

S/No	RFP (Clause and Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Published Pre-bid query Response	Fresh Query Received	Final Response
9	SECTION III: GENERAL CONDITIONS OF CONTRACT Page No. 15 And SECTION IV: SCOPE OF WORK Page No. 23	<p>3.5 Patent Rights, Copy Right Source Code for <b>Non-COTS will be licensed with perpetual usage right</b> to Science City and for deployment in Regional Science Museum. Further, Science City and Department of Science &amp; Technology shall have right to add, alter, modify either by its own resources or by engaging any IT solution provider or by any developers, in all times to come. Though, with such addition/alteration/modification, source code shall still be used only for Science city and regional Science Museum. No IPR rights for COTS product claimed. This source code will not be used for commercial purpose anywhere.</p> <p>And</p> <p>4.3. Development Technology</p> <p>4.3.1. ERP: Open source ERP <b>with enterprise support</b> /COTS ERP. Open source ERP as per definition given on page 6 of this RFP document. PHP based ERP solutions shall not be accepted.</p>	<p>1. Any open-source software comes with the perpetual license if it is distributed under GPL/GNU license but in this tender you have asked for "Open Source ERP with enterprise support". And any enterprise support however, is always on subscription basis and not offered by any OEM on perpetual basis. There are some Non-COTS ERP solutions which are industry leader, stable and mature but they do not provide "perpetual usage" license for its "enterprise version". Therefore we request you to drop the "perpetual usage right" condition so that bidders can propose such leading open-source ERPs.</p> <p>2. We assume that bidder has to submit the source code for the Customization part only for the Non-COTS ERP solution. Please confirm.</p>	<p>Here <b>perpetual license</b> means enterprise support will be during the contract tenure i.e. 7 years. However, the provided software/application should function after completion of contract period also without enterprise support. After, end of contract period, if needed, TENDERER may procure the enterprise support directly from the OEM, if required.</p>	<p>Dear Sir,</p> <p>With reference to our meeting today regarding Perpetual license of ERP software with Enterprise support, and representation from Open Source OEM Vendor Odoo. We would like to clarify that; all Open source ERP with Enterprise support offers subscription-based license and perpetual license model is not offered.</p> <p>Hence, <b>we request you to specify ERP with Enterprise support and remove perpetual license requirement.</b></p>	<p><b>Bidder is required to provide open source ERP System with support for entire contract duration or COTS ERP i.e. 7 years.</b> However, the provided software/application should function after completion of contract period also. After, end of contract period, if needed, TENDERER may procure the support from the bidder, if required.</p>
	<b>Mobile Application: Additional requirement</b>	<b>"Bidder is also required to build the requirement of virtual guide in the mobile Application which will allow visitor to scan the Bar/QR code of individual exhibits and the app will facilitate to describe each individual exhibit over micro phone in English and Gujarati language as per user requirement. Further, the required content will be provided by the TENDERER."</b>				

- The submission date of proposals (Technical & commercial) for e-tender for the Request for Proposal for Selection of Service Provider for Designing, Development/ Customization, Implementation, and Operation & Maintenance of ERP System for Gujarat Council of Science City is extended up to 8<sup>th</sup> November 2019 at 15:00 Hrs.