

## Clarification of queries

### Bid for Selection of Agency for providing Comprehensive Annual Maintenance Contract of Computer, Printer, Scanner and related peripherals on behalf of Commercial Tax Department (CTD), Ahmedabad (Tender No. HWT220120607)

Sr. No.	Tender Reference		Query / Clarification / Suggestions from the Vendors	Response to bidders
	Page No. / Section No. / Clause No.	Tender Description		
1	Page No. 2	Eligibility Criteria of the tender Point No. 1 "The bidder should have a total sum of turnover of Rs. 10 Crores (Minimum) in the last three financial years. The copies of Audited Annual Accounts for last three years shall be attached along with the bid. (Form no. E-1)"	We request you to revise this criteria the requirement is sum of 3 years hence turnover needs to be increased from 10 Cr to 50Cr	No change. As per the RFP
2	Eligibility Criteria Page No 17-18		In The same Eligibility Criteria of the tender there is not requirement of Manpower on Bidder Payroll mentioned hence requesting you to amend this with min. 50 manpower on the payroll of the bidder as the requirement of tender is min. 28 resources across the state as per the mentioned locations	No change. As per the RFP
3	Point No. 3	"The bidder must have experience of carrying out AMC for PC/Laptop/Printer of value of Minimum Rs. 15 Lakhs cumulative in past two years. Customer references & Purchase orders must be attached along with the bid. (Form no. E-3)"	As approx. bid value is Rs. 1Cr hence requesting you to review and revise this with each year PO of min. 50 Lac for AMC of Laptop / Desktop / Printer along with Min. 25 Manpower.	No change. As per the RFP
4			Multi Location / District PO for AMC of PC/Laptop/Printer in Gujarat for Feasibility of Bidder providing support at required locations is also suggested	No change. As per the RFP
5			As the mentioned Products for support are HP we suggest to go for OEM authorization for the tender as or else the components may be replaced with local brand; any other brand motherboards will be fixed in this HP systems in such case system may also needs to replace with other brand / assembled system	No change. As per the RFP