

Bid Document

Bid Details	
Bid End Date/Time	04-12-2021 15:00:00
Bid Opening Date/Time	04-12-2021 15:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	55 (Days)
Ministry/State Name	Gujarat
Department Name	Science And Technology Department Gujarat
Organisation Name	Gujarat Informatics Limited (gil)
Office Name	Western Zone
Item Category	<p>Custom Bid for Services - A1 for Operations and Maintenance of GSWAN and SDC for 1st Year , Custom Bid for Services - A2 for Operations and Maintenance of GSWAN and SDC for 2nd Year , Custom Bid for Services - A3 for Operations and Maintenance of GSWAN and SDC for 3rd Year , Custom Bid for Services - A4 for Operations and Maintenance of GSWAN and SDC for 4th Year , Custom Bid for Services - A5 for Operations and Maintenance of GSWAN and SDC for 5th Year , Custom Bid for Services - A6 for procurement of devices for TC , Custom Bid for Services - B1 for Comprehensive AMC of existing Assets during the Contract Period for 1st Year , Custom Bid for Services - B2 for Comprehensive AMC of existing Assets during the Contract Period for 2nd Year , Custom Bid for Services - B3 for Comprehensive AMC of existing Assets during the Contract Period for 3rd Year , Custom Bid for Services - B4 for Comprehensive AMC of existing Assets during the Contract Period for 4th Year , Custom Bid for Services - B5 for Comprehensive AMC of existing Assets during the Contract Period for 5th Year , Custom Bid for Services - C for Rate for Components of Horizontal Connectivity</p>
Contract Period	5 Year(s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
SHG Exemption for Years of Experience and Turnover	No
Document required from seller	<p>Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer</p>

Bid Details	
Bid to RA enabled	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Time allowed for Technical Clarifications during technical evaluation	3 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

2. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Additional Qualification/Data Required

Scope of Work:[1635937592.pdf](#)

Payment Terms:[1635937620.pdf](#)

Service Level Agreement (SLA):[1635937612.pdf](#)

GEM Availability Report (GAR):[1634986495.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1:[1635937412.pdf](#)

Any other Documents As per Specific Requirement of Buyer -2:[1635937556.pdf](#)

Introduction about the project /services being proposed for procurement using custom bid functionality:[1635937572.pdf](#)

Instruction To Bidder:[1635937578.pdf](#)

Pre Qualification Criteria (PQC) etc if any required:[1635937585.pdf](#)

Special Terms and Conditions (STC) of the Contract:[1635937606.pdf](#)

Penalties:[1635937625.pdf](#)

Quantifiable Specification / Standards of The Service/ BOQ:[1635937647.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1635937655.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
22-11-2021 15:00:00	Committee Room, Gujarat Informatics Ltd, Block No. 2, 2nd floor, Karmayogi bhavan, Sector 10 A, Gandhinagar

Custom Bid For Services - A1 For Operations And Maintenance Of GSWAN And SDC For 1st Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A1 for Operations and Maintenance of GSWAN and SDC for 1st Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A2 For Operations And Maintenance Of GSWAN And SDC For

2nd Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A2 for Operations and Maintenance of GSWAN and SDC for 2nd Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A3 For Operations And Maintenance Of GSWAN And SDC For 3rd Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A3 for Operations and Maintenance of GSWAN and SDC for 3rd Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A4 For Operations And Maintenance Of GSWAN And SDC For 4th Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A4 for Operations and Maintenance of GSWAN and SDC for 4th Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A5 For Operations And Maintenance Of GSWAN And SDC For 5th Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A5 for Operations and Maintenance of GSWAN and SDC for 5th Year
Regulatory/ Statutory Compliance of Service	YES

Specification	Values
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A6 For Procurement Of Devices For TC (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A6 for procurement of devices for TC
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B1 For Comprehensive AMC Of Existing Assets During The Contract Period For 1st Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B1 for Comprehensive AMC of existing Assets during the Contract Period for 1st Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B2 For Comprehensive AMC Of Existing Assets During The Contract Period For 2nd Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B2 for Comprehensive AMC of existing Assets during the Contract Period for 2nd Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B3 For Comprehensive AMC Of Existing Assets During The Contract Period For 3rd Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B3 for Comprehensive AMC of existing Assets during the Contract Period for 3rd Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B4 For Comprehensive AMC Of Existing Assets During The Contract Period For 4th Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B4 for Comprehensive AMC of existing Assets during the Contract Period for 4th Year
Regulatory/ Statutory Compliance of Service	YES

Specification	Values
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstance s)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B5 For Comprehensive AMC Of Existing Assets During The Contract Period For 5th Year (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B5 for Comprehensive AMC of existing Assets during the Contract Period for 5th Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstance s)	Additional Requirement
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S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - C For Rate For Components Of Horizontal Connectivity (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	C for Rate for Components of Horizontal Connectivity
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay, DGM (Tech)	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Buyer Added Bid Specific Terms and Conditions

- Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- Bidders can also submit the EMD with Account Payee Demand Draft in favour of GUJARAT INFORMATICS LTD payable at GANDHINAGAR.
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
- Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name Gujarat Informatics Limited Account No. 50100247366022 IFSC Code HDFC0000190 Bank Name HDFC BANK Branch address Sector-16 Gandhinagar.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

4. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
5. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
6. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
7. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
8. Buyer Added text based ATC clauses

1. L1 will be the lowest sum total of rates without taxes.
2. Sum Total of Schedule - I (A- 1 to A5 & B1 to B5) would be paid in 20 equated Quarters. For A6 the payment will be made after acceptance of FAT & for C the payment will be made after recommendation from TPA.
3. In the above table, for Comprehensive AMC of the existing assets bidders are requested to put aggregate cost of Year 1 AMC in B1 row of all the GSWAN Assets listed under Annexure A - J enclosed and GSDC Assets listed under Annexure - K. For Year 2, bidders are requested to put aggregate cost in B2 row of all the GSWAN Assets listed under Annexure A - J enclosed and GSDC Assets listed under Annexure - K and so forth. Breakup of item wise AMC rates of all the GSWAN Assets listed under Annexure A - J enclosed and GSDC Assets listed under Annexure - K as physical price bid in sealed cover at GIL Office.
4. In the above table for rates for components of horizontal connectivity bidders are requested to put aggregated cost in row C. Breakup of item wise rates of all the components and services related to horizontal connectivity in Annexure - FIN - C1 to be submitted in physical sealed cover at GIL office.
5. On or before last date of submission of the bid, Bidders are required to submit the price bid and detailed break-up of the prices as per annexure asked in Schedule B, (item wise & year wise CAMC Charges for each component) & Schedule - C (Items for Horizontal connectivity) and unit wise additional rates of the manpower as a physical document to GIL office in sealed cover.
6. The rates discovered by this RFP for horizontal connectivity component as mentioned in Annexure - FIN -C1, will be valid initially for a period of 2 (Two) year from the date of award. i.e. issuance of LOI/Wo. Bidder is allowed 5% rise each year after completion of two years. Bidder has to make Back to Back agreement with respective OEMs for the same. As this is an RFP of Rate Contract empaneling agency(s) for the duration of two years, GIL/DST/GoG does not guarantee order of any fixed quantity at the time of issuance of work order or signing the contract agreement. The Quantities mentioned are for evaluation purpose. Placing of order will be as per actual requirement during tenure of contract.
7. RA has been enabled in the GEM Bid. The discount offered in RA by the successful bidder will be applicable in the physical price breakup and price bid submitted by bidder at GIL office.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline

governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---