

# **Revised Request for Proposal**

**for**

**“Selection of System Integrator to Supply, Installation,  
Commissioning & Maintenance of Aadhaar Enable Biometric  
Attendance System for the  
Social Justice and Empowerment Department  
(Government of Gujarat)”**

**Tender No.: - SW03082018167**

**BID PROCESSING FEE: Rs. 17,700/- (Non Refundable)**

**EMD: Rs. 4,00,000/- (Refundable)**



## **Gujarat Informatics Ltd**

Block No. 2, 2<sup>nd</sup> Floor,  
C & D Wing, Karmayogi Bhavan,  
Sector - 10 A, Gandhinagar - 382010  
Gujarat.

**[www.gil.gujarat.gov.in](http://www.gil.gujarat.gov.in)**

**Last date of Submission of Query: 9<sup>th</sup> October, 2019 up to 1500hrs**

**Date of pre-bid meeting: 10<sup>th</sup> October, 2019 on 1100hrs**

**Last date of Submission of Bid: 15<sup>th</sup> October, 2019 up to 1500hrs**

**Opening of Technical Bid: 15<sup>th</sup> October, 2019 up to 1600hrs**

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## **Abbreviations**

SJED	Social Justice and Empowerment Department
GIL	Gujarat Informatics Limited
SDC	State Data Centre
DST	Department of Science & Technology
ITB	Instruction to Bidder
TSP	Total Solution Provider
GOI	Government of India
EMD	Earnest Money Deposit
SD	Security Deposit
HoD	Head of the Department
GoG	Government of Gujarat
GoI	Government of India
BAS	Biometric Attendance System

## 1 SECTION I: INVITATION FOR BIDS (IFB)

On behalf of Social Justice and Empowerment Department, Government of Gujarat, Gujarat Informatics Limited invites online bids “Selection of System Integrator to Supply, Installation, Commissioning & Maintenance of Aadhaar Enable Biometric Attendance System for the Social Justice and Empowerment Department, Government of Gujarat”

For Social Justice and Empowerment Department actual award of contract will follow the conditions as per this document. This document is given for enabling the bidders to know the tender conditions so as to guide them in filling up the technical bid and financial bid for the said work.

1. The bidders may download the tender document from website of Gujarat Informatics Limited, <http://gil.gujarat.gov.in> as well as from <https://gil.nprocure.com>.
2. Interested and eligible bidders are required to upload the single Technical and Commercial bid in two separate sections. The Technical and Commercial bids should be accompanied by a bid security & bid processing fees (non-refundable) as specified in this bid document. The Technical and Commercial bid must be uploaded to <https://gil.nprocure.com> & the bid security and bid processing fees must be delivered to the office of Gujarat Informatics Ltd on or before the last date and time of submission of the bid.
3. Minimum absolute technical score to qualify for commercial evaluation is **60**.
4. Bidders shall submit Bid processing fees of **Rs. 17,700/-** in the form of Demand Draft in the name of “Gujarat Informatics Ltd.” payable at Gandhinagar along with the covering letter.
5. Bidders shall submit Bid security/EMD of **Rs. 4,00,000/-** in the form of Demand Draft OR in the form of an unconditional Bank Guarantee (which should be valid for 9 months from the last date of bid submission) of any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2018/18/DMO dated 16.04.2018 issued/ by Finance Department or further instruction issued by Finance department time to time; in the name of “Gujarat Informatics Ltd.” payable at Gandhinagar (as per prescribed format given in this document) and must be submitted along with the covering letter.
6. The sealed cover should super scribe as “Selection of System Integrator to Supply, Installation, Commissioning & Maintenance of Aadhaar Enable Biometric Attendance System for the Social Justice and Empowerment Department, Government of Gujarat”
7. Bidders shall submit the affidavit physically at GIL IN ORIGINAL on Non-Judicial Stamp Paper of Rs 100/- duly attested by First Class Magistrate/ Notary public as per GR No. SPO-10-2008-794-CH dated 7th December, 2016 of IMD. (as per prescribed format given at Annexure C)

## 8. Important Information

Sl. No.	Information	Details
1.	Last date and time for submission of written queries for clarifications to:	09.10.2019 up to 1500hrs <a href="mailto:nikunjp@gujarat.gov.in">nikunjp@gujarat.gov.in</a> <a href="mailto:nitintatu@gujarat.gov.in">nitintatu@gujarat.gov.in</a>
2.	Pre-Bid meeting	10.10.2019 at 1100hrs Conference Room, Block No 2, 2nd Floor, Karmayogi Bhavan, Sector 10-A Gandhinagar
3.	Last date and time for submission of Bid security/EMD & Bid Processing fees at GIL physically	15.10.2019 up to 1500hrs
4.	Last date and time for submission of proposals (Technical and Commercial) (Online)	15.10.2019 up to 1500hrs
5.	Place, date and time for opening of Technical proposals	15.10.2019 at 1600hrs Conference Room, Gujarat Informatics Ltd. Block No. 2, 2 <sup>nd</sup> Floor, C & D Wing, Karmayogi Bhavan, Sector - 10 A, Gandhinagar - 382010- Gujarat.
6.	Place, date and time for Technical Presentation	To be intimated later
7.	Contact person for queries	DGM (Application Development), Gujarat Informatics Limited
8.	Address for communication	Deputy General Manager (Application Development) Gujarat Informatics Ltd. Block No. 2, 2 <sup>nd</sup> Floor, C & D Wing, Karmayogi Bhavan, Sector - 10 A, Gandhinagar - 382010- Gujarat.
9.	Place, date and time for opening of financial/commercial proposal	The place, date and time for opening of financial/commercial proposal will give to the technically qualified bidder later on.
10.	Bid validity	180 days

9. Technical bids will be opened in the presence of bidders' or their representatives who choose to attend on the specified date and time.

10. Financial bids of only those bidders who got 60% score in technical bids/presentation will be opened.
11. In the event of the date specified for receipt and opening of bid being declared as a holiday for SJED, the due date for submission of bids and opening of bids will be the following working day at the appointed time.
12. Gujarat Informatics Ltd/SJED reserve the right to accept or reject any tender offer without assigning any reason.
13. The document/papers prepared in this connection shall be the property of the SJED/GIL and will have to be deposited with the SJED after the work is over.
14. The bidder, who intends to participate in this bid, is required to follow the below mentioned stages:
  - Pre-Bid Conference
  - Technical & Financial Bid Submission
  - Opening of Eligibility Documents
  - Evaluation of Eligibility Documents
  - Opening of Technical Bid
  - Evaluation of Technical bid
  - Presentation by all the eligible bidders
  - Opening of Financial bids of all qualified bidders
  - The bidder achieving the highest combined technical and financial score will be invited for
  - Negotiations and awarded contract.



## 2 SECTION II: INSTRUCTIONS TO BIDDERS (ITB)

### 2.1 Source of fund

**2.1.1** The work order will be placed to the selected service provider by Social Justice and Empowerment Department directly and the payment for the services mentioned in the said work order will be made directly by SJED from their own sources of funds as per the financial terms and conditions mentioned in this document.

### 2.2 Pre-qualification Criteria

Sr. No.	Pre-Qualification Criteria	Attachments
1.	The bidder should be a registered company under Companies Act, 1956/2013 and should be in existence in last 3 (Three) years in India as on bid submission date.	Copy of the certificate of registration of firm should be enclosed.
2.	The bidder should be ISO 9001:2015 certified or CMMi Level 3 (or above).	Copy of Certification
3.	The Bidder should also have average annual Turnover of above Rs. 10 crore in each year or cumulative turnover of Rs. 30 crore during last 3 audited financial years (2016-17, 2017-18, 2018-19) from business of supply, installation, commissioning & maintenance of AEBAS devices and software solution.	Copy of the last three years audited financial statements Audited Balance Sheet and CA Certificate.
4.	The bidder should have implemented/ongoing at least 3 (Three) AADHAAR enabled biometric attendance system projects (which includes supply, installation, commissioning & maintenance of AEBAS devices and software solution) for Central / State Government / PSU organization in India with the project cost of at least Rs. 1 crore each in last 5 (Five) financial years.	Details of such projects undertaken along with work order or contract agreement or client completion certificate
5.	Out of three projects mentioned in pre-qualification criteria 4. (section 2.2), bidder should have successfully delivered at least one project with minimum 400 AADHAAR enabled biometric terminal devices	work order with client completion certificate
6.	All the OEMs should have authorized presence in India either directly or through channel partner(s) as on the date of release of tender document. In case bidder is the authorized dealer of original equipment manufacturer (OEM) copy of the valid authorization from the OEM to be supplied.	Valid authorization from the OEM to be submitted
7.	In case bidder is not an OEM then an authorized undertaking will be required from the OEM stating that OEM will discharge all responsibilities under warranty for the period indicated in the contract, in case the Bidder fails to do the same for any reason.	Certificate of authorization as per Annexure D
8.	The bidder's proposed OEM or bidder should not have been blacklisted by any Central /	Self-Declaration as attached/affidavit

	State Government / PSU in India or similar Agencies globally for unsatisfactory performance, corrupt, fraudulent or any other unethical business practices as on date of submission of the proposal.	
9.	The bidder must have one office in Gujarat. In case, bidders do not have office in Gujarat, bidder should give undertaking to open office in Gujarat within 45 days from the date of empanelment.	Please attach the copy of any two of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST Registration/Lease agreement.

### **2.3 Documents Comprising Bid Proposal**

The response submitted by the bidder shall comprise the following documents:

#### **2.3.1 Qualification & Technical Proposal**

- 2.3.1.1 Sealed cover of Bid Processing Fee and Earnest Money Deposit/Bid Security
- 2.3.1.2 Bid Proposal form
- 2.3.1.3 General Information
- 2.3.1.4 Financial Capability with supporting documents
- 2.3.1.5 Relevant Experience with supporting documents
- 2.3.1.6 Self-Declaration
- 2.3.1.7 All relevant Certification
- 2.3.1.8 All undertakings submitted by the Authorized Signatory shall be on a Stamp Paper of value not less than Rs.100
- 2.3.1.9 Proposal document containing a brief about the organization, its expertise and documentary evidences.

#### **2.3.2 Financial Proposal**

### **2.4 Eligible Goods and Services**

- 2.4.1 Software application development and deployment with or without configuration to suit the customer's specific process requirements. Software shall be implementable or deployable and maintainable by any other competent agency. Software solution shall also be available with complete transparency including operation manuals, help documents and source code.
- 2.4.2 For purpose of this clause, "origin" means the place where the goods are from or from which the ancillary services are supplied. Goods are produced when, through manufacturing, processing, code writing and compiling, or substantial or major assembling of components, a commercially recognized product results that is substantially different in basic characteristics or in purpose or in purpose or utility from its components.

### **2.5 Cost of Bidding**

- 2.5.1 The bidder shall bear all the costs associated with the preparation and submission of its bid, and GIL will in no case be responsible or liable for these costs, regardless of conduct or outcome of bidding process.

## **A. THE BIDDING DOCUMENTS**

## 2.6 Contents of Bidding Documents

- 2.6.1** The goods required, bidding procedure and contract terms are prescribed in the bidding documents.
- 2.6.2** The bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents in format or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of its bid.

## 2.7 Pre-Bid Conference/Clarification of Bidding Documents

- 2.7.1** A prospective bidder requiring any clarification of the bidding documents may seek clarifications of his/her queries submitted on or before date mentioned in section 1 for submission of pre-bid queries. GIL/SJED will discuss the queries received from the interested bidders in the pre-bid meeting and respond the clarifications by uploading on the website. The interested bidder should send the queries as per the following format:

<b>Bidder's Request For Clarification</b>			
Name of Organization submitting request		Name & position of person submitting request:	Address of organization including phone, fax, email points of contact
S.No.	Bidding Document Reference (Clause /page)	Content of RFP requiring clarification	Points of Clarification required
1			
2			
3			
4			

## 2.8 Amendment of Bidding Documents

- 2.8.1** At any time prior to the deadline for submission of bids, SJED/GIL may, for any reason, whether on its own initiative or in response to a clarification request by a prospective bidder, modify the bidding documents.
- 2.8.2** All prospective bidders who have received the bidding documents will be notified of the amendment through website and such amendments will be binding on them.
- 2.8.3** In order to allow prospective bidders reasonable time to consider the amendments while preparing their bids, SJED/GIL at its discretion, may extend the deadline for the submission of bids.

## B. PREPARATION OF BIDS

### 2.9 Language of Bid

- 2.9.1** The proposal prepared by the bidder, as well as all correspondence and documents relating to the bid exchanged by the bidder and GIL shall be in English language.

## **2.10 Documents Comprising the Bid**

**2.10.1** The bid prepared by the bidder shall comprise of the following documents:

**2.10.2** Technical Bid and a Financial Bid completed in accordance with ITB Clauses 2.9, 2.10 and 2.11

**2.10.3** Bid security furnished in accordance with ITB Clause 2.14.

**2.10.4** The bid security as mentioned in Section 1, document processing fee & bid security (earnest money deposit) are to be submitted in physical form in the form of Demand Draft favoring "Gujarat Informatics Ltd" payable Gandhinagar.

**2.10.5** The Qualification Criteria, Technical Bid and Financial Bid must be submitted online through the e-Tendering website of <https://gil.nprocure.com> using digital signatures.

## **2.11 Bid Form**

**2.11.1** The Bidder shall complete the Technical Bid and a Financial Bid furnished with this document giving details as per the format mentioned in the e-Tendering website <https://gil.nprocure.com>.

## **2.12 Bid Prices**

**2.12.1** The bidder shall indicate the prices in the format mentioned in the Financial Bid.

**2.12.2** The following points need to be considered while indicating prices:

2.12.2.1 The prices quoted should also include, inland transportation, insurance and other local costs incidental to delivery of the goods and services to their final destination within the state of Gujarat

2.12.2.2 The rates of any Indian duties, GST and other taxes which will be payable by the client on the goods/services (if any) if this contract is awarded, should be quoted separately.

2.12.2.3 Invoicing shall be from Gujarat only.

**2.12.3** The Bidder's separation of the price components in accordance with the ITB Clause 7.2 above will be solely for the purpose of facilitating the comparison of bids by GIL and will not in any way limit the Client's right to contract on any of the terms offered.

**2.12.4** Sharing of responsibility (between SJED and the bidder) of procurement of various types of software shall be as under:

2.12.4.1 The prices quoted shall be inclusive of license software required for actual running of applications developed at Central Level.

2.12.4.2 SJED shall procure or provide the required software platform at user level for running of products like user level operating system, and system software etc.

2.12.4.3 The SI will provide and develop software to run environment mentioned in scope of work at the central side and for database management.

2.12.4.4 The price quoted shall be inclusive of development of software and operation & maintenance support for the period of contract with

required number of copies of the licensed version used/proposed for the purpose. This shall also include the cost of integration with applicable modules of integrated solutions.

2.12.4.5 Bidder is expected to fill the rates/amount for all items in Financial Bid format. However, in case, the bidder chooses to quote zero, nil amount or blank, it will be his risk and the same shall in no way restrict the scope of the work. Any rate quote field kept blank would imply that bidder is quoting zero prices for that item.

2.12.4.6 The full IPR for the entire software will rest with the SJED. The same would be applicable to copyrights. The SI shall sign any/all the documents in this regard and hand over the source code, Meta data details etc. to the SJED before release of final payment on completion of training and implementation of solution.

### **2.13 Bid Currency**

**2.13.1** Prices shall be quoted in Indian Rupees only.

### **2.14 Bid Security (Ernest Money Deposit)**

**2.14.1** Bidders shall submit Bid security/EMD of Rs. **4,00,000/-** in the form of Demand Draft OR in the form of an unconditional Bank Guarantee (which should be valid for 9 months from the last date of bid submission) of any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2018/18/DMO dated 16.04.2018 issued/ by Finance Department or further instruction issued by Finance department time to time; in the name of "Gujarat Informatics Ltd." payable at Gandhinagar (as per prescribed format given in this document) and must be submitted along with the covering letter.

**2.14.2** Proposals not accompanied by EMD shall be rejected as non-responsive.

**2.14.3** The successful bidder's bid security will be discharged from GIL only after the signing of the contract and submission of performance security.

**2.14.4** Unsuccessful bidder's EMD will be discharged / refunded as promptly as possible, but not later than 30 days of the validity period of the bid.

**2.14.5** The EARNEST MONEY DEPOSIT shall be forfeited:

- a) If a bidder withdraws its bid during the period of bid validity specified by the bidder on the bid form;
- b) Or in case of a successful Bidder, if the Bidder fails to sign the Contract; or to furnish the performance security.

**2.14.6** No exemption for submitting the EMD will be given to any agency.

### **2.15 Period of Validity Bids**

**2.15.1** Bids shall be valid for 180 days after the date of bid opening of Financial Bid. The GIL/SJED shall reject a bid valid for a shorter period as non-responsive.

**2.15.2** In exceptional circumstances, the tendering authority may solicit the bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing.

**2.15.3** Bid evaluation will be based on the bid prices without taking into consideration the above changes.

**2.16 Format and Signing of Bid**

**2.16.1** The bidders have to submit the bid on the e-Tendering website <https://gil.nprocure.com>. All supporting documents in the form of scanned copies submitted online should have sign and seal of the bidder.

**2.16.2** Before filling in any of the details asked, bidders should go through the entire bid document and get the required clarifications from GIL/SJED during the pre-bid conference.

**C. SUBMISSION OF BIDS**

**2.17 Contents of Envelope**

**2.17.1** Envelope for the EMD and Bid Processing Fee.

**2.17.2** Envelope shall be marked as Envelope for “EMD & Bid Processing Fee for the tender for “To Design, Development, and Implementation of the web based Biometric Attendance System for the Social Justice and Empowerment Department”

**2.18 Sealing and Marking of Bids**

**2.18.1** All bids must be submitted online through <https://gil.nprocure.com> as per the formats mentioned therein using digital signatures.

**2.18.2** Telex, cable, e-mailed or facsimile bids will be rejected.

**2.19 Deadline for Submission of Bids**

**2.19.1** Bids must be submitted online not later than the time and date specified in the Invitation for Bids (Section I). In the event of the specified date for the submission of bids being declared as a holiday for GIL, the bids will be received up to the appointed time on the next working day.

**2.19.2** GIL may, at its discretion, extend this deadline for submission of bids by amending the bid documents with ITB Clause 2.6, in which case all rights and obligations of GIL and bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

**2.20 Late Bids**

**2.20.1** Late bids will be rejected and returned unopened to the bidder.

**2.21 Modification and Withdrawal of Bids**

**2.21.1** The bidder may modify or withdraw his bid before the last date of submission of bids through the e-Tendering website <https://gil.nprocure.com>.

**2.21.2** No bid may be modified subsequent to the deadline for submission of bids.

**2.21.3** No bid may be withdrawal in the interval between the deadline for submission of bids and the expiration of the period of the bid validity specified by the Bidder

on the Bid Form. Withdrawal of a bid during this interval may result in the Bidder's forfeiture of its bid security, pursuant to ITB Clause 2.15.

#### **D. BID OPENING AND EVALUATION OF BIDS**

##### **2.22 Opening of Bids by GIL**

**2.22.1** GIL will open all bids (only eligibility stage at the first instance), in the presence of bidder or his representative who choose to attend, and at the following address:

**Gujarat Informatics Ltd,**  
Block No. 2, 2<sup>nd</sup> Floor,  
C & D Wing, Karmayogi Bhavan,  
Sector - 10 A, Gandhinagar – 382010

The bidder's representative who is present shall sign an attendance register evidencing their attendance. In the event of the specified date of bid opening being declared holiday for GIL office, the bid shall be opened at the appointed time and location on the next working day.

**2.22.2** The Bidder's names, bid modifications or withdrawal, bid prices, discounts, and the presence or the absence of requisite bid security and such other details, as GIL, at its discretion, may consider appropriate, will be announced at the time of opening.

**2.22.3** Bids that are not opened and read out at bid opening shall not be considered for further evaluation, irrespective of the circumstances.

**2.22.4** Financial Bids of only those bidders who qualify on the basis of evaluation of technical bid will be opened in the presence of the qualified bidders of their representatives at pre-specified time and date which will be communicated to the qualified bidders well in advance.

##### **2.23 Clarification of Bids**

**2.23.1** During evaluation of bids, GIL/SJED may, at its discretion, ask the Bidder for a clarification of its bid. GIL/SJED may also ask for rate analysis of any or all items and if rates are found to be unreasonably low or high, the bid shall be treated as non-responsive and hence liable to be rejected. The request for a clarification and the response shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted.

##### **2.24 Preliminary Examination**

**2.24.1** GIL will examine the bids to determine whether they are complete, whether any computational errors have been made, whether sureties have been furnished, whether the documents have been properly signed, and whether the bids are generally in order.

**2.24.2** Prior to the detailed evaluation, pursuant to ITB Clause 2.25, GIL will determine the substantial responsiveness of each bid to the bidding documents. For purposes of these Clauses, a substantially responsive bid is one, which confirms

to all the terms and conditions of the bidding documents without material deviation

**2.24.3** If a Bid is not substantially responsive, it will be rejected by GIL/SJED and may not subsequently be made responsive by the Bidder by correction of the non-conformity.

**2.24.4** Conditional bids are liable to be rejected.

## **2.25 Methodology & Criteria for Technical, Commercial and final evaluation**

**2.25.1** For technical evaluation and comparison of the bids, which have been determined to be substantially responsive pursuant to ITB clause 2.24, GIL will evaluate the technical bid as per the assessment procedure given in GR No. TSP-2004-808-DST dated 30/07/2004. The committee will scrutinize techno-commercial offers and evaluate capability of bidders through presentations, demonstration, documents. etc.

**2.25.2** The bidders are expected to provide all the required supporting documents & compliances as mentioned in this RFP. The bidder shall quote having full compliance with all the guiding principles and minimum specifications as mentioned in this RFP. Any deviation from the same will lead to the disqualification.

**2.25.3** The technical evaluation of bids will be done based on following three components only for those bidders who satisfy all the Eligibility Criteria (ITB Clause No. 2)

- Technical Bid Document
- Approach & Methodology Document

**2.25.4** During the technical evaluation, GIL/SJED may seek the clarification in writing from the bidder, if required. If bidder fails to submit the required clarifications in due time, the technical evaluation will be done based on the information submitted in the technical bid. The price bid will be opened of the bidders whose technical bids are fully complied and who have **scored 60 in** technical evaluation. At any point of time, if GIL/SJED feels that the bidder is hiding any information which will affect the project cost in short or long run, GIL/SJED may reject his bid without assigning any reason or explanation.

**2.25.5** Price quoted in the financial bid will be final. Bidder is required to fulfill all obligations as required in the bid as per the prices quoted in the financial bid, for the proposed scope of work and bill of material, applicable taxes or missing component(s), if any for which the description is there in technical response but price is not provided in the financial sheet. Price will be appropriately loaded for the missing tax components/missing components that in the understanding of the evaluators is found to be missing from the proposed bill of material except in case where there is a written justification provided in the technical bid response. Basis of loading shall be the highest cost quoted by the bidders.

**2.25.6** For evaluation of Financial Bids, the without tax values will only be considered for comparison.

**2.25.7** The following criteria shall be used to evaluate the technical bids.



Sr. No.	Criteria	Max Points	Point system	Documents Required
1.	Profile of firm / company	20		
	No. of years of operation in India in the business of supply, installation, commissioning & maintenance of AEBAS devices and software solution as on date of bid submission.	5	3 to 5 years - 2 points >5 to 8 years - 3 > 8 years -5 points	Copy of the certificate of registration of firm should be enclosed.
	CMMi Level 3; ISO Certificate 9001:2015	5	Only ISO Certificate - 2 Point Only CMMi 3 or above level Certificate - 2 Point ISO and CMMi Certification- 5 Points	Copy of Valid Certificate as on date of submission
	Average Turnover of firm/ company in last three financial years (in Rs.) as on 31st March, 2019 from supply, installation, commissioning & maintenance of AEBAS devices and software solution	10	10 to 15 crores - 3 points >15 to 20 crores - 5 points > 20 crores - 10 points	Copy of the last three years audited financial statements Audited Balance Sheet and CA Certificate
2.	Completed / ongoing Projects supply, installation, commissioning & maintenance of AEBAS devices and software for Central / State Government / PSU organization of more than Rs. 1 Crore in last five years.	10	3 projects - 3 points >3 to 5 projects - 5 points >= 6 projects- 10 points	(Copy of work order/ Contract Agreement /Completion certificate should be attached)
3.	Technical Presentation	70	As per 2.25.8	
	<b>Total</b>	<b>100</b>		
	<b>Minimum Qualifying Scores</b>	<b>60</b>		

### 2.25.8 Technical Presentation and Demonstration

On the prescribed date and time, the bidder shall make a technical presentation and demonstration covering following areas:

S No.	Parameter	Marks
1.	Understanding of Scope of Work	20
2.	Approach and methodology with solution provided for supply, installation, commissioning & maintenance of AEBAS devices ,web attendance portal and network connectivity	20
3.	Demonstration of working module of AEBAS device and software	10
4.	Plan for the Post Implementation Support, Training, Expansion, helpdesk management solution	20
<b>TOTAL</b>		<b>70</b>

#### 2.25.9 Technical Bid Evaluation:

The technical score of a bidder 'Tb' will be assigned to the bidder & it will be awarded based on the Technical Evaluation Criteria as specified above. SJED/GIL's decision in this regard shall be final & binding and no further discussion will be held with the bidders whose bids are technically disqualified / rejected. Bidders with technical score of 60 and above will qualify for the evaluation in the commercial bids. The total technical scores achieved by the bidders shall be shared with the bidders & under any circumstances the breakup of the technical score shall not be shared with the bidders.

Tb: Absolute Technical Score

Tmax: Maximum Technical Score

Tn: Normalized technical score of the bidder under Consideration

Normalized technical score (Tn) =  $Tb/Tmax * 100$

#### 2.25.10 Financial Bid evaluation:

The financial bids of only those bidders, who have scored at least 60 marks in the technical evaluation process, will be opened. The Financial Bids will be opened, in the presence of Bidders' representatives who choose to attend the Financial Bid opening on date and time to be communicated to all the technically qualified Bidders. The Bidder's representatives who are present shall sign a register evidencing their attendance. The name of bidder & bid prices will be announced at the meeting. The financial score of a bidder 'Fb' will be assigned to the bidder. 'Fb' will be the total financial quote made by the bidder (excluding the Optional Services quotes sought in the financial bid)

F<sub>n</sub> = normalized financial score for the bidder under consideration

F<sub>b</sub> = commercial quote for the bidder under consideration

F<sub>min</sub> = commercial quote of the lowest evaluated financial proposal

The lowest evaluated Financial Proposal (F<sub>min</sub>) will be given the maximum financial score (F<sub>n</sub>) of 100 points. The financial scores (F<sub>n</sub>) of the other Financial Proposals will be calculated as per the formula for determining the financial scores given below:

Normalized Financial Score (F<sub>n</sub>) =  $100 \times F_{min} / F_b$

#### 2.25.11 Final Evaluation of Bid

Proposals will be ranked according to their combined technical (Tb) and financial (Fn) scores using the weights (T = 0.60 the weight given to the Technical Proposal; P = 0.40 the weight given to the Financial Proposal; T + P = 1). The final evaluation will be based on Final Score which shall be calculated as shown below:

$$\text{Final Score (S)} = T_n \times T + F_n \times P$$

The bidder achieving the highest combined technical and financial score will be invited for negotiations for awarding the contract. In case of a tie where two or more bidders achieve the same highest combined technical and financial score, the bidder with the higher normalized technical score will be invited first for negotiations for awarding the contract.

## **2.26 Contacting GIL/SJED**

**2.26.1** Subject to ITB Clause 2.23, no Bidder shall contact SJED on any matter relating to its bid, from the time of the bid opening to the time of contract is awarded. If he wishes to bring additional information to the notice of SJED, he should do so in writing. SJED reserves its right as to whether such additional information should be considered or otherwise Any effort by a Bidder to influence GIL/SJED in its decision on bid evaluation, bid comparison or contract award may result in disqualification of the Bidder's bid and also forfeiture of his bid security amount.

## **E. AWARD OF CONTRACT**

### **2.27 Post-qualification**

**2.27.1** An affirmative determination will be a prerequisite for the award of the contract to the Bidder. A negative determination will result in rejection of Bidder's bid, in which event the department will proceed to the next lowest evaluated bid to make a similar determination of the Bidder's capabilities to perform the contract satisfactorily.

### **2.28 Award Criteria**

**2.28.1** Subject to ITB Clause 2.33, SJED will award the contract to the successful bidder decided as per the evaluation procedure mentioned in ITB clause no. 2.25 mentioned above.

**2.28.2** The award of contract will be given to the L1 bidder. SJED will be the sole deciding authority in this regard.

### **2.29 SJED/GIL's Right to Accept Any Bid and to reject any or All Bids**

**2.29.1** SJED/GIL reserve the right to accept or reject any bid, and to cancel the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for SJED/GIL action.

### **2.30 Notification of Awards**

**2.30.1** Prior to the expiration of the period of the bid validity, concerned GIL/SJED will notify the successful bidders in writing, to be confirmed in writing by registered letter, that his bid has been accepted.

**2.30.2** The notification of award will constitute the formation of the Contract.

**2.30.3** Upon the successful Bidder's furnishing of performance security pursuant to clause 33, SJED/GIL will promptly notify each unsuccessful bidder.

### **2.31 Signing of Contract**

**2.31.1** At the same time as GIL/SJED notifies the successful Bidder that its bid has been accepted, SJED will send the bidder the Contract Form, incorporating all the agreements between two parties.

**2.31.2** Within 15 days of receipt of the contract form, the successful bidder shall sign and date the contract and return it to GIL/SJED.

### **2.32 Performance Security**

**2.32.1** The successful Bidder has to furnish a security deposit so as to guarantee his/her (Bidder) performance of the contract

**2.32.2** The Performance Bank Guarantee (PBG) has to be submitted within fifteen (15) working days of receipt of award. The PBG shall be 10% of the contract value of projects and valid up to 180 days beyond the expiry of contract.

**2.32.3** The PBG shall be denominated in Indian Rupees and shall be in the form of a Bank Guarantee issued by any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2018/18/DMO dated 16.04.2018 issued by Finance Department or further instruction issued by Finance department time to time. (The draft of Performance Bank Guarantee is attached herewith).

**2.32.4** The proceeds of the Performance Bank Guarantee shall be payable to the Department as compensation for any loss arising from the bidder(s)'s failure to complete its obligations under the contract.

**2.32.5** The Performance Bank Guarantee will be discharged by the Department and returned to the bidder(s) on completion of the bidder's performance obligations under the contract.

**2.32.6** In the event of any contract amendment, the bidder shall, within 21 days of receipt of such amendment, furnish the amendment to the Performance Bank Guarantee, rendering the same valid for the duration of the contract, as amended for further period.

**2.32.7** No interest shall be payable on the PBG amount. FD may invoke the above bank guarantee for any kind of recoveries, in case; the recoveries from the bidder exceed the amount payable to the bidder.

### **2.33 Evaluations**

**2.33.1** SI shall carry out an evaluation of the performance of each member of the Key Personnel in connection with the Services at least once in each Contract Year. SI shall provide reasonable written notice to GIL/SJED of the date of each evaluation of each member of the GIL/SJED shall be entitled to provide SI with input for each such evaluation.

**2.33.2** SI shall promptly provide the results of each evaluation to GIL/SJED subject to Applicable Law.

**2.34 Replacement**

**2.34.1** In case of absent of the manpower, bidder has to provide the alternate arrangement to carry out the activities.

**2.34.2** In case the resource has resigned then the bidder has to inform within one week of such resignation.

**2.34.3** SI shall promptly deploy a replacement to ensure that the role of any member of the Key Personnel is not vacant for any longer than 7 days, subject to reasonable extensions requested by SI Vendor

**2.34.4** Before assigning any replacement member of the Key Personnel to the provision of the Services, SI shall provide:

- a) a resume, curriculum vitae and any other information about the candidate that is reasonably requested ; and
- b) an opportunity to interview the candidate.

**2.34.5** The bidder has to ensure at least 4 weeks of overlap period in such replacements

**2.35 Corrupt or Fraudulent Practices.**

**2.35.1** GIL/SJED requires that the bidders under this tender observe the highest standards of ethics during the procurement and execution of such contracts. In pursuance of this policy, GIL/SJED defines for the purposes of this provision, the terms set forth as follows:

- a) "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the GIL/SJED official in the procurement process or in contract execution; and
- b) "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or a execution of a contract to the detriment of GIL/SJED, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial noncompetitive levels and to deprive GIL/ SJED of the benefits of the free and open competition.

**2.35.2** GIL/SJED shall reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices and same shall be conveyed to GIL or black listed by any of the GIL/Government of Gujarat in competing for the contract in question.

**2.35.3** GIL/SJED shall declare a firm ineligible, and black listed either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract. The same shall be conveyed to GIL.

**2.36 Interpretation of the clauses in the Tender Document / Contract Document**

**2.36.1** In case of any ambiguity in the interpretation of any of the clauses in Bid Document or the Contract Document, the GIL/SJED interpretation of the clauses shall be final and binding on all parties.

**2.36.2** However, in case of doubt as to the interpretation of the bid, the bidder may make a written request prior to the date of clarifications and doubts conference to:

- a) DGM (Application Development)  
Gujarat Informatics Ltd,  
Block No. 2, 2nd Floor,  
C & D Wing, Karmayogi Bhavan,  
Sector - 10 A, Gandhinagar - 382010  
Gujarat

**2.36.3** GIL/ SJED may issue clarifications to all the bidders as an addendum. Such an addendum shall form a part of the bid document.

### 3 SECTION III: GENERAL CONDITIONS OF CONTRACT

#### 3.1 Definitions

(In this Contract, the following terms shall be interpreted as indicated)

- 3.1.1 "Applicable Law" means the laws and any other instruments having force of law in India from time to time.
- 3.1.2 "Proposal/bid" means proposal submitted by bidders in response to the RFP issued by GIL for selection of Service Provider "To Design, Development, and Implementation of the web based Biometric Attendance System for the Social Justice and Empowerment Department"
- 3.1.3 "Competent Authority" means the Social Justice and Empowerment Department.
- 3.1.4 "Committee" means committee formed by the SJED for the purposes of processing and evaluation of this bid
- 3.1.5 "Contract Value" means the price payable to the selected firm/company under the Contract for the complete and proper performance of its contractual obligations.
- 3.1.6 "Service Provider" means any private or public entity, which will provide the services to SJED under the contract.
- 3.1.7 "Contract" means the Contract signed by the parties along with the entire documentation as specified in the RFP
- 3.1.8 "Day" means Working day.
- 3.1.9 The "Bid Document" and "Tender Document" are same
- 3.1.10 "Effective date" means the date from which the contract comes into force and effect.
- 3.1.11 "Government" means State Government of Gujarat.
- 3.1.12 "SJED" means Social Justice and Empowerment Department , Government of Gujarat.
- 3.1.13 "Product" means a final solution after Development/Customization of application as per requirement of the SJED.
- 3.1.14 "Rules" means the applicable rules under different statutes, Acts, Rules, Government Resolutions, Circulars in relation to personal management of employees in Gujarat Government.
- 3.1.15 "GIL" means Gujarat Informatics Limited, C & D Wing, Block No:2, 2<sup>nd</sup> Floor Karmayogi Bhavan, Sector-10(A), Gandhinagar, Gujarat.
- 3.1.16 "Personnel" means professional and support staff provided by the SI and assigned to perform services to execute an assignment and any part thereof.
- 3.1.17 "Intellectual Property Rights" means any and all copyright, moral rights, trademark, patent and other intellectual and proprietary rights, title and interest, world-wide, whether vested, contingent or future, including without limitation all economic rights and all exclusive rights to reproduce, fix, adapt, modify, translate, create, derivative works form, manufacture, introduce into circulation, publish, distribute, sell, license, sublicense, transfer, rent, lease,

transmit or provide access electronically, broadcast, display, enter into computer memory or otherwise use any portion or copy in whole or in part, in any form, directly or indirectly, or to authorize or assign others to do so.

**3.1.18** “Services” means the work to be performed by the SP pursuant to the selection by SJED and to the contract to be signed by the parties in pursuance of any specific assignment awarded to them by SJED.

**3.1.19** “Go Live” means Supply, Installation, Commissioning of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Integration with Web attendance portal with Security audit of Web attendance portal, UAT, and Training for all mention location.

### **3.2 Application**

**3.2.1** These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

### **3.3 Use of Contract Documents and Information**

**3.3.1** The service provider shall not, without SJED prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the in connection therewith, to any person other than a person employed by the service provider in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

**3.3.2** Any document, other than the Contract itself, enumerated in GCC Clause 5.1 shall remain the property of SJED and shall be returned (in all copies) to SJED on completion of the service provider’s performance under the Contract if so required by SJED.

**3.3.3** The service provider shall permit SJED to inspect the service provider’s accounts and records relating to the performance of the service provider and to have them audited.

### **3.4 Intellectual Property Rights (IPR)**

**3.4.1** The application developed by Service Provider under the contract will be the exclusive property of GIL/SJED.

**3.4.2** The IPR/Source code of all the software code, data, algorithms, documentations, manuals, any other documents etc. generated as part of development of this project shall solely rest with SJED, Govt. of Gujarat. There would be a property of SJED.

**3.4.3** All the deliverable and Application Software developed by service provider for SJED, then the copyright/IPR of that software/deliverable will be with the SJED. The bidder shall not sell or use (fully/partly) that software for service of other customers without written consent from SJED, Government of Gujarat.

**3.4.4** While passing on the rights (license) of using any software/software tool, the service provider shall ensure that such rights are inclusive of the use of that



software for development in addition to deployment and the cost of the same should be included in the financial bid.

- 3.4.5** The software licenses supplied by service provider shall be genuine, perpetual, full use and should provide patches, fixes, security updates directly from the OEM at no additional cost to the SJED for the entire period of contract. All the licenses and support should be in the name of Social Justice and Empowerment Department . from the date of procurement
- 3.4.6** The service provider shall indemnify SJED against all third-party claims of infringement of copyright, patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.
- 3.4.7** In the event of any claim asserted by a third party of infringement of copyright, patent, trademark or industrial design rights arising from the use of the Goods or any part thereof in India the service provider shall act expeditiously to extinguish such claim. If the service provider fails to comply and SJED is required to pay compensation to a third party resulting from such infringement, the service provider shall be responsible for the compensation including all expenses, court costs and lawyer fees. SJED will give notice to the service provider of such claim, if it is made, without delay
- 3.4.8** The SJED shall have the unrestricted right to deploy or application software and the documentation related thereto, in any Gujarat state government department, at no cost to client.

### **3.5 Inspections and Tests**

- 3.5.1** SJED/GIL or its representative shall have the right to inspect and/or to test the software or work of the service provider to confirm their conformity to the Contract specifications at no extra cost to SJED
- 3.5.2** As per Govt. Of Gujarat circular dated 10<sup>th</sup> March 2006, the SJED applications must be tested at EQDC, GIDC, Gandhinagar or at the location specified by SJED at the cost of SI. The different types of below mentioned tests that has to be performed through EQDC.
- Stress/Load testing,
  - Performance testing,
  - Security testing,

### **3.6 Application Security Audit:**

In addition to inspection & testing, the SI shall also be responsible to get application security audited by CERT-In Empaneled application security auditors at the cost of the SI and submit the Security Audit Clearance Certificate issued by CERT-In Empaneled Security Auditors.

- a) The SI must submit the test results to SJED.
- b) Should any inspected or tested software fail to conform to the specifications, the SJED may reject the software and the SI shall either replace/redevelop the rejected software or make alterations necessary to meet specification requirements free of cost to SJED.
- c) SJED's right to inspect, test and, where necessary, reject the software / deliverable after the software deployment at project site shall in no way be

limited or waived by reason of the software previously been inspected, tested and passed by SJED for its representative prior to the software deployment.

- d) No clause in the RFP document releases the SI from any warranty or other obligations under this Contract.
- e) The inspection of the working of the developed software shall be carried out to check whether the software is in conformity with the requirements described in the contract. The tests will be performed after completion of installation and commissioning of all the software at the site of installation. During the test run of software, no malfunction, partial or complete failure of any module of software or bugs in the software is expected to occur. All the software should be complete and no missing modules/sections will be allowed. The SI shall maintain necessary logs in respect of the result of the test to establish to the entire satisfaction of SJED, the successful completion of the test specified. An average uptime efficiency of 99% for the duration of test period shall be considered as satisfactory. On successful completion of acceptability test and after SJED is satisfied with the working of the software on the, the acceptance certificate of SJED will be issued. The date on which such certificate is signed shall be deemed to be the date of successful commissioning of the software.
- f) Before the Application modules are taken over by SJED, the SP shall supply operation manuals and technical design and development documents. These shall be in such details as will enable SJED to use the software as stated in the specifications. The documentation shall be in English/Gujarati language and in such form and numbers as stated in the contract document. Unless and otherwise agreed, the software shall not be considered to be complete for the purpose of taking over until such documentation has supplied to SJED.

### **3.7 Delivery and Documents**

- The SI shall prepare all necessary documentation for the project, and provide them to the SJED for review, approval, record, reference etc as mentioned in this RFP.
- The following is the list of deliverables (but not limited to) in the form of documents to be submitted by the SI in the course of project implementation.
- System Requirement Specification (SRS) document containing detailed requirement capture and analysis including functional requirement, data flow, workflow based on the BPR report, interface specifications, application security requirements.
- Software Design document including Software Architecture design, Logical and Physical Database Design, Programming Logic, Workflows etc.
- Test Plans and Test cases (including Unit Test Plan, System/Integration Test Plan)
- User Acceptance Test Plan, Security Test Plan, Load Test Plan
- Software Testing Documentation (including details of defects/bugs/errors and their resolution)
- Integration Test cases & results for applications developed
- Complete Source Code with documentation. Documentation should be updated from time to time during contract period to reflect all the changes done in system.
- Complete Source Code with documentation at every 6 months during O & M Phase

- Monthly/Quarterly report on product up-time hosted at the Data Centre
- Inspection and testing procedures manual including QA Policy as per EQDC Test Plans and Test cases (Functional testing, Volume testing, Stress/Load testing, Performance testing) and report of Security testing
- Details study report for the requirement of central side IT Infrastructure based on the application developed.
- Security Level Design Document & implementation of Security policy
- Training Manuals and literature
- Systems Administration Manuals
- User manuals (English and Gujarati)
- Video Guide
- Installation Manuals
- Periodic Status and Review Reports
- Escalation Mechanism
- Exit Management Plan

#### 4 Timeline and Payment Terms:

##### 4.1 Proposed timelines for implementation

Sr. NO.	Activity/Milestone	Completion Timelines
1	Signing Contract & completion of other formalities (within 15 days from the issuance of Work order)	T
2	Design, Development and Implementation of Web Portal	T1 = T + 2 Month
3	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Integration Web attendance portal with Security audit of Web attendance portal, UAT, and Training  Phase 1-Director of Developing Cast Welfare -61 Locations - 7429 Students -311 Devices	T2=T1+1 Month
4	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Integration Web attendance portal with Training  Phase 2-Director, Social Defense -35 Locations -2115 students-44 Devices	T3=T2+1 Month
5	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Integration FWeb attendance portal with Training  Phase 3-Director Schedule Cast Welfare -47 Locations - 14255 students-470 devices	T4=T3+1 Month
6	Operation and Maintenance for 5 years (for Biometric Devices, Network connectivity, Web attendance portal, Helpdesk support )	5 Years from the date of Go-live of Phase 3

#### 4.2 Payment Schedule

Sr. NO.	Activity/Milestone	Payment terms
1	Design, Development and Implementation of Web Portal	10% of Financial Bid value of line item 1,2&3
2	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Web attendance portal with Security audit of Web attendance portal, UAT, and Training  Phase 1-Director of Developing Cast Welfare -61 Locations -7429 Students -311 Devices	15% of Financial Bid value of line item 1,2&3
3	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Web attendance portal with Training  Phase 2-Director, Social Defense -35 Locations -2115 students-44 Devices	15% of Financial Bid value of line item 1,2&3
4	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Web attendance portal with Training  Phase 3-Director Schedule Cast Welfare -47 Locations - 14255 students-470 devices	20% of Financial Bid value of line item 1,2&3
5	One month after go-live of Phase 3	40% of Financial Bid value of line item 1,2&3
6	Operation and Maintenance for 5 years (for Biometric Devices, Network connectivity, web based attendance application, Helpdesk support )	Total O & M amount will divided in 20 equal installment and will be released on quarterly basis.

#### 4.3 Payment Procedure

**4.3.1** The SJED shall certify actual implementation. The SI has to ensure proper hand-holding & support of the system.

- 4.3.2** SI shall raise the component wise invoice as per the milestones achieved as mentioned above in the payment schedule & submit the invoice to SJED.
- 4.3.3** SJED shall verify the invoice raised against the milestone achieved & shall make the payment after deduction of penalty, if any.
- 4.3.4** The SI's request(s) for payment shall be made to SJED along with the 2 original copies of invoice and necessary documents. The invoice should be in English language and Gujarat based.
- 4.3.5** Payment shall be made in Indian Rupees. While making payment, necessary income tax and service tax deductions will be made.

#### **4.4 Delays in the Supplier's Performance**

- 4.4.1** Delivery of the Goods and performance of the Services shall be made by the Supplier in accordance with the time schedule specified by SJED.
- 4.4.2** If at any time during performance of the contract, the supplier or his sub-contractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify SJED in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, SJED shall evaluate the situation and may, at its discretion, extend the supplier's time for performance with or without a penalty, in which case the extension shall be ratified by the parties by amendment of the Contract.
- 4.4.3** As this is a service based program the delivery of hardware will be required at the time of deployment.

#### **4.5 Termination for Default or Otherwise**

- 4.5.1** GIL/SJED may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Service Provider, terminate the Contract in whole or part:
- If the Service Provider fails to deliver any or all of the Goods/Services within the period(s)/schedule specified in the Contract,
  - If the Service Provider fails to perform as per the performance standards.
  - If the Service Provider, in the judgment of GIL/SJED has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- 4.5.2** In Circumstances mentioned in 3.13.1 above SJED may exercise the following option: -
- Direct the agency to leave the Hardware/Software and furniture in the offices of the SJED officer and terminate the Contract.
- 4.5.3** In case of premature termination of Contract for no fault of Supplier SJED may exercise the following options:-
- Direct the agency to leave the Hardware and software without any additional compensation.
  - Direct the agency to leave behind the Hardware & pay him the cost of Hardware less the depreciation as per the Income Tax Act / Rules. The SJED may consult GIL as to the genuine cost of Hardware. SJED

may also take suitable decision as to the system/platform software in consultation with GIL.

#### **4.6 Force Majeure**

**4.6.1** For purposes of this clause, “Force Majeure” means an event beyond the control of the Supplier and not involving the Supplier’s fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchase either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

**4.6.2** If a force Majeure situation arises, the supplier shall promptly notify SJED in writing of such conditions and the cause thereof. Unless otherwise directed by SJED in writing, the supplier shall continue to perform its obligations under the Contract as far as it reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure.

#### **4.7 Transportation**

**4.7.1** Where the supplier is required under the contract to transport the goods to a specified place of destination within India or Gujarat defined as project site, transport to such place of destination in India or Gujarat including insurance, as shall be specified in the contract, shall be arranged by the supplier, and the related cost shall be included in the contract price.

#### **4.8 Incidental Services**

The supplier is required to provide the following services, including additional services, if any.

- Performance or supervision of the on-site assembly and/or start-up of the supplied Goods;
- Furnishing of tools required for assembly and/or maintenance of the supplied Goods;
- Furnishing of detailed operations and maintenance manual for each appropriate unit of supplied Goods;

#### **4.9 Termination for Insolvency**

**4.9.1** SJED may at any time terminate the contract by giving written notice to the supplier, if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to GIL/SJED.

#### **4.10 Resolution of Disputes**

**4.10.1** The matter regarding any dispute shall first be sorted out at the level of Social Justice and Empowerment Department. If the dispute persists to remain unresolved then it will be entertained, heard & finalized as per the provisions of the Arbitration and Conciliation Act, 1996.

**4.11 Taxes and Duties**

**4.11.1** The rates quoted shall be in Indian Rupees and shall be exclusive of all taxes as applicable up to the completion of job. Any increase in the Rates except taxes will not be allowed after signing the contract document.

**4.12 Binding Clause**

**4.12.1** All decisions taken by SJED regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

**4.13 Limitation of Liability**

**4.13.1** The entire liability of the bidder shall be limited to Maximum (Limitation of liability) = Payment made to the bidder and explicitly exclude all direct, indirect and consequential losses impact, etc. to the Department except as may be determined by courts of law under the applicable law and awarded after following the due process of law.

**4.14 The SJED, GoG the right**

**4.14.1** To vary, modify, revise, amend or change any of the terms and conditions mentioned above; or

**4.14.2** To reject any or all the tenders without assigning any reason whatsoever thereof or may terminate the tender process midway without assigning any reason.

**4.14.3** Decision regarding acceptance of tender by SJED will be full and final.

**4.14.4** Conditional tenders shall be summarily rejected.

**4.14.5** SJED is free to phase out the work if it feels it necessary.

**5 Service level Agreement (SLA)**

The purpose of this Service Level Agreement (hereinafter referred to as SLA) is to clearly define the levels of service which shall be provided by the SI to SJED for the duration of the contract for providing SJED Applications, Training, Maintenance and Warranty support against the stated scope of work. SJED shall regularly review the performance of the services being provided by the SI and the effectiveness of this SLA.

**5.1 Penalty Clauses**

Sr. NO.	Activity/Milestone	Penalty terms
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1	Design, Development and Implementation of Web Portal	A Penalty of 1% of Payment Terms for this Activity/milestone per week for the delay subject to maximum cap of 10%.
2	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Integration Web attendance portal with Security audit of Web attendance portal, UAT, and Training  Phase 1-Director of Developing Cast Welfare -61 Locations - 7429 Students -311 Devices	A Penalty of 1% of Payment Terms for this Activity/milestone per week for the delay subject to maximum cap of 10%.
3	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Integration Web attendance portal with Training  Phase 2-Director, Social Defense -35 Locations -2115 students-44 Devices	A Penalty of 1% of Payment Terms for this Activity/milestone per week for the delay subject to maximum cap of 10%.
4	Supply, Installation, Commissioning and Go-Live of AADHAAR enabled wall mounting Biometrics Devices with Network Connectivity & Integration Web attendance portal with Training  Phase 3-Director Schedule Cast Welfare -47 Locations - 14255 students-470 devices	A Penalty of 1% of Payment Terms for this Activity/milestone per week for the delay subject to maximum cap of 10%.
5	The successful Bidder needs to replace the supplied Biometric Device(s) or any other peripheral which did not pass the post- delivery inspection conducted by Nodal officer.	Within 4 working days from the time Biometrics are rejected by post-delivery inspection - No Penalty  A Penalty of Rs. 1000 per day per biometric.
6	Operation and Maintenance for 5 years (for Biometric Devices, Network connectivity, web based attendance application, Helpdesk support )	
6.1	Any hardware or software or network connectivity or software related issues marking attendance on Biometric devices.  Any issue related to Web based attendance portal.	Within 24 hours of reporting issue - No penalty  From 2 to 5 working days of reporting issue - per day Rs. 500/-  More than 5 working days of reporting issue-



		<p>Per day Rs. 1000</p> <p>Max penalty Rs. 15000 per device</p>
6.2	Absence of Manpower without trained alternate resource for helpdesk	<p>Absence for 5 days -No Penalty per person</p> <p>&gt;5 Days &lt;10 Days- Penalty of Rs.500 Per Day Per Resource</p> <p>&gt;10 Days-Penalty of Rs.1000 Per Day Per Resource</p> <p>Max Penalty 10% of Quarterly O &amp; M cost</p>

- **SECTION IV: SPECIAL CONDITIONS OF CONTRACT**

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract.

### **5.2 Service Provider's Integrity**

**5.2.1** The Service Provider is responsible for and obliged to conduct all contracted activities as defined in the scope of work in accordance with the Contract.

### **5.3 Service Provider's Obligations**

**5.3.1** The Service Provider is obliged to work closely with SJED's staff, act within its own authority and abide by directives issued by SJED

**5.3.2** The Service Provider will abide by the job safety measures prevalent in India and will free SJED from all demands or responsibilities arising from accidents or loss of life the cause of which is the Service Provider's negligence. The Service Provider will pay all indemnities arising from such incidents and will not hold SJED responsible or obligated.

**5.3.3** The Service Provider is responsible for managing the activities of its personnel and will hold itself responsible for any misdemeanor.

**5.3.4** The Service Provider will treat as confidential all data and information about SJED, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of SJED

### **5.4 Acceptance Testing and Certification**

**5.4.1** As part of Acceptance testing, performed through a third party agency, SJED shall review all aspects of project development and implementation covering software, hardware and networking including the processes relating to the design of solution architecture, design of systems and sub-systems, coding, testing, business process description, documentation, version control, change management, security, service oriented architecture, performance in relation to defined requirements, interoperability, scalability, availability and compliance with all the technical and functional requirements of the RFP and the agreement.

**5.4.2** As per the Science & Technology Department, Government of Gujarat Circular No. MIS/205/2670/IT dated 10th March, 2006; every application should be tested by EQDC at Bidder cost before its deployment.

**5.4.3** SJED will establish appropriate processes for notifying the selected vendor of any shortcomings from defined requirements at the earliest instance after noticing the same to enable the selected vendor to take corrective action. All gaps identified shall be addressed by the vendor immediately prior to Go-live of the solution. It is the responsibility of the selected Bidder to take any corrective action required to remove all shortcomings, before the roll out of the project.

**5.4.4** It is to be noted that the involvement of the third party for acceptance testing and certification, does not absolve the vendor of his responsibilities to meet all SLAs as laid out in this RFP document.

- 5.4.5** It is to be noted that: SJED may get the solution audited through a Third Party before Go-Live and periodically after Go-Live in order to ensure the success of the project. Such third-party agency for carrying out the acceptance testing and certification of the entire solution will be nominated by the SJED.
- 5.4.6** Any issues/gaps identified by the Agency, in any of the above areas, shall be addressed to the complete satisfaction of the Department.

## 6 Scope of work

Supply, Installation, Commissioning & Maintenance of AADHAAR enabled biometrics attendance system at specified locations of the Social Justice and Empowerment Department. (Indicative location-wise list where AADHAAR enabled biometric attendance system devices are required to be installed is given at Annexure 1,2 and 3).

- i) Provide the real time web based biometric attendance portal.
- ii) Provide necessary support for registration of employees/student on portal.
- iii) Provide training to end users
- iv) Provide post-implementation on-site support and comprehensive warranty for 5 (five) years for the supplied items.

### 6.1 Key Components of Scope of Work

Sr. No.	Component	Scope of Work
1.	Supply, Installation, Commissioning & Maintenance of AADHAAR enabled wall mounting Biometrics Devices ( Wall mounted terminals - Integrated Android Tablet and Single Fingerprint Scanner Device Housed in a Rugged Casing )	SI shall be responsible to Supply, Installation, Commissioning & Maintenance of AADHAAR enabled wall mounting Biometrics Devices across the location specified by Department. SI is also responsible to register all the users (employees/students) in system.
2.	Network Connectivity	SI shall be responsible to provide the network connectivity (Internet bandwidth) to biometric devices, so that device communicate with UIDAI authentication Server and web attendance portal.
3.	Web attendance portal	SI shall be responsible to provide the centralized web based Attendance Monitoring System. The Application/Database will be hosted in State Data Center as per provisions provided by Department of Science & Technology.
4.	3 <sup>rd</sup> Party Security Audit of Web attendance portal	SI shall be responsible to get web based attendance portal security audited by CERT-In Empaneled application security Auditors before hosting the application at SDC (State Data Center) and submit the Security Audit Clearance Certificate issued by CERT-In Empaneled Security Auditors. The expenditure of security audit will be borne by SI.
5.	Training	SI shall be responsible to provide the training for using the web attendance portal, accessing the reports and any new user registration/deregistration from Biometric device and web portal. There should be 10

		Batches of training conducted at SJED provided location having 20 person in each batch.
6.	Operation and Maintenance for 5 years	SI shall be responsible to provide O&M support for Biometric Devices, Network connectivity and web based attendance application for a period of 5 years from the date of go-live

## 6.2 Scope of work for Supply, Installation, Commissioning & Maintenance of AADHAAR enabled wall mounting Biometrics Devices

### General Requirement for Wall mountable AEBAS devices

- The Android Tablet based devices will be aesthetically integrated with Single UIDAI Certified Fingerprint (FP) scanner. Both the Tablet and FP device are then housed in rugged casing so that the Integrated Attendance Device could be suitably mounted on the wall as single unit.
- Deploy and run suitable Human- Machine Interface (The Human-Machine Interface shall be developed using ISO 9241: Ergonomics of System Interaction guidelines.) for the process requirements of AADHAAR enabled biometrics attendance monitoring and management system.
- Enable an enrolled user to punch the Employee ID/ AADHAAR and submit the biometric fingerprint for time stamping, verification by Unique Identification Authority of India-CIDR.
- The system shall not store any biometric signatures locally except during transaction. Once the transaction has concluded all biometric data captured shall be purged. It should follow the general guidelines issued by Ministry of Electronics & Information Technology (Meity), Govt. of India for securing personal information and sensitive personal information in compliance to IT Act,2000 and Aadhaar Act ,2016. The system should also be updated to be compliant any changes in act and guidelines given by Govt of India during O & M phase.
- Biometric device shall immediately, on completion of the transaction, transmit the data to provided Biometric Attendance Management System (Portal).
- The proposed solution should be compliant to the specifications issued by UIDAI and any changes to that during O & M phase, refer URL [https://uidai.gov.in/images/resource/aadhaar\\_registered\\_devices\\_2\\_0\\_09112016.pdf](https://uidai.gov.in/images/resource/aadhaar_registered_devices_2_0_09112016.pdf)

### No. of offices/hostels and No of Biometric Devices Required

Sr. No	HOD	Department/ HoDs	No. of offices	No. Of Students	No of Biometric Devices Required	Location
1	Director of Developing Cast Welfare	Adarsh Nivasi Shala	22	5280	220	Annexure 1
		Govt. Hostels	39	2149	91	
<b>Total</b>			61	7429	311	

2	Director, Social Defense	Children Homes	28	1635	51	Annexure 2
		Handicapped welfare	8	510	13	
<b>Total</b>			36	2145	64	
3	Director Schedule Cast Welfare	Adarsh Nivasi Shala	12	2000	48	Annexure 3
		Govt. Hostel	23	2080	76	
	Samras Hostel	12	10500	346		
<b>Total</b>			47	14580	470	
<b>Grand Total</b>			<b>144</b>	<b>24154</b>	<b>845</b>	

**Note: The quantity mentioned for biometric devices may vary by +/- 25%.**

**The minimum Technical Specification is as follows:**

Description	Specification
<b>Type</b>	Wall mounted terminals - Integrated Android Tablet and Single Fingerprint Scanner Device Housed in a Rugged Casing
<b>Rugged casing</b>	The casing should be made of inflexible, solid material and can be of polycarbonate / thick plastic / acrylic / other tough material. ii) It should be of black colour and should have a glossy / matte finish. iii) Acrylic casings must have a thickness of at least 5 mm. iv) Casing should be durable and should be able to withstand rough daily operational usage. v) The casing should not suffer any damage or disfiguration on being dropped from a height of up to 2 meters. vi) Tablet should be vertically oriented in the casing. This is important because the attendance application to be deployed is designed to run in vertical mode only. vii) The casing should be designed to cover/hide the android task bar of the tablet. This is required to prevent misuse of any other functionality of the tablet. viii) The casing should have provision to access the power/reset button of the tablet. The access should be easy but controlled. The vendor thus should make arrangements to provide an external tool to perform the power on/off and/or reset function of the tablet through the casing. ix) The fingerprint scanner should be ergonomically placed to support ease of usage for biometric attendance in standing posture of the users.
<b>Processor</b>	1.2 GHz Quad Core or higher
<b>Display</b>	At least 7 inch (1024 x 600 resolution) display or better, Brightness 350 nit or above, Display should be visible in day light
<b>Storage</b>	16 GB or higher (expandable up to 32 GB)
<b>Memory</b>	2 GB RAM or higher

<b>Connectivity and others</b>	<ul style="list-style-type: none"> <li>• Wi-Fi 802.11 b/g/n</li> <li>• Ethernet (LAN)</li> <li>• Bluetooth v4.0</li> <li>• SIM Card Support Security 3DES with 4G or higher</li> <li>• USB Port- Minimum one Micro USB port and an optional additional USB Port (USB port should provide power supply to biometric device and support USB OTG)</li> <li>• Front facing Camera with VGA resolution</li> <li>• Internal Speakers</li> <li>• Separate charging port on the tablet shall be available.</li> <li>• AC adapter for 230V + or – 10%, 50Hz operation shall be provided.</li> <li>• With latest GPS technology</li> </ul>
<b>Operating System</b>	OS – Android 8.0 or higher
<b>Software/APKs</b>	Latest AEBAS authentication software should be preinstalled along with pop-up blocker. SI will also be responsible to install and update necessary security software and android OS updates to ensure security of Biometric data of user
<b>Battery</b>	4000 mAh or more
<b>Battery backup</b>	180 minutes or higher
<b>Screen Guard</b>	To be provided with clear finish screen guard
<b>Biometric Sensor Certification</b>	STQC / UIDAI Certified - STQC certified Single Finger-Print biometric device for Aadhaar Authentication with driver, in built template extractor software/SDK (mandatorily with license, if required)
<b>Response time</b>	<6 Seconds for an authentication transaction in Client-Server environment.
<b>Application compatibility</b>	The device should be compatible/tested with web attendance portal provided by bidder.
<b>Warranty</b>	5 years Comprehensive Warranty

### 6.3 Scope of work for network connectivity

SI shall be responsible to provide the network connectivity (Internet bandwidth) to biometric devices, so that device communicates with UIDAI authentication Server and web attendance portal. Minimum 4 MBPS connectivity is expected all the time at Biometric devices.

### 6.4 Scope of work of web attendance portal

- SI shall be responsible to provide web based real time attendance portal that will be integrated with Aadhar based biometric devices.
- SI shall be responsible to registered officials and students on the portal and biometric device.
- HO and Each sub office will have their user login and password of web attendance portal to manage their students and staff user profile and see attendance reports and dashboards.
- Web attendance portal should have facility to enable and disable devices.
- Web application should have facility to activate and deactivate user.
- Web application shall have following features.
  - a. Import and Export of attendance data through Excel file in predefined format

- b. Employee Self Service Login
- c. Employee Search & Query module
- d. Outside office/Late permission
- e. Real Time Attendance management across multiple offices
- f. Integrates with other modules like Leave management
- g. Flexible Timing Provisions
- h. Storage of attendance information at the central server located at State Data Centre, Gandhinagar. In case of internet disconnection, the data should be saved on local system and the data should be ported to central server as the connectivity restores.
- i. Application should be accessible through Internet and Intranet.
- j. Should comprise of all masters, Basic attendance software for employees and students and enrolment module.
- k. It should support multi campus, multi-location, multi department, multi login with different rights, multi hierarchy of employee
- l. Configurable Employee Hierarchy with Multiple employee categories ,multiple Employee Type, different Employee Status
- m. Employee be able to mark his attendance on any Biometric Attendance System (BAS) terminal installed in any Building

## 6.5 Reporting requirements

The web attendance portal should be capable of providing management with a series of real-time and historical reports(MIS) offering the necessary reports and be available on real-time basis. This is tentative list of the reports

1. Daily Attendance Report
2. Attendance Register
3. Machine wise Attendance Report
4. Time wise Attendance Report
5. Leave status report of employee
6. Daily Checkout report
7. Employee Check-in and Check-out Log Report
8. Summary of Late coming employees
9. Summary report of punctual Employees for a specified period
10. Attendance Summary Report
11. Monthly or on demand reports/queries showing statistics.

- User-based access to various attendance reports.
- Generation of periodic attendance reports for SJED as well as for Local Offices/ Hostel offices
- Tracking of late-coming, special duty, overtime of employees across the SJED Offices.
- Additional data extractions to be exported to excel, PDF, CSV file formats.
- Monitoring of Check in and Check Out of the officials of the organization at all SJED Offices/HODs Level.
- Provision of mass late attendance, Informed/On tour/Prior Intimation.
- Search of employee in any SJED Office based on multiple parameters like employee name, department, section etc.

## 6.6 Dashboard

Drilldown real time dashboard for management and supervisors to visually / graphically monitor and manage; late comers, regular absentees, periodic absentees to mention a few and preference will be given to a responsive web system.



### **6.6.1 General Requirements:**

1. The application should be Browser independent and dynamic in nature.
2. The solution architecture should be platform independent.
3. The solution should facilitate centralized deployment and management of the application and updates.
4. The solution should be interoperable in nature and design and development should be based on Service Oriented Architecture (SOA).
5. The solution is required to provide modularity (business function and process) that should support addition / removal of one more modules as and when required.
6. The solution architecture should allow infrastructure simplicity and Standardization.
7. The solution should ensure data safety and integrity in the event of communication channels operation failures, software operability failures.
8. Workflow Management tool should have inbuilt graphical workflow designer for modeling complex Business Processes using drag and drop facilities.
9. The solution should be designed to remove all single points of failure. The solution should provide the ability to recover from failures and should also provide clustering features, thus protecting against many multiple component failures.
10. The solution should restrict users from unauthorized access by allowing only the authorized users with valid profile/password to access only the allowed transaction

### **6.7 Training:**

SI shall be responsible to provide the training for using the web attendance portal, accessing the reports and any new user registration/deregistration from Biometric device and web portal. There should be 10 Batches of training conducted at SJED provided location having 20 person in each batch.

Department will provide the infrastructure for training viz. Conference room, Computers, Seating, Furniture, Network Bandwidth, Consumables like pens, white boards, projectors, chalk, duster, paper pins etc. for Training.

The reference/training material shall be provided by the SI. The logistic for the trainer shall be arranged by the SI. However, the logistic for the trainee will be arranged by the SJED.

System Integrator is responsible to provide the Training Plan, Training Material to Department.

System Integrator shall submit the Training Report with Training Feedback to Department.

SI shall also responsible to provide refresher training on demand basis.

### **6.8 Operation and Maintenance Support**

SI shall be responsible to provide O&M support for Biometric Devices, Network connectivity and web based attendance application for a period of 5 years from the date of go-live of phase 3.

Operation and Maintenance shall involve but shall not be limited to the following activities to ensure availability and smooth operation of complete solution including hardware and software while complying GOI guidelines to ensure security of Biometric data of users;

- a. Ensure the desired functioning of the Interface / integration /Biometric device
- b. Software installation, updates on devices and testing whenever required

- c. Provide technical support on system parameters and requirement of SJED
- d. Provide handholding support and training services as part of the post implementation services, on a scheduled basis as well as on a need basis.

### **6.8.1 Application O&M Support**

The SI has to provide the operation & maintenance for the period of 5 years' resolution of errors/bugs (if any), software updates, patches, changes in the software that may be necessary due to legal/statutory/GR/Any ACT etc. changes.

- Ongoing technical support for application
- Fine Tuning updates/patches reporting
- Fixing vulnerabilities /run-time errors in the applications
- Development, Testing and Implementation for Bug-Fixes
- Generate reports on changes made in applications
- Generate reports on change given to support team
- System administration and database management support
- Development of new application release
- Deployment of new application on production servers
- Synchronize the application release in all application servers of SJED.
- Maintaining checklist for the status of deployment on all servers
- Monitoring & Reporting Server/ System performance
- Backup/Restore data
- Every 6 months, Bidder has to submit the documentation including latest modified code, architecture and documentation.

### **6.8.2 Biometric Device O&M Support**

The comprehensive maintenance and warranty of hardware shall include following but not limited to these;

- In case of failure, the successful bidder needs to repair or replace the faulty part/component/device to restore the services at the earliest.
- The cost of the repairing or replacement of faulty part/component/device has to be entirely borne by the Successful bidder.
- All expenses related to part/component/device, including hiring of specialized technical expertise, in case required, has to be borne by the successful bidder as part of comprehensive maintenance.
- The successful bidder also needs to make alternate arrangement in case of any major failure in the hardware or software due to which services gets affected.
- After repairing or replacement of the part/component/device, the Successful bidder needs to put the same into operation.

### **6.8.3 Network O& M Support**

- Biometric devices needs to be connected with network connectivity all the time so that data can be authenticated UIDAI server and synced to web attendance portal.
- In case of network failure bidder needs to make alternate arrangement for internet bandwidth.
- SI would be responsible for working with network connectivity provider to ensure necessary bandwidth is available to operate solution with desired performance.

#### **6.8.4 Helpdesk Support:**

- Bidder shall responsible to establishment of a centralized helpdesk at location specified by Social Justice and Empowerment Department.
- Bidder shall provide 2 (two) resources with minimum two year of experience of helpdesk management during contract period.
- The minimum qualification of the helpdesk resource should be BE/B.Tech/MCA/IT graduate. The resources should be well trained about this project, client problem resolution and guidance.
- In case of absence of the manpower, bidder has to provide the alternate arrangement to carry out the helpdesk activities.
- The helpdesk service should be available 365 days from 9:00 AM to 7:00 PM.
- The space for helpdesk facility would be provided by Social Justice and Empowerment Department.
- Helpdesk operators would have to perform various activities including:
  - To log complaints of the users and issue the log ticket number and communicate the corrective measure.
  - To provide technical support and informational support to all the users through email / phone.
  - The service management/support request module/tool shall be provided by the SI.
  - To coordinate with SI and other stakeholder for resolution of issue.
  - Understanding the query/issue in the reported request. It could be related to the hardware including, but not limited to, issues linked with any component of Biometric Devices, operating system compatibility, web attendance portal, network connectivity.
  - Providing information/clarification on the spot in case of an informational query or providing necessary troubleshooting assistance in case of a logged issue.
  - Forwarding the case to concerned field engineer if the issue cannot be instantly resolved on the call and is related to any hardware which might need to be replaced.
  - In case of technical issues for which a resolution is not possible instantly, the operator will submit the request into the system for escalation and further action by the successful bidder's team.
  - Bidder shall be responsible to provide onsite/location support on need basis.
  - Provide periodical extract of all the logged tickets, action taken and resolutions to analyze and improve service and to calculate penalty.

## **6.9 Technical requirement for application development**

The primary goal of testing and acceptance would be to ensure that the project meets requirements, standards, specifications and performance prescribed in the RFP document, by ensuring that the following are associated with clear, quantifiable metrics for:

- Accountability:
- Performance
- Availability
- Security
- Manageability
- Standards and Protocols

The project would be designed to meet all functional, non-functional and management requirements as mentioned in the RFP document.

For each of the project requirements, there are operational requirements, deliverables and a set of standards, wherever applicable as per the following:

### **6.9.1 Performance Criteria**

Performance would be that aspect of service, which would be measured in terms of throughput and latency. Higher throughput and lower latency values would represent good performance of a service. Throughput would represent the number of service requests served per unit time. Latency would be the round-trip time between sending a request and receiving the response.

### **6.9.2 Availability Criteria**

High Availability would be a key requirement. The applications must provide department officials with timely, continuous access to information 24X7. The log files of the applications must also be able to rebound or recover from any planned or unplanned system downtime, ensuring a minimal impact on the operations. Availability would be the quality aspect of whether the service is present or ready for immediate use. Availability represents the probability that a service is available. Larger values represent that the service would always be ready to use while smaller values indicate unpredictability of whether the service will be available at a particular time. Also associated with availability is time-to-repair (TTR). TTR would represent the time it takes to repair a service that has failed.

### **6.9.3 Security Criteria**

- Security would be the aspect of the service of providing confidentiality and non-repudiation by authenticating the parties involved, encrypting messages, and providing access control. The applications can have different approaches and levels of providing security, depending on the service requester. Security requirements such as single sign on, encryption of passwords, logs and digital signature/e-sign etc. is a must.
- SJED's application security will be of utmost priority. The forms should be protected from improper data input, both in the user's browser and at the remote server. Databases should be secured via username/password protection

and potentially sensitive information should be secured using industry-standard encryption algorithms.

#### **6.9.4 Manageability**

Manageability needs to be a crucial aspect of SJED's application. The Implementation Partner - SP has to ensure that the solution deployed has adequate monitoring and tracking features for measuring the utilization and availability of resources. This includes:

6.9.4.1 Remote Monitoring of Status and Statistics of all high-level components

6.9.4.2 Management capability to start/ stop/ restart services and systems

6.9.4.3 Auto discovery of all components manageable

6.9.4.4 Auto discovery of all other system components

6.9.4.5 Ability to track changes in configuration of the system components to help track service

6.9.4.6 System disruptions

#### **6.9.5 Standards & Protocols**

The project should be completed as per the standards and protocols applied for development, hosting and maintenance of an automated system.

**6.9.6** The software developed under this Contract shall conform to the standards and when no applicable standard is mentioned; to the authoritative standard appropriate to the country of origin and such standards shall be the latest issued by the concerned institution.

#### **6.9.7 Development Criteria**

The deliverable components of this RFP include:

- A web-based system by which Government official can find comprehensive information about indent request, Procurement process, distributions of material etc. Development of comprehensive SJED application through Development of Web Based application which accomplishes all the tasks as mentioned in the scope of work including the DSS and MIS reports
- The design, looks, and feels of the User Interface as approved by the SJED.
- A relational database(s) to be used for application management, site maintenance, calendaring and activities, and related documents.
- A system to control user access privileges. Granted privileges are based on roles and responsibilities including site administration and content management, calendar, activities, and document maintenance.
- The proposed solution should be on open standard and compatible with other technology

#### **6.9.8 Development of Application**

The development of application must be done as per global industry standard environment. The bidder must justify the choice of development environment. The software must be developed and hosted utilizing industry standard. The

bidder must list all tools to be used to develop and maintain the software, as well as the hosting platform hardware and software. The proposed solution should be on open standard and compatible with other technology

#### **6.9.9 Development Control**

The bidder must use all reasonable care to protect the integrity of the product during development. Use of a version and library control tool is desired. The bidder must describe the development environment to be used.

#### **6.9.10 Project Management & Project Plan**

- The bidder must provide an experienced Project Manager to oversee the development of the SJED applications and should serve as primary point of contact for the SJED. The bidder must follow an established Project Management methodology conforming to the best practices of the Project Management. The bidder must describe the methodology to be used.
- During the Technical Presentation, the bidder must provide the SJED with a detailed Project Plan for the development of the SJED application. This Project Plan must include at minimum the Project Charter, a work breakdown structure showing all proposed milestones and deliverables, and a listing of all project issues and risks. The plan should be updated periodically and reviewed with stakeholders from SJED.

#### **6.9.11 Status Reports**

The bidder must provide weekly status reports to the SJED during the development effort. These reports must be submitted by close of business on each Monday and must reflect status against the Project Plan as of close of business on the previous Friday. Any falsification of these status reports or failure to inform the SJED of issues impacting the deliverables or timeframe of the project may result in cancellation of the contract.

#### **6.9.12 System Defects Correction**

The bidder must respond to all reports of system defects for the duration of the contract. The bidder must correct all “Critical severity” problems (system not functioning, no workaround) within 6hours; all “Medium severity” problems (system not functioning, workaround available) within two business days; all “Low severity” problems (not impacting basic functionality) within five business days.

#### **6.9.13 Version Control & Bug Fixing**

The bidder must make any modifications necessary for the duration of the contract to ensure that the system is compatible with current and supported versions and releases of the relevant operating system and other system software.

#### **6.9.14 Hosting Criteria**

Bidder is required to propose the required compute power, storage and other requirement to host the web based attendance portal .The necessary compute infrastructure will be provided by Govt. of Gujarat at State Data Center.

The State Data Center will provide the virtualization/cloud environment. Bidder has to provide proposed bill of material as following format in the technical bid.

- a. Bill of Material for Hardware

Sr. No.	*Description	vCPU	RAM	HDD Space	Quantity	Remarks, if any

\*Description: required DB servers, app servers, reporting servers or any other server (for production), equipment required for running the web based attendance application at DC.1 physical core = 2 vCPU

SDC will provide only Production hosting environment at the time of Go-Live once UAT and security audit completes.

**6.9.15 Availability**

The product must be available as per the Service levels defined. The bidder must state how that availability is to be provided, including all measures. The bidder must show the ability to report availability to SJED on a quarterly basis, and must indicate how availability is to be verified.

**6.9.16 Accessibility**

The SJED applications must meet the standards for software application. The bidder must test the applications with a commercially available accessibility monitor, and with a leading accessibility tool, if necessary.

**6.9.17 Security**

The bidder must take rigorous provisions to prevent unauthorized alteration or damage to the software and all related modules and databases. The bidder must describe in detail all measures to be taken, including the use of firewalls, monitoring for intrusion detection, etc. The bidder must also specify the dependencies, if any, in achieving the desired level of security.  
(NOTE: This information will be kept confidential.)

**6.9.18 Backup & Recovery**

The bidder must provide and successfully test backup and recovery capabilities for the applications and related databases. The bidder must describe this functionality, and the frequency of backup.

**6.9.19 Uptime & Performance**

The bidder must provide sufficient provisions to ensure that product's all functionality, including data access, file downloads, and online transactions is performed within commercially acceptable response times. The bidder must state the capacity that will be available for the applications, and what tools and techniques will be used to continuously monitor application performance.

**6.9.20 Access Control and User Authentication:**

The bidder must prepare the access control & User Authentication policy and get it approved by SJED. The bidder shall be responsible to provide access control & User Authentication management during the period of contract.

### **6.9.21 Exit Management Plan**

- After completion of 4th year of Maintenance, SJED office shall identify and propose its Information Technology operations team to take over the software maintenance activities from the SI
- The SI shall create a detailed plan for Capacity Building required at SJED office to manage the application and a Transition Plan (implemented over a minimum period of 1 year) to affect the handover to SJED office; and implement the same in collaboration with the SJED office before the completion of their engagement.
- The SP shall handover all the documents, source codes to SJED office's IT Team during the 5th year of operations. This will include training and transfer of Intellectual Property, Knowledge Transfer related to maintenance as per SJED office's requirement.
- After completion of 5 years and at the time of handover-takeover, SP has to provide the application with latest technology version, update and upgrades.

### **6.1 Change Management**

- Introducing any change needs to consider the impact that change will have on all stakeholders – both within and outside the SJED. It is therefore necessary, for the SI, to formulate a change management strategy that encompasses the requirements of the end user and the employees. The SI should ensure that change management starts from the project planning stage and continues throughout the life of the project. It is essential to understand that change management is not a onetime activity.
- It is a continuous activity propagating to complete life of the project and touching all the stakeholders involved in the project
- The Change Management Plan suggests the key strategies needed to address the aforementioned change implications having highest impact.
- The developer team shall have to prepare a draft change plan which it will present to the project team in SJED for approval. After incorporating changes proposed by the SJED, the developer team shall operationalize the change management plan accordingly provide the training to all concern stakeholder.



## 7 SECTION V: Forms of Qualification and Technical Bid

### 7.1 Form I: Bid Proposals Form

Date:

Tender No.: GIL/\_\_\_\_\_

To

Dear Sir,

Having examined the Bidding Documents including Addenda Nos. \_\_\_\_\_ (insert numbers, if any), the receipt of which is hereby duly acknowledged, we, the undersigned, offer to render the services as mentioned in the scope of work to “To Design, Development, and Implementation of the web based Biometric Attendance System for the Social Justice and Empowerment Department” in conformity with the said bidding documents for the same as per the technical and financial bid and such other sums as may be ascertained in accordance with the Financial Bid attached herewith (Annexure B) and made part of this bid. We have not placed any condition for the bid on our part and agree to bind ourselves to the terms and conditions of this tender unconditionally. Any conditions placed by us elsewhere in the present bid are hereby withdrawn unconditionally.

We undertake, if our bid is accepted, to render the services in accordance with the delivery schedule which will be specified in the contract document that we will sign if the work order given to us.

If our bid is accepted, we will obtain the guarantee of a bank for the sum indicated as per tender document for the due performance of the Contract, in the form prescribed by SJED.

We agree to abide by this bid for a period of 180 (One hundred and eighty only) days after the date fixed for bid opening of the Instruction to Bidders and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

Name:

Address:

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this      day of 2019

Signature      (in the capacity of)

Duly authorized to sign Bid for and on behalf of

**7.2 Form II: Particular of Bidders Organization.**

Sr. No	Particulars	Details to be furnished	
1.	Details of responding company		
a)	Name		
b)	Address		
c)	Telephone		Fax
d)	Website		
2.	Details of Contact Person		
a)	Name		
b)	Designation		
c)	Address		
d)	Telephone no.		
e)	Mobile no.		
f)	Fax no.		
g)	E-mail		
3.	Details of Authorized Signatory (please attach proof)		
a)	Name		
b)	Designation		
c)	Address		
d)	Telephone no.		
e)	Mobile no.		
f)	Fax no.		
g)	E-mail		
4.	Information about responding company (please attach proof)		
a)	Status of company (Public Ltd. / Pvt. Ltd etc)		
b)	No. of years of operation in India		
c)	Details of Registration	Date	
d)	Details of Quality Certifications for Documentation & processing		
e)	Locations and addresses of offices (In Gujarat & India)		

### 7.3 Form III: Self-Declaration

The

-----,  
-----

Sir/Madam,

Having examined the Bidding Documents including Bid No.: ----- the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide services for -----

-.  
We undertake, if our bid is accepted, to provide \_\_\_\_\_, in accordance with the terms and conditions in the tender document.

If our bid is accepted we will obtain the guarantee of a bank for a sum equivalent to 10% of the Contract value, in the form prescribed by the purchaser.

We agree to abide by this bid for a period of 180 days after the date fixed for opening of Price Bid section under the Instruction to Bidders and shall remain binding upon us and may be accepted at any time before the expiry of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

We understand that in competing for (and if the award is made to us, in executing the above contract), we will strictly observe the laws against fraud and corruption in force in Gujarat namely Prevention of Corruption Act 1988.

We understand that you are not bound to accept the lowest or any bid you may receive.

We have not been under a declaration of ineligibility for corrupt and fraudulent practices, and / or black-listed or debarred by any of the Govt. Department or its PSU in the past 5 years in Gujarat as on bid submission date. We have not imposed any condition in conflict with the tender condition if it is found it should be treated as withdrawn.

We have not been convicted for any criminal cases(s) by any of the Govt. Department or its PSU in Gujarat regarding any supply and contracts with our firm/company.

We have not breached/violated any contractual conditions so far to any of the Govt. Department or its PSU.

In case any of the above statements made by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD and / or PBG and / or cancel the award of contract

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_

Signature: \_\_\_\_\_

(in the Capacity of): \_\_\_\_\_

Duly authorized to sign bid for and on behalf of

## 8 FINANCIAL BID

### Financial Bid Format

#	Particular	Total Cost (Rs.)
1	Supply, Installation, Commissioning of AADHAAR enabled wall mounting Biometrics Devices ( Wall mounted terminals - Integrated Android Tablet and Single Fingerprint Scanner Device Housed in a Rugged Casing ) - 845 biometric devices	
2	Network connectivity (Internet bandwidth) – Min. 4 MBPS for all 845 biometric devices	
3	Supply, Implement Web Attendance Portal (Including Software products like OS, Database or any other third-party software required to run the application for 5 years)	
4	Operation and Maintenance for 5 years (for Biometric Devices, Network connectivity, web based attendance application, Helpdesk support )	
	<b>Total</b>	

**Note:**

- Taxes are extra as applicable
- Grand total will be considered for final evaluation.
- The cost of the above parts should be matched with the breakup of each component mentioned in Part.

#### Part 1: Supply, Installation, Commissioning of AADHAAR enabled wall mounting Biometrics Devices

Sr. No	Item Description Original	Quantity	Unit Rate (Rs.)	Total amount (Rs.)
		A	B	C= A* B
1	Supply, Installation, Commissioning of AADHAAR enabled wall mounting Biometrics Devices (Wall mounted terminals - Integrated Android Tablet and Single Fingerprint Scanner Device Housed in a Rugged Casing )	845		
<b>Total Amount (Rs.)</b>				

#### Part 2: Network connectivity (Internet bandwidth)

Sr. No	Item Description Original	Quantity	Unit Rate (Rs.)	Total amount (Rs.)
		A	B	C= A* B

1	Network connectivity (Internet bandwidth) – Minimum 4 MBPS	845		
<b>Total Amount (Rs.)</b>				

**Part 3: Supply, Implement Web Attendance Portal (Including Software products like OS, Database or any other third-party software required to run the application for 5 years)**

Sr. no.	Item Description Original	Cost (Rs.)
	A	B
1.		
2.		
3.		
..		
..		
<b>Total Amount(Rs.)</b>		

**Part 4: Operation and Maintenance for 5 years (for Biometric Devices, Network connectivity, web based attendance application, Helpdesk support)**

Sr. no.	Particular	Yearly cost (Rs.)					Total Amount(Rs.)
		Y1	Y2	Y3	Y4	Y5	
	B	C	D	E	F	G	
1	<b>Operation and Maintenance for 5 years (for Biometric Devices, Network connectivity, web based attendance application, Helpdesk support)</b>						

For helpdesk support during O&M period, 2 persons team will be stationed at SJED office. Office Space, Sitting Space, required Furniture, Electricity will be provided by the department to the deployed resources.

Rest anything required during the project shall be provided by the bidder.

**9 Annexure A: Performance Bank Guarantee**

(To be stamped in accordance with Stamp Act)

Ref:

Bank Guarantee No.

Date:

To

Name & Address of the Purchaser/Indenter

\_\_\_\_\_

\_\_\_\_\_

Dear Sir,

In consideration of Name & Address of the Purchaser/Indenter, Government of Gujarat, Gandhinagar (hereinafter referred to as the OWNER/PURCHASER which expression shall unless repugnant to the context or meaning thereof include successors, administrators and assigns) having awarded to M/s. \_\_\_\_\_ having Principal Office at \_\_\_\_\_ (hereinafter referred to as the "SELLER" which expression shall unless repugnant to the context or meaning thereof include their respective successors, administrators, executors and assigns) the supply of \_\_\_\_\_ by issue of Purchase Order No..... Dated ..... issued by Gujarat Informatics Ltd. ,Gandhinagar for and on behalf of the OWNER/PURCHASER and the same having been accepted by the SELLER resulting into CONTRACT for supplies of materials/equipment's as mentioned in the said purchase order and the SELLER having agreed to provide a Contract Performance and Warranty Guarantee for faithful performance of the aforementioned contract and warranty quality to the OWNER/PURCHASER, \_\_\_\_\_ having Head Office at (hereinafter referred to as the 'Bank' which expressly shall, unless repugnant to the context or meaning thereof include successors, administrators, executors and assigns) do hereby guarantee to undertake to pay the sum of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_) to the OWNER/PURCHASER on demand at any time up to \_\_\_\_\_ without a reference to the SELLER. Any such demand made by the OWNER/PURCHASER on the Bank shall be conclusive and binding notwithstanding any difference between Tribunals, Arbitrator or any other authority.

The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee. OWNER/PURCHASER shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee from time to time to extend the time for performance by the SELLER of the aforementioned CONTRACT. The OWNER/ PURCHASER shall have the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the SELLER, and to exercise the same at any time in any manner, and either to enforce to forebear to enforce any covenants contained or implied, in the aforementioned CONTRACT between the OWNER/PURCHASER and the SELLER or any other course of or remedy or security available to the OWNER/PURCHASER.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHAER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PUCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and not withstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Notwithstanding anything contained herein above our liability under this Guarantee is restricted to Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_) and it shall remain in force up to and including \_\_\_\_\_ and shall be extended from time to time for such period as may be desired by the SELLER on whose behalf this guarantee has been given.

Dated at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_ 201\_\_

\_\_\_\_\_  
Signed and delivered by

\_\_\_\_\_  
For & on Behalf of

Name of the Bank & Branch &  
Its official Address

## 10 Annexure B: Format of Earnest Money Deposit in the form of Bank Guarantee

Ref:

Bank Guarantee No.

Date:

To,  
Director (e-governance)  
Gujarat Informatics Limited  
8th Floor, Block -1, Udyog Bhavan,  
Sector - 11, Gandhinagar - 382017  
Gujarat, India

Whereas ----- (here in after called "the Bidder") has submitted its bid dated ----- in response to the Tender no: XXXX for "To Design, Development, and Implementation of the web based Biometric Attendance System for the Social Justice and Empowerment Department " KNOW ALL MEN by these presents that WE -

-----  
having our registered office at -----  
(hereinafter called "the Bank") are bound unto the \_\_\_\_\_, Gujarat Informatics Limited in the sum of ----- for which payment well and truly to be made to Gujarat Informatics Limited , the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this -----day of ----- 2016.

THE CONDITIONS of this obligation are:

- The E.M.D. may be forfeited:
  - a. if a Bidder withdraws its bid during the period of bid validity
  - b. Does not accept the correction of errors made in the tender document;
  - c. In case of a successful Bidder, if the Bidder fails:
    - (i) To sign the Contract as mentioned above within the time limit stipulated by purchaser or
    - (ii) To furnish performance bank guarantee as mentioned above or
    - (iii) If the bidder is found to be involved in fraudulent practices.
    - (iv) If the bidder fails to submit the copy of purchase order & acceptance thereof.

We undertake to pay to the GIL/Purchaser up to the above amount upon receipt of its first written demand, without GIL/ Purchaser having to substantiate its demand, provided that in its demand GIL/ Purchaser will specify that the amount claimed by it is due to it owing to the occurrence of any of the abovementioned conditions, specifying the occurred condition or conditions.

This guarantee will remain valid up to 9 months from the last date of bid submission. The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHAER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PUCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and notwithstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.



Dated at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_ 201\_\_.

\_\_\_\_\_

Signed and delivered by

\_\_\_\_\_

For & on Behalf of

Name of the Bank & Branch &  
Its official Address

Approved Bank: Any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2018/18/DMO dated 16.04.2018 issued by Finance Department or further instruction issued by Finance department time to time.

## 11 Annexure C: Format of Affidavit

### (TO BE SUBMITTED PHYSICALLY)

(To be submitted IN ORIGINAL on Non-Judicial Stamp Paper of Rs 100/- duly attested by First Class Magistrate/ Notary public)

I/We, \_\_\_\_\_, age \_\_\_\_\_ years residing at \_\_\_\_\_ in capacity of \_\_\_\_\_ M/s. \_\_\_\_\_ hereby solemnly affirm that

- 1) All General Instructions, General Terms and Conditions, as well as Special Terms & Conditions laid down on all the pages of the Tender Form, have been read carefully and understood properly by me which are completely acceptable to me and I agree to abide by the same.
- 2) I / We have submitted following Certificates / Documents for T.E. as required as per General Terms & Conditions as well as Special Terms & Conditions of the tender

Sr. No.	Name of the Document
1	
2	

- 3) All the Certificates / Permissions / Documents / Permits / Affidavits are valid and current as on date and have not been withdrawn / cancelled by the issuing authority.
- 4) It is clearly and distinctly understood by me that the tender is liable to be rejected if on scrutiny at any time, any of the required Certificates / Permissions / Documents / Permits / Affidavits is / are found to be invalid / wrong / incorrect / misleading / fabricated / expired or having any defect.
- 5) I / We further undertake to produce on demand the original Certificate / Permission / Documents / Permits for verification at any stage during the processing of the tender as well as at any time asked to produce.
- 6) I / We also understand that failure to produce the documents in "Prescribed Proforma" (wherever applicable) as well as failure to give requisite information in the prescribed Proforma may result in to rejection of the tender.
- 7) My / Our firm has not been banned / debarred / black listed at least for three years (excluding the current financial year) by any Government Department / State Government / Government of India / Board / Corporation / Government Financial Institution in context to purchase procedure through tender.
- 8) I / We confirm that I / We have meticulously filled in, checked and verified the enclosed documents / certificates / permissions / permits / affidavits / information etc. from every aspect and the same are enclosed in order (i.e. in chronology) in which they are supposed to be enclosed. Page numbers are given on each submitted document. Important information in each document is "highlighted" with the help of "marker pen" as required.

- 9) The above certificates / documents are enclosed separately and not on the Proforma printed from tender document.
- 10) I / We say and submit that the Permanent Account Number (PAN) given by the Income Tax Department is \_\_\_\_\_, which is issued on the name of \_\_\_\_\_ [Kindly mention here either name of the Proprietor (in case of Proprietor Firm) or name of the tendering firm;1, whichever is applicable].
- 11) I / We understand that giving wrong information on oath amounts to forgery and perjury, and I/We am/are aware of the consequences thereof, In case any information provided by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD/PBG/cancel the award of contract. In this event, this office reserves the right to take legal action on me/us.
- 12) I / We have physically signed & stamped all the above documents along with copy of tender documents (page no. ---- to -- ).
- 13) I / We hereby confirm that all our quoted items meet or exceed the requirement and are absolutely compliment with specification mentioned in the bid document.
- 14) My / Our Company has not filed any Writ Petition, Court matter and there is no court matter filed by State Government and its Board Corporation, is pending against our company.
- 15) I / We hereby commit that we have paid all outstanding amounts of dues / taxes / cess / charges / fees with interest and penalty.
- 16) In case of breach of any tender terms and conditions or deviation from bid specification other than already specified as mentioned above, the decision of Tender Committee for disqualification will be accepted by us.

Whatever stated above is true and correct to the best of my knowledge and belief.

Date:  
Tenderer

Stamp & Sign of the

Place:

(Signature and seal of the Notary)

## 12 Annexure D: OEM Authorization letter

### Certificate of Dealership/Authorization Letter/Warranty

(To be provided by the OEMs of devices as mentioned in this tender document on their Letterhead) to be enclosed with the Tender

Dated: \_\_\_\_\_

To,  
**The Managing Director**  
**Gujarat Informatics Limited**  
**Block No: 2, 2<sup>nd</sup> Floor**  
**Karmayogi Bhavan**  
**Gandhinagar**

**Subject:**

Sir,

This is to certify that I/We am/are the Original Equipment Manufacturer in respect of the products listed below. I/We confirm that

- <Name of Bidder> have due authorization from us to provide product(s) listed below and related services of warranty, licensing and maintenance
- We endorse the warranty, contracting and licensing terms provided by <Bidder> as per the requirement of this tender.
- We further undertake that we as an OEM of the below mentioned equipment will discharge all responsibilities under comprehensive warranty for the period indicated in the contract/purchase order, in case the Bidder fails to do the same for any reason.
- We also certify that the below mentioned product being supplied by the <Bidder> meets the minimum specifications given in the Tender document.
- We herewith certify that the above mentioned equipment / software products are not end of the life.

The authorization will remain valid till <Date of renewal of dealership> Sr. No.

Sr No	Product Name
1	<Fill Model number and Product name>

Authorized Signatory (ies) [In full and initials]: \_\_\_\_\_

Name and Title of Signatory (ies): \_\_\_\_\_

Name of Bidding Company/Firm: \_\_\_\_\_

Address: \_\_\_\_\_

(Affix the Official Seal of the Bidding Company)

## Annexure 1

નિયામકશ્રી, વિકસતી જાતિ કલ્યાણ, ગાંધીનગર

વિકસતી જાતિ કલ્યાણ ખાતા દ્વારા સરકારી છાત્રાલયોના બાયોમેટ્રીઈક

ક્રમ	જિલ્લો	તાલુકો		સંસ્થાનું નામ	માન્ય સંખ્યા	૨૦૧૮-૨૦૧૯માં અપાયેલ પ્રવેશ	બાયોમેટ્રીઈક મશીનની સંખ્યા
૧	અમદાવાદ	૧	અમદાવાદ	સરકારી કુમાર છાત્રાલય, ઓઢવ, અમદાવાદ, કોલેજ કક્ષા	૫૦	૫૮	૨
	અમદાવાદ	૨	અમદાવાદ	સરકારી કુમાર છાત્રાલય, ઓઢવ, અમદાવાદ, ધોરણ - ૧૧-૧૨	૫૦	૧૦	૨
	અમદાવાદ	૩	અમદાવાદ	સરકારી કન્યા છાત્રાલય, ઓઢવ, અમદાવાદ	૭૦	૩૩	૩
	અમદાવાદ	૪	અમદાવાદ	આદર્શ નીવાસી શાળા, ઓઢવ, અમદાવાદ	૨૪૦	૧૬૧	૧૦
૨	અમરેલી	૫	રાજુલા	સરકારી કુમાર છાત્રાલય, રાજુલા	૫૦	૪૫	૨
	અમરેલી	૬	અમરેલી	સરકારી કુમાર છાત્રાલય, અમરેલી	૪૫	૫૦	૨
	અમરેલી	૭	રાજુલા	આદર્શ નીવાસી શાળા, રાજુલા	૨૪૦	૧૪૦	૧૦
	અમરેલી	૮	અમરેલી	આદર્શ નીવાસી શાળા, અમરેલી	૨૪૦	૧૩૪	૧૦
	અમરેલી	૯	બાબરા	આદર્શ નીવાસી શાળા, બાબરા	૨૪૦	૧૨૬	૧૦
૩	જામનગર	૧૦	જામનગર	સરકારી કુમાર છાત્રાલય, જામનગર કોલેજ કક્ષા	૭૫	૭૫	૩
	જામનગર	૧૧	જામનગર	સરકારી કુમાર છાત્રાલય, જામનગર ધોરણ ૧૧-૧૨	૫૦	૩૮	૨
	જામનગર	૧૨	જામનગર	આદર્શ નીવાસી શાળા, જામનગર	૨૪૦	૧૪૫	૧૦
૪	ગીર-સોમનાથ	૧૩	ઉના	સરકારી કુમાર છાત્રાલય, ઉના	૫૦	૫૦	૨
૫	રાજકોટ	૧૪	રાજકોટ	સરકારી કુમાર છાત્રાલય, રાજકોટ કોલેજ કક્ષા	૭૫	૭૫	૩

	રાજકોટ	૧૫	રાજકોટ	સરકારી કન્યા છાત્રાલય, રાજકોટ	૫૦	૧૧૦	૨
	રાજકોટ	૧૬	રાજકોટ	આદર્શ નીવાસી શાળા, રાજકોટ	૨૪૦	૧૨૪	૧૦
૬	આણંદ	૧૭	આણંદ	સરકારી કન્યા છાત્રાલય, વલ્લભ વિદ્યાનગર	૫૦	૭૦	૨
	આણંદ	૧૮	આણંદ	સરકારી કુમાર છાત્રાલય, જોળ	૧૨૫	૧૨૪	૫
	આણંદ	૧૯	આણંદ	સરકારી કુમાર છાત્રાલય, કરમસદ	૫૦	૫૦	૨
	આણંદ	૨૦	ખંભાત	આદર્શ નીવાસી શાળા, ખંભાત	૨૪૦	૧૩૬	૧૦
૭	કચ્છ	૨૧	ગાંધીધામ	સરકારી કુમાર છાત્રાલય, ગાંધીધામ	૫૦	૭૦	૨
	કચ્છ	૨૨	ભુજ	સરકારી કુમાર છાત્રાલય, ભુજ	૫૦	૭૫	૨
૮	વલસાડ	૨૩	વલસાડ	મોરારજી દેસાઈ કુમાર છાત્રાલય, ભગાડવાડા	૪૦	૭૦	૨
૯	જુનાગઢ	૨૪	જુનાગઢ	સરકારી કન્યા છાત્રાલય, જુનાગઢ	૮૦	૧૨૦	૪
	જુનાગઢ	૨૫	જુનાગઢ	સરકારી કુમાર છાત્રાલય, જુનાગઢ	૧૦૦	૧૦૦	૪
	જુનાગઢ	૨૬	જુનાગઢ	આદર્શ નીવાસી શાળા કુમાર, જુનાગઢ	૨૪૦	૧૪૩	૧૦
૧૦	પોરબંદર	૨૭	પોરબંદર	કસ્તુરબા ગાંધી કન્યા છાત્રાલય, પોરબંદર	૧૧૦	૮૫	૫
	પોરબંદર	૨૮	પોરબંદર	મહાત્મા ગાંધી કુમાર છાત્રાલય, પોરબંદર	૫૦	૨૭	૨
	પોરબંદર	૨૯	પોરબંદર	સુદામાજી આદર્શ નીવાસી શાળા, રાણાવાવ	૨૪૦	૧૦૪	૧૦
૧૧	દાહોદ	૩૦	દાહોદ	સરકારી કુમાર છાત્રાલય (વિ જા), દાહોદ	૫૦	૫૦	૨
૧૨	ખેડા	૩૧	નડીયાદ	સરકારી કુમાર છાત્રાલય, નડીયાદ	૪૦	૫૦	૨
	ખેડા	૩૨	નડીયાદ	આદર્શ નીવાસી શાળા, નડીયાદ	૨૪૦	૧૪૩	૧૦
૧૩	અરવલ્લી	૩૩	મોડાસા	સરકારી કુમાર છાત્રાલય, મોડાસા	૫૦	૫૦	૨
૧૪	પાટણ	૩૪	પાટણ	અણહિલ ભરવાડ સરકારી કુમાર છાત્રાલય, પાટણ	૫૦	૭૦	૨
	પાટણ	૩૫	રાધનપુર	સરકારી કુમાર છાત્રાલય, રાધનપુર	૫૦	૬૦	૨

	પાટણ	૩૬	પાટણ	સતી જસમા ઓડણ કન્યા છાત્રાલય, પાટણ	૫૦	૬૦	૨
	પાટણ	૩૭	પાટણ	રાજમાતા મીનળદેવી આદર્શ નીવાસી શાળા (કન્યા), રાજપુર, પાટણ	૨૪૦	૧૫૮	૧૦
૧૫	બનાસકાંઠા	૩૮	પાલનપુર	સરકારી કુમાર છાત્રાલય (વિ જા), પાલનપુર	૫૦	૫૦	૨
	બનાસકાંઠા	૩૯	ડીસા	આદર્શ નીવાસી શાળા, ડીસા	૨૪૦	૧૫૬	૧૦
	બનાસકાંઠા	૪૦	થરાદ	આદર્શ નીવાસી શાળા, થરાદ	૨૪૦	૧૪૨	૧૦
૧૬	મહેસાણા	૪૧	મહેસાણા	સરકારી કુમાર છાત્રાલય, મહેસાણા	૫૦	૪૬	૨
	મહેસાણા	૪૨	મહેસાણા	સરકારી કન્યા છાત્રાલય, મહેસાણા	૫૦	૩૬	૨
	મહેસાણા	૪૩	વિસનગર	સરકારી કુમાર છાત્રાલય, વિસનગર	૫૦	૪૬	૨
	મહેસાણા	૪૪	ખેરાલુ	આદર્શ નીવાસી શાળા, ખેરાલુ	૨૪૦	૧૫૨	૧૦
	મહેસાણા	૪૫	કડી	આદર્શ નીવાસી શાળા, કડી	૨૪૦	૧૪૭	૧૦
૧૭	સાબરકાંઠા	૪૬	ઈંડર	સરકારી કુમાર છાત્રાલય, ઈંડર	૪૦	૩૩	૨
	સાબરકાંઠા	૪૭	હિંમતનગર	સરકારી કુમાર છાત્રાલય, હાંસલપુર, હિંમતનગર	૪૦	૫૦	૨
	સાબરકાંઠા	૪૮	હિંમતનગર	સરકારી કન્યા છાત્રાલય, હાંસલપુર, હિંમતનગર	૪૫	૧૯	૨
	સાબરકાંઠા	૪૯	હિંમતનગર	આદર્શ નીવાસી શાળા, હાંસલપુર, હિંમતનગર	૨૪૦	૧૪૨	૧૦
૧૮	સુરેન્દ્રનગર	૫૦	વઢવાણ	સરકારી કુમાર છાત્રાલય, ખમીસાણા, વઢવાણ	૫૦	૫૦	૨
	સુરેન્દ્રનગર	૫૧	વઢવાણ	સરકારી કન્યા છાત્રાલય, ખમીસાણા, વઢવાણ	૫૦	૫૦	૨
	સુરેન્દ્રનગર	૫૨	વઢવાણ	આદર્શ નીવાસી શાળા, ખમીસાણા, વઢવાણ	૨૪૦	૧૭૪	૧૦
	સુરેન્દ્રનગર	૫૩	ધ્રાંગધ્રા	આદર્શ નીવાસી શાળા, ધ્રાંગધ્રા	૨૪૦	૧૪૭	૧૦
૧૯	વડોદરા	૫૪	વડોદરા	સરકારી કુમાર છાત્રાલય, તરસાલી, વડોદરા	૪૪	૧૦૦	૨
	વડોદરા	૫૫	વડોદરા	સરકારી કન્યા છાત્રાલય, વડોદરા	૪૦	૦	૨

	વડોદરા	૫૬	સાવલી	આદર્શ નીવાસી શાળા, સાવલી, વડોદરા	૨૪૦	૧૮૧	૧૦
	વડોદરા	૫૭	વડોદરા	આદર્શ નીવાસી શાળા, વડોદરા	૨૪૦	૨૩૪	૧૦
૨૦	મોરબી	૫૮	મોરબી	સરકારી કુમાર છાત્રાલય, મોરબી	૮૦	૧૦૦	૪
	મોરબી	૫૯	મોરબી	આદર્શ નીવાસી શાળા, મોરબી	૨૪૦	૧૯૪	૧૦
૨૧	દેવભૂમી દ્વારકા	૬૦	જામ-ખંભાળિયા	આદર્શ નીવાસી શાળા, જામ-ખંભાળિયા	૨૪૦	૧૯૯	૧૦
				કુલ	૭૪૨૯	૫૬૩૭	૩૧૧



## Annexure 2

સમાજ સુરક્ષા ખાતુ

બાયોમેટ્રિક સુવિધા ઉપલબ્ધ કરાવવા માટેના હોમની સંખ્યા

ક્રમ	સંસ્થાનું નામ	જિલ્લો	ટોચ ની મર્યાદા	બાયોમેટ્રીઈક મશીનની સંખ્યા
૧	જુવેનાઇલ હોમ ફોર ગર્લ્સ, ઓઢવ, અમદાવાદ	અમદાવાદ	૧૦૦	૩
૨	ચિલ્ડ્રન હોમ, નાના આંકડિયા, પ્રતાપપુરા	અમરેલી	૫૦	૨
૩	ચિલ્ડ્રન હોમ, સ્વસ્તિક પ્રાથમિક સ્કૂલ નજીક, પાલનપુર	બનાસકાંઠા	૨૫	૧
૪	ચિલ્ડ્રન હોમ ફોર ગર્લ્સ, નાંદેવર રોડ નજીક, ભરૂચ	ભરૂચ	૧૦૦	૩
૫	ચિલ્ડ્રન હોમ ફોર બોઇઝ, કુકરવાડા	ભરૂચ	૧૫૦	૫
૬	ચિલ્ડ્રન હોમ, સુભાષનગર, ન્યુ એરિયા ડ્રામ રોડ, ભાવનગર	ભાવનગર	૨૫	૧
૭	ચિલ્ડ્રન હોમ, છોટાઉદેપુર	છોટાઉદેપુર	૨૫	૧
૮	ચિલ્ડ્રન હોમ, આહવા	ડાંગ	૩૦	૧
૯	ચિલ્ડ્રન હોમ, ૩૫૧/૧, સેક્ટર-૧૩	ગાંધીનગર	૨૫	૧
૧૦	ચિલ્ડ્રન હોમ, હાથીખાના	જુનાગઢ	૧૦૦	૩
૧૧	ચિલ્ડ્રન હોમ ફોર બોઇઝ, નાગરિક સોસાયટી, ભુજ	કચ્છ	૩૦	૧
૧૨	ઝોનલ ઓબઝર્વેશન હોમ કમ પ્લેસ ઓફ સેફ્ટી	મહેસાણા	૨૫	૧
૧૩	ચિલ્ડ્રન હોમ ફોર બોઇઝ, ખૂંધ	નવસારી	૨૫	૧
૧૪	ચિલ્ડ્રન હોમ, પથથત તલાવડી, ગોધરા	પંચમહાલ	૨૫	૧
૧૫	ચિલ્ડ્રન હોમ ફોર બોઇઝ	પાટણ	૫૦	૨

૧૬	સ્પેશીયલ હોમ ફોર ગીર્લ્સ, ભક્તિનગર રોડ, રાજકોટ	રાજકોટ	૭૫	૨
૧૭	સ્પેશીયલ હોમ ફોર બોઇઝ, જામનગર રોડ નજીક, રાજકોટ	રાજકોટ	૧૨૫	૪
૧૮	ઓબઝર્વેશન હોમ ફોર બોઇઝ, રાજકોટ	રાજકોટ	૪૦	૧
૧૯	ચિલ્ડ્રન હોમ, હિંમતનગર	સાબરકાંઠા	૨૫	૧
૨૦	ચિલ્ડ્રન હોમ ફોર બોઇઝ, કતાર ગામ, સુરત	સુરત	૨૦૦	૬
૨૧	જુવેનાઇલ હોમ ફોર ગીર્લ્સ, રાંદેર રોડ, સુરત	સુરત	૧૦૦	૩
૨૨	ચિલ્ડ્રન હોમ ફોર બોઇઝ, જિલ્લા પંચાયત નજીક, સુરેન્દ્રનગર	સુરેન્દ્રનગર	૨૫	૧
૨૩	ચિલ્ડ્રન હોમ, દિવ્યાનગર સોસાયટી નજીક	તાપી	૩૦	૧
૨૪	ચિલ્ડ્રન હોમ ફોર બોઇઝ, શાસ્ત્રી બ્રિજ, વડોદરા	વડોદરા	૪૦	૧
૨૫	ચિલ્ડ્રન હોમ, મધુદીપ બંગ્લોઝ, વલ્લભવિદ્યાનગર	આણંદ	૨૫	૧
૨૬	ચિલ્ડ્રન હોમ, રણજીત સાગર રોડ	જામનગર	૨૫	૧
૨૭	ઓબઝર્વેશન હોમ કમ પ્લેસ ઓફ સેફ્ટી (ગલ્સ)	વડોદરા	૪૦	૧
૨૮	જુવેનાઇલ હોમ ફોર ગીર્લ્સ, રાજપીપળા, નર્મદા	નર્મદા	૧૦૦	૧
		કુલ	૧૬૩૫	૫૧

વિકલાંગ કલ્યાણક્ષેત્રે કાર્યરત સંસ્થાઓની માહિતી (અપંગ શાખા)

ક્રમ	સંસ્થાનું નામ	જિલ્લો	ટોચ મર્યાદા	બાયોમેટ્રીક સુવિધા
૧	માનસિક બિમાર પુરૂષો માટે નું પુનઃ સ્થાપન ગૃહ, અમદાવાદ	અમદાવાદ	૫૦	૧
૨	સરકારી અંધશાળા, ભુજ	કચ્છ	૫૦	૧
૩	એમ પી સરકારી અંધશાળા, મહાત્મા ગાંધી રોડ, જૂનાગઢ	જૂનાગઢ	૫૦	૧

૪	સરકારી બહેરા-મૂંગા શાળા, મહાત્મા ગાંધી રોડ, જૂનાગઢ	જૂનાગઢ	૧૬૦	૨
૫	બહેરા-મૂંગા શાળા, પટેલ છાત્રાલયનું મકાન, રેલવે સ્ટેશન પાસે, રાજપીપળા, જિ: નર્મદા	નર્મદા	૪૦	૨
૬	શ્રીમતી કેસરબાઈ કિલાચંદ, બહેરા-મૂંગા શાળા, મહેસાણા	મહેસાણા	૧૧૦	૩
૭	મંદબુદ્ધિવાળા બાળકોનું ગૃહ, કાલાવડ રોડ, રાજકોટ	રાજકોટ	૮૫	૨
૮	મનો દિવ્યાંગ બહેનોનું નિવાસી ગૃહ, રાજકોટ	રાજકોટ	૫૦	૧
		કુલ	૫૧૦	૧૩

**Annexure 3**

અનુસુચિત જાતિ કલ્યાણ

સમરસ છાત્રાલયો ખાતે બાયોમેટ્રિક અટેન્ડન્સ મશીનની વિગતો

ક્રમ	છાત્રાલયનું નામ	સરનામું	જિલ્લો	વિદ્યાર્થીઓની માન્ય સંખ્યા	બાયોમેટ્રિક અટેન્ડન્સ મશીનની સંખ્યા
૧	સમરસ કુમાર છાત્રાલય	ગુજરાત યુનિવર્સિટી કેમ્પસ, જી એમ ડી સી ગ્રાઉન્ડ સામે, અમદાવાદ	અમદાવાદ	૧૦૦૦	૩૩
૨	સમરસ કન્યા છાત્રાલય	ગુજરાત યુનિવર્સિટી કેમ્પસ, જી એમ ડી સી ગ્રાઉન્ડ સામે, અમદાવાદ	અમદાવાદ	૧૦૦૦	૩૩
૩	સમરસ કુમાર છાત્રાલય	સરદાર પટેલ યુનિવર્સિટી કેમ્પસ, આણંદ	આણંદ	૨૫૦	૮
૪	સમરસ કન્યા છાત્રાલય	સરદાર પટેલ યુનિવર્સિટી કેમ્પસ, આણંદ	આણંદ	૨૫૦	૮
૫	સમરસ કુમાર છાત્રાલય	સમા રોડ, વડોદરા	વડોદરા	૧૦૦૦	૩૩
૬	સમરસ કન્યા છાત્રાલય	એમ એસ યુનિવર્સિટી કેમ્પસ વડોદરા	વડોદરા	૧૦૦૦	૩૩
૭	સમરસ કુમાર છાત્રાલય	વિર નર્મદ દક્ષિણ ગુજરાત યુનિવર્સિટી કેમ્પસ, સુરત	સુરત	૧૦૦૦	૩૩
૮	સમરસ કન્યા છાત્રાલય	વિર નર્મદ દક્ષિણ ગુજરાત યુનિવર્સિટી કેમ્પસ, સુરત	સુરત	૧૦૦૦	૩૩
૯	સમરસ કુમાર છાત્રાલય	સૌરાષ્ટ્ર યુનિવર્સિટી કેમ્પસ, કાલાવડ રોડ, રાજકોટ	રાજકોટ	૧૦૦૦	૩૩
૧૦	સમરસ કન્યા છાત્રાલય	સૌરાષ્ટ્ર યુનિવર્સિટી કેમ્પસ, કાલાવડ રોડ, રાજકોટ	રાજકોટ	૧૦૦૦	૩૩
૧૧	સમરસ કુમાર છાત્રાલય	મહારાજા કૃષ્ણકુમારસિંહજી ભાવનગર યુનિવર્સિટી કેમ્પસ, ભાવનગર	ભાવનગર	૧૦૦૦	૩૩
૧૨	સમરસ કન્યા છાત્રાલય	મહારાજા કૃષ્ણકુમારસિંહજી ભાવનગર યુનિવર્સિટી કેમ્પસ, ભાવનગર	ભાવનગર	૧૦૦૦	૩૩
૯				૧૦૫૦૦	૩૪૬

અનુસુચિત જાતિ કલ્યાણ ખાતા દ્વારા આદર્શ નિવાસી શાળાઓમાં બાયોમેટ્રીઈક

ક્રમ	છાત્રાલયનું નામ	સરનામું	જિલ્લો	વિદ્યાર્થીઓની માન્ય સંખ્યા	બાયોમેટ્રીક અટેન્ડન્સ મશીનની સંખ્યા
૧	આદર્શ નિવાસી શાળા (કુમાર)	સેક્ટર-૮, ઈન્કવાયરી ઓફિસ પાસે, ગાંધીનગર	ગાંધીનગર	૨૪૦	૬
૨	આદર્શ નિવાસી શાળા (કુમાર)	ડોકામરડી, કેવેન્દ્ર ફાટક પાસે, માંગરોળ રોડ, મુ કેશોદ	જૂનાગઢ	૧૬૦	૪
૩	આદર્શ નિવાસી શાળા (કુમાર)	કણકોટ રોડ, નારાયણ રેસીડેન્સીની સામે, કાલાવડ રોડ, રાજકોટ	રાજકોટ	૧૬૦	૪
૪	આદર્શ નિવાસી શાળા (કુમાર)	અંબાજી હાઈવે, ઇન્ડિયન ગોડાઉન પાસે, પાલનપુર	બનાસકાંઠા	૧૬૦	૪
૫	આદર્શ નિવાસી શાળા (કન્યા)	લોટસ પ્લોટ, જનરલ હોસ્પિટલ સામે, ભુજ	કચ્છ	૨૪૦	૪
૬	આદર્શ નિવાસી શાળા (કન્યા)	ડૉ આંબેડકર હોલની બાજુમાં, બીલખા રોડ, જૂનાગઢ	જૂનાગઢ	૧૬૦	૪
૭	આદર્શ નિવાસી શાળા (કન્યા)	સરકારી કન્યા છાત્રાલય, કોસ્મોપ્લેક્સ ટોકીઝ સામે, કાલાવડ રોડ, રાજકોટ	રાજકોટ	૧૬૦	૪
૮	આદર્શ નિવાસી શાળા (કન્યા)	સાનંદીપણી, આશ્રમ રોડ, સેવા સાદાં પાછળ, એરપોર્ટ રોડ, પોરબંદર	પોરબંદર	૧૬૦	૪

૯	આદર્શ નીવાસી શાળા (કન્યા)	સેક્ટર-૮, ઈન્કવાયરી ઓફિસ પાસે, ગાંધીનગર	ગાંધીનગર	૨૦૦	૪
૧૦	આદર્શ નીવાસી શાળા (કન્યા)	આંબેડકર સરકારી કન્યા છાત્રાલયના મકાનમાં, કારેલીબાગ, વડોદરા	વડોદરા	૧૬૦	૪
૧૧	આદર્શ નીવાસી શાળા (કન્યા)	અંબાજી હાઈવે, ઇન્ડિયન ગોડાઉન પાસે, પાલનપુર	બનાસકાંઠા	૧૬૦	૪
૧૨	આદર્શ નીવાસી શાળા (કન્યા)	આદર્શ નિવાસી શાળા કુમારના મકાનમાં, સરથારા ઋષિકેશ એપાર્ટમેન્ટ સામે, ભગવાનનગર રોડ, સુરત	સુરત	૪૦	૨
			કુલ	૨૦૦૦	૪૮

અનુસુચિત જાતિ કલ્યાણ ખાતા દ્વારા સરકારી છાત્રાલયોમાં બાયોમેટ્રીઈક

ક્રમ	છાત્રાલયનું નામ	સરનામું	જીલ્લો	વિદ્યાર્થીઓની માન્ય સંખ્યા	બાયોમેટ્રીક અટેન્ડન્સ મશીનની સંખ્યા
૧	સરકારી કન્યા છાત્રાલય, સન્યાસ આશ્રમ	સન્યાસ આશ્રમ, એલિસબ્રિજ, અમદાવાદ	અમદાવાદ	૭૫	૩
૨	સરકારી કન્યા છાત્રાલય, ધોળકા	શ્રી શિવજીનગર, કાછીયા પટેલ પંચની વાડી, ગધેમાળ, ધોળકા	અમદાવાદ	૫૦	૨
૩	સરકારી કન્યા છાત્રાલય, વિરમગામ	૧, ગુરુકૃપા સોસાયટી, બેચરાજી રોડ, વિરમગામ	અમદાવાદ	૫૦	૨
૪	સરકારી કન્યા છાત્રાલય, ગાંધીનગર	બ્લોક નંબર-૫૨, જ-ટાઈપ, સેક્ટર-૧૩, ગાંધીનગર	ગાંધીનગર	૬૦	૨
૫	સરકારી કન્યા છાત્રાલય, કારેલીબાગ	કારેલીબાગ, વડોદરા	વડોદરા	૫૦	૨

૬	સરકારી કન્યા છાત્રાલય, મહેસાણા	આર ટી ઓ કચેરી પાછળ, પાલાવાસણા ચોકડી, અમદાવાદ હાઈવે, મહેસાણા	મહેસાણા	૭૫	૩
૭	સરકારી કન્યા છાત્રાલય, વિસનગર	સુરજ સેવા ટ્રસ્ટ, હરિહર સોસાયટી, કોલેજ રોડ, વિસનગર	મહેસાણા	૫૦	૨
૮	સરકારી કન્યા છાત્રાલય, થરાદ	કોલેજ રોડ, મુ થરાદ	બનાસકાંઠા	૫૦	૨
૯	ડૉ. બી. આર. આંબેડકર કન્યા છાત્રાલય, રાજકોટ	કાલાવડ રોડ, કોસ્મો સિનેમા સામે, રાજકોટ	રાજકોટ	૬૫	૨
૧૦	સરકારી કન્યા છાત્રાલય, રાજકોટ	કરણપરા-૨, બસ સ્ટેન્ડ પાછળ, રાજકોટ (જિલ્લા કક્ષાનું)	રાજકોટ	૫૦	૨
૧૧	સરકારી કન્યા છાત્રાલય, જામનગર	સાધના કોલોની સામે, રણજીતસાગર રોડ, જામનગર	જામનગર	૫૦	૨
૧૨	સરકારી કન્યા છાત્રાલય, જુનાગઢ	શશીકુંજ રોડ, કર્મયોગ એપાર્ટમેન્ટ સામે, સરદાર બાગ પાછળ, જુનાગઢ	જુનાગઢ	૧૭૦	૭
૧૩	સરકારી કન્યા છાત્રાલય, ભુજ	ઘનશ્યામનગર, ઘાસવડી પાસે, ભુજ	કચ્છ	૫૦	૨
૧૪	સરકારી કન્યા છાત્રાલય, પોરબંદર	સાનંદીપણી, આશ્રમ રોડ, સેવા સાદાં પાછળ, એરપોર્ટ રોડ, પોરબંદર	પોરબંદર	૫૦	૨
૧૫	સરકારી કન્યા છાત્રાલય, વિરપુર	મકાન નંબર ૧/૨૨૭, શ્રી ચતુરભાઈ પરાગભાઈ માહ્યાવંશી, મુ વીરપુર	મહીસાગર	૫૦	૨
૧૬	સરકારી કન્યા છાત્રાલય, મોડાસા	રિદ્ધિ-સિદ્ધિ કોમ્પ્લેક્સ, ગણપતિ મંદિર રોડ, ડીપ વિસ્તાર, મોડાસા	અરવલ્લી	૫૦	૨
૧૭	નરસિંહ ભગત છાત્રાલય, પાલડી, અમદાવાદ	ગ્રામ્ય બસ સ્ટેન્ડ પાછળ, પેટ્રોલ પંપ સામે, પાલડી, અમદાવાદ	અમદાવાદ	૧૩૫	૫
૧૮	ડૉ. બાબાસાહેબ આંબેડકર કુમાર છાત્રાલય, ગાંધીનગર	મોટા શોપિંગ સેન્ટર પાછળ, સેક્ટર-૭, ગાંધીનગર	ગાંધીનગર	૧૬૦	૫
૧૯	સરકારી કુમાર છાત્રાલય, પાલનપુર	અંબાજી હાઈવે, ઇન્ડિયન ગોડાઉન પાસે, પાલનપુર	બનાસકાંઠા	૯૫	૩

૨૦	મહાત્મા ગાંધી કુમાર છાત્રાલય, રાજકોટ	ન્યારી ફિલ્ટર પ્લાન્ટ પાસે, કાલાવડ રોડ, રાજકોટ	રાજકોટ	૩૬૦	૧૨
૨૧	સરકારી કુમાર છાત્રાલય, રાજકોટ	ન્યારી ફિલ્ટર પ્લાન્ટ પાસે, કાલાવડ રોડ, રાજકોટ	રાજકોટ	૫૦	૨
૨૨	સરકારી કુમાર છાત્રાલય (પી.જી), રાજકોટ	મહાત્મા ગાંધી કેમ્પસમાં, કાલાવડ રોડ, રાજકોટ	રાજકોટ	૫૦	૨
૨૩	સરકારી કુમાર છાત્રાલય, ભાવનગર	જ્વેલર્સ સર્કલ, રિંગ રોડ, કાળીયાબીડ રોડ, ભાવનગર	ભાવનગર	૨૩૫	૮
કુલ				૨૦૮૦	૭૬