

### Bid Document

Bid Details	
<b>Bid End Date/Time</b>	05-10-2022 17:00:00
<b>Bid Opening Date/Time</b>	05-10-2022 17:30:00
<b>Bid Offer Validity (From End Date)</b>	180 (Days)
<b>Ministry/State Name</b>	Gujarat
<b>Department Name</b>	Food Civil Supplies And Consumer Affairs Department Gujarat
<b>Organisation Name</b>	Consumer Disputes Redressal Commission
<b>Office Name</b>	Ahmedabad
<b>Total Quantity</b>	8
<b>Item Category</b>	Desktop Computers (Q2)
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)</b>	2 Lakh (s)
<b>OEM Average Turnover (Last 3 Years)</b>	17 Lakh (s)
<b>Years of Past Experience Required for same/similar service</b>	3 Year (s)
<b>MSE Exemption for Years of Experience and Turnover</b>	No
<b>Startup Exemption for Years of Experience and Turnover</b>	No
<b>Document required from seller</b>	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Past Performance</b>	80 %
<b>Bid to RA enabled</b>	Yes
<b>RA Qualification Rule</b>	H1-Highest Priced Bid Elimination
<b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
<b>Evaluation Method</b>	Total value wise evaluation

#### EMD Detail

Required	No
----------	----

## ePBG Detail

Required	No
----------	----

### Splitting

Bid splitting not applied.

### MSE Purchase Preference

MSE Purchase Preference	No
-------------------------	----

### MII Purchase Preference

MII Purchase Preference	No
-------------------------	----

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
5. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
  - i. If number of technically qualified bidders are only 2 or 3.
  - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
  - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
  - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
  - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

### Desktop Computers ( 8 pieces )

Brand Type	Registered Brand
------------	------------------

### Technical Specifications

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Motherboard	<b>Chipset Series</b>	Intel H Series, Intel B Series, Intel Q Series, Intel Z Series Or higher
	<b>Chipset Number</b>	Intel H 470, Intel B 460, Intel H 410, Intel Z 490, Intel Q 470, Intel Q570, Intel B560, Intel H510, Intel H570 Or higher
Processor	<b>Processor Make</b>	Intel
	<b>Processor Generation</b>	10.0 Or higher
	<b>Number of Cores per Processor</b>	2, 4, 6, 8, 10, 12, 16 Or higher
	<b>Processor Description</b>	Intel Core i5, Intel Core i7, Intel Core i9 Or higher
	<b>Processor Number</b>	Intel Core i9 10900K, Intel Core i9 10900KF, Intel Core i9 10900, Intel Core i9 10900F, Intel Core i7 10700K, Intel Core i7 10700KF, Intel Core i7 10700, Intel Core i7 10700F, Intel Core i5 10600K, Intel Core i5 10600KF, Intel Core i5 10600, Intel Core i5 10500, Intel Core i9 10900T, Intel Core i5 10400, Intel Core i5 10400F, Intel Core i7 10700T, Intel Core i5 10600T, Intel Core i5 10500T, Intel Core i5 10400T Or higher
Graphics	Graphics Type	Integrated
Operating System	<b>Operating System (Factory Pre-Loaded)</b>	Windows 10 Professional
Memory	<b>RAM Size (GB)</b>	8, 16, 32, 64, 128 Or higher
	<b>RAM Expandability up to( using spare DIMM Slots in GB)</b>	8, 16, 32, 64, 0, 128 Or higher
Storage	<b>Type of Drives used to populate the Internal Bays</b>	HDD, SSD
	<b>Total HDD Capacity (GB)</b>	1000, 1500, 2000, 2500, 3000, 4000 Or higher
	<b>Total SSD Capacity (GB)</b>	128, 256, 384, 512, 768, 0, 1024, 2048, 4096 Or higher
	<b>Total SSHD Capacity in addition to 8 GB Flash (GB)</b>	500, 1000, 2000, 0 Or higher
Cabinet	<b>Cabinet Form Factor</b>	SFF ( 7 to 13 Litres), Tower (13.1 to 26 Litres)
Monitor	<b>Monitor Technology</b>	IPS, TN, VA, NA Or higher
	<b>LED Backlit Monitor Size (INCHES)</b>	21.5, 22, 23, 24, 27, 23.8, 32 Or higher
	<b>Monitor Resolution (PIXELS)</b>	1366x768, 1440 x 900, 1600 x 900, 1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 1280 x 1024, 2560 x 1440, NA Or higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
	Keyboard Connectivity	Wired, Wireless Or higher
Warranty	<b>On Site OEM Warranty (Year)</b>	5 Or higher

**Additional Specification Parameters - Desktop Computers ( 8 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Monitor, keyboard and mouse should be of same OEM make as offered CPU. The logo of the OEM should be embossed on the supplied devices. -- Pls submit OEM undertaking letter at the time of bidding.	Monitor, keyboard and mouse should be of same OEM make as offered CPU. The logo of the OEM should be embossed on the supplied devices. -- Pls submit OEM undertaking letter at the time of bidding.
Windows 10 Professional should be factory pre-loaded from OEM and it should be reflected on OEM website- Pls submit OEM undertaking letter at the time of bidding	Windows 10 Professional should be factory pre-loaded from OEM and it should be reflected on OEM website- Pls submit OEM undertaking letter at the time of bidding
Warranty of Desktop Serial nos. to be supplied under bid should be reflected on OEM website -- Pls submit OEM undertaking letter at the time of bidding	Warranty of Desktop Serial nos. to be supplied under bid should be reflected on OEM website -- Pls submit OEM undertaking letter at the time of bidding
The Original Equipment Manufacturer (OEM) of the products quoted against this bid should be ISO 9001:2015 Process Certified OEM for manufacturing. ISO certificate of OEM is required for Desktop	The Original Equipment Manufacturer (OEM) of the products quoted against this bid should be ISO 9001:2015 Process Certified OEM for manufacturing. ISO certificate of OEM is required for Desktop
Internal DVD Writer	Internal DVD Writer

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	STATE COMMISSION	,State Consumer Disputes Redressal Commission "Grahak Bhavan" Near Gota Cross Road, S.G.highway, Gota, Ahmedabad	5	90

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
2	RAJKOT	,District Consumer Disputes Redressal Commission (Main), Ground Floor, Old Collector Office Compound, Rajkot.	1	90
3	SURAT	,DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION SURAT(MAIN), "GRAHAK BHAVAN" BEHIND REGIONAL PASSPORT OFFICE, OPP. EKTA ROW-HOUSE, UMRA, SURAT - 395007.	1	90
4	VADODARA	,DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION,VADODARA, "GRAHAK BHAVAN"NR.PRERAK BUNGLOW,ANANDA NAGAR, KARELIBAUG,VADODARA.390 019	1	90

**Special terms and conditions-Version:2 effective from 09-04-2021 for category Desktop Computers**

1. *'Local content means the amount of value added in India which shall, unless otherwise Prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value and percent.*

*'Class-I local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 50% as defined under this Order*

*'Class-II local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this Order*

**Buyer Added Bid Specific Terms and Conditions**

**1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

**2. Generic**

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

**3. Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

**4. Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

#### 5. **Generic**

**Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

#### 6. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

#### 7. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

#### 8. **Turnover**

**Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

#### 9. **Turnover**

**OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

#### 10. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 11. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 12. **Inspection**

**Nominated Inspection Agency:** On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:  
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC): --  
Post Receipt Inspection at consignee site before acceptance of stores: Gujarat Informatics Ltd

#### 13. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 14. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

#### 15. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

#### 16. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. The bidder will have to offer the inspection of all the ordered quantity to be supplied under this bid at Ahmedabad OR in the manner as decided by GIL before delivering to the respective sites or at customer sites. After Completion of GIL Inspection, it will be bidders responsibility to deliver and install ordered material at respective consignee location as mentioned in the bid after inspection. The cost of the same has to be borne by the supplier. Any deviation found in the specification of the produced goods or delivered goods will lead to the cancellation of the order, forfeiture of EMD/PBG and prohibition in the participation in the future purchase of Government of Gujarat. GIL/GoG will not be responsible for any time delay which may arise due to any deviation from the bid technical specification found at the time of inspection and the bidder has to deliver and install the ordered goods with in prescribed time limit.

2. Bidder/OEM must have at least three Functional Service Centres in Gujarat with one service center in Ahmedabad or Gandhinagar or Vadodara. If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish within 30 days of award of contract. In this case, undertaking required to be uploaded at the time of bidding.

3. Desktop OEM should be listed in top 4 brand as per latest IDC India report. Bidder will have to submit Latest IDC India Report of Quoted Desktop OEM at the time of bidding.

#### 17. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

## **Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be

allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**