

Bid for Purchase of hardware & other peripherals for 1377 Lower Primary Schools within the state of Gujarat on behalf of Gujarat Council of Elementary Education (GCEE), SSA, Education Department, Gandhinagar. Tender No. HWT040219535

Response to Pre-queries raised by bidders

Sr. no.	Terms in the tender	Bidder / Vendor's representation	Response to bidders
Eligibility Criteria for the bidder:			
1	1. The bidder should have an average turnover of Rs. 40 Crore during the last three financial years as on 31.03.2018. The copies of Audited Annual Accounts for last three years shall be uploaded along with the bid. (Form no. E-1)	Looking at the scope of work, we propose to change clause to: The bidder should have a total sum of turnover of Rs. 50 Crore (Minimum) in the last three financial years. The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account for last three years shall be attached along with the bid.	Suggestion not accepted, as per RFP
2		The eligibility criteria as regards minimum average turnover of Rs. 40.00 crores during last three financial years is quite stringent. It should be around the the tender value i.e. around Rs. 12 to 15 crores. By keeping turnover criterion at Rs. 40.00 crores the small and medium entlrpriseswill be kept out from the tendering process. This will also dilute the competition level. Thus, in the interest of SME it should be kept maximum at Rs. 15 Crore.	
		Clarification is required whether it is net turn over (net of taxes) or gross turn over (after taxes)	As per RFP
3		It seems the turnover requirement of Rs. 40 crore is from any business. In fact It should be only from the relevant business i.e. from from the business connected to Communications and Broadcast	
4	2. The bidder must have one office in Gujarat. Please upload the copy of any two of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST Registration/Lease agreement. (Form no. E-2). In case, bidder do not have office in Gujarat, bidder should give undertaking to open office in Gujarat within 45 days from the date of empanelment.	The bidder must have one office in Gujarat. Please upload the copy of any one of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST Registration/Lease agreement. (Form no. E-2). In case, bidder do not have office in Gujarat, bidder should give undertaking to open office in Gujarat within 45 days from the date of empanelment	Suggestion not accepted, as per RFP
5	3. Bidder should quote TV and Laptop from those OEM who have total turnover of Rs. 1000 crore or more globally during last 3 financial years. (Form no. E-3). i.e. 2015-16, 2016-17, 2017-18. If the country of origin of OEM follows April to March next year as the financial year. If the country of origin of OEM follows (i.e. January to December) as the financial year, then the financial turnover of the OEM would be considered as per calendar year for 2016, 2017, 2018.	In the eligibility criteria for TV and Laptop the requirement is minimum turnover of Rs. 1000 crores per annum for the OEM. we feel the turn over limit is quite high as many enterprises manufacturing /assembling the equipments in India will be Left out which will be against the make in India policy of the Government. This will also dilute the competition level. Thus turn over limit should be kept at min. level of Rs. 250 Crores	Suggestion not accepted, as per RFP
6	5. The Manufacturer of the product (OEM) should be ISO 9001:2008 Process Certified for manufacturing. ISO certificates are required for Laptop (Form No. E-5).	The Manufacturer of the product (OEM) should be ISO 9001:2008 Process Certified for manufacturing. ISO certificates are required for Laptop, KU Band Dish Antenna with DTH System products. (Form No. E-5) KU Band Dish Antenna with DTH System is major part of project so ISO from OEM is required to getting Quality product.	Suggestion not accepted, as per RFP

7	-	Request to add Bidder experience criteria. The bidder must have at least 25 reference sites each of minimum 50 machine (computer) installations or 25 customer reference sites of local area network installation (Each Purchase order should include Router/ Switch/ I/Os along with Cat 6 cable & Cable laying) in India. Customer references & Purchase orders must be attached along with the bid.	Suggestion not accepted, as per RFP
8	-	In the eligibility criteria no requirement as to the experience of the bidder is stipulated. Hence, minimum experience of the bidder should be clearly mentioned as one of the eligibility criteria	Please see corrigendum
Terms and conditions			
9	11. The Bidder will have to remit Non refundable Bid Processing Fees of Rs. 17,700/- & Earnest Money Deposit (E.M.D.) of Rs. 30,00,000/- on or before 27.02.2019 up to 1500 hours in a sealed cover at GIL office....	EMD Exemption against MSME certificate	Suggestion not accepted, as per RFP
10	39.1 During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 300 per day for Laptops, TV and within 72 hours the penalty of Rs. 200 per day for other peripherals will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period.	Two separate penalties are mentioned for TV, Laptop and other peripherals. The period for resolving the complaint stipulated in this clause is too short. Looking to the diverse geographical area to be covered for this project, we request you to keep minimum period of five days i.e. 120 hours for resolving complaints pertaining to all the peripherals without penalty. we need to collect and send the equipments for necessary repairing to the respective service centers of the OEMs. Thus reasonable time is required to carry out the repairing of the equipments. we also request you to keep the common penalty for complaints pertaining to all the peripherals including TV and Laptop.	Suggestion not accepted, as per RFP
55" or higher LED TV			
11	Resolution : 1920 x 1080 or higher	Must have resolutions UHD (3840 x 2160). UHD is the future technology which is helpful for clear and bright picture quality	Suggestion not accepted, as per RFP
12	Input & Output : PC input (D-sub)-1, HDMI-2, , Audio in & out, USB, RJ 45/RS 232, VGA, AV, RF in , Inbuilt TV Tuner card	To Remove RF IN and In built tuner Card as Latest Displays have interface through AV & HDMI Port. As per Government of India Under CAS Regulation Act 2011, digital signals are compulsory and which can be transmitted through HDMI or AV ports, No requirement of RF port and TV Tuner card.	Please see corrigendum
13		Pls Remove PC input (D-sub), This port is not available in LED TV's	Please see corrigendum
14	should be certified for BEE, BIS	BEE should be removed To be added-Safety and EMC Certification (CE/FCC/UL) 1.BEE certification is only required for Home TV category 2.Professional/large format display has Safety and EMC certifications (CE/FCC/UL) 3. All major brands has Safety and EMC certifications.	Please see corrigendum

15	-	Brightness: 350 Nits or higher 1.As these displays need to be installed in class rooms which are having high ambient light at least 350 nits brightness is required 2. All OEM has 350 nits displays 3. For ensuring displays should be viewable from the last bench of the class.4. No Brightness parameter will lead to supply of minimum brightness displays available in market	Please see corrigendum
16	-	TV must be with brightness 500 nits or above.	
17	-	minimum 10 Service centers across the state of Gujarat since the installation in schools would be across the state	Suggestion not accepted, as per RFP
18	-	<ul style="list-style-type: none"> • The TV should be with smart features which supports Built in Wi-Fi , • Screen Share /Miracast to connect Tablet or Mobiles to share education contents. • Web browser Link for internet browsing , • SNMP Support to check Display health from remote location/HO • Soft AP to create Hotspot 	Suggestion not accepted, as per RFP
KU Band Dish Antenna with DTH System			
19	RF Modulator Out Put: VHF/ UHF Channel 3 or 4.	RF Modulator Out Put : Not Required Reason to Suggest : VHF/ UHF system is not required for Digital system & digital satellite based transmission and reception.	Please see corrigendum
Laptop			
20	Processor – Intel® Core™ i5 Processor(3M Cache, 1.60 GHz) or higher OR AMD Ryzen™ 3 2200U (5MB Cache, 2.5GHz) or higher	AMD Ryzen 3 2300U which is higher than Ryzen 2200U and having Base frequency of 2.0GHz . We request to change base frequency as 2.0 GHz or higher in order to position Ryzen 2300U.	Please see corrigendum
21	4 GB DDR4 @ 1866 MHz upgradeable to 16 GB Single Module Should be supplied)	We request to change Memory module of 4GB DDR4 @2400 MHz upgradable up to 32 GB which gives better upgradable options	Suggestion not accepted, as per RFP
24	-	We request to add Security feature TPM 2.0 which gives security advantage to Data.	Suggestion not accepted, as per RFP
25	-	-	Regarding Anti-Virus, please see corrigendum
24		We are proposing the inclusion of Integrated Device (Integrated Computer Projector/All in One Device),a device with functionality of a high end computer, projector, inbuilt audio-video, DVD/CD player and interactive board features packaged with accessories such as Wi-fi/Bluetooth, wireless keyboard and mouse, interactive remote as an alternate Solution against the disintegrated solution i.e. 55" or higher LED TV and Laptop which was asked in the RFP	Suggestion not accepted, as per RFP