

Bid Document

Bid Details	
Bid End Date/Time	11-11-2022 18:00:00
Bid Opening Date/Time	11-11-2022 18:30:00
Bid Offer Validity (From End Date)	180 (Days)
Ministry/State Name	Gujarat
Department Name	Health & Family Welfare Department Gujarat
Organisation Name	National Rural Health Mission (nrhm) State Health Society
Office Name	Commissionerate Of Health
Total Quantity	755
Item Category	Smart Phone With Mdm/Emm/Sdk-IS:13252 (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)	450 Lakh (s)
OEM Average Turnover (Last 3 Years)	450 Lakh (s)
Years of Past Experience Required for same/similar service	3 Year (s)
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years Of Experience and Turnover	Yes
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Time allowed for Technical Clarifications during technical evaluation	2 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Advisory Bank	HDFC Bank
EMD Percentage(%)	2.00
EMD Amount	226500

ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	5.00
Duration of ePBG required (Months).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

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ADDITIONAL DIRECTOR MEDICALSERVICES, Health & Family Welfare Department Gujarat, National Rural Health Mission (NRHM) State Health Society,
(--)

Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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MII Purchase Preference

MII Purchase Preference	No
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of

primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

8. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Smart Phone With Mdm/Emm/Sdk-IS:13252 (755 pieces)

Brand Type	Registered Brand
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Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
GENERIC	Technology	GSM
	Processor core	Octa core
	Processor speed (in GHz) Minimum	1, 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 1.8, 2, 2.2, 2.3, 2.35, 2.4, 2.5 Or higher
	Operating system	Android 10.x GMS certified
	Chipset	Qualcomm / Mediatek / Apple / Exynos / Snapdragon / Spreadtrum
	Operating System auto upgradable to next level	Yes
MEMORY	RAM Size (in GB) Minimum	4, 6, 8 Or higher
	Internal Storage (in GB)	8, 16, 32, 64, 128, 256 Or higher
	Storage Expandable up to (in GB)	16, 32, 64, 128, 256, 512, 0 Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
DISPLAY	Display size (in inch)	4, 4.5, 4.7, 5, 5.2, 5.5, 5.7, 5.8, 6, 6.2, 6.3, 7 Or higher
	Display type	LCD Touch Screen / LED Backlit Touch Screen / Amoled Touch Screen / Retina / Retina HD / IPS Touch/Super Amoled Touch Screen
	Display Resolution (Horizontal x Vertical) (Pixel)	q HD (Minimum 960 x 540), HD (Minimum 1280 x 720), FHD (Minimum 1920 x 1080), UHD (Minimum 2560 x 1440), FWVGA (Minimum 854 x 480)
	Display Resolution @ Pixel Density - Minimum	180, 230, 260, 300, 350, 400, 450 Or higher
	Aspect ratio	16:9, 4:3
	Sun light readability (Nits) - Minimum	240, 300, 400, 500 Or higher
	Display protection	Corning Gorilla Glass 3 or equivalent, Corning Gorilla Glass 4 or equivalent, Corning Gorilla Glass 5 or equivalent, Ion - Strengthened Glass,
FEATURES	Touch support	Multi touch
	Rear Camera Resolution (Mega Pixel) - Minimum	5, 8, 12, 13, 16, 20, 24 Or higher
	Front Camera Resolution (Mega Pixels) - Minimum	2, 5, 8, 12, 13, 16, 20, 24 Or higher
	OTG support	Yes with cable, No
	Sensors	Accelerometer
CONNECTIVITY	Connectivity	4G VoLTE
	Wi-fi Connectivity	802.11b/g/n, 802.11a/b/g/n, 802.11a/b/g/n/ac, 802.11b/g/n/ac/2.4 GHz+5.0 GHz
	Bluetooth Connectivity	3.0 or higher, 4.0 or higher, 4.1 or higher, 4.2 or higher, 4.3 or higher
	GPS	GPS with AGPS
BATTERY	Battery Capacity (mAH) Minimum	5000, 5500 Or higher
ACCESSORIES	Accessories: One wall charger with USB/Data transfer cable	Yes
	Accessories: One ear phone	Yes, No
	Accessories: Mobile cover	Flip cover, Back cover, No
	Accessories: Tempered glass	Yes, No
	Accessories: Carry pouch	Yes, No
CERTIFICATIONS	OEM warranty for smart phone (in Years)	1, 2 Or higher
	OEM warranty for battery (in Months)	6, 12 Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
Mobile Device Management (MDM)/Enterprise Mobility Management (EMM)	The tool to manage devices data security push device policies push custom apps reports management of applications and devices for example white list or blacklist applications URLs control device functionality as camera Bluetooth WIFI	Yes
	Mobile Device Management Platform MDM or Enterprise Mobility Management EMM tool	OEM supported/3rd party supported, 3rd Party supported
	Provide mobile device management platform (MDM)/Enterprise mobility management (EMM) tool Solution including functionality	Yes

Additional Specification Parameters - Smart Phone With Mdm/Emm/Sdk-IS:13252 (755 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Display Size:5.5 Inch or Higher, Operating System: Android 10 & Higher, Type of Sim: Micro/Mini/Nano, SIM card slots: Dual(SIM+SIM/Memory Card) /Dual (SIM+SIM+Memory Card), Processor : Octacore or higher.	Display Size:5.5 Inch or Higher, Operating System: Android 10 & Higher, Type of Sim: Micro/Mini/Nano, SIM card slots: Dual(SIM+SIM/Memory Card) /Dual (SIM+SIM+Memory Card), Processor : Octacore or higher.
Internal Storage (in GB): 32, 64, 128, 256 Or higher	Internal Storage (in GB): 32, 64, 128, 256 Or higher

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Ashish Kumar Muley	382330,108 GVK Emergency Management and Research Institute	755	90

Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

4. Generic

Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

5. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

6. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

7. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

9. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

10. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

11. **Inspection**

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:

Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC): --

Post Receipt Inspection at consignee site before acceptance of stores: GUJARAT INFORMATICS LIMITED & GVK EMRI, Ahmedabad

12. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

13. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

14. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

15. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of ADDITIONAL DIRECTOR MEDICALSERVICES payable at GANDHINAGAR.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

16. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name ADDITIONAL DIRECTOR MEDICALSERVICES Account No. 31227335555 IFSC Code SBIN0001355 Bank Name SBI Branch address 1ST FLOOR, ZONAL OFFICE GANDHINAGAR.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

17. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

(1) The bidder will have to offer the inspection of all the ordered quantity to be supplied under this bid at Ahmedabad/Gandhinagar OR in the manner as decided by GIL before delivering to the respective sites or at customer sites. After Completion of GIL Inspection, it will be bidders responsibility to deliver and install ordered material at respective consignee location as mentioned in the bid after inspection. The cost of the same has to be borne by the supplier. Any deviation found in the specification of the produced goods or delivered goods will lead to the cancellation of the order, forfeiture of EMD/PBG and prohibition in the participation in the future purchase of Government of Gujarat. GIL/GoG will not be responsible for any time

delay which may arise due to any deviation from the bid technical specification found at the time of inspection and the bidder has to deliver and install the ordered goods within prescribed time limit.

(2) Availability of Service Centres: Bidder / OEM must have at least three own Functional Service Centres in Gujarat with one service center in Ahmedabad or Gandhinagar at the time of bidding. Documentary Proof of Own functional service centre from Bidder / OEM to be provided at the time of bidding.

(3) Advanced sample submission is required within 07 days of opening of the bid for testing of application with MDM.

(4) Undertaking of Bidder and OEM must be submitted as per attached format.

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18. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---