

Bid Document

Bid Details	
Bid End Date/Time	05-07-2022 15:00:00
Bid Opening Date/Time	05-07-2022 15:30:00
Bid Offer Validity (From End Date)	80 (Days)
Ministry/State Name	Gujarat
Department Name	Health & Family Welfare Department Gujarat
Organisation Name	Gujarat Medical Services Corporation Limited (gmscl)
Office Name	Gmscl
Item Category	ANNUAL MAINTENANCE SERVICE - CCTV SYSTEM
Contract Period	1 Year(s)
Years of Past Experience Required for same/similar service	3 Year (s)
Past Experience of Similar Services required	Yes
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Time allowed for Technical Clarifications during technical evaluation	2 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

3. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

4. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Additional Qualification/Data Required

Location/site address of CCTV SYSTEM available/installed:GMSCl Head Office, Gandhinagar, and 6 Warehouses at Naroda, Vadodara, Surat, Patan, Jamnagar, and Amreli. The detailed address can be found at <https://gmscl.gujarat.gov.in/list-drug-warehouses.htm>

Provide brief description/details of system components including Make and Model number, quantity etc of the assets to be covered under the scope of the AMC contract:Gujarat Medical Services Corporation Ltd. has installed the CCTV camera base surveillance system (total of 47 nos. of CCTV cameras with related accessories) at its head office and 6 warehouses. The 5 years warranty of the existing equipment installed under this project is expiring on 15.06.2022. Hence, GMSCl intends to invite bids from the eligible bidder for CAMC's existing CCTV camera systems.

Briefly describe the overall CCTV system and its intended /expected performance objective to enable the service provider to have clear understanding about the system and buyers specific requirements in addition to the SLA:CCTV Camera Brand / Make - ADOR AP-IP-21021-A, Total Qty-47
16 CH Network Video Recorder (NVR) Brand /Make - ADOR AP-NVR-16C-S4, Total Qty-8
PoE Layer-2, 8 port Switch Brand / Make - PLEXONICS PL-2410MG-8PL, Total Qty-16
600 VA UPS (with 15 Min battery backup) Brand / Make - BPE BP650 - Total Qty -8
1 KVA Online UPS - BPE MF1101L3 - Total Qty - 8

32" or higher LED Professional Display Make - LG 32SE3KB - Total Qty - 7
40" or higher LED Professional Display - Make - LG 43SE3KB - Total Qty -1

Year of Procurement of major CCTV System components (for VINTAGE):15 June 2017

UPLOAD EACH SYSTEM DETAILS AND ANY OTHER specific additional requirements to the GeM SLA:[1654236706.pdf](#)

ANNUAL MAINTENANCE SERVICE - CCTV SYSTEM (1)

Technical Specifications

Specification	Values
Core	
Type of Service Package	PACKAGE-1 Comprehensive maintenance of small CCTV SYSTEM surveillance system
Number of On-site dedicated manpower (service engineer / system administrator) provided	0
Duty hours for dedicated manpower provided	NA (for no dedicated manpower provided)
Working days in a week	5 and half days / 6 days a week with alternate Saturday off
Frequency of Preventive maintenance visit	QUATERLY
Condition of SYSTEM (at the time of Bidding)	Functional
Type of AMC	Comprehensive
billing / payment Frequency	QUATERLY
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity (number of CCTV Systems)	Additional Requirement
1	Swapnil Vijayrao Gurav	382010,Gujarat Medical Services Corporation Limited (GMSCL) , Dr. Jivraj Mehta Bhavan, Gandhinagar - 382010	1	N/A

Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to

increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

3. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

4. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

5. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---