

Responses to Pre-bid Queries (16/09/2019)

Bid for Temporary setup of Connectivity & Networking for various Government Events on behalf of Department of Science & Technology, Govt. of Gujarat. Tender No. HWT140819578

Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Vendors	Responses to the Queries
1	Page no:6 Section:29.1.2	Bidder will be provided with required access, power at each location. It will be responsibility of bidder to extend electrical power at each site as per requirement.	There should be some distance limit for extension of electrical power, Bidder's responsibility to extend electrical should be up to 50 mtr. If distance is more than 50 mtrs to extend the electrical power GoG need to do the arrangement	No Change. As per RFP.
2	Page no:7 Section:29.1.5	The bidder has to establish the link/connectivity and other services as per the scope along with the end-to-end testing well in advance and the same has to be handover to DST/DST designated Authority.	Time frame not mentioned for end to end testing of site before event.	The site should be made ready 24 hours before the event Timing.
3	Page no:7 Section:29.2.3	Bidder has to lay underground cable wherever laying of Fiber in underground is feasible. In exceptional cases, having genuine site challenges and terrain issues, Bidder may use Overhead Optical Fibre Connectivity	All work done on temporary busses but if fiber need to underground in that case sufficient time required Depending on Distance	Bidder may lay underground cable in case of adequate time and location not feasible for overhead. Otherwise Bidder may lay Underground or overhead cable as per the site conditions.
4	Page no:7 Section:29.2.5	DST shall issue the Work Orders to the bidder based on the category of events. VVIP events of the Government, shall be defined as Category-A events. Bidder is required to provide Fiber and RF both mode of connectivity for Category-A events. The Payment to the bidder shall be made for both the links.	If only RF connectivity is feasible at event location in that case OFC redundancy is not possible, means redundant link will be also RF link. Also clarity required that redundant connectivity required from same source or other source.	In case of feasibility issue with fiber connectivity, bidder to provide connectivity on RF with prior approval of DST/GIL. Bidder to provide redundant connectivity with separate route.
5	Page no:8 Section:29.2.7	Bandwidth: The Bidder is required to deliver as maximum bandwidth based on media (OFC/RF), as it is received from the uplink source from GSWAN Node/Network. However, the Bandwidth should not be less than 30Mbps in any mode of connectivity between point-A to Point-B.	Bandwidth would depend on the various site situations, therefore 100 Mbps may get vary as per actual site conditions, it may affected by wheather condition, interference of other wireless obstacles, physical objects etc.	No Change. As per RFP.
6	Page no:8 Section:29.2.8.5	It will be responsibility of the bidder to arrange and obtain all the necessary permissions at the base and remote location for the required erection of the support structure and installation.	We will coordiante with concern authority & execute the task but if any dependency at base/remote location from Government authority in that situation help required from DST.	Tenderer will faciliate in this case
7	Page no:8 Section:29.2.8.7	If the bidder is not able to install the RF setup nearby the venue due to any reason (Permission, Security, etc.), then the bidder has to erect the RF setup at suitable distance from the venue and extend other media connectivity till the webcasting location.	Distance limit should be given as it affects financial cost	No Change. As per RFP.
8	Page no:9 Section:31.3	In case of bidder failed to execute the assigned work and event failed in terms of the not functioning of core function of the requirement at event location; bidder is not eligible for any payment.	If bidder execute the assigned work & successful testing is done at event location with required throughput but after that event is cancelled due to any reasons in that situation bidder should be eligeble for 100% payment of event	No Change. As per RFP.

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9	Page no:9 , Section:33	Government officials shall provide sufficient time to the Bidder. The Event schedule along with the locations shall be inform well in advance to the Bidder. If the Bidder has successfully tested and handover the link as per the scope and, in any circumstances, if the Event gets cancelled on/before 2 days, no Payment shall be payable to the Bidder, however the bidder will be eligible to claim the 50% of the Payment if the Event gets cancelled before 1 day or on the scheduled day.	If work is completed as per work order & successful tersting also done & after that event gets cancelled due to any reason in that situation bidder should get 100% payment.	Government officials shall provide sufficient time to the Bidder. The Event schedule along with the locations shall be informed well in advance to the Bidder. If the Bidder has successfully tested and handover the link as per the scope and, in any circumstances, if the Event gets cancelled on/before 2 days, no Payment shall be payable to the Bidder, however the bidder will be eligible to claim the 75% of the Payment if the Event gets cancelled before 1 day or on the scheduled day.
10	Page no:9 , Section:35.1	If the Web casting/Live streaming do not happen due to the failure of Service Provider's (Bidder's) scope as per the tender during the Event, then the Bidder will be penalized Rs. 4,00,000/- per event for Category-A type of Event and Rs. 2,00,000/- per event for Category-B type of Event.	Penalty amount for bot category is too high	If the Web casting/Live streaming do not happen due to the failure of Service Provider's (Bidder's) scope as per the tender during the Event, then the Bidder will be penalized Rs. 40,000/- per event for Category-A type of Event and Rs. 20,000/- per event for Category-B type of Event.
11	Page no:9 , Section:35.2	However, during the Multi locational Event, if webcasting/Live streaming does not happen at any of the Event Locations, the bidder shall not be entitled to claim the Payment of such location / Locations. No payment shall be payable to the bidder for the event location where the Live streaming/webcasting do not happen when the failure happens as per the scope of the Bidder.	if for particular location/locations webcasting/Live streaming does not happen due to other reason which not under control of bidder & not in his scope in that situation bidder should get payment for such location/locations	No Change. As per RFP.
12	Page no:14,Section III (financial Bid)	Fiber Connectivity & Networking: Bidder is required provide turnkey based solution to connect Point A (PoP location) to Point B (to the termination point on network equipment at the event location) on fibre cable by laying of Buried Optical Fiber Cable and/or Aerial Optical Fiber Cable and supply of network switch/s, installation and Termination of CAT6 cables, accessories, RJ45 termination at work station casing & capping, conduits, RJ 45 Connector and configuring node in network as per the survey and requirement) - Per Kilometer Fiber Rate : Multiplication Factor Given is 150	In financila bid per kilometer fiber rate need to be given so clarity required that billing need to be done per kilometer or as per actual utilization (for example 350 mtrs, 1250 mtrs, 1800 mtrs etc) of fiber for that event.	Billing to be done as per actual route distance for OFC connectivity.

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13	Page no:14,Section III (financial Bid)	RF Connectivity & Networking: (Bidder is required to provide turnkey based solution to connect Point A (PoP location) to Point B (to the termination point on network equipment at the event location) on RF and supply of network switch/s, installation and Termination of CAT6 cables, accessories, RJ45 termination at work station casing & capping, conduits, RJ 45 Connector and configuring node in network as per the survey and requirement)	Maximum distance for RF link not given.Clarity required that up to what higher distance RF connectivity need to setup &	No Change. As per RFP.
14	Page no:14,Section III (financial Bid)	The Distances shall be calculated as an Air Distance for OFC connectivity.	For OFC connectivity actual distance should be considered as per cable route.	The Distances shall be calculated as per actual route distance for OFC connectivity.
15	Additional Point	Jammer	If jammer device is activated during event time & only RF link installed at the event location in that situation RF link will stop working. So need to consider this & support required from DST/GIL to bypass RF link from jammer	Tenderer will facilitate in this case
16	Additional Point	Time limit	work order time line not Mentioned	No Change. As per RFP.

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17	Additional Point	Query: Raw Power Supply is not mentioned in the RFP.	Who will provide the Raw power supply?	Kindly refer clause 29.1.2 of the RFP document
18	Page-6 of 20/ Clause 29 Scope of Work/Point No. 29.1.3.1	Bidder will be responsible for creation of temporary link/s on turnkey basis for broadcasting/webcasting/video conferencing or any other purposes of various Government events on behalf of Department of Science & Technology, Govt. of Gujarat.	What is the scope of work in broadcasting/webcasting/video conferencing? Please Clarify. Which Interface is required Optical/Electrical? Does BSNL has to provide the Router?	No Change. As per RFP.
19	Page-9 of 20/ Point No. 33 Vs Point No. 34.2	33. Government officials shall provide sufficient time to the Bidder. The Event schedule along with the locations shall be inform well in advance to the Bidder. If the Bidder has successfully tested and handover the link as per the scope and, in any circumstances, if the Event gets cancelled on/before 2 days, no Payment shall be payable to the Bidder, however the bidder will be eligible to claim the 50% of the Payment if the Event gets cancelled before 1 day or on the scheduled day. Vs 34.2 However, during the Multi locational Event, if webcasting/Live streaming does not happen at any of the Event Locations, the bidder shall not be entitled to claim the Payment of such location / Locations. No payment shall be payable to the bidder for the event location where the Live streaming/webcasting do not happen when the failure happens as per the scope of the Bidder.	Please Clarify about Payment.	For Point No:33: Please refer query 9 For Point No:34.2: No Change. As per RFP.
20	Page-13 of 20	Form No. E4: Manpower Details	Please Remove Form No. E4: Manpower Details as BSNL is recruited Staff through Competitive Exam only.	No Change. As per RFP.
21	Page-9 of 20/Payment /Point No. 31.3	Query: In case Service Provider has successfully established the Connectivity between Point-A & Point- B. But if Event cannot be successful due to software or any other reasons. 31.3 In case bidder failed to execute the assigned work and event failed in terms of not functioning of core function of the requirement at event location; bidder is not eligible for any payment.	Please Clarify what amount the successful Bidder will get? Clarification required about Core Functioning of the Successful Bidder.	No Change. As per RFP.
22	Page-8 of 20/Scope of Work/Point No. 29.3	29.3 Bidder is required to take work completion certificate from DST/DST designated agency after successful completion of the event.	Please provide the Work Completion Certificate Format.	No Change. As per RFP.

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23	Page-9 of 20/ Point No. 33	33. Government officials shall provide sufficient time to the Bidder. The Event schedule along with the locations shall be inform well in advance to the Bidder. If the Bidder has successfully tested and handover the link as per the scope and, in any circumstances, if the Event gets cancelled on/before 2 days, no Payment shall be payable to the Bidder, however the bidder will be eligible to claim the 50% of the Payment if the Event gets cancelled before 1 day or on the scheduled day.	Kindly provide the Days/Timeline instead of sufficient time for prior intimation to the successful Bidder.	Please refer query 9
24	Page no:9 , Section:35.1	Penalty : If the Web casting/Live streaming do not happen due to the failure of Service Provider's (Bidder's) scope as per the tender during the Event, then the Bidder will be penalized Rs. 4,00,000/- per event for Category-A type of Event and Rs. 2,00,000/- per event for Category-B type of Event.	Aforementioned penalty cost is too high. We request you to decrease it reasonable amount @ 10000/- INR and 20000/- INR respectively. We also request you to clarify that penalty is for per event (which may have multiple links) or per single link?	Please refer query 10