

**Response to Queries**

**Tender for Selection of Service Provider for Scanning, ICR, OCR, Digitization of Student's Mark sheet, Records and Web Portal Development for State Examination Board, Gandhinagar. (GEM Bid No: GEM/2021/B/1585721).**

| S<br>r<br>.<br>N<br>o<br>. | Tender Reference  |   | Query / Clarification / Suggestions from the Venders  | Responses to Vendors  |
|----------------------------|---|---|---|---|
|                            | Page No./Section No./ Clause No.                                | Tender Description  |   |   |
| 1                          | Page no. 7 section 1 point no. 3                                | No Consortium will be allowed   | This is software development project. Normally software company does not have work order related to OCR, ICR, Data entry and Scanning. Hence in this case we request to allow Consortium. | No Change<br>As per RFP   |
| 2                          | Page no. 10, section 2.2 Pre-qualification criteria Point no. 3 | Bidder should have ongoing/completed at least 3 such Scanning projects experience of student's result generation /processing/ scanning of OR (Office Register) through OCR/ICR technology in Gujarati and English language with minimum 10 lakhs students record in the last five years as on last date of submission of bid. | Request you to kindly consider said experience of bidder or consortium partner.   | No Change<br>As per RFP   |
| 3                          | Page no. 11, section 2.2 Pre-qualification criteria Point no. 3 | The bidder should have handled at least 30 lacs documents in the last three years.  | Request you to kindly consider said experience of bidder or consortium partner.   | No Change<br>As per RFP   |
| 4                          | Page no. 45 Manpower in O & M phase                             | In future, SEB require to develop any additional work, so that SEB may use service for Continues development of the SEB   | Request to SEB/GIL for the off site development of application  | It has been discussed & clarified in the pre-bid meeting that for Scanning/ICR/OCR related work, Bidder has to carry out the onsite work for scanning for security reason however for web application/ portal development, offsite work is allowed/permitted. |

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| 5 | Page no. 45<br>Manpower<br>Deployment                                | Bidder is responsible for deployment of required qualified, skilled and experienced manpower defined below at the SEB Office (onsite) for the contract duration. Tenderer will provide sitting space, table, chair, internet connectivity only for the onsite team. Minimum required resources are defined below: | Request to SEB/GIL for the off site development of application   | It has been discussed & clarified in the pre-bid meeting that for Scanning/ICR/OCR related work, Bidder has to carry out the onsite work for scanning for security reason however for web application/ portal development, offsite work is allowed/permitted.   |
| 6 | Page No: 11, 2.2<br>Pre-<br>Qualification<br>Criteria, Point<br>No 2 | Total turnover of the firm should be at least Rs. 2.55 Crore during each of the last three financial years or cumulative 7.65 crore in last three years (2018-19, 2019-20, 2020-21) in the business of scanning related services  | RFP consists of two portions: Scanning related services & Website/portal development but turnover mentions only for scanning related services. Can you please provide confirmation for below:<br>1) How much is the total project cost<br>2) How much portion of project cost is for Scanning & Digitization<br>3) Is there any reason for only digitization related turnover rather than combined for Scanning related as well as website/portal development. | 1) As per RFP<br>2) As per RFP<br>3) The Bidder should have an annual turnover from IT Software related services (Software Development/ Software Customization & Implementation and scanning related services) of at least Rs. 2.55 Crores during each of the last three financial years (2018-19, 2019-20, 2020-21) or cumulative turnover of Rs. 7.65 Crore for the last three financial years (2018-19, 2019-20, 2020-21).<br><br><b>Documents needs to be attached:</b> Audited and Certified Balance Sheet & Profit/Loss Account of last 3 Financial Years. CA certificate mentioning turnover of Software development/IT projects/products development and scanning related services. |

**Note: Section 11: Technical Evaluation Methodology and Financial Bid Forms: Financial Bid Formats consider Total Cost (Rs.) includes with GST and other taxes if applicable.**