

Response to the Queries

Bid for implementation of 12000 nos. ICT Learning Lab across Gujarat including Supply of Hardware, Software, including Functional Training and Maintenance of the Systems for 5 years on behalf of Samagra Shiksha, Gujarat Council of School Education (GCSE), Education Department, Government of Gujarat (Bid Number: GEM/2023/B/3277983 Dated: 21-03-2023)

Sr. No.	Bid Clause	Queries /Suggestions	Response to bidders
1.	<p align="center">Eligibility criteria for OEM:</p> <p>OEM will have to submit undertaking letter on Rs.300/- stamp paper by mentioning that their OEM make desktop is not failed in EQDC testing since last 3 years as on last date of bid submission.</p>	<p>We request below amendment: OEM will have to submit undertaking letter on Rs.300/- stamp paper by mentioning that their OEM make desktop is not failed in EQDC testing since last 3 years as on last date of bid submission. In case OEM make desktop is not EQDC tested since last 3 years as on last date of bid submission, bidder will have to provide undertaking letter by mentioning that their OEM make desktop is not tested by EQDC since last 3 years as on last date of bid submission.</p> <p>As we haven't conducted EQDC testing of the current proposed product, we can't provide the required undertaking for the same. Post L1, we are open to submitting the required testing report as per Department's guidance.</p>	<p>In case of OEM make desktop is not tested by EQDC, then also OEM will have to submit undertaking letter as per bid requirement.</p> <p align="center">No change as per bid.</p>
2.	<p>Operating System (Factory Pre-Loaded): Windows 11 Professional Windows 10 Pro STF letter provided</p>	<p>The STF letter provided by the department is for Windows® 10 Pro (National Academic only) (Standard) and it doesn't match the tender specification that states Windows 11 Pro to be factory pre-loaded. Request you to provide the revised STF letter for Windows 11 Pro.</p>	<p>The STF letter uploaded under bid is already provided by M/s Microsoft so that desktop OEM can get rates of OS based on the said letter.</p>
3.	<p>Bidder should have capacity & experience for implementation, monitoring & maintenance of 500 ICT Learning Lab/Computer Lab for Schools in last 5 years (supply of similar hardware component in the bid); The work experience letter from either State / Central Government / PS U or from Private Institution / Company / Organization will be considered. Please submit the copies of purchase orders / completion certificate / customer references for the same.” Definition of Lab: “Any type of lab set-up done by the bidder comprised of</p>	<p align="center">Please clarify if it is last 5 Financial Year. If Last 5 Financial Year then we should consider 2018 – 2019, 2019 –2020, 2020 – 2021, 2021 – 2022, 2022 - 2023 Please confirm on the same urgently.</p>	<p align="center">It is clearly mentioned in the bid.</p>

	commissioning of minimum 5 Nos. of desktops / Laptops per single location in school would be considered as Computer Lab Implementation Experience”		
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