

Bid Document

Bid Details	
Bid End Date/Time	18-10-2022 17:00:00
Bid Opening Date/Time	18-10-2022 17:30:00
Bid Offer Validity (From End Date)	180 (Days)
Ministry/State Name	Gujarat
Department Name	Social Justice And Empowerment Department Gujarat
Organisation Name	Gujarat Safai Kamadar Vikas Nigam
Office Name	Gandhinagar
Total Quantity	50
Item Category	Desktop Computers (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)	15 Lakh (s)
OEM Average Turnover (Last 3 Years)	120 Lakh (s)
Years of Past Experience Required for same/similar service	3 Year (s)
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years Of Experience and Turnover	Yes
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Time allowed for Technical Clarifications during technical evaluation	3 Days
Evaluation Method	Total value wise evaluation

EMD Detail

Advisory Bank	HDFC Bank
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EMD Percentage(%)	2.00
EMD Amount	60000

ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	5.00
Duration of ePBG required (Months).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

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EMD must be submitted in the name of Gujarat Informatics Ltd, Block no 2, 2nd floor, Karmayogi Bhavan, Gandhinagar, and EPBG in Favor of "Gujarat Safai Kamdar Vikas Nigam" Karmayogi Bhavan, Block No-1, B-1Wing, Sector-10/A, Gandhinagar, Gujarat-382010

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Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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MII Purchase Preference

MII Purchase Preference	No
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or

through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

8. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Desktop Computers (50 pieces)

Brand Type	Registered Brand
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Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Processor	Processor Make	Intel, AMD
	Processor Generation	11.0 Or higher
	Number of Cores per Processor	2, 4, 6, 8, 10, 12, 16 Or higher
	Processor Description	Intel Core i5, Intel Core i7, AMD Ryzen 5, AMD Ryzen 7, Intel Core i9 Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
	Processor Number	AMD Ryzen 7 PRO 5750G, AMD Ryzen 7 PRO 5750GE, AMD Ryzen 7 5700G, AMD Ryzen 7 5700GE, AMD Ryzen 5 PRO 5650G, AMD Ryzen 5 PRO 5650GE, AMD Ryzen 5 5600G, AMD Ryzen 5 5600GE, Intel Core i9 11900, Intel Core i9 11900F, Intel Core i7 11700, Intel Core i7 11700F, Intel Core i5 11600, Intel Core i5 11500, Intel Core i5 11400, Intel Core i9 11900T, Intel Core i7 11700T, Intel Core i5 11600T, Intel Core i5 11500T, Intel Core i5 11400T, Intel Core i5 11600KF, Intel Core i5 11600K, Intel Core i7 11700KF, Intel Core i7 11700K, Intel Core i9 11900KF, Intel Core i9 11900K Or higher
Motherboard	Chipset Series	Intel H Series, Intel B Series, Intel Q Series, AMD B Series, AMD Pro Series, Intel Z Series Or higher
	Chipset Number	Intel H110, Intel H270, Intel H310, Intel H370, Intel B250, Intel B360, Intel Q 250, Intel Q 270, Intel Q 370, AMD B300, Intel B 365, AMD B500, AMD PRO 560, AMD PRO 500, Intel H 470, Intel B 460, Intel H 410, Intel Z 490, Intel Q 470, AMD PRO 565, Intel Q570, Intel B560, Intel H510, Intel H570, Intel H610, Intel H670, Intel Q670, Intel H660, Intel B660 Or higher
Graphics	Graphics Type	Integrated
Operating System	Operating System (Factory Pre-Loaded)	Windows 10 Professional
Memory	RAM Size (GB)	8, 16, 32, 64, 128 Or higher
	RAM Expandability up to(using spare DIMM Slots in GB)	8, 16, 32, 64, 0, 128 Or higher
Storage	Type of Drives used to populate the Internal Bays	HDD, SSD, SSHD, SSED, PCIe_SSD
	Total HDD Capacity (GB)	1000, 1500, 2000, 2500, 3000, 4000 Or higher
	Total SSD Capacity (GB)	128, 256, 384, 512, 768, 0, 1024, 2048, 4096 Or higher
	Total SSHD Capacity in addition to 8 GB Flash (GB)	500, 1000, 2000, 0 Or higher
Cabinet	Cabinet Form Factor	SFF (7 to 13 Litres)
	Optical Drive	DVD R/W
Monitor	Monitor Technology	IPS, TN, VA, NA Or higher
	LED Backlit Monitor Size (INCHES)	18.5, 19.5, 21.5, 22, 23, 24, 27, 20, 23.8, 19, 32 Or higher
	Monitor Resolution (PIXELS)	1366x768, 1440 x 900, 1600 x 900, 1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 1280 x 1024, 2560 x 1440, NA Or higher
	Availability of Speakers integrated with Monitor	Yes
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
Warranty	On Site OEM Warranty (Year)	3, 5, 4 Or higher

Additional Specification Parameters - Desktop Computers (50 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Monitor, Keyboard, Mouse, CPU	Keyboard and Mouse should be of the same OEM make and the logo of OEM should be embossed on Keyboard and Mouse-- Pls submit the OEM undertaking letter at the time of bidding.
Operating System	Windows 10 Professional should be factory preloaded from OEM and it should be reflected on the OEM website -- Pls submit an OEM undertaking the letter at the time of bidding.
Onboard integrated Inbuilt Wi-Fi and Bluetooth connectivity, internal/external speakers. Internal DVD writer required	Bidder required to submit Certification : - Monitor with EPEAT & TCO 8.0 or higher for quoted Monitor

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Chavda Pravinkumar Jesangbhai	382010,block no 1, B 1 wing, 3rd floor, karmyogi bhavan, sector 10 A, gandhinagar.	17	90
2	Ahmedabad	382010,District Deputy Director(CI-I),Scheduled Caste Welfare's Office,Apana Bazar, A-10th Floor,M.S. Building, Laldarwaja, Ahmedabad Phone: 079-25501123	1	90
3	Gandhinagar	382010,District Deputy Director(CI-I),Scheduled Caste Welfare's Office,'A' Wing, Sahayog Sankul,First Floor, Sector-11, Gandhinagar.Phone: 23259061	1	90
4	Jamnagar	382010,District Deputy Director(CI-I),Scheduled Caste Welfare's Office,Opp. Samudra Sales, Air-Force Rd., Vijay Complex, 2nd Floor, JamnagarPhone: 0288-2710181	1	90

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
5	Junagadh	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Bahumali Bhavan, Block:1, 3rd Floor, Junagadh Phone: 0285-2630358	1	90
6	Kutch-Bhuj	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, M.S. Building, Block-104/405, Bhuj Phone:02832-220621	1	90
7	Porbandar	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Jilla Seva Sadan-2, Block No.12, 1st Floor, Sandipani Ashram Rd., Porbandar Phone:0286-2253143	1	90
8	Sabarkantha(Himmatnagar)	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Bahumali Bhavan, 2nd Floor, Hajipura, Himatnagar Phone:02772-243991	1	90
9	Anand	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Jilla Seva Sadan, Borsad Chokadi, Anand Phone:02692-260439	1	90
10	Banaskantha(Palanpur)	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Joravar Palace, Palanpur, Dist. Banaskantha Phone:02742-254319	1	90
11	Dahod	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Nr. Shah Tiles, Godhara Rd., In House of Gopalsinh K. Solanki, Dahod Phone:02673-223548	1	90
12	Kheda(Nadiyad)	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, M.S. Building, Block-2-C, 3rd Floor, Sardar patel Bhavan, Nadiad Phone:0268-2550616	1	90
13	Mehsana	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Bahumali Bhavan, Block-T-2, Jilla Sankul, Mehsana Phone:02762-221415	1	90

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
14	Panchmahal (Godhara)	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Block No.19 to 21, 1st Floor, Jilla Seva Sadan-2, Godhara, Dist. Panchmahal Phone:02672-241497	1	90
15	Patan	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Block No.2, 1st Floor, Central Office Bhavan, Rajmahal Rd., Patan, Dist. Patan Phone:02766-226782	1	90
16	Amreli	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, M.S. Building, Block-B, 3rd Floor, Amreli Phone:02792-223446	1	90
17	Bharuch	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Opp. Gayatri Nagar, 3rd Floor, M.S. Building, Bharuch Phone:02642-244641	1	90
18	Bhavnagar	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, M.S. Building, Anexi Buldg., Bhavnagar Phone:0278-2515729	1	90
19	Rajkot	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Block-6-1, M.S. Building, Racecourse, Rajkot, Dist. Rajkot Phone:0281-2444902	1	90
20	Surat	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Block-A, M.S. Building, 7th Floor, Nanpura, Surat Phone:0261-2472217	1	90
21	Surendranagar	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, M.S. Building, Block-A, 2nd Floor, Room No.205, dist. Surendranagar Phone:02752-283589	1	90
22	Vadodara	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Block-2-C, Narmda Bhuvan, Jail Rd., Vadodara, Dist. Vadodara Phone:0265-2435621	1	90

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
23	Valsad	382010,District Deputy Director(CI-I),Scheduled Caste Welfare's Office,New M.S. Building, 4th Floor, Collector Officer, ValsadPhone:0261-242616	1	90
24	Narmada (Rajpipla)	382010,District Deputy Director(CI-I),Scheduled Caste Welfare's Office,Jilla Seva Sadan, 10, Gr. Floor, Rajpipla, Dist. NarmadaPhone:02640-224436	1	90
25	Navsari	382010,District Deputy Director(CI-I),Scheduled Caste Welfare's Office,C-Block, 3rd Floor, Juna Thana, NavsariPhone:02637-256424	1	90
26	Tapi	382010,District Deputy Director(CI-I),Scheduled Caste Welfare's Office,Jilla Seva Sadan, Block No. 6, First Floor, Panvadi, Vyara, Dist.TapiPhone: 02626-220869	1	90
27	Botad	382010,District Deputy Director(CI-I),Scheduled Caste Welfare's Office,A/S/23, Second Floor, Jilla Seva Sadan,Khas road, Botad-364710 Tel :- 02849-271390	1	90
28	Arravali	382010,District Deputy Director(CI-I), Scheduled Caste Welfare's Office,In Building of the Modasa Taluka Kharid Vechan Sangh Ltd., Modasa, Sayra road, Modasa	1	90
29	Mahisagar(Lunavada)	382010,District Deputy Director(CI-I), Scheduled Caste Welfare's Office,.Sardar Patel Society, Nr. Cristal School, Modasa Road, Lunavada, Dist.Mahisagar	1	90
30	Morbi	382010,District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Quarter's of Narmada Nigam, Sevasadan, Lalbag, Morbi	1	90
31	Gir-Somnath (Veraval)	382010,District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Opp.Taluka Panchayat, Building of Old Primary School, Bandar Road, Veravad, Dist.Gir-Somnath	1	90

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
32	Chota-Udepur	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Old Scheduled Tribe Circuit House, Dist.Chhota Udepur	1	90
33	Devbhumi-Dvarka	382010, District Deputy Director(CI-I), Scheduled Caste Welfare's Office, Sarda Cinema Road, Nava Pura, Road No.4, Jamkhambhadiya, Ta.Khambhadiya, Dist.Devbhumi Dwarka	1	90
34	Dang (Ahwa)	382010, DD Office not exceeding.	1	90

Special terms and conditions-Version:2 effective from 09-04-2021 for category Desktop Computers

1. 'Local content means the amount of value added in India which shall, unless otherwise Prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value and percent.

'Class-I local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 50% as defined under this Order

'Class-II local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this Order

Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

3. Inspection

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:

Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC): --

Post Receipt Inspection at consignee site before acceptance of stores: Inspection will be done by Gujarat Informatics Limited

4. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

5. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of Gujarat Informatics Limited payable at Gandhinagar.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

6. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name Gujarat Informatics Limited Account No. 50100247366022 IFSC Code HDFC0000190 Bank Name HDFC Bank Ltd Branch address Sector-16 Gandhinagar.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

7. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. Desktop OEM should be listed in the top 4 brands as per the latest IDC India report. The bidder will have to submit the Latest IDC India Report of Quoted Desktop OEM at the time of bidding.

2. The bidder will have to offer the inspection at Ahmedabad/Gandhinagar OR in the manner as decided by GIL before delivering to the respective sites or at customer sites. The cost of the same has to be borne by the supplier. Any deviation found in the specification of the produced goods or delivered goods will lead to the cancellation of the order, forfeiture of EMD/PBG, and prohibition of participation in the future purchase of the Government of Gujarat. GIL/GoG will not be responsible for any time delay which may arise due to any deviation from the bid technical specification found at the time of inspection and the bidder has to deliver and install the ordered goods within the prescribed time limit.

3. Availability of Service Centers: Bidder/OEM must have a Functional Service Centre in the Ahmedabad, Gandhinagar, and Vadodara Consignee's Locations. If the service center is not already there at the time of bidding, the successful bidder / OEM shall have to establish one within 30 days of the award of the contract. Payment shall be released only after the submission of documentary evidence of having a Functional Service Centre.

4. The bidder has to deliver and successfully install all of the Goods/Services within the delivery period(s) specified in the bid, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay in delivery and successful installation.

5. ISO Certification: The manufacturer of the quoted product (OEM) should be ISO 9001:2015 process certified for manufacturing of quoted Desktop Computers. The bidder has to upload valid ISO certificate along with the bid

6. Bidder & OEM of the quoted item should not be blacklisted/debarred by any state government / central government / PSU in the last three years as on the last date of bid

submission. Bidder & OEM will have to submit an undertaking letter at the time of bidding.

7. Warranty of Desktop/Laptop Serial no's to be supplied under bid should be reflected on OEM website -- Please submit OEM undertaking letter at the time of bidding.

9. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

10. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

11. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

12. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

13. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

14. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

15. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

16. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

17. **Generic**

Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

18. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---