

Bid Document

Bid Details	
Bid End Date/Time	08-11-2021 12:00:00
Bid Opening Date/Time	08-11-2021 12:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	65 (Days)
Ministry/State Name	Gujarat
Department Name	Science And Technology Department Gujarat
Organisation Name	Gujarat Informatics Limited (gil)
Office Name	Western Zone
Total Quantity	710
Item Category	Desktop Computers
Minimum Average Annual Turnover of the Bidder	160 Lakh (s)
OEM Average Turnover (Last 3 Years)	1280 Lakh (s)
Years of Past Experience required	1 Year (s)
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years Of Experience and Turnover	Yes
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	20 %
Bid to RA enabled	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Time allowed for Technical Clarifications during technical evaluation	3 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Advisory Bank	HDFC Bank
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EMD Percentage(%)	2.00
EMD Amount	641315

ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	5.00
Duration of ePBG required (Months).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

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EMD in favour of Gujarat Informatics Limited (GIL), Block No 2, 2nd Floor, Karmayogi Bhavan, Sector-10, Gandhinagar-382010... PBG in favour of Commissionerate of Women and Child Development 1st Floor, Block No. 20, Old Sachivalaya, Sector-10, Gandhinagar- 382010
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Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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MII Purchase Preference

MII Purchase Preference	No
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above

in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 20% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

8. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Desktop Computers (710 pieces)

Brand Type	Registered Brand
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Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Processor	Processor Make	Intel, AMD
	Processor Generation	9.0, 10.0, 11.0 Or higher
	Number of Cores per Processor	4, 6, 8, 10, 12 Or higher
	Processor Description	Intel Core i5, Intel Core i7, AMD Ryzen 5, AMD Ryzen 7, Intel Core i9, AMD Ryzen 9 Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
	Processor Number	Intel Core i5 7400T, Intel Core i5 7500T, Intel Core i5 7400, Intel Core i5 7600T, Intel Core i5 8400T, Intel Core i5 7500, Intel Core i5 8500T, Intel Core i5 7600, Intel Core i5 7600K, Intel Core i5 8400, Intel Core i5 8500, Intel Core i5 8600, Intel Core i5 8600K, Intel Core i7 7700T, Intel Core i7 7700, Intel Core i7 8700T, Intel Core i7 7700K, Intel Core i7 8700, Intel Core i7 8700K, AMD Ryzen 5 1400, AMD Ryzen 5 2400G, AMD Ryzen 5 2400GE, AMD Ryzen 5 PRO 2400G, AMD Ryzen 5 PRO 2400GE, AMD Ryzen 5 PRO 1500, AMD Ryzen 5 1600, AMD Ryzen 5 PRO 1600, AMD Ryzen 5 2600, AMD Ryzen 5 PRO 2600, AMD Ryzen 7 1700, AMD Ryzen 7 PRO 1700, AMD Ryzen 7 1700X, AMD Ryzen 7 PRO 1700X, AMD Ryzen 7 2700, AMD Ryzen 7 PRO 2700, Intel Core i5 9400, Intel Core i5 9500, Intel Core i5 9600, Intel Core i7 9700, Intel Core i9 9900, AMD Ryzen 5 3400G, AMD Ryzen 5 3400GE, AMD Ryzen 5 PRO 3400G, AMD Ryzen 5 PRO 3400GE, AMD Ryzen 5 2500X, AMD Ryzen 5 3500, AMD Ryzen 5 3600, AMD Ryzen 5 PRO 3600, AMD Ryzen 7 PRO 3700, AMD Ryzen 9 PRO 3900, AMD Ryzen 9 3900, Intel Core i7 9700K, Intel Core i9 9900K, Intel Core i9 10900K, Intel Core i9 10900KF, Intel Core i9 10900, Intel Core i9 10900F, Intel Core i9 9900KS, Intel Core i7 10700K, Intel Core i7 10700KF, Intel Core i9 9900KF, Intel Core i7 10700, Intel Core i7 10700F, Intel Core i7 9700KF, Intel Core i5 10600K, Intel Core i5 10600KF, Intel Core i5 10600, Intel Core i7 9700F, Intel Core i7 8086K, Intel Core i5 10500, Intel Core i9 10900T, Intel Core i5 10400, Intel Core i5 10400F, Intel Core i5 9600K, Intel Core i5 9600KF, Intel Core i7 10700T, Intel Core i9 9900T, Intel Core i5 10600T, Intel Core i5 9500F, Intel Core i5 9400F, Intel Core i7 9700T, Intel Core i5 10500T, Intel Core i5 9600T, Intel Core i5 8600T, Intel Core i5 10400T, Intel Core i5 9500T, Intel Core i5 9400T, AMD Ryzen 7 PRO 4750G, AMD Ryzen 7 PRO 4750GE, AMD Ryzen 7 4700G, AMD Ryzen 7 4700GE, AMD Ryzen 5 PRO 4650G, AMD Ryzen 5 PRO 4650GE, AMD Ryzen 5 4600G, AMD Ryzen 5 4600GE, AMD Ryzen 7 PRO 5750G, AMD Ryzen 7 PRO 5750GE, AMD Ryzen 7 5700G, AMD Ryzen 7 5700GE, AMD Ryzen 5 PRO 5650G, AMD Ryzen 5 PRO 5650GE, AMD Ryzen 5 5600G, AMD Ryzen 5 5600GE, Intel Core i9 11900, Intel Core i9 11900F, Intel Core i7 11700, Intel Core i7 11700F, Intel Core i5 11600, Intel Core i5 11500, Intel Core i5 11400, Intel Core i9 11900T, Intel Core i7 11700T, Intel Core i5 11600T, Intel Core i5 11500T, Intel Core i5 11400T Or higher
Motherboard	Chipset Series	Intel H Series, Intel B Series, Intel Q Series, AMD B Series, AMD Pro Series, Intel Z Series Or higher
	Chipset Number	Intel H110, Intel H270, Intel H310, Intel H370, Intel B250, Intel B360, Intel Q 250, Intel Q 270, Intel Q 370, AMD B350, AMD B300, Intel B 365, AMD B500, AMD PRO 560, AMD PRO 500, Intel H 470, Intel B 460, Intel H 410, Intel Z 490, Intel Q 470, AMD PRO 565, Intel Q570, Intel B560, Intel H510 Or higher
Graphics	Graphics Type	Integrated

Specification	Specification Name	Bid Requirement (Allowed Values)
Operating System	Operating System (Factory Pre-Loaded)	Windows 10 Professional
Memory	RAM Size (GB)	8, 16, 32, 64, 128 Or higher
	RAM Expandability up to(using spare DIMM Slots in GB)	8, 16, 32, 64, 0, 128 Or higher
Storage	Type of Drives used to populate the Internal Bays	HDD, SSD, SSHD, SSED, PCIe_SSD
	Total HDD Capacity (GB)	1000, 1500, 2000, 2500, 3000, 4000 Or higher
	Total SSD Capacity (GB)	128, 256, 384, 512, 768, 0, 1024, 2048, 4096 Or higher
	Total SSHD Capacity in addition to 8 GB Flash (GB)	500, 1000, 2000, 0 Or higher
Cabinet	Cabinet Form Factor	SFF (7 to 13 Litres), Tower (13.1 to 26 Litres)
Monitor	Monitor Technology	IPS, TN, VA Or higher
	LED Backlit Monitor Size (INCHES)	19.5, 21.5, 22, 23, 24, 27, 20, 23.8, 32 Or higher
	Monitor Resolution (PIXELS)	1366x768, 1440 x 900, 1600 x 900, 1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 1280 x 1024, 2560 x 1440 Or higher
Warranty	On Site OEM Warranty (Year)	5 Or higher

Additional Specification Parameters - Desktop Computers (710 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Monitor, Keyboard, Mouse	Monitor, Keyboard, Mouse and CPU should be of same OEM make
Operating System	Windows 10 Professional should be factory preloaded from OEM and it should be reflected on OEM website
Ethernet Port, inbuilt Wi-Fi, internal Speaker, Wired Keyboard, Wired Mouse, DDR4 RAM	Required

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Asstt Director-Logistics,Commission rate of women and child devlopment	382010,1st Floor, Block No. 20, Old Sachivalay, Sector-10, Gandhinagar- 382010	20	90
2	Program Officer,DEVBHUMI DWARKA	,jilla seva sadan dharampur-lalpur bypass road khambhaliya	1	90
3	Program Officer,MORBI	,ICDS 251 JILLA PANCHAYT BHAVAN SHOBHESHWAR ROAD MORBI	1	90
4	Program Officer,BOTAD	,District Panchayt, Khas Road, 1st Floor, A-2-8, BOTAD	1	90
5	Program Officer,MAHISAGAR	389230,GROUND FLOOR ICDS SHAKHA-JILLA Panchayat mahisagar-389230	1	90
6	Program Officer,GIR SOMNATH	,District Panchayat, Veraval Talala Road, Village - INAJ (GIR SOMNATH)	1	90
7	Program Officer,ARAVALLI	,Programme Officer CF9 ICDS DISTRICT PANCHAYT NEAR SAMLAJI ROAD JILLA SEVA SADAN MODASA ARVALLI	1	90
8	Program Officer,CHHOTA UDEPUR	,DISTRICT PANCHAYAT CHHOTAUDEPUR KAWANT ROAD	1	90
9	Program Officer,AHMADABAD URBAN	,ICDS Dept, Arogya bhavan, Near ST Depo, 2nd Floor, AHMADABAD URBAN	1	90
10	Program Officer,BHAVNAGAR URBAN	,Municipal Corporation First Floor ICDS Branch Bhavnagar	1	90
11	Program Officer,JAMNAGAR URBAN	,ICDS Branch, Municipal Corporation Office, Lal Bunglow, 1st Floor, JAMNAGAR URBAN	1	90
12	Program Officer,RAJKOT URBAN	,ZAVERCHND MEGHANI BHAVAN EAST ZONE ROOM NO 3 NEAR BEDIPARA FIRE STATION BHAVNAGAR ROAD RAJKOT URBAN	1	90
13	Program Officer,SURAT URBAN	,2nd floor smc office above delhigate police station delhigate SURAT URBAN	1	90
14	Program Officer,VADODARA URBAN	,First Floor Ward-06 Near Sahajanand Apartment Akota	1	90

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
15	Program Officer,JUNAGADH URBAN	,ICDS branch- Swami Vivekanad Bhavan- aazad chowk- municipal corporation- junagadh	1	90
16	Regional Deputy Director,RDD - Vadodara	390001,RDD Office, ICDS, First Floor, District Panchayat Office, Rajmahal Road, Near POLO Club, Vadodara - 390001	5	90
17	Regional Deputy Director,RDD - Rajkot	360001,RDD Office, ICDS, Bahmali Bhavan, Block No-7/3, Race course Ring road, Rajkot - 360001	5	90
18	Regional Deputy Director,RDD - Ahmedabad	,RDD Office, ICDS, C/O Gujarat Rajya Samaj Kalyan Board's Office, 1st floor, New vikas gruh road, Fatepura,Bhattha road, Paladi, Ahmedabad - 380007	5	90
19	Regional Deputy Director,RDD - Surat	395003,RDD Office, ICDS, C/O ICDS Office, District Panchayat, Dariya Mahel, Surat - 395003	5	90
20	CDPO GANDHINAGAR-1,GANDHINAGAR	382011,3rd FLOOR MS BUILDING TALUKA PANCHAYAT GANDHINAGAR SECTOR-11 PIN-382011	1	90
21	CDPO ABDASA-1,KACHCHH	,Taluka Panchayat Office compound Near Mamlatdar Office	1	90
22	CDPO ABDASA-2,KACHCHH	,Taluka Panchayat Office Compound Near Mamlatdar Office	3	90
23	CDPO ANJAR-1,KACHCHH	,ICDS office behind Taluka panchayat taluka panchayat quarter compound bus station road anjar	1	90
24	CDPO ANJAR-2,KACHCHH	,icds office taluka panchayat kvartas bus station rod	3	90
25	CDPO BHACHAU-1,KACHCHH	370140,BESIDE BHACHAU COURT OPOSITE DHORESVAR MAHADEV TEMPLE BHUJ BYPASS ROAD BHACHAU KUTCH 370140	1	90
26	CDPO BHACHAU-2,KACHCHH	,BESIDE BHACHAU COURT OPOSITE DHORESVAR MAHADEV TEMPLE BHUJ BYPASS ROAD BHACHAU	3	90
27	CDPO RAPAR-2,KACHCHH	,ICDS Office, Near Taluka Panchayat, Dabhunda road, RAPAR-2	3	90

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
28	CDPO mandvi-1,KACHCHH	,Nilkanth Nagar Mandvi next to Bapa Sitarams Madhuli	1	90
29	CDPO mandvi-2,KACHCHH	,Nilkanth Nagar Mandvi next to Bapa Sitarams Madhuli	3	90
30	ICDS MUNDRA,KACHCHH	370421,ICDS Office Inside the Taluka Panchayat Compound Mundra-Kutch Pin Code - 370421	1	90
31	ICDS NAKHATRANA-1,KACHCHH	,behind taluka panchayat ICDS office nakhtrana-1	2	90
32	CDPO NAKHATRANA-2,KACHCHH	,behind taluka panchayat ICDS office nakhtrana-2	3	90
33	CDPO RAPAR-1,KACHCHH	,ICDS Office, Near Taluka Panchayat, Dabhunda road, RAPAR-1	1	90
34	CDPO BHUJ-1,KACHCHH	370001,ICDS BLOCK BHUJ 1 BEHIND COMERSE COLLEGE GANESHNAGAR-BHUJ-KUTCH PIN CODE 370001	1	90
35	CDPO BHUJ-2,KACHCHH	370001,ICDS BLOCK BHUJ 2 BEHIND COMERSE COLLEGE GANESHNAGAR-BHUJ-KUTCH PIN CODE 370001	1	90
36	CDPO BHUJ-3,KACHCHH	370001,ICDS BLOCK BHUJ - 3 NEAR GANESH NAGAR BEHIND COMMERCE COLLEGE BHUJ - KACHCHH 370001	3	90
37	ICDS GANDHIDHAM-1,KACHCHH	370205,Plot No-851 DC-5 Panjo Ghar Behind Taluka Panchayat Building Adipur-370205 Gandhidham-Kutchh	1	90
38	ICDS GANDHIDHAM-2,KACHCHH	370205,Dc-5 Plot No-911 Behind Taluka Panchayat Kacheri Adipur-370205 Gandhidham-Kutch	1	90
39	icds office Dayapar,KACHCHH	,Near old Mamlatdar office taluka panchayat kacheri compaound dayapar LAKHPAT	1	90
40	CDPO DHROL,JAMNAGAR	361012,Taluka Panchayat Building, DHROL - 361012	1	90
41	CDPO Jamjodhpur,JAMNAGAR	,TALUKA PANCHAYAT JAMJODHPUR ARAMGRUH NI BAJUMA	2	90
42	CDPO JAMNAGAR R - 1,JAMNAGAR	,ICDS DEPARMENT TALUKA PANCHAYAT PATRKAR COLONYJAMNAGAR	1	90
43	CDPO JAMNAGAR R - 2,JAMNAGAR	,opposite cricket bungalow- ICDS office - 7th floor- District Panchayat - Jamnagar	1	90

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
44	CDPO Jodiya,JAMNAGAR	,ICDS Branch Taluka panchayat Jodiya	1	90
45	CDPO Kalavad,JAMNAGAR	,cdpo office opposite Vataliya Prajapati Samajvadi Vikas colony Kalavad	1	90
46	CDPO LALPUR,JAMNAGAR	,Vikas Colony Opp Taluka Shala Lalpur	2	90
47	CDPO KUTIYANA,PORBANDAR	,ICDS OFFICE NEAR MAHER SAMAJ KUTIYANA	2	90
48	ICDS OFFICE PORBANDAR 1,PORBANDAR	,JILLAA PANCHAYAT GROUND NEAR BUS STAND PORBANDAR -1	1	90
49	ICDS OFFICE PORBANDAR 2,PORBANDAR	,JILLAA PANCHAYAT GROUND NEAR BUS STAND PORBANDAR -2	2	90
50	ICDS OFFICE RANAVAV,PORBANDAR	,ICDS OFFICE NEAR GIRLS PRIMARY SCHOOL IRDA BUILDING RANAVAV	2	90

...To view more consignees please login.

Buyer added Bid Specific Additional Scope of Work

S.No.	Document Title	Description	Applicable i.r.o. Items
1	Additional Scope of Work View	Scope of work regarding delivery, installation and inspection of goods/services	Desktop Computers(710)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

Special terms and conditions-Version:2 effective from 09-04-2021 for category Desktop Computers

1. 'Local content means the amount of value added in India which shall, unless otherwise Prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value and percent.

'Class-I local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 50% as defined under this Order

'Class-II local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this Order

Buyer Added Bid Specific Additional Terms and Conditions

- Nominated Inspection Agency:** On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC): -
Post Receipt Inspection at consignee site before acceptance of stores: Gujarat Informatics Limited
- Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name Gujarat Informatics Limited Account No. 50100247366022 IFSC Code HDFC0000190 Bank Name HDFC Bank Ltd Branch address Sector-16, Gandhinagar.
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.
- Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
- Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
- OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
- Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
- Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
- Buyer Added text based ATC clauses

Availability of Service Centres: Bidder/OEM must have at least four functional Service Centres in Gujarat with one service center in Ahmedabad or Gandhinagar. If service centers are not already there at the time of bidding, successful bidder / OEM shall have to establish within 30 days of award of contract.

ISO Certification: The manufacturer of the quoted product (OEM) should be ISO 9001:2015 process certified for manufacturing of quoted Desktop Computers. Bidder has to upload valid ISO certificate along with the bid.

- Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---