

Bid Document

Bid Details	
Bid End Date/Time	05-08-2022 16:00:00
Bid Opening Date/Time	05-08-2022 16:30:00
Bid Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Gujarat
Department Name	Science And Technology Department Gujarat
Organisation Name	Gujarat Informatics Limited (gil)
Office Name	Western Zone
Total Quantity	45892
Item Category	Core IP Telephony System IP PBX system with all the required hardware and software (Q3) , Additional IP Telephony License charges over and above 14000 users in block of 1000 users (Q3) , Add on PHONES/ CONSOLS/ Endpoint for PABX System (Q2) , Power Adapter for IP Phone-Type A (Q3) , Power Adapter for IP Phone-Type B (Q3) , Patch Cord-RJ 45; 3Mtr (Q3) , Patch Cord-RJ 45; 5Mtr (Q3) , Voice Gateway (as per DOT / TRAI Toll Bypass) with 1 PRI Port (Q3) , Video Conferencing Solution as per scope of work (upto 2000 Participants) with H. 323, SIP Support (Q3) , Video Conf. Solution as per scope of work (For more than 2000 participants to 15000 participants (Q3) , Conference Room based VC Device Type A as per technical specification (Q3) , Room based VC Device Type B as per technical specification (Q3) , LED Display Full HD 55" inch (Q3) , LED Display Full HD 43" inch (Q3) , Operation and Maintenance Charges for Core IP Telephony System and Video Conf. Solution (7 years) (Q3)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination

Bid Details	
Primary product category	Core IP Telephony System IP PBX system with all the required hardware and software
Time allowed for Technical Clarifications during technical evaluation	5 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Advisory Bank	HDFC Bank
EMD Percentage(%)	2.00
EMD Amount	6000000

ePBG Detail

Required	No
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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

Deputy Director (IT)

GUJARAT INFORMATICS LIMITED, Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan Sector - 10 A, Gandhinagar - 382010 Gujarat.

(Wasim Mansuri)

Splitting

Bid splitting not applied.

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

2. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- If number of technically qualified bidders are only 2 or 3.
- If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
18-07-2022 15:00:00	GUJARAT INFORMATICS LIMITED Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan Sector - 10 A, Gandhinagar - 382010 Gujarat.

Core IP Telephony System IP PBX System With All The Required Hardware And Software (1 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	120

Additional IP Telephony License Charges Over And Above 14000 Users In Block Of 1000 Users (1000 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1000	120

Add On PHONES/ CONSOLS/ Endpoint For PABX System (1250 pieces)

Brand Type	Registered Brand
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Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Phones /Endpoint for EPABX System	Description	Digital Phone, SIP Phone, Key Phone Based Operator Console, PC based operator console (without PC), CLI-PUSH BUTTON PHONE, PUSH BUTTON PHONE
Warranty	Warranty	1, 2, 3, 4, 5 Or higher

Additional Specification Parameters - Add On PHONES/ CONSOLS/ Endpoint For PABX System (1250 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
(Item)	IP Phone (Type A) with power adapter, patch cord (3Mtr), headset with Mic and other accessories and required licenses, soft?client valid perpetual for life as per the Scope of work, Functional & Technical requirement of the RFP
(Warranty)	2 years
(Additional Specification)	(As per attached scope of work)

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1250	120

Buyback Detail

Item Name	Digital Phone
Item Description	Avaya Digital Phone (Lucent 6408, Lucent 6416d+m, Avaya2420 and 2410, Avaya 1408,1416)
Serial No.	NA
Model	Lucent 6408, 6416d+m, Avaya 2420, 2410, 1408,1416
Brand	Avaya
Year of Manufacturing	2005

Purchase On	2005-03-01
Age	Purchased between 2005 to 2019
Size	NA
Rating	5
Quantity	750
Unit	piece
Remark	Digital telephone Purchased between 2005 to 2019 year
Uploaded Image	View Uploaded Image
Disclaimer The vendor will be responsible for the un-installation of Buyback items. The vendor will be entirely responsible for the safe disposal of old items without affecting the environment anymore. All the relevant rules and regulations applicable on buyback items shall be strictly followed by the vendor	

Add On PHONES/ CONSOLS/ Endpoint For PABX System (12500 pieces)

Brand Type	Registered Brand
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Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Phones /Endpoint for EPABX System	Description	Digital Phone, SIP Phone, Key Phone Based Operator Console, PC based operator console (without PC), CLI-PUSH BUTTON PHONE, PUSH BUTTON PHONE
Warranty	Warranty	1, 2, 3, 4, 5 Or higher

Additional Specification Parameters - Add On PHONES/ CONSOLS/ Endpoint For PABX System (12500 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)

Specification Parameter Name	Bid Requirement (Allowed Values)
(Item)	IP Phone (Type B) with power adapter, patch cord (3Mtr), and other accessories and required licenses valid perpetual for life as per the Scope of work, softclient valid perpetual for life as per the Scope of work, Functional & Technical requirement of the RFP.
(Warranty)	(2 years)
(Additional Specification)	(As per attached Scope of Work)

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	12500	120

Buyback Detail

Item Name	Analog Phone
Item Description	Beetel-B11, C11, Beetel-B77
Serial No.	NA
Model	Beetel-B11, C11, Beetel-B77
Brand	Beetel
Year of Manufacturing	2005
Purchase On	2005-03-01
Age	Purchased between 2005 to 2019
Size	NA
Rating	5
Quantity	8625
Unit	piece
Remark	Analog Phone Purchased between 2005 to 2019
Uploaded Image	View Uploaded Image

Disclaimer

The vendor will be responsible for the un-installation of Buyback items.
The vendor will be entirely responsible for the safe disposal of old items without affecting the environment anymore.
All the relevant rules and regulations applicable on buyback items shall be strictly followed by the vendor

Power Adapter For IP Phone-Type A (1000 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1000	120

Power Adapter For IP Phone-Type B (10000 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	10000	120

Patch Cord-RJ 45; 3Mtr (10000 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	10000	120

Patch Cord-RJ 45; 5Mtr (10000 pieces)

Brand Type	Unbranded
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Technical Specifications

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	10000	120

Voice Gateway (as Per DOT / TRAI Toll Bypass) With 1 PRI Port (33 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	33	120

Video Conferencing Solution As Per Scope Of Work (upto 2000 Participants) With H. 323, SIP Support (1 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	120

Video Conf. Solution As Per Scope Of Work (For More Than 2000 Participants To 15000 Participants (1 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	120

Conference Room Based VC Device Type A As Per Technical Specification (25 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	25	120

Room Based VC Device Type B As Per Technical Specification (50 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	50	120

LED Display Full HD 55” Inch (10 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	10	120

LED Display Full HD 43” Inch (20 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	20	120

Operation And Maintenance Charges For Core IP Telephony System And Video Conf. Solution (7 Years) (1 pieces)

Brand Type	Unbranded
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Technical Specifications

Buyer Specification Document	Download
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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Amit Sureshbhai Patodia	382010,Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector10A, Gandhinagar	1	120

Buyer added Bid Specific Additional Scope of Work

S.No.	Document Title	Description	Applicable i.r.o. Items
1	Scope of Work and ATC View	Scope of Work and ATC	Core IP Telephony System IP PBX System With All The Required Hardware And Software(1),Additional IP Telephony License Charges Over And Above 14000 Users In Block Of 1000 Users(1000),Add On PHONES/ CONSOLS/ Endpoint For PABX System(1250),Add On PHONES/ CONSOLS/ Endpoint For PABX System(12500),Power Adapter For IP Phone-Type A(1000),Power Adapter For IP Phone-Type B(10000),Patch Cord-RJ 45; 3Mtr(10000),Patch Cord-RJ 45; 5Mtr(10000),Voice Gateway (as Per DOT / TRAI Toll Bypass) With 1 PRI Port(33),Video Conferencing Solution As Per Scope Of Work (upto 2000 Participants) With H. 323, SIP Support(1),Video Conf. Solution As Per Scope Of Work (For More Than 2000 Participants To 15000 Participants(1),Conference Room Based VC Device Type A As Per Technical Specification(25),Room Based VC Device Type B As Per Technical Specification(50),LED Display Full HD 55" Inch(10),LED Display Full HD 43" Inch(20),Operation And Maintenance Charges For Core IP Telephony System And Video Conf. Solution (7 Years)(1)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name Gujarat Informatics Ltd Account No. 50100247366022 IFSC Code HDFC0000190 Bank Name HDFC Bank Ltd Branch address Sector-16, Gandhinagar..

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

5. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

6. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

7. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

8. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

9. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

10. Generic

Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

11. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

For Eligibility Criteria for the bidder, OEM, experience, past performance, Performance Bank Guarantee and other details, bidder has to refer the attached scope of work.

Bid Validity period: 180 days after the date of Bid opening

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12. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of GUJARAT INFORMATICS LTD payable at GANDHINAGAR.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---