

Bid Document

Bid Details	
Bid End Date/Time	19-04-2022 15:00:00
Bid Opening Date/Time	19-04-2022 15:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	65 (Days)
Ministry/State Name	Gujarat
Department Name	Science And Technology Department Gujarat
Organisation Name	Gujarat Informatics Limited (gil)
Office Name	Western Zone
Item Category	Custom Bid for Services - A1 Operations and Maintenance of GSDC for 5 Years Year1 , Custom Bid for Services - A2 Operations and Maintenance of GSDC for 5 Years Year2 , Custom Bid for Services - A3 Operations and Maintenance of GSDC for 5 Years Year3 , Custom Bid for Services - A4 Operations and Maintenance of GSDC for 5 Years Year4 , Custom Bid for Services - A5 Operations and Maintenance of GSDC for 5 Years Year5 , Custom Bid for Services - B1 Comprehensive AMC of existing Assets during the Contract Period Year1 , Custom Bid for Services - B2 Comprehensive AMC of existing Assets during the Contract Period Year2 , Custom Bid for Services - B3 Comprehensive AMC of existing Assets during the Contract Period Year3 , Custom Bid for Services - B4 Comprehensive AMC of existing Assets during the Contract Period Year4 , Custom Bid for Services - B5 Comprehensive AMC of existing Assets during the Contract Period Year5
Contract Period	5 Year(s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
SHG Exemption for Years of Experience and Turnover	No
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	2 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required

Introduction about the project /services being proposed for procurement using custom bid functionality:[1648547173.pdf](#)

Instruction To Bidder:[1648547177.pdf](#)

Pre Qualification Criteria (PQC) etc if any required:[1648547185.pdf](#)

Scope of Work:[1648547191.pdf](#)

Special Terms and Conditions (STC) of the Contract:[1648547193.pdf](#)

Service Level Agreement (SLA):[1648547198.pdf](#)

Payment Terms:[1648547200.pdf](#)

Penalties:[1648547223.pdf](#)

Quantifiable Specification / Standards of The Service/ BOQ:[1648547216.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1648547231.pdf](#)

Educational Qualification including Profile of SME/Consultants /Professional Resources /Technical Resources if they are part of Project .:[1648547239.pdf](#)

GEM Availability Report (GAR):[1648547288.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
08-04-2022 16:00:00	Committee Room, Gujarat Informatics Ltd, Block No. 2, 2nd floor, Karmayogi bhavan, Sector 10 A, Gandhinagar

Custom Bid For Services - A1 Operations And Maintenance Of GSDC For 5 Years Year1 (1)**Technical Specifications**

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A1 Operations and Maintenance of GSDC for 5 Years Year1
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A2 Operations And Maintenance Of GSDC For 5 Years Year2 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A2 Operations and Maintenance of GSDC for 5 Years Year2
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A3 Operations And Maintenance Of GSDC For 5 Years Year3 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A3 Operations and Maintenance of GSDC for 5 Years Year3
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A4 Operations And Maintenance Of GSDC For 5 Years Year4 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A4 Operations and Maintenance of GSDC for 5 Years Year4

Specification	Values
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - A5 Operations And Maintenance Of GSDC For 5 Years Year5 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A5 Operations and Maintenance of GSDC for 5 Years Year5
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B1 Comprehensive AMC Of Existing Assets During The Contract Period Year1 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B1 Comprehensive AMC of existing Assets during the Contract Period Year1
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B2 Comprehensive AMC Of Existing Assets During The Contract Period Year2 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B2 Comprehensive AMC of existing Assets during the Contract Period Year2

Specification	Values
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B3 Comprehensive AMC Of Existing Assets During The Contract Period Year3 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B3 Comprehensive AMC of existing Assets during the Contract Period Year3
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B4 Comprehensive AMC Of Existing Assets During The Contract Period Year4 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B4 Comprehensive AMC of existing Assets during the Contract Period Year4
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Custom Bid For Services - B5 Comprehensive AMC Of Existing Assets During The Contract Period Year5 (1)

Technical Specifications

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	B5 Comprehensive AMC of existing Assets during the Contract Period Year5

Specification	Values
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity of Procurement (to be chosen 1 in all circumstances)	Additional Requirement
1	Vivek Upadhyay	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	N/A

Buyer Added Bid Specific Terms and Conditions

1. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of Gujarat Informatics Limited payable at Gandhinagar.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

2. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name Gujarat Informatics Limited Account No. 50100247366022 IFSC Code HDFC0000190 Bank Name HDFC BANK Branch address Sector-16 Gandhinagar.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

5. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

6. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

7. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

8. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. L1 will be the lowest sum total of rates without taxes.
2. Sum Total of Schedule - I (A- 1 to A5 & B1 to B5) would be paid in 60 equated Months.
3. In the above table, for Comprehensive AMC of the existing assets bidders are requested to put aggregate cost of Year 1 AMC in B1 row of all the GSDC Assets listed under Annexure I - VIII enclosed For Year 2, bidders are requested to put aggregate cost in B2 row of all the GSDC Assets listed under Annexure I - VIII enclosed. Breakup of item wise AMC rates of all the GSDC Assets listed under Annexure I - VIII enclosed as physical price bid in sealed cover at GIL Office.
4. On or before last date of submission of the bid, Bidders are required to submit the price bid and detailed break-up of the prices as per annexure asked in Schedule B, (item wise & year wise CAMC Charges for each component) and unit wise additional rates of the manpower as a physical document to GIL office in sealed cover.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---