laser Printer: Print Speed: Minimum 24 ppm in A4 size, Print Resolution: 600 x 600 dpi Resolution, Processor: Minimum 450 MHZ Printer Processor or higher or System Processor Utilization Memory: 64 MB RAM or higher,	This specs are specific to particular OEM. We need to downsize the specs so that other branded OEMs can also participate in the tender. Request to change Processor to 200 MHz pr higher and Memory to 32 MB or higher as it will be sufficient to achieve 24 PPM speed.	Request not accepted. As per RFP.
14		A4 Size Mono Laser Printer: Commercial Cartridge for printing total 26,10,000 (15,000 * 174) pages for above A4 Size Mono Laser Printer	There is no such cartridge coming which can give us a printing cycle of 15000 pages per cartridge. Request to change the pages to 10000 in place of 15000 pages.	We have asked for cartridges of A4 Size Mono Laser Printer for printing total 26,10,000 number of pages.

		Tender Reference		
Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
15	Page No. 24 / Section IV	40" or higher LED TV / Monitor	The specifications mentioned are of Commercial displays, not of LED TV. It will not be available in any of the consumer series monitor / LED TV. But some of the specs like TV Tuner card are the specification of consumer series display. Kindly bifurcate the requirement.	Please refer Sr. No. 4.
16	Specifications / 40" or higher LED TV / Monitor	40" or higher LED TV / Monitor Power cable, VGA cable, HDMI Cable, Audio Video cable of required length.	Kindly mention the length of Cables required.	It has been discussed and decided in pre-bid meeting. Bidder will have to supply and install the cables of required length as per the actual requirements at site for the installation of 40" Monitor.
17	Page No. 24 / Section IV / Technical Specifications / Splitter- Dual Display	Splitter-Dual Display PCI based / on-board DVI/ Internal VGA splitter to provide two similar outputs to two monitors from single PC	Do we need to provide the dual port Graphics card or a external splitter with single input and dual output	RFP is self explanatory. As per RFP requirements, it should be PCI based / on-board DVI/ Internal VGA splitter.
18	Page No. 27 / Section V / Financial Bid Format	Sr.No. 13: Electrification per Point (including Switches, Plugs, Sockets, Cables, Wires)	Kindly specify the measurement of cable/wire as per the requirement	It has been discussed and decided in pre-bid meeting. Bidder will have to quote the cost of necessary electrification required per point (including Switches, Plugs, Sockets, Cables, Wires).
19	Page No. 24 / Section IV / Technical Specifications / 40" or higher LED TV / Monitor	TV / Monitor should be capable to be run in rural environment in extreme weather conditions.	Request to add below parameter: Operating Temperature: 0°C~ 40°C Humidity: 10~80% Safety and EMC Certificate: UL, FCC, CE Operation Hour: 16/7 MTBF: 50000 hours OEM Standard Parameter which are necessary and requirement as TV/ Monitor are going to be use in rural environment.	Please see the change in Revised RFP Document.
20		Additional	We request to department to kindly define structure of organization / bidder. We request to kindly include clause as Bidders should be a private or public limited company, or a combination of them.	Request not accepted. As per RFP.
21		Additional	We request to the department to kindly confirm if consortium is allowed for this tender. If yes please define terms and condition for consortium	Consortium will be not allowed.
22	Page no 5 / Section I / Eligibility Criteria	The bidder should have an average annual turnover of Rs. 30 Crore (Minimum) during the last three financial years as on 31.03.2017.	Considering the number of schools and quantum of business we request the department to kindly amend this clause by "The bidder should have an average annual turnover of Rs. 50 Crore (Minimum) from Computer Hardware, Information technology products, computer based education/Computer Aided learning business in India during the last three financial years during the last three financial years as on 31.03.2017. The copies of Audited Annual Accounts for last three years shall be uploaded along with the bid"	Request not accepted. As per RFP.
23		3. The bidder must have at least 25 customer reference sites of local area network installation (Each Purchase order should include Router/ Switch/ I/Os along with Cat 6 cable & Cable laying) or 25 reference sites each of minimum 50 machine (compute) installations in India.	Since this is the project for implementation of Computer Aided Learning including supply of hardware, software and manpower services, we request to the department to kindly amend this clause by "The bidder should have experience of executing at least single project of CAL/ICT of 5 crore in last 3 year or bidder should have experience of executing at least one single project of implementation and maintenance of more than 500 CAL/ICT lab in last three financial year"	Request not accepted. As per RFP.

		Tender Reference	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
Sr. No.	Page No. / Section No. / Clause No.	Tender Description		
24	Page no 5 / Section I / Eligibility Criteria	Additional	Further in addition to past experience we request to the department to kindly include clause as "The bidder should be experience in successful operation of similar projects as on 31/03/2018 on BOOT / BOOM / BOT / turnkey / management contract or BOO basis in India involving supply, installation & maintenance of computer H/W and related accessories, supply of skilled man power, computer training." The bidder should have well established and proven methodology of conducting computer training to teachers/trainers/users and should have imparted computer training in India as teacher training is a part of this project. The bidder should have deployed at least 150 man power in different CAL/ICT related project in past three years	Request not accepted. As per RFP.
25		Additional	We request to the department to kindly include clause related to existence of bidder/organization by adding clause as "The bidder should be ICT system integrator and should be in existence since last 3 year in ICT"	Request not accepted. As per RFP.
26	Page no 11 / Section II / Scope of Work	Manpower • School Coordinator: 1 fulltime school coordinator per 5 schools.	Since as per schools list, any two schools are very far, therefore it is very difficult to make cluster of 5 schools. We request to the department to amend this clause by School Coordinator: 1 fulltime school coordinator per schools.	Request not accepted. As per RFP.
27	Page no 11 / Section II / Scope of Work	, , , , , , , , , , , , , , , , , , , ,	We request to the department to amend this clause by "The Bidder will be required to establish their Project Coordination Unit at Gandhinagar/ Ahmadabad with Adequate decision-making authority, for day-to-day coordination with the School / Commissionerate of Schools / ED / Govt. of Gujarat. Any advice of the School / Commissionerate of Schools / ED / Govt. of Gujarat will have to be responded within a period of 3 (three) working days.	Request not accepted. As per RFP.
28	Page no 11 / Section II / Scope of Work	Duration of the Contract: The duration of the Contract period for this program will be of 5 years. The duration spent for installation of Hardware and Software will not be a part of contract period. Hence the actual contract period starts after the successful installation of hardware, software and deployment of manpower.	We request to the department to kindly amend the clause "The duration of the Contract period for this program will be of 3 years. The duration spent for installation of Hardware and Software will not be a part of contract period. Hence the actual contract period starts after the successful installation of hardware, software and deployment of manpower"	Request not accepted. As per RFP.
29	Page no 12 / Section II / Scope of Work	The bidder has to monitor the implementation of the scheme in the School level, install MIS software and submit periodical reports.	We request to the department to kindly provide CDs of MIS software as per your requirement	It has been discussed and clarified during pre-bid meeting that, necessary MIS software to be provided and installed by the bidder as per the scope defined in RFP.

		Tender Reference		
Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
30	Page no 12 / Section II / Scope of Work	Successful bidder will have to replace the equipments free of cost against the stolen equipments without waiting for NTR. Respective School will file the FIR and NTR will be given to successful bidder once get from Police. In this case, the replaced material will be the property of CoS / Respective school and the recovered theft material will be the properly of successful bidder. The bidder will have to replace the stolen material within 7 school working days from the date of incident reporting by respective school / CoS	1. We request to the department to kindly clarify, if School fail to provide FIR and NTR then who will be bear the item cost as the insurance company will not pay without FIR and NTR. 2. We request to department to increase the replacement time from 7 days to 15 working days from date of receipt of FIR. Further Department/school to ensure that FIR should be lodged within 2 days of incident 3. We request to the department to kindly clarify In the case of recovery of theft material insurance will not pay to bidder the who will be responsible for the difference amount of recovered material and delivered new material	As per RFP.
31	Page no 18 / Section III / Instruction to Bidders / Clause no. 41.1	41.1. Penalties for delay in delivery and installation: a) If the bidder fails to deliver and install the requisite devices, equipment, hardware or software within 60 working days from the date of confirmed purchase order / site readiness of the School, then a sum equivalent to 0.5% of the Total Contract Value shall be deducted from the payment for each calendar week of delay or part thereof.	We request to the department to amend this clause by "If the bidder fails to deliver and install the requisite devices, equipment, hardware or software within 60 working days from the date of confirmed purchase order / site readiness of the School, then a sum equivalent to 0.5% of per school Value shall be deducted from the payment for each calendar week of delay or part thereof.	Please see the change in Revised RFP Document.
32	-	41.2. Operational / Warranty period Penalties: a) During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 300 per day for Desktops, TV and within 72 hours the penalty of Rs. 200 per day for other peripherals will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee / Quarterly Payment during warranty period.	We request to the department to amend this clause by "During warranty period, if the complaint is not resolved within two working days the penalty of Rs. 300 per day for Desktops, TV and within 3 working days the penalty of Rs. 200 per day for other peripherals will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee / Quarterly Payment during warranty period.	Request not accepted. As per RFP.
33		Payment for Hardware, Software and connected accessories shall be made in India Rupees as follows: a) No advance payment will be made.	We request to department to kindly release payment of 20% advance as mobilization fund for project	Request not accepted. As per RFP.
34	Page No. 22 / Section IV / Technical Specifications / Desktop with Monitor	6th Generation Intel® Core™ i3 Processor (3M Cache, 3.80 GHz) or higher	Requested Changes: 7th Generation Intel® Core™ i3 Processor (3M Cache, 3.90 GHz) or higher OR AMD A8 Processor (3.1 GHz, 2MB cache) or higher Remarks: Request change to 7th Gen Intel Processor as 6th Gen Proc. is now not available Also in AMD Proc., please change Cache memory to 2MB as New AMD proc. are with 4 cores and 2MB cache.	Please refer Sr. No. 1.
35	Page No. 26 / Section IV / Technical Specifications / Table for Computers (without castor wheel)		This is inform you that Jazz Computer table is discontinue product. We request to you please consider another computer table VIBE against Jazz.	Please see the change in Revised RFP Document.

	Tender Reference			
Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
36		CPU 6th Generation Intel® Core™ i3 Processor (3M Cache, 3.80 GHz) or higher OR AMD A8 Processor (3.1 GHz, 4MB cache) or higher	Requested Term: AMD A8 Processor (3.1 GHz, 2MB Cache) or higher Comment / Suggestions: There is change in platform in AMD processor and basis on same the available Cache on A8 is 2MB and as per the bench mark reports also performance of machine is does not have correlation with Cache. We thus, request to revisit on same and help us with necessary changes as per available Cache by Processor manufacturer.	Please refer Sr. No. 1.
37		Memory Min. 4 GB DDR4 @ 1866 MHz or higher RAM expandable up to 16 GB with 1 DIMM slot free.	Requested Term: 4 GBDDR4 @ 2400 MHz or higher RAM expandable up to 32 GB with 1 DIMM slot free. Comment / Suggestions: In current era of technology and availability with all the OEMs, it is highly recommended to have latest supported features which can last long for future upgradeability prospective thus, we request RAM speed @ 2400MHz with expandability up to 32 GB. We sincerely urge GIL to revisit on above suggestion and do the needful.	Please refer Sr. No. 2.
38	Page No. 22 / Section IV / Technical Specifications / Desktop with Monitor	Hard disk 500 GB or higher SATA hard disk with 7200 rpm	Requested Term: 1 TB or Higher Sata HDD with 7200 rpm Comment / Suggestions: We are requesting for HDD 1 TB instead of 500 GB as per latest availability of Hard disk.	Request not accepted. As per RFP.
39		Motherboard & Chipset: Suitable chipset for above mentioned processor based motherboard with minimum two PCI/PCI-x slots. Bus Architecture: Integrated onboard graphics controller, minimum 2 nos of PCI/PCIe slots, Integrated Audio	Clarification on PCI/PCI-x slots actual requirement. As per RFP Specification of Desktop, PCI/PCI-x Slots asked twice, hence we would like to get clarity of actual nos. of PCI/PCI-x slots requirement of Department under this CAL project.	As per project requirements, Desktops should have minimum 2 numbers of PCI/PCI-x slots.
40		OS: Pre-loaded Microsoft Windows 10 Professional licensed Operating System with Latest updates and Restore / Recovery CD / Self Mechanism	Clarification on OS as per RFP Specification or under STF policy As we understood, the CAL project comes under Education Department, we would like to understand for OS possibility under STF policy or it would be as per RFP mentioned i.e. windows 10 Proff.	As per RFP.
41		Optical Drive: 8x or better Internal DVD Writer	Requested Term: Minimum 16x or better internal DVD Writer Comment / Suggestions: It is highly recommended for optical Drive minimum 16x or better intenranl DVD writer.	Request not accepted. As per RFP.

		Tender Reference		
Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
42	Page No. 24 / Section IV / Technical Specifications / 40" or higher LED TV / Monitor	Input & Output : HDMI-2, USB-1, VGA-1, Audio in & out, RJ 45, AV, Inbuilt TV Tuner card (in case of TV)	Requested Term: Input & Output: HDMI-2, USB-1, VGA-1, Audio in & out, RJ 45, AV, Inbuilt TV Tuner card (in case of TV) Comment / Suggestions: In the era of Digital world Setup box has become mandatory requirement for operating / viewing TV channels and it is connected through HDMI port where AV is not required. AV port is an old TV technology not used currently. Currently audio (A) is through audio jack and video (V) is through ports like HDMI DVI extra. HDMI can handle both audio & video signals also.Multimedia content can be played from USB port also. Hence we request removal of AV or make it optional requirement.	Request not accepted. As per RFP.
43	Page No. 23 / Section IV / Technical	Processor: Minimum 450 MHZ Printer Processor or higher or System Processor Utilization Memory: 64 MB RAM or higher, Processor Utilization Memory: 64 MB RAM or higher, Processor Utilization	Please consider Mono Inkjet Category.	Request not accepted. As per RFP.
44	Specifications / A4 Size Mono Laser Printer		Duplex Printing - Optional or Manual	Request not accepted. As per RFP.
45		Bus Architecture: Integrated onboard graphics controller, minimum 2 nos of PCI/PCIe slots, Integrated Audio	Remove integrated Audio. Already mention 200w PMPO speaker, no need to integrated audio.	Please see the change in Revised RFP Document.
46		Item no. 12: Cat 6 Cable Casing, Capping with all accessories along with cable laying. (including I/O , Patch cords etc) (Per meter)	Need to mention QTY IO, patch both side cord, face plat, back box. As mention item is not measure in mtr.	It has been discussed and clarified in pre-bid meeting. Bidder will have to quote the rate for lump sum quantity of I/O , Patch cords and other accessories required as per the scope of RFP.
47		Item no. 13: Electrification per Point (including Switches, Plugs, Sockets, Cables, Wires)	Need to mention QTY of cable length and PVC pipe. As mention item is not measure in QTY.	Please refer Sr. No. 18.
48		Resolution : 1920 x 1080 or higher	Suggested Change: UHD 3840 x 2160	Request not accepted. As per RFP.
49	/ Technical Specifications / 40" or	Brightness : 300 nit or better	Suggested Change: 380	Request not accepted. As per RFP.
50		Contrast Ratio : 1000:1 or higher	Suggested Change: 1200:1	Request not accepted. As per RFP.
51		Audio: min 2 Nos. of in built speakers with min 10 Watt RMS each	Suggested Change: 8Wx2	Request not accepted. As per RFP.

	Tender Reference			
Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
52	Page no 5 / Section I / Eligibility Criteria	The bidder must have at least 25 customer reference sites of local area network installation (Each Purchase order should include Router/Switch/I/Os along with Cat 6 cable & Cable laying) or 25 reference sites each of minimum 50 machine (compute) installations in India.	Suggested Change: The bidder must have at least 25 customer reference sites of local area network installation (Each Purchase order should include Router/ Switch/ I/Os along with Cat 6 cable & Cable laying) or 25 reference sites each of minimum 10 machine (compute) installations in India. Reason for Change: As per this tender, each computer lab will be having 11 computers and LAN cabling for them. Normally the school sites (similar work) has 10+2 (nodes+servers) computer system and their LAN cabling. How many schools are there, wherein 50 machines are installed in a computer lab? then why the experience of 50 machine (computer) per site is been asked? This may favour some selective bidders and ultimately will result in more spending of Government exchequer. There are some vendors who have done hundreds of such site (10+2) and have vast experience of similar work. They will be deprived of bidding for this tender due to this unjustified condition. Kindly accept our suggestion and make the change accordingly.	Request not accepted. As per RFP.
53	Page no 15 / Section III / Instruction to Bidders / Clause no. 17	17. The Successful bidder has to submit Performance Bank Guarantee @ 10% of total order value within 15 days from the date of issue of Purchase order (for warranty period + extra 3 months)	Suggested Change: Performance Bank Guarantee of 5% Reason for Change: Many of similar tenders of other State Government are asking for 5% PBG.	Request not accepted. As per RFP.
54	Page No. 25 / Section IV / Technical Specifications / KU Band	Ku Band LNBF Input Frequency Range: 10.7 to 12.75 GHz Local Oscillator: 9.75 to 10.5 Ghz Output Freq. Range: 950 MHz to 2250 MHz Out Put: F- Female	Output Freq. Range: 950 MHz to 2150 MHz Reason to Suggest: The L Band Frequency range standard 950 MHz to 2150 MHz	Please see the change in Revised RFP Document.
55	Dish Antenna with DTH System	Digital Set top Box with Remote Control RF Modulator Out Put: VHF/ UHF Channel 3 or 4.	F Modulator Out Put: Not Required Reason to Suggest: VHF/ UHF system not requited for satellite based transmission and reception.	Please see the change in Revised RFP Document.
56	Page no 5 / Section I / Eligibility Criteria	The bidder should have an average annual turnover of Rs. 30 Crore (Minimum) during the last three financial years as on 31.03.2017. The copies of Audited Annual Accounts for last three years shall be uploaded along with the bid. (Form no. E-1)	Since the FY 2017-18 has already closed. Therefore we request the esteemed panel to consider the financial data of FY 2017-18 as well while evaluating the average annual turnover of last 3 years. After it may get amended To be read as The bidder should have an average annual turnover of Rs. 30 Crore (Minimum) during the last three financial years as on 31.03.2018.	Request not accepted. As per RFP.
57	Page no 5 / Section I / Eligibility Criteria	The bidder should have an average annual turnover of Rs. 30 Crore (Minimum) during the last three financial years as on 31.03.2017. The copies of Audited Annual Accounts for last three years shall be uploaded along with the bid. (Form no. E-1)	We request the department to accommodate the financial data of FY 2017-18 against the said clause for computing the average annual turnover of last 3 years.	Request not accepted. As per RFP.