Selection of Agency for Supply, Installation, Commissioning, Integration, Maintenance and provide warranty support/services of IT Infrastructure for Police Control Room of Gujarat State for a period 3 years on behalf of Office of the Commissioner of Police, Ahmedabad.
(Tender No. HWT191218526)
Responses to the Pre-bid Queries

SI. No.	Page No./ Clause No.	Tender/RFP Description	Amendment/Clarification Required by vendor	Response to the queries by GIL
1	**Page No. 3/ Eligibility Criteria - Point 2**	The bidder must have local presence in Ahmedabad / Gandhinagar to provide local post sales support. Please attach the copy of any two of the following: Property Tax Bill of last year / Electricity Bills of last one year / Telephone Bills of last one year / VAT Registration / CST Registration /GST Registration/ Valid Lease Agreement. (Form no. E-2)	We would request you to kindly amend this clause as " The Bidder will provide local manpower on site till warranty period i.e. 3 Years for any onsite support and post-sales support "	**As per RFP.**
2	**Page No. 15/ Bill of Quantity**	Application & Database Servers	Please confirm Bidder has to consider Application/ Database License of current CAD Application or can propose to upgrade legacy CAD application.	This Quantity of license for current application and database system only. **As per RFP.**

3	**Page No. 15/ Bill of Quantity**	Work Station for Call Taker/ Dispatcher/ Supervisor with dual monitor/ Control room Automation Client license	Please provide the number of Call Taker/ Call Dispatcher/ Supervisor Licenses required	It is 15 as mention in BOQ. **As per RFP**.
4	**Page No. 31/ Point No 7**	Further plans for Control Automation	Please provide the details of the sub-systems/ Existing Application with which Dial 100 application has to Interface/ Integrate	As per RFP.
5	**Page No. 13/ Scope of Work/Point 1**	Supply, install, commission, integrate, maintain and provide warranty & related support services including AMC for hardware and upgrade/update for system software, as detailed out in BoM	Please confirm if Gujarat Police is looking for latest state of the art Dial 100 Emergency Response System and the bidder can propose to Upgrade the legacy Dial 100 System to latest Dial 100 Emergency Response System with Core Components including IP Contact Centre Automatic Call Distribution (ACD) system, GIS Based Computer Aided Dispatch (CAD), Voice logger, Social Media Integration, GPS/GPRS based Vehicle Tracking System using ruggedized MDT's and Mobile App Solution (SOS).	Bid required only for new system which can be integrated with existing system. **As per RFP.**
6	**Minimum Technical Specifications: 1. WorkStation for Call Taker/Dispatcher / Supervisor with Dual Monitor, Page No: 16**	CPU: Intel® i7 7th generation (3.0 GHz, 8 MB cache, 4 Cores) or higher with compatible CPU Cooler and Tower Workstation cabinet with Minimum 600 W SMPS with 80% efficiency	We request to please amend it with 8th gen processer (Intel Core i7, 3.2Ghz) and We request to please amend it with Minimum 500 W SMPS or higher with 80% efficiency	Please refer corrigendum.

7	**Page 3 or 32 Eligibility Criteria**	The bidder should have a total sum of turnover of Rs. 5 Crore (Minimum) in the last three financial years. The copies of Audited Annual Accounts for last three years shall be attached along with the bid.	The bidder should have a total sum of turnover of Rs. 2 Crore (Minimum) in the last three financial years. The copies of Audited Annual Accounts for last four years shall be attached along with the bid.	Please refer corrigendum.
8	**Page 3 or 32 Eligibility Criteria**	The bidder must have executed at-least one purchase order of supplying similar items in last 3 years within India. Customer references & Purchase orders must be attached along with the bid.	The bidder must have executed at-least one purchase order of supplying similar items in last 5 - years within India. Customer references & Purchase orders must be attached along with the bid.	As per RFP.
9	**Page 16 of 32 Application & Database Servers**	Memory :16 GB DDR3- 1066 MHz Registered (RDIMM) memory upgradeable up to 64 GB or more	Memory :32 GB DDR3- 1066 MHz Registered (RDIMM) memory upgradeable up to 64 GB or more	Please refer corrigendum.
10	**Page 19 of 32 Channel Band 16 FX**	1. Build in Analog Ports : 8 Fxo 2. Build in Analog Port: 16 FXs	1. Build in Analog Ports : 16 Fxo 2. Build in Analog Port : 8 FXs	Please refer corrigendum.
11	**Page 23 of 32 SECTION IV**	FINANCIAL BID FORMAT 9. Microsoft SQL CAL License Qty: 15	FINANCIAL BID FORMAT 9. Microsoft SQL CAL License Qty: 17	Please refer corrigendum