

**Bid for Implementation of Gyankunj in 35000 classrooms of Government Elementary & Secondary Schools within the State of Gujarat including Supply of Hardware, Operating Software and Maintenance of the Systems on behalf of Gujarat Council of School Education (GCSE), Education Department, Government of Gujarat (Bid Number: GEM/2023/B/3277991 Dated : 21-03-2023)**

**Response to pre-bid queries raised by bidders**

S.No.	Particular	Bid clause	Queries /Suggestions	Response to bidders
1	Eligibility Criteria for the bidder	The bidder should be system Integrator in the field of ICT/IT/ITES/Data Centre/Cloud or an Edutech company in India and should be in existence for at least 3 years as on last date of bid submission.	The bidder should be system Integrator in the field of ICT/IT/ITES/Data Centre/Cloud or an Edutech company or manufacturer of interactive panel in India and should be in existence for at least 3 years as on last date of bid submission.	No Change. As per bid
2			The bidder should be system Integrator in the field of ICT/IT/ITES/Data Centre/Cloud or an Edutech company or manufacturer of Interactive Panel in India and should be in existence for at least 3 years as on last date of bid submission.	No Change. As per bid
3	Other Eligibility Criteria	The Original Equipment Manufacturer (OEM) of the products quoted against this bid should be ISO 9001:2008 or higher Process Certified OEM for manufacturing. ISO certificates is required for Laptop & Interactive Panel.	Not Generic/OEM Specific. The ISO certification for the interactive panel is specific to the OEM. All equipment related to screens falls under the category of display systems, and the ISO authorities provide certifications for display systems not only for the IFP panel. As the IFP panel is part of the display system, any OEM can obtain an ISO certification. We kindly request that this clause be amended accordingly. c) The Original Equipment Manufacturer (OEM) of the products quoted against this bid should be ISO 9001:2008 or higher Process Certified OEM for manufacturing. ISO certificates are required for Laptop & display systems such as IFP, monitors, etc. .	No Change. As per bid
4	Other Eligibility Criteria	Bidder should have capacity & experience for implementation, monitoring & maintenance of 1000 Smart / Digital Classrooms in last 5 years (supply of similar hardware component in the bid), The work experience letter from either State / Central Government / PSU or from Private Institution / Company / Organization will be considered. Please submit the copies of purchase orders / completion certificate / customer references for the same	Bidder should have capacity & experience for implementation, monitoring & maintenance of 1000 Smart / Digital Classrooms in last 5 years (supply of similar hardware component in the bid); or manufacturer of interactive panel having manufacturing experience of minimum 5000 units till date. The work experience letter from either State / Central Government / PSU or from Private Institution / Company / Organization will be considered. Please submit the copies of purchase orders / completion certificate / customer references for the same	No Change. As per bid
5			Bidder should have capacity & experience for implementation, monitoring & maintenance of 1000 Smart / Digital Classrooms in last 5 years (supply of similar hardware component in the bid) or Manufacturer of Interactive Panel having manufacturing experience of minimum 5000 units till date; The work experience letter from either State / Central Government / PSU or from Private Institution / Company / Organization will be considered. Please submit the copies of purchase orders / completion certificate / customer references for the same	No Change. As per bid
6			Request: Kindly clarify that virtual class room experience can be counted in this eligibility.	As per bid
7			Resquest to consider other project experience, implementation, monitoring & maintenance of 1000 Smart / Digital Classrooms OR 1000 Network CPE devices Installation and O&M.	No Change. As per bid
8	Other Eligibility Criteria	Consortium or Subletting in any form will not be permitted	Kindly Allow consortium	No Change. As per bid
9		Consortium or Subletting in any form will not be permitted	Request: Kindly relax the creteria	No Change. As per bid
10	Eligibility criteria for OEM:	Bidder should quote Interactive Panel & Laptop from those OEM who have total turnover of Rs.1000 crore or more globally during any three financial Years of the last four financial years.	Only Indian Turover of OEM should be considered :- As per bid OEM Must have globally 1000CR turnover which should request to change to 1000CR India Turnover. Reason for that is Either OEM doesn't have the presence in India for the last 5 years or If it has a presence, Then OEM shuld support make in India initiative and have factory and turnover locally in India.	No Change. As per bid
11			Turnover: average turnover should be 1000 Cr. Annually	No Change. As per bid
12	Eligibility criteria for OEM:	OEM of the quoted interactive panel (themselves or through reseller(s)) should have supplied & installed at least 300 no. s of interactive panel in India during last three years as on bid issuance date. Please submit the copies of purchase orders / completion certificate / customer references for the same.	IFP OEM Must have sold 5000 Units of IFP (55" and Above) in the last five years in India. Reason for the same is as per bid, Only 300 Units of IFP sales in 3 years are asked where the bid quantity is 35000 Units. Today they are multiple OEM are there that have sold more than 5000 Units of IFP (55" and Above ) GIL alone had released 53000 Units Order in last 1 Year.	No Change. As per bid
13			IFP-OEM should have experience in setting up of minimum 2500 smart classroom/ smart education system/Digital classroom with 55" panel or Higher in last 3 financial years (i.e. 2019-2020, 2020-2021 & 2021-2022) within India	No Change. As per bid

14			Favouring Single OEM/Not Generic. We strongly suggest that you raise the OEM experience criteria for this important and prestigious project of Gujarat state, as only the best OEMs should be allowed to participate in this tender. OEM of the quoted interactive panel (themselves or through reseller(s)) should have supplied at least 2500 no.s of interactive panel in India during last three years as on bid issuance date. Please submit the copies of purchase orders / completion certificate / customer references for the same	No Change. As per bid
15	Eligibility Criteria for the bidder	The warranty details of display and Laptop must also reflect on the OEM websites. The bidder is required to submit OEM undertaking for the same in the bid submission.	It is evident that laptop and interactive flat panel Original Equipment Manufacturers (OEMs) must not be the same; even if a laptop OEM does not make IFPs, they can still participate in this bid. Therefore, we ask that you please revise the clause accordingly. The OEMs of displays or laptops must provide warranty information on their websites. The bidder must include each OEM's warranty details in their bid submission.	No Change. As per bid
16	Other Eligibility Criteria	The OEM of Laptop & Interactive Panel should have minimum 4 authorized service center in Ahmedabad, Baroda, Rajkot & Surat. Documentary proof the same to be submitted. In case it doesn't have, it should setup within 30 days of work order if it gets selected.	Not Generic/OEM Specific. The ISO certification for the interactive panel is specific to the OEM. All equipment related to screens falls under the category of display systems, and the ISO authorities provide certifications for display systems not only for the IFP panel. As the IFP panel is part of the display system, any OEM can obtain an ISO certification. We kindly request that this clause be amended accordingly. The Original Equipment Manufacturer (OEM) of the products quoted against this bid should be ISO 9001:2008 or higher Process Certified OEM for manufacturing. ISO certificates are required for Laptop & display systems such as IFP, monitors, etc. .	No Change. As per bid
17	-	-	Should give preference for IFP manufactured in Gujarat As per Guideline from Government of Gujrat preference should be given to the local manufacture which helps to generate employment, revenue for the Gujrat state.	No Change. As per bid
18	-	-	Make In India :- Make In India should be made mandetory with Local Content more than 50%. As per Government MII must be mandetory, IFP technology is getting manufactured in Inda and atleast 50 % Local Content shoucb be asked.	No Change. As per bid
19	ePBG Percentage (%) : 5	Successful bidder should submit the Performance Bank Guarantee @ 5% of total order value. In any case, bidder is required to maintain 5% PBG at all time during the period of contract....	Request: Reduce the Bank Guarantee to 3% on both Capex and Opex. The Opex BG would be submitted at the beginning of Operation and maintenance phase and return of BG of Capex amount. Justification: As per below mentioned Govt. of India Guidelines, implementing agencies are asked to submit BG of 3% amount to enable liquidity in post pandemic low economy in market. Kindly refer the attached guidelines and also the reference tenders as well. Reference: 1. Memorandum issued by Department of Expenditure, Procurement Policy Division, Ministry of Finance, Govt. of India, No. 9/4/2020-PPD dated: 12.11.2020 & 30.12.2021. 2. Memorandum issued by Department of Public Enterprises, Ministry of Heavy Industries & Public Enterprises, Govt. of India (No. DPE/7(4)/2017-Fin. (Part-I) dated: 19.11.2020).	No Change. As per bid
20			We request the department to kindly revise PBG percentage from 5% to 3%.	No Change. As per bid
21	Bid to RA	Bid to RA : Yes	What if bidder has participated in both zones, will the RA be conducted simultaneously ? Will there would be L1 for each zone or a single L1 price for both schedules/zones.	YES, RA will be conducted independently for each zone.
22	Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division	Bidders are requested to kindly go through the Office Memorandum No.: F. No.6/18/2019PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division related restrictions on procurement from border countries. As per this GR, bidders are required to quote/offer the product which adheres to this GR. The undertaking as from bidder as well as from offered product OEM is required to be submitted along with bid as per given Performa.	You have asked OEMs to show a turnover of INR 1,000 Crores or more globally during the last three financial years in your turnover criteria. However, this is pretending that you have called this tender under the global tenders Enquiry system. As per Dpiit GFR rule, if you have invited a tender under the global tenders inquiry system, then GFR rules will be complied with by Bidders only. Therefore, we request that you kindly amend this as request below. Bidders are requested to kindly go through the Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division related restrictions on procurement from border countries. As per this GR, bidders are required to quote/offer the product which adheres to this GR. The undertaking from bidder is required to be submitted along with bid as per given Performa.	No Change. As per bid

23	Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division :	On letterhead of Bidder	We kindly request that you amend this clause, as this tender is published under the global tender inquiry system. So only the bidder need to comply with it.	No Change. As per bid
24	Warranty:	Comprehensive onsite warranty for 5 years from the Go Live date after 100% installation & commissioning of all lots. However, for equipment commissioned under initial 3 lots, warranty period shall start from the installation & commissioning date of respective site. Note: Go Live Date is actual start date of project which will be next day after the installation & commissioning is completed for last school of the last lot.	We propose the warranty period to be 5 years from Go Live or 61 months from the date of supply, whichever is earlier. We request to specify a maximum period (upper cap) for the warranty support, as the Go-Live date may get delayed due to various reasons customer-specific reasons, like site readiness, availability of users, etc. The OEM can supply the machine with a fixed warranty period.	No Change. As per bid
25	Testing of equipments at deployment:	At the time of inspection, bidder is required to produce OEM's confirmation on OEM's Letter head with Sr. nos. of Equipment, Software supplied (if applicable) for back to back warranty support as per tender terms & conditions.	We request that the OEM's confirmation will be to provide OEM standard warranty support for supplied products. Kindly confirm. Any enhanced service support as per tender requirements (like preventive maintenance, upgrading e-content, operating system, and other software packages during the warranty period, factoring 1% spares/standby to meet SLAs, opening service centers in locations where OEM does not have, managing call logging in the local language, downtime registers at the schools, etc.) to be provided by the Bidder, who is quoting for the overall opportunity.	OEM must provide back to back warranty support as per tender terms & conditions for all supplied items.
26	Scope of Services to be performed by Bidder	1) Bidder will ensure that logo as approved by GCSE - SSA is included in start screen of laptop. 2) Delivery of laptop with pre-loaded existing e-content provided by GCSE, SSA. 3) Bidder will have to facilitate to install any other software provided by GCSE- SSA / School in supplied hardware. 4) The content (for syllabus & any revised course content) will be provided by GCSE SSA at regular interval to the Bidder. The Bidder has to install & coordinate with GCSE - SSA for content thus provided under this bid. E-content will be given after award of contract and successful bidder will have to install the same as per the scope of work of bid. Bidder shall be responsible to provide existing e-content given by GCSE preloaded with laptop.	We request that all the licensed software/logo/e-content be provided for pre-loading, 2 to 3 weeks before the release of the formal PO. In case of any delay in providing e-content/software / log by GCSE, then the Delivery period will be extended accordingly. This is essential for testing and part number creation, without which PO cannot be loaded into the system for production.	No Change. As per bid
27	Implementation Schedule	Activities - 100% of Delivery, installation and commissioning of each complete lot after inspected by GIL.	Timelines for Installation, Commissioning & post-delivery Inspection should be separate. LD terms should not be applicable on the same, as this may be impacted by customer-specific reasons like site readiness, user availability, etc.	No Change. As per bid
28	Scope of Services to be performed by Bidder	If any equipment gives continuous trouble, say more than 3 times in one month during the warranty period, the bidder shall replace the same with new equipment without any additional cost to the purchaser.	We request the below amendment: If any equipment gives continuous trouble, say more than 3 times in one month for the same issue during the warranty period, the bidder shall replace the same with new equipment without any additional cost to the purchaser. Separate nature of issues raised cannot be classified as continuous trouble. Such issues will be rectified through warranty support only.	No Change. As per bid
29	Scope of Services to be performed by Bidder	Bidder will have to keep available 1% stock in spares for all hardware at supplier's location (to fulfil contractual obligations) to store them considering geographic access across the state to make standby arrangements on immediate basis for any breakdown of hardware in classrooms at schools without any additional cost.	As the volumes are very high, we request to amend the 1% stock to 0.2% of the contract value. Bidder can keep a mix of spares and standby as appropriate.	No Change. As per bid
30	Scope of Services to be performed by Bidder	The school will log the complaints update in the complaint register maintained at the school. The format of lodging the complaint need to be devised in consultation with school/GCSE- SSA in local language.	We request the schools to log any complaints during the warranty period in the toll-free number provided by OEM. It will not be possible for OEM to access and monitor complaints logged in the register at school.	No Change. As per bid

31	Scope of Services to be performed by Bidder	In case of theft and fire, bidder has to take adequate steps and resume the contracted services to GCSE - SSA in 15 calendar days after receiving the copy of FIR complaint from school principal. Successful bidder will have to replace the equipment's free of cost against the stolen equipment's without waiting for Non Tractability Report (NTR). Respective School will file the FIR and NTR will be given to successful bidder once get from Police. In this case, the replaced material will be the property of GCSE-SSA / Respective school and the recovered theft material will be the property of successful bidder. The bidder will have to replace the stolen material within 15 calendar days from the date of incident reporting by respective school / CoS.	We request that the insurance coverage from the supplier be limited to transit insurance till delivery to the consignee. The materials will be under physical possession and ownership of the consignee after delivery.	No Change. As per bid
32	Testing of equipments at deployment:	Post the commissioning of the equipments, school administration will inspect the system in its entirety in the schools and will be signed off by service provider and school principal on installation especially if content has been loaded in the laptop, which also needs to be submitted for payment release.	We request to include a deemed acceptance clause, in case of delay by school administration to provide sign-off. If no issues are reported by the School within 7 days of completion of installation, the materials will be deemed to be accepted. Kindly confirm.	No Change. As per bid
33	Testing of equipments at deployment:	School administration to inspect hardware installation – within 7 school days of installation communication by service provider	This will help the vendor to submit bills faster. As the number of schools is very high and distributed in remote areas, it will help in avoiding repeated follow-ups and visits to the schools to collect the sign-off certificate.	No Change. As per bid
34	Testing of equipments at deployment:	The bidder will have to offer the inspection at their factory / go down in the manner as decided by GIL before delivering to the at respective sites. GIL will carry out inspection of offered items with respect to technical specifications of items quoted by bidder under this bid. The cost of the same has to be borne by the supplier. Any deviation found in the specification of the produced goods or delivered goods after inspection from the tender specifications will lead to the cancellation of the order, forfeiture of EMD/PBG and prohibition in the participation in the future purchase of Government of Gujarat. GIL/GoG will not be responsible for any time delay which may arise due to any deviation from the bid technical specification found at the time of inspection and the bidder has to deliver and install the ordered goods within prescribed time limit.	1) Kindly confirm what sample % of goods will be inspected during the pre-dispatch inspection. As the volumes are very high, only a sample inspection will be possible, to minimize the impact on time and cost. 2) We request to specify a maximum period for the inspection agency to conduct inspections. We suggest that the Inspection agency complete inspections within 3 days of receiving intimation from the supplier. Specifying a fixed period for inspection will ensure there are no delays in delivery.	As per bid
35	Penalty clause for delay in delivery:	Penalty will be applicable in line with the lot wise delivery schedule i.e. for 1st lot the delay will be counted from 91st day onwards for the incomplete work of 1st lot. Penalty amount shall be calculated as under.....	We request to correct '91st day onwards'. We request a Penalty to be applicable if supply is delayed beyond 4 weeks of the stipulated delivery period.	Please see Corrigendum
36	Penalty clause for delay in delivery:	Penalty will be applicable in line with the lot wise delivery schedule i.e. for 1st lot the delay will be counted from 91st day onwards for the incomplete work of 1st lot. Penalty amount shall be calculated as under <ul style="list-style-type: none"> <li>Per school per day Rs. 2,000 for deployment delay of first 4 weeks.</li> <li>From 5th week onwards, per school per day Rs. 4,000 for deployment delay of further 4 weeks....</li> </ul>	We request the below amendment in the Penalty calculation: Penalty amount shall be calculated as under • Per school per week day Rs. 2,000 for deployment delay of first 4 weeks. • From 5th week onwards, per school per week day Rs. 4,000 for deployment delay of further 4 weeks.	No Change. As per bid
37	Penalty clause for delay in delivery:	Note: Penalty will be jointly calculated & deducted for all schools.	We understand the penalty will be calculated only for schools where a delay has occurred and not for all schools. Kindly confirm.	As per bid
38	Penalty clause for delay in delivery:	<ul style="list-style-type: none"> <li>Delay in excess of 8 weeks will be sufficient to cause for termination of the contract. In that case the Performance Bank Guarantee of the bidder will be forfeited.</li> <li>In case, the selected bidder does not supply the ordered items for any reason, the bidder will be liable to pay the difference amount to the purchaser, over and above the performance guarantee, which indenter department has to pay to the next or other selected bidder for purpose of the said items.</li> </ul>	We request the customer to provide a cure period of 30 days to the supplier for taking appropriate corrective actions before the customer can initiate termination, BG forfeiture, or risk purchase. Kindly confirm.	No Change. As per bid
39	Operational period penalty:	During warranty period, if the complaint is not resolved within 3 calendar days from reported date, the penalty of Rs. 500 per day for Laptops, Panel will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period..	As the locations are very large in number and widely distributed, we request the amend the resolution SLAs to: - 3 business days for Class A cities - 5 business days for Class B cities/towns, and - 7 business days for Class C towns and villages	No Change. As per bid
40			We request the penalty rate to be reduced from Rs. 500 per day to Rs. 100 per day of delay.	No Change. As per bid

41	Change request of new make & model:	No "End of Life" product should be quoted in the bid. Make & Model quoted by the bidder should be available till the contract period (duly supported for spares/OEM support for contract period). However, during the contract period, if the OEM stops manufacturing the quoted model and the bidder will offer to supply new model (equivalent or higher) instead of quoted model, the bidder is liable for the delay late delivery and applicable penalty will be levied for the delay including time lapse in approval of change model request. Hence, the bidder/OEM is expected to offer/quote a make & model, which will be available for at least contract period.	We request the below amendment: Make & Model quoted by the bidder should be available till the contract period (duly supported for spares/OEM support for the contract period). However, during the contract period, if the OEM stops supporting manufacturing the quoted model then and the bidder will offer to supply a new model (equivalent or higher) instead of quoted model, the bidder is liable for the delay late delivery and applicable penalty will be levied for the delay including time lapse in approval of change model request. Hence, the bidder/OEM is expected to offer/quote a make & model, which will be supportable available for at least the contract period. This is requested, as no model will continue to be manufactured for the contract period, which will be more than 5 years.	No Change. As per bid
42	-	All bidders/OEMs who are bidding, the responsibility of applicable GST will be of bidder/OEM only as per the category of the product & applicability of GST rate. Dept. will not take any responsibility OR make any additional payment if any tax liability arises. Bidders are required to submit undertaking letter for the same along with technical bid.	In case of any statutory variation in the GST rate after the date of bidding, the same will apply to the customer. Kindly confirm.	As per bid
43	Implementation Schedule	Delivery, Installation, Commissioning & Inspection : T + 150 (subject to e-content to be provided by GCSE to L1 bidder to be preloaded in Laptop. In case of any delay for providing econtent by GCSE, then those no. of days will not be calculated for late delivery penalty )	Kindly request authorities to consider T + 200 days or phase wise schedule from date of school list received to L1 bidder	Please see Corrigendum
44		100% of Delivery, installation and commissioning of each complete lot after inspected by GIL	Delivery schedule is not possible to complete 35000 qty. in 150 days. Suggestion should be increase from 150 days to 360 or divide split the qty. L1 , L2, L3 allocation should be 40%, 30%, 30%	
45			Instead of 150 days, we request the department to kindly give 250 days, as the OEM usually takes minimum 90 days to provide the first lot.	
46			We request department to kindly distribute the overall numbers into Lot and define delivery timelines as per the Lots	
47			Considering the large volumes, we request to provide 180 days for pre-dispatch inspection and delivery of equipment at sites.	
48	-	-	Bid Participation Zone 1 & Zone 2 We request the department to kindly distribute 2 Zones into further Lots to have adequate financial cash flow during the implementation period, for example: 2500, 5000, 5000 & 5000	
49	-	The work of Implementation of Gyankunj in 35000 classrooms of Government Elementary & Secondary Schools within the State of Gujarat will be divided into two zones for equal quantity i.e. 17500 (25% +/-). Bidder may quote for one zone or two zone.	Bid Participation Zone 1 & Zone 2 Can bidder participate in both zone with two different brands? i.e. Zone 1 with one brand & Zone 2 with another brand.	Yes
50	Payment Structure:	o No advance payment will be made. o Delivery, installation, commissioning & Inspection shall be divided in lots as per implementation schedule. o On successful completion of delivery & inspection of each lot, 70% payment of that particular lot will be released. o Remaining 25% of all lots will be released after successful installation & commissioning of that particular lot, subject to deduction of penalty, if any o Remaining 5% of all lots will be released in 10 equal half – yearly instalments during contract period of 5 years...	No advance payment will be made. *Delivery, installation, commissioning & Inspection shall be divided in lots as per implementation schedule. *On successful completion of delivery & inspection of each lot, 75% payment of that particular lot will be released. *Remaining 20% of all lots will be released after successful installation & commissioning of that particular lot, subject to deduction of penalty, if any *Remaining 5% of all lots will be released in 10 equal half – yearly instalments during contract period of 5 years.	No Change. As per bid
51	Payment Structure:	Payment Structure:	We request tendering authority to kindly allow partial lot wise invoicing & payment structure as the indented qty is huge & Contract amount is huge. Also request to kindly define required minimum qty for partial invoicing.	No Change. As per bid
52	Payment Structure:	Payment Structure:	We request the department to kindly revise payment terms	No Change. As per bid

53	Scope of Services to be performed by Bidder	Bidder shall be responsible to provide the Laptops & Interactive Panel with preloaded usage tracking software with real time automatic usage/on-off logs for equipment. Bidder will have to develop & provide a usage tracking application for monitoring the usage of equipments. The said usage tracking application is required to be preloaded in the laptop & Interactive Panel. The usage tracking application should provide following details: o Number of laptops & Interactive Panel switched ON at any point of time – daily basis o Duration for which a laptop & Interactive Panel was ON – Daily basis o These reports should be generated school wise, district wise.	In line with the requirement shared for tracking software, we would like to request department to add the following features to in the specification. 1. Used Application – Daily Bases 2. Duration of application used – Daily Bases	No Change. As per bid
54	-	-	Financial Openings We request the department to Kindly explain, How financial opening will work, as 2 schedules/zones are there?	Financial bid & RA will be conducted independently for each zone.
55	-	-	We request department to kindly confirm the overall budget, upon assuming EMD as 2% of overall the budget, the budget seems very low, as the Dollar rates have increased a lot, impacting overall cost, hence we request department to kindly confirm the budget.	As per bid
56	Laptop	Processor – 10th Generation Intel® Core™ i5/AMD Ryzen 5 Processor or higher	Processor – 12th Generation Intel® Core™ i5/AMD Ryzen 5 5000 Processor or higher 10th Gen was released in Q3'19 & near the end of its life. As the scope of work is for 5 years, we recommend going with the latest 12th Gen, for better performance.	No Change. As per bid
57	Laptop	8 GB DDR4 @ 2400 MHz or better upgradeable to 16 GB with 1 DIMM slot free (Single Module Should be supplied)	8 GB DDR4 @ 3200 MHz or better upgradeable to 32 GB with 1 DIMM slot free (Single Module Should be supplied)	No Change. As per bid
58			Request to Upgrade for 32GB This is request to ensure and take care of any future requirements in terms of product or software up gradation	No Change. As per bid
59	Laptop	512 GB SSD	512 PCIe NVMe SSD or higher In a comparison of SATA SSD vs PCIe NVMe, we can get approx. 8 times performance improvement with PCIe NVMe. Public link: <a href="https://www.kingston.com/en/blog/pc-performance/nvme-vs-sata">https://www.kingston.com/en/blog/pc-performance/nvme-vs-sata</a>	No Change. As per bid
60	Laptop	Screen: 14"/15.6" or higher LED B/L non-touch Display with 1024*768 resolution	14"/15.6" or higher LED B/L non-touch Display with 1920*1080 resolution Being a high-end processor, it's apt to opt for an FHD screen so that an optimal user experience is achieved for mobile devices.	No Change. As per bid
61	Laptop	Optional Ports: 1 PC card slot- PCI Express, 1 S-video, 1 RJ-11	Currently not available in latest laptop , point must be removed from technical specification	No Change. As per bid
62	Laptop	Pre Activated by OEM, Pre-loaded licensed Microsoft Windows 11Pro. (64 bit) National Academic edition (under shape the future program) Operating System with Latest service pack.	a)We notice that the laptop specification mentions Pre Activated by OEM, Pre-loaded licensed Microsoft Windows 11 Pro. (64 bit) National Academic edition (under shape the future program) Operating System with Latest service pack. In order for SHAPE THE FUTURE benefit to be extended to this prestigious project, few details would be required. I am enclosing a few documents which need to be filled and shared with Microsoft . With these details, we would work with our Corp team to seek necessary approvals.	Microsoft STF letter is uploaded.
63			Kindly request you to provide Microsoft STF documents needed before 7 days of bid participation	
64	Laptop	-	We request you add Long-life Battery with 3 years of Life and 1000 charge cycles.	No Change. As per bid
65	Laptop	-	We request you to add Discrete TPM as a mandatory feature as this will provide better security and protection against Cyber attacks.	No Change. As per bid
66	Laptop	-	Suggestion to add Discrete TPM	No Change. As per bid
67	Laptop	-	In the Laptop specification section, there is a mention of Office Productivity tool. It also mentions that SSA would procure the Office productivity tool. Please clarify if the same is required to be offered as part of this bid.	It is clearly mentioned in the bid
68	Interactive Panel	Display Brightness (Nits) : 350 or higher	Request you to kindly amend the same to atleast 450 nits or higher for class rooms so that the content is visible even in bright light environment	No Change. As per bid
69			400Nits should be Minimum as for a classroom with 12X15 feet (as an example )of room space need to have a bright by yet not disturbing to eye screen	No Change. As per bid

70	Interactive Panel	Touch Technology : infrared optical (In built Touch facility)	Request you to kindly amend the same from Infrared Optical to Infrared to allow participation by maximum reputed OEM's	No Change. As per bid
71	Interactive Panel	Number of touch points (Nos.) : 2	Request you to kindly amend the same upto 40 for windows and 32 for android as per current industry standard. 2 Touch points is very less and would allow maximum two students/ teachers to write simultaneously at max.	No Change. As per bid
72			20 POINTS Must be 20 points	No Change. As per bid
73	Interactive Panel	In-built speakers: 10Wx2 or higher	Request you to kindly amend the same to atleast 20Wx2 so that crystal clear sound is audible to all the students either sitting in front or the back and not compromising the experience of the students sitting in back	No Change. As per bid
74			20Wx2 This technology offers better sound transmission that elevates the level of audio-visual enjoyment during classes 10W is too low for a classroom environment	No Change. As per bid
75	Interactive Panel	RAM : 2 GB or higher	Request you to kindly amend the same to atleast 4 GB RAM as per current industry standard for High speed & better performance	No Change. As per bid
76			4GB 4GB memory is a necessity for multitasking work and fast response of app. RAM Mechanism will also get smooth ,and user ability to use high end apps on android OS will enhance	No Change. As per bid
77	Interactive Panel	In-built Storage: 8 GB or higher	Request you to kindly amend the same to atleast 32 GB built-in storage as per current industry standard. 8 GB storage is significantly low storage as around 3 GB out of 8GB will be consumed by the OS itself meaning only around 5 GB storage will be available for usage which will significantly affect the performance of the panel	No Change. As per bid
78			32GB request to consider minimum storage	No Change. As per bid
79	Interactive Panel	Ports : HDMI (2), USB, Audio Out, RJ45	Request you to kindly add "USB C type port with PD 65 W" as it is the most widely used port currently as it reduces dependency on multiple cables like charging, Audio Video and Touch Cable. Also Kindly amend that there should be "atleast 4 USB 3.0 , USB C type, HDMI and Touch O/P USB Port in front" so that users can connect their handheld devices hassle free	No Change. As per bid
80			Since the Panel is used for the Smart Classroom and the supported laptop will be the only device to be connected with the panel. Hence requirement of 2HDMI port is not understandable. Please also clarify the requirement of 2 HDMI ports.	No Change. As per bid
81	Interactive Panel	In-built Operating System: Yes (Latest Operating System from day one) - Bidder will supply IFP offered in the bid with latest OS i.e. Android 11.0 or their own latest OS developed. Bidder to submit OEM undertaking/ declaration for the same.	Since the advancement of the operating system also requires resources like RAM & ROM for smooth functioning of OS with application need to be installed. Since some lower version of Andoid are the most stable version of the OS for the Interactive Panels. Considering min 2GB RAM & 8GB storage requirement, Android 11 will cause issue in operations.	No Change. As per bid
82			Kindly request you to consider latest OS Platform which is Android 13 or higher Android 13 users can have much more Personalised experience and faster performance of utilities	No Change. As per bid
83	Interactive Panel	Bidder will have to provide Preloaded usage tracking software in panel with real time automatic usage/onoff logs for application and equipment	Since the usage tracking software is not a mandatory part of the IDP/IFPD, many OEM either bundle them with the Panel. This application can be hosted in the Control room or me be used cloud based deployment. Installing the app on panel required customization. Since tracking also required panel to access the internet and send the data to central server for monitoring & tracking.	No Change. As per bid
84	Interactive Panel	Should support Gesture Recognition like zoom, pan, tilt, flicks (preferable) etc.	Since gesture recognition is an advanced recognition and detection method used by some advanced software application, which may not be the part of OEM. This only supports by 3rd Part Education suits. This will not be a part of the inbuilt software.	No Change. As per bid
85	-	-	OPS should be considered in Liew of laptop OPS is a part of the panel and no additional cable to be required for connection. Also OPS helps to gives 4K output resolution which match with the IFP resolution.	No Change. As per bid
86	-	-	The project is very prestigious to the Government and we are experiencing the power condition in the state i.e. low and high voltage and outages due the weather condition, winds etc. throughout the year. That may damaging the life of precious product such as IT Hardware, Networking Products, Security Surveillance Systems and Medical Equipment etc., as we understand computing device needs pure wave form of electricity for smooth operations during the classes. Hence we are reaching out with a specific recommendation of including UPS systems with the project for protection of computing product lifeline and the indirect cost burden.	No Change. As per bid

87	-	-	The recommendation is that consideration of a power backup solution for Lab room which is operational during the session, for continuity as well.	No Change. As per bid
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