

Bid Document

Bid Details	
Bid End Date/Time	15-11-2022 18:00:00
Bid Opening Date/Time	15-11-2022 18:30:00
Bid Offer Validity (From End Date)	180 (Days)
Ministry/State Name	Gujarat
Department Name	Science And Technology Department Gujarat
Organisation Name	Gujarat Informatics Limited (gil)
Office Name	Western Zone
Item Category	Custom Bid for Services - A1 Operations And Maintenance Of GSDC For 5 Years Year 1 , Custom Bid for Services - A2 Operations And Maintenance Of GSDC For 5 Years Year 2 , Custom Bid for Services - A3 Operations And Maintenance Of GSDC For 5 Years Year 3 , Custom Bid for Services - A4 Operations And Maintenance Of GSDC For 5 Years Year4 , Custom Bid for Services - A5 Operations And Maintenance Of GSDC For 5 Years Year 5 , Custom Bid for Services - B1 Comprehensive AMC Of Existing Assets During The Contract Period Year 1 , Custom Bid for Services - B2 Comprehensive AMC Of Existing Assets During The Contract Period Year 2 , Custom Bid for Services - B3 Comprehensive AMC Of Existing Assets During The Contract Period Year 3 , Custom Bid for Services - B4 Comprehensive AMC Of Existing Assets During The Contract Period Year 4 , Custom Bid for Services - B5 Comprehensive AMC Of Existing Assets During The Contract Period Year5 , Custom Bid for Services - C1 for proposed refresh IT devices
Contract Period	5 Year(s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Bid to RA enabled	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Time allowed for Technical Clarifications during technical evaluation	3 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

2. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Additional Qualification/Data Required

Introduction about the project /services being proposed for procurement using custom bid functionality:[1666444316.pdf](#)

Instruction To Bidder:[1666444342.pdf](#)

Pre Qualification Criteria (PQC) etc if any required:[1666444363.pdf](#)

Scope of Work:[1666444381.pdf](#)

Payment Terms:[1666444436.pdf](#)

Penalties:[1666444457.pdf](#)

Quantifiable Specification / Standards of The Service/ BOQ:[1666444475.pdf](#)

Special Terms and Conditions (STC) of the Contract:[1666444399.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1666444495.pdf](#)

GEM Availability Report (GAR):[1666331451.pdf](#)

Service Level Agreement (SLA):[1666444418.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
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01-11-2022 12:00:00	at Gujarat Informatics Limited Block No. 2, 2nd Floor Karmayogi Bhavan Sector - 10 A, Gandhinagar - 382010 Gujarat.
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Custom Bid For Services - A1 Operations And Maintenance Of GSDC For 5 Years Year 1 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A1 Operations And Maintenance Of GSDC For 5 Years Year 1
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A2 Operations And Maintenance Of GSDC For 5 Years Year 2 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A2 Operations And Maintenance Of GSDC For 5 Years Year 2
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents**Consignees/Reporting Officer**

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A3 Operations And Maintenance Of GSDC For 5 Years Year 3 (1)**Technical Specifications**

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A3 Operations And Maintenance Of GSDC For 5 Years Year 3
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents**Consignees/Reporting Officer**

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A4 Operations And Maintenance Of GSDC For 5 Years Year4 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A4 Operations And Maintenance Of GSDC For 5 Years Year4
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents**Consignees/Reporting Officer**

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A5 Operations And Maintenance Of GSDC For 5 Years Year 5 (1)**Technical Specifications**

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A5 Operations And Maintenance Of GSDC For 5 Years Year 5
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents**Consignees/Reporting Officer**

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B1 Comprehensive AMC Of Existing Assets During The Contract Period Year 1 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B1 Comprehensive AMC Of Existing Assets During The Contract Period Year 1
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B2 Comprehensive AMC Of Existing Assets During The Contract Period Year 2 (1)

Technical Specifications

Specification	Values
Core	

Specification	Values
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B2 Comprehensive AMC Of Existing Assets During The Contract Period Year 2
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B3 Comprehensive AMC Of Existing Assets During The Contract Period Year 3 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B3 Comprehensive AMC Of Existing Assets During The Contract Period Year 3
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B4 Comprehensive AMC Of Existing Assets During The Contract Period Year 4 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B4 Comprehensive AMC Of Existing Assets During The Contract Period Year 4
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B5 Comprehensive AMC Of Existing Assets During The Contract Period Year5 (1)

Technical Specifications

Specification	Values
Core	

Specification	Values
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B5 Comprehensive AMC Of Existing Assets During The Contract Period Year5
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - C1 For Proposed Refresh IT Devices (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	C1 for proposed refresh IT devices
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer

S.No.	Consignee/Reporting Officer	Address	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement
1	Wasim Mansuri, Deputy Director	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Buyer Added Bid Specific Terms and Conditions

1. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of Gujarat Informatics Limited payable at Gandhinagar.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

2. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name Gujarat Informatics Limited Account No. 50100247366022 IFSC Code HDFC0000190 Bank Name HDFC BANK Branch address Sector-16 Gandhinagar.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

5. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

6. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

7. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

8. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of Gujarat Informatics Limited payable at Gandhinagar. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

9. **Generic**

Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

10. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

11. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. L1 will be the lowest sum total of rates with taxes.
2. Sum Total of Schedule - I (A- 1 to A5, B1 to B5) would be paid in 60 equated Months.
3. For the proposed refresh of IT components (Mentioned devices in annexure A&B), 1) Delivery of all components (mentioned in C1, Hardware, Software, Licenses, required accessories, etc.) at Gujarat state Data Centre, Gandhinagar. (Successful installation, Testing, Integration, and Commissioning) =80 % payment, 2) Successful completion of Final Acceptance test of entire solution = 10% payment, and 3) after Completion of FAT, will be divided month wise and paid in balance contract period. For refresh IT devices, five years of warranty/CAMC (of supplied Hardware, Software, Licenses, and required accessories, etc.) will be start from the date of successful completion of FAT.
4. In the above table, for Comprehensive AMC of the existing assets bidders are requested to put aggregate cost of Year 1 AMC in B1 row of all the GSDC Assets listed under Annexure A - H enclosed For Year 2, bidders are requested to put aggregate cost in B2 row of all the GSDC Assets listed under Annexure A - H enclosed, repeat the same for B3, B4, B5 rows.
5. The Bidder has to submit detailed breakup in separate sealed cover should be submitted, On or before the last date of submission of the bid. As GEM is not allowing breakup of so many items, the detailed breakup is to be submitted in physical sealed cover for following items;
 - I. Detail financial breakup of AMC rates (B1-B5) year-wise for all the GSDC Assets listed under Annexure A - H.
 - II. Details Unit-wise financial breakup for O&M operation rate price break up for 5 Years (A1-A5) along with the unit-wise rate of manpower.
 - III. Bidder has to be submit financial price breakup for proposed refresh IT components list year wise (Annexure- A & B) along with year-wise AMC/Warranty by bidder.
6. Bidder has to submit separate sealed cover for EMD & financial break up (as mention in point-5 line items). Also, subject should be super-scribed on sealed cover.
7. Bidders are requested, kindly read BID ,T&C ,SOW carefully.L1 bidder will be responsible to provide scope of service as mentioned in the BID document.
8. Bidder has to submit Brochure and OEM Compliance of the proposed product (from Annexure A &B), on OEM Letter pad.

9. Rates submitted on GEM portal of all the aggregated cost under the Schedule 1 of the price schedule will only be considered for L1 Evaluation. The physical price bid submitted to GIL for price breakup will be used during contract period for any addition / deletion of the item under the scope. The same will be required to be submitted after RA. The price breakup should not be uploaded on GeM.

10. RA has been enabled in the GEM Bid.

11) All details and the supportive documents for the above should be uploaded in the GeM bid.

12) Bidder's experience, bidder's turn over criteria, EMD and PBG will not be considered of GeM bid. However bidder must match eligibility criteria, experience, bidder's turn over criteria, EMD and PBG as mentioned above (in this document) and will be considered for evaluation.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---