

Response to pre-bid queries

Request for Proposal (RFP) for Selection of Third Party Auditing & Consulting agency for CCTV Surveillance System for Gujarat State Civil Supplies Corporation Ltd, Government of Gujarat. GeM bid No. GEM/2024/B/4767400 Dated : 12-03-2024.

| Sr. No. | Tender Description | Query / Clarification / Suggestions from the Vendors | Responses to the Queries |
|---------|--|---|--|
| 1 | <p align="center">SECTION -2 - Scope of Work Subsection - 1. SCOPE OF WORK, DELIVERABLES & TIMELINES - Page No. 11</p> <p>Any other work related to ICT and eGovernance project Guidance, RFP, audit work as may be specified by GSCSCL from time to time. Monitoring, Supervising and guidance for work related to ICT & e-Governance projects, project guidance, RFP, Audit Work, ICT & Logistics including GPS Tracking system of PDS and other then PDS supplies. Other Portal like DOS, ERP ext...</p> | <p>We understand resources for this engagement are required to provide audit, consulting services and oversee seamless Implementation for CCTV Surveillance System and Internet Leased Line with other hardware equipments only. But the scope of work also talks about providing support for ICT & e-Governance projects, project guidance, RFP, ICT & Logistics including GPS Tracking system of PDS and other then PDS supplies. Other Portal like DOS, ERP ext.</p> <p>To Provide support in GPS Tracking and PDS Domain requires seperate skill set other than what is asked in the RFP.</p> <p>We here by request to add atleast 2 additional resources to provide support in activites other than CCTV and Leased Line related work as scope will become vast to handle by the said resources.</p> | <p align="center">No change, As per RFP</p> |
| 2 | <p align="center">SECTION -4 - INSTRUCTION TO THE BIDDERS</p> <p>Subsection - 22. PAYMENTS TERMS Page No. - 32 The payment to the selected Third Party Auditing & Consulting agency shall be processed on quarterly basis on submission of all reports (in softcopy – PDF and Word/Excel/PPT format) and fulfilment of other contractual obligations as per the Terms and Conditions of Service Level Agreement (SLA).</p> | <p>We understand that the on-boarding is to be done from NICS1 empanelled agency in tier-1 category. As per empanelment terms and conditions, payment to the agency will be made on monthly basis only. We request that the payment to the selected Third Party Auditing & Consulting agency shall be processed on monthly basis on submission of all reports</p> | <p align="center">No change, As per RFP</p> |
| 3 | <p align="center">1.4.2 Audit Work for Edge Equipment's; page 19</p> <p>Security Audit reports including but not limited to following checkpoints/controls: • Vulnerability assessment and penetration respective half year) testing. The final Report with Executive Summary should include: Identification of vulnerabilities, Evaluation of potential risks, prioritization of risks, estimated cost to affect remedies (VA/PT tools should be non-intrusive and non- destructive. The tool, test schedule and potential impact to be approved by GSCSCL/DST before deployment). • Compliance of security policy guidelines</p> | <p>We kindly request clarification from the authority regarding the following: Does the bidder need to conduct VA/PT of deployed assets under its scope of work?</p> | <p>For the first year, 100% visits are mandatory, then after 25% visit is required for successive years.</p> |

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| 4 | 1.5 Resource Requirement; Page 20- IDDER is required to assess and provide dedicated onsite manpower required for entire contract period as per the Scope of work of this RFP . (i.e. Two Consultants on site) However, Annexure E is having profile for consultant and senior consultant. | As per 'Annexure-E' in the bid document, two profiles are mentioned: one for senior consultant and the other for consultant. We request clarification from the authority regarding whether the senior consultant must be deployed on-site or if the consultant profile should be deployed on-site. Additionally, does the bidder need to match qualifications for any other additional resource temporarily allocated to the project? | As per requirement bidder has to deploy onsite Minimum 2 nos. of manpower. In case bidder wants to deploy more than 2 nos. of manpower to catered the scope of work then they can deploy. However, the payment shall be paid for 2 nos. of manpower only. |
| 5 | 1.5 Resource Requirement; Page 20. BIDDER is required to assess and provide dedicated onsite manpower required for entire contract period as per the Scope of work of this RFP . (i.e. Two Consultants on site) However, Annexure E is having profile for consultant and senior consultant | As per the scope of the RFP, deployed two resources are required to provide audit, consulting services, monitoring and Implementation of for CCTV Surveillance System and ancillary activities only. However, governance of other projects, guidance, RFP preparation and ICT & Logistics including GPS Tracking system of PDS and other then PDS supplies. Other Portal like DOS, ERP ext. requires additional manpower since it is a specialized activity which attracts other skill sets. Therefore, we hereby request you to kindly incorporate two additional manpower requirement and accordingly budget also requires a revision since the scope is quite large to handle by the asked resources. | As per requirement bidder has to deploy onsite Minimum 2 nos. of manpower. In case bidder wants to deploy more than 2 nos. of manpower to catered the scope of work then they can deploy. However, the payment shall be paid for 2 nos. of manpower only. |
| 6 | 1.5 1.5 INSTRUCTION TO BIDDER (Resource Requirement); Page 21 - BIDDER is required to visit the locations for carrying out Audit and other inspection /verification work at the offices and godown as may be specify by the GSCSCL. | Authority is requested to clarify the frequency and periodicity of visits for each resource to calculate expenses? | No change, As per RFP |
| 7 | 1.5 INSTRUCTION TO BIDDER (Resource Requirement); Page 21 > No additional TA DA allowed for visit location as per requirement. > No additional payment will be done if additional manpower requirement | Authority is requested clarify the frequency and periodicity of visits for each resource to calculate expenses? | No change, As per RFP |
| 8 | 15 Operational Penalties; Page 29- Note: Deployed Manpower shall be allowed to take 12 leaves per calendar year with prior notification to GIL/GoG. Any further leaves shall be penalized as per above criteria | Authority is requested to allow 20 leaves per calendar year for the deployed resources with prior notification to GIL/GoG | No change, As per RFP |

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| 9 | 22. Bid Evaluation Methodology; Page 30- BID EVALUATION METHODOLOGY: 22.3. Bidder, arrive at L1 (Lowest) sum in the financial evaluation will be considered as qualified and will be awarded a Work Order. (Subject to further negotiation if required). | Request the authority to evaluate the bid based on QCBS to ensure a bidder with experienced and qualified resources and allow a weightage of 80:20 (technical: financial) in QCBS. | No change, As per RFP |
| 10 | Section: 5 Price Bid; Page 37- Duration of Contract with successful bidder may be extended for another 2 years upon successful completion of 3-years. (Subject to mutual consent and with no upward revision in price) | Authority is requested to consider a year-on-year price appreciation of at least 10% to minimize manpower replacement and maintain quality throughout the project. | No change, As per RFP |
| 11 | GEM Bid; Page 1- Bid End Date - 04/04/2024 | We understand that the last date and time for the submission of bid documents is 04/04/2024. We kindly request the Authority to extend the submission deadline by two weeks after issuing the pre-bid response. | Please refer GIL and GeM websited regarding extension in the last date of bid submission |
| 12 | Annexure E; Soft Skills; Page 44 and 45 - possess managerial expertise with excellent written and verbal communication skills in English, Hindi & Gujarati | Authority is requested to consider only 50% of deployed resources having Gujarati proficiency | No change, As per RFP |
| 13 | Section - 5 - Annexure e – Education Qualification of Designation: Consultant Possess a degree of Bachelor of Engineering or Bachelor of Technology in Information Technology or Computer Science or Computer Engineering or Electronics or Electronics and Communication or Computer Technology or Technical Degree or a degree of Master of Computer Application from an institute recognized by GOG. - PMP, ITIL, Six Sigma, Prince2 certification is preferred | We request the authority to kindly amend the clause as: Possess a degree of Bachelor of Engineering or Bachelor of Technology in Information Technology or Computer Science or Computer Engineering or Electronics or Electronics and Communication or Computer Technology or Technical Degree or in any stream or a degree of Master of Computer Application from an institute recognized by GOG. - PMP, ITIL, Six Sigma, Prince2 certification, cyber security is preferred. | No change, As per RFP |