

**Response to the Pre-bid Queries**

**Bid for Selection of Agency for providing live web streaming (audio, video, record, viewing & other services) on behalf of Office of the Chief Electoral Officer, Gandhinagar (Tender No. HWT290119534)**

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Responses to Vendors
	Page No./Section No./ Clause No.	Tender Description		
1	Additional		Can manpower arrange by CEO/DEO?	It has been discussed & clarified in the Pre-bid meeting that Manpower has to be provided by successful bidder.
2	Additional		Shall feasibility of network provide?	CEO Office will provide only the list of Polling Station with the address and Lat-long of the PS. The feasibility of network has to be ascertained by successful bidder.
3	SLA /Page 22	Service Level Agreement (SLA)	Down time shall be consider for specific booth only?	As per RFP
4	Additional		For manpower:- Can it possible to provide manpower from DEO side?	It has been discussed & clarified in the Pre-bid meeting that it was already mentioned in the bid that Manpower has to be provided by successful bidder.
5	Additional		Payment :- Can it possible to collect payment from CEO side not from DEO office?	It has been discussed & clarified in the Pre-bid meeting that it was already mentioned in the bid that payment will be made by DEO office after successful work completion.
6			Recording Submission:- Can it possible to give extension in Data submission to CEO or DEO office?	As per RFP
7	Deliverable Timeline/Page 20	Delivery: The ordered items shall be delivered, installed and commissioned 2 - 3 days before the polling & counting date, as instructed by District Electoral Officer (DEO) & 1 day before polling day for mock trial by Chief Electoral Office (CEO), General Administration Department (GAD) & Election Commission of India (ECI). Before that this mock exercise will be ascertained by DEO / RO.	Attach camera at station 2-3 days before polling then what about security of camera?	As per RFP
8	Task 2. Live Streaming and Recording of the Polling at Polling Stations/Page 15	The bidder has to supply and install the IP based web cameras, as per the minimum specifications in the identified polling stations. The web camera should have facility of local recording, with minimum of 3 Megapixel camera resolution. The camera should be having capability of 10x zooming. The camera should have minimum illumination of .05 lux.	Clarification on IP camera i.e. 2MP or 3MP as per specification its mention 2MP while scope of work it working 3MP.	It has been discussed & clarified in the Pre-bid meeting that IP based CCTV camera - 2 Megapixel or higher
9	Additional		At central location viewing of camera number of camera need to define? Accordingly, server and display need to define. Bandwidth is define as per the number of camera at a time viewing should be define.	Since the RFP is invited for IP based CCTV Camera, the question of defining the required number of camera for viewing at central location does not arise.

10	Eligibility Criteria No. 2/Page 3	The bidder must have one office in Gujarat. Please upload the copy of any two of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST Registration/Lease agreement. (Form no. E-2). In case, bidder do not have office in Gujarat, bidder should give undertaking to open office in Gujarat within 45 days from the date of empanelment.	Should the company have an office in Ahmedabad. Can a distributor of that company having its office at Ahmedabad bid?	The bidder must have one office in Gujarat. Please upload the copy of any two of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST Registration/Lease agreement. (Form no. E-2). In case, bidder do not have office in Gujarat, bidder should give undertaking to open office in Gujarat within 7 days of Work Order. Further the Company should appoint resource person of considerable seniority at Gandhinagar as SPOC (Single Point of Contact).
11	Additional		A distributor registered on nProcure bid on behalf of the company.	It has been discussed & clarified in the Pre-bid meeting that only one System Integrator can bid & they should match the Eligibility Criteria given in the bid.
	Additional		If the distributor can bid in that case the purchase of the tender is in name of distributor or main company?	
12	Terms & Conditions No. 30/Page 9	The successful bidder may take care about that the sufficient reserved trained manpower shall have to be kept ready by the agency for successful execution of the work on the days of poll/counting. However, no extra charge shall be claimed by the successful bidder for these reserved manpower.	How many reserve needed as a mandate.	The successful bidder should ensure that he has sufficient trained manpower kept ready for successful execution of the work on the days of poll/counting.
13	Additional		Can manpower be provided by District DEO	It has been discussed & clarified in the Pre-bid meeting that it was already mentioned in the bid that Manpower has to be provided by successful bidder.
14	Additional		Can payment be done from CEO office instead of DEO level.	It has been discussed & clarified in the Pre-bid meeting that it was already mentioned in the bid that payment will be made by DEO office after successful work completion.
15	Additional		Clarity on Network feasibility.	CEO Office will provide only the list of Polling Station with the address and Lat-long of the PS. The feasibility of network has to be ascertained by successful bidder.
16	Additional		SLA level should be reduced as India is not that strong in data uploading speed.	As per RFP
17	Additional		Latitude and Longitude locations of polling stations should be provided for all the P.S. at least 25 days before polling.	Will be provided to successful bidder.
18	Additional		Is there any other option will be feasible or not in place IP CCTV.	As per RFP
19	Additional		If any other agency ready to work with L1 rate then what should do?	As per RFP
20	SLA /Page 22	Service Level Agreement Penalties Sub point No. 1: Service availability (deduction from total cost)	While referring sub point No. 1 of service level agreement please clarify the deduction from total cost (for a counting hall camera / for a polling station camera) of respective a polling station / a counting hall only and not from total project cost.	As per RFP