

Bid Document

Name of Work: RFP for supply, Installation, Commissioning, Training and Maintenance of Video Analytics tools to evaluate the video feeds for investigation purpose on behalf of The DG & IG of Police, Home Department, Govt. of Gujarat, Gandhinagar

Tender No: HWT080321630

TENDERER: The DG & IG of Police, Home Department, Govt. of Gujarat, Gandhinagar

Pre-Bid Meeting:

Date & Time: 23.03.2021 at 1500 hrs.

Venue: Gujarat Informatics Limited
Block No. 2, 2nd Floor, Karmayogi Bhavan,
Sector 10A, Gandhinagar – 382 010

Bid Due Date: 07.04.2021 up to 1500 hrs.

Un-priced Bid Opening:

Date & Time: 07.04.2021 at 1700 hrs.

Venue: Gujarat Informatics Limited
Block No. 2, 2nd Floor, Karmayogi Bhavan,
Sector 10A, Gandhinagar – 382 010

Bidding Agency Address:

Gujarat Informatics Limited
Block No. 2, 2nd Floor, Karmayogi Bhavan,
Sector 10A, Gandhinagar – 382 010
Phone No.: 079 - 232 56022, Fax No.: 079 - 232 38925
Website: www.gil.gujart.gov.in

Note: Please address all queries and correspondence to
DGM (Tech)
Gujarat Informatics Limited,
Block No. 2, 2nd Floor, Karmayogi Bhavan,
Sector 10A, Gandhinagar – 382 010
Phone: 079 - 232 56022
E-mail: viveku@gujarat.gov.in

Introduction

Gujarat Informatics Limited (GIL), on behalf of on behalf of The DG & IG of Police, Home Department, Govt. of Gujarat, Gandhinagar (herein after referred as the “ TENDERER”) invites the bid for Selection of Agency for supply, Installation, Commissioning, Training and Maintenance of Video Analytics tools to evaluate the video feeds for investigation purpose on behalf of The DG & IG of Police, Home Department, Govt. of Gujarat, Gandhinagar.

Bids are hereby invited from the Bidders having capability and tools in supplying & implementing Video Analytics which will be useful for crime detection, useful for post incident/investigation, useful for Forensic Lab for crime detection as well helps forensic to find out proper clue and helpful in investigation, as per the details in bid. Proposal in the form of BID are requested for the item(s) in complete accordance with the documents to be uploaded as per following guidelines:

Bidder may quote all items or any of the items depending upon the capability. EMD should also to be submit accordingly.

- 1) Bidder shall submit their bids on <https://www.gil.nprocure.com>.
The Bidder will have to remit Non refundable Bid Processing Fees of **Rs. 17,700/-** & Earnest Money Deposit (E.M.D.) as mentioned in the **Annexure I** on or before the date & hours of opening of the un-priced bids in a sealed cover super scribed with the bid document number to GIL office with the heading “**Bid Processing fees & EMD for item no. _____ in Tender No HWT080321630** for Selection of Agency for supply, Installation, Commissioning, Training and Maintenance of Video Analytics tools to evaluate the video feeds for investigation purpose on behalf of The DG & IG of Police, Home Department, Govt. of Gujarat, Gandhinagar”. Bid Processing fees & E.M.D. must be in the form of Demand Draft in the name of “Gujarat Informatics Ltd.” payable at Gandhinagar along with the covering letter. **Please affix the stamp of your company on the overleaf of demand draft.**
 - a. Bid processing fees must be in the form of Demand Draft in the name of “Gujarat Informatics Ltd.” payable at Gandhinagar along with the covering letter.
 - b. EMD as mentioned above, shall be submitted in the form of Demand Draft OR in the form of an unconditional Bank Guarantee (which should be valid up to validity of **9 months** from the date of bid submission) of any Nationalized Bank (operating in India having branch at Ahmedabad/ Gandhinagar) in the name of “Gujarat Informatics Ltd.” payable at Gandhinagar (as per prescribed format given at as per prescribed format given at Annexure A) and must be submitted along with the covering letter.
 - c. Please affix the stamp of your company on the overleaf of demand draft.
 - d. **Note:** Failing to submit physical covers of EMD and bid processing fees at GIL on or before **07.04.2021 up to 1500 Hrs.** may lead to the rejection of the bid
- 2) The bid shall specify time schedule of various activities.
- 3) Bid complete in all respects should be uploaded on or before the Bid due date.
- 4) Interested and eligible Bidders are required to upload the eligibility related document in Eligibility Bid Section, technical related document in Technical Bid Section & commercial bid in Commercial Bid Section. The Bids should be accompanied by a bid security & bid processing fees (non-refundable) as specified in this Bid Document. The Eligibility, Technical & Commercial Bid must be uploaded to <https://gil.nprocure.com> & the Bid Security and Bid Processing Fees must be delivered to the office of Gujarat Informatics Ltd.
- 5) **The Bidder may quote only one option (i.e. one product can be quoted) against each item.** Bidders are required to mention Make and Model of the product (Do not write “OEM” against items. Bidders are expected to give make and model of the product).
- 6) The Bid Processing Fees & Bid Security Section and Eligibility Section will be opened on the specified date & time in presence of the committee members and representatives of the bidders who choose to attend. The representative will be held responsible for all commitments made on behalf of the bidder and that will be considered valid for all further dealings related to this tender process.
- 7) Services offered should be strictly as per requirements mentioned in this Bid document.

- 8) Once quoted, the bidder shall not make any subsequent price changes, whether resulting or arising out of any technical/commercial clarifications sought regarding the bid, even if any deviation or exclusion may be specifically stated in the bid. Such price changes shall render the bid liable for rejection.

Section - 1: Eligibility Criteria

Sr No	Pre-Qualification Criteria	Attachments
1.	The bidder should be a registered company under Companies Act, 1956 and should be in existence in last 5 (five) years in India as on bid submission date.	Copy of the certificate of registration of firm should be enclosed.
2.	The Bidder should have average annual turnover of Rs. 05 Crore during last 3 audited financial years (2017-18, 2018-19, 2019-20) from business of IT/ITeS/CCTV Surveillance Projects/Video Analytics Solution. (Form E1)	Copy of the last three years audited financial statements Audited Balance Sheet and CA Certificate. For FY 18-19 in case of non-availability of audited accounts CA certificate confirming the turnover as per the criteria should be enclosed.
3.	The bidder must have office in Gujarat. In case, bidders do not have office in Gujarat, bidder should give undertaking to open office in Gujarat within 45 days from the date of empanelment. (Form E2)	Please attach the copy of any two of the following: Property tax bill/Electricity Bill/ Telephone Bill/VAT/CST Registration/ Lease agreement.
4.	The bidder should have experience in undertaking at least 1 project of Video Analytics solution having minimum value of 50 Lakhs or 2 projects of Video Analytics solution having minimum value of 25 Lakhs for each project in the last 5 years as on bid submission date. (Form E3)	Details of such projects undertaken on Bidder's letter head along with clients' on-going/completion certificate/ letter stating project value and work completion status should be enclosed.
5.	OEMs of proposed equipment/components/tool should have their own registered office in India and be in operation in India since last 3years as on bid submission date or The OEM of proposed equipment/components/tool authorized service center in India since last 3years as on bid submission date. Documentary proof of the same to be submitted.	Supporting Document: OEM Undertaking on its letter head along with copies of supporting documents any two of the following: Property Tax Bill /Electricity Bills /Telephone Bills /VAT Registration/ CST Registration/ Valid Lease Agreement/certificate of incorporation, confirming the compliance to the clause requirement
6.	Bidder shall submit a Joint undertaking duly signed by both (Bidder and OEM) stating that OEM will discharge all responsibilities under warranty for the period indicated in the contract, in case the bidder fails to do the same for any reason. (Form E6)	OEM Undertaking on its letter head duly signed by authorized signatory
7.	Bidder and OEM should not be blacklisted/debarred by any Ministry of Government of India or by Government of any other State in India or by Government of Gujarat or any of the Government PSUs at the time of bidding.	Self-Declaration as attached/affidavit
8.	"Bidder is required to submit the undertaking as per the Department of Expenditure, Government of India guidelines on procurement dated 23.07.2020 to confirm that, all the quoted product Make under this bid are not from a country which shares a land border with India or, of if from such a country, quoted product/OEM have been registered with competent authority. The Performa for undertaking is enclosed with bid Annexure X for Bidder & Annexure Y for concern OEM. Bidder and OEM is required to submit the undertaking on bidder's & OEM letter head with authorized stamp and sign for all quoted product.	Undertaking on bidder and all relevant OEM letter head with authorized sign and stamp

Note:

- (i) Consortium is not allowed for bidding in this bid.
- (ii) The Bidder must attach valid documents in support to their Technical and Financial capabilities/strength, as mentioned above. Without proper supporting documents, the Bid proposals are liable to be rejected.
- (iii) All the proposed equipment should not be declared End-of-Support by the OEMs for next 7 years and should not be end of production for next one year from the date of bid submission.
- (iv) The MAF is required for all the line items being supplied under this project.

Details of Earnest Money Deposit (E.M.D.):

Annexure I

Sr. No.	Item	Qty.	EMD (In Rs.)
1	1A. Image and Video enhancement Tool/System along with Hardware & software solution required for successful implementation of tools/software	8	5,50,000
	1B. Workstation		
2	Video Viewing / Exploration Tool along with software solution required for successful implementation of tools/software	8	1,10,000
3	Video Feed Event detection and Searching Tool along software solution required for successful implementation of tools/software	8	1,10,000
4	Video Reporting Tool along with software solution required for successful implementation of tools/software	8	1,10,000
5	Video and Image Authentication Tool along with software solution required for successful implementation of tools/software	8	1,20,000
6	Data Recovery Tool software solution required for successful implementation of tools/software	8	1,80,000
Total			11,80,000

Note: If bidder is apply for all items then they have to pay EMD of Rs. 11,80,000/-. If bidder is apply any of the item or multiple item then EMD to be paid accordingly. Letter of item quoted and EMD amount to be enclosed with bid.

Section - 2: Scope of work

Background

Video Integration & State Wide Advance Security (VISWAS) is a flagship program of Home Department, Govt. of Gujarat. . The project aims to achieve following:

- ✓ Surveillance, Security, Law & Order Management
- ✓ Traffic Management & Control
- ✓ Safeguard public areas
- ✓ To minimize losses from natural hazards and human threats
- ✓ Provide lead and evidence for investigation
- ✓ Integration with Smart City projects

The project has established CCTV Camera based Surveillance network in 41 cities across the state of Gujarat. A surveillance network of ~20,000 CCTV cameras, both Fixed and PTZ cameras, are installed at various traffic junctions spread across the state along with various video analytics systems such as ANPR, RLVD, Speed Detection, Vehicle Tracking, e-Challan System. Each city is equipped with state-of-the-art Command & Control center having mini DC type setup with required Storage and other IT Infrastructure, Video wall, Video Management System, Video analytic software and various Edge location devices including CCTV cameras. Further, each city control center is directly connected to State Center located at Gandhinagar

Project Scope

- The office of DG & IG of Police, Home Department, Gujarat is seeking to implement Video Analytics solution/tools which will be useful for crime detection, useful for post incident/investigation, useful for Forensic Lab for crime detection as well helps forensic to find out proper clue and helpful in crime investigation.
- The said Lab will be implemented within the existing Command and control centre at following 8 locations, where these Video Analytic solution needs to be implemented to analyze the video feeds from different sources.

Sr. No.	Particular	Locations
1	State Level	• Gandhinagar, Gujarat
2	4 Cities	• Ahmedabad, Baroda, Surat and Rajkot,
3	3 Ranges	• Border Range -Bhuj • Panchmahal Range-Godhra • Junagadh Range- Junagadh

The bidder needs to provide Indicative deliverables as mentioned below.

- Supply, installation, Commissioning and FAT of various tools as per the scope of work defined in this RFP with required no's of Licenses of Video Analytic solutions/Tools as mentioned below
- 1 Functional Class Room Training from expert – 1 person per location for 1 week.
Feedback will be sought from trainees, if 70% says not satisfactory then bidder will have to re-arrange the training at no extra cost.
- Comprehensive Warranty, maintenance & support for the installed tools along with all of its new features /enhancement, upgradation and up-dation released during the contract tenure of 5 years from the date of successful completion of FAT.
- The bidder will have to provision necessary hardware/desktop/workstation for deployment of Image and Video enhancement Tool/System for achieving below defined features at each of the above mentioned 8 locations.

- The sizing of the hardware should be such that when all of the below mentioned applications/tools are run simultaneously on a video of 30 minutes, the system capacity (CPU, memory, storage) of maximum upto 60% shall be utilized. The bidder will have to demonstrate this functionality as a part of Testing.
- If the required output is not achieved from the hardware and/or software tools, the bidder will have to rectify the same within 30days of FAT, subject to necessary penalty as per SLA terms.
- In the event of further delay in delivery of contracted goods and services or the services provided are not satisfactory, the TENDERER may procure the goods/services from L2 bidder and the successful bidder shall be liable without limitations for the difference between the cost of such substitution and the price set forth in the contract for the goods involved i.e. at the risk and cost of the Vendor.
- **Indicative List of Features required for crime/forensic investigation**

Sr. No.	Tool Name	Description
1	Image and Video Enhancement Tool/System	<ul style="list-style-type: none"> • The system should process footages and still images, analyse the format, clarify content, measure height of people/objects & accordingly generate a reliable technical report • System should have all possible different filters for all needs during forensic investigations & should not require additional plug-ins or third-party software. The filters should support applications on the whole image, a static region or the tracking of a moving object with either static or dynamic template • Clarify images and video using multiple layer techniques <ul style="list-style-type: none"> ○ Crop, lens distortion, perspective crop, rotate image, rate or mirror, scale, ○ Brightness & Contrast, contrast crop, deinterlace, gamma correction, Invert, Noise removal, sharpening, split channel, Histogram Stretch, De blur, stabilize, super resolution, temporal median, dehaze • Should support any standard digital image and video format i.e. jpeg, tiff, png, bmp, avi, mp4, mkv etc. • System should allow users to add, configure, move, and modify an unlimited number of filters, in real time even while playing video. User should be able to apply real-time, non-destructive image adjustments that don't require re-rendering as changes are applied • System should display real time histogram and statistical features of the image, on one or multiple color channels. • System should have advanced video playback with frame by frame navigation, adjustable frame rate & should include a special seek function which allows to move on user specified intervals. User should be able to manually input frame number or a time position to quickly move visualization of frame type in videos • System should be able to export the output video in standard formats like avi, mp4, wav, etc. for video and jpeg, png, tiff, etc for images. This is required so that the same can be played/viewed on any other standard players/tools. • System should automatically generate a report containing details of the processing steps, settings, and the bibliographic references to the algorithms in HTML, PDF or DOC format
2	Video Viewing / Exploration Tool	<ol style="list-style-type: none"> 1. Display and view video 2. Switch from one video to another video 3. review the timeline to see motion events 4. Access video on a timeline 5. Search video by time/date/location

		<ol style="list-style-type: none"> 6. Review key events frame by frame 7. Play/Pause/Stop/Rewind video 8. Speed up video playback for rapid reviewing 9. Pop out a video timeline to a second screen 10. Rotate video view 11. Zoom in on video to see objects clearer 12. Lock timelines to view overlaps between to videos 13. Ensure collaboration during a case with simultaneous multi-user access 14. Play videos on virtualized Players
3	Video Feed Event detection and Searching Tool	<ol style="list-style-type: none"> 1. The system shall have the capability to search objects of interest like men, women, cars, bikes, bus, trucks, etc. from either a live or recorded video based on colour, clothes, size, speed & path undertaken by them. 2. The system shall be able to search the user-defined objects across multiple cameras/data resources, thereby giving the entry & exit routes taken by the object of interest. 3. The system shall provide Video Summarization analytics based on computer vision and AI technology, a mechanism to review the long video feeds in much shorter timeframe The System shall enable generation of Summarization of videos from different sources with full case management, multi-camera search, appearance similarity. 4. The system shall support Object Search criteria like, <ol style="list-style-type: none"> a. Time Range – Shall be able to limit the search criteria to specific time ranges b. Classes – Post-analysis, reviewed video shall be shown based on People, Two-Wheeled Vehicles, Other Vehicles and Animals (Animals is preferable) with following categories: <ol style="list-style-type: none"> i. People Class: male, female & preferable - Man, Woman, Boy, and Girl ii. 2-Wheeled Vehicle Class: Bicycle and Motorcycle iii. Other Vehicles Class: Car, Pickup, Van, Truck, Bus, Train, Airplane, and Boat iv. preferable - Animals Class: Dog, Cat, Bird and Horse c. People Attributes – Shall be able to select the attributes within the people class to refine the search. Like: <ol style="list-style-type: none"> i. Bags: Backpacks, Handheld Bags ii. preferable -Hats: Hats, No Hats iii. preferable -Upper Wear: Short/No Sleeves, Long Sleeves iv. preferable -Lower Wear: Long, Short a. Colour - Identify objects according to any combination of various colours like Brown, Red, Orange, Yellow, Green, Lime, Cyan, Purple, Pink, White, Grey, Black, etc. b. Size - Select objects based on their size specified in meters. c. Speed - Select objects based on their speed specified in kmph. d. Dwell - Select objects dwelling for longer than a certain time period in a scene e. Area - Identify objects included or excluded within one or more user-defined areas. f. Path - Identify objects traveling along one or more user-defined paths <p>5. People Loitering - with tracking capabilities can</p>

		<p>accurately track people loitering along the alleys</p> <p>Smoke/Fire Detection: System can detect presence of threat indicators like smoke and fire to pre-emptively alert a potentially hazardous or disastrous situation</p> <p>6. Weapon Detection: The system can be configured for to detect weapon in an image or video (offline). Analysts can use this feature to respond in a timely fashion to a potentially hazardous situation. System can give out a search result to intended recipients in case it senses the presence of a weapon like rifle, gun, pistol or knife..</p> <p>7. Video Stitching : The system shall be able to combine videos of different frame rates and aspect ratios to the same video, to create a full continuous clip/movie for the attribute that is searched for a particular case/area. Ability to storyboard clips from multiple video sources (produces a shortened video that conveys all activity from a longer video stream)</p>
4	Video Reporting Tool	<p>Reporting capabilities:</p> <ul style="list-style-type: none"> • Ability to export frames in a video clip • Ability to storyboard clips from multiple video sources (produces a shortened video that conveys all activity from a longer video stream) • Compile video and images for reports. • Ability to support any standard digital image and video formats. • Ability to combine videos of different frame rates and aspect ratios to the same video report • Correctly represent all original frame rates and frame sizes • Edit a clip frame by frame • Add text notes to images • Add presentation slide with fade and cross fade options • Export to .AVI/MP4 format • Save a report project so you can return to it at a later date • Quickly redact or highlight key persons or events of interest using blurring, pixilation, spotlight and arrows using key frames • Bookmark or tag key person of interest and events in video • Annotate bookmarked or tagged objects and events, adding in free text content as well as specified terminology including level of importance • Selection and filtering of tagged events by object, key word and notes • Automatically create a report of tagged objects with metadata and key image extraction into a report • Image & video spotlight, blur & text options • Create interactive viewing logs • Export your viewing log to Excel, MS Word or PDF • Check the integrity of a report within the software • Create custom report templates with selected images/logos • Automatic generation of a disclosure logs outlining key usage information such as video imported, filters created reports made etc. on a named user basis
5	Video and Image Authentication Tool	<ul style="list-style-type: none"> • The system should have capability for the authentication of images and videos for forensic purposes. • It should have capabilities for at least following <ul style="list-style-type: none"> ▪ Photo/Video Analysis and tempering detection ▪ Detect tampered areas in images/videos ▪ Determine the authenticity of images, videos and documents ▪ Analyze multiple images/videos with batch tools

		<ul style="list-style-type: none"> ▪ Identify the device used to take the photo/video • Manipulation detectors • Background processor tool (video authentication) • General filters • File type operations • Image and video comparison • Visual viewer • Hexadecimal viewer • Metadata viewer • Help functionality
6	Data (Video, Image, Audio, etc.) Recovery Tool	<ul style="list-style-type: none"> • The software solution should be capable for the recovery of data (video/Audio/Images and metadata) from stored source in a forensically sound manner. • Recovering data directly from the hard drive. • Bypass Passwords - can bypass passwords and may even be able to recover deleted video crucial to your investigation quickly. • Access Deleted Data - In certain cases, it can be used to inaccessible recovery to find video data that might have been deleted, reformatted, or partially overwritten. This may reveal new evidence crucial to the investigation. • Read Damaged data - Even if the storage source is damaged or non-functioning, software should be able to recover data (Video, Image, Audio, etc.) directly from the hard drive.

- Workstation: Followings are the minimum technical specification of the work station required at each of the eight location mentioned above

S/N	Parameter	Minimum Required Specifications
1.	Processor	Latest Intel Xeon E series with min 3 GHz or higher
2.	Motherboard & Chipset	OEM Motherboard & Compatible 64-bit Chipset
3.	Video	Integrated Graphic controller with minimum 2 GB video memory (non- shared), NVIDIA Quadro/AMD FirePro, it should support 2 monitors simultaneously without degrading the quality of the HD video Quality
4.	System Memory	Minimum 8 GB DDR4 or higher expandable up to 32 GB or more
5.	Ports	6 Nos. or Higher USB (min 2 USB3.0), 1XHDMI / 1 VGA Port.
6.	Storage	1 TB, SATA HDD 7200 RPM. Provision for installing more drives
7.	Monitor	24 Inches or higher x 2 Nos., Wide LED full HD, Resolution- 1920x1080
8.	Keyboard	104 Keys or Higher Mechanical Keyboard
9.	Mouse	USB/wireless Optical Scroll Mouse
10.	OS Support	Pre-Loaded Windows 10 Professional with recovery disc Pre-loaded with Antivirus software valid for contract duration
11.	Miscellaneous	Should be supplied with required accessories, cable, power cable, Data cable etc. for data transfer etc.
12.	Certification	RoHS, ENERGY STAR/BEE certified at the time of bidding

Section-3: Instructions to Bidders

ARTICLE - 1: GENERAL INSTRUCTION TO BIDDERS

All information supplied by Bidders may be treated as contractually binding on the Bidders on successful award of the assignment by the TENDERER on the basis of this RFP. No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of the TENDERER. Any notification of preferred bidder status by the TENDERER shall not give rise to any enforceable rights by the Bidder. TENDERER may cancel this public procurement at any time prior to a formal written contract being executed by or on behalf of GIL. This RFP supersedes and replaces any previous public documentation, communications, and Bidders should place no reliance on such communications. The TENDERER/ GIL may terminate the RFP process at any time and without assigning any reason. GIL make no commitments, express or implied, that this process will result in a business transaction with anyone.

ARTICLE - 2: COST OF BIDDING

2.1 The Bidder shall bear all costs associated with the preparation and submission of the Bid and TENDERER will in no case be responsible for those costs, regardless of the conduct or outcome of the bidding process.

2.2 Bidder is requested to pay **Rs. 17,700/-** as a bid processing fee (Non-refundable) & Earnest Money Deposit (E.M.D.) as per **Annexure I** (Refundable). In case of non-receipt of bid processing fees & EMD the bid will be rejected by GIL.

ARTICLE - 3: BIDDING DOCUMENTS

The Bidder(s) can download the bid document and further amendment if any freely available on <https://www.gil.gujarat.gov.in> and <https://www.gil.nprocure.com> and submit the bid on <https://www.gil.nprocure.com> on or before due date & time of the tender. Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submits a Bid not substantially responsive to the bidding documents in every respect may result in the rejection of the Bid. Under no circumstances physical bid will be accepted.

ARTICLE - 4: CLARIFICATION ON BIDDING DOCUMENTS & PRE-BID MEETING:

4.1 Bidders can seek written clarifications up to **2 days before pre bid meeting** to DGM(Tech.), Gujarat Informatics Ltd., 2nd Floor, Block No. 2, Karmayogi Bhavan Gandhinagar 382 010 and pre-bid meeting will be held as per the schedule. GIL / TENDERER will try to clarify & issue amendments if any to all the bidders in the pre-bid meeting. No further clarification what so ever will be entertained after the bid submission date.

ARTICLE - 5: AMENDMENT OF BIDDING DOCUMENTS

5.1 At any time prior to the deadline for submission of bids, The TENDERER / GIL, for any reason, whether at its own initiative or in response to the clarifications requested by prospective bidders may modify the bidding documents by amendment.

5.2 All prospective bidders are requested to browse our website & any amendments / corrigendum / modification will be notified on our website and such modification will be binding on them. Bidders are also requested to browse the website of GIL/GoG i.e. www.gil.gujarat.gov.in & www.gil.nprocure.com for further amendments if any.

5.3 In order to allow prospective bidders a reasonable time to take the amendment into account in preparing their bids, GIL / TENDERER, at its discretion, may extend the deadline for the submission of bids.

ARTICLE - 6: LANGUAGE OF BID

The Bid prepared by the Bidder, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and GIL / THE OFFICE shall be in English. Supporting documents and printed literature furnished by the bidder may be in another language provided they are accompanied by an accurate translation of the relevant pages in English. For purposes of interpretation of the bid, the translation shall govern.

ARTICLE - 7: SECTIONS COMPRISING THE BIDS

7.1 The quotation should be scan-able and distinct without any option stated in.

7.2 The bid submitted shall have the following documents:

a) EMD & Bid Processing Fees Section:

The EMD (refundable) & bid processing fee (non-refundable) to be furnished to GIL office on or before date & hours of submission of bid in a sealed cover super scribed with the bid document number. The details are required to be filled in this section.

b) Eligibility & Technical Section:

- i. Clause by clause Compliance statement for Bid document including annexure to be uploaded.
- ii. All deviations and / or non-compliance clauses shall be listed separately & uploaded.
- iii. Letter of Authority for signing the bid.
- iv. All Annexure/Table, duly filled-in with necessary proofs, as required and stated in the bid document.
- v. Make & Model of quoted item in the bid with brochures\ website literature.
- vi. All Eligibility forms & technical specification & dealership\distributorship authorized certificate & supporting document related Eligibility & Technical Stage.

c) Price Bid Section in the prescribed format only.

ARTICLE - 8: BID FORMS

- 8.1 Wherever a specific form is prescribed in the Bid document, the Bidder shall use the form to provide relevant information. If the form does not provide space for any required information, space at the end of the form or additional sheets shall be uploaded to convey the said information. Failing to upload the information in the prescribed format, the bid is liable for rejection.
- 8.2 For all other cases, the Bidder shall design a form to hold the required information.
- 8.3 TENDERER shall not be bound by any printed conditions or provisions in the Bidder's Bid Forms.

ARTICLE - 9: FRAUDULENT & CORRUPT PRACTICE

- 9.1 Fraudulent practice means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the TENDERER/GIL of the benefits of free and open competition.
- 9.2 "Corrupt Practice" means the offering, giving, receiving or soliciting of anything of value, pressurizing to influence the action of a public official in the process of Contract execution.
- 9.3 GIL / THE OFFICE will reject a proposal for award and may forfeit the E.M.D. and/or Performance Guarantee if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for, or in executing, contract(s).

ARTICLE - 10: LACK OF INFORMATION TO BIDDER

The Bidder shall be deemed to have carefully examined all contract documents to his entire satisfaction. Any lack of information shall not in any way relieve the Bidder of his responsibility to fulfill his obligation under the Contract.

ARTICLE - 11: CONTRACT OBLIGATIONS

If after the award of the contract the Bidder does not sign the Agreement or fails to furnish the Performance Bank guarantee within fifteen (15) working days from the date of LoI/Work Order, along with the inception report and working schedule as per the tender requirements & if the operation are not started within fifteen (15) working days after submission of P.B.G. as mentioned, TENDERER reserves the right to cancel the contract and apply all remedies available to him under the terms and conditions of this contract.

ARTICLE - 12: BID PRICE

- 12.1 The priced bid should indicate the prices in the format/price schedule only.
- 12.2 Offered price should be inclusive of Packing\Forwarding, Insurance, FOR destination (anywhere in the Gujarat state) except GST. GST needs to be shown separately. GST will be paid extra on actual basis.
- 12.3 Discount if offered, should not be mentioned separately. It should be included in offered price.
- 12.4 Any effort by a bidder or bidder's agent\consultant or representative howsoever described to influence the TENDERER in any way concerning scrutiny\consideration\evaluation\comparison of the bid or decision concerning award of contract shall entail rejection of the bid.

- 12.5 Unit rates should be quoted separately for each item. Quantities can be increased or decreased by purchaser and bidder has to supply deviated quantities at the rates prescribed and approved by the purchaser in the tender document.

ARTICLE - 13: BID CURRENCY

The prices should be quoted in Indian Rupees. Payment for the supply of equipment's as specified in the agreement shall be made in Indian Rupees only.

ARTICLE - 14: EARNEST MONEY DEPOSIT (EMD)

- 14.1 The Bidder shall furnish, as part of the Bid, EMD As per **Annexure I** shall be submitted in the form of Demand Draft OR in the form of an unconditional Bank Guarantee (which should be valid up to **9 months** from the date of bid submission) of any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2020/42/DMO dated 11.01.2021 issued by Finance Department or further instruction issued by Finance department time to time; in the name of "Gujarat Informatics Ltd." payable at Gandhinagar (as per prescribed format given at Annexure I) in a separate envelope. The un-priced bid (Technical-bid) will be opened subject to the confirmation of valid EMD and bid processing fees.
- 14.2 Unsuccessful bidder's E.M.D. will be returned as promptly as possible within 30 days after the expiration of the period of bid validity OR upon the successful Bidder signing the Contract, and furnishing the Performance Bank Guarantee @ 10% of the total order value as prescribed by GIL, whichever is earlier.
- 14.3 The successful Bidder's EMD will be discharged upon the Bidder signing the Contract/Agreement, and furnishing the Performance Bank Guarantee.
- 14.4 EMD amount is interest free and will be refundable to the unsuccessful bidders without any accrued interest on it.
- 14.5 The EMD may be forfeited, on account of one or more of the following reasons:
- The Bidder withdraws their Bid during the period of Bid validity.
 - Bidder does not respond to requests for clarification of their Bid.
 - Bidder fails to co-operate in the Bid evaluation process.
 - The bidder is found to be involved in fraudulent and corrupt practices, and
 - In case of a successful Bidder, the said Bidder fails:
 - To sign the Agreement in time, (ii) To furnish Performance Bank Guarantee

ARTICLE - 15: PERIOD OF VALIDITY OF BIDS

- 15.1 Bids shall remain valid for **1 year** after the date of financial bid opening by Home Department. A Bid valid for a shorter period shall be rejected as non-responsive.
- 15.2 In exceptional circumstances, the TENDERER/GIL may solicit Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The EMD shall also be suitably extended. A Bidder granting the request is not required nor permitted to modify the Bid.

ARTICLE - 16: DURATION OF THE CONTRACT

The duration of the Contract will be of **5 year**. The duration spent for installation of Hardware and Software will not be a part of contract period. Hence the actual contract period starts after the successful installation, commissioning and FAT of hardware and software as per the requirement of the RFP.

ARTICLE - 17: BID DUE DATE

- 17.1 Bid must be uploaded by vendor not later than the due date specified in the RFP.
- 17.2 The TENDERER/GIL, as its discretion, may extend the bid due date, in which case all rights and obligations of the TENDERER/GIL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

ARTICLE - 18: LATE BID

- 18.1 Bids received after the due date and the specified time (including the extended period if any) for any reason whatsoever, shall not be entertained and shall be REJECTED.

18.2 The bids submitted by telex/telegram/ fax/e-mail etc. shall not be considered. No correspondence will be entertained on this matter.

ARTICLE - 19: MODIFICATION AND WITHDRAWAL OF BID

- 19.1 The Bidder may modify or withdraw its Bid before the due date & time of bid submission.
- 19.2 No Bid may be modified subsequent to the deadline for submission of bids.
- 19.3 No Bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of Bid validity specified by the Bidder on the bid letter form. Withdrawal of a Bid during this interval may result in the bidder's forfeiture of its EMD.

ARTICLE - 20: OPENING OF BIDS BY GIL

- 20.1 Bids will be opened in the presence of Bidder's representatives, who choose to attend. The Bidder's representatives who are present shall sign a register evidencing their attendance.
- 20.2 The Bidder's names, Bid modifications or withdrawals, discounts and the presence or absence of relevant EMD and such other details as the GIL / THE OFFICE officer at his/her discretion, may consider appropriate, will be announced at the opening.
- 20.3 Immediately after the closing time, the TENDERER/ GIL contact person shall open the Un-priced Bids and list them for further evaluation.

ARTICLE - 21: CONTACTING GIL / THE OFFICE

- 21.1 Bidder shall not approach GIL / THE OFFICE officers outside of office hours and / or outside GIL / THE OFFICE premises, from the time of the Bid opening to the time the Contract is awarded.
- 21.2 Any effort by a bidder to influence GIL / THE OFFICE officers in the decisions on Bid evaluation, bid comparison or contract award may result in rejection of the Bidder's offer. If the Bidder wishes to bring additional information to the notice of the GOG, it should do so in writing.

ARTICLE - 22: REJECTION OF BIDS

The TENDERER/GIL reserves the right to reject any Bid, and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder(s) or any obligation to inform the affected Bidder(s) of the grounds for such decision. Conditional bid will not be accepted.

ARTICLE - 23: BID EVALUATION

- 23.1 The TENDERER will form a Committee which will evaluate the proposals submitted by the bidders for a detailed scrutiny. During evaluation of proposals, the TENDERER, may, at its discretion, ask the bidders for clarification of their Proposals.
 - a) **Pre-Qualification evaluation:**
 - o Bidders who have submitted the valid EMD and non-refundable bid processing fee shall be considered for further evaluation. If bidders fail to submit the bid security and non-refundable bid processing fee as per this RFP document, the Bid shall be out rightly rejected.
 - o Thereafter, Un-priced Bid documentation of qualified bidder shall be opened and evaluated
 - o Evaluation of Eligibility Criteria: As per the eligibility criteria defined in this bid document, committee will evaluate the bidder and OEM eligibility section, and if required may ask for clarification before finalization.
 - b) **Technical Bid evaluation:** Committee will evaluate the detailed technical bid document submitted by each bidder having technical solution offered, Compliance to the functional and Technical Specifications of the Product / Solution Offered, required supporting documents etc. Further, if required TENDERER/GIL may ask the Bidder(s) for additional information/clarifications, to verify the claims made in Un-priced Bid documentation. In case of conditional bid or major deviations from the RFP requirements, the TENDERER may at its discretion reject the respective bid and will not be considered for further evaluation process.

Technical Presentation/Demo will be held for the technical evaluation of each Line Item/Tools asked in the RFP.

Sr. No	Description	Marks
1	Proposed Video Analytic Solution <ul style="list-style-type: none"> • Features provided as per the requirement. • Same Video Clip will be provided to all bidders for evaluation of video Analytics tool 	80
2	Value Addition	20
Total		100

- c) Bidders who qualify for more than 70% in technical evaluation will be qualified for commercial opening.
- d) **Financial Bid Evaluation:** The Financial Bids of qualified bidders only would be opened and evaluated to determine the item wise L1 (lowest cost to the each item) bidder for item wise L1 without tax and then called for further negotiations if required.

ARTICLE - 24: AWARD OF CONTRACT

- 24.1 **Award Criteria:** The Criteria for selection will be the lowest cost (Excluding taxes) to the TENDERER for the qualified bid. The TENDERER may negotiate the prices with L1 Bidder, under each item/head offered by Bidder.
- 24.2 THE OFFICE's right to vary requirements at time of award: GIL/ THE OFFICE reserves the right at the time of award to increase or decrease quantity for the requirements originally specified in the document without any change in Bid rate or other terms and conditions.
- 24.3 In case, if lowest bidder does not accept the award of contract or found to be involved in corrupt and/or fraudulent practices, the next lowest bidder will be awarded the contract. In such scenario, the lowest bidder has to born the difference between lowest prices and next lowest prices.
- 24.4 The tendered quantities are estimated based on the survey carried out as well as receipt of the requirement from the TENDERER. The quantities may vary at the time of finalization, depending upon the change in the requirements/grants available with the purchaser(s), which shall be binding to the bidder.

ARTICLE - 25: NOTIFICATION OF AWARD & SIGNING OF CONTRACT

- 25.1 Prior to expiration of the period of Bid validity, the TENDERER will notify the successful Bidder and issue LoI/Work Order.
- 25.2 The Successful bidder has to submit Performance Bank Guarantee @ 10% of total order value within 15 days from the date of issue of LoI/ Work Order as per article 35 of this bid from any Nationalized Bank including the public sector bank or Private Sector Banks authorized by RBI or Commercial Bank or Regional Rural Banks of Gujarat or Co-Operative Bank of Gujarat (operating in India having branch at Ahmedabad / Gandhinagar) as per the G.R. no. **EMD/10/2020/42/DMO dated 11.01.2021** issued by Finance Department or further instruction issued by Finance department time to time. (The draft of Performance Bank Guarantee is attached herewith).
- 25.3 Successful Bidder will have to sign the contract upon receiving the Work Order with the purchaser(s) within 15 working days from the date of Work Order. (The draft is attached herewith).

ARTICLE - 26: FORCE MAJEURE

- 26.1 Force Majeure shall mean any event or circumstances or combination of events or circumstances that materially and adversely affects, prevents or delays any Party in performance of its obligation in accordance with the terms of the Agreement, but only if and to the extent that such events and circumstances are not within the affected party's reasonable control, directly or indirectly, and effects of which could have prevented through Good Industry Practice or, in the case if construction activities through reasonable skill and care, including through the expenditure of reasonable sums of money.

Any events or circumstances meeting the description of the Force Majeure which have same effect upon the performance of any contractor shall constitute Force Majeure with respect to the Vendor. The Parties shall ensure compliance of the terms of the Agreement unless affected by the Force Majeure Events. The Vendor shall not be liable for forfeiture of its implementation / Performance guarantee, levy of Penalties, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Agreement is the result of Force Majeure.

26.2 Force Majeure Events

The Force Majeure circumstances and events shall include the following events to the extent that such events or their consequences (it being understood that if a causing event is within the reasonable control of the affected party, the direct consequences shall also be deemed to be within such party's reasonable control) satisfy the definition as stated above.

Without limitation to the generality of the foregoing, Force Majeure Event shall include following events and circumstances and their effects to the extent that they, or their effects, satisfy the above requirements:

26.3 Natural events ("Natural Events") to the extent they satisfy the foregoing requirements including:

- (a) Any material effect on the natural elements, including lightning, fire, earthquake, cyclone, flood, storm, tornado, or typhoon;
- (b) Explosion or chemical contamination (other than resulting from an act of war);
- (c) Epidemic such as plague;
- (d) Any event or circumstance of a nature analogous to any of the foregoing.

26.4 Other Events ("Political Events") to the extent that they satisfy the foregoing requirements including:

Political Events which occur inside or Outside the State of Gujarat or involve directly the State Government and the Central Government ("Direct Political Event"), including:

- (i) Act of war (whether declared or undeclared), invasion, armed conflict or act of foreign enemy, blockade, embargo, revolution, riot, insurrection, civil commotion, act of terrorism or sabotage;
- (ii) Strikes, work to rules, go-slows which are either widespread, nation-wide, or state-wide and are of political nature;
- (iii) Any event or circumstance of a nature analogous to any of the foregoing.

26.5 FORCE MAJEURE EXCLUSIONS

Force Majeure shall not include the following event(s) and/or circumstances, except to the extent that they are consequences of an event of Force Majeure:

- (a) Unavailability, late delivery
- (b) Delay in the performance of any contractor, sub-contractors or their agents;

26.6 PROCEDURE FOR CALLING FORCE MAJEURE

The Affected Party shall notify to the other Party in writing of the occurrence of the Force Majeure as soon as reasonably practicable, and in any event within 5 (five) days after the Affected Party came to know or ought reasonably to have known, of its occurrence and that the Force Majeure would be likely to have a material impact on the performance of its obligations under the Agreement.

ARTICLE – 27: CONTRACT OBLIGATIONS

Once the contract agreement is confirmed and signed, the terms and conditions contained therein shall take precedence over the Bidder's bid and all previous correspondence.

ARTICLE – 28: AMENDMENT TO THE AGREEMENT

Amendments to the Agreement may be made by mutual agreement by both the Parties. No variation in or modification in the terms of the Agreement shall be made except by written amendment signed

by both the parties. All alterations and changes in the Agreement will take into account prevailing rules, regulations and laws applicable in the State of Gujarat.

ARTICLE – 29: USE OF AGREEMENT DOCUMENTS AND INFORMATION

The successful bidder shall not without prior written consent from GoG disclose the Agreement or any provision thereof or any specification, plans, drawings, pattern, samples or information furnished by or on behalf of the TENDERER in connection therewith to any person other than the person employed by the successful bidder in the performance of the Agreement. Disclosure to any such employee shall be made in confidence and shall extend only as far as may be necessary for such performance.

The successful bidder shall not without prior written consent of the TENDERER make use of any document or information made available for the project except for purposes of performing the Agreement.

All project related documents issued by the TENDERER other than the Agreement itself shall remain the property of the TENDERER and Originals and all copies shall be returned to the TENDERER on completion of the successful bidder performance under the Agreement, if so required by the TENDERER.

ARTICLE – 30: LIMITATION OF LIABILITY

Notwithstanding anything contrary contained herein, the Successful Bidder's cumulative liability for its obligations under the contract shall not exceed the value of the charges payable by the DST/GIL within the remaining duration of the contract term from the day claim is raised and selected agency shall not be liable for incidental, consequential, or indirect damages including loss of profit or saving.

ARTICLE – 31: RESOLUTION OF DISPUTES

- (i) If any dispute arises between the Parties hereto during the subsistence or thereafter, in connection with the validity, interpretation, implementation or alleged material breach of any provision of the Agreement or regarding a question, including the questions as to whether the termination of the Contract Agreement by one Party hereto has been legitimate, both Parties hereto shall endeavor to settle such dispute amicably.
- (ii) The attempt to bring about an amicable settlement is considered to have failed as soon as one of the Parties hereto, after reasonable attempts [which attempt shall continue for not less than 30 (thirty) days], give 15 days' notice thereof to the other Party in writing.
- (iii) In the case of such failure the dispute shall be referred to three arbitrators, two of whom will be appointed by each Party and the third appointed by the two arbitrators. The place of the arbitration shall be Ahmedabad, Gujarat.
- (iv) The Arbitration proceeding shall be governed by the Arbitration and Conciliation Act of 1996 as amended. The proceedings of arbitration shall be in English language. The arbitrator's award shall be substantiated in writing. The arbitration tribunal shall also decide on the costs of the arbitration procedure.
- (v) The Parties hereto shall submit to the arbitrator's award and the award shall be enforceable in any competent court of law.

ARTICLE – 32: TAXES & DUTIES

The successful bidder is liable for GST on actuals as may be applicable from time to time.

ARTICLE – 33: BOOKS & RECORDS

The successful bidder shall maintain adequate books and records in connection with Contract and shall make them available for inspection and audit by the TENDERER during the terms of Contract until expiry of the performance guarantee.

ARTICLE – 34: WARRANTY TERMS

The successful bidder shall give on-site warranty and support for all equipment's mentioned in RFP for 5 year from the date of FAT. In the event that the materials supplied under the contract do not meet

the specifications and/or are not in accordance with the drawings data in terms of this order, and rectification is required at site, The TENDERER shall notify the successful bidder giving details of difference. The successful bidder shall attend the site within seven (7) days of receipt of such notice to meet and agree with representatives of the TENDERER, the action required to correct the deficiency. Should the successful bidder fail to attend the site within the time specified above, The TENDERER shall be at liberty to rectify the work/materials and the successful bidder shall reimburse or the same will be deducted from the subsequent payment due by the TENDERER all costs and expenses incurred in connection with such trouble or defect.

Warranty should also cover new features/Enhancement and upgrades for 5 years from the date of acceptance.

ARTICLE – 35: PERFORMANCE GUARANTEE

- 35.1 The successful bidder shall furnish Performance Guarantee equals to 10% of the contract value valid for the duration of 180 days beyond the expiry of the contract.
- 35.2 The performance guarantee will be in the form of bank guarantee for the amount equal to 10 % of the contract value towards faithful performance of the contract obligation, and performance of the equipment's during Warrantee period. In case of material breach of the contract terms and conditions, the TENDERER shall invoke the PBG.
- 35.3 The Performance Guarantee shall be denominated in Indian Rupees and shall be in the form of an unconditional Bank Guarantee issued by any Nationalized Bank including the public sector bank or Private Sector Banks authorized by RBI or Commercial Bank or Regional Rural Banks of Gujarat or Co-Operative Bank of Gujarat (operating in India having branch at Ahmedabad / Gandhinagar) as per the G.R. no. EMD/10/2020/42/DMO dated 11.01.2021 issued by Finance Department or further instruction issued by Finance department time to time. in the format provided by the TENDERER to be submitted within 15 working days from the date of receipt of award.
- 35.4 The Performance Guarantee shall be discharged by the TENDERER and returned to the Vendor within 30 days from the date of expiry of the Performance Bank Guarantee.
- 35.5 During the warranty period if agency is not performing over and above penalty and PBG invocation, office of the ADGP (TS & SCRB) reserve the rights to take further legal action. If the performance will not be satisfactory and work shall not be done according to the conditions of the tender than PBG will be forfeited.

ARTICLE- 36 DELIVERIES AND INSTALLATION / IMPLEMENTATION:

- 36.1 The work as defined under the Scope of work has to be completed in accordance to the Project Implementation timeline as specified under Article 37.
- 36.2 If in any case the quoted Item is not available in the market at the time of delivery, the bidder will have to supply Higher Version/replacement of that Item in the quoted cost in the same time duration with prior approval of GIL. No “End of Life” product should be quoted to minimize such instances.

ARTICLE –37: Payment Criteria, Timeline & SLA

Sr. No.	Description/Activity	Timeline	Payment Terms	Penalty
1	On Successful Delivery and Inspection of the ordered items	T+30 Days	50% of cost of respective item	Per Occurrence- 0.5% of the value of the respective item for delay of each week or part thereof for delay solely attributable to bidder subject to maximum limit of 5%

	On Successful installation, Testing, commissioning and FAT	30 Days from the actual date of delivery	20% of cost of respective item	Per Occurrence- 0.5% of the value of the respective item for delay Of week or part thereof for delay solely attributable to bidder subject to maximum limit of 5%
2	Training (classroom functional) for all locations	30 Days from the actual date of commissioning	10% of WO	Per Occurrence- INR 5,000/- per day or part thereof
3	Comprehensive Warranty, maintenance & support for 5 years from the date of successful completion of FAT at all locations	Half yearly payment will be done	20% of the total value of the WO will be paid in –10 equated installments.	Resolution of an Issue- Per Unresolved issue-INR 5,000/- per day or part thereof

T= Signing of contract agreement

37.1 PAYMENTS PROCEDURES

- The Selected Bidder shall raise the component wise invoice upon achieving respective milestone and submit the invoice to TENDERER.
- The Selected Bidder's request(s) for payment shall be made to TENDERER along with the 2 original copies of invoices and necessary documents. The invoice should be in English. The payment to the selected bidder shall be processed on submission of reports and fulfilment of other contractual obligations as per the Terms and Conditions of Service Level Agreement (SLA).
- On the receipt of such invoice, invoice would be processed after due verification of invoice and other supporting documents submitted along with the invoice by TENDERER or its designated agency
- Payment shall be made in Indian Rupees. While making the payment necessary deduction for penalties (if any) and applicable tax/TDS will be made.
- The bidder shall have to furnish the payment receipt of tax collected and paid/deposited to the appropriate tax authorities to TENDERER.
- If there is any deficiency in the performance of Contractual obligations on the part of the bidder, the bidder shall be liable for the imposition of appropriate Penalties as specified in the RFP/SLA agreement and TENDERER shall be entitled to deduct such Penalties at source while making payment to the bidder for the services provided.

37.2 Timeline

- Acceptance of work will be undertaken by the TENDERER/User Departments. All Invoices along with the supporting documents submitted by the successful bidder under the scope of the work will be verified measured and accepted by the TENDERER or its designated agency for release of payment.
- The successful bidder shall provide the necessary technical support, Standard Operating Procedure (SOP) and other information to the TENDERER and its user organizations in implementing the proposed system applications. The TENDERER at any time during the currency of the Agreement should have access to the proposed sites.
- The successful bidder shall provide training to the TENDERER and its user Department's personnel at no additional cost to the TENDERER.
- The successful bidder shall arrange to obtain all statutory permission with no cost to the TENDERER. The successful bidder may have to work during Holidays and Sundays, according to the urgency of work. The Vendor will obtain such permission on his own in consultation with the TENDERER and its

User Departments. It will be the responsibility of the successful bidder to co-ordinate with the TENDERER and its User Departments as necessary to execute the required job.

- In case of the material/solution supplied and installed is rejected owing to its non-conformity to the specification or due to the poor quality of workmanship, the same shall be replaced promptly by the successful bidder.
- The successful bidder shall treat all matters connected with the contract strictly confidential and shall undertake not to disclose, in any way, information, documents, technical data, experience and know how, without prior written permission from the TENDERER.
- Any damage caused to the property of the TENDERER while executing the job shall be solely successful bidder's responsibility. In case any damage to the property is caused, the same will be recovered from the successful bidder. No any extra cost shall be paid to the successful bidder for such reasons.
- The successful bidder shall have to furnish the documentation of the work undertaken in consultation with the TENDERER. 3 sets of such documentation should be provided before the issue of completion certificate.
- It is a turnkey project. The successful bidder shall be fully responsible for implementing the Project in totality and should include the items and their prices, if not included in Schedule of Requirement to complete the project on turnkey basis. Any claim whatsoever in this regard will not be entertained later on.
- In the event of the delay in delivery of contracted goods and services or the services provided are not satisfactory, the TENDERER may procure the goods/services from elsewhere as prescribed in bid and the successful bidder shall be liable without limitations for the difference between the cost of such substitution and the price set forth in the contract for the goods involved i.e. at the risk and cost of the Vendor.
- The TENDERER or its designated agency reserves the right to visit any working site of the. The concern Vendor has to make necessary arrangement for the same.
- The successful bidder shall be responsible and take required insurance for all of their representations working on the site at their own cost. The TENDERER will not be responsible for any loss or damage to any of the representatives of the successful bidder during the said contract.
- All work shall be performed and executed by the successful bidder in strict conformity with conditions laid down in the RFP and any relative instruction issued to the successful bidder by the TENDERER from time to time.
- The TENDERER shall associate few engineers / technicians during installation and commissioning work. The successful bidder shall ensure proper participation of the nominated personnel(s) from the TENDERER's office or its user department's and train them on the services provided. Also, the successful bidder shall organize the systematic training of selected personnel from the TENDERER's office on the operation / management of equipments.

ARTICLE – 38: SERVICE TERMS

- 38.1 The entire scope of the work depends on the technical skill and experience in management of the same level or kind of infrastructure.
- 38.2 It is mandatory for successful bidder to deploy qualified professional to install, commission & maintain the equipment's, as defined under scope of work.
- 38.3 The successful bidder has to submit regular schedule of man power availability & get it approved by the TENDERER.
- 38.4 The successful bidder is free to deploy or to develop applications to facilitate the operation. The TENDERER will welcome the deployment such application in respect to improve Quality of Services.
- 38.5 For extending better services to the user, the successful bidder will be allowed to deploy & use own tested and proven solution, with prior permission from the TENDERER.
- 38.6 The successful bidder needs to manage & maintain various records related to the services extended to the user.
- 38.7 The network is being operated & maintained by various agencies. In such circumstances the successful bidder may need to coordinate and approach various agencies, if required.

- 38.8 The successful bidder is responsible to maintain documentation on the progress of the work and will have to update the same on regular basis. The successful bidder will have to submit the progress reports regularly, to the TENDERER.
- 38.9 The understanding of the comprehensive maintenance under warranty period is as follows.
- In case of failure of equipment (s), the successful bidder needs to repair or replace the faulty part/component/device to restore the services at the earliest.
 - The cost of the repairing or replacement of faulty part/component/device has to be entirely born by the successful bidder.
 - All expenses related to part/component/device, including hiring of specialized technical expertise, in case required, has to be borne by the Vendor as part of comprehensive maintenance.
 - The successful bidder also needs to make alternate arrangement in case of major failure happens in the network, due to which services may be affecting for longer period.
 - After repairing or replacement of the part/component/device, the successful bidder needs to put the same into operation.

ARTICLE – 41: ACCEPTANCE TEST

Acceptance Test will be conducted in as follows:

- 41.1 The TENDERER or its nominated agency reserves the right to inspect Video Analytic solution and its accessories. The cost of all such tests shall be borne by the successful bidder. If Any inspected goods fail for confirm to specification after installation, the TENDERER may reject them and the successful bidder shall have to replace the rejected goods. Inspection of rest of material shall be done at site. Sample approval should be obtained before installation for such material.
- 41.2 The first step will involve successful installation of all sites. The provisional acceptance of these sites will be defined as Partial Acceptance.
- 41.3 The date on which final Acceptance Certificate is issued shall be deemed to be the date of Go-Live of the System.
- 41.4 Any delay by the successful bidder in the Acceptance Testing shall render the Vendor liable to the imposition of appropriate Penalties.

ARTICLE – 42: SOFTWARE LICENCES

The Vendor shall be responsible for providing Software as defined in this RFP required, to the TENDERER. All license software must be in the name of the TENDERER and shall be valid perpetual for life.

ARTICLE – 43: INSTALLATION OF ADDITIONAL HARDWARE (IF APPLICABLE)

During the currency of the Agreement, for any additional requirement of equipment including interface equipment, the specifications will be provided by the Vendor. THE OFFICE /The Third-Party Agency will verify suitability of the specifications submitted by Vendor and recommend to THE OFFICE for acceptance. The Vendor will be obligated to undertake integration, operation and maintenance for all additional equipments if required.

ARTICLE – 44: THIRD PARTY AGENCY

The TENDERER may appoint Third Party Agency, who would monitor the project during implementation, commissioning and operation. The Third-Party Agency will also conduct the Partial and Final Acceptance Test as per the technical requirement of the Agreement and will issue the Certificate of Completion of each proposed site. Third Party Agency will verify the services provided by the Vendor under the Agreement. The successful bidder will co-operate with such Third-Party Agency.

ARTICLE – 45: SUPPORT FROM EXTERNAL AGENCY (IF APPLICABLE)

In case, if the successful bidder wishes to have support from any external agency, it's very necessary to inform the TENDERER in written prior to allow them to work on the TENDERER's infrastructure. The information should contain all respective information about the company from whom support has been extended, the person/group of people and the segment in which services has been taken. On completion of the task, another report should be submitted by mentioning action taken by this person/group of people from external agency, with duration. The successful bidder is solely responsible for the action taken by such agency on their behalf. No Data/ Information should be sent out of the premise without obtaining prior written confirmation from the TENDERER.

Section – 4: TECHNICAL BID FORMAT

The bidder has to upload/attach/submit a file as per below format along with relevant brochures mentioning the item quoted, its make and model and Deviation/ Remarks (if any) as per specifications mentioned in Section 5.

Sr. No	Item	Make & Model	Complied (Yes/No)	Brochures/ Supporting Document Attached (Yes/No)	Remarks
1	1A. Image and Video enhancement Tool/System along with software solution required for successful implementation of tools/software				
	1B. Workstation				
2	Video Viewing / Exploration Tool				
3	Video Feed Event detection and Searching Tool				
4	Video Reporting Tool				
5	Video and Image Authentication Tool				
6	Data Recovery Tool with required accessories				

Important Note:

- The Bidder may quote only one make and model against each line item. Bidders are required to mention Make and Model of the product (Do not write “OEM” against items). Bidders are expected to ensure that all the product/solution should not be de-supported or declared end of life during the next 5 years.
- Successful bidder is not allowed to change the quoted make and model during the contract tenure.
- The Bidder may quote any or all categories mentioned in the price bid.
- All above mentioned softwares/tools should support windows OS.

Section 5: Price Bid Format

(Amt. In Rs.)

Sr. No	Item Description	Qty.	Unit Price (Without Tax)	Total Price (Without Tax)	Tax (GST) in %
A	B	C	D	E = C x D	
1	1A. Image and Video enhancement Tool/System along with software solution required for successful implementation of tools/software	8			
	1B. Workstation	8			
2	Video Viewing / Exploration Tool	8			
3	Video Feed Event detection and Searching Tool	8			
4	Video Reporting Tool	8			
5	Video and Image Authentication Tool	8			
6	Data Recovery Tool with required accessories	8			

Note:

- GST is extra and will be paid on actual as applicable at the time of invoicing.
- Prices of all above items should include Supply, Installation, Commissioning, FAT, License and 5Years Warranty, maintenance & support required for all new features/enhancement, upgradation, up-dation etc.
- Bidder has to participate for each line items as mentioned in above table.
- The Financial Bids of qualified bidders only would be opened and evaluated to determine the item wise L1 (lowest cost to the each item) bidder for each L1 item without tax and then called for further negotiations if required.
- Above mentioned quantities are indicative and for evaluation purpose only, the actual quantities may vary at the time of placing the order.

Section – 6 Format/Forms

Form-1: Performa of Compliance letter/Authenticity of Information Provided

(On Non judicial Stamp paper of 300 duly attested by the First-class Magistrate/Notary Public)

Date:

To,
DGM (Tech.)
Gujarat Informatics Ltd.
Block No. 2, 2nd Floor, Karmayogi Bhavan,
Sector 10A, Gandhinagar – 382 010

Sub: Compliance with the Tender Terms & Conditions, Specifications and Eligibility Criteria.

Ref: Tender No. HWT080321630

Dear Sir,

With reference to above referred tender, I, undersigned <<Name of Signatory>>, in the capacity of <<Designation of Signatory>>, is authorized to give the undertaking on behalf of <<Name of the bidder>>.

We wish to inform you that we have read and understood the Functional/technical specification and total requirement of the above-mentioned bid submitted by us on **DD.MM.YYYY**.

We hereby confirm that all our quoted items meet or exceed the requirement and are absolutely compliant with specifications mentioned in the bid document.

We also explicitly understand that all quoted items meet technical specification of the bid & that such technical specification overrides the brochures/standard literature if the same contradicts or is absent in brochures.

In case of breach of any tender terms and conditions or deviation from bid specification other than already specified as mentioned above, the decision of GIL Tender Committee for disqualification will be accepted by us.

The Information provided in our submitted bid is correct. In case any information provided by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD/ PBG/cancel the award of contract. In this event, GIL reserves the right to take legal action on us.

Thanking you,

Dated this _____ day of _____ 20

Signature: _____

(In the Capacity of) : _____

Duly authorized to sign bid for and on behalf of

Note: This form should be signed by authorized signatory of bidder

Form-2: Format of Earnest Money Deposit in the form of Bank Guarantee

Ref: Bank Guarantee No.
Date:

To,
DGM (Technical)
Gujarat Informatics Limited
Block No. 2, 2nd Floor, Karmayogi Bhavan,
Sector 10A, Gandhinagar – 382 010
Gujarat, India

Whereas ----- (here in after called "the Bidder")) has submitted its bid dated ----- in response to the Tender No: _____ Bid for RFP for supply, Installation, Commissioning, Training and Maintenance of Video Analytics tools to evaluate the video feeds for investigation purpose on behalf of The DG & IG of Police, Home Department, Govt. of Gujarat, Gandhinagar KNOW ALL MEN by these presents that WE ----- having our registered office at ----- (hereinafter called "the Bank") are bound unto the Gujarat Informatics Limited in the sum of ----- for which payment well and truly to be made to Gujarat Informatics Limited , the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this -----day of -----20.

THE CONDITIONS of this obligation are:

1. The E.M.D. may be forfeited:
 - a. if a Bidder withdraws its bid during the period of bid validity
 - b. Does not accept the correction of errors made in the tender document;
 - c. In case of a successful Bidder, if the Bidder fails:
 - (i) To sign the Contract as mentioned above within the time limit stipulated by purchaser or
 - (ii) To furnish performance bank guarantee as mentioned above or
 - (iii) If the bidder is found to be involved in fraudulent practices.
 - (iv) If the bidder fails to submit the copy of purchase order & acceptance thereof.

We undertake to pay to the GIL/Purchaser up to the above amount upon receipt of its first written demand, without GIL/ Purchaser having to substantiate its demand, provided that in its demand GIL/ Purchaser will specify that the amount claimed by it is due to it owing to the occurrence of any of the abovementioned conditions, specifying the occurred condition or conditions.

This guarantee will remain valid up to **9 months** from the date of bid submission. The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that if this guarantee is extended for a period as mutually agreed between bidder & owner/purchaser, the guarantee shall be valid for a period so extended provided that a written request for such extension is received before the expiry of validity of guarantee.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHASER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PURCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and not



withstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Dated at _____ on this _____ day of _____ 20.

Signed and delivered by

For & on Behalf of

Name of the Bank & Branch &
Its official Address

(Approved Bank: All Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative & Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2020/42/DMO dated 11.01.2021 issued by Finance Department or further instruction issued by Finance department time to time)



Form-3: Performa of Contract-cum-Equipment Performance Bank Guarantee
(To be stamped in accordance with Stamp Act)

Ref:

Bank Guarantee No.

Date:

To

Name & Address of the Purchaser/Indenter

Dear Sir,

In consideration of <<**Name & Address of the Purchaser/Indenter, Government of Gujarat, Gandhinagar**>> (hereinafter referred to as the OWNER/PURCHASER which expression shall unless repugnant to the context or meaning thereof include successors, administrators and assigns) having awarded to M/s.
..... having Principal Office at (hereinafter referred to as the "SELLER" which expression shall unless repugnant to the context or meaning thereof include their respective successors, administrators, executors and assigns) the supply of _____ by issue of Purchase Order No..... Dated issued by Gujarat Informatics Ltd. ,Gandhinagar for and on behalf of the OWNER/PURCHASER and the same having been accepted by the SELLER resulting into CONTRACT for supplies of materials/equipments as mentioned in the said purchase order and the SELLER having agreed to provide a Contract Performance and Warranty Guarantee for faithful performance of the aforementioned contract and warranty quality to the OWNER/PURCHASER, _____ having Head Office at (hereinafter referred to as the 'Bank' which expressly shall, unless repugnant to the context or meaning thereof include successors, administrators, executors and assigns) do hereby guarantee to undertake to pay the sum of Rs. _____ (Rupees _____) to the OWNER/PURCHASER on demand at any time up to _____ without a reference to the SELLER. Any such demand made by the OWNER/PURCHASER on the Bank shall be conclusive and binding notwithstanding any difference between Tribunals, Arbitrator or any other authority.

The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee. OWNER/PURCHASER shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee from time to time to extend the time for performance by the SELLER of the aforementioned CONTRACT. The OWNER/ PURCHASER shall have the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the SELLER, and to exercise the same at any time in any manner, and either to enforce to forebear to enforce any covenants contained or implied, in the aforementioned CONTRACT between the OWNER/PURCHASER and the SELLER or any other course of or remedy or security available to the OWNER/PURCHASER.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHAER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PUCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and not withstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Notwithstanding anything contained herein above our liability under this Guarantee is restricted to Rs. _____ (Rupees _____) and it shall remain in force up to and including _____ and shall be extended from time to time for such period as may be desired by the SELLER on whose behalf this guarantee has been given.

Dated at _____ on this _____ day of _____ 20.

Signed and delivered by

For & on Behalf of

Name of the Bank & Branch &
Its official Address

List of approved Banks

Approved Bank: All Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative & Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. EMD/10/2020/42/DMO dated 11.01.2021 issued by Finance Department or further instruction issued by Finance department time to time

Form-4: CONTRACT FORM

THIS AGREEMENT made on the _____ day of _____, 20 ____
Between _____ (Name of purchaser) of
_____ (Country of Purchaser) hereinafter “the Purchaser”
of the one part and _____ (Name of Supplier) of
_____ (City and Country of Supplier) hereinafter called “the
Supplier” of the other part :

WHEREAS the Purchaser is desirous that certain Goods and ancillary services viz.,
_____ (Brief Description of Goods and Services) and has accepted a bid by the Supplier
for the supply of those goods and services in the sum of
_____ (Contract Price in Words
and Figures) hereinafter called “the Contract Price in Words and Figures” hereinafter called “the
Contract Price.”

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- 1 In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
- 2 The following documents shall be deemed to form and be read and construed as part of this Agreement, viz. :
 - 2.1 the Bid Form and the Price Schedule submitted by the Bidder;
 - 2.2 terms and conditions of the bid
 - 2.3 the Purchaser’s Notification of Award
- 3 In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
- 4 The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.
- 5 Particulars of the goods and services which shall be supplied / provided by the Supplier are as enlisted in the enclosed annexure :

TOTAL VALUE:

DELIVERY SCHEDULE:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the

Said _____ (For the Purchaser)

in the presence of _____

Signed, Sealed and Delivered by the



said _____ (For the Supplier)

in the presence of _____

Form-5: Bid Processing Fees & Earnest Money Deposit Details:

Sr. No.	Item	Amount (In Rs.)	Name & branch of the bank	Demand Draft No./Date
1	Bid Processing Fees			
2	Earnest Money Deposit (E.M.D.)			

ELIGIBILITY CRITERIA

Form no. E1: Financial strength of the bidder:

FY	Turnover	Relevant Turnover	Audited Accounts Statement/CA Certificate Submitted? (Yes/No)

Note: Please fill this form and upload Audited Annual Accounts for the last three financial years.

Form no. E2: Bidder's Office in GUJARAT:

Sr. No.	Address	Contact Person	Contact nos.	Type of supporting document attached
1				
2				

Note: Please fill this form and submit the supporting documents. Failing the same may lead to the rejection of the bid. You may mention more than one office (if applicable) by adding multiple rows which may be added by "NUMBER OF ROWS TO ADD".

Form E3: Bidder's Experience

Sr. No.	Name of the Customer	Address of Installation	Start Date of Project	Completion Date of the Project	Scope of Work. Also specify the system installed	Specify No. of Active & Passive Components	Value of the project in Rs.	No. of Nodes installed
1								
2								
.								

Note: Please fill this form and upload necessary supporting documents like copies of purchase order / contract agreement and completion certificate for each of project details mentioned, as a proofs in the eligibility section. You may add the customer references by adding multiple rows which may be added by "NUMBER OF ROWS TO ADD".

Form E4: Experience of OEM / Video Analytics Solution Product Company:

Sr. No.	Name of the Organization	Address of installation	P.O/W.O. Date	No. of Video Analytic Solution Installed	Value of the project in Rupees	Document attached or not?
1						
2						
.						

Note: Please fill this form and upload necessary supporting documents like copies of purchase order / contract agreement and completion certificate for each of project details mentioned, as a proofs in the eligibility section. You may add the customer references by adding multiple rows which may be added by “NUMBER OF ROWS TO ADD”.

Form E5: Office and Service Center in India of OEM / Product Company:

Sr. No.	Address	Contact Person	Contact nos.	Type of supporting document attached
1				
2				

Note: Please fill this form and submit the supporting documents. Failing the same may lead to the rejection of the bid. You may mention more than one office (if applicable) by adding multiple rows which may be added by “NUMBER OF ROWS TO ADD”.

Form E6: MAF & OEM Authorization Letters:

Sr. No.	Item	Make & Model	Name of OEM	Authorization Certificate Attached? (Yes/No)
1	1A. Image and Video enhancement Tool/System along software solution required for successful implementation of tools/software			
	1B. Workstation			
2	Video Viewing / Exploration Tool			
3	Video Feed Event detection and Searching Tool			
4	Video Reporting Tool			
5	Video and Image Authentication Tool			
6	Data Recovery Tool with required accessories.			

Note: Please upload necessary supporting proofs in eligibility section.

Annexure X
On letterhead of Bidder

Sub: Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 published by Ministry of Finance, Dept. of Expenditure, Public Procurement division

Ref: Tender No- HWT080321630

I have read the clause regarding restriction on procurement from a bidder of a country which shares a land border with India. I certify that we as a bidder and quoted product from following OEMs are not from such a country or, if from such a country, these quoted products OEM has been registered with competent authority. I hereby certify that these quoted product & its OEM fulfills all requirements in this regard and is eligible to be considered for procurement for Tender No-HWT080321630.

No.	Item Category	Quoted Make & Model
1	Image and Video enhancement Tool/System	
2	Video Viewing / Exploration Tool	
3	Video Feed Event detection and Searching Tool	
4	Video Reporting Tool	
5	Video and Image Authentication Tool	
6	Data Recovery Tool	
7	Workstation	

In case I'm supplying material from a country which shares a land border with India, I will provide evidence for valid registration by the competent authority, otherwise GIL/End user Dept. reserves the right to take legal action on us

(Signature)
Authorized representative of M/s <<Name of Company>>

Annexure Y

On letterhead of OEM

Sub : Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 published by Ministry of Finance, Dept. of Expenditure, Public Procurement division

Ref: Tender No- HWT080321630

I have read the clause regarding restriction on procurement from a bidder of a country which shares a land border with India. I certify that our quoted product and our company are not from such a country, or if from such a country, our quoted product and our company have been registered with competent authority. I hereby certify that these quoted product and our company fulfills all requirements in this regard and is eligible to be considered for procurement for Tender No-HWT080321630

No.	Item Category	Quoted Make & Model

In case I'm supplying material from a country which shares a land border with India, I will provide evidence for valid registration by the competent authority; otherwise GIL/End user Dept. reserves the right to take legal action on us.

(Signature)
Authorized Signatory of M/s <<Name of Company>>

XXXXXXXX—END---XXXXXXXX