

**Clarification of the queries of Tender for Data Entry work of Case Entry of special Secretary Revenue Department,
Ahmedabad (SSRD, Ahmedabad) - Tender No: SW04062018160**

Sr. No.	RFP Clause No. & Page No.	Existing Clause	Request for modification & Clarifications	Clarification by GIL/SSRD
1.	-	-	Rate to be quoted is inclusive of GST or exclusive of GST?	Excluding GST. Taxes are extra as applicable at the time of invoicing.
2.	-	-	How many characters are considered for fields of Selection Type?	One character will be considered for selection type.
3.	-	-	Can we get multiple user ids for doing data entry work and is there any report stating how many entries and how many key strokes are carried out by each individual user as a whole as well as date range wise reports?	Yes. The number of characters shall be counted from database after completion of work.
4.	SECTION II: INSTRUCTIONS TO BIDDERS (SCOPE Of WORK) Page No 5	SSRD will provide space, electricity and connectivity of GSWAN. The service provider shall be responsible to provide manpower, require hardware, software and furniture etc.	We need to supply hardware & Furniture? Please clarify.	Yes. As per RFP
5.	SECTION VI: COMMERCIAL BID FORMAT Page No:27	Cost of data entry per 1000 characters of Approx. 59243 backlog Cases in online software developed by NIC over GSWAN network	How we count 1000 character? Please clarify	As above clarification no. 3
6.	-	-	-	The no. of fields may increase while actual commencement of work.
7.	Section II Pg 5	SSRD will provide space, electricity and connectivity of GSWAN. The service provider shall be responsible to provide manpower, require hardware, software and furniture etc.	Will SSRD will provide some furniture? Any other software other then antivirus?	As above clarification no. 4
8.	Section II Pg 5	The service provider should maintain a register for Case files handed over for data entry and will ensure that all records are entered as per the given details on the Case file.	How old are the records?	Records are approx. 20-30 years old.
9.	Pg 6	Volume of Work: Approx. 59,243 Backlog Case Data Entries.	How many characters will be there?	Not possible to mentioned. Payment will be done as an actual no. of characters entered as per report generated from the database.
10.	Pg 6	Time limit to complete the work: 6 months from the date of issue of work order.	Is there any compilation certificate should be taken from nodal office for payment point of view? And what would be the procedure of payment	As above.