

Response to Pre-Bid Queries/ Suggestion

Bid for Selection of Agency for Supply, Installation, Commissioning and warranty support of various Equipments for the Implementation of Video Surveillance System at Institute of Seismological Research, Gandhinagar.
RFP.NO. GIL\ISR\Video Surveillance\2018-19 DATE: 25.07.2018

Sr. No.	RFP Reference/Page No.	Clause No./Section No./Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses of GIL
1	4	Eligibility Criteria/3. Bidder's past experience/Page No.4 of 35	(a) The Bidder should have at least 3 years experience in setting up LAN / WAN, and should have installed minimum 05 LAN / WAN Systems with minimum 50 nodes (here node means IP Camera or Computer or any other networking device) installed and operational in the same campus or different campus. Copies of Purchase Orders / Contract Agreement and Certificates of Successful Completion from Customer should be submitted. (Form no. E-3).	Here authority have asked for " minimum 05 LAN / WAN Systems with minimum 50 nodes " You are requested to please ask/amend for " minimum 02 LAN / WAN Systems with minimum 50 nodes " which will allows all small and new bidders to come across and participate in this tender aggressively and competitively. It will also help them to show their capabilities to work with GIL and Government of Gujarat.	As per RFP
2	16	ARTICLE –34: PAYMENTS TERMS/Page No.16 of 35	34.2 50 % payment will be made after Delivery of all hardware and related peripherals at site. The inspection will be done by GIL. 34.3 30 % payment will be made after Installation and Completion of Work & Acceptance Test 34.4 Remaining 20 % payment will be made after 90 days from completion of the work and training to personnel from THE OFFICE.	Looking forward to project size, you are requested to please amend it as below and as per regular practice and remove clause 34.3. 34.2 90 % payment will be made after Delivery of all hardware and related peripherals at site. The inspection will be done by GIL. 34.4 Remaining 10 % payment will be made after completion of the work and training to personnel from THE OFFICE.	As per RFP
3	21	5/Item No.1 Outdoor Bullet 2MP IP Camera	Video Compression: H.264, H. 265 and Motion JPEG	Motion JPEG is not used now a days due to latest compression technology of H.265 & H.264. Motion JPEG is very old compression technology which was used before H.264. so request to mention as optional feature	Suggestion accepted. Motion JPEG support is not mandatory
4	5	Section - 2/ Scope of Work	The bidder should submit OEM's confirmation that the Products quoted are not end-of-life for the further period of 7 years from the date of authorization.	Request to change OEM's Confirmation that product quoted are not end-of-life for the further period of 5 years from the date of authorization.	As per RFP
5	15	Section - 3/ DELIVERIES AND INSTALLATION / IMPLEMENTATION :-/ ARTICLE- 33	The work has to be completed within 60 Working days for the date of Work Order issued. The bidder has to take the necessary approval of THE OFFICE for Schematics Diagram (Layout) within 15 working days for cabling & laying work of Video Surveillance System and complete the working from the remaining 45 days.	We request to revise this clause as below. The work has to be completed within 120 Working days for the date of Work Order issued. The bidder has to take the necessary approval of THE OFFICE for Schematics Diagram (Layout) within 15 working days for cabling & laying work of Video Surveillance System and complete the working from the remaining 45 days.	As per RFP

Sr. No.	RFP Reference/Page No.	Clause No./Section No./Item / Clause Description	RFP Clause / Specifications	Query / Clarification / Suggestions from the Venders	Responses of GIL
6	17	Section - 3/ Operational Penalties:/ 36.2	During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 500 per day for Camera, NVR, Switch, and UPS & within 72 hrs for networking components and other peripherals, the penalty of Rs. 300 per day will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period.	we request to revise this clause as below. During warranty period, if the complaint is not resolved within 72 hrs the penalty of Rs. 500 per day for Camera, NVR, Switch, and UPS & within 72 hrs for networking components and other peripherals, the penalty of Rs. 300 per day will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period.	As per RFP
7	18	Section - 3/ PROJECT IMPLEMENTATION / ARTICLE – 37	The selected agency will have to be completed the work which includes Supply, Installation, Testing and Commissioning of hardware and required equipments including LAN & cabling work within 60 working days from date of Purchase Order/ Work Order issued. The bidder has to take the necessary approval of THE OFFICE for Schematics Diagram (Layout) within 15 working days for cabling & laying work of Video Surveillance System and complete the work from the remaining 45 working days.	we request to revise this clause as below. The selected agency will have to be completed the work which includes Supply, Installation, Testing and Commissioning of hardware and required equipments including LAN & cabling work within 120 working days from date of Purchase Order/ Work Order issued. The bidder has to take the necessary approval of THE OFFICE for Schematics Diagram (Layout) within 15 working days for cabling & laying work of Video Surveillance System and complete the work from the remaining 45 working days.	As per RFP
8	21	Section - 5/ Technical Specification/ Item no.: 1 Outdoor Bullet 2MP IP Camera	Certification- CE/EN, FCC, ETL/UL certified at the time of bidding The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing.	In CCTV industries now BIS consider as a valid certification as per indian climate and condition.. So we request you to also add BIS approved or BIS in process approved products as a option against UL.	Revised Specification: Certification - CE or FCC and UL/ETL/BIS. The OEM should have ISO 9001:2008 and ISO 14001:2004 certificate for Manufacturing.
9	22	Section - 5/ Technical Specification/ Item no.: 2 - 2 MP PTZ Camera	2 MP PTZ camera. Focal Length 5.2 to 104.	Focal length can be vary by different supplier but at the end you will get 20 X optional & 12X digital or better zooming features	The minimum required optical zoom is 20 X. Focal length of 5.2 to 104. ± 25 % is accepted