

Response to the Pre-bid Queries

Bid for Purchase of Tablets on behalf of Directorate of Technical Education, Education Department, Government of Gujarat (Tender No. HWT260618499)

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Venders	Responses to Vendors
	Page No./ Section No./ Clause No.	Tender Description		
1		Additional Request	<p>MDM is a product and service that provides services for the Government, Enterprises or Organizations to support necessary applications to mobile devices, such as smart phones and tablet, which might have the possibilities of misused as a personal devices by the employees/user.</p> <p>These services let the Government or Organization to enforce policies and maintaining the desired level of IT control across multiple platform Software distribution, i.e. whether the MDM should be able to manage and support mobile application including deployment, installation, updating, deleting or blocking applications.</p> <p>MDM helps government (IT) to control/monitor the users and can restrict/stop/prohibit the user to indulge in wrong activities like terrorist/pornography.</p> <p>Drawback of not using the MDM</p> <p>The following functionality cannot be achieved without the MDM:</p> <ul style="list-style-type: none"> • Enforce Policies on eligible devices. • Enforce application policies : <ul style="list-style-type: none"> o Restrict downloadable applications through whitelists and blacklists. o Monitor access to app stores and application downloads, and put prohibited applications on quarantine and/or send alerts to IT/users about policy violations. o Monitor access to Web services, social networks and app stores, and send alerts to IT/users about policy violations and/or cut off access. <ul style="list-style-type: none"> • Restrict or prohibit access to several websites. <p>MDM; a must requirement for Smart Phones or Tablets</p> <p>MDM is capable for achieving the following requirements:</p> <ul style="list-style-type: none"> • Policy management, i.e. the MDM should be able to enforce strong IT controls in terms of development, control and operations. For this purpose, a well-defined mobile policy needs to be in place. • Inventory management, i.e. the MDM should include mechanisms to provision, control and track devices connected to Government data and applications. • Security, i.e. The MDM should support device security, authentication and encryption to protect Government data on a device and Govern with back-end systems. • Device diversity, i.e. the MDM should be able to deal with a high degree of diversity in mobile devices (including ruggedized device) and mobile operating systems. In view of above, it is requested that MDM should be deployed along with the deployment of Tablets to ensure their proper uses as per the guidance of Government. 	Request Not Accepted. As per Bid.

2	Page No.2 Eligibility Criteria for the bidder Clause. No. 3	The bidder should have annual turnover of Rs. 250 Crore (Minimum) from ICT product /services in each of the last three financial years i.e. 2014-15, 2015-16, 2016-17. The copies of Audited Annual Accounts for last three years shall be uploaded along with the bid. i.e. Financial Years of 2014-15, 2015-16, 2016-17. (Form no. E-2). In case of audited turnover of year 2017-18 is available that can be consider.	The bidder should have annual turnover of Rs. 50 Crore (Minimum) from ICT product /services in each of the last three financial years i.e. 2014-15, 2015-16, 2016-17. The copies of Audited Annual Accounts for last three years shall be uploaded along with the bid. i.e. Financial Years of 2014-15, 2015-16, 2016-17. (Form no. E-2). In case of audited turnover of year 2017-18 is available that can be consider. We would like to mention that the 250 crore and 100 crore turn over as mentioned above is enough for the supply of 2,50,000 tablets which estimated cost is less than Rs. 250 cores. We expect a favourable response from your side at the earliest and also request to include the above for the pre-bid meeting.	Request Not Accepted. As per Bid.
3	Page No.2 Eligibility Criteria for the bidder Clause. No. 3	The bidder should have annual turnover of Rs. 250 Crore (Minimum) from ICT product /services in each of the last three financial years i.e. 2014-15, 2015-16, 2016-17. The copies of Audited Annual Accounts for last three years shall be uploaded along with the bid. i.e. Financial Years of 2014-15, 2015-16, 2016-17. (Form no. E-2). In case of audited turnover of year 2017-18 is available that can be consider.	Please note that mere turnover is not sufficient to qualify the bidder, you are requested to consider supply experience of tablets or smart phones to the tune of 50,000 devices in a single order supplied to any government establishment in India. Even CVC guidelines state that supply experience or work experience is a must for pre-qualification.	Request Not Accepted. As per Bid.
4	Page No.2 Eligibility Criteria for the bidder Clause. No. 4	The bidder should have a positive net worth firm for each of the last three years i.e. 2014-15, 2015-16, 2016-17. Audited Financial Statements reflecting net worth/CA certificate	Kindly note that positive net worth is Re. 1/-, since the contract is for around 300 crore rupees, therefore net worth of at least 100 crores is required to execute the same. Please amend the clause accordingly.	Request Not Accepted. As per Bid.
5	Page No.2 Eligibility Criteria for the bidder Clause. No. 5	The OEM(s) whose tablets are being bid for in this project should have an average annual turnover of 1000 crores or more in each of last three financial years. i.e. 2014-15, 2015-16, 2016-17. If the country of origin of OEM follows April to March next year as the financial year. If the country of origin of OEM follows (i.e. January to December) as the financial year, then the financial turnover of the OEM would be considered as per calendar year for 2015, 2016, 2017. The copies of Audited Annual Accounts for last three years shall be uploaded with a certificate from Chartered Accountant along with the bid. i.e. Financial Years of 2014-15, 2015-16, 2016-17. (Form no. E-3). In case of audited turnover of year 2017-18 is available that can be consider.	Please note that in the case where Jan – Dec financial year is followed, the audited balance sheet is still not available, kindly clarify that turnover of 2014, 2015 & 2016 would suffice to qualify. Also confirm that by “an average annual turnover of 1000 crores or more in each of last three financial years” you mean “average annual turnover” as with average the statement “each of the last three years” does not make logical sense. Also confirm if the CA certificate of an Indian CA would work for a foreign company.	See the changes in corrigendum
6	RFP Page No. 6 Terms & Conditions No. 29	Delivery Schedule : Successful Bidder should have to delivered the Tablets as per below mentioned scheduled from the date of confirmed purchase order at Knowledge Consortium of Gujarat (KCG), Pragna Puram Campus, Opposite PRL, Between Govt. Girls Polytechnic and L. D. College of Engineering, Navrangpura, Ahmedabad. Purchase Order Date = T1Sr. No. Delivery Schedule No. of Tablets to be delivered1. From T1 (Purchase Order Date) to 45 days = T2 50,0002. From T2 to 30 days = T3 Additional 1,00,0003. From T3 to 30 days = T4 Additional 1,00,000	Please clarify that you will be releasing single purchase order or you will be releasing three purchase orders. You are requested to give more time for delivery and kindly consider the following for a single purchase order but for multiple purchase orders time line of Lot1 shall apply: Lot 1, 50,000 tab from T1 to 75 days = T2. Lot 2, 100,000 tab from T2 to 30 days = T3. Lot 3, 100,000 tab from T3 to 30 days = T4.	As per Bid.

7	RFP Page No. 6 Terms & Conditions No. 32	<p>32.1 If the bidder fails to deliver the equipment as mentioned in the delivery schedule (above) from the date of the issue of the purchase order at respective site/locations, then a sum equivalent to 5% of the value of the undelivered equipment i.e. due for delivery as per delivery schedule for each week or part thereof delay will be deducted from the payment & value shall be deducted from the payment for each calendar week of delay or part thereof.</p> <p>32.2 The amount of penalty for delay in delivery shall be subject to a maximum limit of 20% of the total contract value. If total penalty amount reaches 20% for any quantity or delay in delivery exceeds 4 weeks in agreed delivery for the respective schedule whichever is earlier, then it will be assumed that the successful bidder (L1 Bidder) has failed to deliver the equipment for that schedule and in this scenario, for the remaining quantity of equipment of that schedule i.e. quantity that successful bidder (L1 Bidder) has failed to deliver, will be ordered to L2 bidder at risk & cost of the L1 bidder & Performance Bank Guarantee of the L1 bidder will be forfeited.</p>	Please note that the penalty on delay in delivery of the material is on a very high side. The general government norm is 0.5% per week of undelivered stores and maximum of 10%. You are requested to kindly amend the clause, else it is likely that all bidders will top-up the price by heavy margin to cover up cost incurred if any by them.	Request Not Accepted. As per Bid.
8	RFP Page No. 7 Terms & Conditions No. 33	OEM has to ensure warranty support of the supplied items for 1 year & provide assurance to repair/replacement of faulty/defective tablet within 3 days from the date of submission of faulty/defective Tablet at authorized service center. The assurance letter from OEM should be signed by authorized signatory	Please note that 3 calendar days is too short a notice for repair/ replacement of faulty/ defective tablet the date of submission of faulty/ defective Tablet at authorized service center, kindly provide at least 10 days for the same.	Request Not Accepted. As per Bid.
9	RFP Page No. 7 Terms & Conditions No. 34	<p>34.1 Warranty: 1 Year carry in warranty of OEM from the date of supply of Tablet(s). Bidder has to provide replacement of brand new piece against manufacturing defect. Bidder/OEM must ensure that the warranty support & service should be available up to District level of Gujarat state to provide repairing cum replacement services of faulty/defective tablets within 3 days. Bidder is required to provide the name & address & contact details of the firm for providing warranty support & repairing cum replacement service up to District level. In case the bidder is providing warranty support & repairing cum replacement services through Franchisee and/or authorized service provider in all districts of Gujarat, then the undertaking/ service level agreement duly signed by the bidder & the franchisee and/or Authorized Service Provider, confirming its presence in each district of Gujarat State, shall be submitted.</p> <p>The spare parts used in the Tablet should be standard & should be routinely/easily available with service centers beyond warranty period.</p>	Please confirm that the service centres can be of the OEM or bidder.	As per bid.
10	RFP Page No. 7 Terms & Conditions No. 35	<p>Payment: Payment for Goods and Services shall be made by concern department in Indian Rupees as follows:</p> <p>35.1 No advance payment will be made.</p> <p>35.2 100% payment for each tranche of delivery subject to satisfactory quality testing & inspection. The inspection will be done by GIL in the manner decided by GIL.</p>	Since it is a huge order, therefore you are requested to provide a mobilization advance of 25% against a bank guarantee of equal amount. Please also define the inspection parameters and manner of inspection.	Request Not Accepted. As per Bid.
11	RFP Page No. 2	Government of Gujarat has announced the schemes to provide Tablets to the 12th passed beneficiary students of the Gujarat State. This scheme will be operated by Directorate of Technical Education, Education Department, Government of Gujarat. Directorate of Technical Education had requested GIL to procure the Tablets for the 12th passed beneficiary students on behalf of them.	<p>Since the tablets are being bought for students, therefore you are requested to kindly consider Mobile Device Management (MDM) Subscription with operations & management for 1 year to be included.</p> <p>MDM helps to control device updates, Remote Management of Users & Devices, Application Control, Security Policy Enforcement, Automated Device Registration, Data backup & restore option, etc..</p>	Request Not Accepted. As per Bid.
12	RFP Page No. 11 Form no. T-2: Minimum	Screen - 7 inches or above, 1280 x 720 pixels, Capacitive, Multitouch, 16M colours, Pixel Density:165 ppi or above, Brightness 400 nit or above, TFT LCD or Super AMOLED or IPS LCD	You are requested to consider 1280 x 800 pixels resolution as the same gives better aspect ratio. Also consider Pixel Density of 180 dpi or more for better picture quality.	See the changes in corrigendum

13	Technical specifications of Tablet	Processor - Quad core 1.3/1.2 GHz or above, ARM Architecture, Qualcomm Snapdragon/Spreadtrum/Mediatek brands	Clock speed is measured in GHz (gigahertz), a higher number means a faster clock speed. To run apps, the CPU must continually complete calculations, if you have a higher clock speed, you can compute these calculations quicker and applications will run faster and smoother. Hence you are requested to consider 1.5 GHz Quad core processor.	Request Not Accepted. As per Bid.
14		RAM - 1.5 GB or above	RAM comes in multiples of 1, 2, 3, 4...and so on...1.5 GB RAM is unconventional, hence you are requested to make it 2 GB. The cost difference between 1.5 GB & 2 GB is negligible.	Request Not Accepted. As per Bid.
15		Storage - 16 GB with SD card or higher, Expandable up to 64 GB	Please note that in order to accommodate more data it is recommended that the storage be considered as 16 GB with SD card or higher, Expandable up to 128 GB.	See the changes in corrigendum
16		OS - Android/IOS/Windows	You are requested to specify the version of the OS so that you don't end up procuring old OS. The version for Android be Oreo 8.0 or higher. Latest Version of OS means does not contain the bugs faced in earlier versions and is optimal for resource management.	Request Not Accepted. As per Bid.
17		Camera - Rear - 5MP, Video recording 400p resolution, 20 fps or better, digital zoom, Front – 2MP	Kindly consider Rear-8MP, Video recording 720p resolution, 30 fps , digital zoom, Front- 5MP for better quality.	See the changes in corrigendum
18		Li-Ion Battery - 3450mAh or more	In order to have better longevity of battery it is recommended that minimum of 3950 mAh battery be considered as the same will help students to use the tablet for a longer duration without recharging it.	Request Not Accepted. As per Bid.
19		Wi-Fi & Bluetooth - Wi-Fi (802.11b/g/n), Bluetooth 4.0	Now Bluetooth 4.2 is available and it is the latest version of Bluetooth.	Request Not Accepted. As per Bid.
20		Safety & standard Certification - CE/FCC & BIS	Please note that in order to procure the latest model of tablet of international standard with CE/ FCC certification, you are requested to kindly consider that the BIS certificate of the same can be submitted by the successful bidder before supplies. An undertaking in this regard be taken from the bidder.	Request Not Accepted. As per Bid.
21		Other Features - GPRS, Edge, 4G feature which is backward compatible and should work on 3G/2G also, Mini/Micro USB, Audio out jack (3.5 mm), Accelerometer, GPS, Stereo Speakers, Headphones	Please clarify that by stereo speaker you mean two or more speakers. In order to have competitive product you are requested to confirm if single speaker is also acceptable to you.	As per bid.
22		Additional Request	It is a request to include past experience of supply of minimum 1-1.5 lakh tablet in any Government Department of India in last 3 Financial Year FY14-15,15-16 &16-17. We think for such a big project past execution experience is must required in terms of manufacturing capability, quality of product and On Time Delivery.	Request Not Accepted. As per Bid.
23	Page No.2 Eligibility Criteria for the bidder Clause. No. 5	The OEM(s) whose tablets are being bid for in this project should have an average annual turnover of 1000 crores or more in each of last three financial years. i.e. 2014-15, 2015-16, 2016-17. If the country of origin of OEM follows April to March next year as the financial year. If the country of origin of OEM follows (i.e. January to December) as the financial year, then the financial turnover of the OEM would be considered as per calendar year for 2015, 2016, 2017. The copies of Audited Annual Accounts for last three years shall be uploaded with a certificate from Chartered Accountant along with the bid. i.e. Financial Years of 2014-15, 2015-16, 2016-17. (Form no. E-3). In case of audited turnover of year 2017-18 is available that can be consider.	For Such a big project our request is to increase Eligibility of OEM turnover should be 3000 Cr.	Request Not Accepted. As per Bid.
24	RFP Page No. 6 Terms & Conditions No. 29	From T1 (Purchase Order Date) to 45 Days= T2	Our suggestion is to change instead of 45 days Delivery period to 60 working days. As there is special request for installing logo in Bios. It is time consuming process.	Request Not Accepted. As per Bid.
25	RFP Page No. 11 Form no. T-2: Minimum Technical specifications of Tablet	Thickness - Less than 12 mm	Our Request is change it to less than 10 mm. As per last tender Thickness was less than 10 mm. As in this retendering we are going our higher specification then why we are increasing the thickness of Tablet. Now trend is of Slicker and slimmer mobility product. So request you to change it to less than 10 mm and almost all reputed brand has it.	Request Not Accepted. As per Bid.
26		Weight - Less than 350 gms	Our request is to change it to less than 300 gms. Again the same thing we are going for higher specification so our request is to change it to 300 gms.	Request Not Accepted. As per Bid.

27		Safety & standard Certification - CE/FCC & BIS	Our Request is to change CE, FCC & BIS. All Reputed brand has CE, FCC & BIS certificate. So request is to Mandate all these three certificate for such a big project to maintain quality of product.	Request Not Accepted. As per Bid.
28		OEM/Bidder has to ensure that the supplied Tablets should display logo of Government of Gujarat and NAMO e-Tab when Tablet is powered on / Boot up screen	It is connected with Delivery Schedule. So T1 Date start from Purchase order along with logo. If logo is not available once department will logo from that time T1 date will get considered. This is request to include this in terms & condition.	At the time of ordering the size & format of the Logo to be put in BIOS will be given to the successful bidder by Director of Technical Education.
29		Li-Ion Battery - 3450mAh or more	Our suggestion as Battery is one of important component for Tablet. User totally depend on usage time. Our request is to change it to 3450 mAh and Battery should give back up of 8 hours on Playing Video continuously for 8 hours. Students require educational videos to be played continuously so battery is very critical thing. They can't put Tablet on charging for entire day.	Request Not Accepted. As per Bid.
30	RFP Page No. 6 Terms & Conditions No. 29	Delivery Schedule From T1 (Purchase Order Date) to 45 days = T2 - 50,000	Please consider 60 days for delivery of the first 50,000 pieces as 45 days is not feasible.	Request Not Accepted. As per Bid.
31	RFP Page No. 6 Terms & Conditions No. 29	Delivery Schedule: Successful Bidder should have to delivered the Tablets as per below mentioned scheduled from the date of confirmed purchase order at Knowledge Consortium of Gujarat (KCG), Pragna Puram Campus, Opposite PRL, Between Govt. Girls Polytechnic and L. D. College of Engineering, Navrangpura, Ahmedabad	As per tender document the delivery is required at Knowledge Consortium of Gujarat (KCG) as per Schedule. Please confirm in case the delivery is required to be made at multiple locations. The delivery of tablets should be considered from the date of receipt of PO or The logo artwork receipt (Logo of Govt. of Gujarat and NAMO e-tab) or the animation logo approval from GIL whichever is later.	As per Bid.
32	RFP Page No. 7 Terms & Conditions No. 35	Payment for Goods and Services shall be made by concern department in Indian Rupees as follows:35.1 No advance payment will be made.35.2 100% payment for each tranche of delivery subject to satisfactory quality testing & inspection. The inspection will be done by GIL in the manner decided by GIL.	Please can you clearly define within how many days can we expect the payment to be released.	As per Bid.
33	RFP Page No. 8 Terms & Conditions No. 41	The tendered quantities are estimated based on the receipt of the requirement from Indenting Department. Quantity variation of ±20% is allowed. The quantities may decrease up to 20% of the bid quantity or increase up to 20% of the bid quantity, depending upon the change in the requirements/Grants/Budget available with the purchaser(s), which shall be binding to the bidder. The purchaser / Indenting Department reserves the rights to place the repeat order for additional Tablets at the finalized lowest rates from the same bid in future during the bid validity.	Please specify that on the additional quantity sufficient time will be given for delivery, i.e. schedule will be defined in consultation with the bidder.	As per Bid.
34	RFP Page No. 11 Form no. T-2: Minimum Technical specifications of Tablet	RAM - 1.5 GB or above	Standard specifications for RAM is 1 or 2 GB. Please change the specifications to a normal standard	Request Not Accepted. As per Bid.
35		OEM/Bidder has to ensure that the supplied Tablets should display logo of Government of Gujarat and NAMO e-Tab when Tablet is powered on / Boot up screen.	Please can you ensure that the logo should be provide in PNG/Ai format at the time of awarding the contract and not later.	At the time of ordering the size & format of the Logo to be put in BIOS will be given to the successful bidder by Director of Technical Education.
36		RAM - 1.5 GB or above	We would like to request that the specification be made 2 GB RAM. Since the retender has specifically been done to offer students a better specification we suggest that the RAM be made 2 GB so that all applications as well as gaming work on the same flawlessly.	Request Not Accepted. As per Bid.

37		Storage - 16 GB with SD card or higher, Expandable up to 64 GB	Further, on internal memory we request that the same be made 16 GB. As you might be aware that the OS itself occupies 5.5 GB and with updated it will continue to use more memory later. Further, since this tablet is being distributed to students who will download quite a few apps the same will not be feasible in a device with 8 GB. Only certain apps (and not all apps) can work from a external memory. Further, the overall performance of the device will dramatically suffer if the beneficiary is expected to access the apps from an external memory. We request that the Department defines the specification of the device as 2 GB RAM and 16 GB internal memory with an option for SD card with capacity of 64 GB.	See the changes in corrigendum
38	RFP Page No. 5 Terms & Conditions No. 25	Evaluation of the Bids: After the closing time of submission, GIL/GOG committee will verify the submission of Bid Processing Fees and EMD as per bid terms and conditions. The eligibility criteria evaluation will be carried out of the responsive bids. The technical bids of the bidders who are complying with all the eligibility criteria will be opened and evaluated next. If required, bidder will have to arrange the demo of the quoted model during the time of technical evaluation. The financial bid of the technically qualified bids only will be opened and financially L1 bidder will be decided from the sum total of price for the item mentioned in the financial bid with 1 year carry in warranty and then called for further negotiations if required.	The financial bid of the technically qualified bids only will be opened and commercially awarded between L1 AND L2 bidder @ 60:40 ratio provided L2 bidder matches the price of L1 and it will be decided from the sum total of price for the item mentioned in the financial bid with 1 year carry in warranty and then called for further negotiations if required. Considering the dynamic of project it is recommended to split the order between L1 & L2 and also, the order should be split proportionately between 2 vendors based of distribution of split order.	No Change.
39	RFP Page No. 5 Terms & Conditions No. 27	Laboratory Testing: GIL/EQDC will select the samples of Tablets randomly from all lots for testing purpose as per table mentioned below. All the charges to carry out laboratory testing shall be borne by the bidder.	Current lots testing Samples as below: 1) 50000units – 3 units Sample 2) 100000units – 3 units Sample 3) 100000units – 3 units Sample As in earlier tender the Quantities were 3Lacs units and 9 Samples were demanded whereas; over here quantities are 2.5Lacs units and still the sample units remain same i.e. 9units whereas; it should be 8units as per earlier tender i.e. for 1st lot of 50K it should be 2units that too depend on actual quantity rec'd in case of order split and for rest 2 lots of 1 Lac it should 3units each in lots based on order split if any. We request clarity on same.	No Change. As per Bid.
40	RFP Page No. 6 Terms & Conditions No. 29	Purchase Order Date = T1 Sr. No. Delivery Schedule No. of Tablets to be delivered 1. From T1 (Purchase Order Date) to 45 days = T2 50,000 2. From T2 to 30 days = T3 Additional 1,00,000 3. From T3 to 30 days = T4 Additional 1,00,000	Purchase Order Date = T1 From T1 (PO Date) to 75 working days = T2 From T2 to 45 working days = T3 From T3 to 45 working days = T4 From T4 to 45 working days Considering the dynamic of project there are lot of dependency on external parameters involve which creates hurdle sometimes for getting the material in time to India thus, we sincerely request delivery schedule timelines to be considered as per requested terms.	No Change. As per Bid.
41	RFP Page No. 6 Terms & Conditions No. 29	Delivery Schedule: Delivery in small batches of 5000 will be allowed. The delivery schedule as above can be changed as per the requirement.	As understood and considering the need of hour; requirement can be deliver in small batches of 5000 THAN we even request clearance of inspection and acceptance of material accordingly.	No Change. As per Bid.
42	RFP Page No. 6 Terms & Conditions No. 32	32.1 If the bidder fails to deliver the equipment as mentioned in the delivery schedule (above) from the date of the issue of the purchase order at respective site/locations, then a sum equivalent to 5% of the value of the undelivered equipment i.e. due for delivery as per delivery schedule for each week or part thereof delay will be deducted from the payment & value shall be deducted from the payment for each calendar week of delay or part thereof.	If the bidder fails to deliver the equipment as mentioned in the delivery schedule (above) from the date of the issue of the purchase order at respective site/locations, then a sum equivalent to 1% of the value of the undelivered equipment i.e. due for delivery as per delivery schedule for each week or part thereof delay will be deducted from the payment & value shall be deducted from the payment for each calendar week of delay or part thereof. We sincerely request reduction of penalty terms to 1% instead 5% as current penalty is too high when dependency on external factors are too high. Also, as per process penalty will only be applicable on base value AND not on Government taxes i.e. GST thus, we sincerely request to revisit on penalty deduction parameter.	No Change. As per Bid.

43		32.2 The amount of penalty for delay in delivery shall be subject to a maximum limit of 20% of the total contract value.	The amount of penalty for delay in delivery shall be subject to a maximum limit of 10% of the undelivered item total contract value. As per clause 32.1 the penalty will be applicable for undelivered equipment and over here in clause 32.2 it is mentioned that maximum penalty will be applicable of the total contract which is contradictory. Also, we request maximum penalty as 10% instead 20% and that too for undelivered equipment / quantities only.	No Change. As per Bid.
44		32.2 If total penalty amount reaches 20% for any quantity or delay in delivery exceeds 4 weeks in agreed delivery for the respective schedule whichever is earlier.	If total penalty amount reaches 20% for any quantity or delay in delivery exceeds 6 weeks in agreed delivery for the respective schedule whichever is earlier. Considering the dynamic of project there are lot of dependency on external parameters involve which creates hurdle sometimes thus, we sincerely request delivery exceed period to be 6 weeks over agreed delivery terms.	No Change. As per Bid.
45		Current Date of Bid Submission - 18.07.2018	Proposed Date of Bid Submission - 27.07.2018 Considering the dynamic of project we need sufficient time for preparation after receiving appropriate clarification raised in pre-bid. Thus, we request submission date to be 27.07.2018.	No Change. As per Bid.
46		Additional Request	Bidder should have supplied at least @ 20% of the tender Quantity in Single PO in any of the Central / State Govt institutes / department in any of the last 3 financial years. Understanding the dynamics of the project it is recommended that bidder should have supplied / or have experience of handling such large project	No Change. As per Bid.
47	RFP Page No. 11 Form no. T-2: Minimum Technical Specifications of Tablet	Screen - 7 inches or above, 1280 x 720 pixels, Capacitive, Multitouch, 16M colours, Pixel Density:165 ppi or above, Brightness 400 nit or above, TFT LCD or Super AMOLED or IPS LCD	7 inches or above, 1024 x 600 pixels, Capacitive, Multitouch, 16M colours, Pixel Density:165 ppi or above, Brightness 400 nit or above, TFT LCD or Super AMOLED or IPS LCD. It is highly recommend to consider a resolution of 1024x600 as the resolution of 1280x720 is not the standard resolution in the entry level product and would lead to price escalation.	Request Not Accepted. As per Bid.
48		RAM - 1.5 GB or above	2GB OR above It's very odd to see such requirement of 1.5GB when the industry standard memory used is 1GB or 2GB. 1.5GB shall be available to limited brand/s. Thus, we sincerely request considering 2GB RAM as per Industry standard and even when 4G technology is asked.	No Change. As per Bid.
49		Storage - 16 GB with SD card or higher, Expandable up to 64 GB	16 GB with internal storage or higher, Expandable up to 64 GB 1) It's ambiguous on internal storage requirement on the tablet i.e. is it 2GB, 4GB, 8GB, 16GB or any combination of internal storage + SD card can be provided to make it a total of 16GB storage. OR 2) Also confirm if 16GB internal storage is provided do we still need to provide a SD card? If yes, for what capacity size. 3) It is recommend that the internal storage should be 16GB so that the end user my later upgrade to 64GB additional storage through a SD card which will give proper advantage of same.	See the changes in Corrigendum.
50		Safety & standard Certification - CE/FCC & BIS	CE, FCC & BIS It is recommended to have the requested certificates also to be incorporated as they are meant specifically in terms of scope, design, manufacturing, supply management, sales & service of product.	No Change. As per Bid.
51		OEM/Bidder has to ensure that the supplied Tablets should display logo of Government of Gujarat and NAMO e-Tab when Tablet is powered on / Boot up screen.	We want the same to be shared immediately after the commercial opening and not after releasing of PO. In case, if the same is rec'd after PO released than the PO date will be considered from the date of successfully implementation in BIOS at factory.	At the time of ordering the size & format of the Logo to be put in BIOS will be given to the successful bidder by Director of Technical Education.
52		For Screen size & Camera resolution, variation of -5% in technical specifications (mentioned above) will be allowed to accommodate industry standard.	Since; there is minimum display defined as 7" than it is highly recommended to remove the variation of -5% in the display size.	No Change. As per Bid.

53	RFP Page No. 11 Form no. T-2: Minimum Technical specifications of Tablet	Thickness - Less than 12 mm	Thickness mentioned is less than 12 mm. We suggest it should be less than 10 mm. 12 mm thickness means a heavier tablet were as it will be given to students and is a hand held product which should be light in weight and hence thickness to be reduced to 10 mm.	No Change. As per Bid.
54		Weight - Less than 350 gms	Weight mentioned is Less than 350 gm. We request the same to be less than 300 gm as lesser the weight easy to handle devices.	No Change. As per Bid.
55	RFP Page No. 11 Form no. T-2: Minimum Technical specifications of Tablet	Weight - Less than 350 gms	Request GIL to amend it to less than 400 gms as it helps OEM to give a better product at the expected price point	No Change. As per Bid.
56		Screen - 7 inches or above, 1280 x 720 pixels, Capacitive, Multitouch, 16M colours, Pixel Density:165 ppi or above, Brightness 400 nit or above, TFT LCD or Super AMOLED or IPS LCD	Request GIL to amend the same to 300 Nits or above as 300 Nits is the internationally accepted standard for Screen Brightness.	No Change. As per Bid.
57	RFP Page No. 6 Terms & Conditions No. 29	From T1 (Purchase Order Date) to 45 days = T2	Request GIL To amend the same to "From T1 (Purchase Order Date) to 60 days = T2	No Change. As per Bid.